## TIPS VENDOR AGREEMENT

Between

and

(Company Name)

#### THE INTERLOCAL PURCHASING SYSTEM (TIPS) For RFP 170306 Technology Solutions, Products and Services

#### **General Information**

The Vendor Agreement ("Agreement") made and entered into by and between The Interlocal Purchasing System (hereinafter referred to as "TIPS" respectfully) a government cooperative purchasing program authorized by the Region 8 Education Service Center, having its principal place of business at 4845 US Hwy 271 North, Pittsburg, Texas 75686. This Agreement consists of the provisions set forth below, including provisions of all Attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any Attachment, the provisions set forth shall control.

The vendor Agreement shall include and incorporate by reference this Agreement, the terms and conditions, special terms and conditions, any agreed upon amendments, as well as all of the sections of the solicitation as posted, including any addenda and the awarded vendor's proposal. Once signed, if an awarded vendor's proposal varies or is unclear in any way from the TIPS Agreement, TIPS, at its sole discretion, will decide which provision will prevail. Other documents to be included are the awarded vendor's proposals, task orders, purchase orders and any adjustments which have been issued. If deviations are submitted to TISP by the proposing vendor as provided by and within the solicitation process, this Agreement may be amended to incorporate any agreed deviations.

The following pages will constitute the Agreement between the successful vendors(s) and TIPS. Bidders shall state, in a separate writing, and include with their proposal response, any required exceptions or deviations from these terms, conditions, and specifications. If agreed to by TIPS, they will be incorporated into the final Agreement.

#### Definitions

**PURCHASE ORDER** is the TIPS member's approval providing the authority to proceed with the negotiated delivery order under the Agreement. Special terms and conditions as agreed to between the vendor and TIPS member will be added as addendums to the PO. Items such as certificate of insurance, bonding requirements, small or disadvantaged business goals are some of the addendums possible.

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# **Terms and Conditions**

#### Freight

All quotes to members shall provide a line item for cost for freight or shipping regardless if there is a charge or not. If no charge for freight or shipping, indicate by stating "No Charge" or "\$0" or other similar indication.

#### **Warranty Conditions**

All supplies equipment and services shall include manufacturer's minimum standard warranty unless otherwise agreed to in writing. Vendor shall be an authorized dealer, distributor or manufacturer for all products. All equipment proposed shall be new unless clearly stated in writing.

#### **Customer Support**

The Vendor shall provide timely and accurate customer support to TIPS members. Vendors shall respond to such requests within one (1) working day after receipt of the request. Vendor shall provide training regarding products and services supplied by the Vendor unless otherwise clearly stated in writing at the time of purchase. (Unless training is a line item sold or packaged and must be purchased with product.)

#### Agreements

All Agreements and agreements between Vendors and TIPS Members shall strictly adhere to the statutes that are set forth in the Uniform Commercial Code as most recently revised. Agreements for purchase will normally be put into effect by means of a purchase order(s) executed by authorized agents of the participating government entities. Davis Bacon Act requirements will be met when Federal Funds are used for construction and/or repair of buildings.

#### Tax exempt status

A taxable item sold, leased, rented to, stored, used, or consumed by any of the following governmental entities is exempted from the taxes imposed by this chapter:(1) the United States; (2) an unincorporated instrumentality of the United States; (3) a corporation that is an agency or instrumentality of the United States and is wholly owned by the United States or by another corporation wholly owned by the United States;(4) the State of Texas; (5) a Texas county, city, special district, or other political subdivision; or (6) a state, or a governmental unit of a state that borders Texas, but only to the extent that the other state or governmental unit exempts or does not impose a tax on similar sales of items to this state or a political subdivision of this state. Texas Tax Code § 151.309.

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#### **Assignments of Agreements**

No assignment of Agreement may be made without the prior written approval of TIPS. Payment can only be made to the awarded Vendor or vendor assigned dealer.

#### Disclosures

- 1. Vendor affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this Agreement.
- 2. Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with participants in the TIPS program.
- 3. The vendor affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this Agreement.

#### **Renewal of Agreements**

The Agreement with TIPS is for one (1) year with an option for renewal for additional consecutive years as provided in the solicitation. Total term of Agreement can be up to the number of years provided in the solicitation, if sales are reported through the Agreement and both parties agree.

#### Automatic Renewal Clauses Incorporated in Awarded Vendor Agreements with TIPS Members Resulting from the Solicitation and with the Vendor Named in this Agreement.

No Agreement for goods or services with a TIPS member by the awarded vendor named in this Agreement that results from the solicitation award named in this Agreement, may incorporate an automatic renewal clause with which the TIPS member must comply. All renewal terms incorporated in an Agreement by the vendor with the TIPS member shall only be valid and enforceable when the vendor receives written confirmation by purchase order or executed Agreement issued by the TIPS member for any renewal period. The purpose of this clause is to avoid a TIPS member inadvertently renewing an Agreement during a period in which the governing body of the TIPS member has not properly appropriated and budgeted the funds to satisfy the Agreement renewal. This term is not negotiable and any Agreement between a TIPS member and a TIPS awarded vendor with an automatic renewal clause that conflicts with these terms is rendered void and unenforceable.

#### Shipments

The Vendor shall ship ordered products within a commercially reasonable time after the receipt of the order. If a product cannot be shipped within that time, the Vendor shall notify TIPS and

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#### Invoices

The Vendor or vendor assigned dealer shall submit invoices, to the TIPS participant. Each invoice shall include the TIPS participant's purchase order number. The shipment tracking number or pertinent information for verification of TIPS participant receipt shall be made available upon request. The Vendor or vendor assigned dealer shall not invoice for partial shipments unless agreed to in writing in advance by TIPS and the TIPS participant.

