# TIPS Vendor Portal User Guide

V.09.20



## Table of Contents

nitial Login	1
Adding Authorized Users	1
Downloading Member List	2
/iew and Submit Payment Reports	3
Print Payment Reports4-	5
Vail Payment Reports	5
Edit Purchase Orders	6
Enter Missing Purchase Orders	7
Review Purchase Order History	8
Jpdating Company Information	9
Jpdating Contacts1	0
TIPS Logos1	1
/endor Training1	2

### Initial Login:

1. <u>WWW.TIPS-USA.COM</u>

2. VENDOR > VENDOR PORTAL

Primary, Secondary, Purchase Order, Accounting and Estimator Contacts have access to the Vendor Login <u>automatically</u>. If you are not listed as one of those contacts, reach out to those contacts for account access.

3. Click [Recover Password Here] 4. Enter your email address twice and hit [SEND] TIPS Password Reset HOME CONTRACTS VENDORS SOLICITATIONS ABOUT US Enter your e-mail address Vendor Login Become A Vendor age. Potential Bidder Re-enter your e-mail address Bid Schedule Login: ired. Proposals Password is required. Password: If you have an account, Information how to recover Login Send Reset

### **Adding Authorized Users:**



Account Holders can add users to their account and choose to give them FULL access or VIEW only access where they can only view the member list and other information but cannot make company profile changes or add new authorized users.



Recover password here!

Access to the reports and other data provided at this site is available

### **Downloading Member List:**

1. REPORTS > DOWNLOAD MEMBERS

LOGOFF HOME	REPORTS MY COMP	ANY POS & PAYMENTS	COMMUNICATION	VENDOR TRAINING
	Members Download Members			

- 2. Click on the 2nd TIPS Members Excel Spreadsheet to download
- 3. View **[TIPS Member List Filtering Key]** for ways to sort through the Member List most efficiently

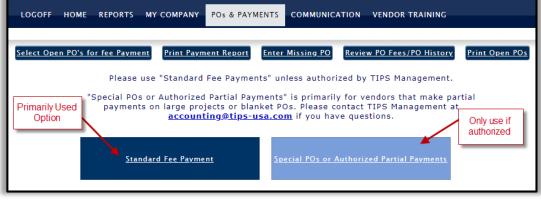
LOGOFF HOME REPORTS MY COMPANY POS	& PAYMENTS	COMMUNICATION	VENDOR TRAINING
	Reports		
TIPS Members (Address, City, State in one fi	<u>eld)</u>	This option is best f	for sorting.
TIPS Members (Address, City, State delimited	<u>d)</u>		
Members Labels		ns how to utilize our re t the Member List by a	



### **View and Submit Payment Reports**

You can view/edit/print/search for POs when you are logged into the TIPS Vendor Portal.

- > If your company is ready to pay the TIPS admin fee, CLICK on [POs & PAYMENTS].
  - > CLICK on the [Standard Fee Payment] box if paying the full payment.
- > CLICK on the [Special POs or Authorized Partial Payments] box if a partial payment.



#### STANDARD PAYMENTS:

Select POs to be paid. If PO amounts need to be updated, click on the PO hyperlink and update information needed. Click "Update PO". Once ready, click [Add to TIPS Report].

### PARTIAL PAYMENTS OPTION:

If you are authorized to make a partial payment, including a payment on a blanket/open PO, click on the PO # hyperlink and under the [Amount to be paid] box, enter the admin fee you are paying. Select [Process PO for partial pay Only] and click "Update PO".

No contains 🗸			F	Findl		Show All	
	lf you n	eed to add a	PO manual	ly click <u>here</u>		Add to TIPS Re	Partial Payment Adjustments
MEMBER		<u>CONTRACT</u>	<u>PO AMT</u>	FEES	<u>SELECT</u> TO PAY	<u>EDIT PO</u>	*Construction Contracts will primarily use this feature if
Texas Tech U Health Sciend		181203 2.00%	\$46,347.50	Fees:\$926.95	Q	<u>P0797216</u>	authorized
View co	py of PO				Sele	ct PO's you want Add to TIPS Rep	

Once all the amounts you want to pay are correct, click on [Add to TIPS Report].



3 | Page

### **Print Payment Reports**

To print a payment report to send with your check, click on: [View TIPS Report]

Open PO's for Payment	View TIPS Report <b>0 POs</b>	Enter Miss	ing PO Review	w PO Fees	PO History	Print Open POs		
PO No contains V		Find!		S	Show All			
If you need to add a PO manually click <u>here</u>								

\*If you have previously selected all your outstanding POs for payment, the system will generate the next screen indicating there is nothing else to pay. Click the 'Here' link, then go to [View TIPS Report].

