### **VENDOR CONTRACT**

Between		and
	(Company Name)	

#### THE INTERLOCAL PURCHASING SYSTEM (TIPS)

For

**FURNITURE** 

**CONTRACT NUMBER 1102215** 

## **General Information**

The vendor contract shall include the contract, the terms and conditions, special terms and conditions, any agreed upon amendments, as well as all of the sections of the solicitation and the awarded vendor's proposal. Once signed, if an awarded vendor's proposal varies or is unclear in any way from the TIPS contract, TIPS, at its sole discretion, will decide which provision will prevail. Other documents to be included are the awarded vendor's proposals, task orders, purchase orders and any adjustments which have been issued.

The following pages will constitute the contract between the successful vendors(s) and TIPS. Bidders shall state, in a separate writing, and include with their proposal response, any required exceptions or deviations from these terms, conditions, and specifications. If agreed to by TIPS, they will be incorporated into the final contract.

The Vendor Contract ("Contract") made and entered into by and between The Interlocal Purchasing System (hereinafter referred to as "TIPS" respectfully) a government cooperative purchasing program authorized by the Region VIII Education Service Center, having its principal place of business at 4845 US Hwy 271 North, Pittsburg, Texas 75686. This contract consists of the provisions set forth below, including provisions of all Attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any Attachment, the provisions set forth shall control.

#### **Definitions**

**PURCHASE ORDER** is the TIPS member's approval providing the authority to proceed with the negotiated delivery order under the contract. Special terms and conditions as agreed to between the vendor and TIPS member will be added as addendums to the PO. Items such as certificate of insurance, bonding requirements, small or disadvantaged business goals are some of the addendums possible.

**PREMIUM HOURS** are defined as those hours not included in regular hours or recognized holidays. Premium hours are to be approved by the TIPS member for each delivery order and noted in the delivery order proposal as a line item during negotiations.

**REGULAR HOURS** are defined as those hours between the hours of 7 AM and 6 PM Monday thru Friday.

### **Terms and Conditions**

#### Freight

All deliveries shall be freight prepaid, F.O.B. destination and shall be included in all pricing offered unless otherwise clearly stated in writing.

#### **Warranty Conditions**

All supplies equipment and services shall include manufacturer's minimum standard warranty unless otherwise agreed to in writing. Vendor shall be an authorized dealer, distributor or manufacturer for all products. All equipment proposed shall be new unless clearly stated in writing.

#### **Customer Support**

The Vendor shall provide timely and accurate customer support to TIPS members. Vendors shall respond to such requests within one (1) working day after receipt of the request. Vendor shall provide training regarding products and services supplied by the Vendor unless otherwise clearly stated in writing at the time of purchase. (Unless training is a line item sold or packaged and must be purchased with product.)

#### Contracts

All contracts and agreements between Vendors and TIPS Members shall strictly adhere to the statutes that are set forth in the Uniform Commercial Code as most recently revised.

Contracts for purchase will normally be put into effect by means of a purchase order(s) executed by authorized agents of the participating government entities.

Davis Bacon Act requirements will be met when Federal Funds are used for construction and/or

#### Tax exempt status

repair of buildings.

A taxable item sold, leased, rented to, stored, used, or consumed by any of the following governmental entities is exempted from the taxes imposed by this chapter:(1) the United States; (2) an unincorporated instrumentality of the United States; (3) a corporation that is an agency or instrumentality of the United States and is wholly owned by the United States or by another corporation wholly owned by the United States;(4) the State of Texas; (5) a Texas county, city, special district, or other political subdivision; or (6) a state, or a governmental unit of a state that borders Texas, but only to the extent that the other state or governmental unit

exempts or does not impose a tax on similar sales of items to this state or a political subdivision of this state. Texas Tax Code § 151.309.

#### **Assignments of contracts**

No assignment of contract may be made without the prior written approval of TIPS. Payment can only be made to the awarded Vendor or vendor assigned dealer.

#### **Disclosures**

- 1. Vendor affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this contract.
- Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with participants in the TIPS program.
- 3. The vendor affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this contract.

#### **Renewal of Contracts**

The contract is for one (1) year with an option for renewal for 2 consecutive years. Total term of contract can be up to 3 years if sales are reported through the contract and both parties agree.

#### **Shipments**

The Vendor shall ship ordered products within five (5) working days after the receipt of the order. If a product cannot be shipped within that time, the Vendor shall notify TIPS and the requesting entity as to why the product has not shipped and shall provide an estimated shipping date, if applicable. TIPS or the requesting entity may cancel the order if estimated shipping time is not acceptable.

#### **Invoices**

The Vendor or vendor assigned dealer shall submit invoices, to the TIPS participant. Each invoice shall include the TIPS participant's purchase order number. The shipment tracking number or pertinent information for verification of TIPS participant receipt shall be made available upon request. The Vendor or vendor assigned dealer shall not invoice for partial shipments unless agreed to in writing in advance by TIPS and the TIPS participant.

#### **Payments**

The TIPS participant will make payments directly to the Vendor or vendor assigned dealer at net 30 days after receiving invoice.

#### **Pricing**

The Vendor contracts to provide pricing to TIPS and its participating governmental entities that is the lowest pricing available to like cooperative purchasing customers and the pricing shall remain so throughout the duration of the contract.

The Vendor agrees to promptly lower the cost of any product purchased through TIPS following a reduction in the manufacturer or publisher's direct cost to the Vendor. Price increases will be honored. However, the Vendor shall honor previous prices for thirty (30) days after written notification to TIPS of an increase.

All pricing submitted to TIPS shall include the participation fee to be remitted to TIPS by the Vendor. Vendor will not show adding the fee to the invoice presented to customer. The normal fee is 2%, but can be negotiated with the Vendor.

#### **Participation Fees**

Vendor or vendor assigned dealer contracts to pay the participation fee for all contract sales to TIPS on a monthly scheduled report. Vendor must login to the TIPS database and use the "Submission Report" section to report sales. The Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS contract. Failure to pay the participation fee will result in termination of contract. Please contact TIPS at tips@tips-usa.com or call (866) 839-8477 if you have questions about paying fees.

#### Indemnity

- 1. Indemnity for Personality Contracts. Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's performance of this contract, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, invitees, whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.
- 2. Indemnity for Performance Contracts. The Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's work under this contract, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Vendor further agrees to indemnify and

hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for injuries (including death) to an officer, employee, agent, subcontractor, supplier or equipment lessee of the Vendor, arising out of, or resulting from, Vendor's work under this contract whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.

#### Attorney's Fees--Texas Local Government Code § 271.159 is expressly referenced.

Pursuant to §271.159, Texas Loc. Gov'T Code, in the event that any one of the Parties is required to obtain the services of an attorney to enforce this Agreement, the prevailing party, in addition to other remedies available, shall be entitled to recover reasonable attorney's fees and costs of court.

#### **Multiple Vendor Awards**

TIPS reserves the right to award multiple vendor contracts for categories when deemed in the best interest of the TIPS membership. Bidders scoring 80% or above will be considered for an award. Categories are established at the discretion of TIPS.

#### State of Texas Franchise Tax

By signature hereon, the bidder hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

#### Miscellaneous

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the contract or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS participants will submit any orders at any time. TIPS reserves the right to request additional proposals for items already on contract at any time.

#### **Purchase Order Pricing/Product Deviation**

If a deviation of pricing/product on a purchase order occurs, TIPS is to be notified within 24 hours of receipt of order.

#### Cancellation for non-performance or contract deficiency

TIPS may terminate any contract if TIPS Members have not used the contract, or if purchase volume is determined to be "low volume" in any 12-month period. TIPS reserves the right to cancel the whole or any part of this contract due to failure by awarded vendor to carry out any obligation, term or condition of the contract. TIPS may issue a written deficiency notice to awarded vendor for acting or failing to act in any of the following:

o Providing material that does not meet the specifications of the contract;

- Providing work and/or material that was not awarded under the contract;
- Failing to adequately perform the services set forth in the scope of work and specifications;
- Failing to complete required work or furnish required materials within a reasonable amount of time;
- Failing to make progress in performance of the contract and/or giving TIPS reason to believe that awarded vendor will not or cannot perform the requirements of the contract; and/or
- Performing work or providing services under the contract prior to receiving a TIPS reviewed purchase order for such work.

Upon receipt of the written deficiency, awarded vendor shall have ten (10) days to provide a satisfactory response to TIPS. Failure to adequately address all issues of concern may result in contract cancellation. Upon cancellation under this paragraph, all goods, materials, work, documents, data and reports prepared by awarded vendor under this contract shall become the property of the TIPS Member on demand.

#### **TIPS Member Purchasing Procedures**

Purchase orders are issued by participating TIPS member to the awarded vendor indicating on the PO "Contract Number". Purchase Order is emailed to TIPS at tipspo@tips-usa.com.

- Awarded vendor delivers goods/services directly to the participating member.
- Awarded vendor invoices the participating TIPS member directly.
- Awarded vendor receives payment directly from the participating member.
- Awarded vendor reports sales monthly to TIPS (unless prior arrangements have been made with TIPS to report monthly).

#### Form of Contract

The form of contract for this solicitation shall be the Request for Proposal, the awarded proposal(s) and best and final offer(s), and properly issued and reviewed purchase orders referencing the requirements of the Request for Proposals. If a vendor submitting an offer requires TIPS and/or TIPS Member to sign an additional agreement, a copy of the proposed agreement must be included with the proposal.

Vendor contract documents: TIPS will review proposed vendor contract documents. Vendor's contract document shall not become part of TIPS's contract with vendor unless and until an authorized representative of TIPS reviews and approves it.

#### Licenses

Awarded vendor shall maintain in current status all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded vendor. Awarded vendor shall remain fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of services under the contract. TIPS reserves the right to stop

work and/or cancel contract of any awarded vendor whose license(s) expire, lapse, are suspended or terminated.

#### **Novation**

If awarded vendor sells or transfers all assets or the entire portion of the assets used to perform this contract, a successor in interest must guarantee to perform all obligations under this contract. TIPS reserves the right to accept or reject any new party. A simple change of name agreement will not change the contractual obligations of awarded vendor.

#### Site Requirements (when applicable to service or job)

Cleanup: Awarded vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by TIPS Member. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

Preparation: Awarded vendor shall not begin a project for which TIPS Member has not prepared the site, unless awarded vendor does the preparation work at no cost, or until TIPS Member includes the cost of site preparation in a purchase order.

Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

Registered sex offender restrictions: For work to be performed at schools, awarded vendor agrees that no employee of a sub-contractor who has been adjudicated to be a registered sex offender will perform work at any time when students are or reasonably expected to be present. Awarded vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the TIPS Member's discretion.

Awarded vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge. Safety measures: Awarded vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

#### Smoking

Persons working under contract shall adhere to local smoking policies. Smoking will only be permitted in posted areas or off premises.

#### **Invoices**

The awarded vendor shall submit invoices to the participating entity clearly stating "Per TIPS Contract". The shipment tracking number or pertinent information for verification shall be made available upon request.

#### Marketing

Awarded vendor agrees to allow TIPS to use their name and logo within website, marketing materials and advertisement. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this contract by awarded vendor must have prior approval from TIPS.

#### **Supplemental agreements**

The entity participating in the TIPS contract and awarded vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this contract i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this contract is exclusively between the participating entity and awarded vendor. TIPS, its agents, TIPS members and employees shall not be made party to any claim for breach of such agreement.

#### **Legal obligations**

It is the responding vendor's responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in this RFP and any awarded contract thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

#### **Audit rights**

Awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by TIPS Member that utilizes this Contract. TIPS and Region 8 ESC each reserve the right to audit the accounting for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. TIPS shall have authority to conduct random audits of Awarded Vendor's pricing that is offered to TIPS Members. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third-party auditing firm. In the event of an audit, the requested materials shall be provided in the format and at the location designated by Region 8 ESC or TIPS.

#### **Force Majeure**

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and fully particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

#### Services

When applicable, performance bonds will be required on construction or labor required jobs over \$100,000 and payment bonds on jobs over \$25,000 or awarded vendor will meet the TIPS member's local and state purchasing requirements. Awarded vendors may need to provide additional capacity as jobs increase. Bonds will not require that a fee be paid to TIPS. The actual cost of the bond will be a pass through to the TIPS member and added to the purchase order.

#### **Scope of Services**

The specific scope of work for each job shall be determined in advance and in writing between TIPS Member and Awarded vendor. It is okay if the TIPS member provides a general scope, but the awarded vendor should provide a written scope of work to the TIPS member as part of the proposal. Once the scope of the job is agreed to, the TIPS member will issue a PO with the estimate referenced as an attachment along with bond and any other special provisions agreed to for the TIPS member. If special terms and conditions other than those covered within this solicitation and awarded contracts are required, they will be attached to the PO and shall take precedence over those in the base contract.

#### **Project Delivery Order Procedures**

The TIPS member having approved and signed an interlocal agreement, or other TIPS membership document, may make a request of the awarded vendor under this contract when the TIPS member has services that need to be undertaken. Notification may occur via phone, the web, email, fax, or in person.

Upon notification of a pending request, the awarded vendor shall make contact with the TIPS member as soon as possible, but must make contact with the TIPS member within two working days.

#### **Scheduling of Projects**

Scheduling of projects (if applicable) will be accomplished when the TIPS member issues a purchase order that will serve as "the notice to proceed". The period for the delivery order will include the mobilization, materials purchase, installation and delivery, design, weather, and site cleanup and inspection. No additional claims may be made for delays as a result of these items. When the tasks have been completed the awarded vendor shall notify the client and have the TIPS member inspect the work for acceptance under the scope and terms in the PO. The TIPS member will issue in writing any corrective actions that are required. Upon completion of these items, the TIPS member will issue a completion notice and final payment will be issued.

#### **Support Requirements**

If there is a dispute between the awarded vendor and TIPS member, TIPS or its representatives will assist in conflict resolution or third party (mandatory mediation), if requested by either party. TIPS, or its representatives, reserves the right to inspect any project and audit the awarded vendors TIPS project files, documentation and correspondence.

# **Special Terms and Conditions**

It is the intent of TIPS to contract with a reliable, high performance vendor to supply products and services to government and educational agencies. It is the experience of TIPS that the following procedures provide TIPS, the Vendor, and the participating agency the necessary support to facilitate a mutually beneficial relationship. The specific procedures will be negotiated with the successful vendor.

- **Contracts:** All vendor purchase orders must be emailed to TIPS at tipspo@tips-usa.com. Should an agency send an order direct to vendor, it is the vendor's responsibility to forward the order to TIPS at the email above within 24 business hours and confirm its receipt with TIPS.
- <u>Promotion of Contract</u>: It is agreed that Vendor will encourage all eligible entities to
  purchase from the TIPS Program. Encouraging entities to purchase directly from the Vendor
  and not through TIPS contract is not acceptable to the terms and conditions of this contract
  and will result in removal of Vendor from Program. Vendor is expected to use marketing
  funds for the marketing and promotion of this contract.
- <u>Daily Order Confirmation</u>: All contract purchase orders will be approved daily by TIPS and sent to vendor. The vendor must confirm receipt of orders to the TIPS member (customer) within 24 business hours.
- <u>Vendor custom website for TIPS</u>: If Vendor is hosting a custom TIPS website, then updated pricing must be posted by 1<sup>st</sup> of each month.
- <u>Back Ordered Products</u>: If product is not expected to ship within 3 business days, customer is to be notified within 24 hours and appropriate action taken based on customer request.

# Check one of the following responses to the <u>General Terms</u> and <u>Special Terms and Conditions</u>: ( ) We take no exceptions/deviations to the <u>general</u> and/or <u>special terms and conditions</u>.

(Note: If none are listed below, it is understood that no exceptions/deviations are taken.)

( ) We take the following exceptions/deviations to the **general** and/or **special terms and conditions**. All exceptions/deviations must be clearly explained. Reference the corresponding general or special terms and conditions that you are taking exceptions/deviations to. The proposer must clearly state if you are adding additional terms and conditions to the general or special terms and conditions. Provide details on your exceptions/deviations below:

Exceptions:			

# **CONTRACT Signature Form**

The undersigned hereby proposes and agrees to furnish goods and/or services in compliance with the terms, specifications and conditions at the prices quoted unless noted in writing. The undersigned further certifies that he or she is an authorized agent of the company and has authority to negotiate and contract for the company named below.

