## **TIPS VENDOR AGREEMENT**

Between	ADT COMMERICAL, LLC	and
	(Company Name)	

#### THE INTERLOCAL PURCHASING SYSTEM (TIPS),

a Department of Texas Education Service Center Region 8 for TIPS RFP 220105 Technology Solutions, Products and Services

#### **General Information**

The Vendor Agreement ("Agreement") made and entered into by and between The Interlocal Purchasing System (hereinafter "TIPS") a government cooperative purchasing program authorized by the Region 8 Education Service Center, having its principal place of business at 4845 US Hwy 271 North, Pittsburg, Texas 75686 and the TIPS Vendor. This Agreement consists of the provisions set forth below, including provisions of all attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any attachment, the provisions set forth shall control unless otherwise agreed by the parties in writing and by signature and date on the attachment.

A Purchase Order ("PO"), Agreement or Contract is the TIPS Member's approval providing the authority to proceed with the negotiated delivery order under the Agreement. Special terms and conditions as agreed between the Vendor and TIPS Member should be added as addendums to the Purchase Order, Agreement or Contract. Items such as certificate of insurance, bonding requirements, small or disadvantaged business goals are some, but not all, of the possible addendums.

## **Terms and Conditions**

#### **Freight**

All quotes to Members shall provide a line item for cost for freight or shipping regardless if there is a charge or not. If no charge for freight or shipping, indicate by stating "No Charge", "\$0", "included in price" or other similar indication. Otherwise, all shipping, freight or delivery changes shall be passed through to the TIPS Member at cost with no markup and said charges shall be agreed by the TIPS Member unless alternative shipping terms are agreed by TIPS as a result of the proposal award.

#### **Warranty Conditions**

All new supplies equipment and services shall include <u>manufacturer's minimum standard warranty</u> unless otherwise agreed to in writing. Vendor shall be legally permitted to sell all products offered for sale to TIPS Members if the offering is included in the Request for Proposal ("RFP") category. All goods proposed and sold shall be new unless clearly stated in writing.

#### **Customer Support**

The Vendor shall provide timely and accurate customer support for orders to TIPS Members as agreed by the Parties. Vendors shall respond to such requests within a commercially reasonable time after receipt of the request. If support and/or training is a line item sold or packaged with a sale, support shall be as agreed with the TIPS Member.

#### Agreements

Agreements for purchase will normally be put into effect by means of a contract, agreement, or purchase order(s) executed by authorized agents of the TIPS Member participating government entities, but other means of placing an order may be used at the Member's discretion. Vendor accepts and understands that when a purchase order or similar purchase document is sent from a customer through TIPS to the Vendor, TIPS is recording the purchase and verifying whether the purchase is within the parameters of the TIPS Contract only. Vendor agrees that TIPS is not a legal party to the purchase order or similar purchase document and TIPS is not responsible for identifying fraud, mistakes, or misrepresentations for the specific order. Vendor agrees that any purchase order or similar purchase document issued from a customer to Vendor, even when processed through TIPS, constitutes a legal contract between the customer and Vendor only. A Vendor that accepts a purchase order or similar purchase document and fulfills an order, even when processed through TIPS, is representing that the vendor has carefully reviewed the purchase order or similar purchase document for legality, authenticity, and accuracy.

#### Tax exempt status

Most TIPS Members are tax exempt and the related laws and/or regulations of the controlling jurisdiction(s) of the TIPS Member shall apply.

#### **Assignments of Agreements**

No assignment of this Agreement may be made without the prior notification of TIPS. Written approval of TIPS shall not be unreasonably withheld. Payment for delivered goods and services can only be made to the awarded Vendor, Vendor designated reseller or vendor assigned company.

#### **Disclosures**

- Vendor and TIPS affirm that he/she, or any authorized employees or agents, has not given, offered to
  give, nor intends to give at any time hereafter any economic opportunity, future employment, gift,
  loan, gratuity, special discount, trip, favor or service to a public servant in connection with this
  Agreement.
- Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with the TIPS program.
- The Vendor affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this Agreement.

#### **Term of Agreement and Renewals**

The Agreement with TIPS is for approximately five (5) years with an option for renewal for an additional one (1) consecutive year. If TIPS offers the renewal extension year, the Vendor will be notified by email to the primary contact of the awarded Vendor and shall be deemed accepted by the Vendor unless the awarded Vendor notifies TIPS of its objection to the additional term. TIPS may or may not exercise the available extension(s) provided in the original solicitation beyond the base five-year term. Whether or not to offer the extension is at the sole discretion of TIPS.

"Start Date" for Term Calculation Purposes Only: Regardless of actual award/effective date of Contract, for Agreement "term" calculation purposes only, the Agreement "start date" is the last day of the month that

Award Notifications are anticipated as published in the Solicitation.

**Example:** If the anticipated award date published in the Solicitation is May 22, 2020 but extended negotiations delay award until June 27, 2020 the end date of the resulting initial "five-year" term Agreement, (which is subject to an extension(s)) will still be May 31, 2025 in this example.

"Termination Date": The scheduled Agreement "termination date" shall be the last day of the month of the month of the Original Solicitation's Anticipated Award Date plus five years.

**Example:** If the original term is approximately five years, and the solicitation provides an anticipated award date of May 22, 2020, the expiration date of the original five-year term shall be May 31, 2025 in this example.

**Extensions:** Any extensions of the original term shall begin on the next day after the day the original term expires.

**Example Following the Previous Example:** If TIPS offers a one-year extension, the expiration of the extended term shall be May 31, 2026 in this example.

TIPS may offer to extend Vendor Agreements to the fullest extent the original Solicitation permits.

TIPS reserves the right to solicit proposals at any time it is in the best interest of TIPS and/or its members.

# Automatic Renewal Clauses Incorporated in Awarded Vendor Agreements with TIPS Members Resulting from the Solicitation and with the Vendor Named in this Agreement.

No Agreement for goods or services with a TIPS Member by the awarded vendor named in this Agreement that results from the solicitation award named in this Agreement, may incorporate an automatic renewal clause that exceeds month to month terms with which the TIPS Member must comply. All renewal terms incorporated in an Agreement by the vendor with the TIPS Member shall only be valid and enforceable when the vendor receives written confirmation by purchase order, executed Agreement or other written instruction issued by the TIPS Member for any renewal period. The purpose of this clause is to avoid a TIPS Member inadvertently renewing an Agreement during a period in which the governing body of the TIPS Member has not properly appropriated and budgeted the funds to satisfy the Agreement renewal. This term is not negotiable and any Agreement between a TIPS Member and a TIPS awarded vendor with an automatic renewal clause that conflicts with these terms is rendered void and unenforceable.

#### **Shipments**

The Vendor shall ship, deliver or provide ordered products or services within a commercially reasonable time after the receipt of the order from the TIPS Member. If a delay in said delivery is anticipated, the Vendor shall notify TIPS Member as to why delivery is delayed and shall provide an estimated time for completion of the order. TIPS or the requesting entity may cancel the order if estimated delivery time is not acceptable or not as agreed by the parties.

#### Invoices

Each invoice or pay request shall include the TIPS Member's purchase order number or other identifying designation as provided in the order by the TIPS Member. If applicable, the shipment tracking number or pertinent information for verification of TIPS Member receipt shall be made available upon request.

#### **Payments**

The TIPS Member will make payments directly to the Vendor, the Vendor Assigned Dealer or as agreed by the Vendor and the TIPS Member after receiving invoice and in compliance with applicable payment statute(s), whichever is the greater time or as otherwise provided by an agreement of the parties.

#### **Pricing**

Price increases will be honored according to the terms of the solicitation. All pricing submitted to TIPS shall include the participation fee, as provided in the solicitation, to be remitted to TIPS by the Vendor will not show adding the fee to the invoice presented to TIPS Member customer.

#### Participation Fees and Reporting of Sales to TIPS by Vendor

The Participation Fee that was published as part of the Solicitation and the fee published is the legally effective fee, along with any fee conditions stated in the Solicitation. Collection of the fees by TIPS is required under Texas Government Code §791.011 Et seq. Fees are due on all TIPS purchases reported by either Vendor or Member. Fees are due to TIPS upon payment by the Member to the Vendor, Reseller or Vendor Assigned Dealer. Vendor, Reseller or Vendor Assigned Dealer agrees that the participation fee is due to TIPS for all Agreement sales immediately upon receipt of payment including partial payment, from the Member Entity and must be paid to TIPS at least on a monthly basis, specifically within 31 calendar days of receipt of payment, if not more frequently, or as otherwise agreed by TIPS in writing and signed by an authorized signatory of TIPS. Thus, when an awarded Vendor, Reseller or Vendor Assigned Dealer receives any amount of payment, even partial payment, for a TIPS sale, the legally effective fee for that amount is immediately due to TIPS from the Vendor and fees due to TIPS should be paid at least on a monthly basis, specifically within 31 calendar days of receipt of payment, if not more frequently.

#### Reporting of Sales to TIPS by Vendor

Vendor is required to report all sales under the TIPS contract to TIPS. When a public entity initiates a purchase with a TIPS Awarded Vendor, if the Member inquires verbally or in writing whether the Vendor holds a TIPS Contract, it is the duty of the Vendor to verify whether or not the Member is seeking a TIPS purchase. Once verified, the Vendor must include the TIPS Contract number on any communications and related sales documents exchanged with the TIPS Member entity. To report sales, the Vendor must login to the TIPS Vendor Portal online at https://www.tips-usa.com/vendors\_form.cfm and click on the PO's and Payments tab. Pages 3-7 of the Vendor Portal User Guide will walk you through the process of reporting sales to TIPS. Please refer to the TIPS Accounting FAQ's for more information about reporting sales and if you have further questions, contact the Accounting Team at accounting@tips-usa.com. The Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS Agreement and submitting same to TIPS. Failure to render the participation fee to TIPS shall constitute a breach of this agreement with our parent governmental entity, Texas Education Service Center Region 8, as established by the Texas legislature and shall be grounds for termination of this agreement and any other agreement held with TIPS and possible legal action. Any overpayment of participation fees to TIPS by a Vendor will be refunded to the Vendor within ninety (90) days of receipt of notification if TIPS receives written notification of the overpayment not later than the expiration of six (6) months from the date of overpayment and TIPS determines that the amount was not legally due to TIPS pursuant to this agreement and applicable law. It is the Vendor's responsibility to identify which sales are TIPS Agreement sales and pay the correct participation fee due for TIPS Agreement sales. Any notification of overpayment received by TIPS after the expiration of six (6) months from the date of overpayment will be non-refundable. Region 8 ESC and TIPS reserve the right to extend the six (6) month deadline to notify if approved by the Region 8 ESC Board of Directors. TIPS reserves all rights under the law to collect the fees due. Please contact TIPS at tips@tips-usa.com or call (866) 839-8477 if you have questions about paying fees.

#### Indemnity

The Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS Member(s), officers and employees from and against all claims and suits by third parties for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and reasonable attorney's fees, arising out of, or resulting from, Vendor's performance under this Agreement, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Parties found liable shall pay their proportionate share of damages as agreed by the parties or as ordered by a court of competent jurisdiction over the case. NO LIMITATION OF LIABILITY FOR DAMAGES FOR PERSONAL INJURY OR PROPERTY DAMAGE ARE PERMITTED OR AGREED BY TIPS/ESC REGION 8. Per Texas Education Code §44.032(f), and pursuant to its requirements only, reasonable Attorney's fees are recoverable by the prevailing party in any dispute resulting in litigation.

#### State of Texas Franchise Tax

By signature hereon, the Vendor hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

#### Miscellaneous

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the Agreement or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS or TIPS Members will submit any orders at any time. TIPS reserves the right to request additional proposals for items or services already on Agreement at any time.

#### **Purchase Order Pricing/Product Deviation**

If a deviation of pricing/product on a Purchase Order or contract modification occurs between the Vendor and the TIPS Member, TIPS must be notified within five (5) business days of receipt of change order.

#### **Termination for Convenience of TIPS Agreement Only**

TIPS reserves the right to terminate this agreement for cause or no cause for convenience with a thirty (30) days prior written notice. Termination for convenience is conditionally required under Federal Regulations 2 CFR part 200 if the customer is using federal funds for the procurement. All purchase orders presented to the Vendor, but not fulfilled by the Vendor, by a TIPS Member prior to the actual termination of this agreement shall be honored at the option of the TIPS Member. The awarded Vendor may terminate the agreement with ninety (90) days prior written notice to TIPS 4845 US Hwy North, Pittsburg, Texas 75686. The vendor will be paid for goods and services delivered prior to the termination provided that the goods and services were delivered in accordance with the terms and conditions of the terminated agreement. This termination clause does not affect the sales agreements executed by the Vendor and the TIPS Member customer pursuant to this agreement. TIPS Members may negotiate a termination for convenience clause that meets the needs of the transaction based on applicable factors, such as funding sources or other needs.

#### **TIPS Member Purchasing Procedures**

Usually, purchase orders or their equal are issued by participating TIPS Member to the awarded vendor and should indicate on the order that the purchase is per the applicable TIPS Agreement Number. Orders are typically emailed to TIPS at tipspo@tips-usa.com.

- Awarded Vendor delivers goods/services directly to the participating member.
- Awarded Vendor invoices the participating TIPS Member directly.

- Awarded Vendor receives payment directly from the participating member.
- Fees are due to TIPS upon payment by the Member to the Vendor. Vendor agrees to pay the participation fee to TIPS for all Agreement sales upon receipt of payment including partial payment, from the Member Entity or as otherwise agreed by TIPS in writing and signed by an authorized signatory of TIPS.

#### Licenses

Awarded Vendor shall maintain, in current status, all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded Vendor. Awarded Vendor shall remain reasonably fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of goods or services under the Agreement. TIPS and TIPS Members reserves the right to stop work and/or cancel an order or terminate this or any other sales Agreement of any awarded Vendor whose license(s) required for performance under this Agreement have expired, lapsed, are suspended or terminated subject to a 30-day cure period unless prohibited by applicable statue or regulation.

#### **Novation**

If awarded Vendor sells or transfers all assets, rights or the entire portion of the assets or rights required to perform this Agreement, a successor in interest must guarantee to perform all obligations under this Agreement. A simple change of name agreement will not change the Agreement obligations of awarded vendor. TIPS will consider Contract Assignments on a case by case basis. TIPS must be notified within five (5) business days of the transfer of assets or rights.

#### Site Requirements (only when applicable to service or job)

**Cleanup**: When performing work on site at a TIPS Member's property, awarded Vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by TIPS Member or as agreed by the parties. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

**Preparation:** Awarded Vendor shall not begin a project for which TIPS Member has not prepared the site, unless awarded Vendor does the preparation work at no cost, or until TIPS Member includes the cost of site preparation in a purchase order. Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

Registered sex offender restrictions: For work to be performed at schools, awarded Vendor agrees that no employee of a subcontractor who has been adjudicated to be a registered sex offender will perform work at any time when students are, or reasonably expected to be, present unless otherwise agreed by the TIPS Member. Awarded Vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the TIPS Member's discretion. Awarded Vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge. Safety measures: Awarded Vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded Vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

#### **Safety Measures**

Awarded Vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public

and existing structures from injury or damage.

#### **Smoking**

Persons working under Agreement shall adhere to the TIPS Member's or local smoking statutes, codes or policies.

#### Marketing

Awarded Vendor agrees to allow TIPS to use their name and logo within TIPS website, marketing materials and advertisement subject to any reasonable restrictions provided to TIPS in the Proposal to the Solicitation. The Vendor may submit an acceptable use directive for Vendor's names and logos with which TIPS agrees to comply. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this Agreement by awarded vendor must have prior approval from TIPS which will not be unreasonably withheld. Request may be made by email to TIPS@TIPS-USA.COM.

#### **Supplemental Agreements**

The TIPS Member entity participating in the TIPS Agreement and awarded Vendor may enter into a separate Supplemental Agreement or contract to further define the level of service requirements over and above the minimum defined in this Agreement such as but not limited to, invoice requirements, ordering requirements, specialized delivery, etc. Any Supplemental Agreement or contract developed as a result of this Agreement is exclusively between the TIPS Member entity customer and the Vendor. TIPS, its agents, TIPS Members and employees not a party to the Supplemental Agreement with the TIPS Member customer, shall not be made party to any claim for breach of such agreement unless named and agreed by the Party in question in writing in the agreement. If a Vendor submitting a Proposal requires TIPS and/or TIPS Member to sign an additional agreement, those agreements shall comply with the award made by TIPS to the Vendor. Supplemental Vendor's Agreement documents may not become part of TIPS' Agreement with Vendor unless and until an authorized representative of TIPS reviews and approves it. TIPS review and approval may be at any time during the life of this Vendor Agreement. TIPS permits TIPS Members to negotiate additional terms and conditions with the Vendor for the provision of goods or services under the Vendor's TIPS Agreement so long as they do not materially conflict with this Agreement.

#### **Survival Clause**

All applicable sales, leases, Supplemental Agreements, contracts, software license agreements, warranties or service agreements that were entered into between Vendor and TIPS or the TIPS Member Customer under the terms and conditions of this Agreement shall survive the expiration or termination of this Agreement. All Orders, Purchase Orders issued or contracts executed by TIPS or a TIPS Member and accepted by the Vendor prior to the expiration or termination of this agreement, shall survive expiration or termination of the Agreement, subject to previously agreed terms and conditions agreed by the parties or as otherwise specified herein relating to termination of this agreement.

#### **Legal obligations**

It is the responding Vendor's responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in the applicable Solicitation that resulted in this Vendor Agreement and any awarded Agreement thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

#### **Audit rights**

Due to transparency statutes and public accountability requirements of TIPS and TIPS Members', the awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by

TIPS Member that utilizes this Agreement. TIPS and Region 8 ESC each reserve the right to audit the accounting of TIPS related purchases for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. In order to ensure and confirm compliance with this agreement, TIPS shall have authority to conduct audits of Awarded Vendor's pricing or TIPS transaction documentation with TIPS Members with 30 days' notice unless the audit is ordered by a Court Order or by a Government Agency with authority to do so without notice. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third-party auditing firm to investigate any possible non-compliant conduct or may terminate the Agreement according to the terms of this Agreement. In the event of an audit, the requested materials shall be reasonably provided in the time, format and at the location acceptable to Region 8 ESC or TIPS. TIPS agrees not to perform a random audit the TIPS transaction documentation more than once per calendar year, but reserves the right to audit for just cause or as required by any governmental agency or court with regulatory authority over TIPS or the TIPS Member.

#### **Force Majeure**

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and full particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

#### **Choice of Law**

The Agreement between the Vendor and TIPS/ESC Region 8 and any addenda or other additions resulting from this procurement process, however described, shall be governed by, construed and enforced in accordance with the laws of the State of Texas, regardless of any conflict of laws principles.

#### **Venue, Jurisdiction and Service of Process**

Any Proceeding arising out of or relating to this procurement process or any contract issued by TIPS resulting from or any contemplated transaction shall be brought in a court of competent jurisdiction in Camp County, Texas and each of the parties irrevocably submits to the exclusive jurisdiction of said court in any such proceeding, waives any objection it may now or hereafter have to venue or to convenience of forum, agrees that all claims in respect of the Proceeding shall be heard and determined only in any such court, and agrees not to bring any proceeding arising out of or relating to this procurement process or any contract resulting from or any contemplated transaction in any other court. The parties agree that either or both of them may file a copy of this paragraph with any court as written evidence of the knowing, voluntary and freely bargained for agreement between the parties irrevocably to waive any objections to venue or to convenience of forum. Process in any Proceeding referred to in the first sentence of this Section may be served on any party anywhere in the world. Venue for any dispute resolution process, other than litigation, between TIPS and the Vendor shall be located in Camp or Titus County, Texas.

#### **Project Delivery Order Procedures**

The TIPS Member having approved and signed an interlocal agreement, or other TIPS Membership document, may make a request of the awarded Vendor under this Agreement when the TIPS Member desires goods or services awarded to the Vendor. Notification may occur via phone, the web, courier, email, fax, or

in person. Upon notification of a pending request, the awarded Vendor shall acknowledge the TIPS Member's request as soon as possible, but must make contact with the TIPS Member within two working days.

