# **VENDOR CONTRACT**

Between

SMART GROUP SYSTEMS and

(Company Name)

# THE INTERLOCAL PURCHASING SYSTEM (TIPS)

For

# COMPUTERS, EQUIPMENT, COMPONENTS AND PERIPHERALS #02062515

# **General Information**

The vendor contract shall include the contract, the terms and conditions, special terms and conditions, any agreed upon amendments, as well as all of the sections of the solicitation and the awarded vendor's proposal. Once signed, if an awarded vendor's proposal varies or is unclear in any way from the TIPS contract, TIPS, at its sole discretion, will decide which provision will prevail. Other documents to be included are the awarded vendor's proposals, task orders, purchase orders and any adjustments which have been issued.

The following pages will constitute the contract between the successful vendors(s) and TIPS. Bidders shall state, in a separate writing, and include with their proposal response, any required exceptions or deviations from these terms, conditions, and specifications. If agreed to by TIPS, they will be incorporated into the final contract.

The Vendor Contract ("Contract") made and entered into by and between The Interlocal Purchasing System (hereinafter referred to as "TIPS" respectfully) a government cooperative purchasing program authorized by the Region VIII Education Service Center, having its principal place of business at 4845 US Hwy 271 North, Pittsburg, Texas 75686. This contract consists of the provisions set forth below, including provisions of all Attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any Attachment, the provisions set forth shall control.

# **Definitions**

**PURCHASE ORDER** is the TIPS member's approval providing the authority to proceed with the negotiated delivery order under the contract. Special terms and conditions as agreed to between the vendor and TIPS member will be added as addendums to the PO. Items such as certificate of insurance, bonding requirements, small or disadvantaged business goals are some of the addendums possible.

PREMIUM HOURS are defined as those hours not included in regular hours or recognized holidays. Premium hours are to be approved by the TIPS member for each delivery order and noted in the delivery order proposal as a line item during negotiations.

REGULAR HOURS are defined as those hours between the hours of 7 AM and 6 PM Monday thru Friday.

# **Terms and Conditions**

# Freight

All deliveries shall be freight prepaid, F.O.B. destination and shall be included in all pricing offered unless otherwise clearly stated in writing.

# **Warranty Conditions**

All supplies equipment and services shall include manufacturer's minimum standard warranty unless otherwise agreed to in writing. Vendor shall be an authorized dealer, distributor or manufacturer for all products. All equipment proposed shall be new unless clearly stated in writing.

# **Customer Support**

The Vendor shall provide timely and accurate customer support to TIPS members. Vendors shall respond to such requests within one (1) working day after receipt of the request. Vendor shall provide training regarding products and services supplied by the Vendor unless otherwise clearly stated in writing at the time of purchase. (Unless training is a line item sold or packaged and must be purchased with product.)

### Contracts

All contracts and agreements between Vendors and TIPS Members shall strictly adhere to the statutes that are set forth in the Uniform Commercial Code as most recently revised.

Contracts for purchase will normally be put into effect by means of a purchase order(s) executed by authorized agents of the participating government entities.

Davis Bacon Act requirements will be met when Federal Funds are used for construction and/or repair of buildings.

# Tax exempt status

A taxable item sold, leased, rented to, stored, used, or consumed by any of the following governmental entities is exempted from the taxes imposed by this chapter:(1) the United States; (2) an unincorporated instrumentality of the United States; (3) a corporation that is an agency or instrumentality of the United States and is wholly owned by the United States or by another corporation wholly owned by the United States;(4) the State of Texas; (5) a Texas county, city, special district, or other political subdivision; or (6) a state, or a governmental unit of a state that borders Texas, but only to the extent that the other state or governmental unit

exempts or does not impose a tax on similar sales of items to this state or a political subdivision of this state. Texas Tax Code § 151.309.

# **Assignments of contracts**

No assignment of contract may be made without the prior written approval of TIPS. Payment can only be made to the awarded Vendor or vendor assigned dealer.

# **Disclosures**

- Vendor affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this contract.
- Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with participants in the TIPS program.
- 3. The vendor affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this contract.

### Renewal of Contracts

The COMPUTERS, EQUIPMENT, COMPONENTS AND PERIPHERALS contract is for one (1) year with an option for renewal for 2 consecutive years. Total term of contract can be up to 3 years if sales are reported through the contract and both parties agree.

### Shipments

The Vendor shall ship ordered products within five (5) working days after the receipt of the order. If a product cannot be shipped within that time, the Vendor shall notify TIPS and the requesting entity as to why the product has not shipped and shall provide an estimated shipping date, if applicable. TIPS or the requesting entity may cancel the order if estimated shipping time is not acceptable.

# **Invoices**

The Vendor or vendor assigned dealer shall submit invoices, to the TIPS participant. Each invoice shall include the TIPS participant's purchase order number. The shipment tracking number or pertinent information for verification of TIPS participant receipt shall be made available upon request. The Vendor or vendor assigned dealer shall not invoice for partial shipments unless agreed to in writing in advance by TIPS and the TIPS participant.

# **Payments**

The TIPS participant will make payments directly to the Vendor or vendor assigned dealer at net 30 days after receiving invoice.

# Pricing

The Vendor contracts to provide pricing to TIPS and its participating governmental entities that is the lowest pricing available to like cooperative purchasing customers and the pricing shall remain so throughout the duration of the contract.

The Vendor agrees to promptly lower the cost of any product purchased through TIPS following a reduction in the manufacturer or publisher's direct cost to the Vendor. Price increases will be honored. However, the Vendor shall honor previous prices for thirty (30) days after written notification to TIPS of an increase.

All pricing submitted to TIPS shall include the Two Percent (2%) participation fee to be remitted to TIPS by the Vendor. Vendor will not show adding the 2% to the invoice presented to customer.

# **Participation Fees**

Vendor or vendor assigned dealer contracts to pay 2% of all sales to TIPS on a monthly scheduled report. TIPS will email a Monthly Submission Report to each vendor. The Vendor or vendor assigned dealer is responsible for keeping record of all sales that go through the TIPS contract. Report may be sent to TIPS electronically while check for 2% is mailed. Failure to pay 2% participation fee will result in termination of contract.

# Indemnity

- 1. Indemnity for Personality Contracts. Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's performance of this contract, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, invitees, whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.
- 2. Indemnity for Performance Contracts. The Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's work under this contract, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations

Contract - COMPUTERS, EQUIPMENT, COMPONENTS AND PERIPHERALS

of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Vendor further agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for injuries (including death) to an officer, employee, agent, subcontractor, supplier or equipment lessee of the Vendor, arising out of, or resulting from, Vendor's work under this contract whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.