Company Name:	Nightingale Corp.
Mailing Address:	2301 Dixie Road
City:	Mississauga
State:	Ontario
Zip:	L4Y 1Z9
Telephone Number:	(800) 363-8954
Fax Number:	(800) 637-6784
Email Address:	gadam@nightinalechairs.com
Authorized Signature: Printed Name: Position:	Gerry Adam  VP of Special Accounts
nonor the participation	tal TERM of one year with the option of two additional years. Vendors shall fee for any sales made based on the TIPS contract. Failure to pay the fee will tion of contract and will affect the award of future contracts.
TIPS Authorized Signature	Mc Natt 10-22-15
Nes Authorized Signatu	Date Date
David V	Varne Fitts 10-22-15
Approved by Region VII	I ESC Date

# The Interlocal Purchasing System (TIPS Cooperative) Supplier Response

Bid Information		Contact Information		Ship to Information	
Bid Creator  Email Phone Fax  Bid Number Title Bid Type Issue Date Close Date Need by Date	Mr. David Mabe National Coordinator david.mabe@tips-usa.com +1 (903) 243-4759 +1 (866) 749-6674 1102215 Furniture RFP 08/03/2015 9/11/2015 3:00:00 PM CT	Address  Contact  Department Building  Floor/Room Telephone Fax Email		Address  Contact  Department Building  Floor/Room Telephone Fax Email	
Supplier Inforr	mation				
Company Address	Nightingale Corp. 2301 Dixie Road				
Contact Department Building Floor/Room	Mississauga, ON L4Y 1Z9				
Telephone Fax	1 (800) 3638954 202 1 (800) 6376784				
Email Submitted Total	8/28/2015 10:12:15 AM CT \$0.00				
Signature Ca	ssandra MacDougall		Email cmac	dougall@nightingalechairs.com	
Supplier Notes	S				
Bid Notes					
Bid Activities					
Bid Messages					

Date	Subject	Message
08/13/15	Pre-Bid Webinar	** The webinar is being recorded for those that have scheduling conflicts. Please contact TIPS at tips@tips-usa.com for a link to the recorded session.
		Please join my meeting.     https://global.gotomeeting.com/join/604337077
		2. Use your microphone and speakers (VoIP) - a headset is recommended. Or, call in using your telephone.
		Dial +1 (872) 240-3412 Access Code: 604-337-077 Audio PIN: Shown after joining the meeting
		Meeting ID: 604-337-077
08/13/15	Pre-Bid Webinar	** The webinar is being recorded for those that have scheduling conflicts. Please contact TIPS at tips@tips-usa.com for a link to the recorded session.
		Monday, August 17, 2015, 10:00 AM (CST)
		<ol> <li>Please join my meeting. https://global.gotomeeting.com/join/604337077</li> </ol>
		2. Use your microphone and speakers (VoIP) - a headset is recommended. Or, call in using your telephone.
		Dial +1 (872) 240-3412 Access Code: 604-337-077 Audio PIN: Shown after joining the meeting
		Meeting ID: 604-337-077

#	Name	Note	Response
1	Yes - No	Disadvantaged/Minority/Women Business Enterprise - D/M/WBE (Required by some participating governmental entities) Vendor certifies that their firm is a D/M/WBE? Vendor must upload proof of certification to the "Response Attachments" D/M/WBE CERTIFICATES section.	No
2	Yes - No	Highly Underutilized Business - HUB (Required by some participating governmental entities) Vendor certifies that their firm is a HUB? Vendor must upload proof of certification to the "Response Attachments" HUB CERTIFICATES section.	No
3	Yes - No	The Vendor can provide services and/or products to all 50 US States?	Yes
4	States Served:	If answer is NO to question #3, please list which states can be served. (Example: AR, OK, TX)	
5	Company and/or Product Description:	This information will appear on the TIPS website in the company profile section, if awarded a TIPS contract. (Limit 750 characters.)	Since 1928, Nightingale has provided the world with innovative seating solutions. Many of our current seating products are patented and or design registered, and clearly demonstrate our commitment to the future of office seating.
6	Primary Contact Name	Primary Contact Name	Cassy MacDougall

7	Primary Contact Title	Primary Contact Title	Liaison Manager - US
8	Primary Contact Email	Primary Contact Email	cmacdougall@nightingalechairs.com
9	Primary Contact Phone	Enter 10 digit phone number. (No dashes or extensions)	8003638954
10	Primary Contact Fax	Enter 10 digit phone number. (No dashes or extensions)	8006376784
11	Primary Contact Mobile	Enter 10 digit phone number. (No dashes or extensions)	
12	Secondary Contact Name	Secondary Contact Name	Gerry Adam
13	Secondary Contact Title	Secondary Contact Title	VP of Special Accounts
14	Secondary Contact Email	Secondary Contact Email	gadam@nightingalechairs.com
15	Secondary Contact Phone	Enter 10 digit phone number. (No dashes or extensions)	8003638954
16	Secondary Contact Fax	Enter 10 digit phone number. (No dashes or extensions)	8006376784
17	Secondary Contact Mobile	Enter 10 digit phone number. (No dashes or extensions)	
18	Admin Fee Contact Name	Admin Fee Contact Name. This person is responsible for paying the admin fee to TIPS.	Clara Chan
19	Admin Fee Contact Email	Admin Fee Contact Email	cchan@nightingalechairs.com
20	Admin Fee Contact Phone	Enter 10 digit phone number. (No dashes or extensions)	8003638954
21	Purchase Order Contact Name	Purchase Order Contact Name. This person is responsible for receiving Purchase Orders from TIPS.	Cassy MacDougall
22	Purchase Order Contact Email	Purchase Order Contact Email	cmacdougall@nightingalechairs.com
23	Purchase Order Contact Phone	Enter 10 digit phone number. (No dashes or extensions)	8003638954
24	Company Website	Company Website (Format - www.company.com)	www.nightingalechairs.com
25	Federal ID Number:	Federal ID Number also known as the Employer Identification Number. (Format - 12-3456789)	98-0383583
26	Primary Address	Primary Address	2301 Dixie Road
27	Primary Address City	Primary Address City	Missisauga
28	Primary Address State	Primary Address State (2 Digit Abbreviation)	ON
29	Primary Address Zip	Primary Address Zip	L4Y 1Z9
30	Search Words:	Please list search words to be posted in the TIPS database about your company that TIPS website users might search. Words may be product names, manufacturers, or other words associated with the category of award. YOU MAY NOT LIST NON-CATEGORY ITEMS. (Limit 500 words) (Format: product, paper, construction, manufacturer name, etc.)	Chairs, Seating, Ergonomic office chairs, Nightingale Corp., stool, executive, management, task, lounge, reception, stacking, guest
31	Yes - No	Do you wish to be eligible to participate in a TIPS contract in which a TIPS member utilizes federal funds on contracts exceeding \$100,000? (Non-Construction) (If YES, vendor should download the Federal Regulations for Contracts document from the Attachments section, fill out the form and submit the document in the "Response Attachments" FEDERAL FUNDS section.) (Vendor must also download the Suspension or Debarment Certificate document from the Attachments section, fill out the form and submit the document in the "Response Attachments"	No

#### SUSPENSION OR DEBARMENT section.)

32	Yes - No	Certification of Residency (Required by the State of Texas) Company submitting bid is a Texas resident bidder?	No
33	Company Residence (City)	Vendor's principal place of business is in the city of?	Mississauga
34	Company Residence (State)	Vendor's principal place of business is in the state of?	Ontario
35	Felony Conviction Notice:	(Required by the State of Texas) My firm is, as outlined on PAGE 5 in the Instructions to Bidders document: (Questions 36 - 37)	(No Response Required)
36	Yes - No	A publicly held corporation; therefore, this reporting requirement is not applicable?	No
37	Yes - No	Is owned or operated by individual(s) who has/have been convicted of a felony? If answer is YES, a detailed explanation of the name(s) and conviction(s) must be uploaded to the "Response Attachments" FELONY CONVICTION section.	No
38	Pricing Information:	Pricing information section. (Questions 39 - 42)	(No Response Required)
39	Yes - No	In addition to the typical unit pricing furnished herein, the Vendor agrees to furnish all current and future products at prices that are proportionate to Dealer Pricing. If answer is NO, include a statement detailing how pricing for TIPS participants would be calculated in the PRICING document that is uploaded to the "Response Attachments" PRICING section.	No
40	Yes - No	Pricing submitted includes the TIPS administration fee?	Yes
41	Yes - No	Vendor agrees to remit to TIPS the required administration fee?	Yes
42	Yes - No	Additional discounts to TIPS members for bulk quantities or scope of work?	Yes
43	Start Time	Average start time after receipt of customer order is working days?	28
44	Years Experience	Company years experience in this category?	87
45	Resellers:	Does the vendor have resellers that it will name under this contract? (If applicable, vendor should download the Reseller/Dealers spreadsheet from the Attachments section, fill out the form and submit the document in the "Response Attachments" RESELLERS section.	Yes
46	Prices are guaranteed for?	(Month(s), Year(s), or Term of Contract) (Standard term is "Term of Contract")	Term of Contract

Line Items		
	Response Total:	\$0.00

DEALER NAME
180 OFFICE SOLUTIOSN LLC
360 OFFICE SOLUTIONS
A & W OFFICE SUPPLY & DESIGN INC
A-1 BUSINESS PRODUCTS
AAA BUSINESS SUPPLIES&INT
AAA OFFICE WORLD
ABLE SPACES INC
ABLES LAND INC.
ACCENT OFFICE INTERIORS, INC.
ACI-ATLANTIC CORPORATE INTERIORS
ADMIRAL EXPRESS INC
ADVANTAGE OFFICE PRODUCTS
AFFORDABLE INTERIOR SYSTEMS
AFFORDABLE OFFICE SOLUTIONS
AI CORPORATE INTERIORS
AIREA INC
ALABAMA OFFICE SUPPLY
ALFRED WILLIAMS & CO
ALFRED WILLIAMS & COMPANY
ALL BUSINESS SYSTEMS & DESIGN
ALL MAKES OFFICE EQUIP CO
ALL STAR DESK CO.
ALYCIA ENCISO & ASSOCIATES
AMBIENCE DORE INC.
AMERICAN BUSINESS INTERIORS
AMERICAN CAMPUS COM.
AMERICAN DESIGN ASSOC
AMERICAN INTERIORS
AMERICAN OFFICE
AMERICAN OFFICE
AMERICAN PEN AND PANEL
ANDY STERN'S OFFICE FURNITURE INC
AOI CORPORATION
APEX OFFICE PRODUCTS INC
APG OFFICE FURNISHINGS
APRICOT OFFICE INT
ARBEE ASSOCIATES
ARCHITECTURAL INT., INC.
AREA 4 OFFICE FURN (DBA)
ARENSON OFFICE FURNITURE
ARRINGTON COMMERCIAL INTERIORS
ASHLAND OFFICE
ASHLAND OFFICE SUPPLY INC
ATD-AMERICAN CO
ATLANTIC CORPORATE INTERIORS
AUGUSTA BUSINESS INTERIOR
AURTHUR P. O'HARA, INC.
AUSTIN BUSINESS INTERIORS
MOSTIN DOSINESS HATERIONS

AWE CORPORATE INTERIORS
A-Z OFFICE RESOURCE
B&M CONSTRUCTION, INC.
B.W. WILSON PAPER CO.
BA Design LLC
B-AG CONTRACT
BALL OFFICE PRODUCTS
BANG OFFICE INTERIORS INC (NPD)
BAREFIELD WORKPLACE SOLUTIONS
BARNHILL CONSTRUCTION
BARROWS (DBA DESIGN RESOURCES SVS)
BAYSHORE OFFICE INTERIORS
BC INTERIORS
BEACHLEY BUSINESS
BECKLEYS INC.
BELLIA OFFICE FURNITURE
BENJAMIN ROBERTS LTD
BERN OFFICE SYSTEMS
BERTELSON TOTAL OFFICE SOLUTIONS
BI BY STAPLES
BKM TOTAL OFFICE OF TEXAS
BLUE HEN INC
BLUEFIN OFFICE GRP
BMC DESKS ETC
BONITZ, INC
BRANNAN BUSINESS SYSTEMS
BROOKS OFFICE INTERIORS
BROTHERS BUSINESS INTERIORS
BROTHERS OFFICE FURNITURE
BROWN & SAENGER
BRUCE OFFICE SUPPLY & FUR
BUBRICKS OFFICE SUPPLY
BUCK SUPPLY & DIST
BUILDING SERVICE INC(BSI)
BULLDOG OFFICE PRODUCTS
BUMBARGER'S
BURRIS INC
BUSINESS ENVIRONMENTS
BUSINESS ENVIRONMENTS
BUSINESS ENVIRONMENTS
BUSINESS ESSENTIALS
BUSINESS FURNISHINGS LLC
BUSINESS FURNITURE INC.
BUSINESS INTERIORS
BUSINESS INTERIORS
BUSINESS INTERIORS
BUSINESS INTERIORS OF TX
BUSINESS MACHINES PLUS INC
BUYONLINENOW.COM (BUYCOMPUTERNOW,INC.)

C.M. OFFICE PRODUCTS, LLC
CAMP CONTRACT FURNISHINGS
CANFIELD BUSINESS INTERIORS
CARDINAL OFFICE SYSTEMS
CAROLINA BUSINESS INTERIORS (CBI)-HO
CAROLINA INT. WORKS LLC.
CARROLL'S
CDS-COMMERCIAL DESIGN SVC
CENTRAL OFFICE SOLUTIONS
CHAMELEON DESIGN & INT.
CHARLES RITTER COMPANY
CHARTER FURN OF TEXAS INC
CHESAPEAKE OFFICE SUPPLY
CITRON WORK SPACES
CLAIR DAVID INT.
CLAIRE MITCHEL DESIGNS
CMM INTERIORS
COLUMBIA COMMERCIAL INTERIORS INC
COLUMBIA OFFICE FURN.
COMMERCIAL BUSINESS INTERIORS INC (CBI)
COMMERCIAL CONCEPTS &
COMMERCIAL FURNISHINGS
COMMERCIAL OFFICE ENVIRONMENTS INC
COMMERCIAL WORKS
COMPLETE OFFICE PRODUCTS
COMPLETE OFFICE SOLUTIONS
COMPLETE OFFICE SUPPLY
CONCEPTS & DESIGNS, BY DEALERS CHOICE
CONNECTING ELEMENTS INC
CONNEXION 24/7
CONSUMER OFFICE FURNITURE
CONTINENTAL OFFICE ENVIRONMENTS
CONTRACT ENVIRONMENTS
CONTRACT FURNISHINGS INC
CONTRACT FURNITURE GROUP
CONTRACT OFFICE FURNITURE DIST A/K/A FOREST DIST.
CONTRACT RESOURCE GROUP
CONTRAK, LLC
COOPER'S TECHNOLOGY GROUP
CORPORATE CONCEPTS, INC.
CORPORATE DESIGN
CORPORATE DESIGN CHOICE
CORPORATE ENVIRONMENTS
CORPORATE ENVIRONMENTS
CORPORATE FACILITIES INC
CORPORATE FACILITY PARTNERS
CORPORATE INTERIORS INC
CORPORATE TECHNOLOGY GROUP
COS BUSINESS PRODUCTS & INTERIORS

CREATIVE BUSINESS INTERIORS
CREATIVE BUSINESS INTERIORS INCORPORATED
CREATIVE OFFICE INTERIORS
CREATIVE OFFICE PAVILION
CREATIVE OFFICE PAVILION
CREST OFFICE FURNITURE
CUBICLES PLUS, INC
CUSTER OFFICE ENVIRONMENTS
CUSTOM OFFICE FURN
CWC
D & D FURNITURE INC
D.B.I.(US OFFICE PRODUCT)
D.L. SCOTT INTERIORS
DALVEY BUSINESS ENVIRONMENTS
DAMERON-PIERSON
DANCKER, SELLEW & DOUGLAS
DARESA SOFEY HOME DESIGN
DAVIS BUSINESS SYSTEMS
DEKALB OFFICE ENVIRONMENTS
DELAWARE SCHOOL & OFFICE
DESIGN ALTERNATIVES
DESIGN CENTRAL
DESKS INC
DETROIT OFFICE INTERIORS
DETROIT PENCIL COMPANY
DGR-DAVID G. ROSEN INC.
DICK OFFICE SUPPLY
DISCOUNT DESK CO
DISCOUNT OFFICE EQUIPMENT
DISCOUNT OFFICE FURN. INC
DKI OFFICE SOLUTIONS
DM2 CONNECTIONS
DMG - DESIGN MANAGEMENT GROUP
DOANE-KEYES ASSOCIATES
DOURON INC.
DUCKY'S OFFICE FURNITURE (FEINSTEIN CORP)
DURST CONTRACT INTERIORS
DYNAMIC OFFICE SERVICES
EAKES OFFICE PLUS
EATON/WRIGHT-LINE
EBI-EMMONS BUS. INTERIORS
ECONOMICALLY CORRECT INC
EDGE OFFICE PRODUCTS
EFFICIENT OFFICE SOLUTION
EHRLICH GROUP LLC
ELEMENTS IV INTERIORS
ELEMENTS/DBA WORKPLACE
EMPIRE OFFICE INC
ENCOMPAS CORP

ENVIRONMENTS
EON OFFICE PRODUCTS
ERGONOMICALLY CORRECT INC
ERGOPRISE/PERIPHERAL LOGIX LLC
EVENSONBEST LLC
EVERGREEN COMPUTER PRODUCTS INC
EVOLVE TECHNOLOGIES CORP
EXCEL OFFICE INTERIORS
EXECUTIVE BUSINESS
EXECUTIVE BUSINESS PRODUCTS
EXECUTIVE OFFICE FURN INC
EXECUTIVE OFFICELINX
EXECUTIVE SUITES/ WORKPLACE LOGIC, LLC
EXPRESSIONSOF YOU
FACILITEC - TUCSON BUSINESS INTERIORS
FACILITEC INTERIOR FOR BUS.
FACILITEQ BUS. INT.
FACILITY INTERIORS INC
FACILITY MATRIX GROUP
FACILITY PLANNERS INC
FACILITY RESOURCE INC
FENS ASSOCIATES, LLC
FIORE FURNITURE
FISHER HAWAII (IS)
FLORIDA BUSINESS INTERIOR
FM OFFICE EXPRESS (D.B.A. FM RESOURCES)
FOCUS INTERIOR PRODUCTS
FORMS & SUPPLY INC
FORRER BUSINESS INT.
FOSTER BUSINESS INT.
FREEDMAN'S OFFICE FURN.
FRIENDS BUSINESS SOURCE
FRIENDS SERVICE CO INC
FROHWEIN CONTRACT INTERIORS DESIGN
FUSCH COMMERCIAL INTERIOR
G.A. BLANCO & SONS INC
G.L. SEAMAN & COMPANY
GAFFANEY'S OF GRAND FORKS
GAFFANEY'S OF MINOT, INC
GAFFANEY'S OF WILLISTON
GARVEY'S OFFICE PRODUCTS
GOODMANS INTERIOR STRUCTURES
GOVERNMENT OFC FURN
GREAT LAKES INT.
GREGORY GRIER INC.
GROOMS OFFICE ENVIRONMENT
GUERNSEY OFFICE PRODUCTS
GUERNSEY OFFICE PRODUCTS
GULF COAST OFFICE PRODUCT

