

# VENDOR CONTRACT

Between \_\_\_\_\_ and

(Company Name)

**THE INTERLOCAL PURCHASING SYSTEM (TIPS)**

**For**

**COMPUTERS, EQUIPMENT, COMPONENTS AND PERIPHERALS**

**#02062515**

## General Information

The vendor contract shall include the contract, the terms and conditions, special terms and conditions, any agreed upon amendments, as well as all of the sections of the solicitation and the awarded vendor's proposal. Once signed, if an awarded vendor's proposal varies or is unclear in any way from the TIPS contract, TIPS, at its sole discretion, will decide which provision will prevail. Other documents to be included are the awarded vendor's proposals, task orders, purchase orders and any adjustments which have been issued.

The following pages will constitute the contract between the successful vendors(s) and TIPS. Bidders shall state, in a separate writing, and include with their proposal response, any required exceptions or deviations from these terms, conditions, and specifications. If agreed to by TIPS, they will be incorporated into the final contract.

The Vendor Contract ("Contract") made and entered into by and between The Interlocal Purchasing System (hereinafter referred to as "TIPS" respectfully) a government cooperative purchasing program authorized by the Region VIII Education Service Center, having its principal place of business at 4845 US Hwy 271 North, Pittsburg, Texas 75686. This contract consists of the provisions set forth below, including provisions of all Attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any Attachment, the provisions set forth shall control.

### Definitions

**PURCHASE ORDER** is the TIPS member's approval providing the authority to proceed with the negotiated delivery order under the contract. Special terms and conditions as agreed to between the vendor and TIPS member will be added as addendums to the PO. Items such as certificate of insurance, bonding requirements, small or disadvantaged business goals are some of the addendums possible.

**PREMIUM HOURS** are defined as those hours not included in regular hours or recognized holidays. Premium hours are to be approved by the TIPS member for each delivery order and noted in the delivery order proposal as a line item during negotiations.

**REGULAR HOURS** are defined as those hours between the hours of 7 AM and 6 PM Monday thru Friday.

## Terms and Conditions

### Freight

All deliveries shall be freight prepaid, F.O.B. destination and shall be included in all pricing offered unless otherwise clearly stated in writing.

### Warranty Conditions

All supplies equipment and services shall include manufacturer's minimum standard warranty unless otherwise agreed to in writing. Vendor shall be an authorized dealer, distributor or manufacturer for all products. All equipment proposed shall be new unless clearly stated in writing.

### Customer Support

The Vendor shall provide timely and accurate customer support to TIPS members. Vendors shall respond to such requests within one (1) working day after receipt of the request. Vendor shall provide training regarding products and services supplied by the Vendor unless otherwise clearly stated in writing at the time of purchase. (Unless training is a line item sold or packaged and must be purchased with product.)

### Contracts

**All contracts and agreements** between Vendors and TIPS Members shall strictly adhere to the statutes that are set forth in the Uniform Commercial Code as most recently revised.

**Contracts for purchase** will normally be put into effect by means of a purchase order(s) executed by authorized agents of the participating government entities.

**Davis Bacon Act** requirements will be met when Federal Funds are used for construction and/or repair of buildings.

### Tax exempt status

A taxable item sold, leased, rented to, stored, used, or consumed by any of the following governmental entities is exempted from the taxes imposed by this chapter:(1) the United States; (2) an unincorporated instrumentality of the United States; (3) a corporation that is an agency or instrumentality of the United States and is wholly owned by the United States or by another corporation wholly owned by the United States;(4) the State of Texas; (5) a Texas county, city, special district, or other political subdivision; or (6) a state, or a governmental unit of a state that borders Texas, but only to the extent that the other state or governmental unit

exempts or does not impose a tax on similar sales of items to this state or a political subdivision of this state. Texas Tax Code § 151.309.

### **Assignments of contracts**

No assignment of contract may be made without the prior written approval of TIPS. Payment can only be made to the awarded Vendor or vendor assigned dealer.

### **Disclosures**

1. Vendor affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this contract.
2. Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with participants in the TIPS program.
3. The vendor affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this contract.

### **Renewal of Contracts**

The COMPUTERS, EQUIPMENT, COMPONENTS AND PERIPHERALS contract is for one (1) year with an option for renewal for 2 consecutive years. Total term of contract can be up to 3 years if sales are reported through the contract and both parties agree.

### **Shipments**

The Vendor shall ship ordered products within five (5) working days after the receipt of the order. If a product cannot be shipped within that time, the Vendor shall notify TIPS and the requesting entity as to why the product has not shipped and shall provide an estimated shipping date, if applicable. TIPS or the requesting entity may cancel the order if estimated shipping time is not acceptable.

### **Invoices**

The Vendor or vendor assigned dealer shall submit invoices, to the TIPS participant. Each invoice shall include the TIPS participant's purchase order number. The shipment tracking number or pertinent information for verification of TIPS participant receipt shall be made available upon request. The Vendor or vendor assigned dealer shall not invoice for partial shipments unless agreed to in writing in advance by TIPS and the TIPS participant.

## **Payments**

The TIPS participant will make payments directly to the Vendor or vendor assigned dealer at net 30 days after receiving invoice.

## **Pricing**

The Vendor contracts to provide pricing to TIPS and its participating governmental entities that is the lowest pricing available to like cooperative purchasing customers and the pricing shall remain so throughout the duration of the contract.

The Vendor agrees to promptly lower the cost of any product purchased through TIPS following a reduction in the manufacturer or publisher's direct cost to the Vendor. Price increases will be honored. However, the Vendor shall honor previous prices for thirty (30) days after written notification to TIPS of an increase.

All pricing submitted to TIPS shall include the Two Percent (2%) participation fee to be remitted to TIPS by the Vendor. Vendor will not show adding the 2% to the invoice presented to customer.

## **Participation Fees**

Vendor or vendor assigned dealer contracts to pay 2% of all sales to TIPS on a monthly scheduled report. TIPS will email a Monthly Submission Report to each vendor. The Vendor or vendor assigned dealer is responsible for keeping record of all sales that go through the TIPS contract. Report may be sent to TIPS electronically while check for 2% is mailed. Failure to pay 2% participation fee will result in termination of contract.

## **Indemnity**

1. **Indemnity for Personality Contracts.** Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's performance of this contract, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, invitees, whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.
2. **Indemnity for Performance Contracts.** The Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's work under this contract, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations

of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Vendor further agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for injuries (including death) to an officer, employee, agent, subcontractor, supplier or equipment lessee of the Vendor, arising out of, or resulting from, Vendor's work under this contract whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.

**Attorney's Fees--Texas Local Government Code § 271.159 is expressly referenced.**

Pursuant to §271.159, TEXAS LOC. GOV'T CODE, in the event that any one of the Parties is required to obtain the services of an attorney to enforce this Agreement, the prevailing party, in addition to other remedies available, shall be entitled to recover reasonable attorney's fees and costs of court.