#### Status of TIPS Members as Related to This Agreement

TIPS Members stand in the place of TIPS as related to this agreement and have the same access to the proposal information and all related documents. TIPS Members have all the same rights under the awarded Agreement as TIPS.

#### Vendor's Resellers as Related to This Agreement

Vendor's Named Resellers ("Resellers") under this Agreement shall comply with all terms and conditions of this agreement and all addenda or incorporated documents. All actions related to sales by Authorized Vendor's Resellers under this Agreement are the responsibility of the awarded Vendor. If Resellers fail to report sales to TIPS under your Agreement, the awarded Vendor is responsible for their contractual failures and shall be billed for the fees. The awarded Vendor may then recover the fees from their named reseller.

#### **Support Requirements**

If there is a dispute between the awarded Vendor and TIPS Member, TIPS or its representatives may, at TIPS sole discretion, assist in conflict resolution if requested by either party. TIPS, or its representatives, reserves the right to inspect any project and audit the awarded Vendor's TIPS project files, documentation and correspondence related to the requesting TIPS Member's order. If there are confidentiality requirements by either party, TIPS shall comply to the extent permitted by law.

#### **Incorporation of Solicitation**

The TIPS Solicitation which resulted in this Vendor Agreement, whether a Request for Proposals, the Request for Competitive Sealed Proposals or Request for Qualifications solicitation, or other, the Vendor's response to same and all associated documents and forms made part of the solicitation process, including any addenda, are hereby incorporated by reference into this Agreement as if copied verbatim.

#### **SECTION HEADERS OR TITLES**

THE SECTON HEADERS OR TITLES WITHIN THIS DOCUMENT ARE MERELY GUIDES FOR CONVENIENCE AND ARE NOT FOR CLASSIFICATION OR LIMITING OF THE RESPONSIBILITES OF THE PARTIES TO THIS DOCUMENT.

#### STATUTORY REQUIREMENTS

Texas governmental entities are prohibited from doing business with companies that fail to certify to this condition as required by Texas Government Code Sec. 2270.

By executing this agreement, you certify that you are authorized to bind the undersigned Vendor and that your company (1) does not boycott Israel; and (2) will not boycott Israel during the term of the Agreement.

You certify that your company is not listed on and does not and will not do business with companies that are on the Texas Comptroller of Public Accounts list of Designated Foreign Terrorists Organizations per Texas Gov't Code 2270.0153 found at https://comptroller.texas.gov/purchasing/docs/foreign-terrorist.pdf

You certify that if the certified statements above become untrue at any time during the life of this Agreement that the Vendor will notify TIPS within three (3) business day of the change by a letter on Vendor's letterhead from and signed by an authorized representative of the Vendor stating the non-compliance decision and the

TIPS Agreement number and description at:

Attention: General Counsel ESC Region 8/The Interlocal Purchasing System (TIPS) 4845 Highway 271 North Pittsburg, TX,75686 And by an email sent to bids@tips-usa.com

#### **Insurance Requirements**

The undersigned Vendor agrees to maintain the below minimum insurance requirements for TIPS Contract Holders:

General Liability
Automobile Liability
Workers' Compensation

Umbrella Liability

\$1,000,000 each Occurrence/ Aggregate \$300,000 Includes owned, hired & non-owned Statutory limits for the jurisdiction in which the Vendor performs under this Agreement. \$1,000,000

When the Vendor or its subcontractors are liable for any damages or claims, the Vendor's policy, when the Vendor is responsible for the claim, must be primary over any other valid and collectible insurance carried by the Member. Any immunity available to TIPS or TIPS Members shall not be used as a defense by the contractor's insurance policy. The coverages and limits are to be considered minimum requirements and in no way limit the liability of the Vendor(s). Insurance shall be written by a carrier with an A-; VII or better rating in accordance with current A.M. Best Key Rating Guide. Only deductibles applicable to property damage are acceptable, unless proof of retention funds to cover said deductibles is provided. "Claims made" policies will not be accepted. Vendor's required minimum coverage shall not be suspended, voided, cancelled, non-renewed or reduced in coverage or in limits unless replaced by a policy that provides the minimum required coverage except after thirty (30) days prior written notice by certified mail, return receipt requested has been given to TIPS or the TIPS Member if a project or pending delivery of an order is ongoing. Upon request, certified copies of all insurance policies shall be furnished to the TIPS or the TIPS Member.

## **Special Terms and Conditions**

- Orders: All Vendor orders received from TIPS Members must be emailed to TIPS at tipspo@tips-usa.com. Should a TIPS Member send an order directly to the Vendor, it is the Vendor's responsibility to forward a copy of the order to TIPS at the email above within 3 business days and confirm its receipt with TIPS.
- Vendor Encouraging Members to bypass TIPS agreement: Encouraging TIPS Members to purchase
  directly from the Vendor or through another agreement, when the Member has requested using the
  TIPS cooperative Agreement or price, and thereby bypassing the TIPS Agreement is a violation of the
  terms and conditions of this Agreement and will result in removal of the Vendor from the TIPS
  Program.
- Order Confirmation: All TIPS Member Agreement orders are approved daily by TIPS and sent to the Vendor. The Vendor should confirm receipt of orders to the TIPS Member (customer) within 3 business days.
- Vendor custom website for TIPS: If Vendor is hosting a custom TIPS website, updated pricing when

- effective. TIPS shall be notified when prices change in accordance with the award.
- Back Ordered Products: If product is not expected to ship within the time provided to the TIPS
  Member by the Vendor, the Member is to be notified within 3 business days and appropriate action
  taken based on customer request.

The TIPS Vendor Agreement Signature Page is inserted here.

# TIPS Vendor Agreement Signature Form

RFP 220105 Technology Solutions, Products and Services

Company Name ADT Commercial LLC
Address 1501 Yamato Road
Boca Raton State FL Zip 33431
775-287-8110 Fax
Email of Authorized Representative richardtampier@adt.com
Name of Authorized Representative Richard Tampier
Title Vice President, Strategic Growth
Signature of Authorized Representative
Date 2/15/22
TIPS Authorized Representative NameDavid Fitts
Title Executive Director
TIPS Authorized Representative Signature
Approved by ESC Region 8 And Nayne Fitts
Date 5-23-2022

## NOTICE TO MEMBERS REGARDING ATTRIBUTE RESPONSES

TIPS VENDORS RESPOND TO ATTRIBUTE QUESTIONS AS PART OF TIPS COMPETITIVE SOLICITATION PROCESS. THE VENDOR'S RESPONSES TO ATTRIBUTE QUESTIONS ARE INCLUDED HEREIN AS "SUPPLIER RESPONSE." PLEASE BE ADVISED THAT DEVIATIONS, IF ANY, IN VENDOR'S RESPONSE TO ATTRIBUTE QUESTIONS MAY NOT REFLECT VENDOR'S FINAL ATTRIBUTE RESPONSE, WHICH IS SUBJECT TO NEGOTIATIONS PRIOR TO AWARD. PLEASE CONTACT THE TIPS OFFICE AT 866-839-8477 WITH QUESTIONS OR CONCERNS REGARDING VENDOR ATTRIBUTE RESPONSE DEVIATIONS. PLEASE KEEP IN MIND THAT TIPS DOES NOT PROVIDE LEGAL COUNSEL TO MEMBERS. TIPS RECOMMENDS THAT YOU CONSULT YOUR LEGAL COUNSEL WHEN EXECUTING CONTRACTS WITH OR MAKING PURCHASES FROM TIPS VENDORS.



# 220105 Addendum 1 ADT Commercial LLC Supplier Response

#### **Event Information**

Number: 220105 Addendum 1

Title: Technology Solutions, Products and Services

Type: Request for Proposal

Issue Date: 1/6/2022

Deadline: 2/25/2022 03:00 PM (CT)

Notes: IF YOU ALREADY HOLD TIPS CONTRACT 200105

TECHNOLOGY SOLUTIONS, PRODUCTS AND SERVICES ("200105") OR 210101 TECHNOLOGY SOLUTIONS, PRODUCTS AND SERVICES ("210101"), YOU DO NOT NEED TO RESPOND TO THIS SOLICITATION UNLESS YOU WISH TO REPLACE 200105 OR 210101 AT THIS TIME. IF YOU HOLD 200105 OR 210101, CHOOSE TO RESPOND HEREIN, AND ARE AWARDED ON THIS CONTRACT, YOUR 200105 OR 2101101 WILL BE TERMINATED AND REPLACED BY THIS CONTRACT.

IF YOU HOLD ANY OF THE FOLLOWING TIPS CONTRACTS AND YOU DO NOT HOLD 200105 OR 2101101, PER TIPS PRIOR NOTIFICATION, YOU MUST RESPOND TO THIS SOLICITATION BECAUSE YOUR SPECIFIC CONTRACT IS BEING CONSOLIDATED INTO OR REPLACED BY THIS CONTRACT.

**TIPS 190103 Web and Cloud Computing Services** 

**TIPS 181203 Management Software and Services** 

**TIPS 181204 Notification Systems** 

TIPS RESERVES THE RIGHT TO ISSUE, REBID, OR CANCEL ANY PLANNED SOLICITATIONS AT ANY TIME AS NECESSARY FOR THE NEEDS OF TIPS, TIPS VENDORS, AND TIPS MEMBERS.

#### **Contact Information**

Address: Region 8 Education Service Center

4845 US Highway 271 North

Pittsburg, TX 75686

Phone: +1 (866) 839-8477 Email: bids@tips-usa.com

Page 2 of 29 pages Vendor: ADT Commercial LLC 220105 Addendum 1

#### **ADT Commercial LLC Information**

Contact: Scott Wulforst

Address: 1501 Yamato Road

Boca Raton, FL 33431

Phone: (775) 287-8110

Email: scottwulforst@adt.com
Web Address: www.adt.com/commercial

By submitting your response, you certify that you are authorized to represent and bind your company.

Scott Wulforst scottwulforst@adt.com

Signature Email

Submitted at 2/25/2022 2:56:59 PM

## **Supplier Note**

Please contact Scott Wulforst Regarding orders and account administration

## **Requested Attachments**

#### Agreement Signature Form

TIPS Vendor Agreement Signiture Form.pdf

If you have not taken exception or deviation to the agreement language in the solicitation attributes, download the AGREEMENT SIGNATURE FORM from the "ATTACHMENTS" tab. This PDF document is a fillable form. Download the document to your computer, fill in the requested company information, print the file, SIGN the form, SCAN the completed and signed AGREEMENT SIGNATURE FORM, and upload here.

If you have taken exception to any of the agreement language and noted the exception in the deviations section of the attributes for the agreement, complete the AGREEMENT SIGNATURE FORM, but DO NOT SIGN until those deviations have been negotiated and resolved with TIPS management. Upload the unsigned form here, because this is a required document.

#### **All Other Certificates**

ADT Monitoring & Manufacturer Cert.pdf

All Other Certificates (if applicable) must be scanned and uploaded. If vendor has more than one other certification scan into one document. (PDF Format ONLY)

DO NOT UPLOAD encrypted or password protected files.

Pricing Form 2 ADT Pricing Form 2.xlsx

The vendor must download the PRICING SPREADSHEET SHEET from the attachment tab, fill in the requested information and upload the completed spreadsheet.

DO NOT UPLOAD encrypted or password protected files.

#### Reference Form

220105 Reference\_Form ADT.xls

The vendor must download the References spreadsheet from the attachment tab, fill in the requested information and upload the completed spreadsheet. DO NOT UPLOAD encrypted or password protected files.

# Conflict of Interest Form CIQ- ONLY REQUIRED IF A CONFLICT EXISTS PER THE INSTRUCTIONS

No response

ONLY REQUIRED IF A CONFLICT EXISTS PER THE INSTRUCTIONS

Conflict of Interest Form for Vendors that are required to submit the form. The Conflict of Interest Form is included in the Base documents or can be found at https://www.tips-usa.com/assets/documents/docs/CIQ.pdf.

Page 3 of 29 pages Vendor: ADT Commercial LLC 220105 Addendum 1

#### **Proposed Goods and Services**

ADT Commerical LLC TIPS 2022 Proposed Goods and Services.pdf

Please upload one or more documents or sheets describing your offerings, line cards, catalogs, links to offerings OR list links to your offerings that illustrate the catalog of proposed lines of goods and or services you carry and offer under this proposal. It does not have to be exhaustive but should, at a minimum tell us what you are offering. It could be as simple as a sheet with your link to your online catalog of goods and services.

#### D/M/WBE Certification OPTIONAL

Diversity 21-0406 DI-Summary FINAL-web.pdf

D/M/WBE Certification documentation may be scanned and uploaded if you desire to claim your status as one of the identified enterprises. (Disadvantaged Business Enterprise, Minority Business Enterprise and/or Woman Business Enterprise) If vendor has more than one certification scan into one document. (PDF Format ONLY) DO NOT UPLOAD encrypted or password protected files.

Warranty

ADTC Warranty Summary 2022 v2.pdf

Warranty information (if applicable) must be scanned and uploaded. (PDF Format ONLY) DO NOT UPLOAD encrypted or password protected files.

#### **Vendor Agreement**

220105 Vendor Agreement.pdf

The vendor must download the Vendor Agreement from the attachment tab, fill in the requested information and upload the completed agreement.

DO NOT UPLOAD encrypted or password protected files.

**Pricing Form 1** 

ADT Pricing Form 1.xlsx

The vendor must download the PRICING SPREADSHEET SHEET from the attachment tab, fill in the requested information and upload the completed spreadsheet.

DO NOT UPLOAD encrypted or password protected files.

#### Supplementary

ADT Security, Fire and Life Saftey Brochure.pdf

Supplementary information may be scanned and uploaded. (Company information, brochures, catalogs, etc.) (PDF Format ONLY)

DO NOT UPLOAD encrypted or password protected files.

#### **Logo and Other Company Marks**

ADT Commercial Vertical (2).pdf

If you desire, please upload your company logo to be added to your individual profile page on the TIPS website. If any particular specifications are required for use of your company logo, please upload that information under the Supplementary section or another non-required section under the "Response Attachment" tab. Preferred Logo Format: 300 x 225 px - .png, .eps, .jpeg preferred

# Certification of Corporate Offerer Form- COMPLETE ONLY IF

Certificate by Corporate Offer Secretary Certificate ADT Commercial LLC.pdf

## OFFERER IS A CORPORATION

COMPLETE AND UPLOAD FORM IN ATTACHMENTS SECTION ONLY IF OFFERER IS A CORPORATION

#### Disclosure of Lobbying Activities Standard Form LLL

No response

ONLY IF you answered "I HAVE Lobbied per above" to attribute #66, please download and complete and upload the Standard Form-LLL, "disclosure Form to Report Lobbying," in the Response attachments section.

## **Confidentiality Claim Form**

Required Confidention Information Status Form.pdf

REQUIRED CONFIDENTIALITY FORM. Complete the form according to your company requirements, make any desired attachments and upload to the appropriate section under "Response Attachments" THIS FORM DETERMINES HOW ESC8/TIPS RESPONDS TO LEGAL PUBLIC INFORMATION REQUESTS.

Current W-9 Tax Form W9 ADT 2021.pdf

You are required by TIPS to upload a current W-9 Internal Revenue Service (IRS) Tax Form for your entity. This form will be utilized by TIPS to properly identify your entity.

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#### **Bid Attributes**

1	Yes -	N	O

Disadvantaged/Minority/Women Business Enterprise - D/M/WBE/Federal HUBZone (Required by some participating governmental entities). Vendor certifies that their firm is a D/M/WBE or HUBZone? Vendor must upload proof of certification to the "Response Attachments" D/M/WBE CERTIFICATES section.

NO

#### 2 Yes - No

Historically Underutilized Business - HUB (Required by some participating governmental entities) Vendor certifies that their firm is a HUB as defined by the State of Texas at https://comptroller.texas.gov/purchasing/vendor/hub/.

Proof may be submitted. Vendor must upload proof of certification to the "Response Attachments" HUB CERTIFICATES section.

No

#### 3 Yes - No

The Vendor can provide services and/or products to all 50 US States?

Yes

#### 4 States Served:

If answer is NO to question #3, please list which states can be served. (Example: AR, OK, TX)

No response

#### 5 Company and/or Product Description:

This information will appear on the TIPS website in the company profile section, if awarded a TIPS contract. (Limit 750 characters.)

ADT Commercial LLC is a leading security & fire alarm systems integrator dedicated to the state, local and education market. We have a national presence with over 150 local offices to better offer our products and services on the local level. Services offered: access control, video surveillance, intrusion detection, fire alarm and life safety systems, alarm monitoring, structured cabling, managed services, cyber security. For additional information please visit www.adt.com/commerical

## 6 Primary Contact Name

**Primary Contact Name** 

Scott Wulforst

## 7 Primary Contact Title

**Primary Contact Title** 

Senior Director, State Local Government Programs

#### 8 Primary Contact Email

**Primary Contact Email** 

scottwulforst@adt.com

#### 9 | Primary Contact Phone

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

7752878110

## 1 Primary Contact Fax

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

No response

## 1 Primary Contact Mobile

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

7752878110

## 1 Secondary Contact Name

Secondary Contact Name

Spring Knickrehm

## 1 Secondary Contact Title

Secondary Contact Title

**Operations Analyst** 

## 1 Secondary Contact Email

Secondary Contact Email

sknickrehm@adt

## 1 Secondary Contact Phone

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

3163588534

## 1 Secondary Contact Fax

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

No response

## **1** Secondary Contact Mobile

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

No response

#### 1 Admin Fee Contact Name

Admin Fee Contact Name. This person is responsible for paying the admin fee to TIPS.

Spring Knickrehm

#### Admin Fee Contact Email

Admin Fee Contact Email

sknickrehm@adt

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## Admin Fee Contact Phone Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 3163588534 **Purchase Order Contact Name** Purchase Order Contact Name. This person is responsible for receiving Purchase Orders from TIPS. Scott Wulforst **Purchase Order Contact Email** Purchase Order Contact Email scottwulforst@adt.com **Purchase Order Contact Phone** Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 7752878110 **Company Website** Company Website (Format - www.company.com) www.adt.com/commerical **Entity D/B/A's and Assumed Names** Please identify all of your entity's assumed names and D/B/A's. Please note that you will be identified publicly by the legal name under which you responded to this solicitation unless you organize otherwise with TIPS after award. **ADT Commercial LLC Primary Address Primary Address** 1050 Yamato Road

## 2 Primary Address City

**Primary Address City** 

Boca Raton

## Primary Address State

Primary Address State (2 Digit Abbreviation)

FL

## 2 Primary Address Zip

Primary Address Zip

33431

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#### 3 Search Words:

Please list search words to be posted in the TIPS database about your company that TIPS website users might search. Words may be product names, manufacturers, or other words associated with the category of award. YOU MAY NOT LIST NON-CATEGORY ITEMS. (Limit 500 words) (Format: product, paper, construction, manufacturer name, etc.)

Security, Fire, Alarm, Monitoring, Integration, Intrusion, Panic, Duress, Intercom, Access Control, Surveillance, Camera, CCTV, Card Reader, Video, Sprinkler, FM-200, Ansul, Pull Station, card reader, Cyber Security, ERCES, BDA, DAS, Mass Notification, Cloud, IP, Pandemic Management Solutions, Security Gates, Fence Detection, Perimeter, Drone, Drone Detection, X-Ray, Metal Detector, Shooter Detection, Vape, Vape Detection, Occupancy Detection, UL, NOC, Structured Cable, PLC, Risk, Risk Management, Card Printer, Jail Controls,

Do you want TIPS Members to be able to spend Federal grant funds with you if awarded? Is it your intent to be able to sell to our members regardless of the fund source, whether it be local, state or federal?

Most of our members receive Federal Government grants or other funding and they make up a significant portion of their budgets. The Members need to know if your company is willing to sell to them when they spend federal budget funds on their purchase. There are attributes that follow that include provisions from the federal regulations in 2 CFR part 200, etc. Your answers will determine if your award will be designated as eligible for TIPS Members to utilize federal funds with your company.