# Attorney's Fees--Texas Local Government Code § 271.159 is expressly referenced.

Pursuant to §271.159, Texas Loc. Gov'T Code, in the event that any one of the Parties is required to obtain the services of an attorney to enforce this Agreement, the prevailing party, in addition to other remedies available, shall be entitled to recover reasonable attorney's fees and costs of court.

# **Multiple Vendor Awards**

TIPS reserves the right to award multiple vendor contracts for categories when deemed in the best interest of the TIPS membership. Bidders scoring 80% or above will be considered for an award. Categories are established at the discretion of TIPS.

### State of Texas Franchise Tax

By signature hereon, the bidder hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

### Miscellaneous

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the contract or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS participants will submit any orders at any time. TIPS reserves the right to request additional proposals for items already on contract at any time.

# **Purchase Order Pricing/Product Deviation**

If a deviation of pricing/product on a purchase order occurs, TIPS is to be notified within 24 hours of receipt of order.

# Cancellation for non-performance or contract deficiency

TIPS may terminate any contract if TIPS Members have not used the contract, or if purchase volume is determined to be "low volume" in any 12-month period. TIPS reserves the right to cancel the whole or any part of this contract due to failure by awarded vendor to carry out any

obligation, term or condition of the contract. TIPS may issue a written deficiency notice to awarded vendor for acting or failing to act in any of the following:

- Providing material that does not meet the specifications of the contract;
- Providing work and/or material that was not awarded under the contract;
- Failing to adequately perform the services set forth in the scope of work and specifications;
- Failing to complete required work or furnish required materials within a reasonable amount of time;
- Failing to make progress in performance of the contract and/or giving TIPS reason to believe that awarded vendor will not or cannot perform the requirements of the contract; and/or
- Performing work or providing services under the contract prior to receiving a TIPS reviewed purchase order for such work.

Upon receipt of the written deficiency, awarded vendor shall have ten (10) days to provide a satisfactory response to TIPS. Failure to adequately address all issues of concern may result in contract cancellation. Upon cancellation under this paragraph, all goods, materials, work, documents, data and reports prepared by awarded vendor under this contract shall become the property of the TIPS Member on demand.

# **TIPS Member Purchasing Procedures**

Purchase orders are issued by participating TIPS member to the awarded vendor indicating on the PO "Contract Number 02062515". Purchase Order is emailed to TIPS at tipspo@tips-usa.com.

- Awarded vendor delivers goods/services directly to the participating member.
- Awarded vendor invoices the participating TIPS member directly.
- Awarded vendor receives payment directly from the participating member.
- Awarded vendor reports sales monthly to TIPS (unless prior arrangements have been made with TIPS to report monthly).

# **Form of Contract**

The form of contract for this solicitation shall be the Request for Proposal, the awarded proposal(s) and best and final offer(s), and properly issued and reviewed purchase orders referencing the requirements of the Request for Proposals. If a vendor submitting an offer requires TIPS and/or TIPS Member to sign an additional agreement, a copy of the proposed agreement must be included with the proposal.

Vendor contract documents: TIPS will review proposed vendor contract documents. Vendor's contract document shall not become part of TIPS's contract with vendor unless and until an authorized representative of TIPS reviews and approves it.

### Licenses

Awarded vendor shall maintain in current status all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded vendor. Awarded vendor shall remain fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of services under the contract. TIPS reserves the right to stop work and/or cancel contract of any awarded vendor whose license(s) expire, lapse, are suspended or terminated.

### Novation

If awarded vendor sells or transfers all assets or the entire portion of the assets used to perform this contract, a successor in interest must guarantee to perform all obligations under this contract. TIPS reserves the right to accept or reject any new party. A simple change of name agreement will not change the contractual obligations of awarded vendor.

# Site Requirements (when applicable to service or job)

Cleanup: Awarded vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by TIPS Member. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

Preparation: Awarded vendor shall not begin a project for which TIPS Member has not prepared the site, unless awarded vendor does the preparation work at no cost, or until TIPS Member includes the cost of site preparation in a purchase order.

Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

Registered sex offender restrictions: For work to be performed at schools, awarded vendor agrees that no employee of a sub-contractor who has been adjudicated to be a registered sex offender will perform work at any time when students are or reasonably expected to be present. Awarded vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the TIPS Member's discretion.

Awarded vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge. Safety measures: Awarded vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

# Smoking

Persons working under contract shall adhere to local smoking policies. Smoking will only be permitted in posted areas or off premises.

### Invoices

The awarded vendor shall submit invoices to the participating entity clearly stating "Per TIPS Contract". The shipment tracking number or pertinent information for verification shall be made available upon request.

# Marketing

Awarded vendor agrees to allow TIPS to use their name and logo within website, marketing materials and advertisement. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this contract by awarded vendor must have prior approval from TIPS.

# Supplemental agreements

The entity participating in the TIPS contract and awarded vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this contract i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this contract is exclusively between the participating entity and awarded vendor. TIPS, its agents, TIPS members and employees shall not be made party to any claim for breach of such agreement.

# **Legal obligations**

It is the responding vendor's responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in this RFP and any awarded contract thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

# **Audit rights**

Awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by TIPS Member that utilizes this Contract. TIPS and Region 8 ESC each reserve the right to audit the accounting for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. TIPS shall have authority to conduct random audits of Awarded Vendor's pricing that is offered to TIPS Members. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third-party auditing firm. In the event of an audit, the requested materials shall be provided in the format and at the location designated by Region 8 ESC or TIPS.

# Force Majeure

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and fully particulars of Force Majeure in writing to the other party within a reasonable time after

occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

### Services

When applicable, performance bonds will be required on construction or labor required jobs over \$100,000 and payment bonds on jobs over \$25,000 or awarded vendor will meet the TIPS member's local and state purchasing requirements. Awarded vendors may need to provide additional capacity as jobs increase. Bonds will not require that a fee be paid to TIPS. The actual cost of the bond will be a pass through to the TIPS member and added to the purchase order.

# Scope of Services

The specific scope of work for each job shall be determined in advance and in writing between TIPS Member and Awarded vendor. It is okay if the TIPS member provides a general scope, but the awarded vendor should provide a written scope of work to the TIPS member as part of the proposal. Once the scope of the job is agreed to, the TIPS member will issue a PO with the estimate referenced as an attachment along with bond and any other special provisions agreed to for the TIPS member. If special terms and conditions other than those covered within this solicitation and awarded contracts are required, they will be attached to the PO and shall take precedence over those in the base contract.