**Multiple Vendor Awards**

TIPS reserves the right to award multiple vendor contracts for categories when deemed in the best interest of the TIPS membership. Bidders scoring 80% or above will be considered for an award. Categories are established at the discretion of TIPS.

**State of Texas Franchise Tax**

By signature hereon, the bidder hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

**Miscellaneous**

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the contract or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS participants will submit any orders at any time. TIPS reserves the right to request additional proposals for items already on contract at any time.

**Purchase Order Pricing/Product Deviation**

If a deviation of pricing/product on a purchase order occurs, TIPS is to be notified within 24 hours of receipt of order.

**Cancellation for non-performance or contract deficiency**

TIPS may terminate any contract if TIPS Members have not used the contract, or if purchase volume is determined to be "low volume" in any 12-month period. TIPS reserves the right to cancel the whole or any part of this contract due to failure by awarded vendor to carry out any

obligation, term or condition of the contract. TIPS may issue a written deficiency notice to awarded vendor for acting or failing to act in any of the following:

- Providing material that does not meet the specifications of the contract;
- Providing work and/or material that was not awarded under the contract;
- Failing to adequately perform the services set forth in the scope of work and specifications;
- Failing to complete required work or furnish required materials within a reasonable amount of time;
- Failing to make progress in performance of the contract and/or giving TIPS reason to believe that awarded vendor will not or cannot perform the requirements of the contract; and/or
- Performing work or providing services under the contract prior to receiving a TIPS reviewed purchase order for such work.

Upon receipt of the written deficiency, awarded vendor shall have ten (10) days to provide a satisfactory response to TIPS. Failure to adequately address all issues of concern may result in contract cancellation. Upon cancellation under this paragraph, all goods, materials, work, documents, data and reports prepared by awarded vendor under this contract shall become the property of the TIPS Member on demand.

#### **TIPS Member Purchasing Procedures**

Purchase orders are issued by participating TIPS member to the awarded vendor indicating on the PO "Contract Number 02062515". Purchase Order is emailed to TIPS at [tipspo@tips-usa.com](mailto:tipspo@tips-usa.com).

- Awarded vendor delivers goods/services directly to the participating member.
- Awarded vendor invoices the participating TIPS member directly.
- Awarded vendor receives payment directly from the participating member.
- Awarded vendor reports sales monthly to TIPS (unless prior arrangements have been made with TIPS to report monthly).

#### **Form of Contract**

The form of contract for this solicitation shall be the Request for Proposal, the awarded proposal(s) and best and final offer(s), and properly issued and reviewed purchase orders referencing the requirements of the Request for Proposals. If a vendor submitting an offer requires TIPS and/or TIPS Member to sign an additional agreement, a copy of the proposed agreement must be included with the proposal.

Vendor contract documents: TIPS will review proposed vendor contract documents. Vendor's contract document shall not become part of TIPS's contract with vendor unless and until an authorized representative of TIPS reviews and approves it.

## **Licenses**

Awarded vendor shall maintain in current status all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded vendor. Awarded vendor shall remain fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of services under the contract. TIPS reserves the right to stop work and/or cancel contract of any awarded vendor whose license(s) expire, lapse, are suspended or terminated.

## **Novation**

If awarded vendor sells or transfers all assets or the entire portion of the assets used to perform this contract, a successor in interest must guarantee to perform all obligations under this contract. TIPS reserves the right to accept or reject any new party. A simple change of name agreement will not change the contractual obligations of awarded vendor.

## **Site Requirements (when applicable to service or job)**

Cleanup: Awarded vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by TIPS Member. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

Preparation: Awarded vendor shall not begin a project for which TIPS Member has not prepared the site, unless awarded vendor does the preparation work at no cost, or until TIPS Member includes the cost of site preparation in a purchase order.

Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

Registered sex offender restrictions: For work to be performed at schools, awarded vendor agrees that no employee of a sub-contractor who has been adjudicated to be a registered sex offender will perform work at any time when students are or reasonably expected to be present. Awarded vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the TIPS Member's discretion.

Awarded vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge.

Safety measures: Awarded vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

## **Smoking**

Persons working under contract shall adhere to local smoking policies. Smoking will only be permitted in posted areas or off premises.

## **Invoices**

The awarded vendor shall submit invoices to the participating entity clearly stating “Per TIPS Contract”. The shipment tracking number or pertinent information for verification shall be made available upon request.

## **Marketing**

Awarded vendor agrees to allow TIPS to use their name and logo within website, marketing materials and advertisement. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this contract by awarded vendor must have prior approval from TIPS.

## **Supplemental agreements**

The entity participating in the TIPS contract and awarded vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this contract i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this contract is exclusively between the participating entity and awarded vendor. TIPS, its agents, TIPS members and employees shall not be made party to any claim for breach of such agreement.

## **Legal obligations**

It is the responding vendor’s responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in this RFP and any awarded contract thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

## **Audit rights**

Awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by TIPS Member that utilizes this Contract. TIPS and Region 8 ESC each reserve the right to audit the accounting for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. TIPS shall have authority to conduct random audits of Awarded Vendor’s pricing that is offered to TIPS Members. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third-party auditing firm. In the event of an audit, the requested materials shall be provided in the format and at the location designated by Region 8 ESC or TIPS.

## **Force Majeure**

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and fully particulars of Force Majeure in writing to the other party within a reasonable time after



occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

### **Services**

When applicable, performance bonds will be required on construction or labor required jobs over \$100,000 and payment bonds on jobs over \$25,000 or awarded vendor will meet the TIPS member's local and state purchasing requirements. Awarded vendors may need to provide additional capacity as jobs increase. Bonds will not require that a fee be paid to TIPS. The actual cost of the bond will be a pass through to the TIPS member and added to the purchase order.

### **Scope of Services**

The specific scope of work for each job shall be determined in advance and in writing between TIPS Member and Awarded vendor. It is okay if the TIPS member provides a general scope, but the awarded vendor should provide a written scope of work to the TIPS member as part of the proposal. Once the scope of the job is agreed to, the TIPS member will issue a PO with the estimate referenced as an attachment along with bond and any other special provisions agreed to for the TIPS member. If special terms and conditions other than those covered within this solicitation and awarded contracts are required, they will be attached to the PO and shall take precedence over those in the base contract.

### **Project Delivery Order Procedures**

The TIPS member having approved and signed an interlocal agreement, or other TIPS membership document, may make a request of the awarded vendor under this contract when the TIPS member has services that need to be undertaken. Notification may occur via phone, the web, email, fax, or in person.

Upon notification of a pending request, the awarded vendor shall make contact with the TIPS member as soon as possible, but must make contact with the TIPS member within two working days.

### **Scheduling of Projects**

Scheduling of projects (if applicable) will be accomplished when the TIPS member issues a purchase order that will serve as "the notice to proceed". The period for the delivery order will include the mobilization, materials purchase, installation and delivery, design, weather, and site cleanup and inspection. No additional claims may be made for delays as a result of these items. When the tasks have been completed the awarded vendor shall notify the client and have the TIPS member inspect the work for acceptance under the scope and terms in the PO. The TIPS member will issue in writing any corrective actions that are required. Upon completion of these items, the TIPS member will issue a completion notice and final payment will be issued.