Do you want TIPS Members to be able to spend Federal funds, at the Member's discretion, with you?

Yes

3	Yes	-	No
5	res	-	NC

Certification of Residency (Required by the State of Texas) The vendor's ultimate parent company or majority owner:

(A) has its principal place of business in Texas;

OR

(B) employs at least 500 persons in Texas?

This question is required as a data gathering function for information to our members making purchases with awarded vendors. It does not affect scoring with TIPS.

Yes

## Company Residence (City)

Vendor's principal place of business is in the city of?

Irvine

## Company Residence (State)

Vendor's principal place of business is in the state of?

Texas

# 3 Discount Offered - CAUTION READ CAREFULLY BECAUSE VENDORS FREQUENTLY MAKE MISTAKES ON THIS ATTRIBUTE QUESTION

Remember this is a **MINIMUM** discount percentage. So, be sure that the discount percentage inserted here can be applied to ANY OFFERING OF GOODS OR SERVICES THROUGHOUT THE LIFE OF THE CONTRACT.

CAUTION: BE CERTAIN YOU CAN HONOR THIS <u>MINIMUM</u> DISCOUNT PERCENTAGE ON ANY OFFERED SERVICE OR GOOD NOW OR DURING THE LIFE OF THE CONTRACT.

What is the *MINIMUM* percentage discount off of any item or service you offer to TIPS Members that is in your regular catalog (as defined in the solicitation specifications document), website, store or shelf pricing or when adding new goods or services to your offerings during the life of the contract? The resulting price of any goods or services Catalog list prices after this discount is applied is a ceiling on your pricing and not a floor because, in order to be more competitive in the individual circumstance, you may offer a larger discount depending on the items or services purchased and the quantity at time of sale. Please note that any specific greater discount offered for a particular product, brand, or service listed in Vendor's proposal will control and Vendor will be required to honor that greater specific discount, in excess of the minimum discount, for that particular product, brand, or service for the life of the contract.

Must answer with a number between 0% and 100%.

12%

#### **MINIMUM Discount Term**

Does the vendor agree to at least offer, for the life of the Agreement, the Minimum Discount Percentage off list or catalog proposed by Vendor in response to the Attribute entitled "Discount Offered - CAUTION READ CAREFULLY BECAUSE VENDORS FREQUENTLY MAKE MISTAKES ON THIS ATTRIBUTE QUESTION"? TIPS will utilize this response to satisfy the Long Term Cost scoring evaluation criteria. A "YES" answer will be awarded the maximum 10 points for this criterion out of the 100 total points and a "NO" answer is awarded 0 points.

YES

#### Yes - No

If awarded on this TIPS Contract, for the duration of the Contract, Vendor agrees to provide, upon request, their then current catalog pricing, as defined in the solicitation and below, to TIPS upon request for any goods and services offered on Vendor's TIPS Contract.

"Catalog" means the available list of tangible personal property or services, in the most current listing, regardless of date, during the life of the contract, that takes the form of a catalog, price list, schedule, shelf price or other form that:

- A. is regularly maintained by the manufacturer or Vendor of an item; and
- B. is either published or otherwise available for inspection by a customer during the purchase process;
- C. to which the minimum discount proposed by the proposing Vendor may be applied.

YES

#### 3 TIPS Administration Fee

By submitting a proposal, I agree that all pricing submitted to TIPS shall include the Administration Fee, as designated in the solicitation or as otherwise agreed in writing which shall be remitted to TIPS by the Vendor, or the vendor's named resellers, and as agreed to in the Vendor Agreement. I agree that the fee shall not and will not be added by the Vendor as a separate line item on a TIPS member invoice, quote, proposal or any other written communications with the TIPS member.

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3	Yes	-	Ν

Vendor agrees to remit to TIPS the required administration fee or, if resellers are named, Vendor agrees to guarantee the fee remittance by or for the reseller named by the vendor?

TIPS/ESC Region 8 is required by Texas Government Code § 791 to be compensated for its work and thus, failure to agree shall render your response void and it will not be considered.

Agreed

## TIPS Administration Fee Paid by Vendor - Not Charged to Customer

Vendor understands and agrees that it owes TIPS a TIPS Administration Fee (published in the RFP/RCSP document) on every TIPS sale made under an awarded TIPS Contract. Vendor further understands and agrees that Vendor shall submit pricing with this proposal which includes and accounts for the TIPS Administration Fee and **shall never** separately charge the TIPS Member Customer the TIPS fee or add the TIPS Administration Fee line item to an invoice or similar purchase document. Submission of this proposal is Vendor's certification that Vendor agrees to this mandatory term.

## 4 Additional Discounts?

Do you offer additional discounts to TIPS members for large order quantities or large scope of work?

Yes

## Years in Business as Proposing Company

Years in business as proposing company?

145

#### Resellers:

Does the vendor have resellers that it will name under this contract? Resellers are defined as other companies that sell your products under an agreement with you, the awarded vendor of TIPS.

EXAMPLE: BIGmart is a reseller of ACME brand televisions. If ACME were a TIPS awarded vendor, then ACME would list BIGmart as a reseller.

(If applicable, Vendor should add all Authorized Resellers within the TIPS Vendor Portal upon award).

No

## 4 Right of Refusal

The proposing vendor has the right not to sell under the awarded agreement with a TIPS member at vendor's discretion unless required by law.

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#### NON-COLLUSIVE BIDDING CERTIFICATE

By submission of this bid or proposal, the Bidder certifies that:

- 1) This bid or proposal has been independently arrived at without collusion with any other Bidder or with any Competitor;
- 2) This bid or proposal has not been knowingly disclosed and will not be knowingly disclosed, prior to the opening of bids, or proposals for this project, to any other Bidder, Competitor or potential competitor:
- 3) No attempt has been or will be made to induce any other person, partnership or corporation to submit or not to submit a bid or proposal;
- 4) The person signing this bid or proposal certifies that he has fully informed himself regarding the accuracy of the statements contained in this certification, and under the penalties being applicable to the Bidder as well as to the person signing in its behalf.

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered.

# 4 CONFLICT OF INTEREST QUESTIONNAIRE - FORM CIQ - Do you have any CONFLICT OF INTEREST TO REPORT OR DISCLOSE under this statutory requirement?

Do you have any CONFLICT OF INTEREST TO REPORT OR DISCLOSE under this statutory requirement? YES or NO

If you have a conflict of interest as described in this form or the Local Government Code Chapter 176, cited thereinyou are required to complete and file with TIPS.

The Form CIQ is one of the attachments to this solicitation.

There is an optional upload for this form provided if you have a conflict and must file the form

No

## 4 Filing of Form CIQ

If yes (above), have you filed a form CIQ by uploading the form to this RFP as directed above?

No response

## 4 Regulatory Standing

I certify to TIPS for the proposal attached that my company is in good standing with all governmental agencies Federal or state that regulate any part of our business operations. If not, please explain in the next attribute question.

Yes

## 4 Regulatory Standing

Regulatory Standing explanation of no answer on previous question.

No response

#### **Antitrust Certification Statements (Tex. Government Code § 2155.005)**

By submission of this bid or proposal, the Bidder certifies that:

I affirm under penalty of perjury of the laws of the State of Texas that:

- (1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;
- (2) In connection with this bid, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15;
- (3) In connection with this bid, neither I nor any representative of the Company has violated any federal antitrust law;
- (4) Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of this bid to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.

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## Suspension or Debarment Instructions

Instructions for Certification:

- 1. By answering yes to the next Attribute question below, the vendor and prospective lower tier participant is providing the certification set out herein in accordance with these instructions.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies, including suspension and / or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 4. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participants," "person," "primary covered transaction," "principal," "proposal" and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this form that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this form that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction" without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible or voluntarily excluded from participation in this transaction, in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies, including suspension and / or debarment.

## Suspension or Debarment Certification

By answering yes, you certify that no federal suspension or debarment is in place, which would preclude receiving a federally funded contract as described above.

Yes	
100	

## 53

#### Non-Discrimination Statement and Certification

In accordance with Federal civil rights law, all U.S. Departments, including the U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at How to File a Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

(Title VI of the Education Amendments of 1972; Section 504 of the Rehabilitation Act of 1973; the Age Discrimination Act of 1975; Title 7 CFR Parts 15, 15a, and 15b; the Americans with Disabilities Act; and FNS Instruction 113-1, Civil Rights Compliance and Enforcement – Nutrition Programs and Activities)

All U.S. Departments, including the USDA are equal opportunity provider, employer, and lender.

Not a negotiable term. Failure to agree by answering YES will render your proposal non-responsive and it will not be considered. I certify that in the performance of a contract with TIPS or its members, that our company will conform to the foregoing anti-discrimination statement and comply with the cited and all other applicable laws and regulations.

Yes, I certify (Yes)

## 5

#### **2 CFR PART 200 Contract Provisions Explanation**

Required Federal contract provisions of Federal Regulations for Contracts for contracts with ESC Region 8 and TIPS Members:

The following provisions are required to be in place and agreed if the procurement is funded in any part with federal funds.

The ESC Region 8 and TIPS Members are the subgrantee or Subrecipient by definition. Most of the provisions are located in 2 CFR PART 200 - Appendix II to Part 200—Contract Provisions for Non-Federal Entity Contracts Under Federal Awards at 2 CFR PART 200. Others are included within 2 CFR part 200 et al.

In addition to other provisions required by the Federal agency or non-Federal entity, all contracts made by the non-Federal entity under the Federal award must contain provisions covering the following, as applicable.

## 5

#### 2 CFR PART 200 Contracts

Contracts for more than the simplified acquisition threshold currently set at \$250,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate.

Notice: Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.

Does vendor agree?

Y	es

5

#### 2 CFR PART 200 Termination

Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effected and the basis for settlement. (All contracts in excess of \$10,000)

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for cause after giving the vendor an appropriate opportunity and up to 30 days, to cure the causal breach of terms and conditions. ESC Region 8 and

TIPS Members reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for convenience with 30 days notice in writing to the awarded vendor. The vendor

would be compensated for work performed and goods procured as of the termination date if for convenience of the ESC Region 8 and TIPS Members. Any award under this procurement process is not exclusive and the ESC Region 8 and TIPS reserves the right to purchase goods and services from other vendors when it is in the best interest of the ESC Region 8 and TIPS.

Does vendor agree?

٠.	
Υ	es

5

#### 2 CFR PART 200 Clean Air Act

Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended—Contracts and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

Pursuant to the Clean Air Act, et al above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires that the proposer certify that during the term of an award by the ESC Region 8 and TIPS Members resulting from this procurement process the vendor agrees to comply with all of the above regulations, including all of the terms listed and referenced therein.

Does vendor agree?

		2 CFR PART	200 Byrd A	nti-Lobbying	<b>Amendment</b>
--	--	------------	------------	--------------	------------------

Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding \$100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that during the term and during the life of any contract with ESC Region 8 and TIPS Members resulting from this procurement process the vendor certifies to the terms included or referenced herein.

Does vendor agree?

Yes

#### 2 CFR PART 200 Federal Rule

Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$250,000)

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that in performance of the contracts, subcontracts, and subgrants of amounts in excess of \$250,000, the vendor will be in compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15).

Does vendor certify that it is in compliance with the Clean Air Act?

Yes

#### 2 CFR PART 200 Procurement of Recovered Materials

A non-Federal entity that is a state agency or agency of a political subdivision of a state and its contractors must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with

maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

Does vendor certify that it is in compliance with the Solid Waste Disposal Act as described above?

Yes

6	2 CFR	<b>PART</b>	200	<b>Rights</b>	to	Inventions
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If the Federal award meets the definition of "funding agreement" under 37 CFR §401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.

Pursuant to the above, when the foregoing applies to ESC Region 8 and TIPS Members, Vendor certifies that during the term of an award resulting from this procurement process, Vendor agrees to comply with all applicable requirements as referenced in the Federal rule above.

Does vendor agree?

Yes	
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#### 6 2 CFR PART 200 Domestic Preferences for Procurements

As appropriate and to the extent consistent with law, the non-Federal entity should, to the greatest extent practicable under a Federal award, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products). The requirements of this section must be included in all subawards including all contracts and purchase orders for work or products under this award. For purposes of 2 CFR Part 200.322, "Produced in the United States" means, for iron and steel products, that all manufacturing processes, from the initial melting stag through the application of coatings, occurred in the United States. Moreover, for purposes of 2 CFR Part 200.322, "Manufactured products" means items and construction materials composed in whole or in part of non-ferrous metals such as aluminum, plastics and polymer-based products such as polyvinyl chloride pipe, aggregates such as concrete, glass, including optical fiber, and lumber.

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, Vendor certifies that to the greatest extent practicable Vendor will provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products).

Does vendor agree?

## 2 CFR PART 200 Ban on Foreign Telecommunications

Federal grant funds may not be used to purchase equipment, services, or systems that use "covered telecommunications" equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. "Covered telecommunications" means purchases from Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities), and video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities).

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, Vendor certifies that Vendor will not purchase equipment, services, or systems that use "covered telecommunications", as defined by 2 CFR §200.216 equipment or services as a substantial or essential component of any system, or as critical technology as part of any system.

Dood volladi agico:	Does	vendor	agree?
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Yes	

6	2 CFR PART 20	0 Contract	Cost &	Price
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For contracts more than the simplified acquisition threshold currently set at \$250,000, a TIPS Member may, in very rare circumstances, be required to negotiate profit as a separate element of the price pursuant to 2 C.F.R. 200.324(b). Under those circumstances, Vendor agrees to provide information and negotiate with the TIPS Member regarding profit as a separate element of the price. However, Vendor certifies that the total price charged by the Vendor shall not exceed the Vendor's TIPS pricing and pricing terms proposed.

Does Vendor Agree?

Yes
165

#### FEMA Fund Certifications

Submission of this proposal is Vendor's certification that Vendor agrees to this term. Vendor certifies that **IF and when** Vendor accepts a TIPS purchase paid for in full or part with FEMA funds, Vendor certifies that:

- (1) Vendor agrees to provide the TIPS Member, the FEMA Administrator, the Comptroller General of the United States, or any of their authorized representatives access to and rights to reproduce any books, documents, papers, and records of the Contractor which are directly pertinent to this contract for the purposes of making audits, examinations, excerpts, and transcriptions. The Vendor agrees to provide the FEMA Administrator or an authorized representatives access to construction or other work sites pertaining to the work being completed under the contract. Vendor acknowledges and agrees that no language in this contract or the contract with the TIPS Member is intended to prohibit audits or internal reviews by the FEMA Administrator or the Comptroller General of the United States.
- (2) The Vendor shall not use the Department of Homeland Security's seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials without specific FEMA pre-approval.
- (3) The Vendor will comply with all applicable Federal law, regulations, executive orders, FEMA policies, procedures, and directives.
- (4) The Federal Government is not a party to this contract and is not subject to any obligations or liabilities to the non-Federal entity, contractor, or any other party pertaining to any matter resulting from the contract.
- (5) The Vendor acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) applies to the Vendor's actions pertaining to this contract.

## Certification of Compliance with the Energy Policy and Conservation Act

When appropriate and to the extent consistent with the law, Vendor certifies that it will comply with the Energy Policy and Conservation Act (42 U.S.C. 6321 et seq; 49 C.F.R. Part 18) and any mandatory standards and policies relating to energy efficiency which are contained in applicable state energy conservation plans issued in compliance with the Act.

Does Vendor agree?

Yes	

#### 6 Certification Regarding Lobbying

Applicable to Grants, Subgrants, Cooperative Agreements, and Contracts Exceeding \$100,000 in Federal Funds

Submission of this certification is a prerequisite for making or entering into this transaction and is imposed by section 1352, Title 31, U.S. Code. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "disclosure Form to Report Lobbying," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all covered subawards exceeding \$100,000 in Federal funds at all appropriate tiers and that all subrecipients shall certify and disclose accordingly.

I HAVE NOT Lobbied per above

## If you answered "I HAVE lobbied" to the above Attribute Question

If you answered "I HAVE lobbied" to the above Attribute question, you must download the Lobbying Report "Standard From LLL, disclosure Form to Report Lobbying" which includes instruction on completing the form, complete and submit it in the Response Attachments section as a report of the lobbying activities you performed or paid others to perform.

Subcontracting with Small and Minority Businesses, Women's Business Enterprises, and Labor Surplus Area Firms.

Do you ever anticipate the possibility of subcontracting any of your work under this award if you are successful?

IF NO, DO NOT ANSWER THE NEXT ATTRIBUTE QUESTION. . IF YES, and ONLY IF YES, you must answer the next question YES if you want a TIPS Member to be authorized to spend Federal Grant Funds for Procurement.

YES

# ONLY IF YES TO THE PREVIOUS QUESTION OR if you ever do subcontract any part of your performance under the TIPS Agreement, do you agree to comply with the following federal requirements?

ONLY IF YES TO THE PREVIOUS QUESTION OR if you ever do subcontract any part of your performance under the TIPS Agreement,

do you agree to comply with the following federal requirements?

Federal Regulation 2 CFR §200.321 Contracting with small and minority businesses, women's business enterprises, and labor surplus area firms. (a)The non-Federal entity must take all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

- (b) Affirmative steps must include:
- (1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;
- (2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;
- (3) Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;
- (4) Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises;
- (5) Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce; and
- (6) Requiring the prime contractor, if subcontracts are to be let, to take the affirmative steps listed in paragraphs(1) through (5) of this section.

YES

#### Indemnification

The ESC Region 8 and TIPS is a Texas Political Subdivision and a local governmental entity; therefore, is prohibited from

indemnifying third parties pursuant to the Texas Constitution (Article 3, Section 52) except as specifically provided by law or as

ordered by a court of competent jurisdiction. A provision in a contract to indemnify or hold a party harmless is a promise to pay for

any expenses the indemnified party incurs, if a specified event occurs, such as breaching the terms of the contract or negligently

performing duties under the contract. Article III, Section 49 of the Texas Constitution states that "no debt shall be created by or on

behalf of the State ... " The Attorney General has counseled that a contractually imposed obligation of indemnity creates a "debt" in

the constitutional sense. Tex. Att'y Gen. Op. No. MW-475 (1982). Contract clauses which require the System or institutions to

indemnify must be deleted or qualified with "to the extent permitted by the Constitution and Laws of the State of Texas." Liquidated

damages, attorney's fees, waiver of vendor's liability, and waiver of statutes of limitations clauses should also be deleted or qualified

with "to the extent permitted by the Constitution and laws of State of Texas."

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree

to these terms?

✓ Yes, I Agree (Yes)

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#### 7 Remedies

The parties shall be entitled to exercise any right or remedy available to it either at law or in equity, subject to the choice of law, venue

and service of process clauses limitations agreed herein. Nothing in this agreement shall commit the TIPS to an arbitration resolution

of any disagreement under any circumstances. Any Claim arising out of or related to the Contract, except for those specifically waived

under the terms of the Contract, may, after denial of the Board of Directors, be subject to mediation at the request of either party. Any

issues not resolved hereunder MAY be referred to non-binding mediation to be conducted by a mutually agreed upon mediator as a

prerequisite to the filing of any lawsuit over such issue(s). The parties shall share the mediator's fee and any associated filing fee

equally. Mediation shall be held in Camp or Titus County, Texas. Agreements reached in mediation shall be reduced to writing, and

will be subject to the approval by the District's Board of Directors, signed by the Parties if approved by the Board of Directors, and, if

signed, shall thereafter be enforceable as provided by the laws of the State of Texas.

Do you agree to these terms?

Yes, I Agree

## **Remedies Explanation of No Answer**

No response

#### **Choice of Law**

The agreement between the Vendor and TIPS/ESC Region 8 and any addenda or other additions resulting from this procurement process, however described, shall be governed by, construed and enforced in accordance with the laws of the State of Texas, regardless of any conflict of laws principles.

THIS DOES NOT APPLY to a vendor's agreement entered into with a TIPS Member, as the Member may be located outside Texas.

Do you agree to these terms?