# **Project Delivery Order Procedures**

The TIPS member having approved and signed an interlocal agreement, or other TIPS membership document, may make a request of the awarded vendor under this contract when the TIPS member has services that need to be undertaken. Notification may occur via phone, the web, email, fax, or in person.

Upon notification of a pending request, the awarded vendor shall make contact with the TIPS member as soon as possible, but must make contact with the TIPS member within two working days.

# **Scheduling of Projects**

Scheduling of projects (if applicable) will be accomplished when the TIPS member issues a purchase order that will serve as "the notice to proceed". The period for the delivery order will include the mobilization, materials purchase, installation and delivery, design, weather, and site cleanup and inspection. No additional claims may be made for delays as a result of these items. When the tasks have been completed the awarded vendor shall notify the client and have the TIPS member inspect the work for acceptance under the scope and terms in the PO. The TIPS member will issue in writing any corrective actions that are required. Upon completion of these items, the TIPS member will issue a completion notice and final payment will be issued.

Support Requirements  If there is a dispute between the awarded vendor and TIPS member, TIPS or its representatives will assist in conflict resolution or third party (mandatory mediation), if requested by either party. TIPS, or its representatives, reserves the right to inspect any project and audit the awarded vendors TIPS project files, documentation and correspondence.

# **Special Terms and Conditions**

It is the intent of TIPS to contract with a reliable, high performance vendor to supply products and services to government and educational agencies. It is the experience of TIPS that the following procedures provide TIPS, the Vendor, and the participating agency the necessary support to facilitate a mutually beneficial relationship. The specific procedures will be negotiated with the successful vendor.

- <u>Contracts:</u> All vendor purchase orders must be emailed to TIPS at tipspo@tips-usa.com.
   Should an agency send an order direct to vendor, it is the vendor's responsibility to forward the order to TIPS at the email above within 24 business hours and confirm its receipt with TIPS.
- Promotion of Contract: It is agreed that Vendor will encourage all eligible entities to
  purchase from the TIPS Program. Encouraging entities to purchase directly from the Vendor
  and not through TIPS contract is not acceptable to the terms and conditions of this contract
  and will result in removal of Vendor from Program. Vendor is expected to use marketing
  funds for the marketing and promotion of this contract.
- <u>Daily Order Confirmation</u>: All contract purchase orders will be approved daily by TIPS and sent to vendor. The vendor must confirm receipt of orders to the TIPS member (customer) within 24 business hours.
- Vendor custom website for TIPS: If Vendor is hosting a custom TIPS website, then updated
  pricing must be posted by 1<sup>st</sup> of each month.
- <u>Back Ordered Products</u>: If product is not expected to ship within 3 business days, customer is to be notified within 24 hours and appropriate action taken based on customer request.

Check	one of the following responses to the <u>General Terms</u> and <u>Special Terms and Conditions</u> :
$\checkmark$	We take no exceptions/deviations to the <b>general</b> and/or <b>special terms and conditions</b> .
(Note:	If none are listed below, it is understood that no exceptions/deviations are taken.)
	We take the following exceptions/deviations to the <b>general</b> and/or <b>special terms and conditions</b> . All exceptions/deviations must be clearly explained. Reference the corresponding general or special terms and conditions that you are taking exceptions/deviations to. The proposer must clearly state if you are adding additional terms and conditions to the general or special terms and conditions. Provide details on your exceptions/deviations below:

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	4-2-			

# The Interlocal Purchasing System (TIPS Cooperative) Supplier Response

Bid Informatio	n	Contact Info	ormation	Ship to Information
Bid Creator  Email Phone Fax  Bid Number Title  Bid Type Issue Date Close Date Need by Date	Mr. David Mabe National Coordinator david.mabe@tips-usa.com +1 (903) 243-4759 +1 (866) 749-6674  02062515 Computers, Equipment, Components and Peripherals RFP 04/02/2015 5/15/2015 3:00:00 PM CT	Address  Contact  Department Building  Floor/Room Telephone	+1 (866) 839-8477	Address  Contact  Department Building  Floor/Room Telephone Fax Email
		Fax Email	+1 (866) 929-4402 bids@tips-usa.com	
Supplier Information Company Address	mation SMART GROUP SYSTEMS 1801 GATEWAY BLVD			
Contact Department Building Floor/Room	SUITE 203 RICHARDSON, TX 75080 QUAZI FARUQUE (MICKEY)			
Telephone Fax Email Submitted	1 (972) 235-2161 1 (888) 427-8990 mickey@smgsystems.net 5/14/2015 5:14:28 PM CT			
Total Signature QL	\$0.00 JAZI FARUQUE		Email micke	y@smgsystems.net
Supplier Notes	s			
Did Notes				
Bid Notes				
Bid Activities				
Bid Messages	;			

#	ease review the following and respon	Note	Response
#	Name	Note	Response
1	Yes - No	Disadvantaged/Minority/Women Business Enterprise - D/M/WBE (Required by some participating governmental entities) Vendor certifies that their firm is a D/M/WBE? Vendor must upload proof of certification to the "Response Attachments" D/M/WBE CERTIFICATES section.	Yes
2	Yes - No	Highly Underutilized Business - HUB (Required by some participating governmental entities) Vendor certifies that their firm is a HUB? Vendor must upload proof of certification to the "Response Attachments" HUB CERTIFICATES section.	Yes
3	Yes - No	Certification of Residency (Required by the State of Texas) Company submitting bid is a Texas resident bidder?	Yes
4	Company Residence (City)	Vendor's principal place of business is in the city of?	RICHARDSON
5	Company Residence (State)	Vendor's principal place of business is in the state of?	TX
6	Felony Conviction Notice:	(Required by the State of Texas) My firm is, as outlined on PAGE 5 in the Instructions to Bidders document: (Questions 7 - 9)	(No Response Required)
7	Yes - No	A publicly held corporation; therefore, this reporting requirement is not applicable?	Yes
8	Yes - No	Is not owned or operated by anyone who has been convicted of a felony?	Yes
9	Yes - No	Is owned or operated by individual(s) who has/have been convicted of a felony? If answer is YES, a detailed explanation of the name(s) and conviction(s) must be uploaded to the "Response Attachments" FELONY CONVICTION section.	No
10	Pricing Information:	Pricing information section. (Questions 11 - 14)	(No Response Required)
11	Yes - No	In addition to the typical unit pricing furnished herein, the Vendor agrees to furnish all current and future products at prices that are proportionate to Dealer Pricing. If answer is NO, include a statement detailing how pricing for TIPS participants would be calculated in the PRICING document that is uploaded to the "Response Attachments" PRICING section.	Yes
12	Yes - No	Pricing submitted includes the 2% TIPS participation fee?	Yes
13	Yes - No	Vendor agrees to remit to TIPS the required 2% participation fee?	Yes
14	Yes - No	Additional discounts to TIPS members for bulk quantities or scope of work?	Yes
15	Start Time	Average start time after receipt of customer order is working days?	3
16	Years Experience	Company years experience in this category?	14
17	Yes - No	The Vendor can provide services and/or products to all 50 US States?	Yes
18	States Served:	If answer is NO to question #17, please list which states can be served. (Example: AR, OK, TX)	N/A

Company and/or Product Description:

This information will appear on the TIPS website in the company profile section, if awarded a TIPS contract. (Limit 750 characters.)

