

TIPS VENDOR AGREEMENT

Between _____ and
(Company Name)

THE INTERLOCAL PURCHASING SYSTEM (TIPS) For RFP 171102 Commercial Cafeteria Equipment and Furniture - Part 1

General Information

The Vendor Agreement (“Agreement”) made and entered into by and between The Interlocal Purchasing System (hereinafter referred to as “TIPS” respectfully) a government cooperative purchasing program authorized by the Region 8 Education Service Center, having its principal place of business at 4845 US Hwy 271 North, Pittsburg, Texas 75686. This Agreement consists of the provisions set forth below, including provisions of all Attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any Attachment, the provisions set forth shall control.

The vendor Agreement shall include and incorporate by reference this Agreement, the terms and conditions, special terms and conditions, any agreed upon amendments, as well as all of the sections of the solicitation as posted, including any addenda and the awarded vendor’s proposal. Once signed, if an awarded vendor’s proposal varies or is unclear in any way from the TIPS Agreement, TIPS, at its sole discretion, will decide which provision will prevail. Other documents to be included are the awarded vendor’s proposals, task orders, purchase orders and any adjustments which have been issued. If deviations are submitted to TIPS by the proposing vendor as provided by and within the solicitation process, this Agreement may be amended to incorporate any agreed deviations.

The following pages will constitute the Agreement between the successful vendors(s) and TIPS. Bidders shall state, in a separate writing, and include with their proposal response, any required exceptions or deviations from these terms, conditions, and specifications. If agreed to by TIPS, they will be incorporated into the final Agreement.

A Purchase Order, Agreement or Contract is the TIPS Member’s approval providing the authority to proceed with the negotiated delivery order under the Agreement. Special terms and conditions as agreed to between the vendor and TIPS Member should be added as addendums to the Purchase Order, Agreement or Contract. Items such as certificate of insurance, bonding requirements, small or disadvantaged business goals are some of the addendums possible.

Terms and Conditions

Freight

All quotes to members shall provide a line item for cost for freight or shipping regardless if there is a charge or not. If no charge for freight or shipping, indicate by stating "No Charge" or "\$0" or other similar indication. Otherwise, all shipping, freight or delivery charges shall be passed through to the TIPS Member at cost with no markup and said charges shall be agreed by the TIPS Member.

Warranty Conditions

All new supplies equipment and services shall include manufacturer's minimum standard warranty unless otherwise agreed to in writing. Vendor shall be legally permitted to sell, or an authorized dealer, distributor or manufacturer for all products offered for sale to TIPS Members. All equipment proposed shall be new unless clearly stated in writing.

Customer Support

The Vendor shall provide timely and accurate customer support to TIPS Members. Vendors shall respond to such requests within one (1) working day after receipt of the request. Vendor shall provide training regarding products and services supplied by the Vendor unless otherwise clearly stated in writing at the time of purchase. (Unless training is a line item sold or packaged and must be purchased with product.)

Agreements

All Agreements and agreements between Vendors and TIPS Members shall strictly adhere to the statutes that are set forth in the Uniform Commercial Code as most recently revised.

Agreements for purchase will normally be put into effect by means of a purchase order(s) executed by authorized agents of the participating government entities.

Davis Bacon Act requirements will be met when Federal Funds are used for construction and/or repair of buildings.

Tax exempt status

A taxable item sold, leased, rented to, stored, used, or consumed by any of the following governmental entities is exempted from the taxes imposed by this chapter:(1) the United States; (2) an unincorporated instrumentality of the United States; (3) a corporation that is an agency or instrumentality of the United States and is wholly owned by the United States or by another corporation wholly owned by the United States;(4) the State of Texas; (5) a Texas county, city, special district, or other political subdivision; or (6) a state, or a governmental unit of a state that borders Texas, but only to the extent that the other state or governmental unit exempts or does not impose a tax on similar sales of items to this state or a political subdivision of this state. Texas Tax Code § 151.309. Most TIPS Members are tax exempt and the related laws of the jurisdiction of the TIPS Member shall apply.

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Assignments of Agreements

No assignment of Agreement may be made without the prior written approval of TIPS. Payment can only be made to the awarded Vendor or vendor assigned company.

Disclosures

1. Vendor affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this Agreement.
2. Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with Members in the TIPS program.
3. The vendor affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this Agreement.

Renewal of Agreements

The Agreement with TIPS is for one (3) year with an option for renewal for additional one (1) consecutive year. Total term of Agreement can be up to the number of years provided in the solicitation, if sales are reported through the Agreement and both parties agree.

Automatic Renewal Clauses Incorporated in Awarded Vendor Agreements with TIPS Members Resulting from the Solicitation and with the Vendor Named in this Agreement.

No Agreement for goods or services with a TIPS Member by the awarded vendor named in this Agreement that results from the solicitation award named in this Agreement, may incorporate an automatic renewal clause with which the TIPS Member must comply. All renewal terms incorporated in an Agreement by the vendor with the TIPS Member shall only be valid and enforceable when the vendor receives written confirmation by purchase order or executed Agreement issued by the TIPS Member for any renewal period. The purpose of this clause is to avoid a TIPS Member inadvertently renewing an Agreement during a period in which the governing body of the TIPS Member has not properly appropriated and budgeted the funds to satisfy the Agreement renewal. This term is not negotiable and any Agreement between a TIPS Member and a TIPS awarded vendor with an automatic renewal clause that conflicts with these terms is rendered void and unenforceable.

Shipments

The Vendor shall ship ordered products within a commercially reasonable time after the receipt of the order. If a product cannot be shipped within that time, the Vendor shall notify TIPS and the requesting entity as to why the product has not shipped and shall provide an estimated

shipping date, if applicable. TIPS or the requesting entity may cancel the order if estimated shipping time is not acceptable.

Invoices

The awarded vendor shall submit invoices or payment requests to the TIPS Member participating entity clearly stating "Per TIPS Agreement # xxxxxx. Each invoice or pay request shall include the TIPS Member's purchase order number or other identifying designation as provided in the order by the TIPS Member. If applicable, the shipment tracking number or pertinent information for verification of TIPS Member receipt shall be made available upon request. The Vendor or vendor assigned dealer shall not invoice for partial shipments unless agreed to in writing in advance by TIPS and the TIPS Member.

Payments

The TIPS Member will make payments directly to the Vendor or vendor assigned dealer at net 30 days after receiving invoice or in compliance with applicable statute, whichever is the lessor time or as otherwise provided by an agreement of the parties.

Pricing

The Vendor agrees to provide pricing to TIPS and its participating governmental entities that is at least equal to the lowest pricing available to like cooperative purchasing customers and the pricing shall remain so throughout the duration of the Agreement.

Price increases will be honored according to the terms of the solicitation. However, the Vendor shall honor previous prices for thirty (30) days after written notification to TIPS of an increase.

All pricing submitted to TIPS shall include the participation fee, as provided in the solicitation, to be remitted to TIPS by the Vendor. Vendor will not show adding the fee to the invoice presented to customer. Failure to render the participation fee to TIPS shall constitute a breach of this agreement and shall be grounds for termination of this agreement and any other agreement held with TIPS.

Participation Fees

Vendor or vendor assigned dealer Agreements to pay the participation fee for all Agreement sales to TIPS on a monthly scheduled report. Vendor must login to the TIPS database and use the "Submission Report" section to report sales. The Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS Agreement. Failure to pay the participation fee will result in termination of Agreement. Please contact TIPS at tips@tips-usa.com or call (866) 839-8477 if you have questions about paying fees.

Indemnity

The Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS Member(s), officers and employees from and against all claims and suits by third parties for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and reasonable attorney's fees, arising out of, or resulting from, Vendor's work under this Agreement, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Vendor further agrees to indemnify and hold harmless and defend TIPS, TIPS Member(s), officers and employees, from and against all claims and suits by third parties for injuries (including death) to an officer, employee, agent, subcontractors, supplier or equipment lessee of the Vendor, arising out of, or resulting from, Vendor's work under this Agreement whether or not such claims are based in part upon the negligent acts or omissions of the TIPS, TIPS Member(s), officers, employees, or agents.

Multiple Vendor Awards

TIPS reserves the right to award multiple vendor Agreements for categories when deemed in the best interest of the TIPS Membership. Bidders scoring the solicitation's specified minimum score or above will be considered for an award. Categories are established at the discretion of TIPS.

State of Texas Franchise Tax

By signature hereon, the bidder hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

Miscellaneous

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the Agreement or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS Members will submit any orders at any time. TIPS reserves the right to request additional proposals for items or services already on Agreement at any time.

Purchase Order Pricing/Product Deviation

If a deviation of pricing/product on a purchase order or contract modification occurs, TIPS is to be notified within 48 hours of receipt of order.

Termination for Convenience

TIPS reserves the right to terminate this agreement for cause or no cause for convenience with a thirty-day written notice. Termination for convenience is required under Federal Regulations

2 CFR part 200. All purchase orders presented to the Vendor by a TIPS Member prior to the actual termination of this agreement shall be honored at the option of the TIPS Member. The awarded vendor may terminate the agreement with ninety (90) days written notice to TIPS 4845 US Hwy North, Pittsburg, Texas 75686.

TIPS Member Purchasing Procedures

Purchase orders or their equal are issued by participating TIPS Member to the awarded vendor indicating on the PO "Agreement Number". Order is emailed to TIPS at tipspo@tips-usa.com.

- Awarded vendor delivers goods/services directly to the participating member.
- Awarded vendor invoices the participating TIPS Member directly.
- Awarded vendor receives payment directly from the participating member.
- Awarded vendor reports sales monthly to TIPS (unless prior arrangements have been made with TIPS to report monthly).

Form of Agreement

If a vendor submitting an Proposal requires TIPS and/or TIPS Member to sign an additional agreement, a copy of the proposed agreement must be included with the proposal. In response to submitted supplemental Vendor Agreement documents, TIPS will review proposed vendor Agreement documents. Vendor's Agreement document shall not become part of TIPS's Agreement with vendor unless and until an authorized representative of TIPS reviews and approves it.

Licenses

Awarded vendor shall maintain in current status all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded vendor. Awarded vendor shall remain fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of services under the Agreement. TIPS reserves the right to stop work and/or cancel Agreement of any awarded vendor whose license(s) expire, lapse, are suspended or terminated.

Novation

If awarded vendor sells or transfers all assets or the entire portion of the assets used to perform this Agreement, a successor in interest must guarantee to perform all obligations under this Agreement. TIPS reserves the right to accept or reject any new party. A simple change of name agreement will not change the Agreement obligations of awarded vendor.

Site Requirements (when applicable to service or job)

Cleanup: Awarded vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by TIPS Member. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

Preparation: Awarded vendor shall not begin a project for which TIPS Member has not prepared the site, unless awarded vendor does the preparation work at no cost, or until TIPS Member includes the cost of site preparation in a purchase order.

Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

Registered sex offender restrictions: For work to be performed at schools, awarded vendor agrees that no employee of a sub-contractor who has been adjudicated to be a registered sex offender will perform work at any time when students are, or reasonably expected to be, present. Awarded vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the TIPS Member's discretion.

Awarded vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge.

Safety measures: Awarded vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

Smoking

Persons working under Agreement shall adhere to local smoking policies. Smoking will only be permitted in posted areas or off premises.

Marketing

Awarded vendor agrees to allow TIPS to use their name and logo within website, marketing materials and advertisement. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this Agreement by awarded vendor must have prior approval from TIPS.

Supplemental agreements

The TIPS Member entity participating in the TIPS Agreement and awarded vendor may enter into a separate supplemental agreement or contract to further define the level of service requirements over and above the minimum defined in this Agreement i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement or contract developed as a result of this Agreement is exclusively between the participating entity and awarded vendor. TIPS, its agents, TIPS Members and employees shall not be made party to any claim for breach of such agreement.

Survival Clause

All applicable software license agreements, warranties or service agreements that were entered into between Vendor and Customer under the terms and conditions of the Agreement shall survive the expiration or termination of the Agreement. All Orders, Purchase Orders issued or contracts executed by TIPS or a TIPS Member and accepted by the Vendor prior to the expiration or termination of this agreement, shall survive expiration or termination of the Agreement, subject to previously agreed terms and conditions agreed by the parties or as otherwise specified herein relating to termination of this agreement.

Legal obligations

It is the responding vendor's responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in this Solicitation and any awarded Agreement thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

Audit rights

Due to transparency statutes and public accountability requirements of TIPS and TIPS Members', the awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by TIPS Member that utilizes this Agreement. TIPS and Region 8 ESC each reserve the right to audit the accounting for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. In order to ensure and confirm compliance with this agreement, TIPS shall have authority to conduct random audits of Awarded Vendor's pricing that is offered to TIPS Members. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third-party auditing firm to investigate any possible non-complying conduct. In the event of an audit, the requested materials shall be reasonably provided in the format and at the location designated by Region 8 ESC or TIPS.

Force Majeure

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and fully particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

Scope of Services

The specific scope of work for each job shall be determined in advance and in writing between TIPS Member and Awarded vendor. It is permitted for the TIPS Member to provide a general scope, but the awarded vendor should provide a written scope of work to the TIPS Member as part of the proposal. Once the scope of the job is agreed to, the TIPS Member will issue a Purchase Order and/or an Agreement or Contract and/or an Agreement with the estimate referenced as an attachment along with required bond and any other special provisions agreed to for the TIPS Member. If special terms and conditions other than those covered within this solicitation and awarded Agreements are required, they will be attached to the Purchase Order and/or an Agreement or Contract and shall take precedence over those in the base TIPS Vendor Agreement.

Project Delivery Order Procedures

The TIPS Member having approved and signed an interlocal agreement, or other TIPS Membership document, may make a request of the awarded vendor under this Agreement when the TIPS Member has services that need to be undertaken. Notification may occur via phone, the web, email, fax, or in person. Upon notification of a pending request, the awarded vendor shall make contact with the TIPS Member as soon as possible, but must make contact with the TIPS Member within two working days.

Scheduling of Projects

Scheduling of projects (if applicable) will be accomplished when the TIPS Member issues a purchase order or other document that will serve as “the notice to proceed”. The period for the delivery order will include the mobilization, materials purchase, installation and delivery, design, weather, and site cleanup and inspection. No additional claims may be made for delays as a result of these items. When the tasks have been completed the awarded vendor shall notify the client and have the TIPS Member inspect the work for acceptance under the scope and terms in the PO. The TIPS Member will issue in writing any corrective actions that are required. Upon completion of these items, the TIPS Member will issue a completion notice and final payment will be issued.

Support Requirements

If there is a dispute between the awarded vendor and TIPS Member, TIPS or its representatives will assist in conflict resolution or third party (mandatory mediation), if requested by either party. TIPS, or its representatives, reserves the right to inspect any project and audit the awarded vendors TIPS project files, documentation and correspondence.

Incorporation of Solicitation

The TIPS Solicitation, whether a Request for Proposals, the Request for Competitive Sealed Proposals or Request for Qualifications solicitation, the Vendor’s response to same and all associated documents and forms made part of the solicitation process, including any addenda,

that resulted in the execution of this agreement are hereby incorporated by reference into this agreement as if copied verbatim.

SECTION HEADERS OR TITLES

THE SECTION HEADERS OR TITLES WITHIN THIS DOCUMENT ARE MERELY GUIDES FOR CONVENIENCE AND ARE NOT FOR CLASSIFICATION OR LIMITING OF THE RESPONSIBILITIES OF THE PARTIES TO THIS DOCUMENT.

NEW STATUTORY REQUIREMENT EFFECTIVE SEPTEMBER 1, 2017.

Texas governmental entities are prohibited from doing business with companies that fail to certify to this condition as required by Texas Government Code Sec. 2270.

By executing this agreement, you certify that you are authorized to bind the undersigned Vendor and that your company (1) does not boycott Israel; and (2) will not boycott Israel during the term of the Agreement.

You certify that your company is not listed on and we do not do business with companies that are on the Texas Comptroller of Public Accounts list of Designated Foreign Terrorists Organizations per Texas Gov't Code 2270.0153 found at <https://comptroller.texas.gov/purchasing/docs/foreign-terrorist.pdf>

You certify that if the certified statements above become untrue at any time during the life of this Agreement that the Vendor will notify TIPS within 1 business day of the change by a letter on your letterhead from an authorized representative of the Vendor stating the non-compliance decision and the TIPS Agreement number and description at:

Attention: General Counsel
ESC Region 8/The Interlocal Purchasing System (TIPS)
4845 Highway 271 North
Pittsburg, TX, 75686.
And by an email sent to bids@tips-usa.com

Special Terms and Conditions

It is the intent of TIPS to award to reliable, high performance vendors to supply products and services to government and educational agencies. It is the experience of TIPS that the following procedures provide TIPS, the Vendor, and the participating agency the necessary support to facilitate a mutually beneficial relationship. The specific procedures will be negotiated with the successful vendor.

- **Agreements:** All vendor Purchase Orders and/or Agreements/Contracts must be emailed to TIPS at tipspo@tips-usa.com. Should an agency send an order direct to vendor, it is the vendor's responsibility to forward the order to TIPS at the email above within 24 business hours and confirm its receipt with TIPS.
 - **Promotion of Agreement:** It is agreed that Vendor will encourage all eligible entities to purchase from the TIPS Program. Encouraging entities to purchase directly from the Vendor and not through TIPS Agreement is a violation of the terms and conditions of this Agreement and will result in removal of the Vendor from the TIPS Program.
 - **Daily Order Confirmation:** All Agreement purchase orders will be approved daily by TIPS and sent to vendor. The vendor must confirm receipt of orders to the TIPS Member (customer) within 24 business hours.
 - **Vendor custom website for TIPS:** If Vendor is hosting a custom TIPS website, then updated pricing must be posted by 1st of each month.
 - **Back Ordered Products:** If product is not expected to ship within 3 business days, customer is to be notified within 24 hours and appropriate action taken based on customer request.
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Page 12 of 12 will be the TIPS Vendor Agreement Signature Page

TIPS Vendor Agreement Signature Form

RFP 171102 Commercial Cafeteria Equipment and Furniture - Part 1

Company Name School Outfitters

Address 3736 Regent Ave

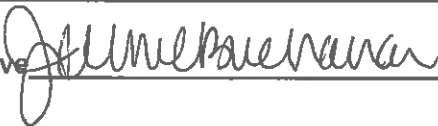
City Cincinnati State OH Zip 45212

Phone 800-260-2776 Fax 800-494-1036

Email of Authorized Representative contracts@schooloutfitters.com

Name of Authorized Representative Jamie Buchanan

Title Sales Manager

Signature of Authorized Representative 

Date 12/6/2017

TIPS Authorized Representative Name Meredith Barton

Title Vice-President of Operations

TIPS Authorized Representative Signature 

Approved by ESC Region 8 David Wayne Fitts

Date 1/25/18

The Interlocal Purchasing System (TIPS Cooperative) Supplier Response

Bid Information		Contact Information		Ship to Information
Bid Creator	Rick Powell General Counsel/Procurement Compliance Officer	Address	Region VIII Education Service Center 4845 US Highway 271 North Pittsburg, TX 75686	Address
Email	rick.powell@tips-usa.com	Contact	Kristie Collins, Contracts Compliance Specialist	Contact
Phone	(903) 575-2689			Department Building
Fax				Floor/Room
Bid Number	171102	Department Building		Telephone
Title	Commercial Cafeteria Equipment and Furniture (Two Part)			Fax
Bid Type	RFP			Email
Issue Date	11/2/2017 08:01 AM (CT)	Floor/Room		
Close Date	12/15/2017 03:00:00 PM (CT)	Telephone	+1 (866) 839-8477	
		Fax	+1 (866) 839-8472	
		Email	bids@tips-usa.com	

Supplier Information

Company School Outfitters (Schoolhouse Outfitters LLC)
 Address 3736 Regent Ave
 Cincinnati, OH 45212

Contact
 Department
 Building
 Floor/Room
 Telephone (800) 260-2776
 Fax (800) 494-1036
 Email
 Submitted 12/11/2017 12:00:11 PM (CT)
 Total \$0.00

By submitting your response, you certify that you are authorized to represent and bind your company.

Signature Kristy Lohmiller

Email contracts@schooloutfitters.com

Supplier Notes

Bid Notes

This is a Two-Part Solicitation

Bid Activities

Bid Messages

Bid Attributes

Please review the following and respond where necessary

#	Name	Note	Response
1	Yes - No	Disadvantaged/Minority/Women Business Enterprise - D/M/WBE (Required by some participating governmental entities) Vendor certifies that their firm is a D/M/WBE? Vendor must upload proof of certification to the "Response Attachments" D/M/WBE CERTIFICATES section.	No
2	Yes - No	Historically Underutilized Business - HUB (Required by some participating governmental entities) Vendor certifies that their firm is a HUB as defined by the State of Texas at https://comptroller.texas.gov/purchasing/vendor/hub/ or in a HUBZone as defined by the US Small Business Administration at https://www.sba.gov/offices/headquarters/ohp Proof of one or both may be submitted. Vendor must upload proof of certification to the "Response Attachments" HUB CERTIFICATES section.	No
3	Yes - No	The Vendor can provide services and/or products to all 50 US States?	Yes
4	States Served:	If answer is NO to question #3, please list which states can be served. (Example: AR, OK, TX)	
5	Company and/or Product Description:	This information will appear on the TIPS website in the company profile section, if awarded a TIPS contract. (Limit 750 characters.)	Since 1998, educators have found School Outfitters to be an invaluable resource for furnishing their schools. With convenient online shopping and expert customer support, School Outfitters makes it easy for teachers to create effective learning environments for their students; we're a one-stop shop for all of your classroom needs. We've built relationships with some of the best-known brands in the industry, as well as building our own lines of school furniture and equipment, to ensure that educators can find the furniture and equipment they need at budget-friendly prices.
6	Primary Contact Name	Primary Contact Name	Emily Wilson
7	Primary Contact Title	Primary Contact Title	Senior Contract Specialist
8	Primary Contact Email	Primary Contact Email	contracts@schooloutfitters.com
9	Primary Contact Phone	Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477	800-260-2776
10	Primary Contact Fax	Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477	800-494-1036
11	Primary Contact Mobile	Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477	
12	Secondary Contact Name	Secondary Contact Name	Kristy Lohmiller
13	Secondary Contact Title	Secondary Contact Title	Senior Contract Specialist

14	Secondary Contact Email	Secondary Contact Email	contracts@schooloutfitters.com
15	Secondary Contact Phone	Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477	800-260-2776
16	Secondary Contact Fax	Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477	800-494-1036
17	Secondary Contact Mobile	Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477	
18	Admin Fee Contact Name	Admin Fee Contact Name. This person is responsible for paying the admin fee to TIPS.	Kelsey Naber
19	Admin Fee Contact Email	Admin Fee Contact Email	contracts@schooloutfitters.com
20	Admin Fee Contact Phone	Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477	800-260-2776
21	Purchase Order Contact Name	Purchase Order Contact Name. This person is responsible for receiving Purchase Orders from TIPS.	Sales Department
22	Purchase Order Contact Email	Purchase Order Contact Email	sales@schooloutfitters.com
23	Purchase Order Contact Phone	Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477	800-260-2776
24	Company Website	Company Website (Format - www.company.com)	www.schooloutfitters.com
25	Federal ID Number:	Federal ID Number also known as the Employer Identification Number. (Format - 12-3456789)	61-1341943
26	Primary Address	Primary Address	3736 Regent Ave
27	Primary Address City	Primary Address City	Cincinnati
28	Primary Address State	Primary Address State (2 Digit Abbreviation)	OH
29	Primary Address Zip	Primary Address Zip	45212
30	Search Words:	Please list search words to be posted in the TIPS database about your company that TIPS website users might search. Words may be product names, manufacturers, or other words associated with the category of award. YOU MAY NOT LIST NON-CATEGORY ITEMS. (Limit 500 words) (Format: product, paper, construction, manufacturer name, etc.)	Cafeteria Tables, Café Tables, Pedestal Tables, Café Chairs, Lunch Chairs, Banquet Tables, Food Service Carts & Caddies, Smallwares, Food Prep Surfaces, Cafeteria & Restaurant Equipment, Booth Seating, Cluster Seating, Refrigeration, Beverage Service, Coffee Equipment, Concessions, Condiment Storage, Food Bars, Food Prep, Food Scales, Food Storage, Food Transport, Ice Machine, Trash Cans, Menu Boards, Storage Racks, Shelving, Convertible Benches, Mobile Bench Tables, Broiler, Convection Ove, Range, Fryer, Griddle, Amana, Amtab, Cambro, Cresco, Detecto Scale, Learniture, SESCO, Midwest Folding Tables, BioFit, OFM

31	Yes - No	<p>Most of our members receive Federal Government grants and they make up a significant portion of their budgets. The members need to know if your company is willing to sell to them when they spend federal budget funds on their purchase. There are attributes that follow that are provisions from the federal regulations in 2 CFR part 200. Your answers will determine if your award will be designated as Federal or Education Department General Administrative Regulations (EDGAR)compliant. Is it your intent to be able to sell to our members regardless of the fund source, whether it be local, state or federal?</p>	Yes
32	Yes - No	<p>Certification of Residency (Required by the State of Texas) The vendor's ultimate parent company or majority owner:</p> <p>(A) has its principal place of business in Texas;</p> <p>OR</p> <p>(B) employs at least 500 persons in Texas?</p>	No
33	Company Residence (City)	Vendor's principal place of business is in the city of?	Cincinnati
34	Company Residence (State)	Vendor's principal place of business is in the state of?	OH
35	Felony Conviction Notice:	<p>(Required by the State of Texas) My firm is, as outlined on PAGE 5 in the Instructions to Bidders document: (Questions 36 - 37) Statutory citation covering notification of criminal history of contractor is found in the Texas Education Code #44.034.</p> <p>Following is an example of a felony conviction notice: State of Texas Legislative Senate Bill No. 1, Section 44.034, Notification of Criminal History, Subsection (a), states "a person or business entity that enters into a contract with a school district or ESC 8/TIPS must give advance notice to the district or ESC 8/TIPS if the person or an owner or operator of the business entity has been convicted of a felony. The notice must include a general description of the conduct resulting in the conviction of a felony." Subsection (b) states "a school district may terminate a contract with a person or business entity if the district determines that the person or business entity failed to give notice as required by Subsection (a) or misrepresented the conduct resulting in the conviction. The district must compensate the person or business entity for services performed before the termination of the contract."</p>	(No Response Required)
36	Yes - No	A publicly held corporation; therefore, this reporting requirement is not applicable?	No
37	Yes - No	Is owned or operated by individual(s) who has/have been convicted of a felony?	No
38	If your firm is owned or operated by the following individual(s) who has/have been convicted of a felony:	Please provide details of the conviction. This is not necessarily a disqualifying factor and the details of the conviction determines the eligibility. Providing false or misleading information about the conviction is illegal.	
39	Pricing Information:	Pricing information section. (Questions 39 - 43)	(No Response Required)

40	Discount Offered	What is the MINIMUM percentage discount off of any item or service you offer to TIPS Members that is in your regular catalog (as defined in the RFP document), website, store or shelf pricing? This is a ceiling on your pricing and not a floor because, in order to be more competitive in the individual circumstance, you may offer a larger discount depending on the items or services purchased and the quantity at time of sale. Must answer with a number between 0% and 100%.	3%
41	TIPS administration fee	By submitting a proposal, I agree that all pricing submitted to TIPS shall include the participation fee, as designated in the solicitation or as otherwise agreed in writing and shall be remitted to TIPS by the Vendor as agreed in the Vendor agreement. I agree that the fee shall not and will not be added by the vendor as a separate line item on a TIPS member invoice, quote, proposal or any other written communications with the TIPS member.	(No Response Required)
42	Yes - No	Vendor agrees to remit to TIPS the required administration fee? TIPS/ESC Region 8 is required by Texas Government Code § 791 to be compensated for its work and thus, failure to agree shall render your response void and it will not be considered.	Yes
43	Yes - No	Do you offer additional discounts to TIPS members for large order quantities or large scope of work?	Yes
44	Start Time	Average start time after receipt of customer order is ____ working days?	5
45	Years Experience	Company years experience in this category?	18
46	Resellers:	Does the vendor have resellers that it will name under this contract? Resellers are defined as other companies that sell your products under an agreement with you, the awarded vendor of TIPS. EXAMPLE: Walmart is a reseller of Samsung Electronics. If Samsung were a TIPS awarded vendor, then Samsung would list Walmart as a reseller. (If applicable, vendor should download the Reseller/Dealers spreadsheet from the Attachments section, fill out the form and submit the document in the "Response Attachments" RESELLERS section.	Yes
47	Prices are guaranteed for?	Vendor agrees to honor the pricing discount off regular catalog (as defined in the RFP document), website, store or shelf pricing for the term of the award?	YES
48	Right of Refusal	Does the proposing vendor wish to reserve the right not to perform under the awarded agreement with a TIPS member at vendor's discretion?	No

49 NON-COLLUSIVE BIDDING CERTIFICATE

By submission of this bid or proposal, the Bidder certifies that: (No Response Required)

- 1) This bid or proposal has been independently arrived at without collusion with any other Bidder or with any Competitor;
- 2) This bid or proposal has not been knowingly disclosed and will not be knowingly disclosed, prior to the opening of bids, or proposals for this project, to any other Bidder, Competitor or potential competitor;
- 3) No attempt has been or will be made to induce any other person, partnership or corporation to submit or not to submit a bid or proposal;
- 4) The person signing this bid or proposal certifies that he has fully informed himself regarding the accuracy of the statements contained in this certification, and under the penalties being applicable to the Bidder as well as to the person signing in its behalf. Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered.

50 Texas HB 89- Texas Government code §2270 compliance

Texas 2017 House Bill 89 has been signed into law by the governor and as of September 1, 2017 will become law codified as Texas Government Code § 2270 and 808 et seq. YES

The relevant section addressed by this form reads as follows:

Texas Government Code Sec. 2270.002. PROVISION REQUIRED IN CONTRACT. A governmental entity may not enter into a contract with a company for goods or services unless the contract contains a written verification from the company that it: (1) does not boycott Israel; and (2) will not boycott Israel during the term of the contract.