HANNAHER'S
HARRIS OFFICE FURN.
HARRIS WORK SYSTEMS, INC
HENRICKSEN & COMPANY INC.
HITOUCH BUSINESS SERVICES
HOLMES & BRAKEL INT'L INC
HOMESPUN FURNITURE INC.
HOPPSTETTER'S OFFICE PRODUCTS INC
HOSPITAL PURCHASING
HOYLE OFFICE SUPPLIES INC
HST INTERIOR/ELEMENTS
HUBBLE-MITCHELL & ASS. INC. (HMI)
HUDSON BLUEPRINT INC
HUDSON OFFICE SUPPLY INC
HURST OFFICE SUPPLIERS (IS)
HWM OFFICE ENVIRONMENTS
I:SPACE FURN INC
IBUYOFFICESUPPLY.COM(DBA)
ID & A INC
IDEAL OFFICE SOURCE
IFS - INTEGRATED FACILITY SYSTEMS
III OFFICE RESOURCE GROUP (O.R.GRP)
IMAGE BUSINESS INTERIORS
IMPACT ERGONOMICS CORP
IN A DA OT OFFICE DE OPLICE
IMPACT OFFICE PRODUCT
INDICA INTERIORS
INDICA INTERIORS
INDICA INTERIORS INDOFF
INDICA INTERIORS INDOFF INNERPLAN, INC.
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS)
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT.
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV.
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV. INTELLIGENT DESIGN
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV. INTELLIGENT DESIGN INTELLIGENT INTERIORS INC
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV. INTELLIGENT DESIGN INTELLIGENT INTERIORS INC INTERIOR CONCEPTS
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV. INTELLIGENT DESIGN INTELLIGENT INTERIORS INC INTERIOR CONCEPTS INTERIOR CONTRACT SERVICES
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV. INTELLIGENT DESIGN INTELLIGENT INTERIORS INC INTERIOR CONCEPTS INTERIOR CONTRACT SERVICES INTERIOR DIMENSION
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV. INTELLIGENT DESIGN INTELLIGENT INTERIORS INC INTERIOR CONCEPTS INTERIOR CONTRACT SERVICES INTERIOR DIMENSION INTERIOR DYNAMICS INC
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV. INTELLIGENT DESIGN INTELLIGENT INTERIORS INC INTERIOR CONCEPTS INTERIOR CONTRACT SERVICES INTERIOR DYNAMICS INC INTERIOR ENVIRONMENTS LLC
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV. INTELLIGENT DESIGN INTELLIGENT INTERIORS INC INTERIOR CONCEPTS INTERIOR CONTRACT SERVICES INTERIOR DIMENSION INTERIOR DYNAMICS INC INTERIOR ENVIRONMENTS LLC INTERIOR RESOURCE GROUP
INDICA INTERIORS INDOFF INNERPLAN, INC. INNERSPAICE ARCHITECTURAL INTERIORS INNOVATIVE BUSINESS FURN INNOVATIVE OFF.SOLUT.INC INNOVATIVE OFFICE SOLUTIONS INC INSIDE ELEMENTS LLC (dba WORSPACE ELEMENTS) INSIGHT CHICAGO INTEGRITY BUSINESS SOLUT. INTEGRITY FURNITURE INTEGRITY INT. SOLUTIONS INTELLIGENT COMM. ENV. INTELLIGENT DESIGN INTELLIGENT INTERIORS INC INTERIOR CONCEPTS INTERIOR CONTRACT SERVICES INTERIOR DYNAMICS INC INTERIOR ENVIRONMENTS LLC

INTERIOR SOLUTIONS (DBA NATL DESIGN™ NETWORK)
INTERIOR SYSTEMS CONTRACT
INTERIORS BY DESIGN
INTERIORS BY FRANCE OF BISMARCK INC
INTERIORS FOR BUSINESS
INTERMOUNTAIN DESIGN INC
INTERPHASE OFFICE INT.
INTERSTATE OFFICE INT. (TRIAD FURN.)
INTERSTATE OFFICE SUPPLY
INTRASCAPE INC
IOS-INTERIOR OFFICE SOLUTION
J TYLER SVC INC
J. THAYER CO.
J.C. WHITE OFFICE FURN
J.M. GRACE CORP
JACK KNELLY'S OFFICE FURN SPECIALTIES INC
JACK KNELLY'S OFFICE FURN SPECIALTIES INC
JLM OFFICE INNOVATORS
JMJ CORPORATION WORKPLACE INTERIORS
JONNA ASSOCIATES, INC.
JOYCE CONTRACTING INT.
KDA - KEITH DANIEL & ASSOCIATES
KENNEDY OFFICE SUPPLY
KERR ALBERT OFFICE SUPPLY
KIMBERLY SCOTT INC
KING'S OFFICE SUPPLY INC
KIRKISH FURNITURE INC
KYLE OFFICE SOLUTIONS
KYSER OFFICE WORKS
LAHARPE'S OFFICE FURN
LAKE CHARLES PRODUCTS, LLC
LANE OFFICE FURNITURE INC
LB OFFICE PRODUCTS
LEGACY GROUP
LEITZ OFFICE PRODUCTS INC (IS)
LEXINGTON GROUP INC
LIBRARY DESIGN ASSOC INC
LINDSEY OFFICE FURNISHINGS
LOFGREENS
LORICK OFFICE PRODUCTS (NPD)
LOTH INC
LPT DESIGN, LLC
M & M OFFICE INT
M&M HEALTHCARE FURN. SOLU
M.L. BATH CO LTD
MACMILLAN OFFICE SUPPLY
MACO OFFICE SUPPLY
MARIO MARIO CO LLC

MARKELZ OFFICE PRODUCTS
MASON'S OFFICE SUPPLY
MCCOY WORKSPACE SOLUTIONS
MCGARITY'S BUSINESS PROD
MCMAHAN BUSINESS I
MCMILLAN BROTHERS INC.
MCMILLAN BUS INT/SAWYER &
MCNERNEY & SON INC
MEADOWS OFFICE FURN CO
METRO BUS. INTERIORS INC. (NPD)
METRO OFFICE ENVIRONMENTS
METRO OFFICE SOLUTIONS
METT INC DBA TUCKER'S OFFICE WORLD
MILLER'S ACTION OFFICE SUPPLY INC.
MILLER'S OFFICE PRODUCTS
MILLERS SERVICES INC.
MINNESOTA VALLEY SCHOOL & OFFICE SUPPLY
MISSISSIPPI FILING SYSTEM
MODERN ENVIRONMENTS INC.
MODERN OFFICE ENV.
MOI INC MARYLAND OFFICE INTERIORS
MT. LEBANON OFFICE EQUIP
MULE-DUREL INC.
NATIONAL OFFICE PRODUCTS & PRINTING
NBS COMMERCIAL INTERIORS
NEP IMAGE GROUP, LLC
NEUTRAL POSTURE
NEW RIVER OFFICE SUPPLY
NORTH WEST OFFICE PRODUCT
NORTHERN BUSINESS PROD
NOUVEAU INTERIORS
NOW INTERIORS
ODG-OFFICE DESIGN GROUP
OEC BUSINESS INTERIORS
OEC BUSINESS INTERIORS
OFFICE CENTRE CORP.
OFFICE CONCEPTS & FURNITURE DESIGN, INC.
OFFICE DEPOT TRADE
OFFICE DIMENSIONS INCORP
OFFICE ENTERPRISES, INC.
OFFICE ENVIRONMENT BROKERS INC
OFFICE ENVIRONMENTS
OFFICE ENVIRONMENTS INC
OFFICE ENVIRONMENTS INTERNATIONAL INC
OFFICE EQUIP CO
OFFICE ESSENCIALS PLUS
OFFICE EXPRESS
OFFICE FURN & DESIGN CTR
OFFICE FURNITURE & RELATED SERVICES

OFFICE FURNITURE 4 LESS
OFFICE FURNITURE CENTER
OFFICE FURNITURE DEPOT
OFFICE FURNITURE SOLUTIONS INC (OFS)
OFFICE FURNITURE WHSE
OFFICE FURNITURE WHSE INC
OFFICE HORIZONS, INC
OFFICE INTERIORS BY OSCO
OFFICE INTERIORS LLC
OFFICE MACHINE & SUPPLY
OFFICE ONE
OFFICE PAVILION/ MARNOY INTEREST LTD.
OFFICE PEEPS
OFFICE RESOURCES
OFFICE RESOURCES
OFFICE SERVICE
OFFICE SUPPLIERS
OFFICE SYSTEMS INC
OFFICE TRENDS INC
OFFICE WORLD INC.
OFFICE XPRESS SUPPLIES INC
OFFICEMAX WORKPLACE INT.
OFFICES BY DESIGN INC.
OFFICES MADE
OFFICESUPERSAVERS
O'KELLEY OFFICE SUPPLY
OM WORKSPACE
OM WORKSPACE/OFFICEMAX
O'MARY & ASSOCIATES
ONE POINT CD&F
OP VENTURES OF TEXAS DBA WORKPLACE RESOURCES
ORCHARD INTERIORS
OT-OFFICE & TECHNOLOGY
PADUCAH
PALMETTO OFC SUPPLY
PARAGON BUSINESS FURN GROUP
PAZZI INC.
PBI INC
PCI INDUSTRIES INC
PDEC/SAFEGUARD
PEABODY OFFICE FUR
PERDUE OFFICE INTERIORS INC
PHELAN'S INTERIORS
PIEDMONT FACILITIES SVCS
PIEDMONT OFFICE SUPPLIERS INC.
PLANO OFFICE SUPPLY CO
PODANY'S DBA/OFFICE FURNITURE WAREHOUSE
PRECISION WALLS INC (PWI)
PRICE MODERN LLC

PROFESSIONAL FURNISHINGS & EQUIPMENT, INC.
PROFESSIONAL OFFICE ENVIRONMENT
RANDALL BUSINESS INTERIOR
RANGE OFC SUPPLY & EQUIP.
REARDON OFFICE EQUIPMENT
NEARBON OFFICE EQUITIVENT
RECONDITIONED SYSTEMS INC. (DBA BECK TOTAL OFFICE INT)
RED THREAD SPACES, LLC.
RED WILLOW LLC
REFURBISHED OFFICE FURN
RESET DESIGN
RESOURCE ONE
RESPONSE MARKETING INC
RHINO OFFICE PRODUCTS INC
RIEKE OFFICE INTERIORS (NPD)
RIGHTSIZE FACILITY
RJE BUSINESS INTERIORS
RMRM INC (DBA RMRM BUSINESS ENV).
ROCKFORD BUS. INT.
ROSAS OFFICE PLUS
ROYER & SCHUTTS INC
RUDOLPH'S OFFICE & COMPUTER SUPPLY
RUST INTERIORS FOR BUS.
RV LEONARD CO.
S. STEIN & CO
SALEM OFFICE SUPPLY (IS)
SAMCO BUSINESS PRODUCTS
SANDYS OFFICE SUPPLY
SANNER DBA. WB MASON
SAYES OFFICE SUPPLY LLC
SCHEFFER'S OFFICE
SCHMIDT GOODMAN OFFICE PRODUCTS INC
SCHOLASTIC EQUIPMENT CO.
SCOTT RICE OFFICE INTERIORS
SCOTTS FURNITURE & DESIGN
SHARP OFFICE SUPPLY & FURN.
SHEPPARD'S BUSINES INT.
SHORE TOTAL OFFICE
SIMMONS OFFICE INTERIORS
SMART BUSINESS INTERIORS
SMART FURNITURE, INC.
SMART OFFICE INTERIORS
SMITH CFI
SMULEKOFF FURNITURE CO.
SOURCE MANAGEMENT INC
SOUTHWEST OFFICE SUPPLY INC.
SOUTHWEST PARTITIONS AND OFFICE INTERIORS
SOUTHWESTERN STATIONERY
SPECIALIZED MARKETING LTD

SPEED PRINTING OF CONROE
SPUR PLANTATION, LLC
STANDARD COMMER INTERIORS
STANDARD OFFICE SUPPLY CO
STANDARD OFFICE SUPPLY CO
STEPHENS OFFICE SYSTEMS
STORR OFFICE ENVIRONMENTS
STRATTON & COMPANY
STUDIO DWELL, LLC
SUPPLY POST/P.S. GROUP/CINCINNATI INC
SUPPLYSOURCE OFFICE INTERIORS
SURPLUS OFFICE SUPPLIES
SW OFFICE DESIGN
SYMAR INSTALLATIONS INC
SYRACUSE BUSINESS CENTER
SYSTEMA (PR), INC.
SYSTEMS SOURCE INC
TACTICAL OFFICE SOLUTION
TACTICAL OFFICE SOLUTION
TALOTTA INC
TANGRAM LLC
TARGET COMMERCIAL INT.
TEMA INC
THE FINISHING TOUCH, INC.
THE HUMAN SOLUTION, LLC
THE NORMAN CO
THE OFFICE CONNECTION
THE OFFICE PRODUCT
THE PRIMUS GROUP, INC.
THE SPENCER COMPANY
THOMAS INTERIOR SYSTEMS
TODAY'S OFFICE INC.
TOTAL OFFICE INTERIORS
TRANSAMERICAN OFFICE FURNITURE INC
TRIPLETT OFC ESSENTIALS
TRI-STATE OFFICE FURN.
TURNER'S DIST. CENTER
UNIQUE INTERIORS INC
UNISOURCE
UNIVERSAL ERGONOMICS, LLC
UPSTATE OFFICE
VALLEY IMAGING SOLUTIONS
VALLEY OFFICE PRODUCTS
VAN MOY & ASSOCIATES
VARIETY OFFICE PROD. OF EAU CLAIRE
VILLAGE OFFICE SUPPLY
WALKER BUSINESS MACHINES, LLC
WAREHOUSE DIRECT INC
WARREN PRODUCTS INC

WASHINGTON GROUP SALES
WASHINGTON WORKPLACE
WECSYS LLC
WEEKS LERMAN GROUP
WEINBERGER'S FURN & MATTRESS SHOWCASE
WESTERN CONTRACT FURNISHERS
WESTERN OFFICE INTERIORS
WESTERN OFFICE INTERIORS
WESTERN OFFICE INTERIORS
WILEY OFFICE FURN
WILHIDE DRAPERIES, INC.
WILSON OFFICE INT-DALLAS
WILSON SUPPLY CO-WICHITA
WILTON'S OFC WORKS
WITTIGS OFFICE INT. INC.
WOODLAKE TECHNOLOGIES
WOODMANSEE'S OFFICE SUPPLY
WORKPLACE PARTNER
WORKPLACE RESOURCE
WORKPLACE SOLUTIONS INC
WORKPOINTE (NPD)
WORKSCAPES SOUTH LLC
WORKSPACE LTD DBA WORKPLACE SOLUTIONS
XYBIX SYSTEMS INC
YOUNG OFFICE ENVIRONMENT INC.