#### Payments

The TIPS participant will make payments directly to the Vendor or vendor assigned dealer at net 30 days after receiving invoice.

#### Pricing

The Vendor agrees to provide pricing to TIPS and its participating governmental entities that is at least equal to the lowest pricing available to like cooperative purchasing customers and the pricing shall remain so throughout the duration of the Agreement.

The Vendor agrees to promptly lower the cost of any product purchased through TIPS following a reduction in the manufacturer or publisher's direct cost to the Vendor. Price increases will be honored according to the terms of the solicitation. However, the Vendor shall honor previous prices for thirty (30) days after written notification to TIPS of an increase.

All pricing submitted to TIPS shall include the participation fee, as provided in the solicitation, to be remitted to TIPS by the Vendor. Vendor will not show adding the fee to the invoice presented to customer. Failure to render the participation fee to TIPS shall constitute a breach of this agreement and shall be grounds for termination of this agreement and any other agreement held with TIPS.

#### **Participation Fees**

Vendor or vendor assigned dealer Agreements to pay the participation fee for all Agreement sales to TIPS on a monthly scheduled report. Vendor must login to the TIPS database and use the "Submission Report" section to report sales. The Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS Agreement. Failure to pay the participation fee will result in termination of Agreement. Please contact TIPS at tips@tips-usa.com or call (866) 839-8477 if you have questions about paying fees.

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#### Indemnity

- 1. Indemnity for Personality Agreements. Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's performance of this Agreement, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, invitees, whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.
- 2. Indemnity for Performance Agreements. The Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's work under this Agreement, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Vendor further agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for injuries (including death) to an officer, employee, agent, subcontractors, supplier or equipment lessee of the Vendor, arising out of, or resulting from, Vendor's work under this Agreement whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.

#### Attorney's Fees--Texas Local Government Code § 271.159 is expressly referenced.

Pursuant to §271.159, TEXAS LOC. GOV'T CODE, in the event that any one of the Parties is required to obtain the services of an attorney to enforce this Agreement, the prevailing party, in addition to other remedies available, shall be entitled to recover reasonable attorney's fees and costs of court.

#### **Multiple Vendor Awards**

TIPS reserves the right to award multiple vendor Agreements for categories when deemed in the best interest of the TIPS membership. Bidders scoring the RFP's specified percentage or above will be considered for an award. Categories are established at the discretion of TIPS.

#### **State of Texas Franchise Tax**

By signature hereon, the bidder hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

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#### Miscellaneous

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the Agreement or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS participants will submit any orders at any time. TIPS reserves the right to request additional proposals for items already on Agreement at any time.

#### **Purchase Order Pricing/Product Deviation**

If a deviation of pricing/product on a purchase order occurs, TIPS is to be notified within 48 hours of receipt of order.

#### **Termination for Convenience**

TIPS has the right to terminate the agreement for cause or no cause for convenience with a thirty-day written notice. Termination for convenience is required under 2 CFR part 200.

#### **TIPS Member Purchasing Procedures**

Purchase orders or their equal are issued by participating TIPS member to the awarded vendor indicating on the PO "Agreement Number". Order is emailed to TIPS at tipspo@tips-usa.com.

- Awarded vendor delivers goods/services directly to the participating member.
- Awarded vendor invoices the participating TIPS member directly.
- Awarded vendor receives payment directly from the participating member.
- Awarded vendor reports sales monthly to TIPS (unless prior arrangements have been made with TIPS to report monthly).

#### Form of Agreement

If a vendor submitting an offer requires TIPS and/or TIPS Member to sign an additional agreement, a copy of the proposed agreement must be included with the proposal. In response to submitted supplemental Vendor Agreement documents, TIPS will review proposed vendor Agreement documents. Vendor's Agreement document shall not become part of TIPS's Agreement with vendor unless and until an authorized representative of TIPS reviews and approves it.

#### Licenses

Awarded vendor shall maintain in current status all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded vendor. Awarded vendor shall remain fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of services under the Agreement. TIPS reserves the right to stop work and/or cancel Agreement of any awarded vendor whose license(s) expire, lapse, are suspended or terminated.

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#### Novation

If awarded vendor sells or transfers all assets or the entire portion of the assets used to perform this Agreement, a successor in interest must guarantee to perform all obligations under this Agreement. TIPS reserves the right to accept or reject any new party. A simple change of name agreement will not change the Agreement obligations of awarded vendor.

#### Site Requirements (when applicable to service or job)

Cleanup: Awarded vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by TIPS Member. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

Preparation: Awarded vendor shall not begin a project for which TIPS Member has not prepared the site, unless awarded vendor does the preparation work at no cost, or until TIPS Member includes the cost of site preparation in a purchase order.

Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

Registered sex offender restrictions: For work to be performed at schools, awarded vendor agrees that no employee of a sub-contractor who has been adjudicated to be a registered sex offender will perform work at any time when students are or reasonably expected to be present.

Awarded vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the TIPS Member's discretion. Awarded vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge. Safety measures: Awarded vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

#### Smoking

Persons working under Agreement shall adhere to local smoking policies. Smoking will only be permitted in posted areas or off premises.

#### Invoices

The awarded vendor shall submit invoices to the participating entity clearly stating "Per TIPS Agreement". The shipment tracking number or pertinent information for verification shall be made available upon request.