We could not locate Open PO found. Click <u>Here</u> To Review Completed Purchase Order or if any PO was
selected for Payment.

#### > All POs that were selected to submit payment are shown

<u>Select Open</u>	<u>PO's for fee Payment</u>	View TIPS Report <b>0 POs</b>	Enter Missing PO	<u>Review PO Fees/PO</u>	Print Open POs
endorID	(492)				
'ou have	selected 1 PO's p	payment fees for your	sales report at	t this time	
Туре	PO No	Member	Contract	*Fee Payment	Remove PO
	0080190035		170203	\$111.00	
Fu	Ill Payment Option	]	Total Fees	\$111.00	Option to remove selected PO and revert back to an Open PO
		Submit to TIP	S/Print Sales Rep	port	·

When ready to generate a payment report, select [Submit to TIPS/Print Sales Report]. The report will generate as shown below. It will state, "in transit" until it has been received and posted by TIPS Accounting Department.



- > Depending on your web browser, the report will be on the new blank window that opens, at the very bottom of the page.
- > Once TIPS Accounting Department has posted the payment, it will show "received".



4 | Page

### Mail Check & Payment Report

> When you CLICK on the PDF icon, the Payment Report generates, as shown below.



> If all PO's are listed and you are ready to send to TIPS, you may print and send this report in with your check.

2463 Vend	or Name				PS
Paymer	nt Report	2463-07-17			
Admin	Fee Monthly Report	Report Print Date: 2 August 2017			
Member PO No	Member	Contract	Amt	%	Subtotal
9081700675		1012116	\$108,975.00	2.00	\$2,179.50
			Total Fees:		\$2,179.50

TIPS Mailing Address: TIPS Accounting Department 4845 US Hwy 271 N. Pittsburg, Texas 75686

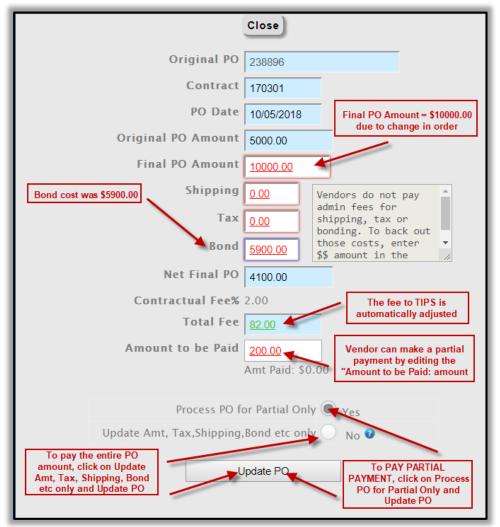


### **Edit Purchase Orders**

> To edit the PO click on the hyperlink in the "EDIT PO / PARTIAL PAYMENT" column.

	<u>MEMBER</u>	<u>CONTRACT</u>	<u>PO AMT</u>	FINAL AMT	FEE	<u>PAY</u> FULL	<u>EDIT PO</u> /PARTIAL PAYMENT
Û		170301	\$5,000.00	\$5,000.00	\$100.00		238896

> You can update the final PO amount; enter taxes, shipping and bond costs.





### **Enter Missing Purchase Orders**

> To enter a missing PO in the TIPS database, click on [Enter Missing PO]

Select Open PO's for fee Payment Print Payment Report Enter Missing PO Review PO Fees/PO History Print	<u>)pen POs</u>
--	-----------------

> Enter required information. IF applicable, enter tax/shipping/bond.

> Upload Purchase Order as a PDF

		Enter	Missing PO		
Select Open PO's	for fee Payment Print P	ayment Report	Enter Missing PO	Review PO Fees/PO History	Print Open POs
	Vendor Is Blanket PO anket PO Exp.	Yes 💿 N	0		
bit	Date				
	PO Number				
	Member Select the	Member	]	T	
Be sure to	PO Date				
enter the PO Number	Original PO Amount				
	Contract Select Cor	tract	•		
Upload the PO	Tax 0.00   Shipping 0.00	]	bonding. To costs, enter	pping, tax or back out those \$\$ amount in	
	Bond 0.00	]	the appropri	ate area.	
Ori	ginal PO (PDF Only) Choose F	e No file chosen			
		ОК	to Enter PO		



### **Review PO Fees/PO History**

Click on [Review PO Fees/PO History] to see the entire list of PO's in our system for your company.