ADDRESS	CITY	STATE	ZIP
2011 LAMAR DR. SUITE B	ROUND ROCK	TX	78664
P.O.BOX 30598	BILLINGS	MT	59107-0598
10653 DUTCHTOWN ROAD	KNOXVILLE	TN	37932
26107 SHERWOOD AVENUE	WARREN	MI	48091
325 MENDELL STREET	SAN FRANCISCO	CA	94124
48 SPENCER STREET	BROOKLYN	NY	11205
3223 E CLEVELAND AVE	SPOKANE	WA	99217
P.O.BOX 7933	TYLER	TX	75711
2108-3 GILLIAM LANE	TALLAHASSEE	FL	32308
2402 NORTH PARHAM ROAD; SUITE B	RICHMOND	MD	23229
1823 N YELLOWOOD AVE	BROKEN ARROW	ОК	74012
P.O.BOX 57146	JACKSONVILLE	FL	32241
4 BONAZZOLI AVE	HUDSON	MA	01749
P.O. BOX 33	AUBURN	ME	04212
3017 SECOND AVE. S.	BIRMINGHAM	AL	35233
23231-B INDUSTRIAL PK DR	FARMINGTON HILLS	MI	48335
3501A WETUMPKA HWY	MONTGOMERY	AL	36610
410 S.SALISBURY ST.; SUITE 200	RALEIGH	NC	27601
1050 SHOP RD - STE C	COLUMBIA	SC	29201
14221-A WILLARD ROAD, SUITE 1100	CHANTILLY	VA	20151-2958
2558 FARNAM STREET	ОМАНА	NE	68131
29111 TELEGRAPH ROAD	SOUTHFIELD	MI	48034
3555 BROADMOOR BLVD.	San Bernardino	CA	92404-2415
831 S. MAIN STREET	BURBANK	CA	91506
2015 S WAVERLY PLACE	MELBOURNE	FL	32901
805 LAS CIMAS PKWY; SUITE 400	AUSTIN	TX	78746
606 BALTIMORE AVESTE405	TOWSON	MD	21204
30553 S WIXOM RD. STE 200	WIXOM	MI	48393
309 NORTH CALVERT ST.	BALTIMORE	MD	21202
309 NORTH CALVERT ST.	BALTIMORE	MD	21202
P.O. BOX 36276	ROCK HILL	SC	29732
5000 SUNNYSIDE AVE.#201	BELTSVILLE	MD	20705
8801 S. 137TH CIRCLE	ОМАНА	NE	68138-3455
5209 N HOWARD AVE	TAMPA	FL	33603-1419
12075 NW BLVD - STE 100	CINCINNATI	ОН	45246-1228
20401 NW 2nd Ave, Ste 300	Miami Gardens	FL	33169
1531 S WASHINGTON AVE	PISCATAWAY	NJ	08854-3815
1230 BLUFF ROAD	COLUMBIA	SC	29201
NOSTAW CO INC	INDIANAPOLIS	IN	46268
8185 CAMINO SANTA FE	SAN DIEGO	CA	92121
1724 VIRGINIA BEACH BLVD; SUITE 104	VIRGINIA BEACH	VA	23454
SUPPLY INC	HUNTINGTON	WV	25701
P.O. BOX 2409	ASHLAND	KY	41105-2409
135 GREENWOOD AVE	WYNCOTE	PA	19095-1396
7001 MUIRKIRK MEADOWS DR ; SUITE A	BELTSVILLE	MD	20705
3127 DAMASCUS RD-STE G	AUGUSTA	GA	30909
28010 CENTRE CIRCLE DR.	DOWNERS GROVE	IL	60515
9300 UNITED DR., STE 140	AUSTIN	TX	78758

1710 E INDIAN SCHOOL RD.; SUITE 104	PHOENIX	AZ	85016
113 JETPLEX CIRCLE; SUITE A-1	MADISON	AL	35758
P.O.BOX 16044	COLORADO SPRINGS	СО	80935
2501 BRITTONS HILL RD.	RICHMOND	VA	23230
4119 SW SOUTHGATE DRIVE	ТОРЕКА	KS	66609
8507-A BENJAMIN ROAD	TAMPA	FL	33634
2100 Westmoreland St.	RICHMOND	VA	23230
2125 WESTERN AVE, STE 488	SEATTLE	WA	98121
251 W. SOUTH STREET	JACKSON	MS	39203
2311 N MAIN ST.	Tarboro	NC	27886
1302 ROCKLAND AVE	ROANOKE	VA	24012
871 HOLMDEL ROAD	HOLMDEL	NJ	07733
3390 VALMONT ROAD	BOULDER	СО	80301
6200 DAYS COVE RD.; #3	WHITEMARSH	MD	21162
125 WOODLAKE DR. S.E.	ROCHESTER	MN	55904
1055 N BROAD ST	WOODBURY	NJ	08096
240 NORTH PRINCE ST.	LANCASTER	PA	17603
523 W NATIONAL AVE	MILWAUKEE	WI	53204
6645 JAMES AVE N	BROOKLYN CENTER	MN	55430
PO BOX 102422	COLUMBUS	SC	29224
9755 CLIFFORD DR., #100	DALLAS	TX	75220
655 W. FULTON ST-STE 11	SANFORD	FL	32771
P.O.BOX 1960	OREM	UT	84059
320 E GIBSON ST	SCRANTON	PA	18509
645 ROSEWOOD DR.	COLUMBIA	SC	29201
725-C WEST MAIN STREET; P.O. BOX 39	JAMESTOWN	NC	27282
2222 ELM STREET SE	MINNEAPOLIS	MN	55414
400 S. 5TH STREET	MILWAUKEE	WI	53204
7150 BOONE AVE, STE 180	BROOKLYN PARK	MN	55428
P.O. BOX 84040	SIOUX FALLS	SD	57118
2625 2ND AVE NORTH	BIRMINGHAM	AL	35203
N115 W 18500 EDISON DRIVE; P.O. BOX 640	GERMANTOWN	WI	53022
22 VETERANS LANE; P.O. BOX 400	PLATTSBURGH	NY	12901
W222 N630 CHEANEY RD	WAUKESHAE	WI	53186
500 GLASS ROAD	PITTSBURGH	PA	15205
P.O. BOX 1807	HICKORY	NC	28603
113 S ARKANSAS AVE	RUSSELLVILLE	AR	72801
5611 E. MORGAN AVE	EVANSVILLE	IN	47715
PO Box 1422	Pelham	AL	35124
5351 WILSHIRE AVE.N.E.	ALBUQUERQUE	NM	87113
205 EAST MAIN AVENUE	WEST FARGO	ND	58078
4102 MEGHAN BEELER COURT	SOUTH BEND	IN	46628
133 RAHWAY AVENUE	ELIZABETH	NJ	07202
2309 5th Ave. S	BIRMINGHAM	AL	35233
1111 VALLEY VIEW LN	IRVING	TX	75061
1414 S TRYON ST	CHARLOTTE	NC	28203
223 N. CHAPARRAL STREET	CORPUS CHRISTI	TX	78401
1424 GARDNER BLVD	COLUMBUS	MS	39702
4865 19TH ST NW; STE 110	ROCHESTER	MN	55901

P.O. BOX 61013	LAFAYETTE	LA	70596-1013
1520 SPRECKELS ST #310	HONOLULU	HI	96822
402 WEST 9TH STREET	SIOUX FALLS	SD	57104
P.O. Box 1689	NICHOLASVILLE	KY	40201
4020 YANCEY ROAD	CHARLOTTE	NC	28217
P.O. Box 78116	CHARLOTTE	NC	78166
5615 South Rice Ave.	Houston	TX	77081
5805 BARRY ROAD	TAMPA	FL	33634
503 HAWTHORNE STREET; STE 131	ALEXANDRIA	MN	56308
3188-B AIRWAY AVE	COSTA MESA	CA	92626
35 WEST SIXTH STREET; PO BOX 215	MANSFIELD	ОН	44901
PO BOX 796006	DALLAS	TX	75379
1429 CROSSWAYS BLVD ; SUITE B	CHESAPEAKE	VA	23320
197 SOUTH 104TH ST.; SUITE C	941.9+A196:	СО	80027
6540 WEST CENTRAL AVE	TOLEDO	ОН	43617
241 HIGHRIDGE DR.	KERRVILLE	TX	78028
420 BOSTO TURNPIKE	SHREWSBURY	MA	1545
PO BOX 546	LISBON	MD	21765-0546
301 GREYSTON BLVD.	COLUMBIA	SC	29210
6927 U.S. HWY 49 NORTH	HATTIESBURG	MS	39402
FURNISHINGS	INDEPENDENCE	МО	64055-3367
598 THIRD STREET	MACON	GA	31201
7301 ZIONSVILLE ROAD	INDIANAPOLIS	IN	46268
1299 BOLTONFIELD ST.	COLUMBUS	ОН	43228
793 MCDONALD AVE.	BROOKLYN	N.Y.	11218
11521 EAST MARGINAL WAY S.; SUITE 100	SEATTLE	WA	98168
7209 E 86TH STREET	INDIANAPOLIS	IN	46250
182 WILD DUNES WAY ; PO BOX 551	JACKSON	NJ	08527
1313 ROSEWOOD DRIVE; PO BOX 11318	COLUMBIA	SC	29201
10071 N.E. SOUTH BEACH DR	BAINBRIDGE ISLAND	WA	98110
3700 BAY ROAD	SAGINAW	MI	48603
2601 Silver Dr.	COLUMBUS	ОН	43211
8820 NE 160TH PL	KENMORE	WA	98028
3115 EAST 40TH AVENUE	DENVER	СО	80205
201 JAMES DRIVE EAST	SAINT ROSE	LA	70087
3641-D WEST KENNEDY BLVD	TAMPA	FL	33609
6379 BELLA CIRCLE #607	BOYNTON BEACH	FL	33437
P.O. BOX 814	CLAYTON	NC	27528-0814
102 EAST LINCOLN AVENUE	FERGUS FALLS	MN	56538-0662
500 WATERS EDGE; OAK CREEK CENTER; STE 200	LOMBARD	IL	60148
1419 W LLOYD EXPRESSWAY	EVANSVILLE	IN	47710
11001 N.W. 33RD STREET	DORAL (MIAMI)	FL	33172
5116 BISSONNET, # 365	BELLAIRE	TX	77401
605 BROAD ST. E	BETHLEHAM	PA	18018
2129 CHESTNUT STREET	PHILADELPHIA	PA	19103
P.O. BOX 6442	BROOMFIELD	СО	80021
METROPOINTE BUSINESS PARK; 1723 COMMERCE AVE N	ST PETERSBURG	FL	33716
509 S AURTHUR ST.	AMARILLO	TX	79102

8720 FLEET SERVICE DR	RALEIGH	NC	27617
1535 SOUTH 101ST STREET			53214-4008
	MILWAUKEE	WI	+
21719 HARPER AVE, STE A	ST CLAIR SHORES	MI	48080
1 DESIGN CENTER PLACE; STE 734	BOSTON	MA	02210
15 FRANKLIN STREET	PORTLAND	ME	04101
2840 N.LIMA ST. UNIT 100	BURBANK	CA	91504
901 N 3RD STREET; SUITE 130	MINNEAPOLIS	MN	55401
217 GRANDVILLE AVE #100	GRAND RAPIDS	MI	49503
P.O.BOX 3467	CHARLESTON	WV	25334-3467
4343 NORTHEAST EXPRESSWAY	ATLANTA	GA	30340
616 PUUHALE ROAD	HONOLULU	HI	96819
912 EAST MICHIGAN AVE	LANSING	MI	48912
7301 PARKWOOD DR	FENTON	MI	48430
5173 S EASTERN AVE	LAS VEGAS	NV	89119-2304
3131 N. I-100 SRVC RD. E STE #100	METAIRIE	LA	70002
291 EVANS WAY	SOMERVILLE	NJ	08876
116 WEST LAMAR	SHERMAN	TX	75090
237 HILLCREST DRIVE; P.O. BOX 698	LAURENS	SC	29360
1320 RIDGELAND PARKWAY	ALPHARETTA	GA	30004
P.O. BOX 5046	WILMINGTON	DE	19808
P.O.BOX 129	SCOTCH PLAINS	NJ	07076
152 SOUTH FIFTH STREET	SALINA	KS	67401
600 WEST FULTON STREET; SUITE 200	CHICAGO	IL	60661
1442 BRUSH ST	DETROIT	MI	48226
1940 NORTHWOOD	TROY	MI	48084
25 SOUTH SERVICE RD	JERICHO	NY	11753
P.O. BOX 2256	MCALLEN	TX	78501
40 EAST FARM STREET; P.O. BOX 3266	WATERBURY	CT	06705
1991 COOLIDGE HWY	BERKLEY	MI	48072
2131 RIVERDALE STREET	WEST SPRINGFIELD	MA	01089
5530 JEFFERSON HWY	HARAHAN	LA	70123
3441 PIER WALK	OXNARD	CA	93035
1801 ROBERT FULTON DRIVE; SUITE #345	RESTON	VA	20191
2907 W. LOGANSPORT RD; PO BOX 297	PERU	IN	46970
10 PAINTERS MILLS ROAD	OWINGS MILLS	MD	21117
970 DENNY WAY	SEATTLE	WA	98109
3008 CHEROKEE ROAD	STOCKTON	CA	95205
10320 GLOBE ROAD	MORRISVILLE	NC	27560
617 W 3RD ST ; PO BOX 2098	GRAND ISLAND	NE	68801-5946
PO BOX 818022	CLEVELAND	ОН	44181-8022
5225 JOERNS DRIVE	STEVENS POINT	WI	54481
10900 73RD AVE. N.; SUITE 132	MAPLE GOVE	MN	55369
1909 JUDSON ROAD	LONGVIEW	TX	75605
117 J & M DRIVE	NEW CASTLE	DE	19720
2 ESATVIEW DR,	FARMINGTON	CT	6032
3680 WYSE ROAD	DAYTON	ОН	45414
ELEMENTS LLC.	DENVER	CO	80205
105 MADIDSON AVENUE 15TH FLOOR	NEW YORK	NY	10016
1512 GRAND BLVD	KANSAS CITY	MO	64108
1012 OIV 1140 DE 40	IV WASHS CITT	1010	0 1100

707 SE BELMONT	PORTLAND	OR	97214
(EON TODAY'S OFFICE)	DENVER	СО	80223
5737 KANAN ROAD # 570	AGOURA HILLS	CA	91301
15303 FLAMINGO DR.S STE A	AUSTIN	TX	78734
641 AVE OF THE AMERICAS, 6TH FLR	NEW YORK	NY	10011
2720 FIRST AVENUE SOUTH	SEATTLE	WA	98134
7 INDUSTRIAL WAY	SALEM	NH	03079
4544 BROADMOOR S.E.	KENTWOOD	MI	49512
P.O. BOX 4006	FRESNO	CA	93744
P.O.BOX 4006	FRESNO	CA	93744
241 E HARRISON STREET	TALLAHASSEE	FL	32301
107 Melvyn Dr	MONRE	TX	71203
P.O. BOX 110577	TACOMA	WA	98411
209 HOMEVALE ROAD	REISTERSTOWN	MD	21136
305 SOUTH EUCLID AVE #107	TUCSON	AZ	85719
4501 EAST MCDOWELL ROAD	PHOENIX	AZ	85008
817 SOUTH MAIN STREET	LAS VEGAS	NV	89101
6100 W. Plano Parkway, Suite 1400	Plano	TX	75093
555 FRIENDLY ROAD	PONTIAC	MI	48341
1901 21ST AVE S.; P.O. BOX 128485	NASHVILLE	TN	37212
110 S.E. TAYLOR STREET	PORTLAND	OR	97214
939 SALEM ST; UNIT 3; P.O. BOX 186	GROVELAND	MA	01834
201 CAYUGA AVE.	ALTOONA	PA	16602
450 COOKE STREET	HONOLULU	НІ	96813
940 WILLISTON PARK POINT	LAKE MARY	FL	32746
ONE WOODBURY BLVD	ROCHESTER	NY	14604
47 RUSSO PLACE	BERKELY HEIGHTS	NJ	7922
6410 ORR ROAD; P.O. BOX 563953	CHARLOTTE	NC	28256
555 W ESTABROOK BLVD.	MILWAUKEE	WI	53212
1101 PROSPECT PROMENADE; #103	PANAMA CITY BEACH	FL	32413
3935 W. CYPRESS ST.	TAMPA	FL	33607
2300 BRIGHT ROAD	FINDLAY	ОН	45840
2300-B BRIGHT ROAD	FINDLAY	ОН	45840
218 2ND ST; HWY 6 WEST	CORALVILLE	IA	52241
6415 S. TENAYA WAY-STE145	LAS VEGAS	NV	89113
P.O.BOX 149	GREAT BARRINGTON	MA	01230
100 N. FOREST PARK BLVD.; SUITE 100	FORT WORTH	TX	76102
1809 13TH AVENUE NORTH	GRAND FORKS	ND	58201
416 20TH AVENUE S.E.	MINOT	ND	58702
P.O BOX 910	WILLISTON	ND	58802
7500 N CALDWELL AVE.	NILES	IL	60714-3808
P.O. BOX 13289	PHOENIX	ΑZ	85002
325 WEST 28TH. ST.; # 404	NEW YORK	NY	10018
207 BON AIR ROAD	LANSING	MI	48917
2326 DISTRIBUTION STREET	CHARLOTTE	NC	28203
1285 EAST MONTCLAIR	SPRINGFIELD	МО	65804
45070 OLD OX ROAD	DULLES	VA	20166
2100 WESTMORELAND STREET	RICHMOND	VA	23230
6020 ENTERPRISE DRIVE	PENSACOLA	FL	32505

4324 20TH AVE. SW.	FARGO	ND	58103
520 KIMBALL AVE. NE	ROANOKE	VA	24016
17150 SW GARDEN PLACE	TIGARD	OR	97223
1101 West Throndale Ave.	ITASCA	IL	60143
22 CENTURY BLVD.; STE 420	NASHVILLE	TN	37214
3901 COCONUT PALM DRIVE; SUITE 102	TAMPA	FL	33619
18540 FORT STREET	RIVERVIEW	MI	48193
102 S MAIN STREET	YUMA	AZ	85364-1424
3275 N M-37 HWY; BOX 247	MIDDLEVILLE	MI	49333-0247
180 GLENN BRIDGE ROAD	ARDEN	NC	28704
680 RUNDLE AVE	NASHVILLE	TN	37210
P.O. BOX 3892	LITTLE ROCK	AR	72203-3892
1007 5TH STREET	WICHITA FALLS	TX	76301
P.O. BOX 1788	DOTHAN	AL	36303
257 E. SHORT STREET	LEXINGTON	KY	40507
3915 BERYL ROAD - STE 102	RALEIGH	NC	27607
6130 BLUE CIRCLE DRIVE	MINNETONKA	MN	55343
14940 28TH AVE N	PLYMOUTH	MN	55447
1700 SOUTH 5TH STREET	LOUISVILLE	KY	40208
525 LEY ROAD	FORT WAYNE	IN	46825
629 WEST BREVARD ST	TALLAHASSEE	FL	32304
1303 W BELTLINE ROAD #201	CARROLLTON	TX	75006
332 GREAT NECK RD.; STE 105	VIRGINA BEACH	VA	23454
1670 SOUTH ROBERT STREET	WEST ST. PAUL	MN	55118
6800 DISTRIBUTION DRIVE	BELTSVILLE	MD	20705
5824 LIBRARY ROAD	Bethel Park	MN	15102
11816 LACKLAND ROAD	ST. LOUIS	МО	63146
7001 INNERPLAN DRIVE	NORTH LITTLE ROCK	AR	72113
1201 3RD AVENUE NORTH ; P.O. BOX 1911	BIRMINGHAM	AL	35201
3837 ELM SPRINGS RD, STE B; P.O. BOX 7540	SPRINGDALE	AR	72766
151 EAST CLIFF ROAD	BURNSVILLE	MN	55337
8016 INDUSTRIAL DRIVE	MARIA STEIN	ОН	45860
3003 S HIGHLAND DRIVE	SALT LAKE CITY	UT	84106
1111 W. 22ND ST.; STE 230	OAK BROOK	IL	60523
6548 SCHAMBER DRIVE	MUSKEGON	MI	49444
P.O. BOX 6523	LONGVIEW	TX	75608
22703 72ND AVE SOUTH-A101	KENT	WA	98032-2466
7730 E BELLEVIEW AVE; STE AG-3	GREENWOOD VILLAGE	СО	80111-2616
1104 5 AVE.	GRINELL	IA	50112
16837 ADDISON RDSTE 500	ADDISON	TX	75001
4601 QUEBEC ST #105	DENVER	СО	80216
3939 N JOHN YOUNG PARKWAY; SUITE 100	ORLANDO	FL	32804
15009 MANCHESTER RD. # 260	BALLWIN	МО	63021
1742 CROOKS ROAD; SUITE B	TROY	MI	48084
48700 GRAND RIVER AVE.	NOVI	MI	48374-1228
11095 HIDDEN TRAIL DRIVE	OWINGS MILLS	MD	21117
402 WEST MOUNTAIN AVE.	FORT COLLINS	СО	80521
4051 SUMMERHILL SQUARE	TEXARKANA,	TX	75503