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#### Marketing

Awarded vendor agrees to allow TIPS to use their name and logo within website, marketing materials and advertisement. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this Agreement by awarded vendor must have prior approval from TIPS.

#### **Supplemental agreements**

The entity participating in the TIPS Agreement and awarded vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this Agreement i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this Agreement is exclusively between the participating entity and awarded vendor. TIPS, its agents, TIPS members and employees shall not be made party to any claim for breach of such agreement.

#### **Survival Clause**

All applicable software license agreements, warranties or service agreements that were entered into between Vendor and Customer under the terms and conditions of the Agreement shall survive the expiration or termination of the Agreement. All Purchase Orders issued and accepted by Order Fulfiller shall survive expiration or termination of the Agreement.

#### Legal obligations

It is the responding vendor's responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in this RFP and any awarded Agreement thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

#### Audit rights

Awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by TIPS Member that utilizes this Agreement. TIPS and Region 8 ESC each reserve the right to audit the accounting for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. TIPS shall have authority to conduct random audits of Awarded Vendor's pricing that is offered to TIPS Members. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third-party auditing firm. In the event of an audit, the requested materials shall be provided in the format and at the location designated by Region 8 ESC or TIPS.

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#### **Force Majeure**

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and fully particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

#### Services

When applicable, performance bonds and payment bonds will be required on construction or labor required jobs. Awarded vendor will meet the TIPS member's local and state purchasing requirements. Awarded vendors may need to provide additional capacity as jobs increase. Bonds will not require that a fee be paid to TIPS. The actual cost of the bond will be a pass through to the TIPS member and added to the purchase order or Agreement.

#### **Scope of Services**

The specific scope of work for each job shall be determined in advance and in writing between TIPS Member and Awarded vendor. It is okay if the TIPS member provides a general scope, but the awarded vendor should provide a written scope of work to the TIPS member as part of the proposal. Once the scope of the job is agreed to, the TIPS member will issue a PO and/or an Agreement with the estimate referenced as an attachment along with bond and any other special provisions agreed to for the TIPS member. If special terms and conditions other than those covered within this solicitation and awarded Agreements are required, they will be attached to the PO and shall take precedence over those in the base Agreement.

#### **Project Delivery Order Procedures**

The TIPS member having approved and signed an interlocal agreement, or other TIPS membership document, may make a request of the awarded vendor under this Agreement when the TIPS member has services that need to be undertaken. Notification may occur via phone, the web, email, fax, or in person.

Upon notification of a pending request, the awarded vendor shall make contact with the TIPS member as soon as possible, but must make contact with the TIPS member within two working days.

#### **Scheduling of Projects**

Scheduling of projects (if applicable) will be accomplished when the TIPS member issues a purchase order that will serve as "the notice to proceed". The period for the delivery order will include the mobilization, materials purchase, installation and delivery, design, weather, and site cleanup and inspection. No additional claims may be made for delays as a result of these items. When the tasks have been completed the awarded vendor shall notify the client and have the

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TIPS member inspect the work for acceptance under the scope and terms in the PO. The TIPS member will issue in writing any corrective actions that are required. Upon completion of these items, the TIPS member will issue a completion notice and final payment will be issued.

#### **Support Requirements**

If there is a dispute between the awarded vendor and TIPS member, TIPS or its representatives will assist in conflict resolution or third party (mandatory mediation), if requested by either party. TIPS, or its representatives, reserves the right to inspect any project and audit the awarded vendors TIPS project files, documentation and correspondence.

#### **Incorporation of Solicitation**

The TIPS Request for Proposals or the Request for Competitive Sealed Proposals solicitation and all associated documents and forms made part of the solicitation process, including any addenda, that resulted in the execution of this agreement are hereby incorporated by reference into this agreement as if copied verbatim.

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# **Special Terms and Conditions**

It is the intent of TIPS to Agreement with a reliable, high performance vendor to supply products and services to government and educational agencies. It is the experience of TIPS that the following procedures provide TIPS, the Vendor, and the participating agency the necessary support to facilitate a mutually beneficial relationship. The specific procedures will be negotiated with the successful vendor.

- <u>Agreements:</u> All vendor purchase orders and/or Agreements/agreements must be emailed to TIPS at tipspo@tips-usa.com. Should an agency send an order direct to vendor, it is the vendor's responsibility to forward the order to TIPS at the email above within 24 business hours and confirm its receipt with TIPS.
- **<u>Promotion of Agreement</u>**: It is agreed that Vendor will encourage all eligible entities to purchase from the TIPS Program. Encouraging entities to purchase directly from the Vendor and not through TIPS Agreement is a violation of the terms and conditions of this Agreement and will result in removal of the Vendor from the TIPS Program.
- <u>Daily Order Confirmation</u>: All Agreement purchase orders will be approved daily by TIPS and sent to vendor. The vendor must confirm receipt of orders to the TIPS member (customer) within 24 business hours.
- <u>Vendor custom website for TIPS</u>: If Vendor is hosting a custom TIPS website, then updated pricing must be posted by 1<sup>st</sup> of each month.
- <u>Back Ordered Products</u>: If product is not expected to ship within 3 business days, customer is to be notified within 24 hours and appropriate action taken based on customer request.

Term of Agreement is one year with renewal options for up to two additional years as provided in the solicitation.