I verify by my "YES" response to this attribute that, as a company submitting a proposal to this solicitation, that I am authorized to respond for the company and affirm that the company (1) does not boycott Israel; and (2) will not boycott Israel during the term of this contract, or any contract with the above-named Texas governmental entity in the future. I further affirm that if our company's position on this issue is reversed and this affirmation is no longer valid, that TIPS will be notified in writing by email to TIPS@TIPS-USA.com within one (1) business day and we understand that our company's failure to affirm and comply with the requirements of Texas Government Code 2270 et seq. shall result in a "no award" determination by TIPS and if a contract exists with TIPS, be grounds for immediate contract termination without penalty to TIPS and Education Service Center Region 8.

FAILURE TO RESPOND "YES" WILL RESULT IN NO CONSIDERATION OF YOUR PROPOSAL.

I swear and affirm that the above is true and correct by a "YES" response.

- 51 CONFLICT OF INTEREST QUESTIONNAIRE - FORM CIQ If you have a conflict of interest as described in this form or the Local Government Code Chapter 176, cited therein- you are required to complete and file with TIPS, Richard Powell, 4845 US Highway 271 North, Pittsburg, Texas 75686 No
- You may find the Blank CIQ form on our website at:
- Copy and Paste the following link into a new browser or tab:
<https://www.tips-usa.com/assets/documents/docs/CIQ.pdf>
- Do you have any conflicts under this statutory requirement?
- 52 Filing of Form CIQ If yes (above), have you filed a form CIQ as directed here?
- 53 Regulatory Standing I certify to TIPS for the proposal attached that my company is in good standing with all governmental agencies Federal or state that regulate any part of our business operations. If not, please explain in the next attribute question. Yes
- 54 Regulatory Standing Regulatory Standing explanation of no answer on previous question.
- 55 Antitrust Certification Statements (Tex. Government Code § 2155.005) By submission of this bid or proposal, the Bidder certifies that: (No Response Required)
- I affirm under penalty of perjury of the laws of the State of Texas that:
- (1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;
 - (2) In connection with this bid, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15;
 - (3) In connection with this bid, neither I nor any representative of the Company has violated any federal antitrust law;
 - (4) Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of this bid to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.

Instructions for Certification:

1. By agreeing to the Attribute question #56, the vendor and prospective lower tier participant is providing the certification set out herein in accordance with these instructions.
2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies, including suspension and / or debarment.
3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
4. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participants," "person," "primary covered transaction," "principal," "proposal" and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
5. The prospective lower tier participant agrees by submitting this form that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
6. The prospective lower tier participant further agrees by submitting this form that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction" without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List.
8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible or voluntarily excluded from participation in this transaction, in addition to other remedies available to the federal government, the department or agency with which this

transaction originated may pursue available remedies, including suspension and / or debarment.

57 Suspension or Debarment Certification

Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the governmentwide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

By submitting this offer and certifying this section, this bidder:
Certifies that no suspension or debarment is in place, which would preclude receiving a federally funded contract as described above.

58 Non-Discrimination Statement and Certification

In accordance with Federal civil rights law, all U.S. Departments, including the U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident. Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English. To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at How to File a Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov. (Title VI of the Education Amendments of 1972; Section 504 of the Rehabilitation Act of 1973; the Age Discrimination Act of 1975; Title 7 CFR Parts 15, 15a, and 15b; the Americans with Disabilities Act; and FNS Instruction 113-1, Civil Rights Compliance and Enforcement – Nutrition Programs and Activities) All U.S. Departments, including the USDA are equal opportunity provider, employer, and lender.

Not a negotiable term. Failure to agree will render your

proposal non-responsive and it will not be considered. I certify that in the performance of a contract with TIPS or its members, that our company will conform to the foregoing anti-discrimination statement and comply with the cited and all other applicable laws and regulations.

59 2 CFR PART 200 Contract Provisions Explanation

Required Federal contract provisions of Federal Regulations for Contracts for contracts with ESC Region 8 and TIPS Members:

(No Response Required)

The following provisions are required to be in place and agreed if the procurement is funded in any part with federal funds.

The ESC Region 8 and TIPS Members are the subgrantee or Subrecipient by definition. Most of the provisions are located in 2 CFR PART 200 - Appendix II to Part 200—Contract Provisions for Non-Federal Entity Contracts Under Federal Awards at 2 CFR PART 200. Others are included within 2 CFR part 200 et al.

In addition to other provisions required by the Federal agency or non-Federal entity, all contracts made by the non-Federal entity under the Federal award must contain provisions covering the following, as applicable.

60 2 CFR PART 200 Contracts

Contracts for more than the simplified acquisition threshold currently set at \$150,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate. Notice: Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.
Does vendor agree?

Yes

61 2 CFR PART 200 Termination

Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effected and the basis for settlement. (All contracts in excess of \$10,000)
Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for cause after giving the vendor an appropriate opportunity and up to 30 days, to cure the causal breach of terms and conditions. ESC Region 8 and TIPS Members reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for convenience with 30 days notice in writing to the awarded vendor. The vendor would be compensated for work performed and goods procured as of the termination date if for convenience of the ESC Region 8 and TIPS Members. Any award under this procurement process is not exclusive and the ESC Region 8 and TIPS reserves the right to purchase goods and services from other vendors when it is in the best interest of the ESC Region 8 and TIPS.
Does vendor agree?

Yes

62	2 CFR PART 200 Clean Air Act	<p>Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended—Contracts and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).</p> <p>Pursuant to the Clean Air Act, et al above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires that the proposer certify that during the term of an award by the ESC Region 8 and TIPS Members resulting from this procurement process the vendor agrees to comply with all of the above regulations, including all of the terms listed and referenced therein.</p> <p>Does vendor agree?</p>	Yes
63	2 CFR PART 200 Byrd Anti-Lobbying Amendment	<p>Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding \$100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.</p> <p>Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that during the term and during the life of any contract with ESC Region 8 and TIPS Members resulting from this procurement process the vendor certifies to the terms included or referenced herein.</p> <p>Does vendor agree?</p>	Yes
64	2 CFR PART 200 Federal Rule	<p>Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$100,000)</p> <p>Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that in performance of the contracts, subcontracts, and subgrants of amounts in excess of \$100,000, the vendor will be in compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15).</p> <p>Does vendor certify that it is in compliance with the Clean Air Act?</p>	Yes

65	2 CFR PART 200 Procurement of Recovered Materials	<p>A non-Federal entity that is a state agency or agency of a political subdivision of a state and its contractors must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.</p> <p>Does vendor certify that it is in compliance with the Solid Waste Disposal Act as described above?</p>	Yes
66	Indemnification	<p>The ESC Region 8 and TIPS is a Texas Political Subdivision and a local governmental entity; therefore, is prohibited from indemnifying third parties pursuant to the Texas Constitution (Article 3, Section 52) except as specifically provided by law or as ordered by a court of competent jurisdiction. A provision in a contract to indemnify or hold a party harmless is a promise to pay for any expenses the indemnified party incurs, if a specified event occurs, such as breaching the terms of the contract or negligently performing duties under the contract. Article III, Section 49 of the Texas Constitution states that "no debt shall be created by or on behalf of the State ... " The Attorney General has counseled that a contractually imposed obligation of indemnity creates a "debt" in the constitutional sense. Tex. Att'y Gen. Op. No. MW-475 (1982). Contract clauses which require the System or institutions to indemnify must be deleted or qualified with "to the extent permitted by the Constitution and Laws of the State of Texas." Liquidated damages, attorney's fees, waiver of vendor's liability, and waiver of statutes of limitations clauses should also be deleted or qualified with "to the extent permitted by the Constitution and laws of State of Texas."</p> <p>Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree to these terms?</p>	Yes

67 Remedies	<p>The parties shall be entitled to exercise any right or remedy available to it either at law or in equity, subject to the choice of law, venue and service of process clauses limitations agreed herein. Nothing in this agreement shall commit the TIPS to an arbitration resolution of any disagreement under any circumstances. Any Claim arising out of or related to the Contract, except for those specifically waived under the terms of the Contract, may, after denial of the Board of Directors, be subject to mediation at the request of either party. Any issues not resolved hereunder must be referred to non-binding mediation to be conducted by a mutually agreed upon mediator as a prerequisite to the filing of any lawsuit over such issue(s). The parties shall share the mediator's fee and any associated filing fee equally. Mediation shall be held in Camp or Titus County, Texas. Agreements reached in mediation shall be reduced to writing, and will be subject to the approval by the District's Board of Directors, signed by the Parties if approved by the Board of Directors, and, if signed, shall thereafter be enforceable as provided by the laws of the State of Texas.</p> <p>Do you agree to these terms?</p>	Yes, I Agree
68 Remedies Explanation of No Answer		
69 Choice of Law	<p>This agreement and any addenda or other additions and all contracts or awards resulting from this procurement process, however described, shall be governed by, construed and enforced in accordance with the laws of the State of Texas, regardless of any conflict of laws principles.</p> <p>Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree to these terms?</p>	Yes
70 Jurisdiction and Service of Process	<p>Any Proceeding arising out of or relating to this procurement process or any contract issued by TIPS resulting from or any contemplated transaction shall be brought in a court of competent jurisdiction in Camp County, Texas and each of the parties irrevocably submits to the exclusive jurisdiction of said court in any such proceeding, waives any objection it may now or hereafter have to venue or to convenience of forum, agrees that all claims in respect of the Proceeding shall be heard and determined only in any such court, and agrees not to bring any proceeding arising out of or relating to this procurement process or any contract resulting from or any contemplated transaction in any other court. The parties agree that either or both of them may file a copy of this paragraph with any court as written evidence of the knowing, voluntary and freely bargained for agreement between the parties irrevocably to waive any objections to venue or to convenience of forum. Process in any Proceeding referred to in the first sentence of this Section may be served on any party anywhere in the world. Venue clauses in contracts with TIPS members may be determined by the parties.</p>	Yes

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree to these terms?

- 71 Alternative Dispute Resolution Yes, I Agree
Prior to filing of litigation, the parties may select non-binding mediation as a method of conflict resolution for issues arising out of or relating to this procurement process or any contract resulting from or any contemplated transaction. The parties agree that if nonbinding mediation is chosen as a resolution process, the parties must agree to the chosen mediator(s) and that all mediation venue shall be at a location in Camp or Titus, County, Texas agreed by the parties. The parties agree to share equally the cost of the mediation process and venue cost.
Do you agree to these terms?
- 72 Alternative Dispute Resolution Explanation of No Answer
- 73 Infringement(s) Yes, I Agree
The successful vendor will be expected to indemnify and hold harmless the TIPS and its employees, officers, agents, representatives, contractors, assignees and designees from any and all third party claims and judgments involving infringement of patent, copyright, trade secrets, trade or service marks, and any other intellectual or intangible property rights attributed to or claims based on the Vendor's proposal or Vendor's performance of contracts awarded and approved.
Do you agree to these terms?
- 74 Infringement(s) Explanation of No Answer
- 75 Acts or Omissions Yes, I Agree
The successful vendor will be expected to indemnify and hold harmless the TIPS, its officers, employees, agents, representatives, contractors, assignees and designees from and against any and all liability, actions, claims, demands or suits, and all related costs, attorney's fees and expenses arising out of, or resulting from any acts or omissions of the vendor or its agents, employees, subcontractors, or suppliers in the execution or performance of any agreements ultimately made by TIPS and the vendor.
Do you agree to these terms?
- 76 Acts or Omissions Explanation of No Answer
- 77 Contract Governance Yes
Any contract made or entered into by the TIPS is subject to and is to be governed by Section 271.151 et seq, Tex Loc Gov't Code. Otherwise, TIPS does not waive its governmental immunities from suit or liability except to the extent expressly waived by other applicable laws in clear and unambiguous language.

78 Payment Terms and Funding Out Clause

Payment Terms:
TIPS or TIPS members shall not be liable for interest or late payment fees on past due balances at a rate higher than permitted by the laws or regulations of the jurisdiction of the TIPS Member.

Yes

Funding Out Clause:
Vendor agrees to abide by the laws and regulations, including Texas Local Government Code § 271.903, or any statutory or regulatory limitations of the jurisdiction of any TIPS Member which governs contracts entered into by the Vendor and TIPS or a TIPS Member that requires all contracts approved by TIPS or a TIPS Member are subject to the budgeting and appropriation of currently available funds by the entity or its governing body.
See statute(s) for specifics or consult your legal counsel. Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered.
Do you agree to these terms?

79 Insurance and Fingerprint Requirements Information

Insurance
If applicable and your staff will be on TIPS member premises for delivery, training or installation etc. and/or with an automobile, you must carry automobile insurance as required by law. You may be asked to provide proof of insurance.

Fingerprint
It is possible that a vendor may be subject to Chapter 22 of the Texas Education Code. The Texas Education Code, Chapter 22, Section 22.0834. Statutory language may be found at: <http://www.statutes.legis.state.tx.us/>
If the vendor has staff that meet both of these criterion:
(1) will have continuing duties related to the contracted services; and
(2) has or will have direct contact with students
Then you have "covered" employees for purposes of completing the attached form.
TIPS recommends all vendors consult their legal counsel for guidance in compliance with this law. If you have questions on how to comply, see below. If you have questions on compliance with this code section, contact the Texas Department of Public Safety Non-Criminal Justice Unit, Access and Dissemination Bureau, FAST-FACT at NCJU@txdps.state.tx.us and you should send an email identifying you as a contractor to a Texas Independent School District or ESC Region 8 and TIPS. Texas DPS phone number is (512) 424-2474.
See form in the next attribute to complete entitled: Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

(No Response Required)

80 Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

Introduction: Texas Education Code Chapter 22 requires entities that contract with school districts to provide services to obtain criminal history record information regarding covered employees. Contractors must certify to the district that they have complied. Covered employees with disqualifying criminal histories are prohibited from serving at a school district.

Definitions: Covered employees: Employees of a contractor or subcontractor who have or will have continuing duties related to the service to be performed at the District and have or will have direct contact with students. The District will be the final arbiter of what constitutes direct contact with students. Disqualifying criminal history: Any conviction or other criminal history information designated by the District, or one of the following offenses, if at the time of the offense, the victim was under 18 or enrolled in a public school:

(a) a felony offense under Title 5, Texas Penal Code; (b) an offense for which a defendant is required to register as a sex offender under Chapter 62, Texas Code of Criminal Procedure; or (c) an equivalent offense under federal law or the laws of another state.

I certify that:

NONE (Section A) of the employees of Contractor and any subcontractors are covered employees, as defined above. If this box is checked, I further certify that Contractor has taken precautions or imposed conditions to ensure that the employees of Contractor and any subcontractor will not become covered employees. Contractor will maintain these precautions or conditions throughout the time the contracted services are provided.

OR

SOME (Section B) or all of the employees of Contractor and any subcontractor are covered employees. If this box is checked, I further certify that:

(1) Contractor has obtained all required criminal history record information regarding its covered employees. None of the covered employees has a disqualifying criminal history.

(2) If Contractor receives information that a covered employee subsequently has a reported criminal history, Contractor will immediately remove the covered employee from contract duties and notify the District in writing within 3 business days.

(3) Upon request, Contractor will provide the District with the name and any other requested information of covered employees so that the District may obtain criminal history record information on the covered employees.

(4) If the District objects to the assignment of a covered employee on the basis of the covered employee's criminal history record information, Contractor agrees to discontinue using that covered employee to provide services at the District.

Noncompliance or misrepresentation regarding this certification may be grounds for contract termination.

Some

81 Solicitation Deviation/Compliance

Does the vendor agree with the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation?

Yes

If the bidder intends to deviate from the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation, all such deviations must be listed on this attribute, with complete and detailed conditions and information included or attached.

TIPS will consider any deviations in its proposal award decisions, and TIPS reserves the right to accept or reject any bid based upon any deviations indicated below or in any attachments or inclusions.

In the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Standard Terms and Conditions, Item Specifications, and all other information contained in this Solicitation.

- Terms & Conditions – Freight: Freight will be added to each order as a separate line item and will vary by item and manufacturer. All charges will be quoted at the time of the transaction and communicated with the customer prior to purchase.

- Terms & Conditions – Shipments: Standard lead time is 2+ days depending on if the item is made to order or not and is then based on the manufacturer's production time. Lead times could run 6-8 weeks during the summer months. All lead times are clearly communicated on all phone calls, quotes and orders.

- Installation Services: Installation charges will range from \$45 - \$65 per hour with a minimum trip charge of \$200. Installation charges vary based on the complexity of the job as well as the State and location of the site. Prevailing wage installation rates are available and will be quoted on an individual job basis to meet the state's wage rates when requested by the customer at the time of quote.

- Pricing: School Outfitters is offering an additional percentage off of our already discounted prices on our website www.schooloutfitters.com for all of the manufacturer's listed on our Pricing page. We are offering TIPS better pricing than typically offered for other like cooperative procurement organizations.

- TIPS members must call, chat, or email to receive their discount. Orders placed online will not receive the TIPS Contract discount.

- Volume discounts are available by calling 800-260-2776. A Sales Representative will provide a quote with additional discounts based on the volume quoted.

Required Federal Contract Provisions of Federal Regulations for Contracts:

The customer is responsible for telling School Outfitters that the purchase is being made with Federal Funds and that Federal Regulations Requirements must be met.

Required Federal Contract Provisions of Federal Regulations for Contracts and Sub-Contracting:

The customer is responsible for telling School Outfitters that the purchase is being made with Federal Funds and that Federal Regulations Requirements for sub-contracting must be met.

- School Outfitters works with a National and Regional Networks of installers who sub-contract the work to local installers where the work is to be performed. The National installer will contact a small, minority or women owned business to perform the work if they have one in the area. School Outfitters does not have any current contracts with specific sub-contractors that are Texas HUB Vendors. School Outfitters is willing to make the effort to work with HUB vendors on a per project basis if requested by the district.
- School Outfitters currently does not have any covered employees or subcontractors performing services in Texas. If we have employees or subcontractors having continuing duties related to the service to be performed at the District and have or will have direct contact with students we will comply with all Texas Education Code Chapter 22 requirements.

83 Agreement Deviation/Compliance

Does the vendor agree with the language in the Vendor Agreement?

Yes

If the proposing Vendor desires to deviate from the Vendor Agreement language, all such deviations must be listed on this attribute, with complete and detailed conditions and information included. TIPS will consider any deviations in its proposal award decisions, and TIPS reserves the right to accept or reject any proposal based upon any deviations indicated below. In the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Vendor Agreement.

- Terms & Conditions – Freight: Freight will be added to each order as a separate line item and will vary by item and manufacturer. All charges will be quoted at the time of the transaction and communicated with the customer prior to purchase.

- Terms & Conditions – Shipments: Standard lead time is 2+ days depending on if the item is made to order or not and is then based on the manufacturer's production time. Lead times could run 6-8 weeks during the summer months. All lead times are clearly communicated on all phone calls, quotes and orders.

- Installation Services: Installation charges will range from \$45 - \$65 per hour with a minimum trip charge of \$200. Installation charges vary based on the complexity of the job as well as the State and location of the site. Prevailing wage installation rates are available and will be quoted on an individual job basis to meet the state's wage rates when requested by the customer at the time of quote.

- Pricing: School Outfitters is offering an additional percentage off of our already discounted prices on our website www.schooloutfitters.com for all of the manufacturer's listed on our Pricing page. We are offering TIPS better pricing than typically offered for other like cooperative procurement organizations.

- TIPS members must call, chat, or email to receive their discount. Orders placed online will not receive the TIPS Contract discount.

- Volume discounts are available by calling 800-260-2776. A Sales Representative will provide a quote with additional discounts based on the volume quoted.

Required Federal Contract Provisions of Federal Regulations for Contracts:

The customer is responsible for telling School Outfitters that the purchase is being made with Federal Funds and that Federal Regulations Requirements must be met.

Required Federal Contract Provisions of Federal Regulations for Contracts and Sub-Contracting:

The customer is responsible for telling School Outfitters that the purchase is being made with Federal Funds and that Federal Regulations Requirements for sub-contracting must be met.

- School Outfitters works with a National and Regional Networks of installers who sub-contract the work to local installers where the work is to be performed. The National installer will contact a small, minority or women owned business to perform the work if they have one in the area. School Outfitters does not have any current contracts with specific sub-contractors that are Texas HUB Vendors. School Outfitters is willing to make the effort to work with HUB vendors on a per project basis if requested by the district.
- School Outfitters currently does not have any covered employees or subcontractors performing services in Texas. If we have employees or subcontractors having continuing duties related to the service to be performed at the District and have or will have direct contact with students we will comply with all Texas Education Code Chapter 22 requirements.

85 Texas Business and Commerce Code § 272 Requirements as of 9-1-2017

SB 807 prohibits construction contracts to have provisions requiring the contract to be subject to the laws of another state, to be required to litigate the contract in another state, or to require arbitration in another state. A contract with such provisions is voidable. Under this new statute, a "construction contract" includes contracts, subcontracts, or agreements with (among others) architects, engineers, contractors, construction managers, equipment lessors, or materials suppliers. "Construction contracts" are for the design, construction, alteration, renovation, remodeling, or repair of any building or improvement to real property, or for furnishing materials or equipment for the project. The term also includes moving, demolition, or excavation. BY RESPONDING TO THIS SOLICITATION, AND WHEN APPLICABLE, THE PROPOSER AGREES TO COMPLY WITH THE TEXAS BUSINESS AND COMMERCE CODE § 272 WHEN EXECUTING CONTRACTS WITH TIPS MEMBERS THAT ARE TEXAS GOVERNMENT ENTITIES.

(No Response Required)

Line Items

Response Total: \$0.00

References

**** Must have at least 3 References. References must be School, City, County, University, State Agency or Other Government.**

Organization	City	State	Contact Name	Contact Phone	Contact Email
Los Angeles USD	Los Angeles	CA	James Koontz	(213) 241-5423	jck6411@lausd.net
Sycamore Community School District	Cincinnati	OH	Chad Lewis	(513) 686-1700	lewisc@sycamoreschools.org
Lake Washington School District	Redmond	WA	Marlee Sunderland	(425)-936-1421	msunderland@lwsd.org
Merced Union High School District	Merced	CA	Terry Schultz	(209)-385-6402	tschultz@muhsd.org
Miami Dade County Public Schools	Miami	FL	Heidi Carlo	(305) 995-7705	hcarlo@dadeschools.net
Jackson County Schools	Hoschton	GA	Troy Johnson	(706)-654-2044	tjohnson@jackson.k12.ga.us

Resellers - Dealers

Reseller/Dealer Name	Address	City	State	Zip	Contact Name	Contact Email	Contact Phone	Contact Fax	Company Website
The Aquiline Group	1801 Columbia Road, Suite 101	Washington	DC	20009	Evelyn Rodriguez	evelyn@theaquilinegroup.com	202.483.1757	202.462.3781	http://theaquilinegroup.com/

Certification Regarding Lobbying

Applicable to Grants, Subgrants, Cooperative Agreements, and Contracts Exceeding \$100,000 in Federal Funds.

Submission of this certification is a prerequisite for making or entering into this transaction and is imposed by section 1352, Title 31, U.S. Code. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "disclosure Form to Report Lobbying," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all covered subawards exceeding \$100,000 in Federal funds at all appropriate tiers and that all subrecipients shall certify and disclose accordingly.

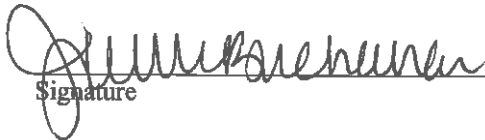
School Outfitters

3736 Regent Ave. Cincinnati, OH 45212

Name/Address of Organization

Jamie Buchanan - Sales Manager

Name/Title of Submitting Official


Signature

11/29/2017
Date

FELONY CONVICTION NOTICE

FOR RESPONSE TO TIPS SOLICITATION

Statutory citation covering notification of criminal history of contractor is found in the Texas Education Code #44.034. Following is an example of a felony conviction notice:

State of Texas Legislative Senate Bill No. 1, Section 44.034, Notification of Criminal History, Subsection (a), states "a person or business entity that enters into a contract with a school district must give advance notice to the district if the person or an owner or operator of the business entity has been convicted of a felony. The notice must include a general description of the conduct resulting in the conviction of a felony." Subsection (b) states "a school district may terminate a contract with a person or business entity if the district determines that the person or business entity failed to give notice as required by Subsection (a) or misrepresented the conduct resulting in the conviction. The district must compensate the person or business entity for services performed before the termination of the contract."

THIS NOTICE IS NOT REQUIRED OF A PUBLICLY-HELD CORPORATION

Complete only one of the three below: A or B or C.

I, the undersigned agent for the firm named below, certify that the information concerning notification of felony convictions has been reviewed by me and the following information furnished is true to the best of my knowledge.

Official: Jamie Buchanan
Print Authorized Company Official's Name

A. My firm is a publicly held corporation; therefore, this reporting requirement is not applicable.

Signature of Authorized Company Official: _____

OR

B. My firm is not owned nor operated by anyone who has been convicted of a felony:

Signature of Authorized Company Official: Jamie Buchanan

OR

C. My firm is owned or operated by the following individual(s) who has/have been convicted of a felony:

Name of Felon(s): _____

Details of Conviction(s): _____

You may attach another sheet

Signature of Authorized Company Official: _____

Federal Requirements for Procurement and Contracting with small and minority businesses, women's business enterprises, and labor surplus area firms.

The Education Service Center Region 8 and TIPS Members anticipate possibly using federal funds for procurement under this potential award and is required to obtain the following compliance assurance.

1. Will you be subcontracting any of your work under this award if you are successful? (Circle one)

YES or NO

2. If yes, do you agree to comply with the following federal requirements? (Circle one)

YES or NO Please see Deviations

2 CFR §200.321 Contracting with small and minority businesses, women's business enterprises, and labor surplus area firms.

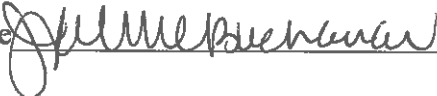
(a) The non-Federal entity must take all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

(b) Affirmative steps must include:

- (1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;
- (2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;
- (3) Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;
- (4) Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises;
- (5) Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce ; and
- (6) Requiring the prime contractor, if subcontracts are to be let, to take the affirmative steps listed in paragraphs (1) through (5) of this section.

Company Name School Outfitters

Print name of authorized representative Jamie Buchanan

Signature of authorized representative 

Date 11/29/2017

Texas Government Code 2270 Verification Form

Texas 2017 House Bill 89 has been signed into law by the governor and as of September 1, 2017 will become law codified as Texas Government Code § 2270 and 808 et seq.

The relevant section addressed by this form reads as follows:

Texas Government Code Sec. 2270.002. PROVISION REQUIRED IN CONTRACT. A governmental entity may not enter into a contract with a company for goods or services unless the contract contains a written verification from the company that it: (1) does not boycott Israel; and (2) will not boycott Israel during the term of the contract.

I, Jamie Buchanan as an authorized representative of
School Outfitters, a contractor/vendor
Insert Name of Company

engaged by

ESC Region 8/The Interlocal Purchasing System (TIPS)
4845 Highway 271 North
Pittsburg, TX, 75686

verify by this writing that the above-named company affirms that it (1) does not boycott Israel; and (2) will not boycott Israel during the term of this contract, or any contract with the above-named Texas governmental entity in the future. I further affirm that if our company's position on this issue is reversed and this affirmation is no longer valid, that the above-named Texas governmental entity will be notified in writing within one (1) business day and we understand that our company's failure to affirm and comply with the requirements of Texas Government Code 2270 et seq. shall be grounds for immediate contract termination without penalty to the above-named Texas governmental entity.

AND

our company is not listed on and we do not do business with companies that are on the the Texas Comptroller of Public Accounts list of Designated Foreign Terrorists Organizations per Texas Gov't Code 2270.0153 found at <https://comptroller.texas.gov/purchasing/docs/foreign-terrorist.pdf>

I swear and affirm that the above is true and correct.

Jamie Buchanan
Signature of Named Authorized Company Representative

11/29/2017
Date

FAILURE TO PROPERLY COMPLETE THIS FORM AND SUBMIT WITH YOUR RESPONSE MAY RESULT IN A WAIVER OF YOUR RIGHTS UNDER THE LAW TO MAINTAIN CONFIDENTIALITY TREATMENT OF SUBMITTED MATERIALS.

CONFIDENTIAL INFORMATION SUBMITTED IN RESPONSE TO COMPETITIVE PROCUREMENT REQUESTS OF EDUCATION SERVICE CENTER REGION 8 AND TIPS IS GOVERNED BY TEXAS GOVERNMENT CODE, CHAPTER 552

If you consider any portion of your proposal to be confidential information and not subject to public disclosure pursuant to Chapter 552 Tex Gov't Code or other law(s), you **must make a copy of all claimed confidential materials within your proposal and put this COMPLETED form as a cover sheet to said materials then scan, name "CONFIDENTIAL" and upload with your proposal submission.** (You must include the confidential information in the submitted proposal as well, the copy uploaded is to indicate which material in your proposal, if any, you deem confidential in the event the District receives a Public Information Request.) Education Service Center Region 8 and TIPS will follow procedures of controlling statute(s) regarding any claim of confidentiality and shall not be liable for any release of information required by law. Pricing of solicited product or service may be deemed as public information under Chapter 552 Tex Gov't Code. The Office of Texas Attorney General shall make the final determination whether the information held by Education Service Center Region 8 and TIPS is confidential and exempt from public disclosure.