522 SOUTH 400 W	SALT LAKE CITY	UT	84101
28000 WOODWARD AVE	ROYAL OAK	MI	48067
2613 MAE WADE AVE.	ADAMSTOWN	MD	21710
322 NORTH 26TH STREET	BISMARCK	ND	58501
106 WEST WILSON STREET	BATAVIA	IL	60510
7840 WEST GRATZ DR	BOISE	ID	83709
3036 EASTERN AVE S.E.	GRAND RAPIDS	MI	49508
3932 EAST KILGORE	KALAMAZOO	MI	49002
1207 NORTH 4TH STREET	COEUR D'ALENE	ID	83814
1401 BROADWAY; BOX 5387	FORT WAYNE	IN	46802
17800 MITCHELL NORTH	IRVINE	CA	92614
5920 MILWEE	HOUSTON	TX	77092
15802 SW UPPER BOONES FERRY RD.	LAKE OSWEGO	OR	97035
3501 COMMERCE PARKWAY	MIRAMAR	FL	33025
1325 ST ANDREWS RD	COLUMBIA	SC	29210
8220 STATE RTE 405	MILTON	PA	17847
8220 STATE RTE 405	MILTON	PA	17847
PO BOX 356 83 LAFAYETTE RD. SUITE 1	HAMPTON FALLS	NH	3844
7910 WEST BROAD STREET	RICHMOND	VA	23294
39533 WOODWARD AVE-STE150	BLOOMFIELD HILLS	MI	48304
319 LITTLETON ROAD; SUITE 304	WESTFORD	СТ	1886
519 HAMPTON WAY; SUITE 2	RICHMOND	KY	40475
4211 ATLANTIC AVE, STE A	RALEIGH	NC	27604
1121 MILITARY STREET	PORT HURON	MI	48060
904 BROADWAY	ALBANY	NY	12207
227 E MAIN ST	LINCOLNTON	NC	28092
1200 W MEMORIAL DRIVE	HOUGHTON	MI	49931
P.O. BOX 1909	TUSCALOOSA	AL	35403-1909
2400 SPRUCE STREET	MONTGOMERY	AL	36107
P.O. BOX 3817	LITTLE ROCK	AR	72203
320 SEVENTH STREET	LAKE CHARLES	LA	70601
205 LEXINGTON AVE	NEW YORK	NY	10016
26150 JOHN R ROAD	MADISON HEIGHTS	MI	48071
820 S.W. 34TH STREET; BLDG W7, SUITE 8	RENTON	WA	98057
P.O. BOX 35158	PANAMA CITY	FL	32412-5158
380 UNION STREET	WEST SPRINGFIELD	MA	01089
1149 SOUTH MAIN STREET	PLYMOUTH	MI	48170-0942
2223 FIRST AVE. NORTH	BIRMINGHAM	AL	35203
535 W. IRON AVE. # 126	MESA	AZ	85210-6030
910 WASHINGTON STREET	COLUMBIA	SC	29201
3574 EAST KEMPER RD	CINCINNATI	ОН	45241
56 SUMMERTREE COURT	NICHOLASVILLE	KY	40356
W233 N2833 ROUNDY CIRCLE WEST; STE 100; BOX 727	PEWAUKEE	WI	53072-5794
P.O.BOX 148	DIKE	TX	75437
P.O. BOX 20048; 610 MARKET STREET	SHREVEPORT	LA	71120
553 EAST STATE STREET	SALEM	OH	44460-0103
1000 KENNEDY BOULEVARD	UNION CITY	NJ	7087
PO BOX 3585	HONOLULU	HI	96811
LO DOV 2202	HONOLULU	ПП	20011

121F AIRPORT DRIVE	JOLIET	IL	60431
P.O. BOX 9944	SAVANNAH	GA	31412
6869 OLD KATHY ROAD	HOUSTON	TX	77024
870 GROVE STREET S.W.	GAINESVILLE	GA	30501
20492 CRESCENT BAY DR. UNIT 104	LAKE FOREST	CA	92630
11800 ELEVEN MILE RD	WARREN	MI	48089
FINN LLC - 120 KERBY LANE	GROSSE PTE FARMS	MI	48236
6970 MCNERNEY ROAD	NORTHWOOD	ОН	43619
885 3rd Ave.; 29th floor	NEW YORK	NY	10022
520 WEST MAIN STREET	BENTON HARBOR	MI	49022
929 W ELEVEN MILE ROAD	MADISON HEIGHTS	MI	48071-1651
4692 MILLENNIUM DRIVE; SUITE 420	BELCAMP	MD	21017
171 N MAIN ST, STE B ; BOX 5057	SHERIDAN	WY	82801
705 1ST STREET	MENOMINEE	MI	49858
P.O.BOX 1335	NEWINGTON	VA	22122
100 EAST PARK AVE.	CHARLOTTE	NC	28203
208 PLEASANT LANE	RICHFIELD	MN	55423
2020 NW PROGRESS PKWY	JACKSON	MS	39213
P.O.BOX 61879	VIRGINIA BEACH	VA	23466
830 21ST STREET	BAKERSFIELD	CA	93301
2923 LORD BALTIMORE DRIVE	BALTIMORE	MD	21244
1817 BANKSVILLE ROAD	PITTSBURGH	PA	15216
5813 PLAUCHE STREET	NEW ORLEANS	LA	70123
P.O.BOX 610	SAULT STE. MARIE	MI	49783
2595 BELLINGHAM	TROY	MI	48083
DBA NEP STUDIOS	PITTSBURGH	PA	15238
3904 N. TEXAS AVE.	BRYAN	TX	93437
2605 RAMBLE ROAD	BLACKSBURG	VA	24060
3824 PONDEROSA DR E	EAU CLAIRE	WI	54701
2326 WEST SUPERIOR STREET	DULUTH	MN	55806
291 SHASTA ST.	MANCHESTER	NH	3103
10901 JUSTIN KNOLL ROAD	OAKTON	VA	22124
9963 MUIRLANDS BLVD.	IRVINE	CA	92618
2822 COMMERCE PARK DR.; SUITE 800	ORLANDO	FL	32819
900 N CHURCH ROAD	ELMHURST	IL	60126-1014
285 LEE AVENUE	BROOKLYN	NY	11206
PO BOX 5458	GAINESVILLE	FL	32627-5458
P.O. BOX 2180	TEANECK	NJ	07666-1580
6002 MUNICIPAL ST.	WESTON	WI	54476
390 93RD AVE N.W.	COON RAPIDS	MN	55433
PO BOX 19986 1827 1ST AVE. N; STE 101	BIRMINGHAM	AL	35203
1070 TUNNEL ROAD; BOX 19659	ASHEVILLE	NC	28805
2700 S QUINCY ST, STE 320	ARLINGTON	VA	22206
P.O. BOX 160775	MOBILE	AL	36607
804 WESTGATE DRIVE	HAWLEY	MN	56549-0221
1280 EAST BIG BEAVER; SUITE A	TROY	MI	48083
11866 METRO PARKWAY	FORT MYERS	FL	33912
901 SOUTH 5TH ST.	NASHVILLE	TN	37213

1503 SW 10TH ST.	OCALA	FL	34471
2117 W KENNEDY BLVD	TAMPA	FL	33606-1534
2440 US HIGHWAY 98 NORTH	LAKELAND	FL	33805
4121 5TH ST NORTH	ST. CLOUD,	MN	56303
3108 EXPRESSWAY DR. S.	ISLANDIA	NY	11749
2099 W ATLANTIC BLVD	POMPANO BEACH	FL	33069
70 WILBUR ST; UNIT#3	LOWELL	MA	01851
229 GRANT STREET S.E.; P.O. BOX 3047	DECATUR	AL	35601
614 W. Sheridan Ave.	Oklahoma City	OK	73102
619 SHELBY STREET	BRISTOL	TN	37620
5200 SOUTH SPRINKLE ROAD	KALAMAZOO	MI	49002
10030 BENT OAK DR.	HOUSTON	TX	77040
807 S. Broadway	Watertown	SD	57201
P.O.BOX 1689	LOUISVILLE	KY	40201
374 CONGRESS STREET	BOSTON	MA	02210-1807
1009 TUCKERTON COURT	READING	PA	19605
3220 E. CHARLESTON BLVD	LAS VEGAS	NV	89104
807 SOUTH BROADWAY	WATERTOWN	SD	57201-0907
7327 S.W. BARNES ROAD; SUITE 724	PORTLAND	OR	97225
P.O.BOX 729; 4540 WILLISTON ROAD	WILLISTON	VT	05495-0729
8005 W 20TH AVE	HIALEAH	FL	33014
1590 1ST AVENUE	OTTAWA	IL	61350
7327 S.W. BARNES ROAD; SUITE 724	PORTLAND	OR	97225
4305 S DEAN MARTIN DR.; SUITE 115	LAS VEGAS	NV	89103
4865 19TH ST NW-STE 120	ROCHESTER	MN	55901
290 CYPRESS STREET	ABILENE	TX	79601
1590 1ST. AVE.	OTTAWA	IL	61350
250 WEST KENSINGER DRIVE	CRANBERRY	PA	16066
6418 SE - 36TH AVE.	PORTLAND	OR	97202
101 POPLAR STREET	SCRANTON	PA	18509
2941 TRADE CENTER DR,#120	CARROLLTON	TX	75007
25480 TELEGRAPH ROAD, SUITE 100	SOUTHFIELD	MI	48033
4409 CENTURION DRIVE; BOX 3032	BISMARCK	ND	58504
P.O. BOX 1120	PADUCAH	KY	42002
P.O.BOX 678	ORANGEBURG	SC	29116-0678
8720 MONTCLAIR DRIVE ; BOX 628035	MIDDLETON	WI	53562-8035
395 EAST MAPLE	BIRMINGHAM	MI	48009
115 WEST ST., STE 301	ANNAPOLIS	MD	21401
21717 REPUBLIC STREET	OAK PARK	MI	48237
	Manasquan	NJ	8736
234 CONGRESS STREET	BOSTON	MA	02110
5 W FORSYTH STREET, STE100	JACKSONVILLE	FL	32202
728 3RD AVE S.E.	CEDAR RAPIDS	IA	52401
1325 IVY AVE., BLDG. 2	WINSTON-SALEM	NC	27105
3206 REHOBETH CHURCH RD.	GREENSBORO	NC	27406
705 AVENUE K	PLANO	TX	75074
1700 S. HIGHWAY #100	ST. LOUIS PARK	MN	55416
1230 NE MAYNARD ROAD	CARY	NC	27513
2604 SISSON STREET	BALTIMORE	MD	21211