Page 12 of 12 will be the TIPS Vendor Agreement Signature Page

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# **TIPS Vendor Agreement Signature Form**

RFP 170306 Technology Solutions, Products and Services

| Company Name Active Internet Te                  | echnologies; dba Finalsite |
|--|----------------------------|
| Address 655 Winding Brook D                      | rive                       |
| <sub>City</sub> Glastonbury                      | CT06033                    |
| Phone 860-289-3507                               | 860-289-3891               |
| Email of Authorized Representative <b>john.d</b> | oornbos@finalsite.com      |
| Name of Authorized Representative John           | Doornbos                   |
| Title Director of Sales, Public                  |                            |
| Signature of Authorized Representative           | Am                         |
| Date May 17, 2017                                |                            |
| TIPS Authorized Representative Name              | REDITH BARTON              |
| Title TTPS VICE PRESIDENT                        | OF OPERATIONS              |
| TIPS Authorized Representative Signature         | hut Bass                   |
| Approved by ESC Region 8                         | Fitz                       |
| Date <u>MAY 26, 2617</u>                         |                            |

# The Interlocal Purchasing System (TIPS Cooperative) Supplier Response

| Bid Informatio  | n   | Contact Info              | ormation  | Ship to Information    |
|---|---|---------------------------|---|------------------------|
| Bid Creator<br>Email  | Rick Powell General<br>Counsel/Procurement<br>Compliance Officer<br>rick.powell@tips-usa.com        | Address                   | Region 8 Education<br>Service Center<br>4845 US Highway 271<br>North  | Address<br>Contact     |
| Phone<br>Fax  | (903) 575-2689  | Contact                   | Pittsburg, TX 75686<br>Sarah Bond, Contracts<br>Compliance Specialist | Department<br>Building |
| Bid Number  | 170306 Addendum 2   | Department                |   | Floor/Room             |
| Title   | Technology Solutions<br>Products and Services   | Department<br>Building    |   | Telephone              |
| Bid Type<br>Issue Date  | RFP   | Floor/Room                |   | Fax<br>Email           |
| Close Date  | 3/2/2017 08:04 AM (CT)<br>4/21/2017 03:00:00 PM (CT)  | Telephone<br>Fax<br>Email | (866) 839-8477<br>(866) 839-8472<br>bids@tips-usa.com                 | Email                  |
| Supplier Inforr   | nation  |                           |   |                        |
| Company<br>Address  | Finalsite (Active Internet Techr<br>655 Winding Brook Drive   | ologies)                  |   |                        |
| Contact<br>Department<br>Building                             | Gastonbury, CT 06033<br>John Doornbos   |                           |   |                        |
| Floor/Room<br>Telephone<br>Fax<br>Email<br>Submitted<br>Total | (860) 289-3507<br>(860) 289-3891<br>education@finalsite.com<br>4/11/2017 04:54:57 PM (CT)<br>\$0.00 |                           |   |                        |
| By submitting   | your response, you certify that y   | ou are authori            | zed to represent and bind   | your company.          |
| Signature Jol   | hn Doornbos   |                           | Email john.d  | loornbos@finalsite.com |
| Supplier Note   | S   |                           |   |                        |
| Bid Notes   |   |                           |   |                        |
|   |   |                           |   |                        |
| Bid Activities  |   |                           |   |                        |
|   |   |                           |   |                        |

Bid Messages

| Date     | Subject   | Message   |
|----------|---|---|
| 03/02/17 | Update: Technology Solutions<br>Products and Services | Good Morning,   |
|          |   | We are aware that the documents uploaded to this RFP are not the correct ones that should be associated with it. We will have this resolved before the end of business day and apologize for any inconvenience that occurred. |
|          |   | Thank you for your patience,  |
|          |   | The TIPS Team   |
|          |   |   |

|    | ase review the following and respond where neces |  | _  |
|----|--|--|--|
| #  | Name   | Note   | Response   |
| 1  | Yes - No   | Disadvantaged/Minority/Women Business Enterprise -<br>D/M/WBE (Required by some participating governmental<br>entities) Vendor certifies that their firm is a D/M/WBE?<br>Vendor must upload proof of certification to the "Response<br>Attachments" D/M/WBE CERTIFICATES section. | No   |
| 2  | Yes - No   | Highly Underutilized Business - HUB (Required by some<br>participating governmental entities) Vendor certifies that<br>their firm is a HUB? Vendor must upload proof of<br>certification to the "Response Attachments" HUB<br>CERTIFICATES section.                                | No   |
| 3  | Yes - No   | The Vendor can provide services and/or products to all 50 US States?   | Yes  |
| 4  | States Served:                                   | If answer is NO to question #3, please list which states can be served. (Example: AR, OK, TX)  |  |
| 5  | Company and/or Product Description:              | This information will appear on the TIPS website in the<br>company profile section, if awarded a TIPS contract. (Limit<br>750 characters.)   | Finalsite provides modern, elegant,<br>custom websites for school districts<br>and has grown to be a leader in<br>education, serving more than 2000<br>clients world-wide. Our web<br>software, award-winning design,<br>time-saving integrations and expert<br>consulting services provide schools<br>with a complete platform for telling<br>their story online. |
| 6  | Primary Contact Name                             | Primary Contact Name   | John Doornbos  |
| 7  | Primary Contact Title                            | Primary Contact Title  | Director of Sales, Public School<br>Division   |
| 8  | Primary Contact Email                            | Primary Contact Email  | john.doornbos@finalsite.com  |
| 9  | Primary Contact Phone                            | Enter 10 digit phone number. (No dashes or extensions)<br>Example: 8668398477  | 8602893507   |
| 10 | Primary Contact Fax                              | Enter 10 digit phone number. (No dashes or extensions)<br>Example: 8668398477  | 8602893891   |
| 11 | Primary Contact Mobile                           | Enter 10 digit phone number. (No dashes or extensions)<br>Example: 8668398477  | 3603838439   |
| 12 | Secondary Contact Name                           | Secondary Contact Name   | Angelo Otterbein   |
| 13 | Secondary Contact Title                          | Secondary Contact Title  | Chief Innovation Officer   |
| 14 | Secondary Contact Email                          | Secondary Contact Email  | angelo.otterbein@finalsite.com   |
|    |  |  |  |