**Support Requirements**

If there is a dispute between the awarded vendor and TIPS member, TIPS or its representatives will assist in conflict resolution or third party (mandatory mediation), if requested by either party. TIPS, or its representatives, reserves the right to inspect any project and audit the awarded vendors TIPS project files, documentation and correspondence.

## Special Terms and Conditions

It is the intent of TIPS to contract with a reliable, high performance vendor to supply products and services to government and educational agencies. It is the experience of TIPS that the following procedures provide TIPS, the Vendor, and the participating agency the necessary support to facilitate a mutually beneficial relationship. The specific procedures will be negotiated with the successful vendor.

- **Contracts:** All vendor purchase orders must be emailed to TIPS at tipspo@tips-usa.com. Should an agency send an order direct to vendor, it is the vendor's responsibility to forward the order to TIPS at the email above within 24 business hours and confirm its receipt with TIPS.
  - **Promotion of Contract:** It is agreed that Vendor will encourage all eligible entities to purchase from the TIPS Program. Encouraging entities to purchase directly from the Vendor and not through TIPS contract is not acceptable to the terms and conditions of this contract and will result in removal of Vendor from Program. Vendor is expected to use marketing funds for the marketing and promotion of this contract.
  - **Daily Order Confirmation:** All contract purchase orders will be approved daily by TIPS and sent to vendor. The vendor must confirm receipt of orders to the TIPS member (customer) within 24 business hours.
  - **Vendor custom website for TIPS:** If Vendor is hosting a custom TIPS website, then updated pricing must be posted by 1<sup>st</sup> of each month.
  - **Back Ordered Products:** If product is not expected to ship within 3 business days, customer is to be notified within 24 hours and appropriate action taken based on customer request.
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Check one of the following responses to the General Terms and Special Terms and Conditions:

( ) We take no exceptions/deviations to the general and/or special terms and conditions.

(Note: If none are listed below, it is understood that no exceptions/deviations are taken.)

( ) We take the following exceptions/deviations to the general and/or special terms and conditions. All exceptions/deviations must be clearly explained. Reference the corresponding general or special terms and conditions that you are taking exceptions/deviations to. The proposer must clearly state if you are adding additional terms and conditions to the general or special terms and conditions. Provide details on your exceptions/deviations below:

[illegible]

# The Interlocal Purchasing System (TIPS Cooperative) Supplier Response

Bid Information		Contact Information		Ship to Information
Bid Creator	Mr. David Mabe National Coordinator	Address	Region VIII Education Service Center 4845 US Highway 271 North Pittsburg, TX 75686	Address
Email	david.mabe@tips-usa.com			Contact
Phone	+1 (903) 243-4759			
Fax	+1 (866) 749-6674	Contact	Mrs. Kim Thompson Coordinator of Office Operations	Department Building
Bid Number	02062515			Floor/Room
Title	Computers, Equipment, Components and Peripherals			Telephone
Bid Type	RFP	Department Building		Fax
Issue Date	04/02/2015			Email
Close Date	5/15/2015 3:00:00 PM CT			
Need by Date		Floor/Room		
		Telephone	+1 (866) 839-8477	
		Fax	+1 (866) 929-4402	
		Email	bids@tips-usa.com	

## Supplier Information

Company UDT  
Address 8825 NW 21 Terrace  
  
Doral, FL 33025  
  
Contact  
Department  
Building  
Floor/Room  
Telephone 1 (800) 882-9919  
Fax 1 (305) 882-0436  
Email  
Submitted 5/15/2015 1:05:51 PM CT  
Total \$0.00

Signature Laylah Silva

Email laylah.silva@udtonline.com

## Supplier Notes

## Bid Notes

## Bid Activities

## Bid Messages

Please review the following and respond where necessary

#	Name	Note	Response
1	Yes - No	Disadvantaged/Minority/Women Business Enterprise - D/M/WBE (Required by some participating governmental entities) Vendor certifies that their firm is a D/M/WBE? Vendor must upload proof of certification to the "Response Attachments" D/M/WBE CERTIFICATES section.	Yes
2	Yes - No	Highly Underutilized Business - HUB (Required by some participating governmental entities) Vendor certifies that their firm is a HUB? Vendor must upload proof of certification to the "Response Attachments" HUB CERTIFICATES section.	No
3	Yes - No	Certification of Residency (Required by the State of Texas) Company submitting bid is a Texas resident bidder?	No
4	Company Residence (City)	Vendor's principal place of business is in the city of?	Doral
5	Company Residence (State)	Vendor's principal place of business is in the state of?	Florida
6	Felony Conviction Notice:	(Required by the State of Texas) My firm is, as outlined on PAGE 5 in the Instructions to Bidders document: (Questions 7 - 9)	(No Response Required)
7	Yes - No	A publicly held corporation; therefore, this reporting requirement is not applicable?	No
8	Yes - No	Is not owned or operated by anyone who has been convicted of a felony?	Yes
9	Yes - No	Is owned or operated by individual(s) who has/have been convicted of a felony? If answer is YES, a detailed explanation of the name(s) and conviction(s) must be uploaded to the "Response Attachments" FELONY CONVICTION section.	No
10	Pricing Information:	Pricing information section. (Questions 11 - 14)	(No Response Required)
11	Yes - No	In addition to the typical unit pricing furnished herein, the Vendor agrees to furnish all current and future products at prices that are proportionate to Dealer Pricing. If answer is NO, include a statement detailing how pricing for TIPS participants would be calculated in the PRICING document that is uploaded to the "Response Attachments" PRICING section.	Yes
12	Yes - No	Pricing submitted includes the 2% TIPS participation fee?	Yes
13	Yes - No	Vendor agrees to remit to TIPS the required 2% participation fee?	Yes
14	Yes - No	Additional discounts to TIPS members for bulk quantities or scope of work?	Yes
15	Start Time	Average start time after receipt of customer order is ____ working days?	1
16	Years Experience	Company years experience in this category?	20
17	Yes - No	The Vendor can provide services and/or products to all 50 US States?	Yes
18	States Served:	If answer is NO to question #17, please list which states can be served. (Example: AR, OK, TX)	

19 Company and/or Product Description:

This information will appear on the TIPS website in the company profile section, if awarded a TIPS contract. (Limit 750 characters.)