Smart Group Systems (SMG) was established in December, 2002 since our inception the company has been striving hard to provide better and reliable customer service to our valued customers in the field of information technology by providing computer related quality products and services at competitive and affordable market price. SMG is NCTRCA certified and The Inter Local Purchasing System (TIPS) approved supplier. Over the last 11 years the company has earned tremendous respect and faith from our customers for providing better, quick and reliable support and service at their need. The company has maintained a satisfactory performance and growth rate well above the industry average in this sector despite some uncertainties and volatile situation in national and global economy.

SMG wants to maintain its goodwill and image in the market by supplying better computer related products mainly from HP – the leader in this field and other reliable global brands (Dell, Asus, Acer, IBM, Lenovo, Lexmark, Sony, Toshiba, Konica, Epson, Viewsonic, etc.) and wants to be one of the leaders in business information technology in near future in Texas. Currently SMG is the #1 dealer of HP products in Dallas, Texas.

20 Resellers:

Does the vendor have resellers that it will name under this No contract? (If applicable, vendor should download the Reseller/Dealers spreadsheet from the Attachments section, fill out the form and submit the document in the "Response Attachments" RESELLERS section.

21	Primary Contact Name	Primary Contact Name	QUAZI FARUQUE (MICKEY)
22	Primary Contact Title	Primary Contact Title	CEO
23	Primary Contact Email	Primary Contact Email	MICKEY@SMGSYSTEMS.NET
24	Primary Contact Phone	Primary Contact Phone - Format (xxx) xxx-xxxx	(972) 235-2161
25	Primary Contact Fax	Primary Contact Fax - Format (xxx) xxx-xxxx	(888) 427-8990
26	Primary Contact Mobile	Primary Contact Mobile- Format (xxx) xxx-xxxx	(972) 898-8538
27	Secondary Contact Name	Secondary Contact Name	ZAHED AHMED
28	Secondary Contact Title	Secondary Contact Title	OPERATIONS MANAGER
29	Secondary Contact Email	Secondary Contact Email	ZAHED@SMGSYSTEMS.NET
30	Secondary Contact Phone	Secondary Contact Phone - Format (xxx) xxx-xxxx	(972) 235-2161
31	Secondary Contact Fax	Secondary Contact Fax - Format (xxx) xxx-xxxx	(888) 427-8990

32	Secondary Contact Mobile	Secondary Contact Mobile - Format (xxx) xxx-xxxx	(469) 264-9579
33	2% Contact Name	2% Contact Name	QUAZI FARUQUE (MICKEY)
34	2% Contact Email	2% Contact Email	MICKEY@SMGSYSETMS.NET
35	2% Contact Phone	2% Contact Phone - Format (xxx) xxx-xxxx	(972) 235-2161
36	Purchase Order Contact:	This person is responsible for receiving Purchase Orders from TIPS. (Questions 37 - 39)	(No Response Required)
37	Purchase Order Contact Name	Purchase Order Contact Name	QUAZI FARUQUE (MICKEY)
38	Purchase Order Contact Email	Purchase Order Contact Email	MICKEY@SMGSYSTEMS.NET
39	Purchase Order Contact Phone	Purchase Order Contact Phone - Format (xxx) xxx-xxxx	(972) 235-2161
40	Company Website	Company Website	www.smartgsys.net
41	Federal ID Number:	Federal ID Number also known as the Employer Identification Number.	47-0902871
42	Primary Address	Primary Address	SMART GROUP SYSTEMS, 1801 GATEWAY BLVD. STE # 203
43	Primary Address City	Primary Address City	RICHARDSON
44	Primary Address State	Primary Address State	TX
45	Primary Address Zip	Primary Address Zip	75080
46	Search Words:	Please list search words to be posted in the TIPS database about your company that TIPS website users might search. Words may be product names, manufacturers, or other words associated with the category of award. YOU MAY NOT LIST NON-CATEGORY ITEMS. (Limit 500 words) (Format: product, paper, construction, manufacturer name, etc.)	Smartgroup Systems (SMG) was established in December, 2002 since our inception the company has been striving hard to provide better and reliable customer service to our valued customers in the field of information technology by providing computer related quality products and services at competitive and affordable market price. SMG is NCTRCA certified and The Inter Local Purchasing System (TIPS) approved supplier. Over the last 11

се ld ve is approved supplier. Over the last 11 years the company has earned tremendous respect and faith from our customers for providing better, quick and reliable support and service at their need. The company has maintained a satisfactory performance and growth rate well above the industry average in this sector despite some uncertainties and volatile situation in national and global economy.

SMG wants to maintain its goodwill and image in the market by supplying better computer related products mainly from HP – the leader in this field and other reliable global brands (Dell, Asus, Acer, IBM, Lenovo, Lexmark, Sony, Toshiba, Konica, Epson, Viewsonic, etc.) and wants to be one of the leaders in business information technology in near future in Texas.

47 Yes - No

Do you wish to be eligible to participate in a TIPS contract in which a TIPS member utilizes federal funds on contracts exceeding \$100,000? (Non-Construction) (If YES, vendor should download the Federal Funds Over \$100,000 Certification document from the Attachments section, fill out the form and submit the document in the "Response Attachments" FEDERAL FUNDS section.) (Vendor must also download the Suspension or Debarment Certificate document from the Attachments section, fill out the form and submit the document in the "Response Attachments" SUSPENSION OR DEBARMENT section.)

Line Items		
	Response Total:	\$0.00



# GLENN HEGAR TEXAS COMPTROLLER OF PUBLIC ACCOUNTS

The Texas Comptroller of Public Accounts (CPA) administers the Statewide Historically Underutilized Business (HI Program for the State of Texas, which includes certifying minority and woman-owned businesses as HUBs and is designed facilitate the participation of minority and woman-owned businesses in state agency procurement opportunities.