I **DO NOT** desire to expressly waive any claim of confidentiality as to any and all information contained within our response to the competitive procurement process (e.g. RFP, CSP, Bid, RFQ, etc.) by completing the following and submitting this sheet with our response to Education Service Center Region 8 and TIPS. The attached contains material from our proposal that I classify and deem confidential under Texas Gov't Code Sec. 552 or other law(s) and I invoke my statutory rights to confidential treatment of the enclosed materials:

Name of company claiming confidential status of material

Printed Name, Title, and Signature of authorized company officer claiming confidential status of material

Address City State ZIP Phone

ATTACHED ARE COPIES OF _____ PAGES OF CONFIDENTIAL MATERIAL FROM OUR PROPOSAL

Express Waiver: I desire to expressly waive any claim of confidentiality as to any and all information contained within our response to the competitive procurement process (e.g. RFP, CSP, Bid, RFQ, etc.) by completing the following and submitting this sheet with our response to Education Service Center Region 8 and TIPS.

School Outfitters

Name of company expressly waiving confidential status of material

 Jamie Buchanan - Sales Manager

Printed Name, Title, and Signature of authorized company officer expressly waiving confidential status of material

3736 Regent Ave Cincinnati OH 45212 800-260-2776

Address City State ZIP Phone



HUB Subcontracting Plan (HSP)

QUICK CHECKLIST

While this HSP Quick Checklist is being provided to merely assist you in readily identifying the sections of the HSP form that you will need to complete, it is very important that you adhere to the instructions in the HSP form and instructions provided by the contracting agency.

- If you will be awarding all of the subcontracting work you have to offer under the contract to only Texas certified HUB vendors, complete:
 - Section 1 - Respondent and Requisition Information
 - Section 2 a. - Yes, I will be subcontracting portions of the contract
 - Section 2 b. - List all the portions of work you will subcontract, and indicate the percentage of the contract you expect to award to Texas certified HUB vendors
 - Section 2 c. - Yes
 - Section 4 - Affirmation
 - GFE Method A (Attachment A) - Complete an Attachment A for each of the subcontracting opportunities you listed in Section 2 b.
- If you will be subcontracting any portion of the contract to Texas certified HUB vendors and Non-HUB vendors, and the aggregate percentage of all the subcontracting work you will be awarding to the Texas certified HUB vendors with which you have a continuous contract in place for five (5) years or less meets or exceeds the HUB Goal the contracting agency identified in the "Agency Special Instructions/Additional Requirements", complete:
 - Section 1 - Respondent and Requisition Information
 - Section 2 a. - Yes, I will be subcontracting portions of the contract
 - Section 2 b. - List all the portions of work you will subcontract, and indicate the percentage of the contract you expect to award to Texas certified HUB vendors and Non-HUB vendors
 - Section 2 c. - No
 - Section 2 d. - Yes
 - Section 4 - Affirmation
 - GFE Method A (Attachment A) - Complete an Attachment A for each of the subcontracting opportunities you listed in Section 2 b.
- If you will be subcontracting any portion of the contract to Texas certified HUB vendors and Non-HUB vendors or only to Non-HUB vendors, and the aggregate percentage of all the subcontracting work you will be awarding to the Texas certified HUB vendors with which you have a continuous contract in place for five (5) years or less does not meet or exceed the HUB Goal the contracting agency identified in the "Agency Special Instructions/Additional Requirements", complete:
 - Section 1 - Respondent and Requisition Information
 - Section 2 a. - Yes, I will be subcontracting portions of the contract
 - Section 2 b. - List all the portions of work you will subcontract, and indicated the percentage of the contract you expect to award to Texas certified HUB vendors and Non-HUB vendors
 - Section 2 c. - No
 - Section 2 d. - No
 - Section 4 - Affirmation
 - GFE Method B (Attachment B) - Complete an Attachment B for each of the subcontracting opportunities you listed in Section 2 b.
- If you will not be subcontracting any portion of the contract and will be fulfilling the entire contract with your own resources, complete:
 - Section 1 - Respondent and Requisition Information
 - Section 2 a. - No, I will not be subcontracting any portion of the contract, and I will be fulfilling the entire contract with my own resources
 - Section 3 - Self Performing Justification
 - Section 4 - Affirmation

***Continuous Contract:** Any existing written agreement (including any renewals that are exercised) between a prime contractor and a HUB vendor, where the HUB vendor provides the prime contractor with goods or service under the same contract for a specified period of time. The frequency the HUB vendor is utilized or paid during the term of the contract is not relevant to whether the contract is considered continuous. Two or more contracts that run concurrently or overlap one another for different periods of time are considered by CPA to be individual contracts rather than renewals or extensions to the original contract. In such situations the prime contractor and HUB vendor are entering (have entered) into "new" contracts.



HUB Subcontracting Plan (HSP)

In accordance with Texas Gov't Code §2161.252, the contracting agency has determined that subcontracting opportunities are probable under this contract. Therefore, all respondents, including State of Texas certified Historically Underutilized Businesses (HUBs) must complete and submit this State of Texas HUB Subcontracting Plan (HSP) with their response to the bid requisition (solicitation).

NOTE: Responses that do not include a completed HSP shall be rejected pursuant to Texas Gov't Code §2161.252(b).

The HUB Program promotes equal business opportunities for economically disadvantaged persons to contract with the State of Texas in accordance with the goals specified in the 2009 State of Texas Disparity Study. The statewide HUB goals defined in 34 Texas Administrative Code (TAC) §20.13 are:

- **11.2 percent for heavy construction other than building contracts,**
- **21.1 percent for all building construction, including general contractors and operative builders' contracts,**
- **32.9 percent for all special trade construction contracts,**
- **23.7 percent for professional services contracts,**
- **26.0 percent for all other services contracts, and**
- **21.1 percent for commodities contracts.**

-- Agency Special Instructions/Additional Requirements --

In accordance with 34 TAC §20.14(d)(1)(D)(iii), a respondent (prime contractor) may demonstrate good faith effort to utilize Texas certified HUBs for its subcontracting opportunities if the total value of the respondent's subcontracts with Texas certified HUBs meets or exceeds the statewide HUB goal or the agency specific HUB goal, whichever is higher. When a respondent uses this method to demonstrate good faith effort, the respondent must identify the HUBs with which it will subcontract. If using existing contracts with Texas certified HUBs to satisfy this requirement, only contracts that have been in place for five years or less shall qualify for meeting the HUB goal. This limitation is designed to encourage vendor rotation as recommended by the 2009 Texas Disparity Study.

SECTION-1: RESPONDENT AND REQUISITION INFORM

- a. Respondent (Company) Name: School Out Fitters State of Texas VID #: 1611341943200 47559
 Point of Contact: Angela Webb Phone #: 800-260-2776
 E-mail Address: contracts@schooloutfitters.com Fax #: 800-494-1036
- b. Is your company a State of Texas certified HUB? - Yes - No
- c. Requisition #: 171102 Bid Open Date: 12/15/2017
(mm/dd/yyyy)

Enter your company's name here: School Outfitters

Requisition #: 171102

SECTION-2: SUBCONTRACTING INTENTIONS RESPONDENT

After dividing the contract work into reasonable lots or portions to the extent consistent with prudent industry practices, and taking into consideration the scope of work to be performed under the proposed contract, including all potential subcontracting opportunities, the respondent must determine what portions of work, including goods and services, will be subcontracted. Note: In accordance with 34 TAC §20.11., an "Subcontractor" means a person who contracts with a prime contractor to work, to supply commodities, or to contribute toward completing work for a governmental entity.

a. Check the appropriate box (Yes or No) that identifies your subcontracting intentions:

- Yes, I will be subcontracting portions of the contract. (If Yes, complete Item b, of this SECTION and continue to Item c of this SECTION.)
- No, I will not be subcontracting any portion of the contract, and I will be fulfilling the entire contract with my own resources. (If No, continue to SECTION 3 and SECTION 4.)

b. List all the portions of work (subcontracting opportunities) you will subcontract. Also, based on the total value of the contract, identify the percentages of the contract you expect to award to Texas certified HUBs, and the percentage of the contract you expect to award to vendors that are not a Texas certified HUB (i.e., Non-HUB).

Item #	Subcontracting Opportunity Description	HUBs		Non-HUBs
		Percentage of the contract expected to be subcontracted to HUBs with which you have a continuous contract* in place for five (5) years or less.	Percentage of the contract expected to be subcontracted to HUBs with which you have a continuous contract* in place for more than five (5) years.	Percentage of the contract expected to be subcontracted to non-HUBs.
1		%	%	%
2		%	%	%
3		%	%	%
4		%	%	%
5		%	%	%
6		%	%	%
7		%	%	%
8		%	%	%
9		%	%	%
10		%	%	%
11		%	%	%
12		%	%	%
13		%	%	%
14		%	%	%
15		%	%	%
Aggregate percentages of the contract expected to be subcontracted:		%	%	%

(Note: If you have more than fifteen subcontracting opportunities, a continuation sheet is available online at <http://window.state.tx.us/procurement/prog/hub/hub-subcontracting-plan/>).

c. Check the appropriate box (Yes or No) that indicates whether you will be using only Texas certified HUBs to perform all of the subcontracting opportunities you listed in SECTION 2, Item b.

- Yes (If Yes, continue to SECTION 4 and complete an "HSP Good Faith Effort - Method A (Attachment A)" for each of the subcontracting opportunities you listed.)
- No (If No, continue to Item d, of this SECTION.)

d. Check the appropriate box (Yes or No) that indicates whether the aggregate expected percentage of the contract you will subcontract with Texas certified HUBs with which you have a continuous contract* in place with for five (5) years or less meets or exceeds the HUB goal the contracting agency identified on page 1 in the "Agency Special Instructions/Additional Requirements".

- Yes (If Yes, continue to SECTION 4 and complete an "HSP Good Faith Effort - Method A (Attachment A)" for each of the subcontracting opportunities you listed.)
- No (If No, continue to SECTION 4 and complete an "HSP Good Faith Effort - Method B (Attachment B)" for each of the subcontracting opportunities you listed.)

**Continuous Contract: Any existing written agreement (including any renewals that are exercised) between a prime contractor and a HUB vendor, where the HUB vendor provides the prime contractor with goods or service under the same contract for a specified period of time. The frequency the HUB vendor is utilized or paid during the term of the contract is not relevant to whether the contract is considered continuous. Two or more contracts that run concurrently or overlap one another for different periods of time are considered by CPA to be individual contracts rather than renewals or extensions to the original contract. In such situations the prime contractor and HUB vendor are entering (have entered) into "new" contracts.*

Enter your company's name here: School Outfitters Requisition #: 171102

SECTION 2: SUBCONTRACTING INTENTIONS RESPONDENT (CONTINUATION SHEET)

a. This page can be used as a continuation sheet to the HSP Form's page 2, Section 2, Item b. Continue listing the portions of work (subcontracting opportunities) you will subcontract. Also, based on the total value of the contract, identify the percentages of the contract you expect to award to Texas certified HUBs, and the percentage of the contract you expect to award to vendors that are not a Texas certified HUB (i.e., Non-HUB).

Item #	Subcontracting Opportunity Description	HUBs		Non-HUBs
		Percentage of the contract expected to be subcontracted to HUBs with which you have a "continuous contract" in place for five (5) years or less.	Percentage of the contract expected to be subcontracted to HUBs with which you have a "continuous contract" in place for more than five (5) years.	Percentage of the contract expected to be subcontracted to non-HUBs.
16		%	%	%
17		%	%	%
18		%	%	%
19		%	%	%
20		%	%	%
21		%	%	%
22		%	%	%
23		%	%	%
24		%	%	%
25		%	%	%
26		%	%	%
27		%	%	%
28		%	%	%
29		%	%	%
30		%	%	%
31		%	%	%
32		%	%	%
33		%	%	%
34		%	%	%
35		%	%	%
36		%	%	%
37		%	%	%
38		%	%	%
39		%	%	%
40		%	%	%
41		%	%	%
42		%	%	%
43		%	%	%
Aggregate percentages of the contract expected to be subcontracted:		%	%	%

**Continuous Contract: Any existing written agreement (including any renewals that are exercised) between a prime contractor and a HUB vendor, where the HUB vendor provides the prime contractor with goods or service under the same contract for a specified period of time. The frequency the HUB vendor is utilized or paid during the term of the contract is not relevant to whether the contract is considered continuous. Two or more contracts that run concurrently or overlap one another for different periods of time are considered by CPA to be individual contracts rather than renewals or extensions to the original contract. In such situations the prime contractor and HUB vendor are entering (have entered) into "new" contracts.*

Enter your company's name here: School Outfitters

Requisition #: 171102

SECTION-3: SELF PERFORMING JUSTIFICATION (If you responded "No" to SECTION 2, Item a, you must complete this SECTION and continue to SECTION 4)

Check the appropriate box (Yes or No) that indicates whether your response/proposal contains an explanation demonstrating how your company will fulfill the entire contract with its own resources.

- Yes (If Yes, in the space provided below list the specific page(s)/section(s) of your proposal which explains how your company will perform the entire contract with its own equipment, supplies, materials and/or employees.)
- No (If No, in the space provided below explain how your company will perform the entire contract with its own equipment, supplies, materials and/or employees.)

School Outfitters subcontracts all services to National & Regional installation companies to allow for national coverage and competitive rates. School Outfitters does not have any current contracts with specific subcontractors that are Texas HUB vendors. School Outfitters is willing to make the effort to work with HUB vendors on a per project basis if requested by the district.

SECTION-4: AFFIRMATION

As evidenced by my signature below, I affirm that I am an authorized representative of the respondent listed in SECTION 1, and that the information and supporting documentation submitted with the HSP is true and correct. Respondent understands and agrees that, if awarded any portion of the requisition:

- The respondent will provide notice as soon as practical to all the subcontractors (HUBs and Non-HUBs) of their selection as a subcontractor for the awarded contract. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract, the contract award number, the subcontracting opportunity they (the subcontractor) will perform, the approximate dollar value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by this section must also be provided to the contracting agency's point of contact for the contract no later than ten (10) working days after the contract is awarded.
- The respondent must submit monthly compliance reports (Prime Contractor Progress Assessment Report – PAR) to the contracting agency, verifying its compliance with the HSP, including the use of and expenditures made to its subcontractors (HUBs and Non-HUBs). (The PAR is available at <http://www.window.state.tx.us/procurement/prog/hub/hub-forms/progressassessmentrpt.xls>).
- The respondent must seek approval from the contracting agency prior to making any modifications to its HSP, including the hiring of additional or different subcontractors and the termination of a subcontractor the respondent identified in its HSP. If the HSP is modified without the contracting agency's prior approval, respondent may be subject to any and all enforcement remedies available under the contract or otherwise available by law, up to and including debarment from all state contracting.
- The respondent must, upon request, allow the contracting agency to perform on-site reviews of the company's headquarters and/or work-site where services are being performed and must provide documentation regarding staffing and other resources.


Signature

Jamie Buchanan
Printed Name

Sales Manager
Title

11/29/2017
Date
(mm/dd/yyyy)

Reminder:

- If you responded "Yes" to SECTION 2, Items c or d, you must complete an "HSP Good Faith Effort - Method A (Attachment A)" for each of the subcontracting opportunities you listed in SECTION 2, Item b.
- If you responded "No" SECTION 2, Items c and d, you must complete an "HSP Good Faith Effort - Method B (Attachment B)" for each of the subcontracting opportunities you listed in SECTION 2, Item b.

HSP Good Faith Effort - Method A (Attachment A)

Enter your company's name here: School Outfitters Requisition #: 171102

IMPORTANT: If you responded "Yes" to SECTION 2, Items c or d of the completed HSP form, you must submit a completed "HSP Good Faith Effort - Method A (Attachment A)" for each of the subcontracting opportunities you listed in SECTION 2, Item b of the completed HSP form. You may photo-copy this page or download the form at <http://window.state.tx.us/procurement/prog/hub/hub-forms/hub-sbcont-plan-gfe-achm-a.pdf>.

SECTION A-1: SUBCONTRACTING OPPORTUNITY

Enter the item number and description of the subcontracting opportunity you listed in SECTION 2, Item b, of the completed HSP form for which you are completing the attachment.

Item Number: _____ Description: _____

SECTION A-2: SUBCONTRACTOR SELECTION

List the subcontractor(s) you selected to perform the subcontracting opportunity you listed above in SECTION A-1. Also identify whether they are a Texas certified HUB and their VID number, the approximate dollar value of the work to be subcontracted, the expected percentage of work to be subcontracted, and indicate whether the company is a Texas certified HUB

Company Name	Texas certified HUB	VID Number (Required if Texas certified HUB)	Approximate Dollar Amount	Expected Percentage of Contract
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
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	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%

REMINDER: As specified in SECTION 4 of the completed HSP form, if you (respondent) are awarded any portion of the requisition, you are required to provide notice as soon as practical to all the subcontractors (HUBs and Non-HUBs) of their selection as a subcontractor. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract, the contract award number, the subcontracting opportunity they (the subcontractor) will perform, the approximate dollar value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by this section must also be provided to the contracting agency's point of contact for the contract no later than ten (10) working days after the contract is awarded.

HSP Good Faith Effort - Method B (Attachment B)

Enter your company's name here: School Outfitters Requisition #: 171102

IMPORTANT: If you responded "Yes" to SECTION 2, Items c or d of the completed HSP form, you must submit a completed "HSP Good Faith Effort - Method B (Attachment B)" for each of the subcontracting opportunities you listed in SECTION 2, Item b of the completed HSP form. You may photo-copy this page or download the form at <http://window.state.tx.us/procurement/prog/hub/hub-forms/hub-sbcont-plan-gfe-achm-b.pdf>.

SECTION B-1: SUBCONTRACTING OPPORTUNITY

Enter the item number and description of the subcontracting opportunity you listed in SECTION 2, Item b, of the completed HSP form for which you are completing the attachment.

Item Number: _____ Description: _____

SECTION B-2: MENTOR PROTÉGÉ PROGRAM

If respondent is participating as a Mentor in a State of Texas Mentor Protégé Program, submitting its Protégé (Protégé must be a State of Texas certified HUB) as a subcontractor to perform the subcontracting opportunity listed in SECTION B-1, constitutes a good faith effort to subcontract with a Texas certified HUB towards that specific portion of work.

Check the appropriate box (Yes or No) that indicates whether you will be subcontracting the portion of work you listed in SECTION B-1 to your Protégé.

- Yes (If Yes, to continue to SECTION B-4.)
 - No / Not Applicable (If No or Not Applicable, continue to SECTION B-3 and SECTION B-4.)

SECTION B-3: NOTIFICATION OF SUBCONTRACTING OPPORTUNITY

When completing this section you MUST comply with items a, b, c and d, thereby demonstrating your Good Faith Effort of having notified Texas certified HUBs and trade organizations or development centers about the subcontracting opportunity you listed in SECTION B-1. Your notice should include the scope of work, information regarding the location to review plans and specifications, bonding and insurance requirements, required qualifications, and identify a contact person. When sending notice of your subcontracting opportunity, you are encouraged to use the attached HUB Subcontracting Opportunity Notice form, which is also available online at <http://www.window.state.tx.us/procurement/prog/hub/hub-subcontracting-plan>.

Retain supporting documentation (i.e., certified letter, fax, e-mail) demonstrating evidence of your good faith effort to notify the Texas certified HUBs and trade organizations or development centers. Also, be mindful that a working day is considered a normal business day of a state agency, not including weekends, federal or state holidays, or days the agency is declared closed by its executive officer. The initial day the subcontracting opportunity notice is sent/provided to the HUBs and to the trade organizations or development centers is considered to be "day zero" and does not count as one of the seven (7) working days.

- a. Provide written notification of the subcontracting opportunity you listed in SECTION B-1, to three (3) or more Texas certified HUBs. Unless the contracting agency specified a different time period, you must allow the HUBs at least seven (7) working days to respond to the notice prior to your submitting your bid response to the contracting agency. When searching for Texas certified HUBs, ensure that you use the State of Texas' Centralized Master Bidders List (CMBL) and Historically Underutilized Business (HUB) Search directory located at <http://mycpa.state.tx.us/tpasscmbsearch/index.jsp>. HUB Status code "A" signifies that the company is a Texas certified HUB.
- b. List the three (3) Texas certified HUBs you notified regarding the subcontracting opportunity you listed in SECTION B-1. Include the company's Vendor ID (VID) number, the date you sent notice to that company, and indicate whether it was responsive or non-responsive to your subcontracting opportunity notice.

Company Name	VID Number	Date Notice Sent (mm/dd/yyyy)	Did the HUB Respond?
			<input type="checkbox"/> - Yes <input type="checkbox"/> - No
			<input type="checkbox"/> - Yes <input type="checkbox"/> - No
			<input type="checkbox"/> - Yes <input type="checkbox"/> - No

- c. Provide written notification of the subcontracting opportunity you listed in SECTION B-1 to two (2) or more trade organizations or development centers in Texas to assist in identifying potential HUBs by disseminating the subcontracting opportunity to their members/participants. Unless the contracting agency specified a different time period, you must provide your subcontracting opportunity notice to trade organizations or development centers at least seven (7) working days prior to submitting your bid response to the contracting agency. A list of trade organizations and development centers that have expressed an interest in receiving notices of subcontracting opportunities is available on the Statewide HUB Program's webpage at <http://www.window.state.tx.us/procurement/prog/hub/mwb-links-1/>.
- d. List two (2) trade organizations or development centers you notified regarding the subcontracting opportunity you listed in SECTION B-1. Include the date when you sent notice to it and indicate if it accepted or rejected your notice.

Trade Organizations or Development Centers	Date Notice Sent (mm/dd/yyyy)	Was the Notice Accepted?
		<input type="checkbox"/> - Yes <input type="checkbox"/> - No
		<input type="checkbox"/> - Yes <input type="checkbox"/> - No

HSP Good Faith Effort - Method B (Attachment B) Cont.

Enter your company's name here: School Outfitters Requisition #: 171102

SECTION B-4: SUBCONTRACTOR SELECTION

Enter the item number and description of the subcontracting opportunity you listed in SECTION 2, Item b, of the completed HSP form for which you are completing the attachment.

a. Enter the item number and description of the subcontracting opportunity for which you are completing this Attachment B continuation page.

Item Number: _____ Description: _____

b. List the subcontractor(s) you selected to perform the subcontracting opportunity you listed in SECTION B-1. Also identify whether they are a Texas certified HUB and their VID number, the approximate dollar value of the work to be subcontracted, the expected percentage of work to be subcontracted, and indicate whether the company is a Texas certified HUB.

Company Name	Texas certified HUB	VID Number (Required if Texas certified HUB)	Approximate Dollar Amount	Expected Percentage of Contract
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%
	<input type="checkbox"/> - Yes <input type="checkbox"/> - No		\$	%

c. If any of the subcontractors you have selected to perform the subcontracting opportunity you listed in SECTION B-1 is not a Texas certified HUB, provide written justification for your selection process (attach additional page if necessary):

REMINDER: As specified in SECTION 4 of the completed HSP form, if you (respondent) are awarded any portion of the requisition, you are required to provide notice as soon as practical to all the subcontractors (HUBs and Non-HUBs) of their selection as a subcontractor. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract, the contract award number, the subcontracting opportunity it (the subcontractor) will perform, the approximate dollar value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by this section must also be provided to the contracting agency's point of contact for the contract no later than ten (10) working days after the contract is awarded.



HUB Subcontracting Opportunity Notification Form

In accordance with Texas Gov't Code, Chapter 2161, each state agency that considers entering into a contract with an expected value of \$100,000 or more shall, before the agency solicits bids, proposals, offers, or other applicable expressions of interest, determine whether subcontracting opportunities are probable under the contract. The state agency I have identified below in **Section B** has determined that subcontracting opportunities are probable under the requisition to which my company will be responding.

34 Texas Administrative Code, §20.14 requires all respondents (prime contractors) bidding on the contract to provide notice of each of their subcontracting opportunities to at least three (3) Texas certified HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs at least seven (7) working days to respond to the notice prior to the respondent submitting its bid response to the contracting agency. In addition, at least seven (7) working days prior to submitting its bid response to the contracting agency, the respondent must provide notice of each of its subcontracting opportunities to two (2) or more trade organizations or development centers (in Texas) that serves members of groups (i.e., Asian Pacific American, Black American, Hispanic American, Native American, Woman, Service Disabled Veteran) identified in Texas Administrative Code, §20.11(19)(C).

We respectfully request that vendors interested in bidding on the subcontracting opportunity scope of work identified in **Section C, Item 2**, reply no later than the date and time identified in **Section C, Item 1**. Submit your response to the point-of-contact referenced in **Section A**.

SECTION: A PRIME CONTRACTOR'S INFORMATION

Company Name: _____ State of Texas VID #: _____
 Point-of-Contact: _____ Phone #: _____
 E-mail Address: _____ Fax #: _____

SECTION: B CONTRACTING STATE AGENCY AND REQUISITION INFORMATION

Agency Name: _____
 Point-of-Contact: _____ Phone #: _____
 Requisition #: _____ Bid Open Date: _____
(mm/dd/yyyy)

SECTION: C SUBCONTRACTING OPPORTUNITY RESPONSE DUE DATE, DESCRIPTION, REQUIREMENTS AND RELATED INFORMATION

1. Potential Subcontractor's Bid Response Due Date:

If you would like for our company to consider your company's bid for the subcontracting opportunity identified below in Item 2, we must receive your bid response no later than Select on _____
Central Time Date (mm/dd/yyyy)

In accordance with 34 TAC §20.14, each notice of subcontracting opportunity shall be provided to at least three (3) Texas certified HUBs, and allow the HUBs at least seven (7) working days to respond to the notice prior to submitting our bid response to the contracting agency. In addition, at least seven (7) working days prior to us submitting our bid response to the contracting agency, we must provide notice of each of our subcontracting opportunities to two (2) or more trade organizations or development centers (in Texas) that serves members of groups (i.e., Asian Pacific American, Black American, Hispanic American, Native American, Woman, Service Disabled Veteran) identified in Texas Administrative Code, §20.11(19)(C).

(A working day is considered a normal business day of a state agency, not including weekends, federal or state holidays, or days the agency is declared closed by its executive officer. The initial day the subcontracting opportunity notice is sent/provided to the HUBs and to the trade organizations or development centers is considered to be "day zero" and does not count as one of the seven (7) working days.)

2. Subcontracting Opportunity Scope of Work:

3. Required Qualifications: - Not Applicable

4. Bonding/Insurance Requirements: - Not Applicable

5. Location to review plans/specifications: - Not Applicable



652 N Highland
Aurora, IL 60506
Phone 630-301-7600
Fax 630-896-7945
www.amtab.com

WARRANTY – AmTab warrants products purchased hereunder to be free of defects in materials and workmanship for a period of fifteen (15) years from the date of shipment, and a lifetime warranty on all welded joints and Dyna-Rock Edge™ Protection. This warranty shall not apply in the event that products are damaged as a result of misuse, abuse, neglect, accident, improper application, modification or repair by persons not authorized by AmTab, where products are damaged during shipment, or where the date stamps on the product or products have been defaced, modified, or removed.

UNLESS CONSIDERED UNENFORCEABLE OR UNLAWFUL UNDER APPLICABLE LAW:

- A. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.
- B. PURCHASER'S REMEDY, IF ANY, FOR ANY DEFECTIVE PRODUCTS SHALL BE LIMITED TO A REFUND, REPLACEMENT, OR ADJUSTMENT BY AMTAB OF THE PRODUCTS AT AMTAB'S OPTION, AND SHALL IN NO EVENT INCLUDE DAMAGED OF ANY KIND, WHETHER INCIDENTAL, CONSEQUENTIAL, OR OTHERWISE.



PO Drawer D
 2885 Lorraine Avenue
 Temple TX 76503
 254-778-4727 (O)
 254-773-0500 (F)

MooreCo Products Limited Warranty –MooreCo warrants that your Product is free from defects in materials or workmanship, subject to the below schedule. This warranty only applies to Products purchased directly from an authorized MooreCo dealer and is only valid for the original purchaser and for the original installation. The warranty is terminated upon transfer, sale, or modification of the Product.

If a Product is defective in materials or workmanship, MooreCo will replace or repair it at no charge, based on the below schedule. This is your sole and exclusive remedy, and repair or replacement of the Product will be at the sole discretion of MooreCo. Shipping charges to the repair facility will be the responsibility of the purchaser, and shipping charges to return the repaired Product to the purchaser will be paid by MooreCo, except for Products returned for repair during the first 30 days after purchase, in which case all shipping charges will be paid by MooreCo. This warranty is subject to the limitations, exclusions and other provisions below, and applies to Products purchased after February 1, 2010 which are delivered within the United States of America and the Commonwealth of Canada.

Limitations involving particular Product lines, materials and components: The particular Product lines, materials and components listed below are warranted according to the following schedule from the date of sale:

Products	Warranty
PVC and melamine laminate desks, tables, workstations, carts, and other furniture	1 Year
Economy Soft Seating	1 Year
HPL laminate desks, tables, workstations, carts, and other furniture	12 Years
Height adjustable seating	2 Years
Non-adjustable seating	12 Years
Contract Soft Seating	See Spec Guide for details
The surface of whiteboards and mobile whiteboards with surface of glass, Gorilla Glass, porcelain steel, porcelain aluminized steel and Rubber-Tak	50 Years
The surface of whiteboards and mobile whiteboards with surface of Dura-Rite	20 Years
The surface of whiteboards and mobile whiteboards with surface of Magne-Rite and tack boards	10 Years
The surface of whiteboards and mobile whiteboards with a surface of TuF-Rite	5 Years
The surface of whiteboards and mobile whiteboards with a surface of Mark-Rite	3 Years
iTeach carts – with exception of electrical components	12 Years
iTeach carts – electrical components only	1 Year
OneBoard – Surface Warranty	Limited Lifetime - MooreCo warrants the owner of the original installation that the surface material is to be free of defects for a lifetime of normal use
OneBoard – Electrical	2 years



PO Drawer D
 2885 Lorraine Avenue
 Temple TX 76503
 254-778-4727 (O)
 254-773-0500 (F)

OneBoard – Operating System compatibility	No warranty is express or implied due to future operating system updates and other modifications including software versions. Contact MooreCo for details
Other Products not listed	1 Year

Exclusions: This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership.
- Damage caused by abuse, misuse, neglect, vandalism, accident, modifications, or water or fire.
- Damage caused by the carrier in-transit, which will be handled as claims against the carrier
- Modifications or attachments to the Product that are not approved by MooreCo.
- Products that were not installed, used or maintained in accordance with Product instructions and warnings
- Products used for rental purposes.
- Labor and/or materials to remove and replace Products.
- Damage caused by environmental issues, including use and/or storage of the Product in facilities subjected to uncontrolled high temperatures.