Agreed

## Venue, Jurisdiction and Service of Process

Any proceeding, involving Region 8 ESC or TIPS, arising out of or relating to this procurement process or any contract issued by TIPS resulting from or any contemplated transaction shall be brought in a court of competent jurisdiction in Camp County, Texas and each of the parties irrevocably submits to the exclusive jurisdiction of said court in any such proceeding, waives any objection it may now or hereafter have to venue or to convenience of forum, agrees that all claims in respect of the Proceeding shall be heard and determined only in any such court, and agrees not to bring any proceeding arising out of or relating to this procurement process or any contract resulting from or any contemplated transaction in any other court. The parties agree that either or both of them may file a copy of this paragraph with any court as written evidence of the knowing, voluntary and freely bargained for agreement between the parties irrevocably to waive any objections to venue or to convenience of forum. Process in any Proceeding referred to in the first sentence of this Section may be served on any party anywhere in the world. Any dispute resolution process other than litigation shall have venue in Camp County or Titus County Texas.

Do you agree to these terms?

Agreed

## 7 Infringement(s)

The successful vendor will be expected to indemnify and hold harmless the TIPS and its employees, officers, agents, representatives, contractors, assignees and designees from any and all third party claims and judgments involving infringement of patent, copyright, trade secrets, trade or service marks, and any other intellectual or intangible property rights attributed to or claims based on the Vendor's proposal or Vendor's performance of contracts awarded and approved.

Do you agree to these terms?

Yes, I Agree

## Infringement(s) Explanation of No Answer

No response

#### 7 Contract Governance

Any contract made or entered into by the TIPS is subject to and is to be governed by Section 271.151 et seq, Tex Loc Gov't Code. Otherwise, TIPS does not waive its governmental immunities from suit or liability except to the extent expressly waived by other applicable laws in clear and unambiguous language.

✓ Yes, I Agree (Yes)

## Payment Terms and Funding Out Clause

Payment Terms:

TIPS or TIPS Members shall not be liable for interest or late payment fees on past-due balances at a rate higher than permitted by the laws or regulations of the jurisdiction of the TIPS Member.

Funding Out Clause:

Vendor agrees to abide by the laws and regulations, including Texas Local Government Code § 271.903, or any statutory or regulatory limitations of the jurisdiction of any TIPS Member which governs contracts entered into by the Vendor and TIPS or a TIPS Member that requires all contracts approved by TIPS or a TIPS Member are subject to the budgeting and appropriation of currently available funds by the entity or its governing body.

See statute(s) for specifics or consult your legal counsel.

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered.

Do you agree to these terms?

✓ Yes, I Agree (Yes)

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## Insurance and Fingerprint Requirements Information

#### Insurance

If applicable and your staff will be on TIPS member premises for delivery, training or installation etc. and/or with an automobile, you must carry automobile insurance as required by law. You may be asked to provide proof of insurance.

#### **Fingerprint**

It is possible that a vendor may be subject to Chapter 22 of the Texas Education Code. The Texas Education Code, Chapter 22, Section 22.0834 & 22.08341. Statutory language may be found at: http://www.statutes.legis.state.tx.us/

If the vendor has staff that meet both of these criterion:

- (1) will have continuing duties related to the contracted services; and
- (2) has or will have direct contact with students

Then you have "covered" employees for purposes of completing the attached form.

TIPS recommends all vendors consult their legal counsel for guidance in compliance with this law. If you have questions on how to comply, see below. If you have questions on compliance with this code section, contact the Texas Department of Public Safety Non-Criminal Justice Unit, Access and Dissemination Bureau, FAST-FACT at NCJU@txdps.state.tx.us and you should send an email identifying you as a contractor to a Texas Independent School District or ESC Region 8 and TIPS. Texas DPS phone number is (512) 424-2474.

See form in the next attribute to complete entitled: Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

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## 8

#### Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

Introduction: Texas Education Code Chapter 22 requires entities that contract with school districts to provide services to obtain criminal history record information regarding covered employees. Contractors must certify to the district that they have complied. Covered employees with disqualifying criminal histories are prohibited from serving at a school district.

Definitions: Covered employees: Employees of a contractor or subcontractor who have or will have continuing duties related to the service to be performed at the District and have or will have direct contact with students. The District will be the final arbiter of what constitutes direct contact with students. Disqualifying criminal history: Any conviction or other criminal history information designated by the District, or one of the following offenses, if at the time of the offense, the victim was under 18 or enrolled in a public school:

(a) a felony offense under Title 5, Texas Penal Code; (b) an offense for which a defendant is required to register as a sex offender under Chapter 62, Texas Code of Criminal Procedure; or (c) an equivalent offense under federal law or the laws of another state.

I certify that:

**NONE (Section A)** of the employees of Contractor and any subcontractors are covered employees, as defined above. If this box is checked, I further certify that Contractor has taken precautions or imposed conditions to ensure that the employees of Contractor and any subcontractor will not become covered employees. Contractor will maintain these precautions or conditions throughout the time the contracted services are provided.

#### <u>OR</u>

**SOME (Section B)** or all of the employees of Contractor and any subcontractor are covered employees. If this box is checked, I further certify that:

- (1) Contractor has obtained all required criminal history record information regarding its covered employees. None of the covered employees has a disqualifying criminal history.
- (2) If Contractor receives information that a covered employee subsequently has a reported criminal history, Contractor will immediately remove the covered employee from contract duties and notify the District in writing within 3 business days.
- (3) Upon request, Contractor will provide the District with the name and any other requested information of covered employees so that the District may obtain criminal history record information on the covered employees.
- (4) If the District objects to the assignment of a covered employee on the basis of the covered employee's criminal history record information, Contractor agrees to discontinue using that covered employee to provide services at the District.

loncompliance				

None	

#### Texas Business and Commerce Code § 272 Requirements as of 9-1-2017

SB 807 prohibits construction contracts to have provisions requiring the contract to be subject to the laws of another state, to be required to litigate the contract in another state, or to require arbitration in another state. A contract with such provisions is voidable. Under this new statute, a "construction contract" includes contracts, subcontracts, or agreements with (among others) architects, engineers, contractors, construction managers, equipment lessors, or materials suppliers. "Construction contracts" are for the design, construction, alteration, renovation, remodeling, or repair of any building or improvement to real property, or for furnishing materials or equipment for the project. The term also includes moving, demolition, or excavation. BY RESPONDING TO THIS SOLICITATION, AND WHEN APPLICABLE, THE PROPOSER AGREES TO COMPLY WITH THE TEXAS BUSINESS AND COMMERCE CODE § 272 WHEN EXECUTING CONTRACTS WITH TIPS MEMBERS THAT ARE TEXAS GOVERNMENT ENTITIES.

#### Texas Government Code 2270 & 2271 Verification Form

Texas Government Code 2270 & 2271 Verification Form

If (a) Vendor is not a sole proprietorship; (b) Vendor has ten (10) or more full-time employees; and (c) this Agreement has a value of \$100,000 or more, the following certification shall apply; otherwise, this certification is not required. Pursuant to Chapter 2271 of the Texas Government Code, the Vendor hereby certifies and verifies that neither the Vendor, nor any affiliate, subsidiary, or parent company of the Vendor, if any (the "Vendor Companies"), boycotts Israel, and the Vendor agrees that the Vendor and Vendor Companies will not boycott Israel during the term of this Agreement. For purposes of this Agreement, the term "boycott" shall mean and include refusing to deal with, terminating business activities with, or otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations with Israel, or with a person or entity doing business in Israel or in an Israelicontrolled territory, but does not include an action made for ordinary business purposes.

Our entity further certifies that it is is not listed on and we do not do business with companies prohibited by Texas Government Code 2270 or that are on the Texas Comptroller of Public Accounts list of Designated Foreign Terrorists Organizations per Texas Gov't Code 2270.0153 found at https://comptroller.texas.gov/purchasing/docs/foreign-terrorist.pdf

I swear and affirm that the above is true and correct.

YES

## Logos and other company marks

Please upload your company logo to be added to your individual profile page on the TIPS website. If any particular specifications are required for use of your company logo, please upload that information under the "Logo and Other Company Marks" section under the "Response Attachment" tab. Preferred Logo Format: 300 x 225 px - .png, .eps, .ipeg preferred

Potential uses of company logo:

- \* Your Vendor Profile Page of TIPS website
- \* Potentially on TIPS website scroll bar for Top Performing Vendors
- \* TIPS Quarterly eNewsletter sent to TIPS Members
- \* Co-branding Flyers and or email blasts to our TIPS Members (Permission and approval will be obtained before publishing)

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8	Solicitation	<b>Deviation/Compliance</b>
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Does the vendor agree with the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation?

Yes

## Solicitation Exceptions/Deviations Explanation

If the bidder intends to deviate from the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation, all such deviations must be listed on this attribute, with complete and detailed conditions and information included or attached.

TIPS will consider any deviations in its proposal award decisions, and TIPS reserves the right to accept or reject any bid based upon any deviations indicated below or in any attachments or inclusions.

In the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Standard Terms and Conditions, Item Specifications, and all other information contained in this Solicitation.

No response

## Agreement Deviation/Compliance

Does the vendor agree with the language in the Vendor Agreement?

Yes

### Agreement Exceptions/Deviations Explanation

If the proposing Vendor desires to deviate form the Vendor Agreement language, all such deviations must be listed on this attribute, with complete and detailed conditions and information included. TIPS will consider any deviations in its proposal award decisions, and TIPS reserves the right to accept or reject any proposal based upon any deviations indicated below. In the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Vendor Agreement.

No response

### Felony Conviction Notice

Texas Education Code, Section 44.034, Notification of Criminal History, Subsection (a), states "a person or business entity that enters into a contract with a school district must give advance notice to the district if the person or an owner or operator of the business entity has been convicted of a felony. The notice must include a general description of the conduct resulting in the conviction of a felony." Subsection (b) states "a school district may terminate a contract with a person or business entity if the district determines that the person or business entity failed to give notice as required by Subsection (a) or misrepresented the conduct resulting in the conviction. The district must compensate the person or business entity for services performed before the termination of the contract." (c) This section does not apply to a publicly held corporation. The person completing this proposal certifies that they are authorized to provide the answer to this question.

Select A., B. or C.

A. My firm is a publicly held corporation; therefore, this reporting requirement is not applicable.

OR B.My firm is not owned nor operated by anyone who has been convicted of a felony, OR

C. My firm is owned or operated by the following individual(s) who has/have been convicted of a felony. (if you answer C below, you are required to provide information in the next attribute.

A. Firm is a publicly held corporation.

# If you answered C. My Firm is owned or operated by a felon to the previous question, you are REQUIRED TO ANSWER THE FOLLOWING QUESTIONS.

If you answered C. My Firm is owned or operated by a felon to the previous question, you must provide the following information.

- 1. Name of Felon(s)
- 2. The named person's role in the firm, and
- 3. Details of Conviction(s).

No response

### Required Confidentiality Claim Form

Required Confidentiality Claim Form

This completed form is required by TIPS. By submitting a response to this solicitation you agree to download from the "Attachments" section, complete according to the instructions on the form, then upload the completed form, with any confidential attachments, if applicable, to the "Response Attachments" section titled "Confidentiality Form" in order to provide to TIPS the completed form titled, "CONFIDENTIALITY CLAIM FORM". THIS REQUIRED PROCESS IS THE ONLY WAY TO DEEM PROPOSAL DOCUMENTATION CONFIDENTIAL ANY OTHER CONFIDENTIAL DESIGNATION WILL BE DISREGARDED UNLESS THE DOCUMENT IS IDENTIFIED BY AND ATTACHED TO THE REQUIRED FORM. By completing this process, you provide us with the information we require to comply with the open record laws of the State of Texas as they may apply to your proposal submission. If you do not provide the form with your proposal, an award will not be made if your proposal is qualified for an award, until TIPS has an accurate, completed form from you.

Read the form carefully before completing and if you have any questions, email bids@tips-usa.com.

### 9 Member Access to Vendor Proposal

Notwithstanding any other information provided in this solicitation or Vendor designation of certain documentation as confidential or proprietary, Vendor's acceptance of this TIPS Contract constitutes Vendor's consent to the disclosure of Vendor's comprehensive proposal, including any information deemed confidential or proprietary, **to TIPS Members**. The proposing Vendor agrees that TIPS shall not be responsible or liable for any use or distribution of information or documentation by TIPS Members or any other party. By submitting this proposal, Vendor certifies the foregoing.

#### 9 Choice of Law clauses with TIPS Members

If the vendor is awarded a contract with TIPS under this solicitation, the vendor agrees to make any Choice of Law clauses in any contract or agreement entered into between the awarded vendor and with a TIPS member entity to read as follows: "Choice of law shall be the laws of the state where the customer resides" or words to that effect.

Agreed

## Venue of dispute resolution with a TIPS Member

In the event of litigation or use of any dispute resolution model when resolving disputes with a TIPS member entity as a result of a transaction between the vendor and TIPS or the TIPS member entity, the Venue for any litigation or other agreed upon model shall be in the state and county where the customer resides unless otherwise agreed by the parties at the time the dispute resolution model is decided by the parties.

Agreed

## Automatic renewal of contracts or agreements with TIPS or a TIPS member entity

This clause **DOES NOT** prohibit multiyear contracts or agreements with TIPS member entities.

Because TIPS and TIPS members are governmental entities subject to laws that control appropriations of funds

during their fiscal years for contracts and agreements to provide goods and services, does the Vendor agree to limit any automatic renewal clauses of a contract or agreement executed as a result of this TIPS solicitation award to not longer than "month to month" and at the TIPS contracted rate.

Agreed

#### Indemnity Limitation with TIPS Members

Texas and other states restrict by law or state Constitution the ability of a governmental entity to indemnify others. TIPS requires that any contract entered into between a vendor and TIPS or a TIPS Member as a result of an award under this Solicitation limit the requirement that the Customer indemnify the Vendor by either eliminating any such indemnity requirement clauses in any agreements, contracts or other binding documents <u>OR</u> by prefacing all indemnity clauses required of TIPS or the TIPS Member entity with the following: "To the extent permitted by the laws or the Constitution of the state where the customer resides, ".

Agreement is a required condition to award of a contract resulting from this Solicitation.

Agreed

#### Arbitration Clauses

Except for certain circumstances, TIPS forbids a mandatory arbitration clause in any contract or agreement entered into between the awarded vendor with TIPS or a TIPS member entity. Does the vendor agree to exclude any arbitration requirement in any contracts or agreement entered into between TIPS or a TIPS member entity through an awarded contract with TIPS?

Agreed

### **Required Vendor Sales Reporting**

By responding to this Solicitation, you agree to report to TIPS all sales made under any awarded Agreement with TIPS. Vendor is required to report all sales under the TIPS contract to TIPS. If the TIPS Member entity requesting a price from the awarded Vendor requests the TIPS contract, Vendor must include the TIPS Contract number on any communications with the TIPS Member entity. If awarded, you will be provided access to the Vendor Portal. To report sales, login to the TIPS Vendor Portal and click on the PO's and Payments tab. Pages 3-7 of the <u>Vendor Portal User Guide</u> will walk you through the process of reporting sales to TIPS. Please refer to the TIPS <u>Accounting FAQ's</u> for more information about reporting sales and if you have further questions, contact the Accounting Team at <u>accounting@tips-usa.com</u>. The Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS Agreement and submitting same to TIPS.

### Upload of Current W-9 Required

Please note that you are required by TIPS to upload a current W-9 Internal Revenue Service (IRS) Tax Form for your entity. This form will be utilized by TIPS to properly identify your entity.

# CERTIFICATION REGARDING BOYCOTTING CERTAIN ENERGY COMPANIES (Texas law as of September 1, 2021)

By submitting a proposal to this Solicitation, you certify that you agree, when it is applicable, to the following required by Texas law as of September 1, 2021:

If (a) company is not a sole proprietorship; (b) company has ten (10) or more full-time employees; and (c) this contract has a value of \$100,000 or more that is to be paid wholly or partly from public funds, the following certification shall apply; otherwise, this certification is not required. Pursuant to Tex. Gov't Code Ch. 2274 of SB 13 (87<sup>th</sup> session), the company hereby certifies and verifies that the company, or any wholly owned subsidiary, majority-owned subsidiary, parent company, or affiliate of these entities or business associations, if any, does not boycott energy companies and will not boycott energy companies during the term of the contract. For purposes of this contract, the term "company" shall mean an organization, association, corporation, partnership, joint venture, limited partnership, limited liability partnership, or limited liability company, that exists to make a profit. The term "boycott energy company" shall mean "without an ordinary business purpose, refusing to deal with, terminating business activities with, or otherwise taking any action intended to penalize, inflict economic harm on, or limit commercial relations with a company because the company (a) engages in the exploration, production, utilization, transportation, sale, or manufacturing of fossil fuel-based energy and does not commit or pledge to meet environmental standards beyond applicable federal and state law, or (b) does business with a company described by paragraph (a)." See Tex. Gov't Code § 809.001(1).

Page 28 of 29 pages Vendor: ADT Commercial LLC 220105 Addendum 1

## 0

# CERTIFICATION PROHIBITING DISCRIMINATION AGAINST FIREARM AND AMMUNITION INDUSTRIES (Texas law as of September 1, 2021)

By submitting a proposal to this Solicitation, you certify that you agree, when it is applicable, to the following required by Texas law as of September 1, 2021:

If (a) company is not a sole proprietorship; (b) company has at least ten (10) full-time employees; (c) this contract has a value of at least \$100,000 that is paid wholly or partly from public funds; (d) the contract is not excepted under Tex. Gov't Code § 2274.003 of SB 19 (87th leg.); and (e) governmental entity has determined that company is not a sole-source provider or governmental entity has not received any bids from a company that is able to provide this written verification, the following certification shall apply; otherwise, this certification is not required. Pursuant to Tex. Gov't Code Ch. 2274 of SB 19 (87<sup>th</sup> session), the company hereby certifies and verifies that the company, or association, corporation, partnership, joint venture, limited partnership, limited liability partnership, or limited liability company, including a wholly owned subsidiary, majority-owned subsidiary parent company, or affiliate of these entities or associations, that exists to make a profit, does not have a practice, policy, guidance, or directive that discriminates against a firearm entity or firearm trade association and will not discriminate during the term of this contract against a firearm entity or firearm trade association. For purposes of this contract, "discriminate against a firearm entity or firearm trade association" shall mean, with respect to the entity or association, to: "(1) refuse to engage in the trade of any goods or services with the entity or association based solely on its status as a firearm entity or firearm trade association; (2) refrain from continuing an existing business relationship with the entity or association based solely on its status as a firearm entity or firearm trade association; or (3) terminate an existing business relationship with the entity or association based solely on its status as a firearm entity or firearm trade association. See Tex. Gov't Code § 2274.001(3) of SB 19. "Discrimination against a firearm entity or firearm trade association" does not include: "(1) the established policies of a merchant, retail seller, or platform that restrict or prohibit the listing or selling of ammunition, firearms, or firearm accessories; and (2) a company's refusal to engage in the trade of any goods or services, decision to refrain from continuing an existing business relationship, or decision to terminate an existing business relationship to comply with federal, state, or local law, policy, or regulations or a directive by a regulatory agency, or for any traditional business reason that is specific to the customer or potential customer and not based solely on an entity's or association's status as a firearm entity or firearm trade association." See Tex. Gov't Code § 2274.001(3) of SB 19.

## 0 2

# CERTIFICATION REGARDING CERTAIN FOREIGN-OWNED COMPANIES IN CONNECTION WITH CRITICAL INFRASTRUCTURE (Texas law as of September 1, 2021)

By submitting a proposal to this Solicitation, you certify that you agree to the following required by Texas law as of September 1, 2021:

Proposing Company is prohibited from entering into a contract or other agreement relating to critical infrastructure that would grant to the company direct or remote access to or control of critical infrastructure in this state, excluding access specifically allowed by the Proposing Company for product warranty and support purposes. Company, certifies that neither it nor its parent company nor any affiliate of company or its parent company, is (1) owned by or the majority of stock or other ownership interest of the company is held or controlled by individuals who are citizens of China, Iran, North Korea, Russia, or a designated country; (2) a company or other entity, including governmental entity, that is owned or controlled by citizens of or is directly controlled by the government of China, Iran, North Korea, Russia, or a designated country; or (3) headquartered in China, Iran, North Korea, Russia, or a designated country. For purposes of this contract, "critical infrastructure" means "a communication infrastructure system, cybersecurity system, electric grid, hazardous waste treatment system, or water treatment facility." See Tex. Gov't Code § 2274.0101(2) of SB 1226 (87<sup>th</sup> leg.). The company verifies and certifies that company will not grant direct or remote access to or control of critical infrastructure, except for product warranty and support purposes, to prohibited individuals, companies, or entities, including governmental entities, owned, controlled, or headquartered in China, Iran, North Korea, Russia, or a designated country, as determined by the Governor.