2270 BALL DRIVE         ST. LOUIS         MO         63146           5285 SHAWNEE ROAD; SUITE 108         ALEXANDRIA         VA         22312           319 CHESTNUT STREET         VIRGINIA         MN         55792           P.O. BOX 128; 1102 MAIN AVENUE         MOORHEAD         MN         56560           2636 S WILSON ST; STE 105         TEMPE         AZ         85282           22 BOSTON WHARF ROAD         BOSTON         MA         02210           558 CASTLE PINES PARKWAY; UNIT B4, #314         CASTLE ROCK         CO         80108           1212 NORTH 39TH ST. SUITE 200         TAMPA         FL         33605           12004 W. ACAPULCO DRIVE         EL MIRAGE         AZ         85335           321 E ADAMS         SPRINGFIELD         IL         62701           9855 HAMILTON ROAD         EDEN PRAIRIE         MN         55344           17 W LAS VEGAS STREET         COLORADO SPRINGS         CO         80903           2000 FOX LANE         ELGIN         IL         60123           500 W ROOSEVELT RD.         CHICAGO         IL         60664           623 BROADWAY STREET         CINCINNATI         OH         45202           520 NICHOLS BLVD         COLORADO SPRINGS         CO         8090	
319 CHESTNUT STREET	
319 CHESTNUT STREET	
2636 S WILSON ST; STE 105         TEMPE         AZ         85282           22 BOSTON WHARF ROAD         BOSTON         MA         02210           558 CASTLE PINES PARKWAY; UNIT B4, #314         CASTLE ROCK         CO         80108           1212 NORTH 39TH ST. SUITE 200         TAMPA         FL         33605           12004 W. ACAPULCO DRIVE         EL MIRAGE         AZ         85335           321 E ADAMS         SPRINGFIELD         IL         62701           9855 HAMILTON ROAD         EDEN PRAIRIE         MN         55344           17 W LAS VEGAS STREET         COLORADO SPRINGS         CO         80903           2000 FOX LANE         ELGIN         IL         60123           500 W ROOSEVELT RD.         CHICAGO         IL         60664           623 BROADWAY STREET         CINCINNATI         OH         45202           520 NICHOLS BLVD         COLORADO SPRINGS         CO         80907           211 EAST RIVERSIDE DR.         AUSTIN         TX         78704           20 SOUTH 11TH ST.         RICHMOND         IN         47374           200 BAILEY AVE.; STE 220         FORT WORTH         TX         76248           5020 CAMPBELL BLVD; STE C         BALTIMORE         MD         21236	
22 BOSTON WHARF ROAD         BOSTON         MA         02210           558 CASTLE PINES PARKWAY; UNIT B4, #314         CASTLE ROCK         CO         80108           1212 NORTH 39TH ST. SUITE 200         TAMPA         FL         33605           12004 W. ACAPULCO DRIVE         EL MIRAGE         AZ         85335           321 E ADAMS         SPRINGFIELD         IL         62701           9855 HAMILTON ROAD         EDEN PRAIRIE         MN         55344           17 W LAS VEGAS STREET         COLORADO SPRINGS         CO         80903           2000 FOX LANE         ELGIN         IL         60123           500 W ROOSEVELT RD.         CHICAGO         IL         60664           623 BROADWAY STREET         CINCINNATI         OH         45202           520 NICHOLS BLVD         COLORADO SPRINGS         CO         80907           211 EAST RIVERSIDE DR.         AUSTIN         TX         78704           20 SOUTH 11TH ST.         RICHMOND         IN         47374           200 BAILEY AVE.; STE 220         FORT WORTH         TX         76248           5020 CAMPBELL BLVD; STE C         BALTIMORE         MD         21236           113 N.W. 13TH ST         OKLAHOMA CITY         OK         73103	
22 BOSTON WHARF ROAD       BOSTON       MA       02210         558 CASTLE PINES PARKWAY; UNIT B4, #314       CASTLE ROCK       CO       80108         1212 NORTH 39TH ST. SUITE 200       TAMPA       FL       33605         12004 W. ACAPULCO DRIVE       EL MIRAGE       AZ       85335         321 E ADAMS       SPRINGFIELD       IL       62701         9855 HAMILTON ROAD       EDEN PRAIRIE       MN       55344         17 W LAS VEGAS STREET       COLORADO SPRINGS       CO       80903         2000 FOX LANE       ELGIN       IL       60123         500 W ROOSEVELT RD.       CHICAGO       IL       60664         623 BROADWAY STREET       CINCINNATI       OH       45202         520 NICHOLS BLVD       COLORADO SPRINGS       CO       80907         211 EAST RIVERSIDE DR.       AUSTIN       TX       78704         20 SOUTH 11TH ST.       RICHMOND       IN       47374         200 BAILEY AVE.; STE 220       FORT WORTH       TX       76248         5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189	
558 CASTLE PINES PARKWAY; UNIT B4, #314         CASTLE ROCK         CO         80108           1212 NORTH 39TH ST. SUITE 200         TAMPA         FL         33605           12004 W. ACAPULCO DRIVE         EL MIRAGE         AZ         85335           321 E ADAMS         SPRINGFIELD         IL         62701           9855 HAMILTON ROAD         EDEN PRAIRIE         MN         55344           17 W LAS VEGAS STREET         COLORADO SPRINGS         CO         80903           2000 FOX LANE         ELGIN         IL         60123           500 W ROOSEVELT RD.         CHICAGO         IL         60664           623 BROADWAY STREET         CINCINNATI         OH         45202           520 NICHOLS BLVD         COLORADO SPRINGS         CO         80907           211 EAST RIVERSIDE DR.         AUSTIN         TX         78704           20 SOUTH 11TH ST.         RICHMOND         IN         47374           200 BAILEY AVE.; STE 220         FORT WORTH         TX         76248           5020 CAMPBELL BLVD; STE C         BALTIMORE         MD         21236           113 N.W. 13TH ST         OKLAHOMA CITY         OK         73103           1362 WASHINGTON ST.         WEYMOUTH         MA         2189	
1212 NORTH 39TH ST. SUITE 200       TAMPA       FL       33605         12004 W. ACAPULCO DRIVE       EL MIRAGE       AZ       85335         321 E ADAMS       SPRINGFIELD       IL       62701         9855 HAMILTON ROAD       EDEN PRAIRIE       MN       55344         17 W LAS VEGAS STREET       COLORADO SPRINGS       CO       80903         2000 FOX LANE       ELGIN       IL       60123         500 W ROOSEVELT RD.       CHICAGO       IL       60664         623 BROADWAY STREET       CINCINNATI       OH       45202         520 NICHOLS BLVD       COLORADO SPRINGS       CO       80907         211 EAST RIVERSIDE DR.       AUSTIN       TX       78704         20 SOUTH 11TH ST.       RICHMOND       IN       47374         200 BAILEY AVE.; STE 220       FORT WORTH       TX       76248         5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         361	
12004 W. ACAPULCO DRIVE       EL MIRAGE       AZ       85335         321 E ADAMS       SPRINGFIELD       IL       62701         9855 HAMILTON ROAD       EDEN PRAIRIE       MN       55344         17 W LAS VEGAS STREET       COLORADO SPRINGS       CO       80903         2000 FOX LANE       ELGIN       IL       60123         500 W ROOSEVELT RD.       CHICAGO       IL       60664         623 BROADWAY STREET       CINCINNATI       OH       45202         520 NICHOLS BLVD       COLORADO SPRINGS       CO       80907         211 EAST RIVERSIDE DR.       AUSTIN       TX       78704         20 SOUTH 11TH ST.       RICHMOND       IN       47374         200 BAILEY AVE.; STE 220       FORT WORTH       TX       76248         5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         3612 WEST TRUMAN BLVD       JEFFERSON CITY       MO       65109         63	
321 E ADAMS         SPRINGFIELD         IL         62701           9855 HAMILTON ROAD         EDEN PRAIRIE         MN         55344           17 W LAS VEGAS STREET         COLORADO SPRINGS         CO         80903           2000 FOX LANE         ELGIN         IL         60123           500 W ROOSEVELT RD.         CHICAGO         IL         60664           623 BROADWAY STREET         CINCINNATI         OH         45202           520 NICHOLS BLVD         COLORADO SPRINGS         CO         80907           211 EAST RIVERSIDE DR.         AUSTIN         TX         78704           20 SOUTH 11TH ST.         RICHMOND         IN         47374           200 BAILEY AVE.; STE 220         FORT WORTH         TX         76248           5020 CAMPBELL BLVD; STE C         BALTIMORE         MD         21236           113 N.W. 13TH ST         OKLAHOMA CITY         OK         73103           1362 WASHINGTON ST.         WEYMOUTH         MA         2189           1030 WEST NORTH AVE         CHICAGO         IL         60622           4604 SALEM AVE         DAYTON         OH         45416           3612 WEST TRUMAN BLVD         JEFFERSON CITY         MO         65109           630	
9855 HAMILTON ROAD         EDEN PRAIRIE         MN         55344           17 W LAS VEGAS STREET         COLORADO SPRINGS         CO         80903           2000 FOX LANE         ELGIN         IL         60123           500 W ROOSEVELT RD.         CHICAGO         IL         60664           623 BROADWAY STREET         CINCINNATI         OH         45202           520 NICHOLS BLVD         COLORADO SPRINGS         CO         80907           211 EAST RIVERSIDE DR.         AUSTIN         TX         78704           20 SOUTH 11TH ST.         RICHMOND         IN         47374           200 BAILEY AVE.; STE 220         FORT WORTH         TX         76248           5020 CAMPBELL BLVD; STE C         BALTIMORE         MD         21236           113 N.W. 13TH ST         OKLAHOMA CITY         OK         73103           1362 WASHINGTON ST.         WEYMOUTH         MA         2189           1030 WEST NORTH AVE         CHICAGO         IL         60622           4604 SALEM AVE         DAYTON         OH         45416           3612 WEST TRUMAN BLVD         JEFFERSON CITY         MO         65109           630 EAST HYMAN AVENUE         ASPEN         CO         81611	
17 W LAS VEGAS STREET       COLORADO SPRINGS       CO       80903         2000 FOX LANE       ELGIN       IL       60123         500 W ROOSEVELT RD.       CHICAGO       IL       60664         623 BROADWAY STREET       CINCINNATI       OH       45202         520 NICHOLS BLVD       COLORADO SPRINGS       CO       80907         211 EAST RIVERSIDE DR.       AUSTIN       TX       78704         20 SOUTH 11TH ST.       RICHMOND       IN       47374         200 BAILEY AVE.; STE 220       FORT WORTH       TX       76248         5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         3612 WEST TRUMAN BLVD       JEFFERSON CITY       MO       65109         630 EAST HYMAN AVENUE       ASPEN       CO       81611	
2000 FOX LANE       ELGIN       IL       60123         500 W ROOSEVELT RD.       CHICAGO       IL       60664         623 BROADWAY STREET       CINCINNATI       OH       45202         520 NICHOLS BLVD       COLORADO SPRINGS       CO       80907         211 EAST RIVERSIDE DR.       AUSTIN       TX       78704         20 SOUTH 11TH ST.       RICHMOND       IN       47374         200 BAILEY AVE.; STE 220       FORT WORTH       TX       76248         5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         3612 WEST TRUMAN BLVD       JEFFERSON CITY       MO       65109         630 EAST HYMAN AVENUE       ASPEN       CO       81611	
500 W ROOSEVELT RD.       CHICAGO       IL       60664         623 BROADWAY STREET       CINCINNATI       OH       45202         520 NICHOLS BLVD       COLORADO SPRINGS       CO       80907         211 EAST RIVERSIDE DR.       AUSTIN       TX       78704         20 SOUTH 11TH ST.       RICHMOND       IN       47374         200 BAILEY AVE.; STE 220       FORT WORTH       TX       76248         5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         3612 WEST TRUMAN BLVD       JEFFERSON CITY       MO       65109         630 EAST HYMAN AVENUE       ASPEN       CO       81611	
623 BROADWAY STREET         CINCINNATI         OH         45202           520 NICHOLS BLVD         COLORADO SPRINGS         CO         80907           211 EAST RIVERSIDE DR.         AUSTIN         TX         78704           20 SOUTH 11TH ST.         RICHMOND         IN         47374           200 BAILEY AVE.; STE 220         FORT WORTH         TX         76248           5020 CAMPBELL BLVD; STE C         BALTIMORE         MD         21236           113 N.W. 13TH ST         OKLAHOMA CITY         OK         73103           1362 WASHINGTON ST.         WEYMOUTH         MA         2189           1030 WEST NORTH AVE         CHICAGO         IL         60622           4604 SALEM AVE         DAYTON         OH         45416           3612 WEST TRUMAN BLVD         JEFFERSON CITY         MO         65109           630 EAST HYMAN AVENUE         ASPEN         CO         81611	
520 NICHOLS BLVD         COLORADO SPRINGS         CO         80907           211 EAST RIVERSIDE DR.         AUSTIN         TX         78704           20 SOUTH 11TH ST.         RICHMOND         IN         47374           200 BAILEY AVE.; STE 220         FORT WORTH         TX         76248           5020 CAMPBELL BLVD; STE C         BALTIMORE         MD         21236           113 N.W. 13TH ST         OKLAHOMA CITY         OK         73103           1362 WASHINGTON ST.         WEYMOUTH         MA         2189           1030 WEST NORTH AVE         CHICAGO         IL         60622           4604 SALEM AVE         DAYTON         OH         45416           3612 WEST TRUMAN BLVD         JEFFERSON CITY         MO         65109           630 EAST HYMAN AVENUE         ASPEN         CO         81611	
211 EAST RIVERSIDE DR.       AUSTIN       TX       78704         20 SOUTH 11TH ST.       RICHMOND       IN       47374         200 BAILEY AVE.; STE 220       FORT WORTH       TX       76248         5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         3612 WEST TRUMAN BLVD       JEFFERSON CITY       MO       65109         630 EAST HYMAN AVENUE       ASPEN       CO       81611	
20 SOUTH 11TH ST.       RICHMOND       IN       47374         200 BAILEY AVE.; STE 220       FORT WORTH       TX       76248         5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         3612 WEST TRUMAN BLVD       JEFFERSON CITY       MO       65109         630 EAST HYMAN AVENUE       ASPEN       CO       81611	
200 BAILEY AVE.; STE 220       FORT WORTH       TX       76248         5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         3612 WEST TRUMAN BLVD       JEFFERSON CITY       MO       65109         630 EAST HYMAN AVENUE       ASPEN       CO       81611	
5020 CAMPBELL BLVD; STE C       BALTIMORE       MD       21236         113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         3612 WEST TRUMAN BLVD       JEFFERSON CITY       MO       65109         630 EAST HYMAN AVENUE       ASPEN       CO       81611	
113 N.W. 13TH ST       OKLAHOMA CITY       OK       73103         1362 WASHINGTON ST.       WEYMOUTH       MA       2189         1030 WEST NORTH AVE       CHICAGO       IL       60622         4604 SALEM AVE       DAYTON       OH       45416         3612 WEST TRUMAN BLVD       JEFFERSON CITY       MO       65109         630 EAST HYMAN AVENUE       ASPEN       CO       81611	
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3612 WEST TRUMAN BLVD  630 EAST HYMAN AVENUE  JEFFERSON CITY  MO 65109  ASPEN  CO 81611	
630 EAST HYMAN AVENUE ASPEN CO 81611	
1225 STATE STREET	9
7603 HWY 71 S ALEXANDRIA LA 71302	
P.O. BOX 542 SIKESTON MO 63801	
1920 NORTH BROADWAY ROCHESTER MN 55906	
480 E. JAMES AVE. GRANSBURG WI 54840	
224 E DOUGLAS AVE,STE 100 WICHITA KS 67202	
3538 CLARE DRIVE SAN ANGELO TX 76904	
1095 HWY 62/412; PO BOX 250 ASH FLAT AR 72513	
725 SOUTH 72ND STREET OMAHA NE 68114	
9530 CABOT DRIVE SAN DIEGO CA 92126	
P.O. BOX 10186 GREENSBORO NC 27404	
1901 VANDIVER DR. COLUMBIA MO 65202-191	4
430 MARKET STREET CHATTANOOGA TN 37402	
18 ANACAPA STREET SANTA BARBARA CA 93101	
620 NE, 19TH AVE. BOX 2719 PORTLAND OR 97232	
P.O.BOX 74090 CEDAR RAPIDS IA 52407	
13350 W 43RD DRIVE GOLDEN CO 80403	
3205 NW YEON AVE. PORTLAND OR 97210	
4600 N 7TH AVE. PHOENIX AZ 85013	
BOX 18697; 4500 N SANTA FE OKLAHOMA CITY OK 73118	
138 WEST STREET ANNAPOLIS MD 21401-280	2

1105 W. DALLAS ST	CONROE	TX	77301
413 STONEYBROOKE WAY	MONTGOMERY	AL	36117
1275 BROADWAY	ALBANY	NY	12204
928 MILITARY ST	PORT HURON	MI	48060
P.O.BOX 950	HATTIESBURG	MS	39403-0950
300-308 FOSTER AVE	CHARLOTTE	NC	28203
10800 WORLD TRADE BLVD.	RALEIGH	NC	27617
10841 PAW PAW DR	HOLLAND	MI	49424
6625 N. SCOTTSDALE RD; SUITE A	ACOTTSDALE	AZ	85250
10671 TECHWOODS CIRCLE;	CINCINNATI	ОН	45242
415 WEST THIRD STREET	WILLIAMSPORT	PA	17701
DBA: SOS OFFICE FURNITURE	ST. PAUL	MN	55114
2056 SOUTH 160 EAST	OREM	UT	84058
1960 FOXRIDGE DRIVE	KANSAS CITY	KS	66106
225 WILKINSON ST	SYRACUSE	NY	13204
250 FD ROOSEVELT AVENUE	SAN JUAN	PR	00918-2311
2100 S.E. MAIN ST. SUITE 100	IRVINE	CA	92614-6238
2 EATON ST.; SUITE 805	HAMPTON	VA	23669
80 WINGATE ST. UNIT 4B	HAVERHILL	MA	1832
4275 DICK POND RD	MYRTLE BEACH	SC	29588
9200 SORENSEN AVE	SANTA FE SPRINGS	CA	90670
81 SOUTH 9TH STREET; SUITE 350	MINNEAPOLIS	MN	55402
7601 MONTGOMERY N.E.	ALBUQUERQUE	NM	87109
37 OAK COURT	HILTON HEAD	SC	29928
2139 WEST ANDERSON LANE	AUSTIN	TX	78757-1221
7600 BALL RD	FORT SMITH	AR	72908
26442 HAGGERTY ROAD	FARMINGTON HILLS	MI	48331-3461
P.O. BOX 2728	SALT LAKE CITY	UT	84127
6980 W 153RD ST. SUITE B	OVERLAND PARK	KS	66223
2121 NORTH AKARD, STE 100	DALLAS	TX	75201
476 BRIGHTON DRIVE	BLOOMINGDALE	IL	60108
717 WEST, 7TH STREET	LITTLE ROCK	AR	72203
527 PLYMOUTH RD, STE 401	PLYMOUTH MEETING	PA	19462
3800 MAIN STREET	PHILADELPHIA	PA	19127
3553 109TH STREET	DES MOINES	IA	50322
2707 WEST CARSON ST.	PITTSBURGH	PA	15204
375 OAKRIDGE CHURCH ROAD	TIFTON	GA	31794
342 EAST 67TH STREET; SUITE 9D	NEW YORK	NY	10021
8350 REX ROAD	PICO RIVERA	CA	90600
8202 ROYAL GEORGE DRIVE	SAN DIEGO	CA	92119
718 AZON ROAD	JOHNSON CITY	NY	13790
4266 INDUSTRY DRIVE, STE1	SIERRA VISTA	AZ	85635
110 S MAIN ST	MILBANK	SD	57252
GENTRY PACIFIC CENTER	HONOLULU	HI	96817
145 N. CLAIRMONT AVE.	EAU CLAIRE	WI	54703
600 APGAR DRIVE	SOMERSET	NJ	08873
4 WEST COURT SQUARE	ANDALUSIA	AL	36420
5454 W FARGO AVENUE	SKOKIE	IL	60077
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101 WEST BROAD STREET	FALLS CHURCH	VA	22046
2300 SOUTH 9TH STREET	ARLINGTON	VA	22204
8825 XYLON AVE NORTH	BROOKLYN PARK	MN	55445
58-38 PAGE PLACE	MASPETH	NY	11378
3137 WASHINGTON ROAD	AUGUSTA	GA	30907
11455 FOLSOM BLVD	RANCHO CORDOVA	CA	95742
500 CITADEL DR.; SUITE 250	COMMERCE	CA	90040
5565 South Decatur Blvd.	LAS VEGAS	NV	89118
500 CITADEL DR.; SUITE 250	LOS ANGELES	CA	90040
301 EAST LAUREL STREET	SPRINGFIELD	IL	62703
1900 LIGHT STREET	BALTIMORE	MD	21230
5051 PULASKI STREET	DALLAS	TX	75247
P.O.BOX 1589	WICHITA FALLS	TX	76307-1589
P.O.BOX 5040	BRYAN	TX	77805-4767
2013 BROADWAY	SAN ANTONIO	TX	78215
666 HUBBARD	CHICAGO	IL	60654
114 N 4TH ST; P.O. BOX 798	BISMARCK	ND	58502
509 SAN JUAN DR.	FORT COLLINS	СО	80525
4400 N.E. LOOP 410	SAN ANTONIO	TX	78218
2651 NORTH HARWOOD	DALLAS	TX	75201
9877 40TH AVENUE SOUTH	SEATTLE	WA	98118
1173 NORTH ORANGE AVE.	ORLANDO	FL	32804
1645 D STREET	SPARKS	NV	89431
8207 SOUTHPARK CIRCLE	LITTLETON	СО	80120
105 SOUTHPORT ROAD	SPARTANBURG	SC	29306

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206.774.6850
877.967.5722
775.336.2892
303.683.5656
864.574.2344

## References

\*\* Must have at least 3 References. References must be School, City, County, University, State Agency or Other Government.

Organization	City	State	Contact Name	Contact Phone
City of New York	New York	NY	Lydia Sechter	212.386.0468
TCCD	Fort Worth	TX	Sarah Wilson	817.515.6142
University of Nebraska-Lincoln	Lincoln	NE	Sara Luther	402.472.2218
King & Spalding	Atlanta	GE	Harry Ludwig III	404.572.4902
PWC - Price Waterhouse Coope	Toronto	ON	Janice Bradley	416.815.5102

# **NIGHTINGALE Lifetime Limited Warranty**

The Lifetime Limited Warranty applies only for **NIGHTINGALE** products listed herein, and manufactured after January 1<sup>st</sup>, 2009, and applies to products delivered to customers in Canada and the United States of America.

Under the **NIGHTINGALE** Warranty, all claims must be made within the time period specified herein.

This Warranty begins with the date of purchase from the Nightingale Dealer by the original purchaser, and applies as follows:

- Lifetime Limited: all non-moving metal parts.
- 10 Years: Control mechanisms, casters, pneumatic cylinders, self-skinned urethane parts, and plastic shells.
- 5 Years: Upholsteries.

The NIGHTINGALE Warranty is based on normal use within a normal commercial office setting of single shift, eight (8) hours per day, five (5) days per week, by individuals of 250 lbs or less.

Some natural variations occurring in wood, leather, or other natural materials are inherent to their character and are not considered defects. Nightingale Corp. does not warrant the colorfastness or matching of colors, grains, or textures of these materials. Additionally, a Customer's Own Material (COM) selected by, and used at the request of, a customer, is not warranted.