TO THE EXTENT ALLOWED BY LAW, MOORECO MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. MOORECO WILL NOT BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES. THIS WARRANTY DOES NOT COVER CONSEQUENTIAL DAMAGES, LOSS OF TIME OR USE, OR OTHER INCIDENTAL DAMAGES.

FOR ITEACH/ONEBOARD USERS - TO THE EXTENT ALLOWED BY LAW, MOORECO MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. MOORECO WILL NOT BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES. THIS WARRANTY DOES NOT COVER CONSEQUENTIAL DAMAGES, LOSS OF TIME OR USE, OR OTHER INCIDENTAL DAMAGES.

NOTICE TO PURCHASERS FOR HOME OR PERSONAL USE: Federal law does not permit the exclusion of certain implied warranties for consumer Products. Therefore, if you are purchasing this Product for home or personal use, the exclusion of implied warranties noted in the above paragraph does not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To obtain service under this limited warranty: By following the procedures regarding warranty claims outlined below, you can be assured of the best level of service.

1. Contact MooreCo by phone at 1-800-749-2258 or by mail at 2885 Lorraine Avenue, Temple, Texas 76501 within 30 days of discovery of the defect. Be prepared to prove you are the original purchaser of the Product and provide your model number, description of the Product, and description of the defect. Then provide MooreCo with your name, address, area code, and telephone number.
2. MooreCo will review all pertinent information regarding the claim, including inspection of the Product if deemed appropriate by MooreCo.
3. If MooreCo affirms that the Product in question is eligible under the conditions of the limited warranty as stated above, the customer service representative or another representative of MooreCo will determine whether to provide replacement parts, authorize repairs or replace the Product.

PRODUCTS RETURNED TO THE MOORECO FACILITY WITHOUT A RETURN AUTHORIZATION WILL BE REFUSED.

BioFit's 13 Year Warranty on Seating, Tables and Multipurpose Carts

November 8, 2011



BioFit's furniture products are warranted to the original purchaser against mechanical or structural failure due to defective material or workmanship for 13 years of normal, multi-shift use. Pneumatic cylinders are covered for the functional lifetime of the chair or stool.

BioFit reserves the right to recondition or replace any units covered by this warranty. Freight, loss of use and any other consequential damages are not covered. All return shipments require written authorization and must be freight prepaid unless otherwise approved in writing. COM (Customer's Own Material) upholstery materials are not covered.

BioFit takes its warranty, repair and maintenance responsibilities very seriously. Efforts by unqualified personnel to perform repairs on BioFit products can result in dangerous conditions which can lead to serious bodily injury. Any attempt to modify, alter or make unauthorized repairs to BioFit products may not only seriously jeopardize the safety of the user, but will void this warranty in every respect.

** 13-year warranty does not apply to Intensive Plus™ seating, which carries a 5-year warranty.*



CAMBRO WARRANTY AND PRODUCT LIABILITY

Cambro warrants to the original buyer that if a product proves defective:

1. Within 1 year from ship date, Cambro will replace the product free of charge; or,
2. After 1 year and up to 2 years from ship date, Cambro will grant a credit of 2/3 off replacement product; or,
3. After 2 years and up to 3 years from ship date, Cambro will grant a credit of 1/3 of the original price towards a replacement product.

Exceptions:

1. Polycarbonate food storage pans, squares, tongs, rounds and lids have a 2-year prorated warranty.
2. Dinnerware has a 5-year prorated warranty against breakage under normal conditions.
3. Camtrays® and Camtread® trays have a 5-year prorated warranty under normal wear and tear conditions.
4. Non-skid Versa Camtrays have a 2-year prorated warranty.
5. Camshelving® and Camshelving Elements Series have a warranty for one year from the date of shipment from Cambro's distribution center. The warranty is in effect provided that the product has not been altered in any way and assuming normal and proper use and maintenance.
6. For a lifetime limited warranty, Camshelving is warranted against rust or corrosion on traverses and stationary Camshelving posts. Camshelving posts for mobile units are not warranted against rust or corrosion.
7. **LIMITED ORIGINAL COMMERCIAL ELECTRICAL EQUIPMENT WARRANTY**

Cambro Manufacturing warrants its new product(s) to be free from defects in material and workmanship for a period of one (1) year from the date of shipment from authorized CAMBRO distribution locations.

This Warranty is subject to the following conditions and limitations:

1. This warranty is limited to product(s) sold by Cambro Manufacturing to the original user in the continental United States and Canada. For International Warranty Claims contact your local Cambro Representative.
2. The Liability of Cambro Manufacturing is limited to the repair or replacement of any part found to be defective. Parts and labor required for preventative maintenance or cleaning are not covered under this warranty.
3. Cambro Manufacturing will bear normal charges incurred in the repair or replacement of a warranted piece of equipment within 50 miles (80 kilometers) of an authorized service agency. Time and travel charges in excess of 50 miles (80 kilometers) will be the responsibility of the person or firm requesting the service. All labor to repair and/or service the warranted unit(s) shall be performed during regular working hours. Overtime premium will be charged to the buyer and is **NOT** covered by this warranty.

CAMBRO WARRANTY AND PRODUCT LIABILITY CONTINUED.....

4. Charges incurred by delays or operating restrictions that hinder the service technician's ability to access or perform service to equipment in question are **NOT** covered by this warranty. This includes Institutional, Correctional, Military, and Marine facilities.
5. Cambro Manufacturing will bear no responsibility or liability for any product(s) which have been mishandled, abused, misapplied, misused, subjected to harsh chemical action, damaged by flood, fire, or other acts of nature, field modified by unauthorized personnel or which have altered or missing serial numbers.
6. Cambro Manufacturing does not recommend or authorize the use of any product(s) in a non-commercial application, including but not limited to residential use. The use or installation of any product(s) in non-commercial applications renders all warranties, express or implied, including the warranties of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE, null and void, including any responsibility for damage, costs and legal actions resulting from use or installation of product(s) in any non-commercial setting.
7. Adjustments such as calibrations, leveling, tightening of fasteners or utility connections normally associated with the original installation are the responsibility of the dealer or installer and not that of Cambro Manufacturing. Improper installation includes, but is not limited to, use of inadequate electrical wiring and/or insufficient or improper voltage.
8. Replacement part(s) which are replaced in the field by CAMBRO authorized service technicians **ONLY** will be warranted for the duration of the equipment warranty or 90 days effective from date of installation, whichever is greater. This warranty is for part(s) cost only and does not include freight or labor charges.
9. This states the exclusive remedy against Cambro Manufacturing relating to the product(s), whether in contract or in tort or under any other legal theory, and whether arising out of warranties, representations, instructions, installations or defects from any cause. Cambro Manufacturing shall not be liable, under any legal theory, for loss of use, revenue or profit, or for substitute use of or performance, or for incidental, indirect, or special or consequential damages or for any other loss or cost of a similar type.
10. THIS WARRANTY AND THE REPRESENTATIONS AND TERMS SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND LIABILITIES, INCLUDING BUT NOT LIMITED TO, OTHER WARRANTIES, EXPRESS OR IMPLIED, OF MERCHANTABILITY AND FITNESS FOR PARTICULAR USE AND CONSTITUTES THE ONLY WARRANTY OF CAMBRO MANUFACTURING WITH RESPECT TO THE PRODUCT(S).

RETURN POLICY: Cambro Manufacturing products cannot be returned without prior written factory authorization (**RMA**). The repackaging charge is 15% plus any costs required to recondition the equipment. No returns accepted after 90 days from date of invoice. Electrical components returned are subject to inspection prior to credit being issued. Electrical components which have been installed by an operator or non-approved service agent are not returnable for credit.

ABUSE OR MISUSE WILL VOID THIS WARRANTY

The Cambro Representative will fill out a Quality Assurance Report. We require the invoice number and the date. We will also need to know the shipment date, if available. With proof of purchase to the original owner, Cambro Manufacturing will replace the product to the original owner.

Note: It is the Cambro Representative's responsibility to inspect the damaged products. Cambro will determine if damaged products require inspection. Cambro will determine if the product should be returned for inspection before issuing credit.



P.O. Box 417, 300 S. Hancock, Charleston, AR 72933
Ph: (479) 965-2247, (800) 654-8583, FAX: (479) 965-7069

CORRELL LIMITED WARRANTY

1/1/2012

Correll products are warranted to the original purchaser to be free from defects in Material and Workmanship for the following period of time from date of purchase:

- 1 Year for all Melamine Tables and all Chairs
- 2 Years for CP-Series Tables
- 10 Years for R-Series Plastic Folding Tables
- 5 Years for all other products.

Your receipt will be required for proof of purchase date and eligibility for Warranty Service.

This Warranty does not apply to damage caused by normal wear, or by abuse, such as: outdoor use, overloading, dropping, improper handling or storage, or other accident or abuse. Customer is responsible for exercising reasonable care in handling and use of product.

Should Warranty Service become necessary, contact our Customer Service department at 800-654-8583, or info@correllinc.com, for a Return Authorization Number and shipping instructions. (NOTE: In many cases, Warranty Claims may be resolved with FREE replacement parts, without the necessity, expense, and inconvenience of returning the product.)

Products returned for Warranty Service must be shipped to Correll, freight prepaid at the expense of the party making the return. We will not accept collect shipments, or those which do not have a Return Authorization Number.

We will inspect properly returned products, and, if the product is determined to be defective in Material or Workmanship, we will, at our option, repair or replace the product and return it to you with no charge for material, labor, or return freight.

If the defect is determined to be other than Material or Workmanship, you will be notified of the cost of repairs and return freight before any further action is taken. If you choose not to have the product returned to you, or we do not have a response to our inquiry within 10 days, Correll may dispose of the product with no further obligation.

CORRELL HAS NO LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Should a defect in Material or Workmanship be found, our sole liability, and your sole remedy, shall be repair or replacement of the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. **THE ABOVE WARRANTY IS IN LIEU OF ALL OTHERS, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.** This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



5925 Heisley Road • Mentor, OH 44060-1833

Service Agencies	FL-1400
Rev. 72A (8/17)	Page 1 of 4

SERVICE POLICY and SERVICE AGENCY LIST

Dear Valued Customer:

Thank you for your order! We are confident your new piece of Cres Cor equipment will be a valuable addition to your foodservice operation and will bring you years of service. In the unlikely event your equipment requires service, we have established a network of independent authorized service agencies throughout the United States and Canada to help you.

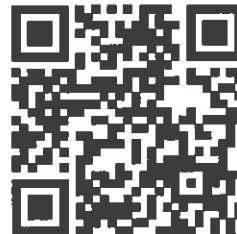
CRES COR WARRANTY:

- GOLD** Our Gold warranty, the best warranty in the industry, is offered on our H-137 & H-138 series hot cabinets, super duty racks and utility cabinets and covers up to 3-Year Parts / 1-Year Labor.
- SILVER** Our standard Silver warranty covers a majority of our products and includes up to 2-Year Parts / 1-Year Labor.
- BRONZE** Our Bronze level warranty is our basic warranty coverage up to 1-Year Parts / 90-Day Labor.

Please see specific model price book page to determine which warranty applies to your product.

**REGISTERING YOUR EQUIPMENT AT www.crescor.com/service/register
COMPLETING A SURVEY EARNS AN EXTRA 90-DAY LABOR WARRANTY!**

****Date of shipment is the warranty start date. If the equipment will not go into service immediately, please indicate that on the warranty registration. Scan QR code to register your equipment today! If you need a QR reader, visit your App Store on your Smartphone or Tablet.**



Should you need service, please contact the authorized agency in your area shown on the enclosed listing. The agency is trained to handle both in-warranty and out-of-warranty work on Cres Cor products. An Authorized Cres Cor Service Agency must perform all warranty work and use OEM parts to ensure warranty coverage.

OEM parts can also be ordered by phone or online directly from our Master Parts Distributors:

Heritage Food Service
5130 Executive Blvd.
Ft. Wayne, IN 46808
Ph: (800) 983-9016
Fax: (260) 482-4542
www.hfse.com

Parts Town
1150A N. Swift Rd.
Addison, IL 60101
Ph: (800) 438-8898
Fax: (888) 513-0259
www.partstown.com

Cres Cor Customer Care hours are: Monday - Thursday 8:00 AM - 5:30 PM EST and Friday 8:00 AM - 5:00 PM EST. For the most up to date Service Agency listing, log on to www.crescor.com.

Again, thank you for choosing Cres Cor products for your foodservice equipment needs. Feel free to contact us directly for technical assistance, support, and additional information. We'll be happy to hear from you!

Sincerely,

The Customer Care Team at Cres Cor

Call Toll-free: 877-CRES COR (273-7267) • Fax: 800-822-0393 • www.crescor.com

ALABAMA

Jones-McLeod
1530 Alton Rd.
Birmingham, AL 35210
Ph: (205) 251-0159 / (800) 821-1150

Jones-McLeod
854 Lakeside Dr.
Mobile, AL 36693
Ph: (800) 237-9859

Jones-McLeod
6017 E. Shirley Ln.
Montgomery, AL 36117
Ph: (877) 395-8340

ALASKA

3 Wire / Restaurant Appliance
22310 20th Avenue SE
Bothell, WA 98021
Ph: (866) 770-2022
Fax: (425) 486-8544

ARIZONA

Service Solutions Group AKA
Authorized Commercial Food Eqpt. Svc.
4832 South 35th Street
Phoenix, AZ 85040
Ph: (602) 234-2443 / (800) 824-8875
Fax: (602) 232-5862

Windy City Equipment Service, Inc.
175 S. Hamilton Place
Suite 105
Gilbert, AZ 85233
Ph: (480) 832-7555 / (800) 972-3509
FAX: (480) 448-9784

ARKANSAS

Bromley Parts & Service
1000 South Ringo Street
Little Rock, AR 72202
Ph: (501) 374-0281 / (800) 482-9269
Fax: (501) 374-8352

CALIFORNIA

3 Wire / Pacific Coast
22107 S. Vermont Ave.
Torrance, CA 90502
Ph: (310) 515-0123 / (800) 576-0123
Fax: (310) 518-9860

P & D Appliance Commercial Parts & Svc.
100 S. Linden Avenue
S. San Francisco, CA 94080
Ph: (650) 635-1900 / (800) 424-1414
Fax: (650) 635-1919

P & D Appliance Commercial Parts & Svc.
4220 "C" Roseville Road
North Highlands, CA 95660
Ph: (916) 974-2772 / (800) 824-7219
Fax: (916) 974-2774

Industrial Elec. Commercial Parts & Svc, Inc.
5662 Engineer Drive
Huntington Beach, CA 92649-1124
Ph: (714) 379-7100 / (800) 457-3783
Fax: (714) 379-7109

Industrial Elec. Commercial Parts & Svc, Inc.
6837 Nancy Ridge Drive
San Diego, CA 92121
Ph: (858) 824-1710 / (888) 239-6999
Fax: (858) 824-1729

Service Solutions Group
5595 Magnatron Blvd.
Suite A
San Diego, CA 92111-1310
Ph: (800) 995-7955
Fax: (858) 751-0399

COLORADO

Hawkins Commercial Appliance Service Co.
3000 South Wyandot Street
Englewood, CO 80110-1333
Ph: (303) 781-5548 / (800) 624-2117
Fax: (303) 781-8861

Hawkins Commercial Appliance Service Co.
66 Buchanan Street
Colorado Springs, CO 80907
Ph: (719) 477-1242
Fax: (719) 477-1513

CONNECTICUT

GCS Service
302 Murphy Road
Hartford, CT 06114
Ph: (860) 549-5700

DELAWARE

Elmer Schultz Services
36 Belmont Avenue
Richardson Park
Wilmington, DE 19804
Ph: (302) 655-8900 / (800) 762-7906
Fax: (302) 656-3673

DISTRICT OF COLUMBIA

EMR Service
5675 Barclay Dr.
Alexandria, VA 22315
Ph: (703) 922-3887 / (800) 394-3887
Fax: (703) 922-3889

Tec 24
5256 Eisenhower Ave.
Alexandria, VA 22304
Ph: (703) 354-3835
Fax: (703) 354-6106

FLORIDA

Commercial Appliance Parts & Service, Inc.
8416 Laurel Fair Circle #114
Tampa, FL 33610
Ph: (813) 663-0313 / (800) 282-4718
Fax: (813) 663-0212

Commercial Appliance Parts & Service, Inc.
1282 La Quinta Drive Unit #1
Orlando, FL 32809
Ph: (407) 850-1012 / (800) 827-8103
Fax: (407) 850-1067

Commercial Appliance Parts & Service, Inc.
1050 Corporate Ave.
Suite 100
North Port, FL 34289
Ph: (941) 429-1536 / (800) 378-6986
Fax: (941) 429-2788

Commercial Appliance Parts & Service, Inc.
10120 NW 53rd Street
Sunrise, FL 33351
Ph: (800) 710-1548
Fax: (954) 749-2751

GCS Service, Inc.
3373 NW 168th Street
Miami, FL 33056
Ph: (305) 621-6666 / (800) 766-8966
Fax: (305) 621-6656

GCS Service, Inc.
3902 Corporex Park Drive, Suite 350
Tampa, FL 33619
Ph: (813) 626-6044 / (800) 282-3008
Fax: (813) 621-1174

Heritage Service Group/Southland
10003 Satellite Blvd., Suite 208
Orlando, FL 32837
Ph: (407) 316-8010 / (888) 399-2474
Fax: (407) 996-2760

Heritage Service Group (BGS)

3200 NW 23rd Ave., Suite 400
Pompano Beach, FL 33069
Ph: (954) 971-0456 / (800) 253-0200
Fax: (954) 977-7317

TWC Services, Inc.
150 Maritime Drive
Sanford, FL 32771
Ph: (407) 695-6700 / (800) 432-0565
Fax: (407) 332-1266

Whaley Foodservice Repairs, Inc.
7037 Commonwealth Ave. #8-B
Jacksonville, FL 32220
Ph: (904) 725-7800
Fax: (904) 725-5025

Whaley Foodservice Repairs, Inc.
3835 St. Valentine Way
Orlando, FL 32811
Ph: (888) 337-8889

GEORGIA

Pierce Parts & Service
2422 Allen Dr.
Macon, GA 31216
Ph: (478) 781-6003

Whaley Foodservice Repairs, Inc.
5201-D Brookhollow Parkway
Norcross, GA 30071
Ph: (678) 243-7973
Fax: (678) 243-7974

Whaley Foodservice Repairs, Inc.
109-A Owens Industrial Drive
Savannah, GA 31405
Ph: (912) 447-0827
Fax: (912) 236-4949

HAWAII

Food Equipment Parts & Service, Co.
300 Puuhale Road (98819)
P.O. Box 17789
Honolulu, HI 96817
Ph: (808) 847-4871
Fax: (808) 842-1560

IDAHO

3 Wire / Restaurant Appliance
22322 20th Avenue SE
Bothell, WA 98021
Ph: (866) 770-2022
Fax: (425) 486-8544

Ron's Service, Inc.
11481 West Fairview Avenue
Boise, ID 83713
Ph: (208) 375-4073 / (800) 851-4118
Fax: (503) 684-6107

ILLINOIS

Alliance Mechanical
100 Frontier Way
Bensenville, IL 60106
Ph: (630) 860-0011
Fax: (630) 860 9625

Coker Service, Inc.
125 West North Avenue
Villa Park, IL 60181
Ph: (630) 941-7070 / (888) 908-5600
Fax: (630) 941-7099

Cone's Repair Service
2408 40th Avenue
Moline, IL 61265
Ph: (309) 797-5323 / (800) 716-7070
Fax: (309) 797-3631

Eichenauer Services Inc.
2465 N. 22nd St.
Decatur, IL 62526
Ph: (217) 429-4229 / (800) 252-5892
Fax: (217) 429-0226

INDIANA

Coker Service, Inc.
17296 Douglas Road
South Bend, IN 46635
Ph: (888) 856-5600
Fax: (630) 941-7099

General Parts Group
7772 Moller Rd.
Indianapolis, IN 40268
Ph: (317) 290-8085 / (800) 410-9794
Fax: (317) 290-8085

IOWA

Goodwin Service Co.
2900 Delaware Avenue
P.O. Box 3285
Des Moines, IA 50316
Ph: (515) 262-9308 / (800) 372-6066
Fax: (515) 262-2936

KANSAS

GCS Service, Inc.
6107 Connecticut
Kansas City, MO 64120
Ph: (816) 920-5999 / (800) 229-6477
Fax: (816) 920-7387

KANSAS (continued)

General Parts Supply L.L.C.
1101 East 13th Street
Kansas City, MO 64106
Ph: (816) 421-5400 / (800) 279-9967
Fax: (816) 421-1270

General Parts Supply L.L.C.
9212 E. 37th St. N
Wichita, KS 67226
Ph: (866) 211-5439
Fax: (316) 315-0660

KENTUCKY

Service Solutions Group AKA
Certified Service Center
1051 Goodwin Drive
Lexington, KY 40505
Ph: (859) 254-8854 / (800) 432-9269
Fax: (859) 231-7781

LOUISIANA

Chandler's Parts & Service Inc.
11656 Darryl Drive
Baton Rouge, LA 70815
Ph: (225) 272-6620 / (800) 349-8888
Fax: (225) 272-7168

MAINE

Pine Tree Food Equipment
175 Lewiston Road
Gray, ME 04039
Ph: (207) 657-6400
Fax: (207) 657-7985

MARYLAND

EMR Service
9100 Yellow Brick Road, Suite H
Rosedale, MD 21237
Ph: (410) 467-8080 / (800) 879-4994
Fax: (410) 243-2509

MASSACHUSETTS

Joe Warren & Sons
916 Pleasant Street, Unit #18
Norwood, MA 02062
Ph: (781) 551-9199 / (800) 283-4120
Fax: (781) 551-8981

MICHIGAN

Midwest Food Equipment Service Inc.
3055 Dixie Avenue SW
Grandville, MI 49418
Ph: (616) 261-2000 / (800) 288-7060
Fax: (616) 261-2020

Midwest Food Equipment Service Inc.
3310 Redmond
Kalamazoo, MI 49001
Ph: (269) 372-1012 / (800) 288-7050
Fax: (269) 372-1054

Mr. Gas, Inc.
25204 Ryan Road
Warren, MI 48091
Ph: (586) 757-1116 / (800) 852-4277
Fax: (586) 757-3997

MINNESOTA

General Parts Supply L.L.C.
11311 Hampshire Avenue South
Bloomington, MN 55438
Ph: (952) 944-5800 / (800) 279-9980
Fax: (952) 944-7101 / (952) 392-6984

MISSISSIPPI

GCS Service, Inc.
108 Distribution Drive, Suite A
Richland, MS 39218
Ph: (601) 939-8465 / (800) 274-5954
Fax: (601) 420-5954

Heritage Service Group
207 Park Court, Suite B
Ridgeland, MS 39157
Ph: (601) 607-3340 / (866) 278-8639
Fax: (601) 607-3499

MISSOURI

GCS Service, Inc.
9722 Reavis Park Drive
St. Louis MO 63123
Ph: (314) 638-7444 / (800) 284-4427
Fax: (314) 638-0135

GCS Service, Inc.
6107 Connecticut
Kansas City, MO 64120
Ph: (816) 920-5999 / (800) 229-6477
Fax: (816) 920-7387

General Parts Supply L.L.C.
1101 East 13th Street
Kansas City, MO 64106
Ph: (816) 421-5400 / (800) 279-9967
Fax: (816) 421-1270

MONTANA

3 Wire / Restaurant Appliance
22322 20th Avenue SE
Bothell, WA 98021
Ph: (866) 770-2022
Fax: (425) 486-8544

NEBRASKA

Goodwin Tucker Group
8505 K Street
Omaha, NE 68127
Ph: (402) 397-2880 / (800) 228-0342
Fax: (402) 397-2881

NEVADA

Hi Tech Commercial Service
1840 Stella Lake Street
Las Vegas, NV 89106
Ph: (702) 649-4616 / (877) 924-4832
Fax: (702) 649-4607

3 Wire / Pacific Coast
23839 Banning Boulevard
Carson, CA 90745
Ph: (310) 515-0123 / (800) 531-1111
Fax: (310) 518-9860

NEW HAMPSHIRE

Ace Service Company, Inc.
500 Harvey Road
Manchester, NH 03103
Ph: (603) 668-5070 / (800) 225-4510
Fax: (603) 626-6067

NEW JERSEY

Malachy Mechanical
586 Avenue A
Bayonne, NJ 07002
Ph: (201) 823-1415 / (800) 794-1415
Fax: (201) 823-3926

Malachy Mechanical South
1038-3 Route 88
Pt. Pleasant Beach, NJ 08742
Ph: (201) 823-1415 / (800) 794-1415
Fax: (732) 295-1526

Elmer Schultz Services
36 Belmont Avenue
Richardson Park
Wilmington, DE 19804
Ph: (302) 655-8900 / (800) 762-7906
Fax: (302) 656-3673

NEW MEXICO

Hawkins Commercial Appliance
3000 South Wyandot Street
Englewood, CO 80110-1333
Ph: (303) 781-5548 / (800) 624-2117
Fax: (303) 761-8861

NEW YORK

3 Wire / Northern Parts & Service
21 Northern Avenue
Plattsburg, NY 12903
Ph: (518) 563-3200 / (800) 634-5005
Fax: (518) 563-3219

Acme American Repairs
177-10 93rd Avenue
Jamaica, NY 11433
Ph: (718) 456-6544
Fax: (718) 366-5359

NEW YORK (continued)

Air Com Commercial
20 Brooklyn Avenue
Massapequa, NY 11758
Ph: (516) 799-2100
Fax: (516) 799-2199

Alpro Service Company
56-10 Grand Ave.
Maspeth, NY 11378
Ph: (718) 386-2515 / (800) 94-ALPRO
Fax: (718) 417-6380

B.E.S.T., Inc.
3003 Genesee Street
Buffalo, NY 14225
Ph: (716) 893-6464 / (800) 338-5011
Fax: (716) 893-6466

Duffy's Equipment Service, Inc.
3138 Oneida Street
PO Box 154
Sauquoit, NY 13456
Ph: (315) 737-9401 / (800) 836-1014
Fax: (315) 737-7132

GCS Service, Inc.
302 Murphy Road
Hartford, CT 06114
Ph: (860) 549-5700 / (800) 423-1562
Fax: (860) 527-6355

Pro-Tek
202 Terminal,
Plainview, NY 11803
Ph: (516) 681-3117
(866) 773-7717

NORTH CAROLINA

Whaley Foodservice Repairs, Inc.
8334-K Arrowridge Blvd.
Charlotte, NC 28273
Ph: (704) 529-6242
Fax: (704) 529-1558

Whaley Foodservice Repairs, Inc.
3630 Cessna Drive
Garner, NC 27529
Ph: (919) 779-2266 / (800) 849-6011
Fax: (919) 779-2224

Whaley Foodservice Repairs, Inc.
3020-B Thurston Ave.
Greensboro, NC 27406
Ph: (336) 333-2333
Fax: (336) 808-4917

Whaley Foodservice Repairs, Inc.
6418 -101 Amsterdam Way
Wilmington, NC 28405
Ph: (910) 791-0000
Fax: (910) 332-0080

NORTH DAKOTA

General Parts Supply L.L.C.
10 S. 18th Street
Fargo, ND 58103
Ph: (701) 235-4161 / (800) 279-9987
Fax: (701) 235-0539

OHIO

Commercial Parts & Service, Inc.
6940 Plainfield Road
Cincinnati, OH 45236
Ph: (513) 984-1900 / (800) 837-2828
Fax: (513) 984-2111

Commercial Parts & Service, Inc.
5033 Transamerica Drive
Columbus, OH 43228
Ph: (614) 221-0057 / (800) 837-8327
Fax: (614) 221-3622

Electrical Appliance Repair Service Inc.
5805 Valley Belt Road
Cleveland, OH 44131
Ph: (216) 459-8700 / (800) 621-8259
Fax: (216) 459-8707

OKLAHOMA

Hagar Restaurant Service Inc.
1229 West Main Street
Oklahoma City, OK 73106
Ph: (405) 235-2184 / (800) 445-1791
Fax: (405) 236-5592

Hagar Restaurant Service Inc.
5932 East Skelly Drive
Tulsa, OK 74135
Ph: (918) 664-4665 / (800) 722-0229
Fax: (918) 664-1618

OREGON

Ron's Service, Inc.
16364 SW 72nd Avenue
Portland, OR 97224
Ph: (503) 624-0890 / (800) 851-4118 (OR, ID)
Fax: (503) 684-8107

Ron's Service, Inc.
201 Bateman Drive #8
Central Point, OR 97502
Ph: (541) 665-0410 / (800) 851-4118 (OR, ID)
Fax: (541) 665-0411

PENNSYLVANIA

AIS Commercial Parts & Service, Inc.
1911 W. 26th Street
Erie, PA 16508
Ph: (814) 456-3732 / (800) 332-3732
Fax: (814) 452-4843

AIS Commercial Parts & Service, Inc.
1005 Parkway View Dr.
Pittsburgh, PA 15205
Ph: (412) 809-0244 / (800) 726-6020
Fax: (412) 809-0246

Elmer Schultz
540 North Third Street
Philadelphia, Pa. 19123
Phone: 215-627-5400
Fax: 215-627-5408

GCS Service, Inc.
Elmwood Court I, 400 Elmwood Ave. #403
Sharon Hill, PA 19079
Ph: (610) 586-9687
Toll Free: (800) 222-3489 (PA)
(800) 441-9115 (USA)
Fax: (610) 586-6196

K&D Factory Service, Inc.
1833-41 N. Cameron Street
Harrisburg, PA 17103
Ph: (717) 236-9039 / (800) 932-0503
Fax: (717) 238-4367

