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www.troybanks.com

TROY & BANKS SMART SOLUTIONS⁵⁵¹ Troy and Banks Inc

EMAIL PO & VENDOR QUOTE TO: TIPSPO@TIPS-USA.COM PO AND QUOTE MUST REFERENCE VENDOR'S TIPS CONTRACT NUMBER ATTACH PO AS A PDF - ONLY ONE PO (WITH QUOTE) PER ATTACHMENT

ADDRESS 2216 Kensington Ave CITY Buffalo STATE NY ZIP 14226

TIPS CONTACTNAMECharlie MartinPHONE(866) 839-8477FAX(866) 839-8472EMAILtips@tips-usa.com

DISADVANTAGED/MINORITY/WOMAN BUSINESS ENTERPRISE: N HUB: N

SERVING STATES

 AL | AK | AZ | AR | CA | CO | CT | DE | DC | FL | GA | HI | ID | IL | IN | IA | KS | KY | LA | ME | MD | MA | MI | MN | MS | MO | MT |

 NE | NV | NH | NJ | NM | NY | NC | ND | OH | OK | OR | PA | RI | SC | SD | TN | TX | UT | VT | VA | WA | WI | WY | PR

Overview

Founded in 1991, Troy & Banks ("T&B") is a privately held, independent energy and telecommunications consulting company with corporate offices located in Buffalo, NY. We have extensive experience working with municipalities, school districts, public authorities and businesses in the audit and analysis of utility and communications systems. An audit by Troy & Banks involves very little involvement on the part of TIPS Members after we have obtained the initial paperwork. To initiate a review, the TIPS Member will simply provide us with one copy of each bill for every utility (electric, gas, propane, water/sewer), telecommunications (data, internet, land line, cell phones), street light, solid waste, cable franchise, and municipality gross receipts tax account invoice issued to the member. Troy & Banks is capable of extracting the necessary billing detail electronically. Our auditors will review the billing histories as per the Member's State Statute of Limitations.

Our auditors will implement our sophisticated and proven audit techniques on the historical billing in search of recovery and savings opportunities. Once errors are found, we will implement the necessary changes and recover overcharge refunds due. We will monitor the accounts to verify that all changes are executed and refunds or credits are issued to the TIPS member. Troy & Banks is only compensated from the amount of any refund or credit in the costs of service; we do not add to the Member's overhead.

T&B Services

- 1. Utility (electricity, gas, propane, water and sewer)
- 2. Telecommunications (data, internet, land line and cell phones)
- 3. Outdoor lighting / street lighting
- 4. Solid Waste Removal
- 5. Gross Receipts Tax
- 6. Cable TV (Franchise fee underpayments)
- Troy & Banks will:
- 1. Review contracts, franchise agreements, customer service records, bills, and other relevant documentation.
- 2. Identify errors and file written claims with the responsible companies detailing each dispute.

law. Conduct follow up analysis of accounts to ensure that the identified corrections have been addressed on each account.

AWARDED CONTRACTS "View EDGAR Doc" on Website

Contract	Comodity	Exp Date	EDGAR
230601	Consulting and Other Related Services	08/31/2028	No

CONTACTS BY CONTRACTS

230601			
Thomas Ranallo	President	(716) 839-4402	tranallo@troybanks.com
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