United Data Technologies is the complete IT specialist that helps you Accomplish More. Our goal is to help any organization attain success, no matter the size. We design, build, deliver and service innovative IT solutions that integrate and elevate your current systems with the latest technology. Increase efficiency and maximize your capabilities. UDT's mission is to be the resource of choice for our clients' technology needs. Throughout Southeast and across the country, clients in Commercial Enterprises, Municipal, State, Education and Federal verticals rely on us as their trusted partner to deliver vital IT solutions. At UDT, we are committed to helping your organization Accomplish More. We able to offer the member of TIPs a comprehensive portfolio of other IT industry leaders. Here are some examples:

Computer Hardware Manufacturers:

- Dell
- HP
- Cisco
- Aerohive
- Meraki
- Aruba
- Acer
- NetApp
- Juniper
- EMC
- Brocade

Software Manufacturers:

- Microsoft
- VMWare
- Citrix
- Symantec
- Adobe

Peripherals Manufacturers:

- HP Printers
- Dell Printers
- Lexmark Printers
- Epson Printers
- Spectrum Furniture
- APC

Audio Visual Manufacturers:

- Epson
- Panasonic
- LG
- Extron
- Draper
- DaLite
- Avermedia
- Tightrape Media
- Promethean

UDT was founded in 1995, it is a Florida-based and 100% minority owned small business (SB) certified

company with 215 Full Time employees. UDT is a sales and support certified value added reseller for IT industry market leaders such as HP, Cisco, Lenovo and Dell. As we will continue to emphasize throughout this RFP response UDT currently partners and/or holds several contracts including OEM lead State Contracts as well as individual K12 – Higher Education contracts. UDT has incomparable depth and breadth of knowledge, established long-term OEM partnerships, commitment to service, and leading technology, which makes us the partner of choice.

Our manufacturer alignment direction since we were founded over 19 years ago was to partner with the industry leaders and the best of breed technologies. Our strategic partnership with OEM's HP, Microsoft, Dell, Cisco, Intel, and Lenovo has been a win-win strategy designed to retain both partners and customers while enhancing overall brand trust. UDT's account managers are trained on the entire manufacturers Product Portfolio, order management applications, workflow procedures which include submitting requests for volume discounts and extensive knowledge of all state contract agreements. UDT considers its sales organization to be an extension of our OEM's sales team and its IT Professional Services Organization aligns with both our product offerings and with our customer's needs.

UDT's vast array of service offerings extends well beyond the basic desktop service and support. UDT is an authorized service provider for multiple manufacturers which require certified product engineers that not only support the products it sells but also provides implementation services, ability to design and assess customer's existing infrastructure and future environments in order to position the best solution that will address their current needs.

Through these multi-vendor partnerships, UDT has continued its successful teaming approach and has continued to excel at providing best of breed technology solutions throughout all customer sectors. UDT's Reseller Certifications and other partners:

HP Elite Partner

Dell Partner Direct

Lenovo

EMC Velocity Partner



Cisco Gold Partner  
 Microsoft Gold Partner  
 Citrix Platinum Partner  
 VMWARE Enterprise Partner  
 Juniper Certified Partner  
 Symantec Registered Partner

Additional manufacturer's that UDT has direct partnerships with are NetApp, Juniper, Brocade, APC, Trend Micro, Fortinet, McAfee, IronPort, Panda, Blue Coat, Boxlight, Aruba, F5 Networks, Aerohive, Meru, Extron, and Epson.

20	Resellers:	Does the vendor have resellers that it will name under this contract? (If applicable, vendor should download the Reseller/Dealers spreadsheet from the Attachments section, fill out the form and submit the document in the "Response Attachments" RESELLERS section.	No
21	Primary Contact Name	Primary Contact Name	Laylah Silva
22	Primary Contact Title	Primary Contact Title	Education Strategist
23	Primary Contact Email	Primary Contact Email	laylah.silva@udtonline.com
24	Primary Contact Phone	Primary Contact Phone - Format (xxx) xxx-xxxx	(305) 882-0435
25	Primary Contact Fax	Primary Contact Fax - Format (xxx) xxx-xxxx	(305) 882-0436
26	Primary Contact Mobile	Primary Contact Mobile- Format (xxx) xxx-xxxx	(786) 256-9671
27	Secondary Contact Name	Secondary Contact Name	Mariana Lugaro
28	Secondary Contact Title	Secondary Contact Title	Director of Sales Operations
29	Secondary Contact Email	Secondary Contact Email	mariana.lugaro@udtonline.com
30	Secondary Contact Phone	Secondary Contact Phone - Format (xxx) xxx-xxxx	(305) 882-0435
31	Secondary Contact Fax	Secondary Contact Fax - Format (xxx) xxx-xxxx	(305) 822-0436
32	Secondary Contact Mobile	Secondary Contact Mobile - Format (xxx) xxx-xxxx	(954) 290-8745
33	2% Contact Name	2% Contact Name	Nicole Antos
34	2% Contact Email	2% Contact Email	nicole.antos@udtonline.com
35	2% Contact Phone	2% Contact Phone - Format (xxx) xxx-xxxx	(919) 306-5280
36	Purchase Order Contact:	This person is responsible for receiving Purchase Orders from TIPS. (Questions 37 - 39)	(No Response Required)
37	Purchase Order Contact Name	Purchase Order Contact Name	Rita Bradford
38	Purchase Order Contact Email	Purchase Order Contact Email	rita.bradford@udtonline.com
39	Purchase Order Contact Phone	Purchase Order Contact Phone - Format (xxx) xxx-xxxx	(786) 364-5961
40	Company Website	Company Website	<a href="http://www.udtonline.com/">http://www.udtonline.com/</a>
41	Federal ID Number:	Federal ID Number also known as the Employer Identification Number.	65-0566138
42	Primary Address	Primary Address	8825 NW 21st Terrace
43	Primary Address City	Primary Address City	Doral

44	Primary Address State	Primary Address State	Florida
45	Primary Address Zip	Primary Address Zip	33172

46 Search Words:

Please list search words to be posted in the TIPS database about your company that TIPS website users might search. Words may be product names, manufacturers, or other words associated with the category of award. YOU MAY NOT LIST NON-CATEGORY ITEMS. (Limit 500 words) (Format: product, paper, construction, manufacturer name, etc.)

Microsoft  
Windows  
Splitter  
video card  
media drive  
dvd drive  
Display adapter  
power cords  
HP  
Mac  
Windows 7  
Samsung  
Extender  
Repeater  
Chromebook  
Surface 3  
Surface Pro 3  
Windows 8  
Windows 10  
Dell  
Lenovo  
Epson  
Headphones  
Webcam  
KVM  
Joystick  
Projector  
Document camera  
Scanner  
Micro SD  
Device  
computer  
Galaxy  
HP  
Drive  
Apple  
tablet  
laptop  
samsung  
pc peripherals  
usb peripherals  
computer peripherals  
hardware peripherals  
Tablet  
Laptop  
power adapter  
Touch-Screen  
Printer  
Scanner  
Professional Development  
1:1  
Desktop  
Android  
Mobile  
All-in-one  
Laptop  
converter  
Tape Media  
Memory  
NAS  
DDR 3  
DDR 4  
Hewlett-Packard  
Device driver  
Hard drive  
SSD  
Printer