#### The Warranty does not apply to:

- Normal wear and tear over the course of ownership.
- Damage caused by abuse, misuse, accident, or negligence.
- Abnormal use or use within extreme climatic conditions. Normal climatic condition is defined as the temperature and moisture content range for human comfort and health.
- Alterations to or modifications of the product not approved by Nightingale Corp.
- Products not installed, used, or maintained in accordance with product instructions and warnings.
- Products used for rental purposes; and,
- Damage caused by the carrier-in-transit, which is handled under separate terms.

Compliance with applicable laws, regular codes, certificates, and manufacturing standards are disclaimed if this product is misused, improperly installed, or modified in any respect (including without limitation, any change in fabric or mechanical components affecting stability, load capacity, or load distribution) after shipment from Nightingale Corp.

# NIGHTINGALE Lifetime Limited Warranty (continued)

The Nightingale Warranty does not cover the cost of transportation or labor, except as noted.

All Warranty claims must be submitted by the Nightingale Dealer that sold the product.

Nightingale Corp. reserves the exclusive and sole right to determine whether a **NIGHTINGALE** seating product is defective in material or workmanship.

In order for Nightingale Corp. to determine whether the Warranty applies, the following information must be supplied to Nightingale Customer Care:

- Original Purchase Order and Purchase Order Date.
- Nightingale Corp. Invoice Number and Invoice Date.
- Product Model Number.
- Reason for claim.
- Please note that Nightingale Corp. may also require that photographs be supplied, clearly
  depicting the defective part or product. Nightingale reserves the right to deny any Warranty
  claim that does not include photographs when requested.

Should a Warranty claim be approved by Nightingale, then Nightingale will issue a Warranty Ticket Number to that claim. Nightingale Corp. will then, at its exclusive and sole discretion, apply one of the following remedies:

1. Issue replacement parts only, at no charge and prepaid freight. The cost of transportation and labor is not covered.

#### - OR -

- 2. On a **discretionary basis**, Nightingale may determine that replacement parts and more significant labor may be required. Nightingale may authorize the Dealer to carry out the repair either directly or via a bona fide third party approved by Nightingale. All Warranty claims are evaluated on a case by case basis. The following conditions apply:
  - No service work can be performed without prior written approval by an authorized Nightingale Corp. employee.
  - The Warranty policy does not apply to Damage Claims, which are processed separately. Please refer to the Terms and Conditions outlined in the current NIGHTINGALE price book, regarding Freight Damage.
  - Nightingale Corp. will only deal with the Dealer directly. Nightingale will
    not deal with any third party or end user.

# NIGHTINGALE Lifetime Limited Warranty (continued)

- In order for approval to be given, the Dealer must submit a pro-forma invoice or quotation, based on the average hourly labor rate assigned by Nightingale Corp., as stated below. Once approved, an authorized Nightingale employee will provide written consent to proceed.
- The Warranty Ticket Number issued upon approval must be indicated on the pro-forma invoice or quotation.
- If the Dealer chooses to outsource service work to a bona fide third party, then the Dealer must provide a bona-fide invoice or quotation from the third party.
- For the purposes of the Warranty, Nightingale Corp. has assigned an average hourly wage rate of \$20/hr based on data provided by the Bureau of Labor Statistics (BLS) in the United States, and Statistics Canada (StatsCan) in Canada. Nightingale Corp. will not apply any amount greater than this. Nightingale Corp. reserves the right to adjust the rate without notice.
- Transportation time for only one employee will be reimbursed unless it is
  necessary for more than one service technician to perform the service.
  Transportation costs must be supplied with the pro-forma invoice or
  quotation. Nightingale Corp. reserves the right to decline submissions for
  transportation costs, if they are not within reason. Feedback will be
  provided with any declined submissions so that the request can be readjusted and re-submitted.
- All replacement parts will ship with an assigned Nightingale Acknowledgement Number.
- After service work is performed, the Dealer must submit an invoice. The
  assigned Warranty Ticket Number and the Acknowledgement Number for
  the replacement parts must be included on the invoice. Nightingale Corp.
  will not reimburse any amount greater than the amount provided in the
  pro-forma invoice or quotation.
- Nightingale Corp. will not reimburse for any service work performed on NIGHTINGALE product without prior written consent from Nightingale.

Over and above the description of the claim and any photographs supplied, Nightingale Corp may require that the defective part be returned collect. Nightingale reserves the right to charge for a replacement part, if a defective part is determined to not be covered under Warranty.

# NIGHTINGALE Lifetime Limited Warranty (continued)

#### **Warranty Exception**:

- 247-HD is warranted for multiple shifts and users up to 450 lbs. Multiple shifts is defined as three (3) shifts, twenty-four (24) hours per day, seven (7) days per week.
- CXO-HD is warranted for single shifts and users up to 450 lbs.
- CXO-TI ("Task Intensive") is warranted for multiple shifts and users up to 250 lbs. Multiple shifts is defined as three (3) shifts, twenty-four (24) hours per day, seven (7) days per week.
- Nightingale Corp. warrants that the Nightingale products listed above are covered under the Nightingale General Warranty, as stated above. Due to the special application of these products, the following specific Warranty applies:
  - o Lifetime: all non-moving metal components.
  - 5 years: Heavy-duty control mechanisms, casters, pneumatic cylinders, selfskinned urethane parts, and plastic shells.
  - 2 year: Upholsteries.

Nightingale Corp. offers no other warranty, either expressed or implied, including any warranty of merchantability or fitness for a particular purpose. Nightingale Corp. shall not be liable for consequential or incidental damages arising from any product defect.

# Nightingale

Seating at a Glance



# Nightingale Seating at a Glance...

#### 3 XO Collection

## 4-5 Ergonomic Task Seating

## 6 Conference Seating

OXO<sup>TM</sup> | MXO<sup>TM</sup> | WXO<sup>TM</sup> | Soda<sup>TM</sup> | Escape<sup>TM</sup> | Tuxedo<sup>TM</sup> | Dixie<sup>TM</sup> | Tonik<sup>TM</sup> | Khroma<sup>TM</sup>

## 7 Executive and Management Seating

 $\begin{array}{c|c} \mathsf{CXO^{\mathsf{TM}}} \mid \mathsf{Veronna^{\mathsf{TM}}} \mid \mathsf{Khroma^{\mathsf{TM}}} \mid \mathsf{Chorus^{\mathsf{TM}}} \mid \mathsf{Manno^{\mathsf{TM}}} \mid \mathsf{Manno\,\mathsf{Timber^{\mathsf{TM}}}} \mid \mathsf{Proxy^{\mathsf{TM}}} \mid \\ \mathsf{Presider^{\mathsf{TM}}} \mid \mathsf{CXO} \; \mathsf{Leather} \mid \mathsf{SXO^{\mathsf{TM}}} \mid \mathsf{Reward^{\mathsf{TM}}} \mid \mathsf{Escape^{\mathsf{TM}}} \mid \mathsf{IC2^{\mathsf{TM}}} \\ \end{array}$ 

## 8 Specialty and Heavy Duty 24/7 Seating

 $24/7hd^{\intercal M} \mid Overtime^{\intercal M} \mid CXOhd^{\intercal M} \mid Surgeon \ Console^{\intercal M} \mid Sherman HD^{\intercal M} \mid NXO^{\intercal M} \mid Stool \ 1000 \mid Poly \ Medical \ NXO^{\intercal M} \mid Stool \ NXO^{\intercal M} \mid Stool \ NXO^{\intercal M} \mid Sherman HD^{\intercal M} \mid NXO^{\intercal M} \mid Stool \ NXO^{\intercal M} \mid Sherman HD^{\intercal M} \mid S$ 

## 9 Lounge Seating

Smurk<sup>™</sup> | Sorrento<sup>™</sup> | Danforth<sup>™</sup> | Lush<sup>™</sup> | Rane<sup>™</sup> | Lakeshore Interlock<sup>™</sup> | Lakeshore<sup>™</sup>

# 10 Guest Seating

 $WXO^{\mathsf{TM}} \mid \mathsf{Tonik^{\mathsf{TM}}} \mid \mathsf{CXO^{\mathsf{TM}}} \mid \mathsf{GXO^{\mathsf{TM}}} \mid \mathsf{Chorus^{\mathsf{TM}}} \mid \mathsf{Dixie^{\mathsf{TM}}} \mid \mathsf{LXO^{\mathsf{TM}}} \mid \mathsf{Manno^{\mathsf{TM}}} \mid \mathsf{Manno^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO^{\mathsf{TM}} \mid \mathsf{OXO$ 

# 11 Stackable Seating

 $\mathsf{Firefly^{\mathsf{TM}}} \mid \mathsf{NXO^{\mathsf{TM}}} \mid \mathsf{Cricket^{\mathsf{TM}}} \mid \mathsf{Beetle^{\mathsf{TM}}} \mid \mathsf{Butterfly^{\mathsf{TM}}}$ 

# 12 Drafting Chairs - Stools

 $WXO^{\intercal M} \mid Butterfly^{\intercal M} \mid Edge^{\intercal M} \mid LXO^{\intercal M} \mid ShermanHD^{\intercal M} \mid Ultima \; II \; ^{\intercal M} \mid Surgeon \; Console^{\intercal M} \mid Bradley^{\intercal M} \mid Stool \; 1000$ 

- 13 The Most Comfortable Chair in the World CXO™
- 14 Perfectly Balanced and Elegantly Functional IC2™
- 15 Exceptionally Smooth Ride IC2™
- 16 Nightingale Thinks Green



With versatile designs and ergonomic support, Nightingale task seating offers exceptional comfort and meets the challenge of today's active office environment.



#### 1 **CXO™** 6200 Series

Ergonomic chair with many adjustable features. It offers a refreshingly cool look that will enhance any office environment,

#### 2 **Legacy™** 1600 Series

Provides a patented internal lumbar back support that self adjusts to the user's back providing incredible lateral support while offering excellent pelvic stability.

#### 3 Bear<sup>TM</sup> 4400D Series

Designed to meet the requirements of large, medium and small sized individuals while maintaining a consistent appearance.

#### 4 **Buddy**™ 1861 Series

Patented internal lumbar and lateral back support that adjusts to the user's back for personalized support and comfort.

#### 5 **WXO™** 5800 Series

A perfect working chair. It sports a refined sleek profile with distinctive comfort and support.

#### 6 **Edge™** 3200D Series

Attractive multi-task series that is durable and offers outstanding value. Easy to use ergonomic adjustments.

#### 7 **Ergotech™** 6700 Series

Intensive use task chair that offers distinctive styling and substantial ergonomic back and seat support.

#### 8 **LXO™** 6000 Series

Offers multiple functions. Perfect working, meeting or training chair. New standard for ergonomic affordable seating. Light weight and well proportioned.

#### 9 VXO<sup>TM</sup> 7280 Series

A simple light scale design that delivers remarkable comfort and dynamic support.

#### 10 Ultima II™ 3600D Series

Ideal for all office settings, and its compact frame makes it especially useful for smaller work areas.



#### 11 **SXO**<sup>TM</sup> 6100 Series

The simplicity of design and function allows you to concentrate on the tasks at hand. Its refreshingly modern look fits perfectly with any office, meeting, conference or home office setting.

#### 12 **Bradley**™ 6800 Series

Designed to meet the rigorous demands of the institutional and educational environments.

#### 13 **Veronna**™ 7000 Series

High performance ergonomic executive task chair. It has a classic yet contemporary form and its ideal for any office environment.

#### 14 **IC2™** 7300 Series

Perfectly balanced with smooth adjustments. Sets ergonomic and comfort standards that are second to none. Light weight, elegantly functional.

#### 15 **Butterfly**™ 800 Series

Lightweight and comfortable. Ideal for any office environments.

#### 16 **Surgeon Console™** 1864 Series

Engineered and designed to provide individual comfort and support for prolonged periods of time through its unique features.

#### 17 **Ergo-Learn**™ 3280D Series

An attractive ergonomic multi-task chair that offers a variety of features that address the many task seating requirements of the active work environment.

#### 18 Carlson™ 6870D Series

The next generation of comfort and support. This chair provides a nice contoured shape, with a generous sized seat and back with numerous adjustments.

#### 19 **EXO™** 5880 Series

EXO<sup>TM</sup> is the perfect working chair. It has a refined, clean profile and a broad range of adjustability. Easy to use back lumbar and side tension control provides the user with the exact support needed for a comfortable sitting experience.

Nightingale's conference seating enables prolonged periods of sitting as well as freedom of movement during extended conference situations.



#### 1 **OXO™** 6500 Series

This side chair offers beauty, performance and unprecedented comfort in its class.

#### 2 WXO<sup>TM</sup> 5800 Series

A perfect conference and working chair. It sports a refined sleek profile with distinctive comfort and support.

#### 3 **Soda**™ 1700 Series

A great retro looking chair with a comfortable surface. Represents a collection of timeless seating design that celebrates our history of innovation, design, creativity and quality.

#### 4 **Escape™** 7100D Series

Sleek profile and generous size. An elegant leather pillow back and seat provides luxurious comfort for any working environment.

#### 5 **Tuxedo™** 3500 Series

A contemporary and sophisticated chair for any meeting or conference room setting. Contoured back for added lateral back support and ENERSORB™ foam seat.

#### 6 MXO™ 5900 Series

Offers a memory gas lift feature which always returns the chair to a uniform height and position. Designed for meeting rooms, break out rooms and conference room seating applications.

#### 7 **Tonik™** 1100 Series

Great looking conference chair. Part of our timeless collection. Swivel-tilt mechanism with pneumatic height adjustment and tension control. Four leg base model 1101 compliments any lounge setting.

#### 8 **Khroma™** 3400D Series

Affordably priced executive or conference chair. It combines ergonomic comfort and support with a plush appearance and exceptional styling.

#### 9 **Dixie™** 3300D Series

Practical and attractive general purpose conference chair. High density foam construction for comfort and durability. Built-in lumbar support.

Present a professional and sophisticated image with Nightingale's executive and management seating.



#### 1 CXO™ 6200D Series

Ergonomic executive chair with adjustable lumbar support and ratchet headrest. The most comfortable chair in the world.

#### 2 **Veronna™** 7000D Series

High performance ergonomic executive chair. Height adjustable pivot-able headrest.

#### 3 **Khroma™** 3400D Series

Combines ergonomic comfort and support with a plush upholstery with ENERSORB™ foam and exceptional styling.

#### 4 Manno™ 8600D and 8660D Series

Classic in appearance yet modern in design. Plush upholstery with ENERSORB™ foam. Timber model offers hardwood arms and caps base with design, and hand crafted detail.

#### 5 **Chorus™** 4200D Series

Plush foam provides an exceptional level of comfort and support.

#### 6 **IC2™** 7300D Series

Perfectly balanced with smooth adjustments. Sets ergonomic and comfort standards that are second to none.

#### 7 **Proxy™** 4900D Series

Affordably priced executive chair series. This chair combines ergonomic comfort and support with a plush appearance.

#### 8 **Presider™** 7700D Series

Offers a generous profile. Plush upholstery with ENERSORB™ foam and ergonomic support potray an executive image at a surprisingly affordable price.

#### 9 CXO™ L6200D Series

Soft padded leather upholstery treatment provides generous lumbar support while allowing a comfortable seating experience.

#### 10 **SXO™** 6100D Series

Intelli-ride<sup>TM</sup> synchro mechanism features a 2:1 recline ratio. Pocket built into the back frame allows for convenient storage.

#### 11 **Reward™** 4800D Series

Softly padded seat and back. Affordable priced executive chair series combining ergonomic comfort and support.

#### 12 **Escape™** 7100D Series

Sleek profile and generous size. Great for any executive office space. Nightingale's specialty and heavy duty collection offers a number of 24/7 options. Designed for all shape and sizes for those long days at the office.



#### 1 **24/7hd™** 247hd Series

This heavy duty chair accommodates individuals up to 450 pounds 3 shifts a day, It is ideal for EMS workers, police officers, monitoring stations or any multi-shift environments.

#### 2 Overtime™ 6800ti Series

Accommodates individuals for up to 300 pounds and 3 shifts a day. It fits any budget and looks good doing it. Overtime is just right for any busy environment.

#### 3 CXOhd™ 6200Dhd Series

The most comfortable chair in the world engineered for those requiring greater strength and durability for weight demands up to 450lbs. Its structure is compact and graceful.

#### 4 **Surgeon Console™** 1864 Series

Engineered and designed to provide individual comfort and support for prolonged periods of time through its unique features. The patented unique self-adjusting back and armrest support offers a level of ergonomic support and comfort that the user of this specialized chair will appreciate.

#### 5 **ShermanHD™** HD9000 Series

Designed and warranted for 24x7 use applications and rated for users up to 450lbs.

#### 6 NXO™ 6401 Series

This chair nests, stacks and stores easily. It provides comfort, versatility and style to any workplace.

### 7 **Stool** 1000 Series

This economical comfortable stool is an ideal chair for use in medical, dental, laboratory or small space environments where mobility is essential.

#### 8 Poly Medical 1010 Series

This economical comfortable stool is an ideal chair for use in medical, dental, laboratory or small space environments where cleanabillity with disinfectants is of primary importance.

From casual break rooms to more formal settings, Nightingale offers a great selection of lounge seating that is comfortable, stylish and durable.



#### 1 Smurk™ 801 Series

Contemporary fun and chic lounge chair. Inspired by the Nightingale designs of the 70's. Exaggerated wide seat surface and unique leg design.

#### 2 Sorrento™ 1060 Series

Delivers comfort and versatility with gently sculpted back and sides. Classic lounge chair for workplace collaboration. Warm and inviting for any informal or formal environments.