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#### Acknowledgement

By submitting this proposal, Vendor certifies that it has read, examined, and understands all portions of this solicitation including but not limited to all attribute questions, attachments, solicitation documents, bid notes, and the Vendor Agreement(s). Vendor certifies that, if found to be necessary by the proposing vendor, vendor has sought the advice of counsel in understanding all portions of the solicitation.

#### ADDENDUM NO. 1 TIPS 220105 TECHNOLOGY SOLUTIONS, PRODUCTS AND SERVICES

This Addendum #1 <u>does not</u> require action from responding Vendors and <u>does not</u> require resubmission for Vendors who have already submitted. It is only to correct a misstatement originally included in Page 7 of the solicitation attachment entitled "220105 RFP Specifications." The original Page 7 of the solicitation attachment entitled "220105 RFP Specifications" mistakenly stated at the top of the page that, "This solicitation is seeking providers for: Safety Equipment, Supplies and Services." This Addendum No. 1 corrects it to properly state, "This solicitation is seeking providers for: Technology Solutions, Products and Services."

## TIPS RFP 220105 Technology Solutions, Products and Services

RFF	FRENCES	

Please provide three (3) references from three different entities, preferably from school districts or other governmental entities who the last three years. Additional references may be required. <u>DO NOT INCLUDE TIPS EMPLOYEES AS A REFERENCE.</u>

Verify your

references emails

are deliverable and

that they agree to

provide a

You may provide more than three (3) references.

Entity Name	Contact Person	VALID EMAIL IS REQUIRED	Phone
Barbers Hills ISD	Stan Franzier	sfrazier@bhisd.net	281-838-9187
Fort Bend ISD	James Caylor	james.caylor@fortbendisd.com	281-634-5590
Katy ISD	Lisa Kassman	lkassman@admin.katy.isd.tenet.edu	281-732-7225
Houston ISD	Meredith Smith	msmith6@houstonisd.org	713-556-9250

# ADT COMMERCIAL LLC SECRETARY'S CERTIFICATE

The undersigned, Vice President/Assistant Secretary of ADT Commercial LLC, a limited liability company organized under the laws of the State of Colorado (the "Company"), hereby certifies:

That, in accordance with the Company's internal policies and procedures, that the individuals listed on Schedule A to this Secretary's Certificate are hereby authorized to sign any and all documents relating to customer contracts, lien waivers, licensing forms, or any other documents required by a federal, state or local government authority or agency necessary for the business to carry out its operations, in accordance with all applicable policies and procedures of the Company.

IN WITNESS WHEREOF, I have executed this certificate this 6th day of January, 2022.

Kasia Moore

Vice President/Assistant Secretary

### Schedule A ADT Commercial LLC

Employee Name	Title
Daniel (Dan) Staub	Regional Vice President
Mario Santana	General Manager
Edward (Eddie) Pleffner	General Manager
Jonathan (Jon) Collins	General Manager
Darren Miller	General Manager
Louis Quijano	General Manager
Steven (Steve) Vallery	General Manager
Jim Hampton	General Manager
Rick Speidell	Area Vice President
Keith Rabush	General Manager
Andrew Fagan	General Manager
Kwame Williams	Regional Vice President
Bob Gray	Director of Core Business Development
Kevin Lloyd	General Manager
Mike Schobel	General Manager
Mike Smith	General Manager
Keith Watters	General Manager
Tim Williams	General Manager
Stefan Yost	General Manager
Jorge Saltos	General Manager
Michael Slider	General Manager
Aaron Harris	General Manager
Dan Schlater	General Manager
Michael (Mike) Sanpietro	Regional Vice President
Nicholas (Nick) Delfico	Business Development Manager
Robert (Bobbie) Guarino	General Manager
Michael (Mike) Meyerhoff	General Manager
JeffMiles	Area Vice President
Chip Stokes	General Manager
James Warnick	General Manager
Jenifer Jason	General Manager
Trey Sparks	General Manager
Matthew (Matt) Grogan	Branch Manager
Pete DeLanzo	Branch Manager
Chris Benvau	Regional Vice President
Robert (Bob) Berkery	Business Development Manager
Erik Isakson	General Manager
Tondria Lopeztello	Area Vice President
Patrick (Pete) Mallory	General Manager
Jim Metz	General Manager
Steve Runkle	General Manager
Rick Osborne	General Manager
Tom Schrock	General Manager
Chad Cahill	General Manager
Brian Willis	Area General Manager
Henry Palos	Installation Manager

Dustin Vaughn	Operations Manager
Julia Wright	Supervisor
Gabriel Fuentes	Service Operations Manager
Felton (Brad) Peacher	Operations Manager
Vladimir Kidanov	Installation Manager
Robert Pollock	Core Sales Manager
Bryan Kehle	Service Manager
Amy Martinez	Service Manager
Dolores Llamas Castanon	Supervisor
Elizabeth (Liz) Ortiz	Business Support Manager

#### **Required Confidential Information Status Form**

Name of company				
Richard Tampier				
Printed Name and Title of Authorize	d Company Officer declaring be	low the o	confidential sta	atus of material
1501 Yamato Road	Boca Raton	FL	33431	561-672-3737
Address	City	State	ZIP	Phone
ALL VENDO	ORS MUST COMPLETE THE ABO	VE SECTION	ON	
CONFIDENTIAL INFORMATION SUBMITTED IN RESPONS (ESC8) IS G	SE TO COMPETITIVE PROCUREMENT REQUE OVERNED BY TEXAS GOVERNMENT CODE, (			ENTER REGION 8 AND TIPS
u must attach a copy of all claimed confidential mat e combined, confidential documents with your propo	sal submission. If a document is not attach	ed, it will no	t be considered co	nfidential. The copy upload
receives a request, any responsive documentation no infidential by you in this manner, ESC8 and TIPS will for any release of information required by law, including Vendor designation of certain documentation as co insent to the disclosure of Vendor's comprehensive pro- andor agrees that TIPS shall not be responsible or liable	t deemed confidential by you in this mani- ollow procedures of controlling statute(s) is Attorney General determination. Notwith nfidential or proprietary, Vendor's accep oposal, including any information deemed	ner will be a regarding ar instanding ar tance of thi confidential n or docume	nutomatically releading claim of confide my other informations. TIPS Vendor Agrillor proprietary, to entation by TIPS Me	ised. For documents deementiality and shall not be liab on provided in this solicitation reement constitutes Vendon TIPS Members. The proposit
receives a request, any responsive documentation no infidential by you in this manner, ESC8 and TIPS will for any release of information required by law, including Vendor designation of certain documentation as co insent to the disclosure of Vendor's comprehensive pro- andor agrees that TIPS shall not be responsible or liable	t deemed confidential by you in this manual pollow procedures of controlling statute(s) as Attorney General determination. Notwith infidential or proprietary, Vendor's acceptoposal, including any information deemed as for any use or distribution of information.  JST COMPLETE ONE OF THE TWO THE TWO THE TWO THE TWO THE TWO THE SOLICITATION. The attaches as Gov't Code Sec. 552 or other erials.	ner will be a regarding an estanding an tance of this confidential or docume  O OPTIO  expressly d contain law(s) an	nutomatically releading claim of confidering other informations. TIPS Vendor Agricular proprietary, to entation by TIPS Mentation by TIPS	ised. For documents deementiality and shall not be liable on provided in this solicitation reement constitutes Vendor TIPS Members. The propositembers or any other party.  of confidentiality of our proposal that I statutory rights to
OPTION 1:  I DO CLAIM parts of my proposal to be coall information contained within our respondance of the enclosed material treatment of the enclosed material F CLAIMING PARTS OF YOUR PROPOSAL OF	t deemed confidential by you in this manual collow procedures of controlling statute(s) is attorney General determination. Notwith infidential or proprietary, Vendor's acceptoposal, including any information deemed in for any use or distribution of information.  JST COMPLETE ONE OF THE TWO ON THE SOLICITATION. The attached is Gov't Code Sec. 552 or other crials.  CONFIDENTIAL, YOU MUST ATTACHED THAT CAIMED CONFIDENTIAL.  PAGES OF CLAIMED CONFIDENTIAL THAT CLAIMED	ner will be a regarding an estanding an estanding an estanding an estance of this confidential in or docume of the expressly discontainal law(s) an estanding the the second of the expressly discontainal law(s) and the estanding the estand	automatically releading claim of confidency other informatically other informatically or proprietary, to entation by TIPS Ments BELOW  Waive a claim is material from and I invoke my  MATERIAL FROM	ised. For documents deementiality and shall not be liable on provided in this solicitation reement constitutes Vendor TIPS Members. The propositembers or any other party.  of confidentiality of a our proposal that I statutory rights to FORM AND LIST THE
option 1:  I DO CLAIM parts of my proposal to be call information confidential treatment of the enclosed material information confidential under Texas of the Milling and Texas of the Milling of the enclosed material and the en	t deemed confidential by you in this manual collow procedures of controlling statute(s) is attorney General determination. Notwith infidential or proprietary, Vendor's acceptoposal, including any information deemed as for any use or distribution of information.  JST COMPLETE ONE OF THE TWO ON THE SOLICITATION. The attaches as Gov't Code Sec. 552 or other crials.  CONFIDENTIAL, YOU MUST ATTACHED THAT CALIM TO AND WILL DEFEND THAT CLAIM TO MADE FOR OUR PROPOSAL.	ner will be a regarding an estanding an estanding an estanding an estance of this confidential or docume of the containal law(s) and the the SHOCHILL NO THE TEXT	automatically releading claim of confidency other informatically other informatically other informatical or proprietary, to entation by TIPS Mentation by TI	of confidentiality of our proposal that I statutory rights to

Express Waiver: I desire to expressly waive any claim of confidentiality as to any and all information contained within our response to the competitive procurement process (e.g. RFP, CSP, Bid, RFQ, etc.) by completing the following and submitting this sheet with our response to Education Service Center Region 8 and TIPS.

Signature



Applicant ID No: 370746-011

Service Center No: 10 Expires: 31-MAR-2019

### CERTIFICATE OF COMPLIANCE

THIS IS TO CERTIFY that the Alarm Service Company indicated below is included by Underwriters
Laboratories Inc. (UL) in its Product Directories as eligible to use the UL Listing Mark in connection with
Certificated Alarm Systems. The only evidence of compliance with UL's requirements is the issuance of a
UL Certificate for the Alarm System and the Certificate is current under UL's Certificate Verification Service.
This Certificate does not apply in any way to the communication channel between the protected property and
any facility that monitors signals from the protected property unless the use of a UL listed or Classified Alarm
Transport Company is specified on the Certificate.

Listed Service From: WICHITA, KS

Alarm Service Company: (370746-009)
ADT LLC, DBA PROTECTION 1
800 E WATERMAN ST
WICHITA KS 67202-4730

Service Center: (370746-009)
ADT LLC, DBA PROTECTION 1
800 E WATERMAN ST
WICHITA KS 67202-4730

The Alarm Service Company is Listed in the following Certificate Service Categories:

File - Vol No.	CCN	Listing Category
BP6462-2 S2684-8	CVSU UUFX	[Burglar Alarm Systems] Monitoring Station, Residential [Signal and Fire Alarm Equipment and Services] (Protective Signaling Services) Central Station

\*\*\*THIS CERTIFICATE EXPIRES ON 31-MAR-2019\*\*\*

"LOOK FOR THE UL ALARM SYSTEM CERTIFICATE"



Applicant ID No: 370746-011

Service Center No 22 Expires: 31-MAR-2022

## CERTIFICATE OF COMPLIANCE

**THIS IS TO CERTIFY** that the Alarm Service Company indicated below is included by Underwriters Laboratories Inc. (UL) in its Product Directories as eligible to use the UL Listing Mark in connection with Certificated Alarm Systems. The only evidence of compliance with UL's requirements is the issuance of a UL Certificate for the Alarm System and the Certificate is current under UL's Certificate Verification Service. This Certificate does not apply in any way to the communication channel between the protected property and any facility that monitors signals from the protected property unless the use of a UL listed or Classified Alarm Transport Company is specified on the Certificate.

Listed Service From: IRVING, TX

Alarm Service Company: (370746-011) Service Center: (370746-011)

ADT COMMERCIAL 4221 W JOHN CARPENTER FWY IRVING TX 75063-2924 ADT COMMERCIAL 4221 W JOHN CARPENTER FWY IRVING TX 75063-2924

The Alarm Service Company is Listed in the following Certificate Service Categories:

File - Vol No.	CCN	Listing Category
BP1790 - 3	CPVX	[Burglar Alarm Systems] Central Station
BP6719 - 7	CRZH	[Burglar Alarm Systems] National Industrial Security Systems
BP10566 - 1	CRZM	Monitoring Stations, National Industrial Security
S2684 - 20	UUFX	[Signal and Fire Alarm Equipment and Services] (Protective
		Signaling Services) Central Station

\*\*\*THIS CERTIFICATE EXPIRES ON 31-MAR-2022 \*\*\*

"LOOK FOR THE UL ALARM SYSTEM CERTIFICATE"



## **AES-IntelliNet®** Authorized Dealer

Presented to

## **ADT Commercial**

For your demonstrated commitment to service excellence, network reliability, and uptime assurance. You are hereby recognized as an AES Authorized Dealer whose network installation has been inspected and certified as meeting AES recommended best practices and installation standards.

Effective: January 1, 2022

Jim Burditt

Vice President of Sales & Marketing



November 17, 2021

ADT Commercial 1501 Yamato Road Boca Raton, Florida Attn: Huberto Medina Sr. Sourcing Mgr.

Huberto,

This letter is to confirm that ADT Commercial is a contracted reseller of all Aiphone products. ADT Commercial is in good standing and has a full list of MSRP pricing that Aiphone has supplied to them. Please feel free to contact me with any questions at your earliest convenience.

Thank you.

Stephen Martorano

Stephen Martorano
Director, Account Manager
Stephen.martorano@aiphone.com
1-856-701-3349



November 17, 2021

ADT COMMERCIAL 1501 W. Yamato Rd. Boca Raton, FL 33431

#### To whom it may concern:

I am writing you to advise that ADT COMMERCIAL is an AMAG Certified Reseller in good standing. They have achieved success installing and servicing our equipment.

The ADT COMMERCIAL Team has experience in design, installation, and maintenance of AMAG Symmetry Security Management systems. They have been certified through the AMAG certification process and have technical and support staff that have successfully completed our AMAG Training program. Our contractual agreement has afforded them the opportunity to procure our products.

If you require further information, please do not hesitate to contact me at 800-889-9138 x 263 or greg.diamond@amag.com.

Best regards,

Greg Diamond

Manager, Sales Operations



Amerex Corporation P.O. Box 81 Trussville, AI 35173-0081 205-655-3271 FAX: 205-655-3279

February 7, 2022

Re: ADT Commercial Carl Miller 1501 Yamato Rd Boca Raton, FL 33431

**Dear Carl:** 

Amerex Corporation recognizes ADT and its branches as Authorized Amerex Dealers for our entire line of Portables and Wheel units. We value our partnership with ADT.

Regards,

Bobby Agee
Regional Sales Manager
Atlantic Coast Territory.
Cell phone 205 504 2824
e-mail bobby.agee@amerex-fire.com



**November 17, 2021** 

ADT Commercial 1501 Yamato Rd Boca Raton, FL 33431

To Whom It May Concern:

Please allow this letter to confirm that **ADT Commercial** with Headquarters in **Boca Raton**, **FL** is currently a member of the Axis Channel Partner Program and a **Solution Gold** partner in good standing with Axis. Axis Communications Inc. certifies **ADT Commercial** to resell Axis Communications products and solutions.

If you have any questions or need further information, please contact Axis sales at (800) 444-2947 Option 1 or email me at Maryland.Santos-Madrid@axis.com.

Sincerely, Maryland Santos-Madrid Data Coordinator Axis Communications, Inc.



November 16th, 2021

ADT Commercial 1501 Yamato Road Boca Raton, FL 33431 Bosch Security Systems, Inc. 130 Perinton Parkway Fairport, NY 14450 Telephone 585-678-3751 Fax 585-223-9180 amy.cronin@us.bosch.com www.boschsecurity.us

Re: Certification - Bosch Security Systems Authorization Letter

To Whom It May Concern:

This letter is to confirm that ADT Commercial, is an authorized North American Bosch Security Systems, Inc. Dealer.

Certification includes:

- Intrusion Systems
- Access Controls Systems
- Fire Systems
- CCTV

If you have any questions or need further assistance, please contact Keith Halstead at 904-295-7513 or keith.halstead@us.bosch.com

Yours sincerely,

Bosch Security Systems, Inc. Customer Service Supervisor

Daid Proulx



November 16, 2021

Mr. Huberto Medina **ADT** 1501 Yamato Road Boca Raton, FL 33431

This letter is to inform you that ADT is a certified Brivo partner and authorized to sell, install, and service the Brivo product offering.

Please be sure to let me know if you have any questions.

Sincerely,

**Dave Williams** 

VP of Key Accounts

Brivo

7700 Old Georgetown Road

Dave Williams

Bethesda, MD 20814

P.O. Box 481888 Charlotte NC 28269 Brooksequipment.com

**Telephone** 800.826.3473

Fax 800.433.9265



February 7, 2022

To whom it may concern:

Brooks Equipment Co., Inc. carries Original Equipment Manufacturers parts for all major manufacturers. ADT Commercial has been a customer of Brook's Equipment Company since August 1988 and purchases from us regularly. They have full access to any and all parts in our catalog and all parts on our website at <a href="https://www.brooksequipment.com">www.brooksequipment.com</a>.

Sincerely,

Sarah McManus

Sarah McManus Director of Sales Operations



#### PROOF OF MEMBERSHIP

To whom it may concern:

This letter confirms the company listed below is a certified ScanSeries® member of the BuildingReports® network.

Company Name: ADT Commercial LLC - Hawthorne

 Membership Commenced:
 2014-03-01 00:00:00

 Last Annual Renewal:
 2021-03-01 00:00:00

Renewed Membership Level: VAR 175,000

Service Subscriptions include:

FireScan - for inspections of fire alarm and life safety systems

SecurityScan - for inspections of access control, video, security, nurse call

SuppressionScan - for inspections of special hazards, kitchen systems, suppression systems

DocDrive - store and access documents, images, files, etc. from online inspections database

Embedded Codes & Standards - full code text for discrepancies

Accounts Manager - administration of multiple property client accounts

Notifications Manager - automated notifications for events like report upload, user login

Scheduling Manager - track inspections and manage workload

Service Manager - real-time field service-dispatch and work-order tracking

TJC Healthcare Reports - includes The Joint Commission report formats and references to The Joint

Commission codes and standards for device deficiencies.

Sincerely,

Jason Kronz BuildingReports.com President & Chief Technology Officer



November 16, 2021

ADT Commercial 1501 Yamato Road Boca Raton, FL 33431

To whom it may concern:

Since 1975, DMP has been the most trusted and recognized leader in alarm communication over data networks and is the only privately owned security systems manufacturer that manufactures all products in the United States. DMP provides customer-driven products through listening, anticipating needs, and responding quickly with innovative solutions that work. We insist on the integrity of our products, people and partners.

ADT and DMP have been strategic partners since August 2011. Ever since then, ADT professionals have received formal and informal training on DMP security, fire, access, and network communication products.

We are confident and enthusiastic to recommend ADT as an installation and monitoring partner for our equipment. You can be assured that the partnership of DMP and ADT will be able to satisfy your needs and exceed your expectations for security solutions.