Smartphone  
MacBook Pro  
Computer  
Mouse  
Keyboard  
Touchpad  
iPad  
HDMI  
VGA  
Motherboard  
Components  
DVI  
Hard disk drive  
flash drive  
Solid-state drive  
USB  
Secure Digital  
WESTERN DIGITAL  
Serial ATA  
ssd  
raid  
hdd  
sata  
boot  
Seagate  
SD Card  
Asus  
Acer  
Toshiba  
Battery  
Power charger  
uninterruptible power supply/battery  
backup  
software supporting each of these  
components  
Circuit Cards/Components  
Storage Devices  
Telephone Components  
Video Components  
Installation, activation, and initial  
configuration  
Repair and upkeep of eligible  
hardware  
Basic technical support including  
online and telephone  
based technical support  
Software upgrades and patches  
including bug fixes and  
security patches  
basic maintenance and technical  
support appropriate to maintain  
reliable operation  
Cable  
Cat 6  
Cat 5  
Fiber  
stereo cables  
coax cable  
stylus  
training  
etching  
configuration  
imaging  
asset tagging  
refresh

47 Yes - No

Do you wish to be eligible to participate in a TIPS contract in which a TIPS member utilizes federal funds on contracts exceeding \$100,000? (Non-Construction) (If YES, vendor should download the Federal Funds Over \$100,000 Certification document from the Attachments section, fill out the form and submit the document in the "Response Attachments" FEDERAL FUNDS section.) (Vendor must also download the Suspension or Debarment Certificate document from the Attachments section, fill out the form and submit the document in the "Response Attachments" SUSPENSION OR DEBARMENT section.) Yes

Line Items		
Response Total:		\$0.00

# *State of Florida*

## Minority, Women & Florida Veteran Business Certification

United Data Technologies, Inc.

Is certified under the provisions of  
287 and 295.187, Florida Statutes for a period from:

12/10/2013 to 12/10/2015



*Craig J. Nichols*  
Craig J. Nichols, Secretary  
Florida Department of Management Services



# Equal Employment Opportunity Employer Information Report EEO-1 Worksheet

As of Date: 03/09/2015

Run Date: 03/09/2015

Company Code: 7LZ

		NUMBER OF EMPLOYEES (Report Employees In Only One Category)														Total Col A - N	
		Race/Ethnicity															
		Hispanic Or Latino		Not Hispanic Or Latino													
				Male						Female							



**School Board**

Carol W. Kurdell, Chair  
Susan L. Valdes, Vice Chair  
Doretha W. Edgecomb  
April Griffin  
Candy Olson  
Cindy Stuart  
Stacy R. White, Pharm.D.



**Hillsborough County**  
**PUBLIC SCHOOLS**  
*Excellence in Education*

Superintendent of Schools  
MaryEllen Elia

Deputy Superintendents  
Cathy Valdes  
Jeff Eakins

Chief Facilities Officer  
Cathy Valdes

Supplier Diversity Officer  
Ben Moore

*Hillsborough County Public Schools*  
*Office of Supplier Diversity Registration Certificate*

***United Data Technologies***

Is registered with Hillsborough County Public Schools  
Office of Supplier Diversity as a SBE/WMBE

Registration Expiration Date: **12/10/2015**



*Ben Moore*

Supplier Diversity Officer  
Ben Moore

# National Minority Supplier Development Council (NMSDC)

Certifies that

***United Data Technologies, Inc.***

is a bona fide Minority Business Enterprise certified by the:  
Southern Florida Minority Supplier Development Council

**NAICS Code(s): 517911, 541330, 541512, 541513, 541519**

*United Data Technologies, Inc. has chosen to obtain **SUBSCRIPTION SERVICES** with the following  
NMSDC Affiliate(s):*

**NMSDC**  
National Minority Supplier  
Development Council



01/01/2015

**Issued Date**

01/01/2016

**Expiration Date**

FL50591

**Certificate Number**

National Minority Supplier Development Council, Inc.  
1359 Broadway, 10th Floor, Suite 1000  
New York, NY 10018

**President, Southern Florida MSDC**

Visit NMSDC Compliance Portal Powered by PRISM Compliance Management to validate this certificate and learn more about United Data Technologies, Inc.

**Provisions for purchase with federal funds for contracts exceeding \$100,000**  
**These forms are for non-construction contracts**

Many TIPS members (grantees and sub-grantees) purchase goods and services with federal funds. When a member engages a contract exceeding \$100,000 and paid with federal funds, provisions are triggered by various Code of Federal Regulations requirements. Primarily 34 CFR 80.36 from the Department of Education and 7 CFR 3015 & 3016 from the Department of Agriculture for School Lunch Program. There may be other Federal programs from time to time that are not enumerated above that may fund certain projects using outside vendors. These are not optional for the contracting entity and in order to spend the federal funds certain provision and certifications must be in place to ensure legal compliance.

If your company wishes to be eligible to participate in a TIPS contract in which a member utilizes federal funds on contracts exceeding \$100,000, you must complete the following forms can provide the certifications as required on the subsequent pages.

Do you wish to be eligible to participate in a TIPS contract in which a member utilizes federal funds on contracts exceeding \$100,000?

Check your response?

YES          NO



---

Signature of Authorized Company Official

Date

---

Printed Name of Authorized Company Official

---

Company Name

***Attach to this page a current W-9 form***

***Please complete the forms below***

**Legal Compliance**

It is the proposing company’s duty and responsibility to have knowledge of and be responsible for the compliance with all applicable laws, rules and regulations as they apply to this procurement process and any subsequent award. The vendor agrees to comply, in all relevant respects, with all Federal, State, and Local laws, rules and regulations related to the performance of services or supply of goods to TIPS or TIPS members?

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

**Non-Collusive Bidding Certificate**

By submitting a proposal in response to a Request for Proposals or other procurement device containing this clause, you certify that you are authorized to certify to the following:

- 1) This bid or proposal has been independently arrived at without collusion with any other Bidder or with any Competitor;
- 2) This bid or proposal has not been knowingly disclosed and will not be knowingly disclosed, prior to the opening of bids, or proposals for this project, to any other Bidder, Competitor or potential competitor;
- 3) No attempt has been or will be made to induce any other person, partnership or corporation to submit or not to submit a bid or proposal;
- 4) The person signing this bid or proposal certifies that he has fully informed himself regarding the accuracy of the statements contained in this certification, and under the penalties being applicable to the Bidder as well as to the person signing in its behalf.

The vendor complied with #1 through 4 above? YES \_\_\_\_\_ Initial of Authorized Company Official

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**SUSPENSION OR DEBARMENT CERTIFICATE**

---

Non-Federal entities are prohibited from contracting with or making sub-awards under covered transactions to parties that are suspended or debarred or whose principals are suspended or debarred. Covered transactions include procurement for goods or services equal to or in excess of \$100,000.00. Contractors receiving individual awards for \$25,000.00 or more and all sub-recipients must certify that the organization and its principals are not suspended or debarred.

You certify that no suspension or disbarment is in place, which would preclude receiving a federally funded contract under the Federal OMB, A-102, common rules

The vendor has not been debarred? YES \_\_\_\_\_ Initial of Authorized Company Official

***Certification Regarding Lobbying***

**Applicable to Grants, Subgrants, Cooperative Agreements, and Contracts Exceeding  
\$100,000 in Federal Funds**

Submission of this certification is a prerequisite for making or entering into this transaction and is imposed by section 1352, Title 31, U.S. Code. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Any person who fails to file the required certification shall be subject to a civil penalty of not less than

\$10,000 and not more than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "disclosure Form to Report Lobbing," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all covered subawards exceeding \$100,000 in Federal funds at all appropriate tiers and that all subrecipients shall certify and disclose accordingly.

