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www.mutualink.net

# Mutualink Inc.

#### EMAIL PO & VENDOR QUOTE TO: TIPSPO@TIPS-USA.COM PO AND QUOTE MUST REFERENCE VENDOR TIPS CONTRACT NUMBER ATTACH PO AS A PDF - ONLY ONE PO (WITH QUOTE) PER ATTACHMENT

PAYMENT TOADDRESS1269 S Broad StreetNAMCITYWallingfordPHONSTATECTFAZIP06492EMA

TIPS CONTACTNAMECharlie MartinPHONE(866) 839-8477FAX(866) 839-8472EMAILtips@tips-usa.com

### DISADVANTAGED/MINORITY/WOMAN BUSINESS ENTERPRISE: N HUB: N

# SERVING STATES

### Overview

Mutualink, Inc. is a recognized leader in multimedia critical communications for public safety, emergency support, & critical infrastructure organizations. Mutualink maintains facilities in Wallingford, Connecticut, Allen Texas, and Westford Massachusetts. Over 2,000 agencies across the country use Mutualink, and thousands of schools rely on Mutualink for school safety, including over 10 counties in Arizona & 20 counties in Florida that embedded Mutualink after the Parkland shootings. Proven reliability and flexibility made Mutualink FEMA's choice to power the U.S. National Continuity Program (NCP), the communications network backbone employed to handle large-scale national disasters. Mutualink holds over 130 U.S. and international patents covering its systems and is unique in the world in its capabilities. Mutualink is DHS Safety Act certified with the highest designation as a Qualified Antiterrorism Technology (QATT) and possesses a DHS Authority to Operate on FEMA's network.

Mutualink is bringing its nationally proven pedigree in providing multimedia critical communication leadership to schools by providing automated emergency response systems (AER) that automatically initiate direct emergency communications between a school & law enforcement during an emergency.

At the press of a button, Mutualink begins securely sharing critical live school camera streams with law enforcement.
Cameras are located & identified on floor plans, allowing responders to select as many camera views as they need.
Mutualink's smart platform can accept emergency connection signals from access control systems & panic buttons at schools, initiating an emergency response within seconds.

•Law enforcement agencies required during the emergency response have the ability to connect their disparate radio systems for interagency communications.

•Rules-based engines allow multiple emergency response protocols, while design flexibility allows dispatch to invite any other Mutualink-powered agencies on an ad hoc basis by simply dragging them into an incident.

#### Mutualink LNK360 Software Solutions

LNK360<sup>TM</sup> is the on-ramp to the broader Mutualink ecosystem, comprised of community participants from public safety, private enterprise, smart cities & critical infrastructure entities who have a need to instantly collaborate & share communications. LNK360<sup>TM</sup> extends beyond basic radio interoperability to provide multi-faceted connections inclusive

Our goal is to reduce response times & time to resolution in emergencies. In both the public & private sectors reduced response times protect the lives of students, employees, worshippers, ordinary citizens, & innocent bystanders. That's why we created LNK360<sup>TM</sup> — the best interoperable communications system available today.

Many public facilities, such as K-12 schools, colleges & universities, hospitals, & government buildings—use Mutualink's LNK360<sup>™</sup> technology, many private security companies use it too. The ability to have interoperability in law enforcement radio communications via console or a control station gateway can now be shared by any security agencies that use LNK360<sup>™</sup>.

LNK360 Capabilities

•Voice Communications: LNK360 bridges all forms of public safety & commercial radios (LMR), mobile phones, pushto-talk (PTT) apps, IP and analog phones, & public address and intercom systems.

•Multimedia Sharing: Collaborate using group messaging, pictures, video – handset to command or command to handset.

•Create on-demand communities & teams in managed talk-groups within an agency, a facility, operational site or across the nation.

•Offers secure end-to-end communication: Encrypted using federally approved AES ciphers, mutually authenticated using standards-based public-key cryptography.

•Control information sharing: Control of communications & data assets through our peer-to-peer distributed architecture.

## AWARDED CONTRACTS "View EDGAR Doc" on Website

Contract	Comodity	Exp Date	EDGAR
240102	Emergency Responder Supplies, Equipment, and Services	03/31/2027	See EDGAR Certification Doc.

## CONTACTS BY CONTRACTS

240102			
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