Sincerely,

Jamie Brennan

**Director National Accounts** 



is pleased to recognize

## **ADT Commercial**

For successfully becoming an

**Eagle Eye Networks Certified Reseller** 

January 1st, 2020

Dean Drako, CEO



This is to certify that

## Ryan Speirs ADT Commercial

has successfully completed

Edwards iO64 & iO1000 Assessment focusing on the requirements set forth in NFPA 72 2016 Section 10.5.3.5 for Programming Personnel

Course Hour(s): 6

Date Marked Completed: 12/10/2021

Director, Edwards Learning Center

Inserted from < https://myeddie.edwardsfiresafety.com/Resources/TrainingCertificate/52057>



11955 Exit Five Parkway Building 3 Fishers, IN 46037 USA +1.317.845.5710 phone +1.317.845.5720 fax www.exacq.com

November 16th, 2021

Huberto Medina **ADT Commercial** 1501 Yamato Road Boca Raton, FL 33487

Exacq Technologies, Inc. is pleased to recognize ADT Commercial as an Authorized Integrator of exacqVision.

ADT is qualified to install, service, and maintain the Exacq product line with trained and certified technicians.

ADT is also currently in good standing with Exacq Technologies entity.

Please do not hesitate to contact me with any questions or concerns you may have regarding these matters.

Sincerely,

Joseph Fitzgibbons

Program Manager 6 Technology Park Drive Westford, MA 01886 joseph.fitzgibbons@jci.com

Joseph Lifshlow



Global Headquarters

Genetec Inc. 2280 Alfred Nobel Blvd. Montreal, Quebec, H4S 2A4 Canada

T: +1 514.332.4000 F: +1 514.332.1692

Tuesday, November 16, 2021

## Genetec Certified Channel Partner

ADT Commercial LLC - Boca Raton, FL HQ 1501 Yamato Road Boca Raton, FL 33431 United States

Dear Sirs,

This affirms that ADT Commercial LLC - Boca Raton, FL HQ is a member in good standing of the Genetec Channel Partner Program, with Certified level status, valid until March 31, 2022. Members of the Genetec Channel Partner Program are recommended for the installation, service and support of Genetec solutions.

For more information on the Genetec Channel Partner Program or to learn what this partner's status level entails, please visit <a href="https://www.qenetec.com/partners/channel-partner-program">https://www.qenetec.com/partners/channel-partner-program</a>.

Should you have any questions, please contact the Genetec Sales Administration team.

Regards,

Chantale Cadieux

Sales Administration & GSA Manager

salesadmin@genetec.com



Hanwha Techwin America
Frank W. Burr Blvd., Suite 43
Teaneck, New Jersey 07666
877.213.1222 | Fax: 201.373.0124

November 16, 2021

ADT Commercial

1501 Yamato Rd, Boca Raton, FL 33431

Boca Raton, FL 33486

#### To Whom It May Concern:

This letter confirms that ADT Commercial holds the status of an authorized Hanwha Techwin America Diamond STEP Dealer Partner. This designation signifies that ADT are qualified to sell, install, program and provide service for the Wisenet/Samsung product line.

We acknowledge that ADT Commercial has our full support with regards to reselling, installing and servicing video surveillance solutions manufactured by Hanwha Techwin America.

Best regards,

**Tom Chamard** 

**Director, National Accounts** 

Hanwha Techwin America

t.chamard@hanwha.com

401-862-2314 Direct



FREE +1 800 237 7769 611 Center Ridge Drive MAIN +1 512 776 9000 Austin, Texas 78753 USA FAX +1 512 776 9630



November 17, 2021

Huberto Medina Manager Sr. Sourcing **ADT Commercial** 1501 Yamato Road Boca Raton, FL 33431-4438

Re: ADT Commercial

By copy of this letter please be advised that:

ADT Commercial is authorized to sell, install, and service the HID Global product line.. As an Authorized Dealer, ADT Commercial has access to the HID Global product portfolio and technical support staff. HID Global's primary brands include ActivID®, EasyLobby®, FARGO®, IdenTrust®, Lumidigm®, Quantum Secure and HID®. HID Global is headquartered in Austin, Texas, has over 2,200 employees worldwide and operates international offices that support more than 100 countries.

Please contact the undersigned should you require additional information.

Sincerely,

Tony Ferguson

Director, Strategic Integration - North America

512-925-7183

tferguson@hidglobal.com



ASSA ABLOY An ASSA ABLOY Group brand

November 16, 2021

#### **LETTER OF AUTHENTICITY**:

ADT Commercial is certified as an Authorized Integrator for Honeywell Integrated Security. As an Authorized integrator, ADT Commercial has the full support of Honeywell Integrated Security and has access to our full portfolio of products and solutions.

ADT Commercial comes highly recommended for the installation, configuration and maintenance of Honeywell access control, video surveillance and intrusion detection portfolio(s).

**Chris Koetsier** 

Director of Honeywell Integrated Security **Honeywell** | Security and Fire



ADT Commercial LLC 1501 Yamato Road Boca Raton, FL 33431 United States

November 17, 2021

RE: Authorization Letter - LenelS2 Certified Integrator for NetBox Products

To Whom It May Concern:

This letter is being provided to certify that ADT Commercial LLC located at 1501 Yamato Road, Boca Raton, FL 33431, United States is a fully factory trained, certified and authorized dealer of LenelS2's NetBox product line.

As a certified dealer, ADT Commercial LLC is fully authorized to specify, promote, sell, install and service all NetBox products. ADT Commercial LLC has met and maintains all training and certification requirements necessary to provide installation and service on all NetBox products.

Should you have any questions, please do not hesitate to contact me directly.

Sincerely,

Jeff Stanek

President, North America

Jellry A. Staron

LenelS2



November 16, 2021

#### To Whom It May Concern:

Jelluy A. Thron

LenelS2, a division of Carrier Fire & Security Americas Corporation, hereby confirms that ADT Commercial LLC HQ, Accounts Payable Department, PO Box 310700, Boca Raton, Florida, 33431, United States has, as of the date of this letter and continuing through March 31, 2023, an agreement with LenelS2 that authorizes ADT Commercial LLC HQ to market, resell and implement LenelS2 products and support services in United States and Canada; Named Account; United Stated Federal Government.

Sincerely,

Jeff Stanek

President

LenelS2

A Carrier Company,

1212 Pittsford-Victor Road, Pittsford, NY 14534,



## MILESTONE RESELLER PARTNER

This certifies that:

## **ADT Commercial**

is a Milestone Global Partner

ADT Commercial is a global Milestone partner since 2010. ADT Commercial has had broad IP Video Surveillance training and is certified to sell all of Milestone's XProtect® video management software. ADT Commercial has effectively handled a large number of customer installations and has a dedicated team for customer support, and possesses the experience and skills to handle any project. They are able to utilize all of the benefits of the Milestone Channel Partner Program.

September 15, 2020

**Tim Palmquist** Vice President, Americas





**Proudly Endorses** 



as a

NATIONAL CERTIFIED PARTNER

Richard Sheppard Chief Executive Officer Eric Fullerton
Executive Director

9090AD



November 17, 2021

To whom it may concern,

This letter is to verify that ADT Commercial is currently a National Authorized Partner for Resideo equipment in the Commercial space. As such they are fully authorized to sell, service and maintain Resideo equipment pursuant to their National Partner Agreement.

If further clarification or explanation is required, please don't hesitate to contact me.

Sincerely,

### Carl Connelly

Carl Connelly National Account Manager-Resideo



Mobile 248 219 3338

Carl.connelly@resideo.com

Website: <a href="https://www.security.honeywellhome.com/">https://www.security.honeywellhome.com/</a> Customer Service, Tech support 800 645 7492 Tech support email Support3@resideo.com

Customer Service Email: customerservice@resideo.com

Inside Sales 502 297 5700 Alarmnet 800 222 6525



November 16, 2021

To whom it may concern,

This letter is to verify that ADT Commercial with its Headquarters at 1501 Yamato Rd, Boca Raton, FL 33486 is currently a Salient Certified Reseller in good standing. As such, ADT Commercial has Salient trained and certified technicians and sales support resources on staff, and it is Salient's understanding that ADT Commercial is committed to maintaining this status in an ongoing manner. Furthermore, Salient is committed to providing manufacturer support through ADT Commercial as long as they maintain their status as a Salient Certified Reseller.

For additional information or if you have any further questions in regard to this, please feel free to contact me directly at Salient Systems Corporation.

Sincerely,

Chris Meiter President



6 Technology Park Drive Westford, MA 01886 Tele: 978 577 4000

Tele: 978 577 4000 www.swhouse.com

November 16th, 2021

Huberto Medina **ADT Commercial** 1501 Yamato Road Boca Raton, FL 33487

Johnson Controls is pleased to recognize ADT Commercial as an Authorized Integrator of Software House and American Dynamics.

ADT is qualified to install, service, and maintain the Software House and American Dynamics product lines with trained and certified technicians.

ADT is also currently in good standing with the Sensormatic Electronics, LLC, entity.

Please do not hesitate to contact me with any questions or concerns you may have regarding these matters.

Sincerely,

Joseph Fitzgibbons

**Software House/American Dynamics** 

togol fifshlow

Program Manager - Sales 6 Technology Park Drive Westford, MA 01886

joseph.fitzgibbons@jci.com





#### WARRANTY

EXCEPT FOR THE WARRANTIES SPECIFICALLY SET FORTH BELOW, ADT COMMERCIAL LLC ("ADT") EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE OR USE.

#### **GENERAL WARRANTY**

ADT warrants that the work and services to be performed pursuant to the Proposal will be completed by qualified personnel possessing the knowledge and capability to perform such work and services, and that such work and services shall be performed by such personnel in a professional and workman like manner. Where the Proposal includes the provision of "professional" Services by ADT (services that are required to be performed by a licensed engineer, architect, or other professional), the standard of care for such Services shall be the care and skill ordinarily employed by members of the profession practicing under similar conditions at the same time and locality of the relevant Services.

#### LIMITED WARRANTIES

**Equipment.** The Equipment installed under this Agreement is warranted against defects in material or workmanship for a period of one (1) year from installation. Defective Equipment will be repaired or replaced at ADT's option with new or refurbished Equipment, with such repair or replacement being the sole and exclusive remedy for breach of this limited Equipment warranty. Customer may, at ADT's election, be provided the option of purchasing an extended warranty.

Installations. ADT warrants that for a period of one (1) Year beginning at Substantial Completion (excluding software defects), the installation will be free from defects in workmanship. In the event that the Installation fail to comply with the foregoing standard within the limited warranty period, ADT will re-perform the non-complying installation services at no additional charge, with such re-performance being the sole and exclusive remedy for breach of this limited Installation warranty. As used herein, "Substantial Completion" is defined as the stage that the work is sufficiently complete so that the Customer has beneficial use of the equipment and/or premises involved in the work. For a project involving multiple phases or facilities, Substantial Completion shall be determined, and the limited warranty shall run, for each phase or facility separately. Substantial Completion excludes commissioning.

Services. For any services provided hereunder, and excluding inspection services, ADT warrants that the Services provided hereunder will be performed in accordance with generally accepted industry standards and practices. In the event that any Services fail to comply with the foregoing standard within ninety (90) days from the date of Substantial Completion of the Services, ADT will re-perform the non-complying services at no additional charge, with such re-performance being the sole and exclusive remedy for breach of this limited Services warranty. Select non-covered Services may be purchased by you at then-current rates and terms, to be performed during our standard hours of operation.

**Software Installation.** ADT warrants software installation and programming by ADT for a period of 1 Year beginning at Substantial Completion (excluding software defects).

ADT Service Plan/Extended Service Plan. Subject to the limitations and exclusions set forth below, if Customer has subscribed to ADT's Extended Service Plan, then in lieu of the limited warranties set forth above, ADT will at its cost repair the Equipment it installs for the duration of the term of such Extended Service Plan. Customer's participation in the Extended Service Plan will automatically renew for successive thirty (30) day terms at ADT's then-current Extended Service Plan rates unless terminated by either party's written notice given at least thirty (30) days before the end of the then-current term. If Customer subscribes to the Extended Service Plan after the initial installation, the Equipment must be in good working condition at the time of subscription. When applicable, each Exhibit, Rider, Purchase Order, Work Order, or any other statement of services and/or equipment, shall specify covered maintenance Services at a specific Premises, for specified Equipment. For covered maintenance Service, ADT will, upon Customer's request for performance of such service, provide ordinary maintenance, repair, or replacement of such Covered Equipment due to normal wear and tear. ADT shall bear the expense of such maintenance, repair, or replacement for the specified Extended Service Plan Charge. The expense of all extraordinary or uncovered maintenance, repair, or replacement due to Customer's alterations of the Premises, alterations of the Covered Equipment made at Customer's request, or made necessary due to Customer's changes to the Premises or to the Covered Equipment, any Limitation or Exclusion below, or due to any cause beyond ADT's control, shall be borne by Customer. Customer agrees to furnish any necessary electric current at its own expense with an outlet within a reasonable distance of the Equipment. Maintenance Service shall be performed between ADT's regular local working hours, Monday through Friday, except holidays, unless mutually agreed in advance by the Parties. ADT may discontinue providing

#### EXCLUSIONS

Express Limitations and Exclusions to Warranties, Extended Service Plan, and Service Obligations. ADT performs repair services only during its regular local working hours, Monday through Friday, excluding holidays. IF CUSTOMER REQUESTS ADT TO PERFORM REPAIR SERVICES OUTSIDE OF ITS REGULAR WORKING HOURS, THEN ADT MAY REQUIRE CUSTOMER TO PAY FOR ITS SERVICES AT ADT'S THEN-CURRENT RATES FOR LABOR AND PARTS. In addition, ADT shall have no obligation under its Limited Warranties or Extended Service Plan if it determines that any of the following conditions have caused the need for service, repair or replacement: (i) damage resulting from acts of God (such as fires, earthquakes, floods, hurricanes, tropical storms, tornadoes, explosions and other severe acts of nature or weather), war, revolutions, acts of terrorism, epidemics, pandemics, contagions, acts of governmental authorities such as expropriation, condemnation, quarantining, executive orders and changes in laws and regulations, raw material shortages, component shortages, strikes, labor disputes, or any other cause beyond ADT's reasonable control; (ii) Customer personnel's failure to properly close or secure a door, window, or other point protected by a security device, or to properly follow operating instructions provided by ADT at the time of installation or at a later date; (iii) malfunctions of or modifications to Customer's telecommunications service that render it incompatible with the Equipment or incapable of communicating with ADT's Central Station: (iv) Customer's failure to ensure ordinary maintenance to the Equipment or its components (repairs due to ordinary wear and tear are not excluded under ADT's Extended Service Plan), or Customer permits anyone other than an ADT authorized representative to perform service on the Equipment; (v) physical alterations to Customer's Premises or to the Equipment, or made necessary by damage to Customer's Premises or the Equipment; (vi) adjustments necessitated subsequent to completion of installation by ADT and acceptance by Customer, due to misalignment of video cameras, improper adjustment of monitor brightness and/or contrast tuning dials, or changes to lighting conditions in the area viewed by the camera(s): (vii) Issues related to interruption of commercial power, to Customer's telecommunications service, or to use of such service provided by Customer or other third-party; (viii) battery failure; (ix) devices designed to fail in protecting the Equipment, such as, but not limited to, fuses, surge suppressors, and circuit breakers; (x) Equipment changes requested by Customer; (xi) consumable items such as batteries, printer print heads, or access cards; (xii) Technician services for troubleshooting, removing, or replacing any failed component not covered by this warranty or the Extended Service Plan, if applicable, which may include upgrading or otherwise modifying and fixing Customer-provided computer equipment; (xiii) Software defects; or (xiv) normal wear and tear. ADT'S Equipment warranty applies only to Equipment installed by ADT, unless specifically designated as being covered by the Extended Service Plan, if applicable. Customer must furnish the necessary electrical power at its expense to obtain warranty services. Charges for non-covered repairs will be at ADT's then-current labor and material rates, including a minimum visit or trip charge.

THE WARRANTIES SET FORTH ABOVE ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER'S EXCLUSIVE REMEDIES ARE SPECIFIED ABOVE.

#### **NO WARRANTY**

Software Upgrades. Purchases of software upgrades have no warranty from ADT. Notwithstanding anything to the contrary in the Proposal or in any Master Agreement between the parties, the liability of ADT related to software upgrades pursuant to the Proposal shall be limited to the Total Price for the relevant Software set forth in the Proposal.

Manufacturer Software Support and Services. Purchases of manufacturer software support and services have no warranty from ADT. A purchase of manufacturer software support may entitle Customer to software version upgrades from the manufacturer. Any labor to install and commission the software upgrades is not included unless specifically set forth in the Proposal.



Notwithstanding anything to the contrary in the Proposal or in any Master Agreement between the parties, the liability of ADT related to software upgrades pursuant to the Proposal shall be limited to the Total Price for the relevant Software set forth in the Proposal.

Sprinklers. ADT does not warrant any sprinkler services (including but not limited to installation, testing, inspection, repair and maintenance) provided by ADT ("Sprinkler Work") against failures or against defects in the materials or workmanship provided. However, if any replacement part or item of equipment installed by ADT proves defective, ADT will extend to the Customer the benefits of any warranty ADT has received from the manufacturer. Removal and reinstallation of any equipment or materials repaired or replaced under a manufacturer's warranty will be at Customer's expense and at the rates then in effect. THERE ARE NO WARRANTIES, STATUTORY, EXPRESS OR IMPLIED, IN CONNECTION WITH THE SPRINKLER WORK PERFORMED HEREUNDER, AND THE SOLE AND EXCLUSIVE REMEDY OF THE CUSTOMER FOR FAILURES OR DEFECTS IN THE SPRINKLER WORK PERFORMED IS TO HAVE THE SPRINKLER WORK REDONE AT THE CUSTOMER'S EXPENSE.

eSRG. Consulting services performed by the ADT eSRG team carry no warranty from ADT beyond the general warranty set forth above.

Design. Design services performed by ADT carry no warranty from ADT beyond the general warranty set forth above.

Monitoring Services. Monitoring Services carry no warranty from ADT. If applicable, see Monitoring Services terms and conditions for additional information.

Hosted Services. Hosted Services carry no warranty from ADT. If applicable, see service provider's terms and conditions for additional information.

#### Electronic Article Surveillance (EAS) and Security Gates.

- a. Customer acknowledges that installation and services of EAS or security gate equipment may require cutting, fastening or bolting to their premise floor, walls and/or ceilings. ADT does not warrant and disclaims responsibility for repair of floor, floor coverings, walls, wall coverings, ceilings, ceiling patching, painting, matching of finishes, restoration or replacement, or for related expenses.
- b. ADT will reimburse Customer expenses for floor excavation, cutting, and refinishing for repairs to system required during the applicable warranty period, but not for floor covering, carpet or tile restoration or replacement.
- c. For service required after the warranty period, Customer assumes all cost of repair, including but not limited to, floor excavation and refinishing, regardless of the reasons for such repair



At ADT Commercial, we do business in a world that is rapidly evolving. We also provide solutions that serve a diverse population of customers with unique needs and challenges. Understanding differences and cultivating an inclusive culture is essential to drive innovation and foster an environment where our teams can do their best work and meet the aspirations of our customers.



## Our D&I strategy focuses on three areas where we can have the most impact:



#### Workforce

Develop a diverse workforce where team members can grow and thrive



#### Workplace

Create an inclusive workplace where team members can do their best work with a sense of belonging



#### Marketplace

Cultivate relationships with diverse communities and organizations in the marketplace

#### **Diversity & Inclusion Foundation**

ADT Commercial is founded on four Guiding Principles that guide the way we conduct our business every day. Diversity and inclusion is at the heart of these Guiding Principles, allowing us to transform our organization and lead the industry through better serving our customers' needs.

#### **Customers**

ARE OUR TRUE NORTH

We are continuously working towards a diverse workforce that better reflects our diverse customers and the communities we serve. This allows us to meet our customers where they are in order to better fulfill their needs.