We are pleased to inform you that your application for certification/re-certification as a HUB has been approved. Y company's profile is listed in the State of Texas HUB Directory and may be viewed online http://www.window.state.tx.us/procurement//cmbl/hubonly.html. Provided that your company continues to meet HUB eligib requirements, the enclosed HUB certificate is valid for four years.

You must notify the HUB Program in writing of any changes affecting your company's compliance with the HUB eligib requirements, including changes in ownership, day-to-day management, control and/or principal place of business. *Note:*, changes made to your company's information may require the HUB Program to re-evaluate your company's eligibility.

Please reference the enclosed pamphlet for additional resources, such as the state's Centralized Master Bidders List (CME), that can increase your chance of doing business with the state.

Thank you for your participation in the HUB Program! If you have any questions, you may contact a HUB Program representative at 512-463-5872 or toll-free in Texas at 1-888-863-5881.

# Texas Historically Underutilized Business (HUB) Certificate



Certificate/VID Number: File/Vendor Number: Approval Date: Scheduled Expiration Date: 1470902871700 040011 30-JAN-2015 30-JAN-2019

The Texas Comptroller of Public Accounts (CPA), hereby certifies that

# BEEPSMART COMMUNICATIONS INC.

has successfully met the established requirements of the State of Texas Historically Underutilized Business (HUE Program to be recognized as a HUB. This certificate printed 30-JAN-2015, supersedes any registration and certificat previously issued by the HUB Program. If there are any changes regarding the information (i.e., business structure ownership, day-to-day management, operational control, business location) provided in the submission of the business application for registration/certification as a HUB, you must immediately (within 30 days of such changes) notify the HUI Program in writing. The CPA reserves the right to conduct a compliance review at any time to confirm HUB eligibility. HUI certification may be suspended or revoked upon findings of ineligibility.

Paul A. Cibon

Paul Gibson, Statewide HUB Program Manager Texas Procurement and Support Services

Note: In order for State agencies and institutions of higher education (universities) to be credited for utilizing this business as a HUB, they must awar payment under the Certificate/VID Number identified above. Agencies and universities are encouraged to validate HUB certification prior to issuing notice of award by accessing the Internet (http://www.window.state.tx.us/procurement/cmbl/cmblhub.html) or by contacting the HUB Program a 1-888-863-5881 or 512-463-5872.



# Minority Business Enterprise Certification

# Smart Group Systems

Minority Business Enterprise

has filed with the Agency an Affidavit as defined by NCTRCA M/WBE Policies & Procedures and is hereby certified to provide service(s) in the following areas:

423430;

Computer and Computer Peripheral Equipment and Software Merchant Wholesalers;

and supersedes any registration or listin	by submission of an Annual Updat m or oneration, notification must b	gency for eligibility gvaluation.
s pur	ears	on Ag
This Cortification commences		Affidavit. At any time there is a change in ownership, control of the control of the North Central Texas Regional Certification Agency for eligibility gvaluation.

		34N0616	PMMB62384N0616	CERTIFICATION NO.
	14	, 20	June	Issued Date:
Certification Administrator				•
	16	, 20	June	Fyniration

Please complete the forms below

# Provisions for purchase with federal funds for contracts exceeding \$100,000 These forms are for non-construction contracts

Many TIPS members (grantees and sub-grantees) purchase goods and services with federal funds. When a member engages a contract exceeding \$100,000 and paid with federal funds, provisions are triggered by various Code of Federal Regulations requirements. Primarily 34 CFR 80.36 from the Department of Education and 7 CFR 3015 & 3016 from the Department of Agriculture for School Lunch Program. There may be other Federal programs from time to time that are not enumerated above that may fund certain projects using outside vendors. These are not optional for the contracting entity and in order to spend the federal funds certain provision and certifications must be in place to ensure legal compliance.

If you company wishes to be eligible to participate in a TIPS contract in which a member utilizes federal funds on contracts exceeding \$100,000, you must complete the following forms can provide the certifications as required on the subsequent pages.

Do you wish to be eligible to participate in a TIPS contract in which a member utilizes federal funds on contracts exceeding \$100,000?

Check your response?	
YES NO NO	
Q-84 000	5/13/15
Signature of Authorized Company Official	Date
QUAZI FARUQUE	
Printed Name of Authorized Company Official	
SMART GROUP Systems Company Name	
Company Name	
Attach to this page a current W-9 form	

# **Legal Compliance**

It is the proposing company's duty and responsibility to have knowledge of and be responsible for the compliance with all applicable laws, rules and regulations as they apply to this procurement process and any subsequent award. The vendor agrees to comply, in all relevant respects, with all Federal, State, and Local laws, rules and regulations related to the performance of services or supply of goods to TIPS or TIPS members?

Does vendor agree? YES Initial of Authorized Company Official

# Non-Collusive Bidding Certificate

By submitting a proposal in response to a Request for Proposals or other procurement device containing this clause, you certify that you are authorized to certify to the following:

- 1) This bid or proposal has been independently arrived at without collusion with any other Bidder or with any Competitor;
- 2) This bid or proposal has not been knowingly disclosed and will not be knowingly disclosed, prior to the opening of bids, or proposals for this project, to any other Bidder, Competitor or potential competitor:
- No attempt has been or will be made to induce any other person, partnership or corporation to submit or not to submit a bid or proposal;
- The person signing this bid or proposal certifies that he has fully informed himself regarding the accuracy of the statements contained in this certification, and under the penalties being applicable to the Bidder as well as to the person signing in its behalf.

The vendor complied with #1 through 4 above? YEST Initial of Authorized Company Official

# SUSPENSION OR DEBARMENT CERTIFICATE

Non-Federal entities are prohibited from contracting with or making sub-awards under covered transactions to parties that are suspended or debarred or whose principals are suspended or debarred. Covered transactions include procurement for goods or services equal to or in excess of \$100,000.00. Contractors receiving individual awards for \$25,000.00 or more and all sub-recipients must certify that the organization and its principals are not suspended or debarred.

You certify that no suspension or disbarment is in place, which would preclude receiving a federally funded contract under the Federal OMB, A-102, common rules

The vendor has not been debarred? YES Initial of Authorized Company Official

# Certification Regarding Lobbying

# Applicable to Grants, Subgrants, Cooperative Agreements, and Contracts Exceeding \$100,000 in Federal Funds

Submission of this certification is a prerequisite for making or entering into this transaction and is imposed by section 1352, Title 31, U.S. Code. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Any person who fails to file the required certification shall be subject to a civil penalty of not less than

\$10,000 and not more than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "disclosure Form to Report Lobbing," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all covered subawards exceeding \$100,000 in Federal funds at all appropriate tiers and that all subrecipients shall certify and disclose accordingly.