| 15                               | Secondary Contact Phone   | Enter 10 digit phone number. (No dashes or extensions)<br>Example: 8668398477   | 4108440201   |
|----------------------------------|---|---|--|
| 16                               | Secondary Contact Fax   | Enter 10 digit phone number. (No dashes or extensions)<br>Example: 8668398477   | 8602893891   |
| 17                               | Secondary Contact Mobile  | Enter 10 digit phone number. (No dashes or extensions)<br>Example: 8668398477   | 4438039700   |
| 18                               | Admin Fee Contact Name  | Admin Fee Contact Name. This person is responsible for paying the admin fee to TIPS.  | Sue Ferrari  |
| 19                               | Admin Fee Contact Email   | Admin Fee Contact Email   | accounting@finalsite.com   |
| 20                               | Admin Fee Contact Phone   | Enter 10 digit phone number. (No dashes or extensions)<br>Example: 8668398477   | 8602893507   |
| 21                               | Purchase Order Contact Name   | Purchase Order Contact Name. This person is responsible for receiving Purchase Orders from TIPS.  | Sue Ferrari  |
| 22                               | Purchase Order Contact Email  | Purchase Order Contact Email  | accounting@finalsite.com   |
| 23                               | Purchase Order Contact Phone  | Enter 10 digit phone number. (No dashes or extensions)<br>Example: 8668398477   | 8602893507   |
| 24                               | Company Website   | Company Website (Format - www.company.com)  | www.finalsite.com  |
| 25                               | Federal ID Number:  | Federal ID Number also known as the Employer Identification Number. (Format - 12-3456789)   | 06-1576982   |
| 26                               | Primary Address   | Primary Address   | 655 Winding Brook Drive  |
| 27                               | Primary Address City  | Primary Address City  | Glastonbury  |
|                                  |   |   |  |
| 28                               | Primary Address State   | Primary Address State (2 Digit Abbreviation)  | СТ   |
| 28<br>29                         | Primary Address State<br>Primary Address Zip  | Primary Address State (2 Digit Abbreviation)<br>Primary Address Zip   | CT<br>06033  |
|                                  |   |   |  |
| 29                               | Primary Address Zip   | Primary Address Zip<br>Please list search words to be posted in the TIPS<br>database about your company that TIPS website users<br>might search. Words may be product names,<br>manufacturers, or other words associated with the<br>category of award. YOU MAY NOT LIST<br>NON-CATEGORY ITEMS. (Limit 500 words) (Format:  | 06033<br>Website, Webhosting, Web design,  |
| 29<br>30                         | Primary Address Zip<br>Search Words:  | Primary Address Zip<br>Please list search words to be posted in the TIPS<br>database about your company that TIPS website users<br>might search. Words may be product names,<br>manufacturers, or other words associated with the<br>category of award. YOU MAY NOT LIST<br>NON-CATEGORY ITEMS. (Limit 500 words) (Format:<br>product, paper, construction, manufacturer name, etc.)<br>Do you wish to be eligible to participate in a TIPS contract<br>in which a TIPS member utilizes federal funds on contracts  | 06033<br>Website, Webhosting, Web design,<br>Content Management System, Web,                                   |
| 29<br>30<br>31                   | Primary Address Zip<br>Search Words:<br>Yes - No  | Primary Address Zip<br>Please list search words to be posted in the TIPS<br>database about your company that TIPS website users<br>might search. Words may be product names,<br>manufacturers, or other words associated with the<br>category of award. YOU MAY NOT LIST<br>NON-CATEGORY ITEMS. (Limit 500 words) (Format:<br>product, paper, construction, manufacturer name, etc.)<br>Do you wish to be eligible to participate in a TIPS contract<br>in which a TIPS member utilizes federal funds on contracts<br>exceeding \$100,000? (Non-Construction)<br>Certification of Residency (Required by the State of<br>Texas) Company submitting bid is a Texas resident  | 06033<br>Website, Webhosting, Web design,<br>Content Management System, Web,<br>Yes                            |
| 29<br>30<br>31<br>32             | Primary Address Zip<br>Search Words:<br>Yes - No<br>Yes - No  | Primary Address Zip<br>Please list search words to be posted in the TIPS<br>database about your company that TIPS website users<br>might search. Words may be product names,<br>manufacturers, or other words associated with the<br>category of award. YOU MAY NOT LIST<br>NON-CATEGORY ITEMS. (Limit 500 words) (Format:<br>product, paper, construction, manufacturer name, etc.)<br>Do you wish to be eligible to participate in a TIPS contract<br>in which a TIPS member utilizes federal funds on contracts<br>exceeding \$100,000? (Non-Construction)<br>Certification of Residency (Required by the State of<br>Texas) Company submitting bid is a Texas resident<br>bidder?   | 06033<br>Website, Webhosting, Web design,<br>Content Management System, Web,<br>Yes<br>No                      |
| 29<br>30<br>31<br>32<br>33       | Primary Address Zip<br>Search Words:<br>Yes - No<br>Yes - No<br>Company Residence (City)                              | Primary Address Zip<br>Please list search words to be posted in the TIPS<br>database about your company that TIPS website users<br>might search. Words may be product names,<br>manufacturers, or other words associated with the<br>category of award. YOU MAY NOT LIST<br>NON-CATEGORY ITEMS. (Limit 500 words) (Format:<br>product, paper, construction, manufacturer name, etc.)<br>Do you wish to be eligible to participate in a TIPS contract<br>in which a TIPS member utilizes federal funds on contracts<br>exceeding \$100,000? (Non-Construction)<br>Certification of Residency (Required by the State of<br>Texas) Company submitting bid is a Texas resident<br>bidder?<br>Vendor's principal place of business is in the city of?  | 06033<br>Website, Webhosting, Web design,<br>Content Management System, Web,<br>Yes<br>No<br>Glastonbury<br>CT |
| 29<br>30<br>31<br>32<br>33<br>34 | Primary Address Zip<br>Search Words:<br>Yes - No<br>Yes - No<br>Company Residence (City)<br>Company Residence (State) | <ul> <li>Primary Address Zip</li> <li>Please list search words to be posted in the TIPS database about your company that TIPS website users might search. Words may be product names, manufacturers, or other words associated with the category of award. YOU MAY NOT LIST NON-CATEGORY ITEMS. (Limit 500 words) (Format: product, paper, construction, manufacturer name, etc.)</li> <li>Do you wish to be eligible to participate in a TIPS contract in which a TIPS member utilizes federal funds on contracts exceeding \$100,000? (Non-Construction)</li> <li>Certification of Residency (Required by the State of Texas) Company submitting bid is a Texas resident bidder?</li> <li>Vendor's principal place of business is in the city of?</li> <li>Vendor's principal place of business is in the state of?</li> <li>(Required by the State of Texas) My firm is, as outlined on PAGE 5 in the Instructions to Bidders document:</li> </ul> | 06033<br>Website, Webhosting, Web design,<br>Content Management System, Web,<br>Yes<br>No<br>Glastonbury<br>CT |