K&D Factory Service, Inc.
480 Business Park Lane
Allentown, PA 18109
Ph: (610) 432-0266 / Fax: (717) 238-4367

K&D Factory Service, Inc.
1913 E. Pleasant Valley Blvd.
Suite 4
Altoona, PA 16602
Ph: (814) 943-1095

RHODE ISLAND

Joe Warren & Sons
916 Pleasant Street, Unit #18
Norwood, MA 02062
Ph: (781) 551-9199 / (800) 283-4120
Fax: (781) 551-8981

SOUTH CAROLINA

Whaley Foodservice Repairs, Inc.
137 Cedar Road
Lexington, SC 29073
Ph: (803) 996-9920 / (800) 877-2662
Fax: (803) 996-9910

Whaley Foodservice Repairs, Inc.
748 Congaree Road
Greenville, SC 29607
Ph: (864) 234-7011
Fax: (864) 770-8993

Whaley Foodservice Repairs, Inc.
1406-C Commerce Place
Myrtle Beach, SC 29577
Ph: (843) 626-1866
Fax: (843) 626-2632

SOUTH CAROLINA (continued)

Whaley Foodservice Repairs, Inc.
4740-A Franchise Street
N. Charleston, SC 29418
Ph: (843) 760-2110
Fax: (843) 329-0431

SOUTH DAKOTA

General Parts Supply L.L.C.
11311 Hampshire Avenue South
Bloomington, MN 55438
Ph: (952) 944-5800 / (800) 279-9980
Fax: (952) 944-7101

TENNESSEE

FESCO
2315 Sycamore Drive
Knoxville, TN 37921
Ph: (865) 522-5764 / (800) 513-7278
Fax: (865) 522-0982

GCS Service, Inc.
3717 Cherry Road
Memphis, TN 38118
Ph: (901) 366-6425 / (800) 262-9155
Fax: (901) 366-4588

Whaley Foodservice Repairs, Inc.
438 Harding Industrial Drive
Nashville, TN 37211
Ph: (615) 690-1400
Fax: (615) 882-0827

Whaley Foodservice Repairs, Inc.
4295 Cromwell Rd. Ste. 207
Chattanooga, TN 37421
Toll Free: (888) 337-9483

TEXAS

Armstrong Repair Center
5110 Glenmont
Houston, TX 77081
Ph: (713) 666-7100 / (800) 392-5325
Fax: (713) 666-5542

Commercial Kitchen Parts & Service
1377 North Brazos Street
P.O. Box 831128 (78228)
San Antonio, TX 78207
Ph: (210) 735-2811 / (800) 292-2120
Fax: (210) 735-7421

Commercial Kitchen Parts & Service
6205-B Burnet Road
Austin, TX 78757
Ph: (512) 454-8544
Fax: (512) 454-8553

Commercial Kitchen Parts & Service
221 N. McColl Road
McAllen, TX 78501
Ph: (956) 664-8267
Fax: (956) 664-8230

Commercial Kitchen Parts & Service
1117 Hendricks Street, #126
Corpus Christi, TX 78417
Ph: (361) 855-0633
Fax: (361) 882-4903

Hagar Restaurant Services
433 Regal Row
Dallas, TX 75247
Ph: (214) 574-5200 / (866) 919-5200
Fax: (214) 574-5211

GCS/Stove Parts Supply
2120 Solona Street
P.O. Box 14009
Fort Worth, TX 76117-0009
Ph: (817) 831-0381 / (800) 433-1804
Fax: (800) 272-7358

UTAH

LaMonica's Restaurant Equipment Svc. Co.
6211 South 380 West
Murray, UT 84107
Ph: (801) 263-3221 / (800) 527-2561
Fax: (801) 263-3229

VERMONT

Ace Service Company, Inc.
500 Harvey Road
Manchester, NH 03103
Ph: (603) 668-5070 / (800) 225-4510
Fax: (603) 626-6067

3 Wire / Northern Parts & Service
21 Northern Avenue
Plattsburg, NY 12903
Ph: (518) 563-3200 / (800) 634-5005
Fax: (518) 563-3219

VIRGINIA

Tech-24
5256 Eisenhower Ave.
Alexandria, VA 22304
Ph: (703) 354-3835
Fax: (703) 354-6106

Tech-24
9432 Atlee Commerce Blvd.
Suite E
Ashland, VA 23005
Ph: (804) 422-5871
Fax: (804) 422-5872

Tech-24
534 E. 24th Street
Norfolk, VA 23517
Ph: (757) 216-2245
Fax: (757) 216-2246

Tech-24
3768 Peterscreek Rd NW
Roanoke, VA 24018
Ph: (540) 342-1910
Fax: (540) 342-6550

Whaley Foodservice
4295 Cromwell Rd.
Suite 207
Chattanooga, TN 37421
Ph: (888) 337-9483

WASHINGTON

3 Wire / Restaurant Appliance
22322 20th Avenue SE
Bothell, WA 98021
Ph: (866) 770-2022
Fax: (425) 486-8544

WEST VIRGINIA

Statewide Service Inc.
603 Main Avenue
Nitro, WV 25143
Ph: (304) 755-1811 / (800) 441-9739
Fax: (304) 755-4001

Statewide Service Inc.
1024 South Fayette
Beckley, WV 25801
Ph: (304) 256-3070

WISCONSIN

General Parts Supply L.L.C.
W223 N735 Saratoga Drive
Waukesha, WI 53186
Ph: (262) 650-6666 / (800) 279-9976
Fax: (262) 650-6660

WYOMING

Hawkins Commercial Appliance
3000 S. Wyandot Street
Englewood, CO 80110-1333
Ph: (303) 781-5548 / (800) 624-2117
Fax: (303) 761-8861

CANADA

Chesher Equipment Ltd.
6599 Kitimat Road, #2
Mississauga, ON L5N 4J4
Canada
Ph: (905) 363-0309 / (800) 668-8765
Fax: (905) 363-0426



(800) 641-2008 | detecto@cardet.com | Fax: (417) 673-2153
203 East Daugherty St., Webb City, MO 64870 USA

To Whom It May Concern:

This letter confirms School Outfitters of Cincinnati, Ohio is an authorized dealer of all our Detecto® products. School Outfitters is authorized to add our products to the TIPS Contract RCSP 171102 for Commercial Cafeteria Equipment and Furniture.

Detecto maintains its warranty statement online at <http://www.detecto.com/company-info/warranties/>; however, the current warranty policy as of December 1, 2017 is as follows:

Detecto Scale warrants its equipment to be free from defects in material and workmanship as follows: Detecto warrants to the original purchaser only that it will repair or replace any part of equipment which is defective in material or workmanship for a period of **two (2) years from date of shipment**. Detecto shall be the sole judge of what constitutes a defect.

During the **first ninety (90) days** Detecto may choose to replace the product at no charge to the buyer upon inspection of the returned item.

After the first ninety (90) days, upon inspection of the returned item, Detecto will repair or replace it with a remanufactured product. The customer is responsible for paying for the freight both ways. This warranty does not apply to peripheral equipment not manufactured by Detecto; this equipment will be covered by certain manufacturer's warranty only.

This warranty does not include replacement of expendable or consumable parts. This does not apply to any item which has deteriorated or damaged due to wear, accident, misuse, abuse, improper line voltage, overloading, theft, lightning, fire, water or acts of God, or due to extended storage or exposure while in purchaser's possession. This warranty does not apply to maintenance service. Purchased parts will have a ninety (90) day repair or replacement warranty only.

Detecto may require the product to be returned to the factory; item(s) must be properly packed and shipping charges prepaid. A return authorization number must be obtained for all returns and marked on the outside of all returned packages. Detecto accepts no responsibility for items lost or damaged in transit.

Conditions Which Void Limited Warranty

This warranty shall not apply to equipment which:

- A.) Has been tampered with, defaced, mishandled or has had repairs and modifications not authorized by Detecto.
- B.) Has had serial number altered, defaced, or removed.
- C.) Has not been properly grounded according to Detecto's recommended procedure.



Quality Products Since 1900
www.Detecto.com



(800) 641-2008 | detecto@cardet.com | Fax: (417) 673-2153
203 East Daugherty St., Webb City, MO 64870 USA

Freight Carrier Damage

Claims for equipment damaged in transit must be referred to the freight carrier in accordance with freight carrier regulations.

This warranty sets forth the extent of our liability for breach of any warranty or deficiency in connection with the sale or use of the product. Detecto will not be liable for consequential damages of any nature, including but not limited to, loss of profit, delays or expenses, whether based on tort or contract. Detecto reserves the right to incorporate improvements in material and design without notice and is not obligated to incorporate improvements in equipment previously manufactured. The foregoing is in lieu of all other warranties, express or implied including any warranty that extends beyond the description of the product including any warranty of merchantability or fitness for a particular purpose. This warranty covers only those Detecto products installed in the forty-eight (48) contiguous continental United States.

Sincerely,

Jonathan Sabo
VP Marketing
DETECTO



Quality Products Since 1900
www.Detecto.com



This warrantee will begin at the time of substantial completion of the job.

Products are guaranteed against material defect and/or faulty workmanship from plant for the lifetime of the product. During this period Diversified Woodcrafts will replace or repair, at its discretion, any product that upon inspection, exhibits defects in material or workmanship. This warranty shall include the costs of replacement parts or materials, but does not include labor, or shipping costs for such. This warranty doesn't cover damage in transit or damage caused by misuse, abuse or faulty installation, color grain or texture of wood or other covering materials. No other warranty is expressed or implied.

Thank you.





A handwritten signature in cursive script, appearing to read "Edward Surowiec".

Edward Surowiec
Contract Administrator
Diversified Woodcrafts, Inc
877-348-9663 x 183
920-842-5420 (fax)
esurowiec@diversifiedwoodcrafts.com
WWW.diversifiedwoodcrafts.com

STANDING BEHIND OUR PRODUCTS

Quality and performance are hallmarks of our products. We guarantee all products will ship free from defects in material and workmanship. If any product fails to perform under normal use, Ghent will replace it. At the end of the day, we want our customers to say **“That’s Exactly What I Wanted!”**

Surfaces are guaranteed for varying terms depending on surface materials:

Years	Products
	<p>Glass Whiteboards:</p> <ul style="list-style-type: none"> • Aria Low Profile Glassboards • Harmony Glassboards with Standoffs <p>Porcelain Whiteboards:</p> <ul style="list-style-type: none"> • M1 Porcelain Whiteboards • Impression Whiteboards • Image Trim Whiteboards • Proma Projection Whiteboards <p>Acrylite™:</p> <ul style="list-style-type: none"> • Simplicity Whiteboards
	<p>Painted Steel:</p> <ul style="list-style-type: none"> • M3 Painted Steel Whiteboards • Phantom Line Whiteboards
	<p>Mobile Whiteboards:</p> <ul style="list-style-type: none"> • Roam • Nexus <p>LINK Powder Coated Steel Products</p> <p>Ghent Graphics Products</p> <p>Non-Magnetic:</p> <ul style="list-style-type: none"> • M2 Whiteboards • Cintra Whiteboards <p>Conference Cabinets</p> <p>Bulletin Boards</p> <p>Message Centers:</p> <ul style="list-style-type: none"> • Enclosed Bulletin Boards • Letter boards
	<p>Nexus Tablets</p> <p>Monthly Planners</p> <p>Display Rails</p> <p>Easels</p>

Warranties

US Equipment Warranty

The Industry's BEST Warranty and
only 60 Day Money Back Guarantee[†]

2
YEARS

Parts & Labor
All Equipment unless specified
otherwise in Terms and Conditions.

3
YEARS

Micro-Controller Based Boards
& Um Bodies and Liners

4
YEARS*

Grinding Burrs
*or 30,000 pounds of coffee

5
YEARS

Compressors & Fry Tanks

[†]Espresso Machines, Coffee Urns, and Foodservice Equipment are excluded from the 60 day money back guarantee. Only the value of the equipment is refundable. Customer pays return cost.

See the full terms and conditions at www.GMCW.com

Terms and Conditions

Domestic Equipment Warranty Terms and Conditions

Effective January 1, 2017

Within warranty periods, Grindmaster-Cecilware will at its option, after troubleshooting directly with customer site, repair or replace a defective unit at no charge for parts or labor during the applicable parts or labor warranty period, Grindmaster-Cecilware's obligation under these warranty periods shall be limited to repairing or replacing any part of said equipment (excluding plastic parts, rubber parts, light bulbs, or normal wear items) which proves defective within the warranty period. Warranty start date is from the original ship date of the equipment or date of sale to the customer with proof of sale, if within 1 year of ship date.

This warranty is subject to the following conditions, terms, and exclusions:

Warranty must be activated by online registration at www.gmcw.com.

All Warranty claims must be pre-authorized by Grindmaster-Cecilware Technical Services by calling 1-800-695-4500 (opt 2) or by email at TSMailbox@gmcw.com.

RC400 - 1 year parts and labor.

Grindmaster-Cecilware Accessories and Parts - 90 days replacement only.

Espresso Machines, Coffee Urns, and Foodservice Equipment are excluded from the 60 day money back guarantee. Only the value of the equipment is refundable. Customer pays return cost.

Warranty does not apply to machines or any part thereof which have been subject to any accident, abuse, misuse, neglect, alteration, use on incorrect voltage, improper ventilation, damage caused in transit, improper installation or operation, improper maintenance or repair, normal wear items, plastic or rubber parts, poor water conditions, machine adjustments, temporary non-functioning conditions, fire, flood, or acts of God; Warranty is in lieu of all other warranties expressed or implied. In no event shall Grindmaster-Cecilware be liable for consequential or incidental damages.

Warranty is conditional on required preventive maintenance. See page 159 for preventive maintenance requirements and frequencies, or visit www.gmcw.com under the service tab.

Grindmaster-Cecilware must receive proof of required PM performed to activate second year warranty.

If Grindmaster-Cecilware Service Agents finds warranty-voidable conditions at time of service, the customer shall be responsible for correcting the voidable condition where possible, otherwise the warranty shall be voided.

If Grindmaster-Cecilware Service Agents are prevented from performing or completing service by the customer, if the customer refused service in part or whole, the warranty shall be considered void. Upon request by Grindmaster-Cecilware, some warranty parts, (including but not limited to: motors, compressors, micro-controlled based boards, gear motors, and burrs) shall be shipped prepaid to the Grindmaster-Cecilware Factory Service Center designated in the RGA confirmation. Upon receipt, Grindmaster-Cecilware will inspect parts to verify warranty claim is valid. Replacement parts will be billed out when shipped, and then credited on return of a part that is proven to be a valid warranty claim upon inspection by Grindmaster-Cecilware. Warranty labor will not be paid until warranty claim parts are received and validated by Grindmaster-Cecilware.

Continued on next page

Terms and Conditions

Domestic Equipment Warranty

Terms and Conditions

Upon request by Grindmaster-Cecilware, the defective equipment shall be shipped prepaid to the Grindmaster-Cecilware Factory Service Center designated in the RGA confirmation.

No field (including travel), outside or service station work is covered by this warranty without prior authorization by the Grindmaster-Cecilware Service Department.

The dealers, distributors, employees, and agents of Grindmaster-Cecilware are not authorized to modify this warranty or to add warranties that are binding to Grindmaster-Cecilware. Neither written nor oral statements by such individuals establish warranties and thus should not be relied upon. This will establish your warranty rights. The purchaser's redress against Grindmaster-Cecilware for the breach of any obligation arising from the sale of this equipment, whether derived from warranty or elsewhere, shall be limited to repair, replacement or refund at Grindmaster-Cecilware's discretion.



2018 Terms and Conditions

Accepted Methods of Payment	Open Account for qualified customers, Net 30 terms. Paypal or Wire transfer required for orders outside North America. Major credit cards are accepted only at the time an order is placed. For Paypal send payment to: paypal@hamiltonbuhl.com
Damage Claims/Shortages	Hamilton Buhl must be notified within 5 days of receipt of goods, no exceptions
Drop Ship policy	Drop shipments available.
Freight Policy	All freight charges including prepay and add, FOB Origin and fees are customers' responsibility. We reserve the right to charge back additional carrier fees for incorrect addresses, customer refusals, or invalid 3rd party accounts at a rate of \$23.50 per carton. 4th party billing not accepted.
Late Payment Charges	1.5% Per month. 18% per annum
Invalid/Incorrect Shipping Address	Orders received with an invalid or Incorrect shipping address are subject to an \$23.50 fee per carton.
Warranty Terms	Warranty begins from the date item shipped from our warehouse. Metal Carts limited Lifetime Warranty on Housing/Casing. Electrical 1 year. All other products are 1 year from date of shipment.
Open Account Payment Terms	Net 30 to approved accounts
Handling Charge	A \$ 6.75 handling fee will be applied to all orders
Return Policy	RA Required. Returns will be approved at the manufacturer's discretion. Special Order, Non-Stock and Custom products do not apply. All returns are subject to 20% Restock fee. HamiltonBuhl is not liable for return freight fees.
Defective Items	Prior approval required with an RA number. Items received within 30 days may or may not be replaced. It is the manufacturer's discretion to either replace or repair the item. If the items has been marked, engraved or altered they will only be repaired under warranty. If an item is returned and found not to be defective, but in good working conditions then no credit will be issued for the item and the cost of the return freight and other applicable fees will be charged to your account. Items received over 30 days will be repaired under warranty. HamiltonBuhl is not responsible for return freight charges. If the item is determined to be misused this will VOID the warranty and the customer is responsible for shipping the item back and repair charges if approved by the customer. Additional fees will be charged if applicable. Once received and inspected, approved credit will be issued within 30 days. Items returned without an RA# will be returned at senders expense. RA# numbers will only be Issued to the dealer of record.
Restock Rate, Non Defective Products	Prior approval required with an RA number, 20% restock charge. Product must be received in perfect condition and in original packaging. If the product is deemed used or unsalable the product will be returned to sender at senders expense. HamiltonBuhl is not responsible for return shipping fees.
Repair Charges	Hourly rate of \$75.00 plus parts
Replacement Merchandise	Company reserves the right to repair, replace or credit as warranted. Repaired or replaced merchandise will have a warranty from the date of the original shipment.
RA Expiration	30 Days
Truck Shipment Restrictions & Quotes	Available upon request
Foreign Shipments	Dealers are responsible for all charges relating to shipments outside the US. In some cases customers may be asked to pay duty or tax if it has not already been taken care of at the dealer sales level. Refused orders will have all applied fees charged back to dealer.
Bid Prices	
Special Prices	All special prices and bid prices are available for large quantity orders. All prices quoted are based on quantity quoted. One PO to one location. Prices good for 30 days from date of quote. All prices are PLUS FREIGHT unless noted otherwise.

800-631-0868 www.hamiltonbuhl.com sales@hamiltonbuhl.com



Domestic & International Limited Warranty

Mile High Equipment LLC (the "Company") warrants Ice-O-Matic brand ice machines, ice dispensers, remote condensers, water filters, and ice storage bins against defects in material and factory workmanship under normal and proper use and maintenance as specified by the Company and upon proper installation and start-up in accordance with the supplied instruction manuals as follows:

CD Series Hotel Dispensers <ul style="list-style-type: none"> • 3 year parts & labor 	ICE Series Cuber <ul style="list-style-type: none"> • 3 year parts & labor • 5 year parts on evaporators & compressors • 7 year parts & labor on evaporators with IOM filter program (USA & Canada Only) • Includes remote condensers
EF Flaker Series <ul style="list-style-type: none"> • 2 year parts & labor • 5 year parts on the compressor 	IOD Series Dispensers <ul style="list-style-type: none"> • 2 years parts • 1 year labor
GEMD Dispensers <ul style="list-style-type: none"> • 2 year parts & labor • 5 year parts on the compressor 	MFI Flaker/GEM Pearl Series <ul style="list-style-type: none"> • 3 year parts & labor • 5 year parts on the compressor • Includes remote condensers
GEMU090 <ul style="list-style-type: none"> • 2 year parts & labor 	Storage Bins <ul style="list-style-type: none"> • 2 year parts & labor
HIS Series Cuber <ul style="list-style-type: none"> • 2 year parts & labor 	Water Filter System <ul style="list-style-type: none"> • 1 year parts & labor (excluding cartridges)
Gourmet Cube <ul style="list-style-type: none"> • 2 year parts & labor 	Undercounter Flakers <ul style="list-style-type: none"> • 2 year parts & labor

Units installed in residential applications (United States only) will be warranted for a period of 1 year parts & labor from the date of original installation, regardless of the model. If the unit was not installed by a qualified refrigeration technician, then the diagnostic call for the first warranty repair will not be covered. Residential applications outside the United States are not covered under warranty.

The company will charge a product support fee for units sold internationally by domestic dealers/distributors. If a warranty claim is made on a unit sold internationally by a U.S. partner and the product support fee was not paid, then no warranty claims will be paid.

ICE Series ice machines which are registered in the Water Filter Extended Warranty Program will receive a total of eighty-four (84) months parts and labor coverage on the evaporator plate from the date of original installation. Water filters must be installed at the time of ice machine installation and registered with the Company at that time. Water filter cartridges must be changed every six (6) months in accordance with the IOM filter program, and that change must be reported to the Company to maintain the extended evaporator warranty.

The obligation of the Company under this warranty is limited to the repair or replacement of parts, components, or assemblies that in the opinion of the Company are defective. This warranty is further limited to the cost of parts, components, or assemblies and standard straight time labor charges at the servicing location.

The warranty shall not apply to any part or assembly which (I) has been subject to an alteration or accident; (II) was used in any way which, in the Company's opinion, adversely affects the machine's performance; (III) is from a machine on which the serial number has been altered or removed; (IV) uses any replacement part not authorized by the Company; or (V) harm was caused to the unit by improper use of cleaners/sanitizers or by use of RO water that does not have a neutral pH. This warranty does not apply to destruction or damage caused by unauthorized service, using other than Ice-O-Matic authorized replacements, risks of transportation, damage resulting from adverse environmental or water conditions, accidents, misuse, abuse, improper drainage, interruption in the electrical or water supply, charges related to the replacement of non-defective parts or components, damage by fire, flood, or acts of God.

Installation and service covered under this warranty must be performed by a Company authorized service representative or a refrigeration service agency as qualified by the Company, and must be in compliance with the Company's specifications. The Company reserves the right to decline claims made for ice machines or bins no longer installed in original location. The Limited Warranty does not cover normal maintenance, adjustments, cleaning/sanitizing, coverage of purchased ice due to equipment failures, overtime/weekend charges, or trip/mileage charges beyond standard allowances.

The company will replace EXW (Incoterms 2010) the Company plant or, EXW (Incoterms 2010) the Company-authorized distributor, without cost to the Customer, that part of any such machine that becomes defective. In the event that the Electronic Registration or Warranty Registration Card indicating the installation date has not been returned to Ice-O-Matic, the warranty period will begin on the date of shipment from the Company. Regardless of the actual installation date, the product will be warranted for a maximum of seventy-two (72) months from date of shipment from the Company.

Filing a Claim

All claims for reimbursement must be received at the factory within 60 days from date of service to be eligible for credit. All claims outside this time period will be void. The model, the serial number and, if necessary, proof of installation, must be included in the claim. Claims for labor to replace defective parts must be included with the part claim to receive consideration. Payment on claims for labor will be limited to the published labor time allowance hours in effect at the time of repair. The Company may elect to require the return of components to validate a claim. Any defective part returned must be shipped to the Company or to a Company-authorized distributor, transportation charges pre-paid, and properly sealed and tagged. The Company does not assume any responsibility for any expenses incurred in the field incidental to the repair of equipment covered by this warranty. The decision of the Company with respect to repair or replacement of a part shall be final. No person is authorized to give any other warranties or to assume any other liability on the Company's behalf unless done in writing by an officer of the Company.

Limitation of Warranty

The liability of the Company for breach of this warranty shall, in any case, be limited to the cost of a new part to replace any part which proves to be defective. The Company makes no representations or warranties of any character as to accessories or auxiliary equipment not manufactured by the Company. **REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. MILE HIGH EQUIPMENT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE LENGTH OF THIS WARRANTY.**

GOVERNING LAW

This Limited Warranty shall be governed by the laws of the state of Delaware, U.S.A., excluding their conflicts of law principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty.



IMPERIAL.
**ONE YEAR PARTS AND LABOR
LIMITED WARRANTY**

This Imperial Mfg. Company warranty applies to all equipment that has been unaltered, properly installed and maintained in accordance with national local codes and in accordance with the Imperial installation manuals.

Imperial products are warranted to the original purchaser to be free from defects in material and workmanship under normal use and service for a period of one (1) year from the date of original installation. Equipment must be no older than two (2) years from date of manufacture to carry the one (1) year parts and labor warranty. Equipment is not warranted when used in a non-commercial location (except for IDR Series Residential Ranges). Porcelain items are excluded from this warranty. Cast iron parts, glass and faucets are warranted for 90 days. Parts wear is not considered a defect. This warranty does not apply to damaged, altered, abused, accidentally or intentionally, modified by unqualified service personnel or with missing or altered serial nameplates.

Imperial agrees to repair or replace defective parts (with normal shipping charges) due to flaws in material or workmanship during the warranty period. Labor to repair or replace defective parts shall be warranted when performed by an authorized Imperial service agency. Travel over 50 miles, holidays or overtime labor charges are not covered.

FRYERS: One (1) year parts and labor warranty. Limited warranty on fry tank. Stainless Steel tank is five (5) years pro-rated. Plain Steel tank is one (1) year.

Proper installation, initial check out, air shutter adjustments, or normal maintenance such as lubrication, adjustment or calibration of controls is the responsibility of the dealer, owner-user or installing contractor and is not covered by this warranty.

TERMS AND CONDITIONS

TERMS: *Net 30 days subject to credit department approval. All amounts past due are subject to 1 1/2% per month service charge. FOB: Corona, CA 92879.*

PRICES: *All prices are subject to change without notice. Prices do not include sales or any other local state tax.*

SHIPMENTS: *Shipments must be inspected promptly upon receipt. No claims for damaged merchandise or missing parts or other errors will be recognized unless written notice thereof is given to Imperial Manufacturing Co. within 30 days after the shipping date.*

NOTE: *The Company reserves the right without prior notice to make changes and revisions in product specifications, design and materials, which in the opinion of the company will provide greater efficiency, performance, and durability.*

RETURNED GOODS: *Returned goods are subject to a 20% re-stocking charge and the cost of reconditioning. Prior authorization by Imperial must be granted, and returned goods must be shipped freight-paid. Custom units built to buyers specification may not be returned or cancelled.*



BUTCHER BLOCK - OIL FINISH: CARE & MAINTENANCE

3601 S. Banker • St. Effingham, IL 62401 • P.O. BOX 609 • Ph: (888) 431-2667 • Fax: (800) 433-2667



Lengthen the life of your Boos Block[®] Butcher Block For Many Years!

1. Butcher Blocks with a oil finish periodically (once every 1-2 weeks, depending upon the use and household conditions), apply an even coat of Boos[®] Mystery Oil and Boos Block[®] Board Cream to all surfaces of your butcher block. The Boos[®] Mystery Oil acts as a shampoo that contains oils and minerals that penetrates through the wood surface to increase its longevity. Next, you will want to use the Boos Block[®] Board Cream that acts as the conditioner to seal the top coating of the wood surface.
2. DO NOT allow moisture of any type to stand on the butcher block for long periods of time. DO NOT let fresh, wet meats lay on the block surface longer than necessary. Brine, water and blood contain much moisture, which soaks into the wood, causing the butcher block to expand, the wood to soften, and affects the strength of the glued joints.
3. Use a good steel scraper or spatula several times a day, as necessary, to keep the butcher block surface clean and sanitary. Scraping the surfaces will remove 75% of the moisture. DO NOT use a steel brush on the surfaces of your butcher block.
4. DO NOT cut fish or fowl on the work surface of your butcher block unless you have thoroughly followed the instructions in step #1. The moisture barrier must be intact prior to cutting any type of fish, seafood, or fowl on the work surface of your butcher block. ALWAYS CLEAN THE BUTCHER BLOCK SURFACE THOROUGHLY AFTER CUTTING FISH OR FOWL ON THE WORK SURFACE.
5. Be sure NEVER to cut continuously in the same place on the top of your cutting surface. Distribute your cutting over the entire work surface so that it will wear evenly. DO NOT use a razor-edged cleaver. It will chip or splinter the wood and produce soft spots. Your cleaver should have dull sharpened edge for best results.
6. Sanitize your butcher block by wiping all surfaces down with mild dish soap and water. Dry thoroughly. DO NOT use harsh detergents of any type to wash your butcher blocks. DO NOT wash your butcher's tools on your butcher block surface.
7. Maintain the same bevel on the edge of your butcher block, as it had when you bought it. This prevents splitting or chipping of outside blocks.

HOW TO MAINTAIN YOUR BUTCHER BLOCK

PROBLEM	DESCRIPTION	CAUSE	TO REPAIR
END CHECKS	Separation Of The Joints Along The End Of Block	Excessive Dryness, Not Oiled Frequently Enough	Melt a 1 to 4 mixture of paraffin and mineral oil and fill all checks. Make sure paraffin seals the check thoroughly. Continue oiling.
SPLITS	Separations Of Joint Along Full Length Of Top	Excessive Dryness	Proceed as above to seal split. If condition continues for an extended time period, contact your dealer.
WIND SHAKES	Small Portion Of Wood Grain Lifting Up From Top	Grain Separation, Excessive Dryness	Clean and dry top. Apply small portion of white glue to piece of paper. Slip paper under the shake and remove, leaving some glue for adhesion. Place heavy weight on area overnight and let dry. Remove any excess glue using light sandpaper or fine steel wool. WORK ONLY WITH THE GRAIN ! NEVER AGAINST IT!
WARPAGE	Top Cupping Or Bowing	Imbalance Of Moisture Content Between Top And Bottom Surfaces. Oiling Only One Surface	Apply oil liberally to concave side. If not corrected within 2 weeks, tape plastic (ie. plastic liners, dry cleaning wrap, etc.) to the convex side and oil the reverse side every day. Top will adjust to new humidity and correct itself.
RAIL EXPANSION	One Rail Raised Above Balance Of Top	Raised Rail Expanding At Faster Rate Than Other	Continue oiling as instructed for regular maintenance. Top will adjust to new humidity and correct itself.
STAINS	Water Spots, Food Stains, Etc.	Allowing Food To Remain On Table Top Too Long, Needs Paraffin Or Wax	Use light sandpaper or fine steel wood on stain. Continue regular maintenance. Stain will dissipate in wood grain.
DAMAGE	Nicks, Gouges, Dents, Etc.	External Environment	If top is oiled, simply sand and re-oil. If top is lacquered, lightly sand and refinish with lacquer or another compatible finish (consult a local finishing store).
MINERAL STREAKS	Dark Streaks In The Wood	Natural Discoloring Of The Wood Due To Mineral Deposits In The Tree	No repair needed - adds to individuality of your Butcher Block!