	N/A	
Name of Organization	(	
	N/A	
Address of Organization		
	N/A	
Name / Title of Submitting Official		
	N/A	
Signature of Submitting Official		
N/A		
Signature Date		

# Provisions for purchase with federal funds for contracts exceeding \$100,000

Federal Rule (1) Administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as may be appropriate. (Contracts more than the simplified acquisition threshold)

Notice: Pursuant to Federal Rule (1) above, when federal funds are expended by TIPS Member, TIPS Member reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

Federal Rule (2) Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effected and the basis for settlement. (All contracts in excess of \$10,000)

Pursuant to Federal Rule (2) above, when federal funds are expended by TIPS Member, TIPS Member reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for cause after giving the vendor an appropriate opportunity and up to 30 days, to cure the causal breach of terms and conditions. TIPS Member reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for convenience with 30 days notice in writing to the awarded vendor. Any award under this procurement process is not exclusive and the District reserves the right to purchase goods and services from other vendors when it is in the best interest of the District.

Does vendor agree? YES Initial of Authorized Company Official

Federal Rule (7) Notice of awarding agency requirements and regulations pertaining to reporting.

Pursuant to Federal Rule (7) above, when federal funds are expended by TIPS Member, TIPS Member requires that the proposer certify that during the term of an award by the TIPS Member resulting from this procurement process the vendor will provide reports and documentation required by all applicable law and state and federal regulations upon request by the TIPS Member or any relevant state of federal agency.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

Federal Rule (8) Notice of awarding agency requirements and regulations pertaining to patent rights with respect to any discovery or invention which arises or is developed in the course of or under such contract.

# Provisions for purchase with federal funds for contracts exceeding \$100,000

Pursuant to Federal Rule (8) above, when federal funds are expended by TIPS Member, TIPS Member shall address any requirements and regulations pertaining to patent rights with respect to any discovery or invention which arises or is developed in the course of or under such contract in the contract document and absent language to the contrary or if the contract silent on the subject, the District retains all rights thereto.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

Federal Rule (9) Awarding agency requirements and regulations pertaining to copyrights and rights in data.

Pursuant to Federal Rule (9) above, when federal funds are expended by TIPS Member, TIPS Member requires the proposer certify that during the term of an award by the TIPS Member resulting for this procurement process the vendor will surrender upon request any copyrighted materials owned by the TIPS Member but used in the awarded contract performance unless otherwise agreed in a written document by the parties. TIPS Member reserves the rights to all data created or provided to the vendor for the purpose of contract performance resulting for this procurement process and the vendor will surrender such data upon request unless otherwise agreed in a written document by the parties. If the contract is silent or not dispositive on the subject matter data or copyrights TIPS Member retains all rights in the data developed or gathered during the contract term.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

Federal Rule (10) Access by the grantee, the subgrantee, the Federal grantor agency, the Comptroller General of the United States, or any of their duly authorized representatives to any books, documents, papers, and records of the contractor which are directly pertinent to that specific contract for the purpose of making audit, examination, excerpts, and transcriptions.

Pursuant to Federal Rule (9) above, when federal funds are expended by TIPS Member, TIPS Member requires the proposer certify that during the term and after the awarded term of an award by the TIPS Member resulting for this procurement process the vendor will grant access by the grantee, the subgrantee, the Federal grantor agency, the Comptroller General of the United States, or any of their duly authorized representatives to any books, documents, papers, and records of the contractor which are directly pertinent to that specific contract for the purpose of making audit, examination, excerpts, and transcriptions.

Does vendor agree? YES \_\_\_\_ Initial of Authorized Company Official

Federal Rule (11) Retention of all required records for three years after grantees or subgrantees make final payments and all other pending matters are closed.

Pursuant to Federal Rule (11) above, when federal funds are expended by TIPS Member, TIPS Member requires the proposer certify that the awarded vendor retain of all required records for three years after grantees or subgrantees make final payments and all other pending matters are closed.

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

Federal Rule (12) Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$100,000)

Pursuant to Federal Rule (12) above, when federal funds are expended by TIPS Member, TIPS Member requires the proposer certify that in performance of the contracts, subcontracts, and subgrants of amounts in excess of \$100,000, the vendor will be in compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15).

Does vendor agree? YES \_\_\_\_\_ Initial of Authorized Company Official

Federal Rule (13) Mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).

Pursuant to Federal Rule (13) above, when federal funds are expended by TIPS Member, TIPS Member requires proposer certify that during the term of an award by the TIPS Member resulting for this procurement process the vendor will be in compliance with mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).

Does vendor agree? YES \_\_\_\_ Initial of Authorized Company Official

# SUSPENSION OR DEBARMENT CERTIFICATE

Non-Federal entities are prohibited from contracting with or making sub-awards under covered transactions to parties that are suspended or debarred or whose principals are suspended or debarred. Covered transactions include procurement for goods or services equal to or in excess of \$100,000.00. Contractors receiving individual awards for \$25,000.00 or more and all sub-recipients must certify that the organization and its principals are not suspended or debarred.

You certify that no suspension or disbarment is in place, which would preclude receiving a federally funded contract under the Federal OMB, A-102, common rules

Information may be found at <a href="https://www.sam.gov/index.html">https://www.sam.gov/index.html</a>

Has the vendor been deb	parred form participation	ation in Federal fu	inds contracts?
NO Initial of Au	thorized Company (	Official	
YES Initial of Au			
Company Official:	QUAZI	FARUQ	VE
Company:	SMART	GROUP	Systems

References

\*\* Must have at least 3 References. References must be School, City, County, University, State Agency or Other Government.

	CITY	State		COLITACT FILORIE
Dallas Independent School District	Dallas	TX	Sherri Wiliam	972-925-4120
Los Angeles Unified School District	Los Angeles	CA	Oscar Oltra	562-654-9354
Polk County School District	Bartow	FL	Sheila Conrad	863-519-8609
Tarrant County	Fort Worth	XT	Susanna Lea	817-884-1852
Arlington Independent School District	Arlington	XT	Tammy Craig	682-867-7352

1801 Gateway Blvd, Suite 203 Richardson TX 75080 Tel: 1-800-687-1607 Fax: 1-888-427-8990

May 14, 2015

The Interlocal Purchasing System (TIPS) 4845 US Hwy. 271 North Pittsburg, TX 75686

Ref: COMPUTER EQUIPMENT, COMPONENTS AND PERIPHERALS - #02062515

Dear Sir/ Madam,

We here at Smart Group Systems are pleased to submit this proposal for your consideration. After carefully evaluating the provided documents we feel confident that our proposal will be of benefit to The Interlocal Purchasing System (TIPS).