| 38 | Pricing Information:              | Pricing information section. (Questions 39 - 42)  | (No Response Required) |
|----|-----------------------------------|---|------------------------|
| 39 | Yes - No                          | In addition to the typical unit pricing furnished herein, the<br>Vendor agrees to furnish all current and future products at<br>prices that are proportionate to Dealer Pricing. If answer is<br>NO, include a statement detailing how pricing for TIPS<br>participants would be calculated in the PRICING document<br>that is uploaded to the "Response Attachments" PRICING<br>section.   | Yes                    |
| 40 | Yes - No                          | Pricing submitted includes the TIPS administration fee?   | No                     |
| 41 | Yes - No                          | Vendor agrees to remit to TIPS the required administration fee?   | Yes                    |
| 42 | Yes - No                          | Additional discounts to TIPS members for bulk quantities<br>or scope of work?   | No                     |
| 43 | Start Time                        | Average start time after receipt of customer order is<br>working days?  | 3                      |
| 44 | Years Experience                  | Company years experience in this category?  | 19                     |
| 45 | Resellers:                        | Does the vendor have resellers that it will name under this contract? (If applicable, vendor should download the Reseller/Dealers spreadsheet from the Attachments section, fill out the form and submit the document in the "Response Attachments" RESELLERS section.  | No                     |
| 46 | Prices are guaranteed for?        | (Month(s), Year(s), or Term of Contract) (Standard term is "Term of Contract")  | Term of Contract       |
| 47 | Right of Refusal                  | Does the proposing vendor wish to reserve the right not to<br>perform the awarded agreement with a TIPS member at<br>your discretion?   | Yes                    |
| 48 | NON-COLLUSIVE BIDDING CERTIFICATE | By submission of this bid or proposal, the Bidder certifies that:   | (No Response Required) |
|    |                                   | <ol> <li>This bid or proposal has been independently arrived<br/>at without collusion with any other Bidder or with any<br/>Competitor;</li> <li>This bid or proposal has not been knowingly<br/>disclosed and will not be knowingly disclosed, prior to the<br/>opening of bids, or proposals for this project, to any other<br/>Bidder, Competitor or potential competitor:</li> <li>No attempt has been or will be made to induce any<br/>other person, partnership or corporation to submit or not<br/>to submit a bid or proposal;</li> <li>The person signing this bid or proposal certifies that<br/>he has fully informed himself regarding the accuracy of the<br/>statements contained in this certification, and under the<br/>penalties being applicable to the Bidder as well as to the<br/>person signing in its behalf. Not a negotiable term. Failure<br/>to agree will render your proposal non-responsive and it<br/>will not be considered.</li> </ol> |                        |