### **Our People**

Diversity allows us to expand our talent pool, increasing our overall experience and varied expertise as a company. Inclusion allows us to create a culture of engagement and open participation Together, we are focused on creating a company that people aspire to join, are excited to work for, and where they can actively build their careers and tenure.

DIVERSITY INCLUSION

### **One Ideal**

**PARTNER** 

A diverse workforce has been proven to foster collaboration between individuals with wide-ranging perspectives, backgrounds, and work and life experiences to foster creativity, better our decision-making, drive success and enable transformation. This philosophy helps us to serve our customers more completely and to the highest standard.

#### **Dedicated**

TO COMMERCIAL

Our ability to appeal to, attract and retain more diverse talent will help us to grow, compete and evolve-ultimately increasing our profitability, market share and resonance with our customer base.

#### **Diversity & Inclusion Programs**

#### **Workforce: Culture of mentorship**

ADT Commercial promotes a culture of mentorship as a way of life in the organization, and provides a platform that increases under-represented groups in hiring and promotion.

#### **American Corporate Partners**

ADT Commercial partners with American Corporate Partners (ACP), a national, non-profit organization dedicated to helping military Veterans transition to civilian life through mentorship programs. Currently 50 volunteer mentors support 50 veterans in the ACP Mentorship Program.

#### **Diversity Mentorship Academy**

The ADT Commercial Diversity Mentorship Academy is a six-month program that matches diverse employees (mentees) seeking professional and personal development guidance through a volunteer network of established leaders (mentors).

Each class includes a cohort of 30 mentees and a wide array of mentors from different disciplines, career experiences and perspectives across ADT Commercial, from the top-down. Expected outcomes for mentors include gaining experience in leadership development and satisfaction of sharing career experiences relevant for mentees' professional growth. Expected outcomes for mentees include moving out of their comfort zones, being willing to try new things, gaining critical career experiences through best practice and expanding their professional networks.

#### **General Manager Development Program**

ADT Commercial invests in and develops highpotential employees to be future leaders through a 12-month program that includes hands-on training, mentorship, and career development with internal executives and executive consultants

#### **McKinsey Leadership Academy**

Nominated Black team members/leaders in twocapability programs with McKinsey Leadership Academy to equip Black leaders with the capabilities, mindset, behaviors, and network needed to achieve their professional aspirations.





#### **Workplace: Driving inclusion with Business Employee Resource Groups**

Business Employee Resource Groups (BERGs) are groups of employees who actively contribute to the mission of making diversity and inclusion an important part of the workplace. Created to provide an inclusive network for learning and the open exchange of ideas, BERGs can help us all better appreciate the strengths, aptitudes, and abilities our people bring from different backgrounds and life experiences.



Mental Wellness: Provide education and programming to destigmatize mental health and learn to better take care of our mental and emotional health.



Black BERG: Create opportunities for new and existing Black team members to build relationships across ADT that help them to grow and thrive.



**Women**: Ignite ways to partner with each other to unleash our full power and potential and increase greater representation for women at all levels of ADT.



**LGBTQ+**: Build a supportive, appreciative, understanding and inclusive environment at ADT for lesbian, gay, bisexual, transgender, queer, questioning and asexual (LGBTQ+) employees. Promote greater understanding about workplace and social issues that affect LGBTQ+ employees at ADT and the customers we serve.



Asian: Celebrate Asian culture and support Asian advancement in the workplace.



**Veterans**: Embrace our proud community of those currently serving in the military, veterans of all branches, and supporters, to action a culture of comradery, development, veteran recruitment, and retention.



Hispanic: Develop a center of excellence for Hispanic ADT employees and their allies to develop professionally, network and apply their skills to improve the way our services help protect and connect Hispanic communities.



**Disabilities**: Create a safe and empathetic space where people with disabilities and their allies can openly discuss and raise awareness of workplace issues facing them and promote a positive environment for people with disabilities.



**Young Professionals**: Establish a network for young professionals that help them live their values with the goal of fostering ADT's growth and success through community involvement, personal empowerment, and professional development.



#### Marketplace: Making a difference in the communities we serve

#### **Supplier diversity**

Procure from diverse, minority-owned companies (Black, Hispanic, disabled, veteran, women) for ADT Commercial project work.

#### **Outreach**

ADT Commercial focuses on under-represented groups in philanthropic activities. A few recent examples:

- ADT Always Cares donated \$250,000 to the United Negro College Fund, the nation's largest minority education organization.
- ADT partnered with UNCF to award five students with a four-year scholarship and internship program which will include 1:1 mentorship from five ADT leaders to develop underserved youth.

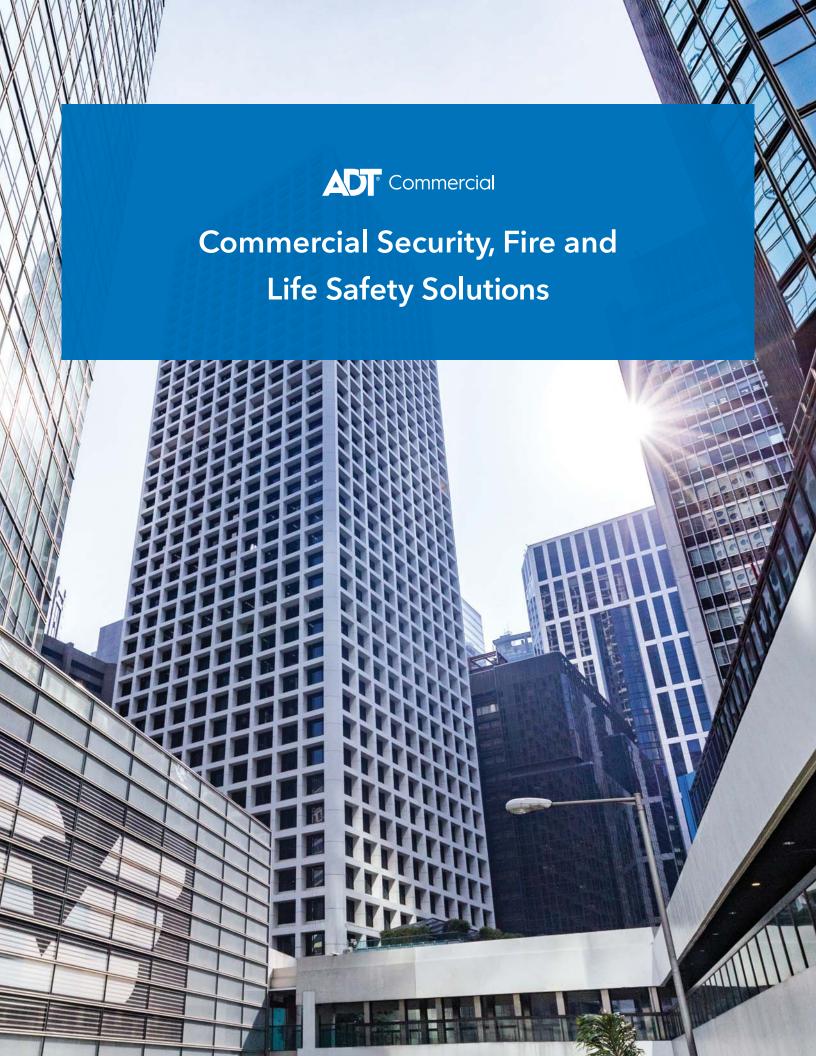
#### **Ethical AI technology**

ADT Commercial is leading the market in the development of an ethical AI solution through the acquisition of Percepta AI, an early-stage startup. Percepta was founded in response to emerging privacy and bias concerns surrounding the use of facial recognition technologies. It is designed to anonymize individuals' demographic features—including race, gender and age—with an aim to ultimately remove them from the decision matrix of AI programs that are focused on detecting the behavior of one individual. Percepta's approach is to predict outcomes based on behavior rather than on the physical characteristics of the person exhibiting the behavior.

adtcommercial.com



Powered by Experience. Driven by Excellence.™



# 100% We are 100% focused on our commercial customers.

ADT Commercial takes a holistic approach to managing your risk and helps to ensure all solutions are working together. Because some threats can be complex, our services provide a layered approach with multiple levels of defense.

#### Intrusion detection

Intrusion alarms and professional monitoring can help provide your business with effective, affordable protection for employees and your customers. They can help prevent unauthorized property entry, burglary, theft and vandalism. Panic buttons can be activated to notify responders in the event of a robbery or other dangerous scenario. Our eSuite<sup>5M</sup> services allow you to conveniently monitor and control your security system remotely.

#### Cloud-based video surveillance

Today we can use video to help enhance your business intelligence and help put a lid on rising costs. Our cloud-based video surveillance solution allows you to record, store and access video from multiple locations in a secure online environment without the need to manage servers and software.

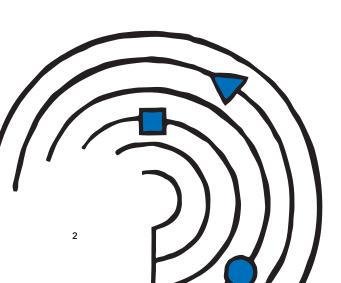
### Fire alarm system installation, maintenance and monitoring

Our comprehensive fire and security service offerings include everything from planning and installation using advanced technologies, to sophisticated monitoring services, along with testing and maintenance from specially trained and certified technicians. We excel at integrating complete, complex and customized fire and security systems. Whether you need to update a legacy system or start from the ground up, our expertise covers most major manufacturers.

- 24/7/365 UL Listed, Five Diamond CSAA Monitoring
- Fire doors and smoke/fire dampers
- Fire extinguishers
- Fire sprinklers and suppression (in select markets)
- Sound and communications

#### **Network Operations Centers**

Our two ADT Commercial Network Operations Centers (NOC) are staffed by a highly skilled team of IT professionals who help monitor security for companies both large and small. Our team holds the Cisco Cloud and Managed Services Express Partner Certification—and they can apply their expertise to help manage and monitor your cybersecurity solutions. We help monitor your network and firewall, manage your anti-virus software and create cloud-based backups to help ensure business continuity.





#### Access control systems

The ability to control and manage access to your business at all entry points is critical to the safety of your employees and customers—and why access control systems should go beyond simply locking and unlocking doors. We offer hosted and managed access control options in addition to stand-alone solutions.

#### Integrated solutions

Our enterprise solutions team can help build network-based solutions for your organization, complete with the project management and technical resources you require to help with successful project implementation and ongoing support. The ADT Commercial Network Operations Center (NOC) team creates and implements networks, ISP services and more. They can monitor the health of a network and connected devices for turnkey implementation and management.

#### Remote video

Video verification helps to ensure a fast police response time and aids in reducing false alarm fees. Our central station operators can view on-site activity associated with the receipt of an incoming intrusion alarm signal. This allows us to provide your contact with more information about activity at the location to help avoid an unnecessary police dispatch. In case of an actual intrusion attempt, we can provide descriptions and location of perpetrators to the authorities.

Video assistance increases site security and helps protect employees—making your business a safer place for customers and employees alike. Our central station operators use interactive remote video to provide your employees with immediate access to professional security assistance.

Video escorts can provide added peace of mind to employees as they arrive and leave your property. To use this service, employees simply call a dedicated phone number from the safety of their vehicle or your facility. A remote video connection is then established by a central station operator, and we watch employees to help ensure they remain safe as they enter or leave your facility.

Video guard tours help enhance site security without increasing your on-site physical guard costs. We can perform remote video guard tours at the times and intervals you select, looking for any suspicious activity or unusual conditions, as per your specific instructions.

#### eSuite<sup>™</sup> account management

eSuite is a superior customer account management tool that will help your business easily navigate the administrative and reporting requirements of monitored systems.

# We understand your risks and will help you manage them.

ADT Commercial provides comprehensive physical security, fire and life safety solutions that allow you to focus on running your business—while we help mitigate the many risks you face in today's business environments.

Banking and financial services		Industrial
Commercial buildings		Pharmaceutical
Education		Professional services
Energy and utilities		Restaurant
Food and beverage		Retail
Healthcare	Marke	Telecommunications
Hospitality		Transportation and logistics

# We are committed to customer service excellence.



We offer customers the best of both worlds—a strong national company with local offices providing a quality service experience.



We dispatch technical personnel certified to service the systems at your sites, and they show up on time with the right equipment. We also email you an expected service time arrival and technician picture, so you know who to expect, and when.



We strive to answer calls within a few rings—with no automated phone systems. Same-day service is our goal, not an upcharge. We have thousands of in-house technicians to help us deliver this exceptional service response.



Our enterprise-level solutions include Lenel OnGuard, Honeywell Pro-Watch, Software House, AMAG Technology, Genetec, Avigilon and Milestone. In select markets, we also offer Edwards, Notifier and Gamewell FCI.



We have dedicated commercial monitoring centers—redundant and listed by Underwriters Laboratories. We provide monitoring and advanced network services through our two Network Operations Centers.









# Powered by Experience. Driven by Excellence.™



ADT has been serving businesses for more than 145 years. After splitting from its parent company in 2012, ADT emerged as a separate company initially focused on home and small business security. Since then, ADT merged with Protection 1, building upon its commercial capabilities and customer focused approach with over 15 strategic acquisitions. ADT Commercial is founded on decades of experience serving commercial clients.

#### Our only business is helping to protect your business.

We've grown our commercial technical competency to serve customers in a unique way—with the scale and expertise to help meet your needs throughout the U.S. Our leadership has a single-minded focus on our commercial customers—having spent the majority of their careers in the security, fire and life safety industries. ADT Commercial was formed to focus on the disciplines required to help meet the complex needs of our commercial customers.



Expertise in delivering customer service excellence and servicing multisite National Accounts.



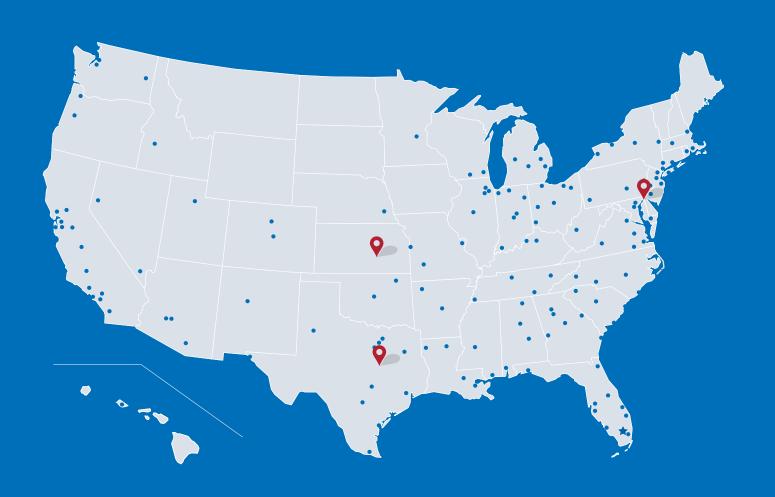
Offering risk management consultancy and expertise servicing Fortune 1000 and global enterprises.



Providing leadership in fire, life safety and integrated security solutions.

# Local offices. National resources. Personal service.

Many large security companies contract outside dealers to represent them, but we hire all of our own security sales consultants as employees. We are a national company with highly trained local professionals who provide innovative security products and services, expert installation and unparalleled customer service.



### Our commitment to customers

These guiding principles are the foundation of ADT Commercial. They drive our success as we strive to deliver customer service excellence at every point of interaction.



#### **Customers are Our True North**

We know that our reputation is based on how we serve our customers.



#### Our People are the Difference

We strive to be the best technically-trained team in the business.



#### **Dedicated to Commercial**

We are 100% focused on our commercial customers.



#### **One Ideal Partner**

We are the premier holistic solutions partner—a full-service national company with nimble local delivery teams.

### Let's start a conversation.

We make it easy to switch providers, and our onboarding process is predictable, dependable and painless. You will be assigned a dedicated team to help with recommending and implementing the solutions that fit your needs.



833.238.5224

adt.com/commercial



Powered by Experience. Driven by Excellence.™



SSI

Integrated Installation (Multi-Site) 2018



2018

Installer of the Year



**SDM** Dealer of the Year



TMA Five Dia

Five Diamond Certification



A+ BBB Rating
Accredited

NATIONAL ACCOUNT

# Security, Fire and Life Safety Solutions

Our approach is designed to meet the complex needs of large commercial organizations.



# We provide enterprise solutions for complex operations

From alarm monitoring to enterprise-wide system integration, network design and implementation, we offer our National Account customers solutions to help mitigate risks, reduce losses and add value as your security services provider.

V

## ADT Commercial provides a robust portfolio of security, fire and life safety solutions including:

#### **Security solutions**

- Access control systems
- Intrusion alarm systems
- Video systems, remote monitoring and analytics

#### Fire and life safety solutions

- Fire alarm systems (standard and wireless)
- Fire sprinkler and suppression systems\*
- Advanced smoke, heat and gas detection systems
- Emergency Responder Communication Enhancement Systems (ERCES, BDA, DAS)
- Mass notification and emergency communications systems
- Ancillary services (emergency lights, extinguishers, fire and smoke dampers)

\*In select markets

#### **Specialized solutions**

- Safes and vaults-UL Listed
- ATM/ITM solutions\*
- Electronic Article Surveillance (EAS)
- Personnel and asset locating
- Critical condition monitoring
- Security-only networks
- Cloud and IP-based systems
- Pandemic management solutions
- Security gates

#### **Services**

- Systems integration
- eSuite<sup>SM</sup> account management
- 24/7/365 UL Listed monitoring
- Installation, testing, inspections and maintenance
- Design engineering
- Analytics and reporting
- Enterprise security risk consulting
- Remote managed services





ADT Commercial National Account professionals have deep industry knowledge and work in partnership with your team to help them address your specific risks. We know the value of transparency and performance measurement. We employ best-in-class tools and strive to deliver an outstanding security program performance with quantifiable results. We help promote consistency across your locations with national multisite business security and fire solutions.

 $\blacksquare$ 

#### We are committed to delivering customer service excellence.

#### **National and local**

We offer customers the best of both worlds—a strong national company with local offices providing a quality service experience. We have a broad footprint and can meet your needs—whether you have one site, a dozen sites or 5,000 sites.

#### A sense of urgency

We strive to answer all calls within a few rings—with no automated phone systems. Same-day service is our goal, not an upcharge.

#### **Qualified technicians**

We dispatch technical personnel trained to service the systems at your sites—they show up on time with the right equipment. We also email you when you are next on the technician's schedule along with their picture so you know who to expect, and when.

#### **Extensive experience**

In order to help deliver an exceptional service response, we have thousands of our own technicians with an average tenure of over 9 years.

#### **National Account program**

We created a National Account program that makes it easy for you to do business with us by offering a single point of contact and dedicated teams to proactively manage your program.

# Our unique service innovations lead the industry

We are committed to delivering the latest in technology while providing our National Account clients with customer service excellence. To deliver on that commitment, we created a National Account program that makes it easy for you to do business with us by offering a single point of contact and dedicated teams to manage your program. As part of that program, we operate a National Account Operations Center, which manages everything from service and installation to monitoring and billing, to help ensure consistency to each customer's standards—delivering all services with a local touch.

#### •

#### 1 Touch team

We dedicate a team to each premier National Account customer. Your team will help your business from order entry all the way through billing. This creates a truly seamless experience for customers and provides a true "one point of contact" approach. Our focus on performance enhancement allows us to better serve your needs by being proactive rather than reactive.

#### ▼

#### **Customer scorecard**

We collect the customer satisfaction Score of every National Account installation and service call and compensate local operations teams in part based upon these scores. This helps to ensure that excellence in customer service remains the focal point of all team members.

#### .

#### 1 Report

The 1 Report executive summary is prepared for premier National Account customers on a quarterly basis to review performance and help you plan for continuous improvements.



# Real-time data provides security insights

**eSuite<sup>SM</sup>** account management enables you to make account updates, view system activity history, and identify and respond to issues in real time. Gain actionable insights from a single platform to help inform critical business and operational decisions.