We would also like to inform you that Smart Group Systems (Beepsmart Communications Inc.) is both a Small Business in accordance to the Federal guidelines with fewer than 50 employees as well as a Minority Business as certified by the NCTRCA. Attached you will find the certificates provided by the state comptroller as well as our Minority Business certification number and insurance documents.

Smart Group Systems supplying Computer Equipment and Peripheral Parts to several districts within the state of Texas, as well as nationally to Florida districts, Chicago IL, Indianapolis IN, as well as the state of California. Smart Group Systems is a Premium HP Seller for HP OEM products and supplies. **We always Honor Manufacturer's Warranty for the equipment we sale.** Smart Group Systems offer 99% in stock and on time delivery to desk to desk and departments. Please note, Smart Group Systems may ship large volume orders within 2 to 5 business days.

To note; Smart Group has been servicing customers for over a decade and over seven years in this specific field. Our primary customers are similar minded public schooling institutions, K-12, as well as some public sector clients. We built our business one customer at a time with client-centric service focusing on products from major manufactures. We have garnered relationships with Tier-1 suppliers for major brand Computer equipment, A/V equipment, networking services, large format displays, interactive whiteboards, and interactive tablets.

Please review the included references and comments on the attached documents, and if you have further questions please do not hesitate to contact us at our offices.

Thank you for your time,

Quazi Faruque (Mickey) CEO

Tel: 972-235-2161 Mickey Faruque: 972-898-8538

# SMARTGROUP SYSTEMS (SMG) BUSINESS PROFILE



# Quazi Faruque (Mickey)

CEO

Smartgroup Systems (SMG) 1801 Gateway Blvd Richardson, TX-75080

E-mail: mickey@smgsystems.net Tel: 972-235-2161

May 11, 2015

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# SMARTGROUP SYSTEMS (SMG) BUSINESS PLAN

# **Executive Summary:**

Smartgroup Systems (SMG) was established in December, 2002 since our inception the company has been striving hard to provide better and reliable customer service to our valued customers in the field of information technology by providing computer related quality products and services at competitive and affordable market price. SMG is NCTRCA certified and The Inter Local Purchasing System (TIPS) approved supplier. Over the last 11 years the company has earned tremendous respect and faith from our customers for providing better, quick and reliable support and service at their need. The company has maintained a satisfactory performance and growth rate well above the industry average in this sector despite some uncertainties and volatile situation in national and global economy.

SMG wants to maintain its goodwill and image in the market by supplying better computer related products mainly from HP – the leader in this field and other reliable global brands (Dell, Asus, Acer, IBM, Lenovo, Lexmark, Sony, Toshiba, Konica, Epson, Viewsonic, etc.) and wants to be one of the leaders in business information technology in near future in Texas. Currently SMG is the #1 dealer of HP products in Dallas, Texas. To achieve this goal, the company has targeted the next 3 (three) years (2014-2016) as very crucial for expanding their business. The company has taken a comprehensive plan to expand their business mainly in the US Public Sector marketplace in 25 states in USA. Currently the company has been engaged in business in 7 states, excluding Texas.

The main target group of SMS is the schools (K12) under Dallas Independent School District (DISD) and other ISDs in different states in USA, besides it also provides computer products and technical support service to small and medium size private business organizations in Dallas area and other places in Texas and other states. In order to achieve our goals in the next three years we have to put emphasis on the following things:

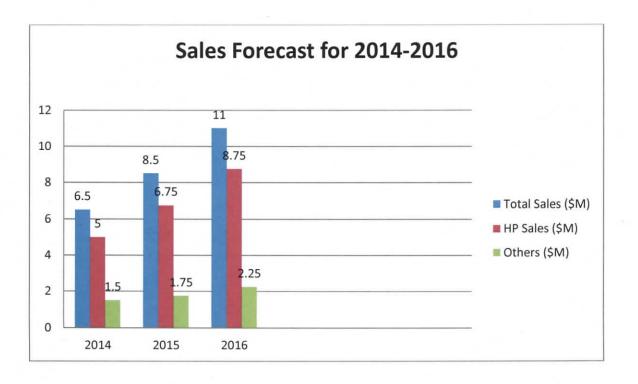
- Expand our business in new 17 states in USA.
- 2. Increase our gross sales to approximately 30% per year.
- 3. Increase our non-hardware sales and support service to 10% of the total sale every year.
- 4. New marketing ideas (E- marketing initiatives/on-line sales)

The company will put emphasis on advertisement of the products and services of the company through electronic/printing/social media to increase the sale and at the same time to promote ourselves. Currently the company depends on newspaper advertisement and direct requests from the listed company customers. In the first and second year the company will take a comprehensive sales promotion program to focus on our core message of products and services through radio, cable TV, sales brochures, direct mails, online advertisement and local and national newspapers.

Below yearly sales chart shows our ambitious, but realistic sales forecasts based on our past performances. We expect our total sales will be increased from \$ 6 million to \$ 11 million in next 3 (three) years i.e. from 2014 to 2016 at rate 30% growth per year.

Year	Total Sales (\$M*)	HP Sales(\$	M*)Other Sales (\$M*)	% Increase in Sales
2014	6.50	5.00	1.50	30%
2015	8.50	6.75	1.75	30%
2016	11.00	8.75	2.25	30%

<sup>\*</sup>Million Dollar



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SMG has one office of 3,500 Sq. Ft located at a prime location in Richardson at 1801 Gateway Blvd, Richardson, TX 75080. The company has manpower of 25 no of well qualified sales executives, IT professionals, engineers, technical and non-technical staff, headed by founder President Quazi Faruque (Mickey), a sales/IT professional, that support the company's sales, marketing, service and administration.

# 1. Company Summary

SMG sells personal computer products and services to our target customers. Our main target customer is the schools under Dallas Independent School District (DISD) and schools under ISD in 7 different states, besides small and medium business organizations are our valued customers. Our company is the #1 dealer of HP in Dallas area and provided technical support services to our customers. Now the company is emphasizing to provide wide range of support services with the increase of qualified technical manpower.