| 49 | CONFLICT OF INTEREST QUESTIONNAIRE -<br>FORM CIQ                        | If you have a conflict of interest as described in this form<br>or the Local Government Code Chapter 176, cited therein-<br>you are required to complete and file with TIPS, Richard<br>Powell, 4845 US Highway 271 North, Pittsburg, Texas<br>75686   | No                     |
|----|---|--|------------------------|
|    |   | You may find the Blank CIQ form on our website at:   |                        |
|    |   | Copy and Paste the following link into a new browser or<br>tab:<br>https://www.tips-usa.com/assets/documents/docs/CIQ.pdf  |                        |
|    |   | Do you have any conflicts under this statutory requirement?  |                        |
| 50 | Filing of Form CIQ  | If yes (above), have you filed a form CIQ as directed here?  |                        |
| 51 | Regulatory Standing   | I certify to TIPS for the proposal attached that my<br>company is in good standing with all governmental<br>agencies Federal or state that regulate any part of our<br>business operations. If not, please explain in the next<br>attribute question.  | Yes                    |
| 52 | Regulatory Standing   | Regulatory Standing explanation of no answer.  |                        |
| 53 | Antitrust Certification Statements (Tex.<br>Government Code § 2155.005) | By submission of this bid or proposal, the Bidder certifies that:  | (No Response Required) |
|    |   | <ul> <li>I affirm under penalty of perjury of the laws of the State of Texas that:</li> <li>(1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;</li> <li>(2) In connection with this bid, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. &amp; Comm. Code Chapter 15;</li> <li>(3) In connection with this bid, neither I nor any representative of the Company has violated any federal antitrust law;</li> <li>(4) Neither I nor any representative of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.</li> </ul> |                        |

Instructions for Certification:

1. By agreeing to the form, the prospective lower tier participant is providing the certification set out on the form in accordance with these instructions.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies, including suspension and / or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

4. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participants," "person," "primary covered transaction," "principal," "proposal" and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to

which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this form that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this form that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction" without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible or voluntarily excluded from participation in this transaction, in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies,

#### (No Response Required)

including suspension and / or debarment.

| 55 | Suspension or Debarment Certification          | <ul> <li>Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the governmentwide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive</li> <li>Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.</li> <li>By submitting this offer and certifying this section, this bidder:</li> <li>Certifies that no suspension or disbarment is in place, which would preclude receiving a federally funded contract as described above.</li> </ul>   | Yes |
|----|--|---|-----|
| 56 | Non-Discrimination Statement and Certification | In accordance with Federal civil rights law and U.S.<br>Department of Agriculture (USDA) civil rights regulations<br>and policies, the USDA, its Agencies, offices, and<br>employees, and institutions participating in or<br>administering USDA programs are prohibited from<br>discriminating based on race, color, national origin,<br>religion, sex, gender identity (including gender expression),<br>sexual orientation, disability, age, marital status,<br>family/parental status, income derived from a public<br>assistance program, political beliefs, or reprisal or<br>retaliation for prior civil rights activity, in any program or<br>activity conducted or funded by USDA (not all bases apply<br>to all programs). Remedies and complaint filing deadlines<br>vary by program or incident.<br>Persons with disabilities who require alternative means of<br>communication for program information (e.g., Braille, large<br>print, audiotape, American Sign Language, etc.) should<br>contact the responsible Agency or USDA's TARGET<br>Center at (202) 720-2600 (voice and TTY) or contact<br>USDA through the Federal Relay Service at (800)<br>877-8339. Additionally, program information may be made<br>available in languages other than English.<br>To file a program discrimination complaint, complete the<br>USDA Program Discrimination Complaint Form, AD-3027,<br>found online at How to File a Program Discrimination<br>Complaint and at any USDA office or write a letter<br>addressed to USDA and provide in the letter all of the<br>information requested in the form. To request a copy of<br>the complaint form, call (866) 632-9992. Submit your<br>completed form or letter to USDA by: (1) mail: U.S.<br>Department of Agriculture, Office of the Assistant<br>Secretary for Civil Rights, 1400 Independence Avenue,<br>SW, Washington, D.C. 20250-9410; (2) fax: (202)<br>690-7442; or (3)<br>email: program.intake@usda.gov.<br>(Title VI of the Education Amendments of 1972; Section<br>504 of the Rehabilitation Act of 1973; the Age<br>Discrimination Act of 1975; Title 7 CFR Parts 15, 15a, and<br>15b; the Americans with Disabilities Act; and FNS<br>Instruction 113-1, Civil Rights Complian | Yes |

