

The Interlocal Purchasing System

Purchasing Made Personal



Printed 2 May 2024

www.smartcomtelephone.com

Smartcom Telephone LLC

EMAIL PO & VENDOR QUOTE TO: TIPSPO@TIPS-USA.COM PO AND QUOTE MUST REFERENCE VENDOR TIPS
CONTRACT NUMBER ATTACH PO AS A PDF - ONLY ONE PO (WITH QUOTE) PER ATTACHMENT

	<u>PAYMENT TO</u>	<u>TIPS CONTACT</u>
ADDRESS	PO Box 3097	NAME Charlie Martin
CITY	McAllen	PHONE (866) 839-8477
STATE	TX	FAX (866) 839-8472
ZIP	78502	EMAIL tips@tips-usa.com

DISADVANTAGED/MINORITY/WOMAN BUSINESS ENTERPRISE: N

HUB: N

SERVING STATES

TX

Overview

SmartCom Telephone, LLC has been in business for 24+ years. We are a local company based in McAllen, Texas. We have telecommunication facilities collocated in central offices in most Rio Grande Valley cities, including Laredo and Corpus Christi. Our customer service and billing offices are also located in McAllen, Texas. SmartCom currently employees 65+ staff members, eight of them which are assigned to customer services.

Our deep industry knowledge and vast implementation experience in South Texas positions SmartCom Telephone to confidently deliver the desired results to any organization. Having implemented some of the largest Internet Access and Data Services to Rio Grande Valley School Districts and in Laredo, TX, has propelled SmartCom to a leading telecommunications provider.

SmartCom currently provides services to Government Facilities, Public Libraries, School Districts, Cities, Colleges and Universities and other business accounts across South Texas. Service offerings include: Dedicated Internet Access, Transport, Ethernet Services, MPLS, Voice Services, and Colocation Services.

SmartCom has partnered with the Region One Education Service Center to create One Regional Interconnected Optical Network (ORION). This network serves 34 school districts and 2 municipal libraries. The partnership allowed for the creation of a resilient network that provides its customers optimal uptime and high-speed internet connections. In addition to providing dedicated internet access to all the ORION members, SmartCom also offers WAN connectivity to each of the ORION members within their organizations. Leveraging the power of this partnership, SmartCom also provides DDoS Mitigation services to the consortium members as well as other SmartCom customers. This provides a level of security that our customers appreciate and need.

Our services span K12, Higher Education, municipalities, health service providers, and local businesses. SmartCom is a proud provider of services to Federal, State and Local Government agencies. We are a trusted partner for these entities.

SmartCom Telephone, LLC is certified by the Texas Public Utility Commission as a Competitive Local Exchange Carrier and was issued a Service Provider Certificate of Authority # 60229 on February 19, 1999. SmartCom is fully certified as an E-Rate (USF SLD) telecommunications and Internet service provider (SPIN 143020929). SmartCom employees have over twenty (20) years of E-rate experience.

AWARDED CONTRACTS "View EDGAR Doc" on Website

Contract	Comodity	Exp Date	EDGAR
230105	Technology Solutions Products and Services	05/31/2028	See EDGAR Certification Doc.

CONTACTS BY CONTRACTS

230105

Alan Yoder	President	(956) 687-7070	ayoder@smartcomtelephone.com
Steve Moghadam	Chief Technology	(956) 213-1132	stevem@smartcomtelephone.com