# 1.1 Company History:

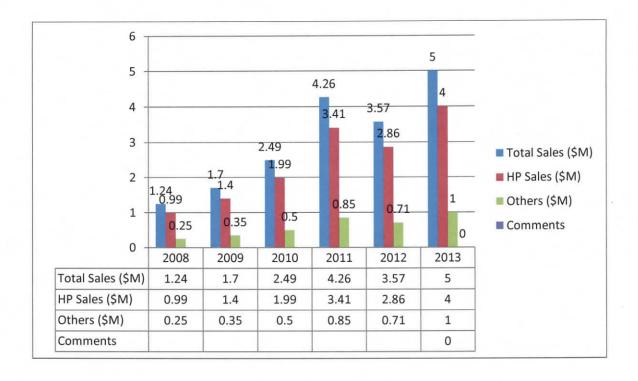
SMG was founded in December, 2002 as a private small business entity to provide computer products and services to small and medium business organizations. Now the company has been engaged in doing 80% of their business with the schools under Dallas Independent School Districts (DISD) and established a very good business relation by proving satisfactory customer services.

Below chart shows the past 6 (six) years (2008-2013) performances, that indicates a growth of over 40%, which is well above the industry average growth rate.

Year	Total Sales(\$ M*)	HP Sales(\$M*	Other Sales (\$M*)	% Increase in Sales
2008	1.24	0.99	0.25	
2009	1.75	1.4	0.35	41%
2010	2.49	1.99	0.50	42%
2011	4.26	3.41	0.85	71%
2012	3.57	2.86	0.71	(-) 16%**
2013	5.00+ (estimated)	4.00	1.00	40%

<sup>\*</sup>Million Dollar

<sup>\*\*</sup>Total sales was dropped because of unfavorable market conditions and economic recession in USA and around the globe.



# 1.2 Company Ownership

SMG is a private ownership company headed by its founder and President, Quazi Faruque (Mickey) with 100% company share in his name.

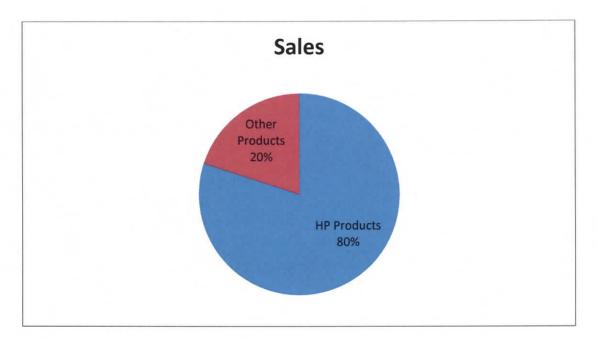
# 1.3 Company Location and Office

The company's head office is located in a single story building in the prime business location at 1801 Gateway Blvd, Richardson, TX 75080. It has gross floor area of 3,500 Sq. Ft. The office area includes office area for the staff and storing facilities for goods.

# 2. Products and Services

# 2.1 Current Products and Services

SMG provides both computer products and related services to the customers. Our target customers are the schools (K12) under Dallas Independent School District (DISD) and small and medium private business organizations in Dallas county, Texas and other 7 (seven) states in USA. The company mainly sells world famous HP products, which is nearly 80% of the total sales and we are the #1 HP dealer in Dallas area. The company also sells other world renowned brand computer products like Dell, Asus, Acer, IBM, Lenovo, Lexmark, Sony, Toshiba, Konica, Epson, Viewsonic, etc. The company has earned so much respect from its customers that the business has a steady upward trend that is well above the industry average growth despite tough competition from other vendors in the market and uncertainties in the national and global economy.



# 2.1 Future Products and Services

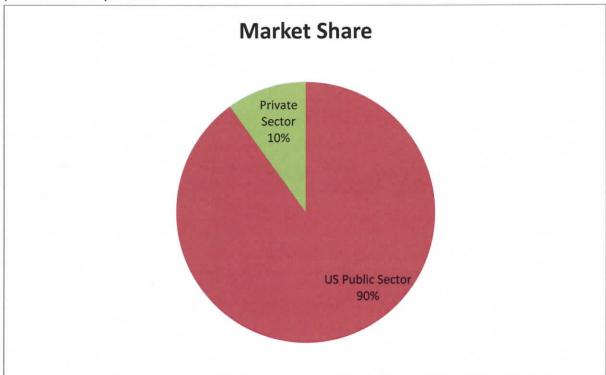
Computer technology has been changing in an incredible faster rate over the last decade and it is our business ethics to remain on the top of these new technologies to update and satisfy our valued customers so that they are well aware of these changes in this filed. In future we are planning to provide regular on hand training services to our customers to cope with the new technology and to minimize the troubleshooting problem.

# 3. Market Analysis Summary

# 3.1 Market Segmentation

SMG is already engaged in business in US Public Sector market place that includes school (K12) and other educational institutions in Dallas area, state of Texas and other states in USA, including small amount of business in private small and medium size business organizations. In short term goal the company will expand it's business in those sectors and in long term goal the company will also stretch it's business outside USA.

The total market share of US Public Sector market is almost 90% of our business and remaining 10% is the small and medium size business organizations. In the next 3 (three) years the company will expand its market share from 10% to 20% in small and medium size organizations, because this sector is very big market share of our products and services and has great potential for expansion.



# 4. Market Strategy and Implementation Plan

The company's main marketing strategy is to sell the company goodwill and image to our prospective new valued customers. If we can sell our goodwill and image to the new target group customers, our products and service will automatically be sold to them as our main brand of product (HP) is a well-known global brand.

# 4.1 Marketing Strategy

Marketing strategy is the core strategy of any business and this is also very true for our company. Business success depends on good and achievable marketing strategy and it's successful implementation. The implementation processes are listed below:

- 01. Emphasize service and support.
- 02. Build a relationship business.
- 03. Focus on small and medium size business.

# 4.2 Promotion Strategy

Our company web-site is the main way to reach our new customers. In our future promotion strategy will bring some changes to promote our company and the following will be implemented:

- a. Advertisement
- b. Sales Brochure
- c. Local Media
- d. Newsletters
- e. On-line sales

# 4.3 Pricing Strategy

The company policy is not to compromise with the quality of products and services and at the same time not to charge inappropriately to the customers. Our revenue structure has to match our cost structure, so the salary we pay to assure good services and support must be balanced by the revenue we charge.

# **Texas DIR Indirect Fulfillment Authorization Status**

SMG certainly deserves the status of "Texas DIR Indirect Fulfillment Authorization" for the following reasons:

- 01. SMG is the #1 dealer of HP in Dallas.
- 02. SMG sales during current year will be over 5.0 million dollars and the increase in sales is more than 40% compared to last year, which well above the industry average sales in this sector and the share of HP products is approximately 80%.
- 03. SMG is mainly doing business in the US Public Sector market place and it is approximately 90% of our total sales. Doing business with US Public Sector is one of the main criteria for fulfillment of authorization status.
- 04. SMG provides highest level of quality products (mainly HP products) and services to the
- 05. SMG received many letters of appreciation from their customers in recognition of the quality of our products and our highest level of customer service.