---

Name of Organization

---

Address of Organization

---

Name / Title of Submitting Official



---

Signature of Submitting Official

---

Signature Date

## **Provisions for purchase with federal funds for contracts exceeding \$100,000**

**Federal Rule (1) Administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as may be appropriate. (Contracts more than the simplified acquisition threshold)**

Notice: Pursuant to Federal Rule (1) above, when federal funds are expended by TIPS Member, TIPS Member reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

**Federal Rule (2) Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effected and the basis for settlement. (All contracts in excess of \$10,000)**

Pursuant to Federal Rule (2) above, when federal funds are expended by TIPS Member, TIPS Member reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for cause after giving the vendor an appropriate opportunity and up to 30 days, to cure the causal breach of terms and conditions. TIPS Member reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for convenience with 30 days notice in writing to the awarded vendor. Any award under this procurement process is not exclusive and the District reserves the right to purchase goods and services from other vendors when it is in the best interest of the District.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

**Federal Rule (7) Notice of awarding agency requirements and regulations pertaining to reporting.**

Pursuant to Federal Rule (7) above, when federal funds are expended by TIPS Member, TIPS Member requires that the proposer certify that during the term of an award by the TIPS Member resulting from this procurement process the vendor will provide reports and documentation required by all applicable law and state and federal regulations upon request by the TIPS Member or any relevant state or federal agency.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

**Federal Rule (8) Notice of awarding agency requirements and regulations pertaining to patent rights with respect to any discovery or invention which arises or is developed in the course of or under such contract.**

## **Provisions for purchase with federal funds for contracts exceeding \$100,000**

Pursuant to Federal Rule (8) above, when federal funds are expended by TIPS Member, TIPS Member shall address any requirements and regulations pertaining to patent rights with respect to any discovery or invention which arises or is developed in the course of or under such contract in the contract document and absent language to the contrary or if the contract silent on the subject, the District retains all rights thereto.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

### **Federal Rule (9) Awarding agency requirements and regulations pertaining to copyrights and rights in data.**

Pursuant to Federal Rule (9) above, when federal funds are expended by TIPS Member, TIPS Member requires the proposer certify that during the term of an award by the TIPS Member resulting for this procurement process the vendor will surrender upon request any copyrighted materials owned by the TIPS Member but used in the awarded contract performance unless otherwise agreed in a written document by the parties. TIPS Member reserves the rights to all data created or provided to the vendor for the purpose of contract performance resulting for this procurement process and the vendor will surrender such data upon request unless otherwise agreed in a written document by the parties. If the contract is silent or not dispositive on the subject matter data or copyrights TIPS Member retains all rights in the data developed or gathered during the contract term.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

### **Federal Rule (10) Access by the grantee, the subgrantee, the Federal grantor agency, the Comptroller General of the United States, or any of their duly authorized representatives to any books, documents, papers, and records of the contractor which are directly pertinent to that specific contract for the purpose of making audit, examination, excerpts, and transcriptions.**

Pursuant to Federal Rule (9) above, when federal funds are expended by TIPS Member, TIPS Member requires the proposer certify that during the term and after the awarded term of an award by the TIPS Member resulting for this procurement process the vendor will grant access by the grantee, the subgrantee, the Federal grantor agency, the Comptroller General of the United States, or any of their duly authorized representatives to any books, documents, papers, and records of the contractor which are directly pertinent to that specific contract for the purpose of making audit, examination, excerpts, and transcriptions.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

## **Provisions for purchase with federal funds for contracts exceeding \$100,000**

### **Federal Rule (11) Retention of all required records for three years after grantees or subgrantees make final payments and all other pending matters are closed.**

Pursuant to Federal Rule (11) above, when federal funds are expended by TIPS Member, TIPS Member requires the proposer certify that the awarded vendor retain of all required records for three years after grantees or subgrantees make final payments and all other pending matters are closed.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

### **Federal Rule (12) Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$100,000)**

Pursuant to Federal Rule (12) above, when federal funds are expended by TIPS Member, TIPS Member requires the proposer certify that in performance of the contracts, subcontracts, and subgrants of amounts in excess of \$100,000, the vendor will be in compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15).

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

### **Federal Rule (13) Mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).**

Pursuant to Federal Rule (13) above, when federal funds are expended by TIPS Member, TIPS Member requires proposer certify that during the term of an award by the TIPS Member resulting for this procurement process the vendor will be in compliance with mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official



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## SUSPENSION OR DEBARMENT CERTIFICATE

---

Non-Federal entities are prohibited from contracting with or making sub-awards under covered transactions to parties that are suspended or debarred or whose principals are suspended or debarred. Covered transactions include procurement for goods or services equal to or in excess of \$100,000.00. Contractors receiving individual awards for \$25,000.00 or more and all sub-recipients must certify that the organization and its principals are not suspended or debarred.

You certify that no suspension or disbarment is in place, which would preclude receiving a federally funded contract under the Federal OMB, A-102, common rules

Information may be found at <https://www.sam.gov/index.html>

Has the vendor been debarred form participation in Federal funds contracts?

NO \_\_\_\_ Initial of Authorized Company Official

YES \_\_\_\_ Initial of Authorized Company Official

Company Official: \_\_\_\_\_

Company: \_\_\_\_\_

## CONTRACT Signature Form

The undersigned hereby proposes and agrees to furnish goods and/or services in compliance with the terms, specifications and conditions at the prices quoted unless noted in writing. The undersigned further certifies that he or she is an authorized agent of the company and has authority to negotiate and contract for the company named below.

Company Name: United Data Technologies, Inc.

Mailing Address: 8825 NW 21st Terrace

City: Doral

State: FL

Zip: 33172

Telephone Number: (305) 882-0435

Fax Number: (305) 882-0436

Email Address: mariana.lugaro@udtonline.com

Authorized Signature: 

Printed Name: Laylah Silva

Position: Education Strategist

This contract is for a total TERM of one year with the option of two additional years. Vendors shall honor the participation fee for any sales made based on the TIPS contract. Failure to pay the fee will be grounds for termination of contract and will affect the award of future contracts.

 6-25-15  
TIPS Authorized Signature Date

 6-25-15  
Approved by Region VIII ESC Date

References
------------

**\*\* Must have at least 3 References. References must be School, City, County, University, State Agency or Other Government.**

Organization	City	State	Contact Name	Contact Phone
Lake County Public Schools	Tavares	FL	Glen Reubelt – IT Manager	352-253-6712
School District of Palm Beach	West Palm Beach	FL	Chris Persaud	561-755-7773
Miami Dade County Public Schools	Miami	FL	Sylvia Diaz	305-992-7602
FL Department of Motor Vehicles	Tallahassee	FL	Luther Lay	850-617-3651
Orange County Public Schools	Orlando	FL	Thomas McNabb	407-317-3200
Hillsborough County Public Schools	Tampa	FL	Sharon Zulli	813-272-4703 ext. 222

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## Warranty Information

Due to the comprehensive catalog being offered the manufacturer warranties may vary. UDT will propose all standard and all available warranty upgrade options at the request of the end user. Please see below for UDT Return Policy.