IMPORTANT!!! If you make any cuts or alterations in your Butcher Block, be sure to refinish the exposed edges with melted paraffin and oil or lacquer sealer. Holes or notches that have been installed in the table top must also be refinished. If you do not refinish these edges, your top will crack due to dryness.

sales@johnboos.com

www.johnboos.com



STACK CHAIR LIMITED WARRANTY

All KFI chair frames and table bases are warranted against defects for (12) years from the original purchase date. 300 and 400 Series chair frames are warranted against defects for (5) years from the original purchase date. Table tops have a (1) year warranty against defects and normal wear and tear. TK2000 & DS2000 have a (2) year warranty on lift mechanisms

KFI warrants to the original purchaser that all products will be free from defects in original material and/or workmanship. KFI will replace, at its option, any defective parts or material.

This warranty is void if the product is not used for its intended purpose or if subjected to an unusual application or abuse. This warranty does not cover normal wear and tear. Variation in the color/ or texture of a material is not considered a defect.

This warranty is valid to any purchaser of KFI furniture. In the event of a claim, the purchaser may be required to validate their purchase by furnishing a copy of the original invoice for the product in question.

The KFI Service Department may issue a return authorization for the investigation of the claim. The purchaser may then be required to return the product to KFI, freight prepaid. If the claim is proven valid, KFI will without further cost to purchaser repair, or replace, at KFI's option, the appropriate defective part.

Kelvinator Commercial Appliance Warranty Information

Your appliance is covered by a **three (3) year limited warranty**. For three (3) years from your original date of purchase, Electrolux will pay all costs, except as set forth below, for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used, and maintained in accordance with the provided instructions. For appliances that are manufactured with a compressor, an additional two (2) year part warranty is provided for the compressor only.

Exclusions

This warranty does not cover the following:

1. Products where the original serial number has been removed, altered or cannot be readily determined.
2. Normal wear and tear and gradual deterioration.
3. Product that has been transferred from its original owner to another party or moved outside the USA or Canada.
4. Rust on the interior or exterior of the unit.
5. Products purchased "as-is".
6. Food loss due to any refrigerator or freezer failures.
7. Damage caused at any time during shipment.
8. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances used other than in accordance with the provided instructions.
9. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
10. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
11. Service calls to replace appliance light bulbs, air filters, water filters, and other consumables, or knobs, handles, and other cosmetic parts.
12. Surcharges including, but not limited to, any after hours, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
13. Damages to the finish of the appliance and/or the appliance location that are incurred during installation, including but not limited to floors, cabinets, walls, etc.
14. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.
15. For appliances operated by a concessionaire or vendor in a trailer or other motorized vehicle, or at varying locations, your appliance is covered by a one (1) year, limited parts and labor warranty. For appliances that are manufactured with a compressor, an additional four (4) year part warranty is provided for the compressor only.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE (1) YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE (1) YEAR. ELECTROLUX SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

If You Need Service Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below.

This warranty only applies in the USA and Canada. In the USA, your appliance is warranted by **Electrolux Major Appliances North America, a division of Electrolux Home Products, Inc.** In Canada, your appliance is warranted by **Electrolux Canada Corp.** Electrolux authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Electrolux or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

297396100 (January 2014)

USA
1.866.738.1640
Electrolux Major Appliances
North America
10200 David Taylor Drive
Charlotte, NC 28262



Canada
1.800.265.8352
Electrolux Canada Corp.
5855 Terry Fox Way
Mississauga, Ontario, Canada
L5V 3E4

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PRODUCT PRICING

ALL PRICES LISTED IN KI PRICE LISTS ARE FREIGHT EXCLUDED OR DELIVERED PRICING.

KI price lists and any prices contained therein are subject to change without notice. Prices applicable to all Customer orders shall be those in effect at the time KI receives a complete order from Customer unless: Customer and KI have in place a written special pricing or master supply agreement, which agreement specifies the prices to be paid by Customer; or Customer requests a product shipping date to occur more than one hundred twenty (120) days after KI's receipt of Customer's order (in which case KI shall have the option to apply to Customer's order the price list in effect as of Customer's requested shipping date). The most current KI price lists are maintained electronically and can be found at www.ki.com/pricelists

Any discounts are ineffective if, as a result of the discounts, the final selling price of any product offered in a KI quote would be lower than the corresponding price for that product under KI's multiple award schedule contracts with the United States General Services Administration (GSA). If the final selling price for any KI product in a quote would be below KI's price to GSA, KI will offer that product at the same price that KI offers to GSA. No other terms or conditions of KI's GSA contracts would apply to such sales.

FREIGHT AND DELIVERY Freight Terms

KI reserves the right to select the "best way" shipment methods and means (including, but not limited to, determination of the carrier, method of shipment, and routing). Standard delivery shall be dock-to-dock delivery and shall occur Monday through Friday, 7:00 a.m. to 3:00 p.m. for truckload or 9:00a.m. to 5:00 p.m. for less than truckload or parcel. Products quoted as "Delivered Pricing" shall be "F.O.B. Origin," and freight charges are based on shipments to the 48 U.S. contiguous states. For shipments destined to other U.S. states or foreign territories, delivery will be made to a prearranged port. Customer shall prepay all freight charges and any extra expenses resulting from any request by Customer for after-hours, holiday, weekend, or specific time delivery, or special carrier, shipping method, (e.g. air freight, exclusive use vehicle) packaging, and/or routing. Contact KI for quote.

Requests for Specific Delivery Time(s)

KI considers requests for delivery times and for drop shipments to job sites, and will undertake reasonable efforts to indicate any such request(s) to product carriers. KI may, in its sole discretion, extend to Customer the option of a carrier-guaranteed set delivery time at an additional cost to Customer. KI's liability for any damages incurred for any late deliveries, including labor and other expenses resulting from any such delays, shall be limited to a refund of the charge for the aforementioned guaranteed set delivery time.

Accessorial Fees

Customer shall be responsible for the payment of all accessorial fees, including, but not limited to, charges necessitated by any of the following:

1. A need for special delivery equipment, including lift gates
2. Inside delivery
3. The absence of a loading dock
4. Redirection or re-consignment of product
5. Detention charges
6. Street unloads
7. Improper refusal of product

Storage of Product

If, following KI's acknowledgement of Customer's purchase order, Customer requests a delay in shipment for any period greater than one (1) day from the scheduled ship date, Customer shall be responsible for the payment of the following storage fees:

1. Orders less than a full trailer (11 pallets or 24 feet or less): \$5.00 per day per pallet.
2. Full trailer: \$60.00 per day per trailer.

Any long-term storage (i.e. storage outside standard shipping and installation storage) must be climate controlled. Temperature must range between 60 and 80 degrees Fahrenheit and humidity must be controlled between 45 and 65 percent relative humidity.

Split Deliveries

Orders can be split shipped (including C.O.M. as it arrives) only with faxed or written authorization.

Re-delivery of Freight

When re-delivery of merchandise is required because the customer is not ready to accept merchandise, and no notification of this fact is given to the factory at least one week prior to the scheduled ship date, the actual costs for freight, restocking and re-handling, plus 5% of the order value, will be billed to the customer. CAUTION: After obtaining a clear receipt for shipment, the delivering carrier is no longer responsible for damage or shortages.

PAYMENT TERMS

Net Thirty Days

Payment on all KI invoices shall be made in U.S. dollars within thirty (30) days of the date of each such invoice and without offset, back charges, retention, or withholding of any kind. Unpaid and delinquent invoices shall accrue interest at the rate of one and one-half percent (1.5%) per month, or the highest rate permitted by law, whichever is less.

Leasing Provisions

KI offers a lease finance option. The first and last monthly payments are required at the time of signing. Lease quotations subject to National Cooperative Leasing credit approval. Rates are based upon current market and subject to change without notice. Contact KI for a quote.

Custom Deposits

Customer may be required to pay a deposit for the purchase of any custom or nonstandard products identified in Customer's purchase order. Any such deposit shall accompany Customer's purchase order.

New Accounts

New accounts require the approval of a KI sales representative, credit references, and a valid tax-exempt or resale certificate (where applicable).

Security Interest in Products

KI shall retain a purchase money security interest in all products sold to Customer and for which Customer has not made full payment. Customer agrees to execute any and all instruments necessary to document the creation of this security interest and/or to perfect the same. Customer further agrees to assemble and deliver to KI all products subject to this security interest in the event Customer defaults on Customer's payment obligations to KI.

Collection Costs

In the event Customer defaults on Customer's payment obligations to KI, and KI employs the

services of an attorney or collection agency to enforce these obligations, Customer shall reimburse KI for all of KI's actual collection costs and expenses (including actual attorneys' fees and court costs) upon demand.

ORDER PROCESS

Requirements of a Valid and Complete Purchase Order

In order to submit a valid and complete purchase order to KI, Customer must provide KI with the following information.

1. If you are purchasing directly from KI the purchase order must be issued to KI or KI c/o the dealer with this address:

KI
1330 Bellevue Street
Green Bay, WI 54302

2. The following items must be included on all purchase orders:

- Sold To/Bill To Information: complete legal name, address, telephone number and fax number
- Ship To Information: complete legal name, address, contact name, contact phone number
- Purchase Order Number: a customer-specific identifier, typically a sequential purchase order number or requisition number
- Issue Date: date the purchase order was issued
- Sales Tax: applicable sales tax will be added upon invoicing. If tax exempt, customer must provide or have the tax exempt certificate on file at KI
- Purchase Order Total: total of all items and services included on the purchase order
- Authorization: signature of authorized purchasing agent or buying entity
- Order Details: reference a fully optioned KI quote (ex: 11KGH-85432) or include all the information listed below
 - Quantity of each item
 - Complete model number, including all finish and option information (by line item)
 - Net purchase price (by line item)
 - Extended net purchase price (all line items)
 - Any additional applicable charges (ex: installation and/or delivery charges)
 - Contract name and/or number if pricing is based on a contract reference
- 3. Signatures on a quote or a worksheet will NOT be accepted as a purchase order.
- 4. In the event that you do not have a formal Purchase Order process, please contact your KI Sales Representative or call 1-800-424-2432, and we will assist you with creating a PO.

Purchase Orders that do not meet these requirements will be placed on hold until complete information is received by KI.

Acknowledgements

KI sends acknowledgements on all orders. Please read these acknowledgements and contact KI immediately if there is any discrepancy. In the event of any difference or inconsistency between KI's acknowledgement and Customer's purchase order, KI's acknowledgement will control. In the event the model number and description differ on the purchase order, the model number will be the determining factor. Any error or discrepancy on acknowledgement must be reported to KI in writing within three (3) working days of acknowledgement date. All acknowledgements contain an estimated delivery date, but an order may ship earlier than the estimated shipping date. If Customer desires

delivery on or after a specified date, Customer must write "Do not ship for arrival before ____ [date] ___" on Customer's purchase order.

Fax or Email Orders

Orders may be sent to KI via facsimile (1-800-405-2264) or via email (order.entry@ki.com) SIF Files: If you have a fully optioned SIF file, submit one email containing the purchase order, fully optioned SIF file and any supporting quotes. If, following submission of an order to KI, Customer sends a confirming order, such confirming order must be marked "Confirming Order, Original order sent via fax (or email)." KI will not be responsible for any duplicate orders caused by unmarked hard copy, duplicative confirming orders, or orders submitted more than once.

Changes or Cancellations of Orders

Purchase orders acknowledged by KI cannot be changed or cancelled without KI's consent, which consent may be conditioned upon Customer's agreement to pay increased or additional expenses resulting from the requested change or cancellation, including but not limited to a twenty-five percent (25%) cancellation charge if order is cancelled or changed within a minimum of twenty (20) days prior to expected delivery date as acknowledged. Products with custom options or veneer tops cannot be cancelled or returned.

Quick Ship Program

Quick Ship Program (QSP) leadtimes begin upon receipt of clearly marked and complete purchase order and approval by KI credit department. The QSP purchase order must be accompanied by the QSP purchase order cover sheet. Orders will only be processed as Quick Ship if all items on the order are included in the Quick Ship program. Quick Ship orders cannot be revised, cancelled, or returned. It is KI's intention to ship all QSP products within a period of 10 working days or less. Based on production capacity, KI reserves the right to cancel the Quick Ship Program without notice.





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C.O.M. FABRIC REQUIREMENTS

Fabrics to be supplied by Customer must be approved by KI for upholstery-ability and flammability prior to acceptance of Customer's purchase order. Customer shall submit to KI a one (1)-foot square sample swatch with Customer's purchase order. Following KI's approval of Customer's fabric, Customer must contact KI for exact production yardage requirements (1-800-454-9796, ext. 2707). Thereafter, Customer shall ship its fabric to the appropriate manufacturing facilities below. When supplying Customer's own materials, it is the responsibility of the Customer to ship the materials to the correct KI manufacturing facility (as stated on the product pricing pages of KI price lists or on ki.com). Failure to ship the materials to the correct KI manufacturing facility will result in additional charges to the Customer for re-delivery of Customer's own materials to the correct KI manufacturing facility.

For products shipped from Green Bay, WI facility, ship material to:
KI Green Bay
Attn: C.O.M. Storage
1687 Westminster Drive - Gate 3
Green Bay, WI 54302

For products shipped from Manitowoc, WI facility, ship material to:
KI Manitowoc
Attn: C.O.M. Storage
1400 S. 41st St.
Manitowoc, WI 54220

For products shipped from Pembroke, Ontario facility, ship material to:
KI Pembroke
Attn: C.O.M. Storage
Pembroke, Ontario K8A6X7

For products shipped from Bonduel, WI facility, ship material to:
KI Bonduel
Attn: C.O.M. Storage
204 West South St.
Bonduel, WI 54107

For products shipped from Tupelo, MS facility, ship material to:
KI Tupelo
Attn: C.O.M. Storage
2112 South Green St.
Tupelo, MS 38804

For products shipped from High Point, NC facility, ship material to:
KI-HN
Attn: C.O.M. Storage
217 Feld Avenue
High Point, NC 27263

For products shipped from Ontario, CA facility, ship material to:
KI
Impress/Gismet
1110 S. Mildred Ave.
Ontario, CA 91761

TITLE, RISK OF LOSS, AND DAMAGE OR SHORTAGE CLAIMS

Title and Risk of Loss

Title to product shall pass to Customer upon delivery by KI to the carrier. For purposes of risk of loss, all shipments are "F.O.B. Origin"; and Customer acknowledges that, once KI delivers the product to the carrier, risk of loss shall pass to Customer. If you receive product that is damaged, the following steps must be taken:

1. Before signing for the merchandise, make careful notation of package conditions and describe any type of damage observed on the carrier's delivery receipt.
2. If the delivery receipt has been signed free and clear and damage is discovered after carrier has left, the customer shall report the concealed damage and request an inspection to the local carrier terminal within five business days of receipt date.
3. Retain all shipping cartons for inspection by the carrier agent.

Shipment Damage Claims

All products are packaged to comply with carrier requirements and leave KI's manufacturing facilities in good condition. Customer shall be responsible to carefully inspect all products upon delivery and before acceptance. Any damage discovered upon delivery must be noted on the bill of lading. Notification of damage discovered after delivery must be given to the carrier within five business days, immediately following delivery, and all damaged product must be kept at the point of delivery in its original packaging. KI shall not be liable for loss or damage to product that occurs in transit, and Customer's sole remedy for any such damages shall be to seek appropriate recourse against the carrier. For more information visit <http://damagedproductprocess.com>

Shortage Claims

Customer must report shortage claims to KI within ten (10) days immediately following delivery. Shortage claims reported after ten (10) days after delivery will not be honored.

Returns

Product conforming to the specifications contained in KI's acknowledgement to Customer may not be returned to KI without KI's written consent, which consent may be conditioned upon Customer's agreement to pay re-handling and/or restocking charges and/or to prepay all freight charges on the return shipment.

CODE & FLAMMABILITY STANDARDS COMPLIANCE

Seating

1. California Technical Bulletin 117. All seating products manufactured by KI meet or exceed the standards set forth in California Technical Bulletin 117 and are labeled accordingly.
2. California Technical Bulletin 133. KI offers numerous products that can be manufactured to meet the flammability requirements set forth in California Technical Bulletin 133. For products to meet the requirements of the open-flame test, changes in materials are made. Restrictions are placed on fabric selections and product type. When ordering product to comply with California Technical Bulletin 133, the "FR" option must be selected in the model number string. Please see individual sections in the price list for additional cost and leadtimes, which vary between products.

Panels

ASTM E84 (equivalent to UL 723 and National Fire Protection Association NFPA 255) is the test method used to determine the Flame Spread and Smoke Developed Indices of the system, consisting of the core substrate, fabric covering, and adhesive. NFPA 101, for Life Safety Code, defines acceptable Flame Spread and Smoke Developed Indices that have been adopted by the federal and many state or local governments as law in the form of building codes and regulations. Panel cores have been judged acceptable for the use with UL Recognized Component Office Panel Fabrics. Contact KI for the current list of fabrics that are acceptable for use.

Style and Fabric Availability

Many styles can be manufactured to comply with TB133, depending on the fabric content of a selected upholstery textile. When considering C.O.M. fabrics, submit the material attached to its composition description card to KI for approval. *Certain C.O.M. materials may require a sample burn test for certification. A sample product will be built with C.O.M. material and tested. The cost of testing must be added to the cost of a test sample including appropriate upcharges to receive certification.

Pricing

TB133 requires special construction procedures, and an upcharge applies to each product ordered as such.

General Information

Specifications, test procedures and requirements pertaining to flammability regulations can change. KI will make every effort to keep our information and services pertaining to flame specifications up-to-date. However, we reserve the right to alter the products, fabrics/leathers, or upcharges associated with any of the above or any other flame specifications.

MISCELLANEOUS

Weights and Dimensions

All weights and dimensions listed in KI's price or product listings are approximate.

Statute of Limitations

Except as specifically set forth in these Terms, Conditions, Rights and Warranties, no claim arising out of or in connection with products purchased from KI, these Terms, Conditions, Rights and Warranties or any product warranty applicable to any KI product may be brought by Customer more than one (1) year after the cause of action on which it is based has accrued.

Jurisdiction and Venue

The interpretation and application of these Terms, Conditions, Rights and Warranties and any product warranties applicable to products purchased by Customer from KI shall be governed in all respects by the laws of the State of Wisconsin, U.S.A., without reference to the rules of any jurisdiction concerning conflicts of laws or the provisions of the United Nations Convention on Contracts for the International Sale of Goods. Customer agrees that all disputes arising from the interpretation or application of these Terms, Conditions, Rights and Warranties or any product warranty shall be subject to the exclusive jurisdiction of and venue in the federal and state courts located in Green Bay, Wisconsin, or within Brown County, Wisconsin, U.S.A.; and Customer hereby consents to the personal and exclusive jurisdiction and venue of these courts.

Notification to KI

Except as set forth elsewhere in these Terms, Conditions, Rights and Warranties, all inquiries and correspondence to KI should be directed to:

KI
1330 Bellevue Street
P.O. Box 8100
Green Bay, WI 54308-8100
Phone: 1-800-424-2432

Force Majeure

KI shall not be liable for failure to perform or for delay in performance due to fire, flood, strike, or any other labor difficulty, act of God, act of any governmental authority or of Customer, riot, embargo, fuel or energy shortage, wrecks or delay in transportation, inability to obtain necessary labor, materials, or manufacturing facilities from usual sources, or failure of suppliers to meet their contractual obligations, or due to any cause beyond its reasonable control. In the event of delay in performance due to any such cause, KI reserves the right to extend the date of delivery or time for completion by a period of time reasonably necessary to overcome the effect of such delay, to allocate any available supply of goods in a manner it deems reasonable, or to cancel any purchase order.

Product Warranties

These Terms, Conditions, Rights and Warranties may change from time to time. Purchases of products from KI shall be subject to KI's then current Terms, Conditions, Rights and Warranties which can be found at:

www.ki.com/terms

RIGHTS AND WARRANTIES

The following KI product warranty applies to products manufactured on or after July 18, 2016 and manufactured and/or distributed from a KI manufacturing site. This warranty is given to the initial purchaser and is valid for as long as the initial purchaser owns the product. The warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage of the products during the warranty period. If a product is defective, and if written notice of the defect is given to KI within the applicable warranty period, KI at its option will either repair or replace the defective product with a comparable component or product, or provide a refund of the purchase price. KI reserves the right to determine labor method used during replacement of product. The Lifetime Warranty applies regardless of the number of shifts the product is used each day, unless specified as an exception. All non-lifetime product warranties are a single 8 hour shift per day unless otherwise noted. KI products are not intended or warranted for outdoor use unless specifically stated for outdoor use.

EXCLUSIONS

This warranty does not cover:

- Failure resulting from normal wear and tear which is to be expected over the course of ownership.
- Any misuse, abuse or modification of the original product voids the warranty.
- Damage caused by carrier.
- Products that are exposed to extreme environmental conditions or that have been subject to improper storage.
- Alterations to product not expressly authorized by KI, nor to products considered to be of a consumable nature such as bulbs, light ballasts, and surge suppression products.
- Customer's Own Material (i.e., material supplied by the Customer or procured by KI on behalf of the client that is not a standard KI product offering) used in the manufacture of KI products.
- Natural variations in wood grain; changes in surface finishes, including colorfastness, due to aging or exposure to light; matching of color, grain or texture, except to within commercially acceptable standards.
- Replacement parts are covered for two years or the balance of the original warranty, whichever is longer.
- Failure to apply, install, reconfigure, or maintain products according to published KI planning, assembly, or user guides.

NOTATIONS

- Non-Standard Product has a one year warranty, unless the change is only cosmetic. If the product is non-standard due to a cosmetic change, the warranty is the same as the "base" product.
- Third Party Supplied Product (KI shall pass along any warranty it receives with respect to other manufacturer's products).
- Modification to U.L. Listed products eliminates the listing.
- KI reserves the right to request that the damaged product be returned for inspection prior to granting a remedy.
- KI will not be liable for consequential, economic (including loss of time or inconvenience), or incidental damages arising from any product defect.
- International Warranties may differ.

EXCEPT AS STATED ABOVE, KI MAKES NO EXPRESS OR IMPLIED WARRANTIES AS TO ANY PRODUCT AND IN PARTICULAR MAKES NO WARRANTY OF FITNESS FOR ANY PARTICULAR USE. AT KI'S OPTION, PRODUCT REPAIR, REPLACEMENT, OR REFUND OF PURCHASE PRICE IS THE CUSTOMER'S EXCLUSIVE REMEDY FOR ANY AND ALL PRODUCT DEFECTS.

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Furnishing Knowledge®

COMPONENTS

Casters	15
CPU Holders	15
Electrical Components- Isle Power Tower, Active8, USB Charger, Qi, PowerUp, Villa	15
Fabric, Vinyl, and Leather- KI In-Grades and Pallas Only	3
Flat Screen Monitor Arms.	15
Foam	15
Glides (excluding Felt- no warranty)	15
Keyboard Mechanisms	15
Laminate HPL- high pressure laminate	15
Laminate LPL- low pressure laminate	5
Lighting	5
Mesh	10
Pneumatic Cylinder (except Cafeteria at 5 years)	12
Tablet Arm	15
Veneer	15
Worksurface Embedded Storage- Flat Screen Garage, Laptop, Smartlift	5

BENCHING SYSTEM

Connection Zone	Lifetime
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CAFETERIA FOLDING TABLES

CafeWay (except pneumatic)	15
Uniframe (except pneumatic)	15
Pneumatic for CafeWay and Uniframe	5

CASEGOODS

Aristotle (excludes laminate)	Lifetime
Aristotle Laminate- LPL- low pressure laminate	5
Dante (excludes laminate)	Lifetime
Dante Laminate- HPL- high pressure laminate	15
Darwin (excludes veneer)	Lifetime
Darwin Veneer	15

DESKING

700 Series Desk	Lifetime
Instruct	Lifetime
True	Lifetime
WorkZone	Lifetime

DOLLIES

Caddies- Seating	15
Caddies- Tables	15

FILES AND STORAGE

(Storage warranties exclude drawer slides at 15 years)

Drawer Slides	15
700 Series Files and Storage	Lifetime
All Terrain	Lifetime
Balance	Lifetime
Connection Zone Storage	Lifetime
Universal Overhead	Lifetime
U Series	Lifetime

FOLDING CHAIRS

Auditorium Folding Chairs	5
Design Line	5
Front Row Seating	5
All Other Steel Folding Chairs	5

INSTITUTIONAL SEATING/TABLES

1000 Series Chair	5
Banquet Tablets- Emissary, Heritage, Premier	5
DuraLite	5
Fixed Leg Table- Oxford	5
ValueLite	5

LECTERN

Wharton	10
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LIBRARY FURNITURE

CrossRoads	15
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MARKERBOARDS

Connection Zone Mobile Screen	5
All Other Markerboards	5

OCCASIONAL TABLES

Affina	Lifetime
Flex	Lifetime
Hub	Lifetime
Lyra	Lifetime
MyWay	Lifetime
RRado	Lifetime
Sela	Lifetime
Soltice	Lifetime
Soltice Metal	Lifetime
Sway	Lifetime

PATIENT ROOM SEATING

Bariatric

Affina	Lifetime
Perth	Lifetime
Soltice	Lifetime
Soltice Metal	Lifetime

Gliders

Affina (excludes glider mechanism)	Lifetime
Perth (excludes glider mechanism)	Lifetime
Soltice (excludes glider mechanism)	Lifetime
Glider Mechanism	10

Hip Chair

Affina	15
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Patient Chairs

Affina	Lifetime
Perth	Lifetime
Rose	15
Soltice	Lifetime
Soltice Metal	Lifetime

Recliners

Affina (excludes recliner and central locking mechanism)	Lifetime
Perth (excludes recliner and central locking mechanism)	Lifetime
Soltice (excludes recliner and central locking mechanism)	Lifetime
Recliner Central Locking Caster Mechanisms	5
Recliner Mechanism	10

Sleepers and Daybeds

Affina (excludes sleeper mechanism)	Lifetime
LaResta Daybed (excludes daybed mechanism)	Lifetime
Perth (excludes sleeper mechanism)	Lifetime
Soltice (excludes sleeper mechanism)	Lifetime
Sleeper and Daybed Mechanisms	5

RESIDENCE HALL FURNITURE

RoomScape	Lifetime
Mattresses	5

SEATING

Auditorium Seating

Concerto	15
Extol	15
Lancaster	15

Benches

Kurv	15
Neena	15

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Furnishing Knowledge[®]

SEATING

Blu Sky Collection

200 Series- chairs and tables	15
400 Series	15
600 Series	15
6100 Series	15
6200 Series	15
Berlage	5
Bronto	5
Exude	15
Itoki- DP chair and DD table	15
Jovi	5
Jubi	15
Kurv	15
Mondial	5
Novite	5
Plaza	5

Classroom

360 Degree	15
Dorsal 1090	15
Intellect	15
Intellect Wave	15
Ivy League	15
Learn2	15

Fixed Seating / Lecture Hall

Jury Base	15
Seminar Tables	15
Sequence	15
Sequence HD	15
Single Pedestal	15
University	15

Guest Seating

Aerdyn	Lifetime
Affina	Lifetime
Bantam	Lifetime
Doni Guest	15
Impress Guest	15
Impress Ultra Guest	15
Kismet Guest	15
Perth	Lifetime
Sift Guest	15
Soltice	Lifetime
Soltice Metal	Lifetime

SEATING

Lounge

Affina	Lifetime
Arissa	Lifetime
Cody	Lifetime
Connection Zone Privacy Booth	Lifetime
Hub	Lifetime
Jessa	Lifetime
Lyra	Lifetime
Mesa	Lifetime
MyWay	Lifetime
Relax	Lifetime
Soltice	Lifetime
Soltice Metal	Lifetime
Sway	Lifetime
Tea Cup	Lifetime

Multiple Seating

Affina	Lifetime
GateOne	15
Perth	Lifetime
Promenade - indoor	15
Promenade - outdoor	3
Soltice	Lifetime
Soltice Metal	Lifetime

Spectator Seating

Hi5	15
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Stack and Nesting

Apply	15
Doni Stack	15
Grazie Stack	15
Maestro	15
Matrix	15
Opt4	15
Perry	15
Piretti Stack	15
Rapture	15
Silhouette	15
Strive Stack	15
Torsion Stack	15
Torsion Air Stack	15
Torsion on the Go!	15
Versa- standard, conference, and basic	15
Versa XL	15
Xylon	15

Stools

600 Series	15
800 Series	15
Ivy League Stools	15
Medical and Laboratory Stools	15

SEATING

Tandem

Doni Tandem	15
Dorsal Tandem	15
Grazie Tandem	15
Strive Tandem	15
Torsion Tandem	15

Task

Apply Task	15
Altus	15
Avail	15
Cinturon	15
Doni Task	15
Engage	15
Grazie Task	15
Impress	15
Impress Ultra	15
Intellect Wave Task	15
Kismet	15
Mesa Task	15
Pilot	15
Sift	15
Strive Task	15
Torsion Task	15
Torsion Air Task	15

SYSTEMS

Panel Systems

StudioWorks	Lifetime
System 3000	Lifetime
Unite	Lifetime
WireWorks	Lifetime

Power Distribution System

Trellis	Lifetime
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TABLES - contract

Athens	Lifetime
Barron	Lifetime
Backbone	Lifetime
DataLink MP	Lifetime
DataLink System	Lifetime
Enlite	Lifetime
Genesis- fixed	Lifetime
Genesis- height adjustable	5
Hurry Up!	Lifetime
Inquire	Lifetime
InTandem	Lifetime
Intellect Activity Table	Lifetime
Pirouette	Lifetime
Portico	Lifetime
Serenade	Lifetime
Synthesis	Lifetime
Toggle- fixed	Lifetime
Toggle- height adjustable	5
Trek	Lifetime
Venue	Lifetime
WorkUp- fixed	Lifetime
WorkUp - height adjustable	5

WALLS

Evoke	10
Genius	10
Lightline	10

The following products are discontinued.