Currently 2 Open PO's								
<u>Select Open PO's for fee Payment</u>	Print Payment Report	Enter Missing PO	Review PO Fees/PO History	Print Open POs				
PO No contains •		Fine	Sho	w All				

Select Open	Select Open PO's for fee Payment Print Payment Report Enter Missing PO Review PO Fees/PO History Print Open POs					
	Export All POS					
PO No	Member	PO Date	Contract	PO Final Amt	Processed Amt	Fee Balanc
14301	1999 - C.	11/02/2017	170301	\$6,900.00	\$138.00	\$0.00
4415		11/27/2017	170301	\$3,000.00	\$60.00	\$30.00
0127		11/11/2016	1072414	\$3,360.00	\$67.20	\$0.00
JS001		01/05/2016	1072414	\$6,400.00	\$128.00	\$0.00
2463		01/22/2015	1072414	\$10,000.00	\$200.00	\$0.00



## **Updating Company Information:**

LOGOFF REPORTS	MY COMPANY	COMMUNICATION PO'S & PAYMENTS VENDOR TRAINING
	Company Profi Change my Pas Authorized Use	sword Click here to edit company information.

> To add/edit Resellers on your contract, click the section below



Click on your Company ID # to edit the following information:

Add/Update Company Logo

No Company logo uploaded <u>Change Logo</u>

Services/Products Description:	The information displayed on your TIPS Online Vendor Profile.
	Chars remaining 146
Website	Company Website

Federal ID:	
	wood and laminate Desks, cubicles, chairs. files, sit stand, Guest seating, benching, medical, conference table, Reception,
Search	soft seat furniture art, stoo might search our website for.
Goods:	

#### Address: City : City



9 | Page



- > There should be **a minimum of 4 contacts** added to your TIPS Contract:
  - 1. Primary
  - 2. Secondary
  - 3. Admin Fee
  - 4. PO Contact

Contact Full Name*	Contact Full Name
Title *	Title
Contact Type *	Select one
Email *	Select one 1-Primary
Primary Phone*	2-Secondary 3-Admin Fee 4-PO Contact
Address	5-Estimator Aditional Secondary Contacts
City	CEO CFO COO
State	Company Complaince Customer Support District Manager
Fax	JOC Manager Operations
Mobile	Payable Public Relations Goverment Sales
Contact for all Contracts	Technical Sales
	Submit

- > **Primary** and **Secondary** Contacts have to be able to give Members a TIPS Quote
- Admin Fee Contact should be someone that will send TIPS Reporting Template and payments
- PO Contact should be someone that can always access their email to not miss or delay a Purchase Order sent to them
- > Estimator Contact should be used for construction companies
- Additional Secondary Contacts and the other fields below it is for other team members that want to be included on communication from the TIPS Team



### **Accessing TIPS Logos:**

LOGOFF REPOR	TS MY COMPANY PO'S & PAYMENTS		RTRAINING
		Email to Tips	
Described TIDA	Dept Directory	Documents	Size
Download TIPS Logos here	Root Directory   2016 Vendor Appreciation Event	Submit Files	- View
	Arkansas	TIPS Contacts	- <u>View</u>
	Government Capital	TIPS Representatives	- <u>View</u>
4		07/23/2017 13:04:52	- <u>View</u>
	Marketing and Conferences	07/23/2017 13:04:53	- <u>View</u>
	Mississippi	07/23/2017 13:04:53	- <u>View</u>
	Dew Jersey	07/23/2017 13:04:53	- <u>View</u>
	Presentations	07/23/2017 13:04:53	- <u>View</u>

Root Directory	Date	Size
Email Signature.png	03/01/2017 15:1	4:58 70 K <u>View</u>
TIPS_logo_Drop-Shadow_Transparent.png	10/26/2016 11:2	9:27 803 K View
TIPS_logo_Drop_Shadow.eps	10/26/2016 11:3	0:16 4.3 M <u>View</u>
TIPS_logo_JPEG.jpg	10/26/2016 11:3	0:16 1094 K <u>View</u>
TIPS_Logo_No_Drop-Shadow_Transparent.png	10/26/2016 11:2	9:27 205 K View
TIPS_logo_NoDropShadow.eps	10/26/2016 11:3	0:17 5.5 M <u>View</u>
TIPS_Logo_Social_Media.jpg	10/26/2016 11:3	0:35 686 K <u>View</u>



### Vendor Training:



View the Vendor Portal Training for TIPS Program Managers contact information, TIPS "tips" training videos and more!