### **Return Guidelines**

The credit for returns is based on the current price of returned product at the time the RMA is physically received in by the vendor's Returns Center. The only exceptions are for returns due to UDT errors or freight damages and losses which receive the original invoice price. These credits are again applied upon receipt of product in the UDT RMA Returns Center.

Customers must have a valid RMA number (assigned by Customer Service, ISR, or AM) before returning any products and the RMA number must be written on the return shipping label only.

The customer is responsible for filing all claims with the carrier they use to return RMA's to UDT. It is recommended that the customer insure the product being returned to UDT (for full value) in order to avoid any potential exposure if product is lost or damaged while in transit back to UDT. All products that are damaged while in transit to UDT from the customer against an approved RMA number will be refused/rejected back to the customer.

Products must be shipped prepaid. UDT does not cover return shipping expenses unless return is due to a UDT error such as over shipment, mis-shipment, or sales error. For standard UDT RMA's, the customer has 30 days from the date issued to return the product to UDT.

For short-ship, mis-ship and over ship due to UDT warehouse error, customer has 15 days from ship date.

If a customer refuses a shipment from a UDT warehouse, credit will be issued at the time the refused product is received back at the UDT shipping warehouse.

The customer must notify UDT when a vendor drop ship shipment has been refused. Credit will be issued once the shipment has been verified as received back to the vendor. Returns that require UDT product management approval before an RMA is issued may take up to 48 hours for processing/approval.

Special orders for customers are not returnable.

Restock fees of 10% or greater may be applied to stock balance or open box (non-defective) returns. If a restock fee applies to a return request, the UDT Customer Service Representative will notify the customer of the exact amount of restock fee at the time RMA is requested.

## **RMA Return Types**

DOA Exchange (D) A DOA exchange. UDT must receive the DOA product prior to the exchange of the replacement product. The replacement unit will be shipped from the nearest location to the reseller/end user.

Advance Swap (A) UDT cross-ships a replacement product to you (which is billed at the time of shipment) before it receives the product you are returning.

Note: All COD customers must secure Advance Swap orders with a Credit Card.

Return for Credit (C) Authorization to return product for credit. Amounts over \$5,000 are required to be approved by a UDT Sales Representative and Sales Manager. Credit is issued from current cost at the time the RMA return is received at UDT the RMA Return Center.

Warranty Repair (W) product; subject to UDT specific warranty time period.

Out of Warranty Repair (O) Products that fall outside of the UDT specific warranty time period. The customer pays the repair and shipping costs (both ways).

Vendor Exception Returns- When UDT has denied a return request the customer can escalate an exception return request with the manufacturer. Once the customer has a case number or VRMA number from manufacturer, the customer notifies Customer Service. Customer Service will then issue an RMA upon verification of case number or VRMA number. Customer will receive credit in the amount UDT receives from the vendor.

## **Return Shipping Instructions**

You must write the RMA number on the shipping label. The RMA Receiving Department cannot process a return without this number.

Products must be shipped prepaid. UDT does not cover return shipping expenses unless return is due to a UDT error such as over shipment, mis-shipment, or sales error.

It is recommended that the Customer declare value on return shipments since the customer is 100% responsible for the product while in transit to UDT.

Package products carefully to avoid damage.

Do not write anywhere on the box except on the shipping label.

## **Reject Policy**

UDT reserves the right to return any Customer Return that differs from the information given on the original Return Material Authorization (RMA) request, such as:

Invalid RMA number

RMA # not visible and not on the box shipping label

RMA condition code given by customer differs from actual product condition

Expired RMA number

Unauthorized return (no RMA # was issued)

Serial number of product(s) returned were not purchased from UDT

### UDT E-store for TIPS Customers

The UDT E-Store is located at <https://shop.udtonline.com> and will be customized to meet your standards. UDT will provide the users identified by TIPS/End Users. Purchasing and IT will have the ability to browse the TIPS catalog showing rich content descriptions and photos, and complete technical specifications.

UDT will work with TIPS Purchasing System to determine the access and views allowed to end-users.

- UDT store will be highly customized to meet the specific needs of TIPS.
- UDT has the ability to set up a store quickly once the award is made

### The store comes with following inbuilt capabilities – Store Look and Feel

- Powerful Dashboard based on Logins

Sample Landing Page:



Keyword(s)

[Browse My Store](#)

Welcome TIPS User |  (0) Items in your cart | [My Account](#) | [Log Out](#) | [Help](#)



**THE INTERLOCAL PURCHASING SYSTEM**

**"Interlocal Procurement Solution Specialists"**

Welcome to the Interlocal Purchasing System (TIPS), a purchasing Cooperative serving public and private School districts, colleges, Universities, federal, state, county and city municipalities.

**PURPOSE** - to provide **substantial savings** and **best value** for participating members through cooperative purchasing practices.



**MISSION** - to provide a proven cooperative purchasing process through quality customer service including timely responses, legal support and effective recruitment by providing sufficient resources to include personnel.

**MEMBERSHIP** - is **free** to all eligible entities.

ALL purchase orders must be emails to [tipspo@tips-usa.com](mailto:tipspo@tips-usa.com), to be processed.

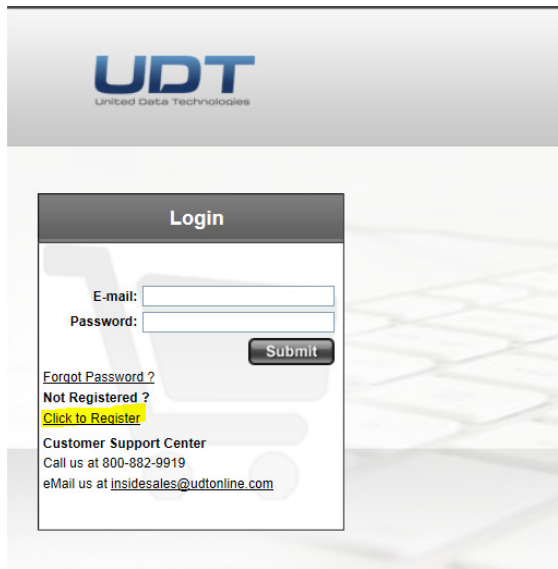
Please **DO NOT FAX** PO's to TIPS.