Please contact KI customer service to verify warranty status. 1-800-424-2432

360 Wood shell	Glimmer Stack and Task	SmartTouch Files (900 Series)
6000 Series chairs	Grand Salon Lounge Seating and Bench	Softice Folding Chair
700 Series Folding Chair with tablet arm	Hancock Bench	Sterling
734G (Ganging versions)	Impulse	Sustain
ADD Companion, Tandem, Raphael	Intellect Compact Double-Entry Desk	SystemsWall
ADD Stacker	Intellect Hard Plastic Chair	Three Collection
Allude	Intellect Two-Student Table	Trendmaster
Amadeus Collection	Ivey	Velo
Archive	Ivy League IL50 Laminate Top Desk	Venue C, D, and F Bases
Aria	Ivy League Max, Plus	Versa Junior
Aston Guest Chair	Junior Tables	Vertebra Institutional
Bonn	Logix Seating System	Warren
Briar Collection	Lido Lounge Seating	Xclaim
Bruen	Lola Lounge Seating	Zylo
Canaan	Madison	
Cincuron Lounge Seating	M16	
Connect Electrical System	Neana Lounge Seating	
Dance	Next Connect Electrical System	
DaVinci	Olympia	
Daybed	On Task	
Daylight	Orlo Occasional Tables	
Delsanti Casagoods	Piretti 2000	
Devon Occasional Tables	Piretti Stack on Fixed Seating	
Dorsal Student Desk	Pomfret Lounge Seating and Guest Chair	
DuraMesh Folding Chair	PowerComm	
Durastack	Premier 72" Round Table	
E Series Storage	Premier Folding Bench	
Eden	Prosper	
Ess	Quatro Guest Chair	
Essex	Redalm Receptacles	
Flex Collection (seating and tables)	Sapphire/Precadence	
Flexible Workspace	Seneca	



Learniture Cafeteria Furniture 15 Year Limited Warranty

All Learniture Cafeteria Furniture is warranted for 15 years from any defects in design, workmanship, assembly or material.

While under warranty School Outfitters will repair or replace any defective part(s) to the original purchaser.

Warranty excludes misuse, abuse, accidental damage, normal wear and tear, as well as failure to provide reasonable maintenance.

For more information please visit www.schooloutfitters.com
or call us at 1.800.260.2776



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LUXOR

INNOVATIVE WORKSPACE PRODUCT SOLUTIONS

*TIPS Contract RCSP 171102
Commercial Cafeteria Equipment and Furniture.*

November 30th, 2017

To Whom It May Concern,

Limited Lifetime Warranty

Luxor products are covered by a manufacturer's Limited* Warranty against defects and workmanship. Any product that is defective in either materials or workmanship will be repaired or replaced at the manufacturer's discretion. This warranty does not cover damage in transit or any modification to the product by the customer. This warranty is for the life of the product provided the product is used for its intended purpose and used with weight loads not exceeding those recommended.

* Since rental applications do not fall under the category of normal usage, Luxor will be unable to provide the Lifetime Warranty on units used for rental applications. We will, however, make parts and/or entire units available at a special purchase price upon request.

* All Whiteboards are covered by a 10-year warranty.

* Limitations may apply depending on the model purchased. Inquire with your sales representative for details.

Sincerely,



Marie Eden
Inside Sales Manager

LUXOR / H. Wilson Company
2245 Delany Road Waukegan, IL 60087-1802
Telephone 847-244-1800 Toll-free 800-323-4656 Toll-free Fax 800-327-1698



Limited Warranty

Porcelain Steel Writing Surfaces

Marsh Industries, Inc. warrants, for a period of fifty (50) years, its Porcelain Steel writing surface to be free of defects in material and workmanship. Should the Porcelain Steel writing surface, under normal use and maintenance, not retain the original writing and erasing qualities during this period of time, it will be replaced. Marsh Industries, Inc.'s obligation under this warranty is limited only to furnishing without charge to customer (F.O.B. destination), new parts or panels for those shown to be defective.

The defective product must be returned by the customer, prepaid, to: Marsh Industries, Inc., 2301 East High Ave., New Philadelphia, Ohio, 44663-5100, (330.308.8667) for examination. Marsh Industries, Inc.'s warranty does not include labor or other charges incidental to their removal or reinstallation of said defective parts or panels. This warranty does not cover replacement required due to customer misuse or abuse.

There are no warranties that extend beyond the description on the face hereof. Any implied warranty of merchantability or fitness for a particular purpose shall be limited to 90 days from date of shipment or original installation. Marsh Industries, Inc. shall not be liable for incidental or consequential damages such as loss of use, inconvenience or delay.



Limited Warranty

General Products

Marsh Industries, Inc. warrants its products to be free of defects in material and workmanship for a period of 90 days from the date of shipment or original installation. Products found to be defective in material or workmanship within this period of time will be replaced.

The defective product must be returned by the customer, prepaid, to Marsh Industries, Inc., 2301 East High Ave., New Philadelphia, Ohio, 44663-5100, (330.308.8667) for examination. Marsh Industries, Inc.'s liability arising out of its defective products is limited to replacing, without charge to customer, (F.O.B. destination), products proved defective.

This warranty applies only to the original installation of the product. There are no warranties that extend beyond the description on the face hereof. Any implied warranty of merchantability or fitness for a particular purpose shall be limited to 90 days from date of shipment or original installation. Marsh Industries, Inc. shall not be liable for incidental or consequential damages such as loss of use, inconvenience or delay.

WARRANTY

All standard products manufactured by Silver Street Incorporated, home of medi**atechnologies**®, unless otherwise covered by a product specific guarantee and or warranty, are guaranteed against defective material and workmanship for a period of five (5) years from the date of purchase.

Silver Street Incorporated does not warranty any product or hardware which has been installed incorrectly, exposed to high humidity, moisture and extreme temperatures for long periods, excessive loads, misuse, abuse or was not manufactured by Silver Street Incorporated.

We will repair or replace, at our discretion, any defective item without cost to our customer. This is customer's sole and exclusive remedy against us. No delay in shipment or delivery shall give rise to any liability for damages whatsoever. We are not liable for defects caused by customer or any third party. Customer is not authorized to make any repairs whatsoever or to deduct any amount from the purchase price.

In no event shall our liability under this warranty exceed the purchase price. In no event shall we be liable for incidental, special or consequential damages. We disclaim all other warranties, express or implied, as to any matter whatsoever, including without limitation, quality, design, performance, specifications, samples, condition, merchantability and fitness for any particular purpose. No action may be commenced for breach of this warranty more than six months after the cause of action accrues and any such action may only be brought in the county of Oceana, State of Michigan.

LIMITED WARRANTY

Midwest Folding Products (MFP) warrants to the original purchaser of the product that the product is free from defects in material and workmanship for the following period of time:

FOLDING TABLES

Hexalite® ABS Plastic Folding Tables	10 Years
EF, E and EP Series Plywood Core Tables	10 Years
F Series Folding Tables	3 Years
Xfold, Tri-Height Cocktail and Mobile Buffet Tables	3 Years

CADDIES

UpperZone® Table & Chair Trucks	5 Years
Standard & Heavy Duty Table Caddies	5 Years
Standard Chair Caddies	5 Years
Platform and Riser Caddies	5 Years

STAGES & RISERS

Transfold® Stages and Seated Risers	15 Years
80 Series Choral Standing Risers	15 Years
Transfold® Choral Risers	10 Years
Mobile Stages	10 Years
Skirting, Drapes, Clips and Hook & Loop Tape	1 Year
Accessories, Steps, Guardrails	1 Year

MUSIC STANDS

All Stands	5 Years
------------	---------

This warranty is extended for the period of time after the date of purchase by the original purchaser and is extended only to the original purchaser of the product and may be enforced only by such purchaser. This warranty is not transferable and expires if the product is resold or otherwise transferred.

This warranty does not apply to any product which

has been altered by anyone other than an MFP representative or has been damaged due to accident, abuse, misuse, misapplication, modification, alteration or improper installation, set-up, care, maintenance or repair. MFP does not warrant any products, components or parts which are not manufactured by MFP.

MFP will, at its option, repair or replace, free of

charge, the product covered by this warranty, or a portion of the product, that is found to be defective in material or workmanship during the warranty period. To make a claim under this warranty, the original purchaser shall provide proof of the date of purchase and notice of the alleged defect to:

Any repair or replacement under this warranty shall not extend the warranty period. The foregoing shall constitute the exclusive remedy of the purchaser and the exclusive liability of MFP.

The above warranty is exclusive and in lieu of all other express warranties whether oral or written, expressed or implied. No warranty of merchantability or fitness for a particular purpose shall apply.

MFP shall not, under any circumstances or under any legal theory, be liable to the purchaser or any other person for special, incidental or consequential damages of any nature including without limitation damages to, or loss of use of property, damages for loss of profits or revenues or any other damages arising from the original purchase. MFP's liability will in no event exceed the purchase price of the product.

No agent, employee or representative of MFP nor any dealer or other person is authorized to modify this warranty in any respect. The infelicity of all or a part of any of the provisions of this Limited Warranty shall not affect or invalidate any other provision of this Limited Warranty.

Midwest Folding Products
Customer Service Department
4726 W. 147th Street
Midlothian, IL 60445

midwest FOLDING
PRODUCTS
Division of Mado Products, Inc.



Norwood Folding Table Limited Warranty

Norwood Tables are warranted for 10 years from any defects in design, workmanship, assembly or material.

While under warranty, School Outfitters will repair or replace any defective part(s) to the original purchaser.

Warranty excludes misuse, abuse, accidental damage, normal wear and tear as well as failure to provide reasonable maintenance.

For more information please visit www.schooloutfitters.com
or call us at **1.800.260.2776**



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Norwood Chair and Stool Limited Warranty

Norwood Chairs and Stools are warranted from any defects in design, workmanship, assembly or material;

- *Folding chairs, Folding Tablet arm chairs/desks, 10 years*
- *Gas-lift office, executive, task chairs and drafting stools, 5 years*
- *Café/Lunch, Stacking chairs and non-plastic top stools, 5 years*
- *Guest and waiting room chairs, 5 years*
- *Plastic Stack stools, 2 years*

While under warranty School Outfitters will repair or replace any defective part(s) to the original purchaser.

Warranty excludes misuse, abuse, accidental damage, normal wear and tear, as well as failure to provide reasonable maintenance.



Norwood Chair and Table Dolly Limited Warranty

Norwood Chair & Table Dollies are warranted for 10 years from any defects in design, workmanship, assembly or material.

While under warranty, School Outfitters will repair or replace any defective part(s) to the original purchaser.

Warranty excludes misuse, abuse, accidental damage, normal wear and tear as well as failure to provide reasonable maintenance.

For more information please visit www.schooloutfitters.com
or call us at **1.800.260.2776**



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WWW.OFMINC.COM
161 TRADITION TRAIL, HOLLY SPRINGS, NC 27540

TOLL FREE: 800.320.3475 LOCAL: 919.303.6389 FAX: 919.362.4765

TIPS Contract 171102
Audio Visual Equipment, Supplies and Services

November 30th, 2017

To Whom It May Concern,

Limited Lifetime Warranty

OFM products are covered by a manufacturer's Limited* Warranty against defects and workmanship. Any product that is defective in either materials or workmanship will be repaired or replaced at the manufacturer's discretion. This warranty does not cover damage in transit or any modification to the product by the customer. This warranty is for the life of the product provided the product is used for its intended purpose and used with weight loads not exceeding those recommended.

Sincerely,

Blake Zalberg
President

U.S. and Canada

Terms are net 30 days, FOB Worthington, Ohio USA, a service charge of 1.5% will be applied on invoice amounts past due 30 days • All orders for immediate release • No cancellations within 48 hours of acknowledged ship date • Prices, terms & specifications subject to change without prior notice • Drop shipments not available in Canada • OHAUS Corporation's products are warranted against defects in materials & workmanship from date of delivery through duration of the warranty period. During the warranty period OHAUS will repair, or, at its option, replace any component(s) that proves to be defective at no charge, provided that the product is returned, freight prepaid, to OHAUS Corporation. All other approved returns require issuance of a Return Goods Authorization number from Parsippany, NJ, USA and may be subject to a 20% restocking fee. This warranty does not apply if the product has been damaged by accident or misuse, exposed to radioactive or corrosive materials, has foreign material penetrating to the inside of the product, or as a result of service or modification by other than the OHAUS Corporation or an authorized OHAUS Regional Service Center. This warranty only covers products shipped within the United States and to Canada by OHAUS Corporation to the dealer within the United States and in Canada. The warranty period for OHAUS products shall begin at the date of shipment to the end-user, or 3 months from the date of shipment to the dealer by OHAUS Corporation, whichever occurs first. A properly completed Warranty Registration Form must be received by OHAUS Corporation or product may be registered at www.ohaus.com within 30 days from the date of purchase to initiate coverage under the warranty. No other expressed or implied warranty is given by OHAUS Corporation. OHAUS Corporation shall not be liable for any consequential damages.

Outside U.S. and Canada

Payment terms: As per agreement • All prices Ex-Factory, Worthington, Ohio USA • Service charge of 1.5% will be applied on invoice amounts past due • All approved returns require issuance of a Return Goods Authorization number from Parsippany, NJ, USA • Restocking fee 20% of dealer net • Minimum order: \$50.00 • All orders for immediate release • No cancellations within 48 hours of acknowledged ship date • Prices, terms & specifications subject to change without prior notice.

Business Partner Code of Conduct

OHAUS is committed to conducting its business ethically, legally and in a socially responsible manner. We expect our business partners and Dealers to share this commitment and we have therefore developed this Business Partner Code of Conduct. It covers Ethical Conduct, Fair Competition, Environment, Health and Safety, as well as Labor Practices. This code applies to all your activities in your business relationship with us. It defines the minimum standards of business conduct we expect you to comply with in your business relationship with OHAUS. You must also comply with all applicable laws, regulations, and codes of the countries in which you operate. We encourage you to work with your own business partners to ensure they also strive to meet the principles of this code, or equivalent principles. For more information and to view the whole code, please visit ohaus.com/business-partner.

Six Month Warranty			Three Year Warranty
Starter Series Electrodes			Harvard Junior Balances
One Year Warranty			TJ611 Balance
Accessories	Hand Held Scales	SD and Catapult Scales	Five Year Warranty
Aviator® Scales	Indicators, all models	Spring Scales	All Other Mechanical Balances
CS & CL Scales	JE Emerald and JR Ruby Scales	Starter Series Meters	Ten Year Warranty
D500 Beam Scales	MB25 with MB27	TAJ Scales	Triple Beam Pro® Balances
Defender® Scales	Navigator® Scales	Valor® Scales	
CKW Scales	Primer® Balance	VX / VN Floor Scales	
ES Scales	PS Scales	Weights / Weight Sets	
FD Scales	Ranger® Scales	Y Series Scales	
Frontier Mini Centrifuge	Scale Bases, all models		
Two Year Warranty			
Adventurer® Balances	MB90 and MB120	Scout® STX, SPX & SJX Balances	
Explorer® Balances	Pioneer® and PAJ Balances		

Any product not listed above includes a one year warranty

All replacement parts include a 90 day warranty

The following product names, features and services are trademarks owned by OHAUS® Corporation, and are protected by international copyright laws. Those trademarks followed by (®) are registered trademarks of OHAUS Corp.; all others are trademarks of OHAUS Corp. The appropriate (®) or (™) mark should appear with its appropriate name as governed by law. Registered Trademarks: Adventurer®, Aviator®, Catapult®, Cent-O-Gram®, Defender®, Dial-O-Gram®, Explorer®, Navigator®, OHAUS®, Pioneer®, Primer®, Ranger®, Scout®, Triple Pro®, Trooper®, Valor®, Voyager®. Trademarks: AutoCal™, Caltest™, Champ™, FillGuide™, Harvard Junior™, InCal™, Maxi-Scoop™, Modular Concept™, Moveable FineRange™, ProgramLink™, QuadraStance™, ScientificStoreroom™, SmartText™, Traveler™, Weigh the Benefits™. Permission is required to reproduce the OHAUS Logo or OHAUS trademarks for use in printed materials or for electronic transmission. Please contact OHAUS Marketing Communications for permission.

Warranty

PALMER HAMILTON, LLC warrants that its products shall be free from defects in original material and workmanship for the period listed below from the original shipment date or substantial completion date. This warranty shall not apply to normal wear and tear. In the event products are damaged as a result of misuse, abuse, vandalism, neglect, accident, improper application, and modification or repair by persons not authorized by PALMER HAMILTON, the company reserves the right to render any warranties null and void. The company will, at its discretion, repair or replace any defects. Any repair or replacement must be approved in advance by the factory before any action is taken. There are no implied warranties of fitness or merchantability, and there are no other express warranties beyond the warranties expressed here.

Product Name / Family	Warranty (in years) (also see limitations and exclusions page)
Mobile, Covey - Cluster Seating & Accessories	
Mobile Folding Tables, Wall Pocket Systems, T-Rex by Nomad	15 ^A
Recycle & Trash Receptacles, Condiment Centers, Covey – Cluster Seating	5 ^B
Rally	1
- power hub and power accessories.	15 ^B
- table surface, frame and base.	5
- wood seats/upholstered seats.	5
Palmer Hamilton Design	
Cabinetry, Planters, & Crowd Control Products	5 ^C
Art & Décor Products	5 ^C
Nomad Tables	
Aero, Alloy, Story, Sync	5
Parx	1
Re-Load	1 ^D
- charging hub, charger and battery.	5 ^D
- table surface, frame and base.	5 ^D
Nomad Seating	
Chariot - Booths, Settees & GoPanels	5
Buddy Bench	5 ^B
Encore, Cosmo - Chairs	5
Hive, Daisy - Collaborative Lounge	5 also see Hive Pricer for details
Filo, Kendo, Tiki - Chairs	2
Kurpie - Chairs	1
Spree - Chairs	5
TimberRidge - Chairs	1
All other metal frame stack chairs	2
Other	
Carts, Booth Movers, Essay	5
Booth Movers	2
Essay – Library Shelving and Circulation	15
Desks	1
Umbrella	1

Note: For ^{A,B,C,D} and other details, see limitations and exclusions page as it is an integral part of our Warranty Policy.

Warranty Terms, Conditions, Limitations and Exclusions

General Exclusions/Limitations:

- Any frame leg and/or foot glide, bumper, threaded leveling glide, or endcap contained on or within any of Palmer Hamilton's products sold (Including Nomad) is considered a normal wear and tear item and not subject to warranties specified in table on page 1, whether or not footnoted in table. This includes, but is not exclusive to, any mobile products, chair or stool model NOMAD products, or any HIVE or DAISY collaborative furniture.
- Customer warrants that Palmer Hamilton products are suitable for use in their environment and this warranty does not cover any additional claims resulting in indirect, consequential, or accidental damages to their environment.
- Warranty periods for products are valid for an intended use environment based on an 8 hour per day, 40 hour per week.

Mobile & Accessories:

- ^A **T-Rex** – 60" round single flip top table is warranted for 5 years.
- ^B Products sold in these categories from time to time may include components sourced from independent vendors and, as a matter of course, will reflect the vendor's warranty terms, conditions, and duration. The warranty on these components may be less encompassing than Palmer Hamilton's stated manufacturer's warranty. Claims against these products will be reviewed on a case-by-case basis.

Palmer Hamilton Design:

- ^C Products sold in these categories from time to time may include components sourced from independent vendors and, as a matter of course, will reflect the vendor's warranty terms, conditions, and duration. The warranty on these components may be less encompassing than Palmer Hamilton's stated manufacturer's warranty. Claims against these products will be reviewed on a case-by-case basis.

Nomad Tables:

- **Alloy** – Cast bases and columns are warranted for 5 years. Indoor particleboard and MDF core tops have a 5 year warranty. Indoor/outdoor composite tops have a 3 year limited warranty.
- ^D **Reload** – See Re-Load Operations Manual for details.

Nomad Seating:

- **Chariot Booth** – Frame and fiberglass units are warranted for 5 years. For fabric upholstered seats or seat backs, only the warranty offered by the original fabric manufacturer applies. COM or COL fabrics supplied by the customer are not warranted by Palmer Hamilton.
- **Encore** and **Cosmo** Chairs – 5 year structural warranty. For upholstered seats or seat backs, only the warranty offered by the original fabric manufacturer applies. Does not include wear items (glides, finishes and upholstery).
- **Spree** Chairs – Upholstery treatments and fabrics are subject to warranties offered by the respective fabric manufacturer.
- **Daisy** - Frame and structure are warranted for 5 years. For upholstered fabrics, only the warranty offered by the original fabric manufacturer applies. COM or COL fabrics supplied by the customer are not warranted by Palmer Hamilton.
- **Hive** – Because of the extremely custom nature of this product line, please see the Hive Pricer for coverage limits and exclusions.

Other:

- **Carts** – Warranty is 5 years for structure and workmanship and 1 year for casters. Carts include the Reload Battery cart, Sync table cart, Aero table cart, Parx table cart, Kendo chair cart, Filo chair cart, and Encore chair cart.
- **Booth Movers** – Warranty is 2 years. Product is used for fixed frame Chariot booths.
- **Essay** – This warranty does not cover ordinary wear and tear or problems caused by abusive or abnormal use, modification or alteration, improper assembly/installation, failures resulting from inadequate inspection and maintenance, accident, vandalism, or freights damage. Any incidental or consequential damages, including by not limited to business losses, personal property damage and third party liabilities are hereby expressly excluded.
- **Umbrellas** – All commercial models are protected by a 1 year manufacturer's warranty against defects and the fiberglass ribs are protected against defects for 3 years. Manufacturer offers a 5 year warranty against fade and the stitching is protected with a 1 year warranty against defects.

All warranty terms, conditions, limitations and exclusions are subject to change without notice.

MADE IN THE U.S.A.



POPULAS PRODUCTS ARE PROUDLY BUILT IN THE NORTHWEST UNITED STATES. CUSTOMER SERVICE STAFF ALL LIVE HERE, TOO.



WE STAND BY OUR PRODUCTS.
IF YOU NEED US, WE'RE HERE.
1.800.957.2720

or email
customerservice@populasfurniture.com

LIFETIME WARRANTY

At POPULAS we love making high quality furniture for our customers. All of our environmentally-friendly manufacturing processes happen in the United States, and our products are built with durable US made steel, aluminum and wood products. To back up our pledge of quality, we offer a Lifetime Warranty on many of our products.

The POPULAS Furniture Lifetime Warranty covers defects in materials and workmanship in selected products that are sold to POPULAS Furniture customers. The warranty period lasts for the lifetime of the product after receipt. We will repair or replace any product component or product that is deemed to be defective by a POPULAS representative.

Lifetime Warranty does not cover:

Damage to any product caused by improper use, application or installation; changes in the look of any finish over time due to normal aging; damage to any finish caused by improper cleaning, maintenance or exposure to corrosive elements; normal wear and tear, which includes scuffs and areas of heavy wear; incidental or consequential damages, including labor to replace parts or products, repair of hydraulic hoses or recharge of hydraulic fluid for the Accella™ and Infinity™ series products.

Products not covered by the Lifetime Warranty:

- Motorized and electrical components included in the Vox™, Infinity™ and Approach™ brand of products are covered by a Five (5) Year Limited Warranty.
- The gas piston included in the GPP models is covered by a Five (5) Year Limited Warranty.





WARRANTY

Our warranty is a way of pledging excellence in the quality of our products. It is a way of protecting our customers' investments and continuing product improvement. Mostly, our warranty is a way of extending our dedication to our customers.

LIMITED LIFETIME WARRANTY:

Safco warranty obligation: We pledge to repair or replace, at Safco's option, any Safco product or component that is defective in material or workmanship for as long as you, the original purchaser, own it. This warranty is subject to the provisions below.

LIABILITY LIMITATIONS:

The following listed parts, components and supplies are covered under warranty in accordance with the below schedule following the product purchase date:

- Twelve Years:** Wood seating
- Ten Years:** Seating controls and Rumba Series Laminates
- Five Years:** Glides, casters, and polymer-based components, user-adjustable work surface mechanisms, seating upholstery fabrics, foam, laminates, veneer finishes and other covering materials, drawer glides and power strips

WARRANTY SUBJECT TO EXCLUSIONS:

Exclusions pertaining to this warranty are as follows but are not limited to:

- Product or product components utilized with the intent to rent or lease
- Freight damages: Safco is not liable for any product damages sustained during shipping or handling operations. Safco provides specific policies and requirements regarding shipping and handling and reserves the right to review and address product distribution matters separately.
- Normal wear and tear
- Product negligence: A product is not considered defective upon improper installation, or misuse of the product or its components.
- Alterations or attachments to the product that were not approved by Safco.
- All corrugated products or components

Safco's warranty obligation is limited to normal use upon receipt of our products.

Normal commercial usage for seating is defined as the equivalent of a single shift, forty (40) hour workweek. To the extent that a seating product is used in a manner exceeding this, the applicable warranty period will be reduced in a pro-rata manner.

Models warranted for multiple shifts:

- Task Master® industrial series
- Soft-tough® series
- Workfit® polyurethane series
- Uber™ series
- Alday™ Intensive Use (500 lbs.)
- Vue™ Intensive Use (500 lbs.)

WARRANTY PROCEDURES:

Please follow the warranty procedures described below to ensure a timely responsive service:

1. Once a defect has been discovered, the original purchaser must contact Safco immediately (within 30 days of defect detection) with the serial number(s) from the product(s) in question.
2. Upon inspection of the product(s), Safco will collect all relevant information necessary for review of the request.
3. Product replacement, replacement parts, and repairs will be authorized by a customer service representative if acknowledged to be necessary under product warranty eligibility conditions.

SPECIFIC LIMITATIONS REGARDING COLOR VARIATIONS, FABRICS AND FINISHES:

Natural products have varying grains and colors. Due to such natural variations occurring in materials such as wood and leather, these characteristics are not considered defects. Safco does not warrant the color-fastness or matching of colors, grains or textures of such materials. Materials supplied, selected or provided by the customer (COM) are not warranted.

THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED OTHER THAN THOSE CLEARLY STATED HEREIN. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. Buyer is responsible for freight to and from factory on all warranty claims. Any description of the goods sold here under, including any reference to Buyer's specifications and any description in catalogs, circulars and other written material published by Safco, is the sole purpose of identifying such goods and shall not create an express warranty that the goods shall conform to such description. SAFCO WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES NOR FOR ANY SUM IN EXCESS OF THE PURCHASE PRICE.

SANDUSKY LEE LIMITED WARRANTY

Sandusky Lee Corporation warrants the following are free of defects in materials and workmanship.

5 Years Limited from the Date of Purchase:

Elite Series, Transport, System Series, Stainless Steel, Modular Storage System, Pull Out Shelf Cabinet, Bookcases, Book Trucks, Cubby Organizers, Computer Cabinets, Tablet Security Cart, 600 & 800 Series Lateral Files, Vertical Files, Steel Desks, Wall Cabinets

1 Year Limited from the Date of Purchase:

Classic Series, Value Line, Lockers, Wall Mount Laptop Cabinet, Carts & Stands, 400 Series Lateral Files, Steel Shelving (Edsal)

1 Year Limited

ALL IMPORTED PRODUCTS

The SOLE AND EXCLUSIVE REMEDY for such defects is the repair or replacement of a defective cabinet or parts thereof by Sandusky Lee Corporation or, at Sandusky Lee Corporation option, refund of the purchase price upon return of the cabinet to Sandusky Cabinets, Inc.

This warranty shall not apply in the event the products are damaged as a result of misuse, neglect, accident, moisture, improper application, improper assembly, or assembly not in conformity with the instructions of Sandusky Lee Corporation failure to abide by safety precautions prescribed by Sandusky Lee Corporation or modification or repair by persons not authorized by Sandusky Lee Corporation.

Sandusky Lee Corporation makes no express or implied warranties of any kind or nature except as expressly provided herein. There are no oral agreements or oral warranties collateral to or affecting this written warranty. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS ARE EXPRESSLY DISCLAIMED.

SANDUSKY LEE CORPORATION LIABILITY FOR ANY CLAIM HEREUNDER SHALL IN ALL EVENTS BE LIMITED TO AND NOT EXCEED THE PURCHASE PRICE OF THE PARTICULAR PRODUCT IN WHICH THE ALLEGED DEFECT OCCURRED. LIABILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES IS EXPRESSLY DISCLAIMED.

Buyer assumes all risk and liability resulting from the use of the Cabinets whether used singly or in combination with other goods.

UNLESS ANY PORTION OF THE ABOVE IS CONSIDERED UNENFORCEABLE OR UNLAWFUL UNDER APPLICABLE LAW, THIS LIMITED WARRANTY SHALL APPLY TO ANY AND ALL PURCHASERS AND/OR USERS OF THE ELITE, SYSTEMS, TRANSPORT, CLASSIC, AUDIO VIDEO AND COMPUTER CABINETS.