#### **Account management**

- Add and update your contacts and alarm codes
- Place systems on test
- Verify and update open and closing schedules
- Pay and view invoices
- Manage users and permission roles
- Manage permits

### Service, installation and inspections

- Request service calls
- View service history, details and technician resolution notes
- Track installation work
- Access deficiency repairs
- View real-time service call status

#### **Activity and reporting**

- Access alarm history and activity
- Scheduled reporting capabilities for reports and dashboards
- View service, installation and inspection reports
- View video verified alarm events

#### **Real-time activity reporting**

View critical location and business activity with trending graphs and customizable dashboards. Easily review location data essential to helping protect your business.









Designed for the way you work

Our enhanced mobile application adds flexibility by allowing your team to utilize the key features of eSuite on their mobile device.

# Our central station monitoring services fortify your teams

We operate company-owned UL Certified monitoring centers, including a dedicated National Account Operations monitoring center, all with redundant backup. Automated signal load balancing and backup architecture helps to ensure that your critical intrusion, fire and life safety alarms receive our fastest possible response despite weather or other emergencies.

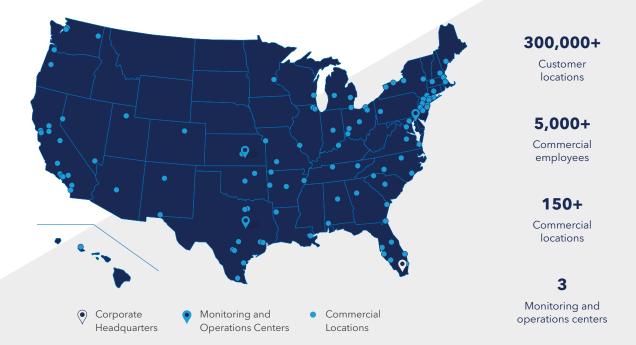
### Our monitoring centers hold the following certifications:

- UL Certified
- FM Approved
- New York City Fire Monitoring Rated
- TMA Certified Five Diamond Central Station
- ASAP (Automated Secure Alarm Protocol)

All calls to our monitoring and customer service centers are answered by an associate who is trained to assist you. We do not utilize automated phone-answering systems. In jurisdictions that have adopted ASAP, we can enact the protocol for faster, more accurate, two-way communications with dispatching agencies for better response time by authorities.

### Additional capabilities include remote video services and custom applications:

- Advanced video analytics
- Critical condition monitoring
- Managed or hosted access control
- Monitoring of access control system events
- Video assistance
- Video escorts
- Video guard tours
- Video verification



# We provide IT as a core competency with our integrated solutions

We hold the certifications to install, implement, commission, manage and monitor security-only IT networks. We operate a Network Operations Centers (NOC) as part of our enterprise solutions—with a team of Cisco Certified, Meraki Certified and Sonicwall Certified professionals.

Our team also holds the Cisco Cloud and Managed Services Express Partner Certification, making us one of the only security systems integrators to hold this designation. The NOC team can install, implement and manage your security network infrastructure. They will then monitor your alarm traffic and the critical events that communicate over it.



#### **Network and managed services**

Our ADT Commercial Network Operations Center offers a number of managed and hosted network services to include but not limited to: security-only networks, wireless access point management, hosted client-side VPN, hosted virtualized computing (VM), and security server workstation monitoring and management.

#### **Integrated security systems**

Our enterprise solutions team can build network-based solutions for your organization, complete with the project management and technical resources you require to help with successful project implementation and ongoing support.

#### **Auditing and evaluations**

We provide a variety of services, ranging from risk and vulnerability assessments to full-scale project design packages.

#### **Unified communications**

We help you unify all of your video, data and mobile applications for meaningful and cost-effective communications.

#### The National Strength You Want. The Local Knowledge You Need.

You can rely on us to be your One Ideal Partner for integrated solutions that help you reduce costs, mitigate risks and protect your people, property and assets.

#### **MAKE THE RIGHT CHOICE**

- ► Innovate with expert advice
  - Benefit from decades of enterprise-level industry experience, custom designs and specialized training
- **▶** Single point of contact

Streamline your security, fire and life safety program with one call for all of your needs

- Customer service excellence
  - Your systems are serviced by a team of dedicated, trained and qualified commercial technicians

► Always there for you

Dedicated commercial operations centers provide 24/7/365 UL Listed monitoring and customer support

► Take control of your security

Gain visibility and take action on your security with eSuite cloud-based account management

► Easy to upgrade to ADT Commercial

We make it painless to switch providers with a dependable onboarding process



#### Let's start a conversation

833-238-5742



adtcommercial.com

Powered by Experience. Driven by Excellence.™



Reduce your costs, ensure compliance and help mitigate risks.





### Your security team's time is valuable

ADT Commercial is your One Ideal Partner for managed and hosted security, fire, life safety and network services, allowing your employees to focus on your business success.

#### **Experience matters**

Our experienced professionals manage over 1,500 networks at our ADT Commercial Network Operations Center (NOC) providing remote monitoring, management and support. We offer proactive system maintenance, network connections and security audits performed by Tier 2 support with:

- CompTIA Security + certification
- Multiple Cisco Legacy Route/Switch and Meraki Cloud-based certifications
- Diverse manufacturer certifications across numerous security platforms including traditional and cloud-based video, intrusion and access control





Our sophisticated process delivers automated reporting of your system's health and timely customer support to help manage your security program—24/7/365.

# Our innovative suite of solutions include:

#### **Network services**

#### Security-only networks

Security-only networks are separate from your business networks and are specifically designed to host security systems at your locations. Your ISP circuit is provided by ADT Commercial and centrally managed by our premier systems analysts at the Network Operations Center (NOC). Network monitoring includes change requests for approved network devices, as well as switching and security, ISP monitoring, reporting and auditing services for approved devices.

#### **▶** Wireless access point (WAP) management

Our experts can manage your VLANS, wireless names, passwords and encryption changes. Support includes patch management, connectivity support for third-party vendors, monitoring of approved devices and unlimited change requests for SSIDs.

#### Hosted client-side VPN

ADT Commercial-hosted remote VPN access enables customers to access their security-only network 24/7/365 from outside their physical locations. Hosted client-side VPN includes monitoring of concentrators, connectivity support and patch management.

#### **Security server services**

#### NVR and IP video management

NVR management provides health monitoring of your recorders and cameras, recorder OS patching, VMS patching and IP subnet management. Monitoring includes system down, camera down, HD health check, anti-malware and patch management for camera firmware and NVR application.

#### Security server management

Security server management allows
ADT Commercial to manage a customer's
on-site security server remotely from the
NOC. The NOC will monitor the system
health and services of the on-site security
server, keeping your application layer and
OS patching current.

#### Security server workstation monitoring and management

Our solution is an on-premise customer workstation connected to a security-only network that includes the Bitdefender anti-virus cloud device. Monitoring and management includes overseeing hard drive health while online, processor and RAM, software black and white list, and system service.

#### Video services

#### Cloud NVR

Our cloud NVR includes monitoring of NVR and bridge devices, connectivity support for third-party vendors, remote troubleshooting and unlimited change requests.

#### Cloud device health alert monitoring and notification

ADT Commercial cloud device health alert monitoring provides notification of any issues that may occur. You'll be alerted if any cameras are down, network devices are not responding, hard disk failure/faults and incidents of systems malfunctioning.

#### Video services

#### Video alarm verification

Video alarm verification helps to reduce false alarm fees, prevent unnecessary police dispatch and provide more information on actual crimes in progress to first responders.

#### Remote video solutions

We have dedicated commercial and National Account monitoring and operations centers that offer additional interactive remote video services.

- Video assistance helps provide a safer and more secure environment for your employees and customers through a remote video look-in capability and two-way audio
- Video escorts provided for employees who may have to open or close the business alone
- Video guard tours help reduce manned guard expenses with remote video tours of your premises
- Advanced video analytics help distinguish between humans or other activities to ensure proper incident response

#### **Access control services**

#### ► Hosted, traditional and cloudbased access control, credentialing and database management

Traditional access control consists of an on-premises access control system that provides software, user database management, access control policy changes, auditing, and enforcement. The hosted version is provided on an ADT Commercial server located at our dedicated NOC. Cloud-based access control platforms include customer side hardware supported on cloud based platform, browser based configuration and centralized cloud database management by the NOC.

#### Access control panel health monitoring

Monitoring and reporting on up/down status of IP-based door controller hardware.

#### **Additional services**

#### Hosted virtualized computing (VM)

We provide the virtualization of security servers. These hosted solutions are for security-related servers and resources, such as access control systems, databases and enterprise video solutions. Our services include monitoring and vision of virtualized environments.

### Environmental and critical condition monitoring

Protect your people, property and inventory with top tier monitoring that tracks temperature, humidity, door openings, CO2, ULT, LN2, compressor runtime, refrigerant leaks, dishwasher final rinse and differential pressure or power interruptions.

#### Hosted infrastructure (laaS)

We provide a unified suite of services to build, own, operate, manage, measure and maintain the security technology infrastructure of your organization, including security servers and virtualized computer networking.



#### **Capabilities**

- Remote troubleshooting
- 24/7/365 connectivity support\*
- 24/7/365 monitoring of solutions and devices\*
- Unlimited change reports and management
- Application and OS patch management
- Third-party support management
- Analytics and reporting
- Reporting and audits

\*When applicable

#### **Additional Genetec services**

24/7 Level 1 remote support for Genetec includes:

- Genetec Security Center Omnicast and Synergis
- Hanwha and Axis camera interface with Genetec integration
- HID and Axis door controller interface with Genetec integration
- Web-based PoE switch basic troubleshooting

#### The National Strength You Want. The Local Knowledge You Need.

You can rely on us to be your One Ideal Partner for integrated solutions that help you reduce costs, mitigate risks and protect your people, property and assets.

#### **MAKE THE RIGHT CHOICE**

#### Innovate with expert advice

Benefit from decades of enterprise-level industry experience, custom designs and specialized training

#### ► Single point of contact

Streamline your security, fire and life safety program with one call for all of your needs

#### Customer service excellence

Your systems are serviced by a team of dedicated, trained and qualified commercial technicians

#### ► Always there for you

Dedicated commercial operations centers provide 24/7/365 UL Listed monitoring and customer support

#### ► Take control of your security

Gain visibility and take action on your security with eSuite cloud-based account management

#### Upgrade to ADT Commercial

We make it easy to switch with a dependable onboarding process



#### Let's start a conversation

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### K-12 education

#### Create a safe learning environment by helping to protect students, faculty, administrators, visitors and physical assets

When it comes to the safety and security of schools, you need experts on the job. The ADT Commercial team of professionals brings an unmatched breadth of expertise and years of hands-on experience to every challenge. We can help you create a comprehensive security plan, then install, test, inspect, monitor, service and teach your people how to use it. Whether you want to integrate with a legacy system, start from scratch or just add in a video system, we can help select and implement the latest advanced technologies that are just right for your school or district.

## A comprehensive plan to meet a growing array of risks

What do you need? What are you missing? How will it work? The right security plan starts with understanding your needs, then applying advanced technology to provide solutions to help meet those needs. Before we

begin any project, our team will sit down with you to review your facilities, your individual concerns and your current systems. Then we'll work to create a turnkey security plan that you can rely on and that can change as your needs evolve.

#### Systems integration

Most schools already have fire systems and some security in place. At ADT Commercial, advanced systems integration and cutting-edge applications are our hallmark. All of your electronic security systems can be fully integrated with our fire, life safety and physical security system solutions.

#### K-12 solutions

#### **ACCESS CONTROL**

Our specialized teams deliver a full range of access control solutions that include access and egress, door control, badge systems and biometrics including DNA, fingerprints, retinas and irises, and even voice patterns. You can manage the system remotely via our industry-leading cloud solutions and configure alerts in the technology of your choice (on-site alarm, telephone, cell, text, email).

#### FIRE ALARM

Backed by a 50-year heritage from some of the most well-respected names in the fire industry, we can provide everything your school needs, from a zone panel to a fully networked system that includes fire, carbon monoxide, smoke and heat detection.

#### INTERCOM

Our intercom systems allow for two-way interaction and help provide appropriate information to you and your staff. They also allow for immediate interaction in case of an alarm condition.

#### INTRUSION DETECTION

We use the right technology for your school, not an out-of-the-box solution. This helps to ensure that only real alarms are detected and transmitted to responding agencies. Video alarm verification helps reduce false alarm fees, unnecessary police dispatches, and provides more information on actual crimes in progress.

#### MONITORING

We have dedicated commercial monitoring centers redundant and listed by Underwriters Laboratories. Powered by industry-leading technology and solutions, 24/7 monitoring can add valuable coverage to your system.

#### PANIC BUTTON

On-site panic buttons can immediately be triggered during an event to alert first responders. In emergency situations, response time is everything.

#### REMOTE GUARD TOURS

We help you to decide whether to reduce manned guard expenses with remote video tours of your premises. We can perform these tours at times and intervals you select, looking for specific activity you deem important. Two-way audio capabilities also allow for immediate intervention and can help stop an event in progress.

#### **VIDEO SURVEILLANCE**

Our video systems include DVR and NVR (analog and IP) and networked IP components that use network standards and networked attached storage devices for increased flexibility. Using network architecture, remote viewing is as simple as logging on.

#### Let's start a conversation.

ADT Commercial has extensive experience working as partners with educational facilities at hundreds of locations across the country. We make it easy to switch providers, and our onboarding process is predictable, dependable and painless.

833.238.5224

adt.com/commercial





### Turnkey fire alarm systems

#### One call takes care of it all

ADT Commercial offers everything you need to install a fire alarm system. Our turnkey service is simple and easy to manage—without making endless phone calls to find qualified contractors, juggling schedules and struggling to keep up with multiple warranties. Professional, in-house veterans will tailor, install and program a fire alarm system that meets your company's unique needs. Additionally, we have great relationships with qualified electrical contractors who we can subcontract to while we provide total project management and oversight to ensure a quality project is delivered.

### Local professionals delivering customer service excellence

Choose ADT Commercial and you won't have to wonder if the installation contractors know what they're doing or understand your system—because they're certified, highly experienced professionals. They oversee the process and quality control from the initial conversation to getting your system operational. We can even provide ongoing inspection and maintenance, and advanced monitoring.

#### The power of partnership

ADT Commercial offers the strength of national resources along with the attention of local management. Our goal is to build long-term partnerships with customers. After installation and programming, we also offer testing, inspection and maintenance programs to help ensure your facilities are safe and in compliance with increasingly complex local, state and national fire safety requirements.

- Advanced monitoring from our central stations provide an additional layer of security for your personnel and property.
- If lightning strikes, literally or figuratively, our inhouse 24-hour emergency service and repair teams can respond with agility and speed.



# ADT Commercial turnkey fire alarm systems



ONE PHONE NUMBER

ONE WARRANTY

ONE CONTACT

ONE PROVIDER

ONE TOTAL SOLUTION

We handle it all, including new systems or retrofitting current systems, ongoing maintenance, testing and repair

- Installation
- Programming
- Preventative maintenance
- Testing
- Inspections
- Code compliance
- Performance-based solutions
- Applications-based solutions
- Central station monitoring
- 24-hour emergency service and repair
- Fire alarm system retrofitting and tenant build-outs
- Fire sprinkler systems (in select markets)

#### Let's start a conversation.

Whether you have five locations or five hundred, we're ready to tailor, install and program a fire alarm system to meet your needs. We make it easy to switch providers, and our onboarding process is predictable, dependable and painless.

833.238.5224

adt.com/commercial





# Is there a retrofit in your future?

If you're a property owner, facility manager or chief engineer, retrofitting an aging security, fire and life safety system can be a complex undertaking. We can simplify the process with a streamlined approach that lets you work with ADT Commercial professionals to help design-build a turnkey retrofit solution—rather than relying solely on an electrical contractor.

Get exactly the system you want along with the advice you need.



Powered by Experience. Driven by Excellence.™



The ADT Commercial TERMS program stands for Total Engineered Retrofit Managed Solution that helps prevent site disruptions, failed inspections, compliance fines, construction delays and helps save lives, existing wiring, select legacy equipment—and yes, money.

#### **Total**

Our proven process begins with an initial site survey and design assistance—followed by AHJ conceptual plan review approval and the electrical contractor bid process. We handle equipment procurement, programming and testing, all the way through to post-installation support including warranty, monitoring, tests and inspections along with equipment selection based on the needs of the project.

#### **Engineered**

Before any design work, we perform a complete site survey that includes every room in your building—with a sharp eye to "what can be reused, what must be new and what must be changed."

#### Retrofit

Decades of practical experience in the field provides us with incredibly valuable insights as to the best approach. We build a plan around keeping your existing system active while the new system is being installed, all in a manner that minimizes cutting, patching, painting, wall covering, etc. This helps reduce the impact to your building and installation costs.

#### Managed

We project manage the retrofit and keep you in the loop by efficiently leveraging today's technology with remote virtual progress meetings.

#### Solution

Our approach is unique because it provides your organization with security, fire and life safety experts who have the skillset to provide the best value.

#### WHAT CLIENTS ARE SAYING ABOUT ADT COMMERCIAL TERMS

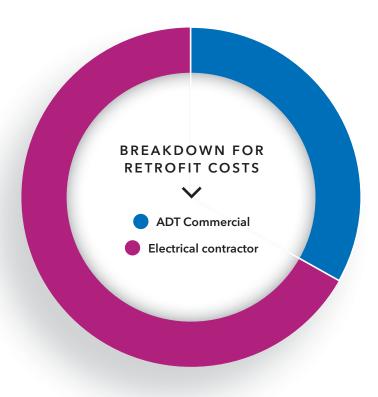
We are an owner's representative for a 12-story high-rise that requires three bids for everything they do. Our team presented three proposals for fire alarm replacement to their board. In addition to the ADT Commercial proposal, we also presented two additional proposals from more traditional life safety consulting firms. You were selected because ADT Commercial provided the best turnkey solution with more definitive front end pricing that was based on specified quality equipment.

Thomas V. Carr, AIA

Carr Design and Construction Solutions, LLC

# A competitive bid that incorporates ADT Commercial quality

- We will provide you with bids from three prequalified electrical contractors who are highly experienced at installing security, fire and life safety systems.
- The bids from the three electrical contractors will be included as a part of our proposal for the equipment and associated technical services.
- On average, two-thirds of retrofit costs consist of the electrical contractor's materials and labor so your bid process will truly be "apples to apples" when you retain us to manage the security, fire and life safety components of your system.



# A step-by-step guide to ADT Commercial TERMS

#### PHASE ONE

Initial meeting that includes a needs assessment and identification of all challenges.

#### **PHASE TWO**

Comprehensive site survey, design, permitting, budgeting and scheduling that includes shop drawings, equipment submittal, specs, transition from the existing system to the new system and AHJ interface.

#### **PHASE THREE**

Bid and award process to include hosting a pre-bid meeting with electrical contractors, preparing bid form, issuing pre-bid meeting minutes, RFI response, issuing addendums and conducting a bid analysis—if applicable.

#### PHASE FOUR

Execution that begins with a project kickoff meeting, hosting virtual progress meetings and serving as subject matter experts.

#### PHASE FIVE

Post-installation that includes tests and inspections, monitoring, service, technology updates, tenant buildouts, tie-ins and programming.

The ADT Commercial National Fire and Life Safety Team (NFLST) is comprised of notable industry leaders in the fire and life safety community.

These include NICET-certified associates with decades of varied, hands-on experience in the installation, service and monitoring of fire solutions. Leading members of ADT Commercial's NFLST are actively involved with special committees at the National Fire Protection Association (NFPA), and are among the top-tier experts responsible for the oversight, writing and adoption of new codes and standards that serve as the foundation for the industry's evolving safety and compliance standards. The power of the NFLST is amplified with NICET-certified technicians and associates in our 150 branch locations to offer a holistic approach to fire and life safety for commercial environments.



#### Let's talk.

Reach out to your local ADT Commercial team for a consultation. We will schedule a time to explain how you can experience a retrofit using our proprietary process called TERMS. It can help you competitively bid your retrofit without compromising the long-term value and efficacy of your solutions.



Integrated Installation of the Year
SSI 2020 & 2018



Installer of the Year



Dealer of the Year SDM 2017



Five Diamond Certification

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