If you have any questions, contact us at: [\(866\)-839-8477](tel:866-839-8477)

 <p>Meru AP332e IEEE 802.11n 450 Mbps Wireless Access Point - PoE Ports</p> <p>Our Price : <b>\$836.50</b></p> <div><a href="#">Add to Cart</a> <a href="#">Details</a></div>	 <p>Meru AP110 IEEE 802.11n 300 Mbps Wireless Access Point</p> <p>Our Price : <b>\$144.53</b></p> <div><a href="#">Add to Cart</a> <a href="#">Details</a></div>	 <p>Meru AP433e IEEE 802.11n 450 Mbps Wireless Access Point - PoE Ports</p> <p>Our Price : <b>\$1935.15</b></p> <div><a href="#">Add to Cart</a> <a href="#">Details</a></div>
 <p>Aruba Networks AP-215 IEEE 802.11ac 1.27 Gbps Wireless Access Point - ISM B...</p>	 <p>Cisco Aironet 1242AG Access Point - 54Mbps - 1 x</p>	 <p>Cisco Aironet 1131AG Wireless Access Point - 108Mbps</p>

## Accessing the store -


- Store can be made public or private based on to whom you want to provide access
- Quick & Easy registration for new Users.
- Store can be locked for certain domains only for e.g. - .gov and every other domain trying to register will be rejected
- Catalog, Pricing, Shipment Methods, Payment Method etc. can be configured based on logins



The screenshot shows the UDT (United Data Technologies) login interface. At the top, the UDT logo is displayed. Below it, a 'Login' box contains fields for 'E-mail:' and 'Password:', followed by a 'Submit' button. Links for 'Forgot Password?', 'Not Registered?', and 'Click to Register' are provided. At the bottom of the login box, contact information for the Customer Support Center is listed, including a phone number (800-882-9919) and an email address (insidesales@udtonline.com).


## Catalog & Content

- It will have only the contracted products available on the store. Adding a new product/catalog is quick and easy. We currently have a catalog of 1M + IT SKU's coming from multiple distributors.
- We have direct integration with Etilize ([www.etilize.com](http://www.etilize.com)) for rich content for the products that are added. Etilize is among the best in the industry for rich content for IT products.
- Rich content like Images, Tech Specs, Long description, Brochures, Related and similar products etc. will be provided based on what we get from Etilize
- Easy to order pre-configured bundles and standards
- Contract Catalog- Ability to handle contract specific SKUs
- Ability to associate multiple contracts to a buyer so that they can browse and buy from multiple contracts
- EPEAT, 508 etc. compliance & other Green compliance Data



[Browse My Store](#)
Welcome HCPS USER2
(0) items in your cart
My Account
Log Out
Help

[Back](#)
[Add to My Favorites](#)
[Add to Company Favorites](#)



**Lenovo Yoga 11e ThinkPad, 4GB, 128GB SSD HardDrive, Windows 8 Pro, 3Yr Warranty OnSite, Includes Installation, Imaging & Etching**

Lenovo Yoga 11e ThinkPad, 4GB, 128GB SSD HardDrive, Windows 8 Pro, 3Yr Warranty OnSite, Includes Installation, Imaging & Etching

Mfr. Name :	Lenovo Group Limited	Mfr. Part# :	Lawson 292662
Category :	HillsboroughCPS / HillsboroughCPS	SKU :	20DA501R00-HCPS
In Stock* :	Yes (Stock: 1)		

Your Price: \$677.25 Qty:

[Product Overview](#)
[Technical Specs](#)
[Suggestions](#)
[Gallery](#)
[Similar Products](#)
[Related Products](#)

No Product information available.

In Stock\*: Product availability status as of the previous business day and is subject to change.

**About Us**

- Company Profile
- Mission And Vision
- Careers
- News & Events
- RMA Form

**Contact Us**





- Location
- Contact Sales
- Contact Support
- Email Us

**Browse Our Store**


- Advanced Search
- View All Categories
- View All Brands

**Social Media**

- Facebook
- LinkedIn
- Twitter
- YouTube







Powered by VARStreet



[Browse My Store](#)
Welcome HCPS USER2
(0) items in your cart
My Account
Log Out
Help

[Back](#)
[Add to My Favorites](#)
[Add to Company Favorites](#)



**HP EliteDisplay E201 20-in Monitor, Integrated Work Center DM/TC, Quick Release Mounting Kit, Delivery & Set Up (WebCam, Desktop mini 600, Keyboard & Mouse NOT INCLUDED)**

HP EliteDisplay E201 20-in Monitor, Integrated Work Center DM/TC, Quick Release Mounting Kit, Delivery & Set Up

Mfr. Name :	Hewlett-Packard	Mfr. Part# :	Lawson 292661
Category :	HillsboroughCPS / HillsboroughCPS	SKU :	C9V73AA-HCPS
In Stock* :	Yes (Stock: 1)		

Your Price: \$299.00 Qty:


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No Technical specification available.

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Product Details	Price	Quantity	Amount	Del
 <a href="#">Lawson 2928325 HP Probook 650 Laptop. Includes Etching, imaging and installation (MS Operating ...</a> Mfr: Hewlett-Packard Mfr Part#: Lawson 2928325	\$732.00	1 <a href="#">Update</a>	\$732.00	
 <a href="#">Lawson TED HP ElitePad 1000, Windows 8.1, webcam Integrated HD 1000, 10.1" LED WXGA, 3 cell 30 Whr</a> Mfr: Hewlett-Packard Mfr Part#: E4855AV	\$925.00	1 <a href="#">Update</a>	\$925.00	
 <a href="#">Lawson 2949883, Microsoft®P3 64GB/32GB Bundle 32 English United States 1 License, Microsoft Surface...</a> Mfr: Microsoft Corporation Mfr Part#: QJ2-00015-HCPB	\$957.00	1 <a href="#">Update</a>	\$957.00	
 <a href="#">HP EliteDisplay E201 20-In Monitor, Integrated Work Center DM/TC, Quick Release Mounting Kit, Delive...</a> Mfr: Hewlett-Packard Mfr Part#: Lawson 2928661	\$299.00	1 <a href="#">Update</a>	\$299.00	
 <a href="#">Lawson 2927298 HCPB LaserJet Enterprise P3015dn (CE528A/ABA), Includes Installation</a> Mfr: Hewlett-Packard Mfr Part#: CE528A/ABA-HCPB	\$652.00	1 <a href="#">Update</a>	\$652.00	
 <a href="#">Lawson 2927348 HCPB HP ScanJet G4050 Photo Scanner</a> Mfr: Hewlett-Packard Mfr Part#: L1957A/B1H	\$173.00	1 <a href="#">Update</a>	\$173.00	
 <a href="#">Lawson 2927313 HCPB HP 80W Smart AC Adapter</a> Mfr: Hewlett-Packard Mfr Part#: E0465AA	\$35.00	1 <a href="#">Update</a>	\$35.00	
 <a href="#">Lawson 2927338 HCPB HP Ultra Mini Optical Mouse with Retractable Cord</a> Mfr: Hewlett-Packard Mfr Part#: P0725A	\$17.00	1 <a href="#">Update</a>	\$17.00	
<div> + Add Comments  + Add Attachments </div>		Subtotal: \$3,790.00 Freight: \$0.00 Tax: \$0.00 Total: \$3,790.00		

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