#### 3 Danforth™ 1201 Series

Elegantly contemporary and easy to configure. Easy to move and re-assemble because of it's modular design and construction. Choose from club chair, two and three seat sofas.

#### 4 Lush™ 825 Series

Offers distinctive angularity and comfy curves. It is supportive and sculptural. Inspired by the designs of modern furniture of the late-20th century.

#### 5 Rane™ 901 Series

Sets the stage for creative thinking and a more relaxed working environment. Rane's adjustable rotating back allows for personalized configurations.

#### 6 Lakeshore Interlock™ 1309 Series

The emphasis is placed on creative seating comfort. It's clean creative design is interchangeable and versatile.

#### 7 Lakeshore™ 1303 Series

Generously proportioned soft seating series with bold lines and an emphasis on seating comfort. Lakeshore's bold clean design is versatile and it fits well in prestigious environments. Available as a single, double or triple seater. Nightingale offers a complete collection of guest chairs. They are comfortable and budget friendly and are as nice to look at as they are to sit in.



#### 1 **WXO™** 5802 Series

This chair has a timeless aesthetic that is very inviting and suitable for public or private areas. ABLEX<sup>™</sup> patterned weave mesh back and ENERSORB<sup>™</sup> seat.

#### 2 Tonik 1101 Series

Represents a collection of timeless seating design that celebrates our history of innovation, design, creativity and quality. Attractive retro design and comfortable lines.

#### 3 **CXO™** 6202 Series

ABLEX™ mesh back and ENERSORB™ foam seat. Ergonomically contoured seat and back for comfort and support. This guest chair has a contemporary design that supports many spaces.

#### 4 **GXO**<sup>™</sup> 6301 Series

This guest chair offers beauty, performance and unprecedented comfort in its class. Designed to compliment the styling and features of the XO™ Collection.

#### 5 **OXO**™ 6500 Series

This side chair offers beauty, performance and unprecedented comfort in its class.

#### 6 **Dixie**™ 3302 Series

Practical and attractive guest chair series. High density foam construction for comfort and durability. Built-in lumbar support and waterfall seat design.

#### 7 **Manno™** 8672 and 8660 Series

Classic in appearance yet modern in design. Plush upholstery with ENERSORB™ foam. Timber model offers hardwood arms.

#### 8 **LXO™** 6002 Series

Perfect for working, meeting or training. New standard for ergonomic affordable seating. Light weight and well proportioned.

#### 9 **Chorus**™ 4202 Series

Exceptional value has been built into this guest chair. Plush foam provides an exceptional level of comfort and support. Durable, with solid one piece seat and back construction.

Nightingale's stackable chairs maximize valuable storage space. Wide array of choices that are ergonomically designed for long lasting comfort and durability.



#### 1 **Firefly**™ 700 Series

Stackable and functional. Flexible, movable, strong and versatile. This collection is comfortable and good looking and won't cost you a fortune.

#### 2 NXO<sup>™</sup> 6401 Series

An all purpose nesting chair that nests and stacks for convenient storage. The versatility of this extremely comfortable chair is ideal for meeting, training rooms, touch down areas or long days of learning with its flexing back movement.

#### 3 **Cricket™** 500F Series

Easily ganged or stacked, and are designed to give any common space a custom made look. Stacks 10 high on a dolly and 6 high freestanding. Excellent comfort and support via compound curved back.

#### 4 **Beetle™** 301 Series

A complete series of high density stackable chairs with structural appeal and affordable price. This refined stacking chair series is available in a range of different colors and options.

#### 5 **Butterfly™** 808 Series

Make this chair your own. Upholster with fabric, vinyl or leather. Or choose non-upholstered. Light and easy to move.

When a little extra height is necessary, our drafting chairs will give you that extra boost. Nightingale collection is made from durable and high quality materials.



1 **WXO™** 5850M-DS-CH Drafting Stool Offers a refined sleek profile with distinctive comfort and support. This drafting stool will look amazing in any working space.

#### 2 **Butterfly™** 809 Bar Stool Make your butterfly your own. Upholstered with fabric, vinyl or leather, or choose non-upholstered. Light and easy to move.

3 **Edge™** 3207DS Drafting Stool Ideal for long term elevated seating providing exceptional ergonomics and support. Infinite back angle and seat angle adjustment with 6 degree forward tilt.

#### 4 LXO<sup>TM</sup> 6000DS Drafting Stool Provides ergonomic comfort and full support throughout the day. Back depth adjustment allowing for greater seating depth for those requiring more leg support.

5 **ShermanHD™** HD9000DS Drafting Stool Designed and warranted for 24x7 use applications.

#### 6 **Ultima II™** 3606DS Drafting Stool Snug and comfortable design. Regardless of work activity this drafting stool provides the user with good ergonomic support and comfort.

7 **Surgeon Console™** 1864DS Drafting Stool Provides comfort for long periods of time. The patented unique self-adjusting back and armrest support offers a level of ergonomic support and comfort that the user of this specialized chair will appreciate.

#### 8 **Bradley™** 6805DS Drafting Stool Designed to meet the rigorous demands of institutional and educational environments. Swivel mechanism, pneumatic height adjustment and seat depth adjustment.

# 9 **1000DS** Drafting Stool This economical comfortable stool is an ideal chair for use in medical, dental, laboratory or small space environments where mobility is essential.



#### **HEADREST**

Optional headrest with ENERSORB™ foam adjusts up/down with an innovative coat hook built into it's design. Headrest is field installable.



#### MESH BACKING

CXO's breathable mesh back with ABLEX™ patterned weave provides generous lumbar support while allowing dynamic movement. Air flows freely through this breathable mesh for added comfort in any environment.



#### THORACIC / LUMBAR SUPPORT

The contoured thoracic lumbar support pad with ENERSORB™ foam can be easily adjusted up and down and in and out for personalized support and comfort.



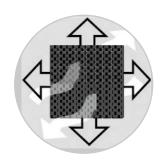
#### **ARMRESTS**

Spring-loaded ball bearing ratcheting system (patent pending) operates the armrests. Armrests-move up/down, in/out, complete with lockable swivel and forward/ backward arm pad adjustment.



#### **EXTREME COMFORT**

The CXO's energy absorbing, ENERSORB™ seat, lumbar and headrest foam offers unsurpassed comfort. Covered with four-way stretch Mystic, dual-layer, perforated fabric, CXO provides exceptional airflow and endless comfort.



#### FOUR-WAY STRETCH FABRIC

Dual-layer standard Mystic fabric is perforated for exceptional airflow. It also has a four way stretch, which moves perfectly with the ENERSORB<sup>TM</sup> foam for added comfort and durability.



#### **MECHANISM**

Slow release synchronous knee tilt mechanism, complete with intuitive side tension control, multi position lock, height adjustment pneumatic and an intuitive integrated seat slider for depth adjustment.



#### BASE

5 prong die-cast aluminum base with anti-slip treads. 2" mag wheel carpet casters.











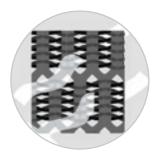
#### **GALILEO MECHANISM**

Slow release, pneumatically assisted, infinite tilt lock, synchronous mechanism featuring an adjustable integrated dual lever seat slider, pneumatic height adjustment and easy to use tension control.



#### SEAT DEPTH ADJUSTMENT

Dual lever.
Allows for greater seating depth for those requiring more leg support.



#### **NEBULA MESH**

Non see through mesh. Seat and back. Allows air to circulate which provides a comfortable sit in all environments. It also boasts dynamic movement which promotes good posture.



#### **4D ARMRESTS**

Arms are height and width adjustable with lockable swivel, and forward/backward arm pad adjustment. Polyurethane arm pad for durability.



#### **HEADREST**

Pivots in/out and adjusts up/down on a contoured axis.



#### **LUMBAR SUPPORT**

The contoured polyurethane lumbar support pad can be easily adjusted up and down and in and out for personalized comfort and ergonomic back support.



**BASE** 

5 prong heavy duty polished aluminum. 3" carpet casters.



#### **OVER 96% RECYCLABLE**

40% less weight and material than the other comparable chair products.



# Nightingale Thinks Green.



Tel Toll Free: 1.800.363.8954 Fax Toll Free: 1.800.637.6784 Email: info@nightingalechairs.com Website: www.nightingalechairs.com



#### **About Nightingale**

Nightingale, a privately held I.S.O. 9002 company, recently celebrated its 87th year of continuous manufacturing operations. Nightingale is one of North America's oldest, largest and most respected manufacturers of office seating. Nightingale continues to be a leader in the office seating market due primarily to the efforts and focus of its team members.

Nightingale began in 1928 as a designer and manufacturer of contemporary office seating founded by Buddy Nightingale. Mr. Nightingale's first patented design and his most successful model, the XL, was lauded by architects and designers of the time as a remarkable feat of engineering, purpose, and design. This high density stacker chair has been the most copied and high volume produced office stacking chair in the world.

From the very first patented chair in 1928 through to today, Nightingale has continuously designed and manufactured patented office seating solutions. It has remained true to its founder's core beliefs that all Nightingale chairs be designed and manufactured with the clients comfort in mind while exceeding the highest quality standards. Today, Nightingale's product line of office seating consists of over 55 product series including Ergonomic task, Stackable, Management, Executive, and Conference, Lounge, Nesting, 24 hour, Healthcare and Educational applications. Our XO Collection, designed and developed by the Nightingale design team, is a prime example of our leading edge products that is the most comprehensive offering of mesh seating products in our industry today. Nightingale is offering TIPS our entire line of office seating.

Our Federal Identification Number is 98-0383583; D & B #24-847-7523. Nightingale is a financially stable company.

Nightingale's history of employee participation and ownership and technological innovation has long roots and continues to grow. Nightingale has always worked hard to be serious about both people and business. It looks upon its primary goal as creating comfortable and great places to work.

Should Nightingale be awarded a contract, Cassy MacDougall, Liaison Manger to the US, will be assigned to implement and manage this contract. Cassy MacDougall will manage all aspects of this contract and will be the primary contact for sales, order placement and general product inquiries.

Point of Contact: Cassy MacDougall
Title: Liaison Manager - US
Telephone: (800)363-8954 ext.240

Fax: (800)637-6784

E-mail: cmacdougall@nightingalechairs.com

Orders that are to be placed will initially be placed by fax, email, or mail. Inquiries to customer service directly will be directed to Cassy MacDougall in order to ensure a quick response to their specific needs. Orders will be processed and entered into production quickly to ensure fast order turn around.

#### **Authorized Dealer Network**

Nightingale has several authorized dealers throughout the continental states should Nightingale be granted a contract and are requested by the agencies.





In order to be a Nightingale Authorized Dealer, these dealers have agreed to provide the following services upon request:

- Receive, unload, and transport all product to the staging and/or installation area.
- Unpack all pieces.
- Inspect product for shipping damage.
- Install all products in accordance with the Nightingale Corp.'s specifications.
- Ensure all products function properly and make minor adjustments/repairs.
- Touch up all nicks and scratches on the chairs that may have occurred during installation.
- Clean product.
- Remove all packing material debris and cartons from the site.

In addition, Nightingale requires our dealer to actively support the contract by contacting agencies on a regular basis to ensure that their seating needs are being met through after sales service, product demonstrations and providing relevant information on our products both through personal visits and electronically.

Nightingale will monitor the performance of the dealer by contacting agencies to ensure that their orders and needs are being met on a timely basis. Should their experience not meet their expectations, then Nightingale will review the local dealer support issues with the dealer principals directly to ensure that their stuff perform their required duties properly and on a timely basis.

Should the Authorized Nightingale Dealer not provide delivery and/or service on a timely basis to the State agencies, or not provides services as required within the contract, then Nightingale will notify the dealer that unless action is taken immediately to address the issues, Nightingale will assign another dealer to handle all delivery, installation and service matters.

Nightingale will actively work with and support the local dealer through product and service training of the local dealer's installation and service staff along with the customer service and inside sales staff of the dealership. The local Nightingale representative will also visit on a regular basis the dealer to review the performance and any issues that may develop.

#### **About Products and Services**

Nightingale has designed, developed and manufactured quality seating products for over 87 years. As seating is our only product line, Nightingale has extensive knowledge on seating products and offers a wide variety of seating products. Within the seating category, Nightingale offers Task, Executive, Conference, Stacking, Nesting, Lounge, 24 hour and Specialty seating products. This wide range of products can meet the needs of any office or commercial environment. All product can be reviewed on our website by visiting www.nightingalechairs.com.

Nightingale can assist the agencies to help them determine the most effective seating solution to meet their needs. Information will be provided electronically. Our product is shipped knocked down, ready to assemble in 3 sections – base, gas lift and chair. Upon request, our authorized dealers will provide inside delivery and assembly to be quoted on a case by case basis.

Since 2010, Nightingale has had its own in-house testing lab to ensure that all products meet or exceed industry standards. This testing lab is fully accredited, audited and re-certified on a regular basis. Nightingale also has third party firms that conduct additional audits and reviews regularly to ensure compliance to all standards and procedures. Nightingale has maintained ISO9002 -2008 certification since 1996.





In addition, Nightingale has created its own in-house Research and Development team to continuously design and develop new products or improvements to existing products. Nightingale also works closely with over 55 suppliers and their engineering and design teams to make full use of materials or processes used in other industries. An example of this is the introduction of Enersorb or more commonly known as memory foam into our industry in 1994. This material has been used for many years in the defense and healthcare industries but not in the office furniture industry until Nightingale incorporated this material into a number of products. Nightingale is continuously designing and developing products that are leading edge in our market. Our focus has always been to develop products that are superior in comfort and performance that our competitors as we do not have the marketing muscle that large industry manufacturers have to be successful. The products have to sell themselves through the comfort and features that they provide.

#### **About Warranty**

Nightingale offers a Limited Lifetime Warranty on all its products. Our warranty exceeds the warranty requirements as we guarantee all parts on our products for 10 years – not just the gas cylinder. Our warranty coverage extends only so far as normal use – products that are misused or abused are except from warranty coverage, however Nightingale will provide support by have the local dealer service and repair products that are damaged and abused for a nominal fee to State agencies.

Nightingale warrants all metal non-moving parts for as long as the original purchaser owns the product. In addition, Nightingale provides warranty for 24hour and oversized weight ratings on select products.

#### **About Customer Service**

Nightingale will assign Cassy MacDougall as the primary contact for all inquiries from the State agencies. Nightingale customer service is also trained to provide sales support along with our inside sales liaison. Nightingale will also train the dealer customer service and sales team to ensure full product knowledge.

Orders may be placed with Nightingale through our toll free fax line or email.

Nightingale will assign Cassy MacDougall as the primary contact and an in-house customer care representative as the secondary point of contact for all agencies members. All inquiries will be acknowledged the same business day.

All inquiries from the Nightingale Authorized Dealer and city agencies will be directed to the primary contact at Nightingale. Any issues or concerns are noted and flagged for follow-up each day until they are resolved.

If any agency orders in error, Nightingale will charge a 35% re-stocking fee. The balance credit will be applied only after the goods are returned and inspected to Nightingale and the product is free from damage. Any additional costs to make the product serviceable will be added to the restocking fee. The freight to return the item back to Nightingale will also be an additional charge.

#### **About Delivery**

Nightingale generally is able to produce orders within 2 weeks of receipt of order. For larger orders, additional lead time may be required. Inside delivery and installation is an additional charge that is determined by our authorized dealer to ensure the best value.





Nightingale has links to videos and visual hang tags on how to use our product. Upon request, our authorized dealer or local representatives will provide training to agency members. Nightingale has a full library of digital and hard copy brochures that are available upon request.

#### **About Environment**

Nightingale takes great pride in having its own in-house, fully certified testing lab facility and shown in our continually updated web site. Our dedication to quality is shown through our ISO 9002-2008 and ISO14001 certifications.

Nightingale is dedicated to improving not only the work environment by manufacturing and providing quality seating solution but also to the environment overall. Our facility is now 100% waste free. Our dedication to the environment is further demonstrated through our Level 1 e3 and GreenGuard Gold certifications for all our products.

Our future goal is to produce sustainable seating. Planet Nightingale is our environmental initiative. Our commitment to the environment is expressed in a variety of ways - from making smart choices when it comes to choosing materials and processes, to designing products that are simple, flexible and durable. It's all about doing more with less.

Nightingale is proud to have developed and promoted an environmental policy long before government instituted mandatory recycling. We are committed to manufacturing our products utilizing methods and materials that help to reduce the adverse impact on our environment.

The basic elements of our plan are to use others' waste (recycled materials) or sustainable sources of raw materials to create our products, to ensure that our products are fully recyclable, to use as few resources as possible, and to ensure that we minimize or eliminate waste and emissions.

#### **About Discount**

Nightingale is pleased to offer TIPS a 50% discount from list price outlined in the USA Nightingale 2014 Price Book 01.01.14

Nightingale is pleased to offer the following terms for the TIPS contract. As Nightingale desires to do business with TIPS, the following procedure would apply.

- 1. All purchase orders should be issued to Nightingale, in care of the local Nightingale authorized dealer.
- 2. Nightingale will ship the order directly to the ordering agency, providing they have a shipping dock, or directly to the authorized Nightingale dealer who deliver and install the order for an additional charge that is determined on a case by case basis. Nightingale will invoice the agency directly. Nightingale will also accept purchasing cards for payment.
- 3. The discount to TIPS will be from list price as found in the USA 2014 Nightingale Price Book 01.01.14. Freight terms will be F.O.B. Destination, dock to dock delivery.

Should any agency have any questions about the contract with Nightingale or Nightingale products in general, please contact either of the following Nightingale Sales representatives.