P. O. Box 125
Millington, TN 38083
(901) 872-0188
Fax: (901) 873-1239

**Manufacturer's Limited Warranty
EQUIPMENT INSTALLED IN THE U.S.A. AND CANADA**

SaniServ warrants to the original purchaser that its equipment, as originally supplied, is free from defects in materials and workmanship, and will perform adequately under normal use and service. SaniServ will replace or repair any part or parts found to be defective in material or workmanship for a period of one (1) year (5) years for compressors and evaporator assemblies) * from the date of original installation, subject to the following limitations: *DF200 — (30) days labor, (90) days parts, (1) yr. compressor and evaporator assemblies .

All warranty work must be performed by **SaniServ Authorized Service Representative** or at **SaniServ's manufacturing facility.**

This warranty applies only to the original purchaser at the original installation location, and is only good if the fully completed CTS warranty registration form has been returned to SaniServ within thirty (30) days of the date of purchase, by the original purchaser-user, but not to exceed eighteen (18) months from date of shipment from factory.

Warranty labor coverage at **SaniServ's** standard rates during normal weekday business hours is provided to repair or replace any component found defective under the terms of the **SaniServ** warranty for a period of (90) days from the date of the original installation.

This Limited Warranty does NOT cover the following:

*charges for transportation / travel / shipping charges

*rubber and non-metallic synthetic parts including gaskets, o-rings, or hoses.

*repairs required because of failure to regularly clean and maintain the equipment in accordance with instructions in the Operator's Manual.

*repairs required because the equipment (i) has been altered or repaired other than by a **SaniServ** Authorized Representative, (ii) has been damaged due to accident, misuse, or negligence, (iii) has not been used in accordance with the procedures and instructions contained in the Operator's Manual, or (iv) has been damaged during transit or delivery.

THE FOREGOING LIMITED WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE ORIGINAL PURCHASER'S ONLY REMEDY IS THE REPAIR OR REPLACEMENT OF THE DEFECTIVE EQUIPMENT OR PARTS PROVIDED ABOVE. IN NO EVENT SHALL SANISERV BE LIABLE FOR ANY AMOUNT EXCEEDING THE PURCHASE PRICE. UNDER NO CIRCUMSTANCES SHALL SANISERV BE LIABLE FOR LOSS OF PROFITS, LOSS OF BUSINESS, DAMAGE TO PROPERTY, OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

TERMS AND CONDITIONS

LIMITED WARRANTY

Silver King warrants to the original purchaser of Silver King refrigerated equipment that the equipment shall be free from defects in material and workmanship under normal use and service as outlined in the Technical Manual. This limited warranty shall apply for a period of three (3) year from the date of original purchase or 42 months from date of production. This applies to General Market Refrigeration units and excludes all Dispensing and Custom Holding Refrigeration or special Key Customer Contracts. Those terms are conditional at time of sale or contract. The Compressor will carry an additional two (2) year warranty. All warranties are subject to specific limitations outlined below.

This limited warranty does not apply to repair or replacement required as a result of carelessness, neglect and/or abuse, including improper installation, incorrect voltage supply, tampering with or altering components and/or equipment or failure to perform proper maintenance. Warranty also excludes consumables or replacement components such as shelving, trays, gaskets, etc. Equipment damaged in transit, by fire, flood or an act of God is not covered. At any time the units shell is compromised by adding excess weight or adhering non-approved components to its frame, the warranty will be voided. This limited warranty does not include freight, handling, installation, labor (following the one (1) year labor warranty period) or other incidental or consequential costs including product and/or economic loss. This limited warranty is in lieu of all other warranties, express or implied, including those of merchantability, and is non-transferable. Specific provisions of this limited warranty are as follows:

90 DAY YEAR PARTS WARRANTY

Silver King warrants to the original purchaser of new Silver King equipment that such parts thereof will be free of defects in material and workmanship, under normal use and service, for a period of 90 days from the date of original purchase, subject to all terms and conditions herein.

FIVE (5) YEAR COMPRESSOR WARRANTY

Silver King warrants to the original purchaser for a period of five (5) years from the date of original purchase or 66 months from the date of shipment from the factory, whichever comes first, that it will replace the compressor with one of similar design and capacity, exclusive of delivery and installation charges, if it is found to Silver King's satisfaction to be inefficient or inoperative due to defects in material or factory workmanship. It is the owner's responsibility to return the serial plate of the defective compressor, or at Silver King's option the complete compressor, to the factory. Failure to do so will void the warranty.

This warranty is limited to repairing or replacing any parts that, at Silver King's discretion, are deemed to be defective within the time period covered by this warranty. The 90 day parts warranty covers reasonable freight and handling charges. It does not cover special handling charges or expedited means for transport. Use of non-OEM parts may, at Silver King's discretion, void this warranty. If approved, warranty credit for non-OEM parts will be issued at the OEM cost. Replacement parts sold separately are warranted for 90-days from date of purchase.

ADDITIONAL WARRANTY GUIDELINES:

A factory issued Service Authorization Number must be obtained prior to work being performed under the labor warranty. Call your supplier or Silver King. Claims submitted without a Service Authorization Number will be paid at Silver King's discretion. The labor warranty includes standard straight time labor charges in accordance with Silver King's Labor Warranty Guidelines and reasonable travel time, as determined by Silver King.

Silver King may, at their discretion, request photos during or prior to service being dispatched to validate an assumed technical issue. Failure to comply with the request may result in the cost of service being the responsibility of the service requestor/site.

The warranty does not cover original installation, startup, normal adjustments or maintenance. Normal adjustments and maintenance include, but are not limited to; temperature control adjustments, temperature indicator calibrations, coil and filter cleaning, condensate drain cleaning.

A second service call for a related failure is not covered.

Use of refrigerants other than specified on the equipment serial plate voids the warranty. All claims must include; model and serial number of equipment, date of purchase, date of failure, and a copy of the service invoice detailing the defect and service performed. No claim will be processed without this information. All claims must be filed within 60 days from date of service.

PRODUCT ORDERING INFORMATION

Call us toll free at 1-800-328-3329 or 1-763-923-2441 Fax us at 1-763-553-1209

Visit www.silverking.com for stocking distributor, equipment specs and current price list for your area.

SERVICE / PARTS ORDERING INFORMATION

Call us toll free at 1-800-328-3329, prompt 3

TERMS AND CONDITIONS

- This price list and conditions are effective January 1, 2018 and supersedes all previous pricelists.
- All prices reflect payment in U.S. Dollars.
- Prices do not include any freight, duty, or taxes.
- Pricing subject to change without notice.
- No returns are accepted without prior written approval from the factory. An RMA (Returned Merchandise Authorization) form must be completed and then approved by Silver King. Please contact Silver King for details. Restocking fee will apply.
- All electrical equipment is single phase.
- Prices, designs, and specifications are subject to change without notice.
- Payments via credit card are subject to a 3% surcharge.

Silver King

1600 Xenium Lane, Plymouth, MN 55441-3706
www.silverking.com • 1-800-328-3329

Southern Aluminum

Lifetime Written Warranty

Southern Aluminum's expertise in design and manufacturing has always set the highest standards in our markets and we want you to be confident in our time-tested and functionally proven products. We guarantee our products to be free from manufacturing defects for as long as you own them. This includes the functional and mechanical performance of each product as used in the conventional purposes and application. This warranty does not cover normal wear and tear. There does not exist any known surface material or surface treatment, whether manufactured by Southern Aluminum or any competitors/manufacturers, which is completely scratch resistant. Southern Aluminum does not warranty scratches, gouges and other physical damage to the tabletop finish caused by transport, storage and use (misuse).

We provide instructions and teaching aids (DVD video, posters, hard copy instructions) regarding the care and maintenance of our products. In addition, Southern Aluminum offers specially designed and engineered heavy-duty table carts that reduce the likelihood of or eliminates the damage that conventional table carts can produce.

Some surface materials (Wilsonart, Formica and other HPL laminate products; stage carpet) are not manufactured by Southern Aluminum and are governed solely by the guarantees or warranties of these manufacturers. In addition, discoloration due to harsh cleaners, blemishes, scratches and deterioration to HPL laminates are not covered.

In the unlikely event of a warranty issue after your products are in use, we will replace or repair the product(s) at our discretion.



The Miller Group

DEALER RETURN POLICY

Merchandise returned within 30 days of shipment will be accepted without a restocking charge, under our “Satisfaction Guarantee” policy. For efficient processing, please adhere to the following:

Contact TMG Customer Service in advance for return authorization. To enable us to better serve you and our mutual customers, please advise details as to reason for return. You will be advised how the merchandise is to be returned and any special details. Customer is responsible for freight charges, other than noted below.

Contact: 800.325.3350 – request Customer Service

In the event a situation exceeds the 30-day policy a return may be subject to a restocking charge. Returns must be shipped prepaid except for returns of defective goods authorized in advance. (TMG will arrange for pick up of defective goods.) No collect shipments of returns will be accepted.

Returns should be consigned to the original shipping location. Please confirm address with Customer Service.

The Miller Group – Multiplex Div

Attn: Return Goods Authorization # _____

Extended Warranty:

Manufacturing warranty of thirty-six months will be extended to cover steel parts; i.e. welds; twenty-four month warranty is extended to wood products. This does not apply to products improperly installed or in any way abused from use other than their intended purpose.

1 YEAR WARRANTY

(for Sakura, TSD & CRT Series-Parts and Labor Warranty / for TSSC Series-Parts Warranty for the Cabinet Only)

Warranty Claims...

All claims for parts or labor must be made directly through Turbo Air.

All claims should include: model number of the unit, the serial number of the cabinet, proof of purchase, date of installation, and all pertinent information supporting the alleged defect.

In case of compressor replacement under warranty, either compressor or compressor tag must be returned to Turbo Air along with above listed information.

Failure to comply with warranty policies will result in voiding claims.

One-Year Parts & Labor Warranty...

Turbo Air warrants all new refrigerated components, the cabinet and all parts, (for TSSC Series, all parts relative only to original cabinet), to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by Turbo Air and upon proper installation* (indoor building only) and start-up in accordance with the instruction packet supplied with each Turbo air unit. Turbo Air's obligation under this warranty is limited to a period of one (1) year from the date of original installation or 15 months after shipment date from Turbo Air, whichever occurs first.

Any part covered under this warranty that are by Turbo Air to have been defective within one (1) year of original installation or fifteen (15) months after shipment date from manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges (except for TSSC Series*), of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by Turbo Air.

(*Installation in unstable, mobile, and enclosed area may not be considered as proper installation. Remote units and TSSC series are limited to one-year parts warranty, relative only to original cabinet components. No labor will be covered)

Additional Four-Year Compressor Warranty...

In addition to the one (1) year warranty stated above, Turbo Air warrants its hermetically sealed compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of four (4) additional years from the date of original installation, but not to exceed five (5) years and three(3) months after shipment from the manufacturer.

Compressor determined by Turbo Air to have been defective within this extended period will, at Turbo Air's discretion, be either repaired or replaced with a compressor or compressor parts of similar design and capacity.

The four (4) year extended compressor warranty applies only to hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly or and other electrical components, etcetera.

404A / 134a Compressor Warranty...

The four-year compressor warranty detailed above will be void if the following procedure is not carefully adhered to:

1. This system contains R404A or R134a refrigerant and polyol ester lubricant. The polyol ester lubricant has rapid moisture absorbing qualities.
2. Drier replacement is very important and must be changed when a system is opened for servicing. A620 copper drier or better is highly recommended.
3. Micron level vacuums must be achieved to ensure low moisture levels in the system. 500 microns or lower must be maintained.
4. When compressor is grounded, suction drier and 620 drier or better must be replaced.
5. Compressor must be obtained through Turbo Air, unless otherwise specified in writing, through Turbo Air's warranty department.

What is Not Covered by This Warranty...

Turbo Air's sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. **NO CONSEQUENTIAL DAMAGES. TURBO AIR IS NOT RESPONSIBLE FOR ECONOMIC LOSS; PROFIT LOSS; OR SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSSES, OR DAMAGES ARISING FROM FOOD OR PRODUCT SPOILAGE REGARDLESS OF WHETHER OR NOT THEY RESULT FROM REFRIGERATION FAILURE. WARRANTY IS NOT TRANSFERABLE.** This warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. **ANY SUCH ASSIGNMENT OR TRANSFER SHALL VOID THE WARRANTIES HEREIN AND SHALL VOID ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR LABOR COVERAGE FOR COMPONENT FAILURE OR OTHER THE WARRANTY PACKET PROVIDED WITH THE UNIT.** Turbo Air will not be held responsible for the following external factors: ALTERATION, NEGLIGENCE, ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD, OR IMPROPER ELECTRICAL CONNECTIONS. **TURBO AIR IS NOT RESPONSIBLE FOR THE REPAIR OR REPLACEMENT OF FAILED OR DAMAGED COMPONENTS RESULTING FROM ELECTRICAL POWER FAILURE, THE USE OF EXTENSION CORDS, LOW VOLTAGE, OR VOLTAGE DROPS TO THE UNIT. NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THE FOREGOING WARRANTIES ARE EXCLUSIVE AND EXPRESSLY GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED, IMPLIED OR STATUTORY. THERE ARE NO WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.**

Warranty information card must be submitted via post mail or electronically on our website at www.turboairinc.com/registration within 7 days from the purchase date. Failure to comply may result in your warranty being voided.

All coverage provided within this warranty is applicable only to the United States, including Alaska and Hawaii, and Canada, excluding U.S. Territories; limited parts only warranty in U.S. Territories. Turbo Air is not responsible for any warranty claims made on products sold or used outside the fifty states of the United States and Canada.

The extended warranty period specific to each Turbo Air product applies to all units sold by Turbo Air starting April 1, 2016.

REFRIGERATOR MANUFACTURER
Turbo air

2 YEAR WARRANTY

(for J-Series, Glass Door Products (All TGM, TGF, TGIM), Open Display, Bakery and Deli Cases, Ice Cream Dipping Cabinets)

Warranty Claims...

All claims for parts or labor must be made directly through Turbo Air.

All claims should include: model number of the unit, the serial number of the cabinet, proof of purchase, date of installation, and all pertinent information supporting the alleged defect.

In case of compressor replacement under warranty, either compressor or compressor tag must be returned to Turbo Air along with above listed information.

Failure to comply with warranty policies will result in voiding claims.

Two-Year Parts & Labor Warranty...

Turbo Air warrants all new refrigerated components, the cabinet and all parts, to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by Turbo Air and upon proper installation* (indoor building only) and start-up in accordance with the instruction packet supplied with each Turbo air unit. Turbo Air's obligation under this warranty is limited to a period of two (2) year from the date of original installation or twenty seven (27) months after shipment date from Turbo Air, whichever occurs first.

Any part covered under this warranty, that are by Turbo Air to have been defective within two (2) year of original installation or twenty seven (27) months after shipment date from manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by Turbo Air.

(*Installation in unstable, mobile, and enclosed area may not be considered as proper installation. Remote units are limited to one-year parts warranty, relative only to original cabinet components. No labor will be covered)

Additional Three-Year Compressor Warranty...

In addition to the two (2) year warranty stated above, Turbo Air warrants its hermetically sealed compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of three (3) additional years from the date of original installation, but not to exceed five (5) years and three(3) months after shipment from the manufacturer.

Compressor determined by Turbo Air to have been defective within this extended period will, at Turbo Air's discretion, be either repaired or replaced with a compressor or compressor parts of similar design and capacity.

The three (3) year extended compressor warranty applies only to hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly or and other electrical components, etcetera.

404A / 134a Compressor Warranty...

The three-year compressor warranty detailed above will be void if the following procedure is not carefully adhered to:

1. This system contains R404A or R134a refrigerant and polyol ester lubricant. The polyol ester lubricant has rapid moisture absorbing qualities.
2. Drier replacement is very important and must be changed when a system is opened for servicing. A620 copper drier or better is highly recommended.
3. Micron level vacuums must be achieved to ensure low moisture levels in the system. 500 microns or lower must be maintained.
4. When compressor is grounded, suction drier and 620 drier or better must be replaced.
5. Compressor must be obtained through Turbo Air, unless otherwise specified in writing, through Turbo Air's warranty department.

What is Not Covered by This Warranty...

Turbo Air's sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. **NO CONSEQUENTIAL DAMAGES. TURBO AIR IS NOT RESPONSIBLE FOR ECONOMIC LOSS; PROFIT LOSS; OR SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSSES, OR DAMAGES ARISING FROM FOOD OR PRODUCT SPOILAGE REGARDLESS OF WHETHER OR NOT THEY RESULT FROM REFRIGERATION FAILURE. WARRANTY IS NOT TRANSFERABLE.** This warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. **ANY SUCH ASSIGNMENT OR TRANSFER SHALL VOID THE WARRANTIES HEREIN AND SHALL VOID ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR LABOR COVERAGE FOR COMPONENT FAILURE OR OTHER THE WARRANTY PACKET PROVIDED WITH THE UNIT.** Turbo Air will not be held responsible for the following external factors: ALTERATION, NEGLIGENCE, ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD, OR IMPROPER ELECTRICAL CONNECTIONS. **TURBO AIR IS NOT RESPONSIBLE FOR THE REPAIR OR REPLACEMENT OF FAILED OR DAMAGED COMPONENTS RESULTING FROM ELECTRICAL POWER FAILURE, THE USE OF EXTENSION CORDS, LOW VOLTAGE, OR VOLTAGE DROPS TO THE UNIT. NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THE FOREGOING WARRANTIES ARE EXCLUSIVE AND EXPRESSLY GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED, IMPLIED OR STATUTORY. THERE ARE NO WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.**

Warranty information card must be submitted via post mail or electronically on our website at www.turboairinc.com/registration within 7 days from the purchase date. Failure to comply may result in your warranty being voided.

All coverage provided within this warranty is applicable only to the United States, including Alaska and Hawaii, and Canada, excluding U.S. Territories; limited parts only warranty in U.S. Territories. Turbo Air is not responsible for any warranty claims made on products sold or used outside the fifty states of the United States and Canada.

The extended warranty period specific to each Turbo Air product applies to all units sold by Turbo Air starting April 1, 2016.

REFRIGERATOR MANUFACTURER
Turbo air

3 YEAR WARRANTY

(for Super Deluxe Series, Premiere Pro Series, M3 Series, Underbar Equipment, Milk Coolers)

Warranty Claims...

All claims for parts or labor must be made directly through Turbo Air.

All claims should include: model number of the unit, the serial number of the cabinet, proof of purchase, date of installation, and all pertinent information supporting the alleged defect.

In case of compressor replacement under warranty, either compressor or compressor tag must be returned to Turbo Air along with above listed information.

Failure to comply with warranty policies will result in voiding claims.

Three-Year Parts & Labor Warranty...

Turbo Air warrants all new refrigerated components, the cabinet and all parts, to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by Turbo Air and upon proper installation* (indoor building only) and start-up in accordance with the instruction packet supplied with each Turbo air unit. Turbo Air's obligation under this warranty is limited to a period of three (3) year from the date of original installation or thirty nine (39) months after shipment date from Turbo Air, whichever occurs first.

Any part covered under this warranty that are by Turbo Air to have been defective within three (3) year of original installation or thirty nine (39) months after shipment date from manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by Turbo Air.

(*Installation in unstable, mobile, and enclosed area may not be considered as proper installation. Remote units are limited to one-year parts warranty, relative only to original cabinet components. No labor will be covered)

Additional Two-Year Compressor Warranty...

In addition to the three (3) year warranty stated above, Turbo Air warrants its hermetically sealed compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of two (2) additional years from the date of original installation, but not to exceed five (5) years and three(3) months after shipment from the manufacturer.

Compressor determined by Turbo Air to have been defective within this extended period will, at Turbo Air's discretion, be either repaired or replaced with a compressor or compressor parts of similar design and capacity.

The two (2) year extended compressor warranty applies only to hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly or and other electrical components, etcetera.

404A / 134a Compressor Warranty...

The two-year compressor warranty detailed above will be void if the following procedure is not carefully adhered to:

1. This system contains R404A or R134a refrigerant and polyol ester lubricant. The polyol ester lubricant has rapid moisture absorbing qualities.
2. Drier replacement is very important and must be changed when a system is opened for servicing. A620 copper drier or better is highly recommended.
3. Micron level vacuums must be achieved to ensure low moisture levels in the system. 500 microns or lower must be maintained.
4. When compressor is grounded, suction drier and 620 drier or better must be replaced.
5. Compressor must be obtained through Turbo Air, unless otherwise specified in writing, through Turbo Air's warranty department.

What is Not Covered by This Warranty...

Turbo Air's sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. **NO CONSEQUENTIAL DAMAGES. TURBO AIR IS NOT RESPONSIBLE FOR ECONOMIC LOSS; PROFIT LOSS; OR SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSSES, OR DAMAGES ARISING FROM FOOD OR PRODUCT SPOILAGE REGARDLESS OF WHETHER OR NOT THEY RESULT FROM REFRIGERATION FAILURE. WARRANTY IS NOT TRANSFERABLE.** This warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. **ANY SUCH ASSIGNMENT OR TRANSFER SHALL VOID THE WARRANTIES HEREIN AND SHALL VOID ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR LABOR COVERAGE FOR COMPONENT FAILURE OR OTHER THE WARRANTY PACKET PROVIDED WITH THE UNIT.** Turbo Air will not be held responsible for the following external factors: ALTERATION, NEGLIGENCE, ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD, OR IMPROPER ELECTRICAL CONNECTIONS. TURBO AIR IS NOT RESPONSIBLE FOR THE REPAIR OR REPLACEMENT OF FAILED OR DAMAGED COMPONENTS RESULTING FROM ELECTRICAL POWER FAILURE, THE USE OF EXTENSION CORDS, LOW VOLTAGE, OR VOLTAGE DROPS TO THE UNIT. **NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THE FOREGOING WARRANTIES ARE EXCLUSIVE AND EXPRESSLY GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED, IMPLIED OR STATUTORY. THERE ARE NO WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.**

Warranty information card must be submitted via post mail or electronically on our website at www.turboairinc.com/registration within 7 days from the purchase date. Failure to comply may result in your warranty being voided.

All coverage provided within this warranty is applicable only to the United States, including Alaska and Hawaii, and Canada, excluding U.S. Territories; limited parts only warranty in U.S. Territories. Turbo Air is not responsible for any warranty claims made on products sold or used outside the fifty states of the United States and Canada.

The extended warranty period specific to each Turbo Air product applies to all units sold by Turbo Air starting April 1, 2016.

REFRIGERATOR MANUFACTURER
Turbo air



Warranty:

United Visual Products warrants to the purchaser for the period of 1 year after purchase that our product will be free from defects in workmanship and material under normal use and service. United Visuals obligation under this warranty is limited to the repair or replacement of the purchased product at the sole discretion of United Visual Products.

This warranty is in lieu of all other warranties, either implied or stated. Representations or promises inconsistent with or in addition to this warranty are unauthorized and are unbinding with United Visual Products. Changes or additions to this warranty must be in writing and signed by an officer of United Visual Products. In no event shall United Visual Products be liable for any special, incidental or CONSEQUENTIAL damages or expenses where foreseeable or unforeseeable.

Warranty shall be void if the product has been misused, improperly installed, damaged by negligence or accident or altered from original design. Warranty does not cover damage due to shipment, whether damage is obvious or concealed. It is the responsibility of the customer to negotiate with the shipping firm to recoup value of the damaged product.



Warranty

Virco will repair or replace, at its option, any Virco furniture or equipment product which proves to be defective in original material or workmanship that may become evident within the first 10 years of the date of purchase and 5 years from the date of purchase for casters, glides, pneumatic cylinders and torsion bars. This is your sole and exclusive remedy. This warranty covers products manufactured after January 1, 2017, as long as product is owned by original purchaser, and is subject to limitations.



Furnishing great places to learn.

School Outfitters offers custom support, from beginning to end. Contact us today.

Phone: 1-800-260-2776

Email: sales@schooloutfitters.com

Modern & mobile **cafeteria furniture**



The need for flexibility doesn't end in the classroom — that's why we offer cafeteria furniture designed for mobility and convenience. Our exclusive line of Learniture cafeteria tables are easy to set up and tear down, come in a variety of colors and are priced to fit your budget. Shop mobile stools, café tables and more.

Questions? Give us a call at 1-800-260-2776 or email sales@schooloutfitters.com.

Get started at
SchoolOutfitters.com.

Find your **perfect fit**





Additional Information

- **Terms & Conditions – Freight:**

Freight will be added to each order as a separate line item and will vary by item and manufacturer. All charges will be quoted at the time of the transaction and communicated with the customer prior to purchase.

- **Terms & Conditions – Shipments:**

Standard lead time is 2+ days depending on if the item is made to order or not and is then based on the manufacturer's production time. Lead times could run 6-8 weeks during the summer months. All lead times are clearly communicated on all phone calls, quotes and orders.

- **Installation Services:**

Installation charges will range from \$45 - \$65 per hour with a minimum trip charge of \$200. Installation charges vary based on the complexity of the job as well as the State and location of the site. Prevailing wage installation rates are available and will be quoted on an individual job basis to meet the state's wage rates when requested by the customer at the time of quote.

- **Pricing:**

School Outfitters is offering an additional percentage off of our already discounted prices on our website www.schooloutfitters.com for all of the manufacturer's listed on our Pricing page. We are offering TIPS better pricing than typically offered for other like cooperative procurement organizations.

- TIPS members must call, chat, or email to receive their discount. Orders placed online will not receive the TIPS Contract discount.
- Volume discounts are available by calling 800-260-2776. A Sales Representative will provide a quote with additional discounts based on the volume quoted.

• sales@schooloutfitters.com
• www.schooloutfitters.com
• 800.260.2776
• 800.494.1036

PO Box 141231
Cincinnati, Ohio 45250-1231



**SCHOOL
OUTFITTERS**

*Furnishing great
places to learn.*

Required Federal Contract Provisions of Federal Regulations for Contracts:

The customer is responsible for telling School Outfitters that the purchase is being made with Federal Funds and that Federal Regulations Requirements must be met.

Required Federal Contract Provisions of Federal Regulations for Contracts and Sub-Contracting:

The customer is responsible for telling School Outfitters that the purchase is being made with Federal Funds and that Federal Regulations Requirements for sub-contracting must be met.

- School Outfitters works with a National and Regional Networks of installers who sub-contract the work to local installers where the work is to be performed. The National installer will contact a small, minority or women owned business to perform the work if they have one in the area. School Outfitters does not have any current contracts with specific sub-contractors that are Texas HUB Vendors. School Outfitters is willing to make the effort to work with HUB vendors on a per project basis if requested by the district.
- School Outfitters currently does not have any covered employees or subcontractors performing services in Texas. If we have employees or subcontractors having continuing duties related to the service to be performed at the District and have or will have direct contact with students we will comply with all Texas Education Code Chapter 22 requirements.

• sales@schooloutfitters.com

• www.schooloutfitters.com

• 800.260.2776

• 800.494.1036

PO Box 141231
Cincinnati, Ohio 45250-1231



**SCHOOL
OUTFITTERS**

*Furnishing great
places to learn.*

Have questions?

1-800-260-2776

sales@schooloutfitters.com

www.schooloutfitters.com

School Outfitters Returns Policy

You are responsible for inspecting your merchandise when it is delivered. If there is excessive damage or the shipment is incorrect, you should refuse the shipment, locate your order number and call customer service at 1-866-619-1776.

Occasionally, delivery drivers do not allow enough time for you to inspect the shipment, or the order is delivered while you are not there. If the driver does not allow you time to inspect your shipment, sign for it, noting "damaged" on the bill of lading.

It is your responsibility to fully inspect your merchandise within five business days of receipt. If you find you have a problem with damage or an incorrect shipment, you must contact us during this period. We cannot be held responsible for damages or incorrect shipments if you wait beyond this period to inform us.

As long as you contact us during this period, any item that is damaged when it arrives or that does not arrive as ordered (size, color, or features were not as you specified) will be promptly replaced by us at no additional cost to you.

If you order something and it arrives as ordered but you subsequently decide you want or need to return it, you will be responsible for all shipping charges, including return charges. You must contact us within two weeks to return these items. In some cases, you will need to pay a restocking fee of 15-30% as well. (We will try our best to get the restocking fee waived by the manufacturer but we are not always successful.) So if you're not sure about a color or a size, please ask. We want to help you purchase exactly what you want on the first try.

Important Note: Please keep the original cartons in which your order shipped until you are satisfied that your merchandise is correct and undamaged. Most manufacturers will not accept returns of merchandise not in the original packaging, and freight companies often ask to inspect the packaging if a shipment is reported as damaged.

Special Cases

Clearance: All sales of clearance products are final. While individual warranties may still be honored by their respective manufacturers, School Outfitters will not accept returns on any clearance items.

Food Service Items: If a food service item has been uncrated but is still unused, it may be re-crated and returned to the manufacturer provided it is still in its original condition. However, the restocking fee on these items is typically 25-35%, and you will also be responsible for the return shipping charge. Written authorization from the manufacturer is required prior to returning food service items. Once a food service item has been used, it may not be returned. If there is a mechanical problem with a food service item under warranty, the manufacturer will repair or replace it at no charge to you.

Outdoor Play Equipment: You may return outdoor play equipment as long as it has never been installed or been in storage for more than six months. You will be responsible for the cost of return shipping and any restocking fees, and a prior written return authorization from the manufacturer is required.

Custom Items: A number of items we sell – including some food service and outdoor play items – are made to order and are considered "custom." Some custom items may be purchased directly from our website. Their product descriptions will always include the following notice: "Custom—sorry, no returns." Other custom products are available only when you speak with a member of our friendly sales team. They will always remind you if an item you are ordering is nonreturnable and will include that information on any quote they provide you.

Customer-Assembled Items: Some of our manufacturers consider user-assembled products "used" once they have been put together, even if they are disassembled for return. As such, they may not be returnable.



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AFFIRMATIVE ACTION PLAN – “EEO CLAUSE” FOR CONTRACTS AND PURCHASE ORDERS

This contractor and subcontractor shall abide by the requirements of 41 CFR §§ 60-1.4 (a), 60-300.5 (a) and 60-741.5 (a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

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