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. I

|    |   | certify that in the performance of a contract with TIPS or<br>its members, that our company will conform to the<br>foregoing anti-discrimination statement and comply with<br>the cited law and regulations.   |                        |
|----|---|--|------------------------|
| 57 | 2 CFR PART 200 Contract Provisions<br>Explanation | Required Federal contract provisions of Federal<br>Regulations for Contracts for contracts with ESC Region 8<br>and TIPS Members:<br>The following provisions are required to be in place and<br>agreed if the procurement is funded in any part with federal<br>funds.<br>The ESC Region 8 and TIPS Members is the subgrantee<br>or Subrecipient by definition. The federal Rule numbering<br>or identification below is only for reference purpose on this<br>form and does not identify an actual Federal designation<br>or location of the rule. The Rules are located in 2 CFR<br>PART 200 - Appendix II to Part 200—Contract Provisions<br>for Non-Federal Entity Contracts Under Federal Awards at<br>2 CFR PART 200.<br>In addition to other provisions required by the Federal<br>agency or non-Federal entity, all contracts made by the<br>non-Federal entity under the Federal award must contain<br>provisions covering the following, as applicable.   | (No Response Required) |
| 58 | 2 CFR PART 200 (A) Contracts                      | Contracts for more than the simplified acquisition threshold<br>currently set at \$150,000, which is the inflation adjusted<br>amount determined by the Civilian Agency Acquisition<br>Council and the Defense Acquisition Regulations Council<br>(Councils) as authorized by 41 U.S.C. 1908, must address<br>administrative, contractual, or legal remedies in instances<br>where contractors violate or breach contract terms, and<br>provide for such sanctions and penalties as appropriate.<br>Notice: Pursuant to Federal Rule (A) above, when federal<br>funds are expended by ESC Region 8 and TIPS Members,<br>ESC Region 8 and TIPS Members reserves all rights and<br>privileges under the applicable laws and regulations with<br>respect to this procurement in the event of breach of<br>contract by either party.<br>Does vendor agree?   | Yes                    |
| 59 | 2 CFR PART 200 (B) Termination                    | Termination for cause and for convenience by the grantee<br>or subgrantee including the manner by which it will be<br>effected and the basis for settlement. (All contracts in<br>excess of \$10,000)<br>Pursuant to Federal Rule (B) above, when federal funds<br>are expended by ESC Region 8 and TIPS Members, ESC<br>Region 8 and TIPS Members reserves the right to<br>terminate any agreement in excess<br>of \$10,000 resulting from this procurement process for<br>cause after giving the vendor an appropriate opportunity<br>and up to 30 days, to cure the causal breach of terms and<br>conditions. ESC Region 8 and<br>TIPS Members reserves the right to terminate any<br>agreement in excess of \$10,000 resulting from this<br>procurement process for convenience with 30 days notice<br>in writing to the awarded vendor. The vendor<br>would be compensated for work performed and goods<br>procured as of the termination date if for convenience of<br>the ESC Region 8 and TIPS Members. Any award under<br>this procurement process is not exclusive and the ESC<br>Region 8 and TIPS reserves the right to purchase goods<br>and services from other vendors when it is in the best<br>interest of the ESC Region 8 and TIPS.<br>Does vendor agree? | Yes                    |

#### 2 CFR PART 200 (H) Debarment and 61 Suspension

| 62 | 2 CFR PART 200 (I) Byrd Anti-Lobbying |
|----|---------------------------------------|
|    | Amendment                             |

Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended-Contracts and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA). Pursuant to Federal Rule (G) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires that the proposer certify that during the term of an award by the ESC Region 8 and TIPS Members resulting from this procurement process the vendor agrees to the terms listed and referenced therein. Does vendor agree? Debarment and Suspension (Executive Orders 12549 and Yes 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the governmentwide exclusions in the System for Award Management (SAM),

in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549. Pursuant to Federal Rule (H) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that during the term of an award by the ESC Region 8 and TIPS Members resulting for this procurement process the vendor certifies that they are not debarred from receiving a contract from the federal government as provided therein.

Does vendor agree?

Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)-Contractors that apply or bid for an award exceeding \$100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer

or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any

Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

Pursuant to Federal Rule (I) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that during the term and after the awarded term of an award by the ESC Region 8 and TIPS Members resulting for this procurement process the vendor certifies to the terms included or referenced therein. Does vendor agree?

Yes

Yes

Federal Rule (12) Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$100,000) Pursuant to Federal Rule (12) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that in performance of the contracts, subcontracts, and subgrants of amounts in excess of \$100,000, the vendor will be in compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). Does vendor certify that it is in compliance with the Clean Air Act?

64 2 CFR PART 200 Procurement of Recovered Materials A non-Federal entity that is a state agency or agency of a Yes political subdivision of a state and its contractors must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with

maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

Does vendor certify that it is in compliance with the Solid Waste Disposal Act as described above?

66 Remedies

The ESC Region 8 and TIPS is a Texas Political Subdivision and a local governmental entity; therefore, is prohibited from indemnifying third parties pursuant to the Texas Constitution (Article 3, Section 52) except as specifically provided by law or as ordered by a court of competent jurisdiction. A provision in a contract to indemnify or hold a party harmless is a

a contract to indemnify or hold a party harmless is a promise to pay for any expenses the indemnified party incurs, if a specified

event occurs, such as breaching the terms of the contract or negligently

performing duties under the contract. Article III, Section 49 of the Texas Constitution states that "no debt shall be created by or on

behalf of the State ... " The Attorney General has counseled that a contractually imposed obligation of indemnity creates a "debt" in

the constitutional sense. Tex. Att'y Gen. Op. No. MW-475 (1982). Contract clauses which require the System or institutions to

indemnify must be deleted or qualified with "to the extent permitted by the Constitution and Laws of the State of Texas." Liquidated

damages, attorney's fees, waiver of vendor's liability, and waiver of statutes of limitations clauses should also be deleted or qualified

with "to the extent permitted by the Constitution and laws of State of Texas."

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree to these terms?

The parties shall be entitled to exercise any right or remedy available to it either at law or in equity, subject to

Yes, I Agree

the choice of law, venue and service of process clauses limitations agreed herein. Nothing in this agreement shall commit the TIPS to an arbitration resolution

of any disagreement under any circumstances. Any Claim arising out of or related to the Contract, except for those specifically waived

under the terms of the Contract, may, after denial of the Board of Directors, be subject to mediation at the request of either party. Any

issues not resolved hereunder must be referred to non-binding mediation to be conducted by a mutually agreed upon mediator as a

prerequisite to the filing of any lawsuit over such issue(s). The parties shall share the mediator's fee and any associated filing fee

equally. Mediation shall be held in Camp or Titus County, Texas. Agreements reached in mediation shall be reduced to writing, and

will be subject to the approval by the District's Board of Directors, signed by the Parties if approved by the Board of Directors, and, if

signed, shall thereafter be enforceable as provided by the laws of the State of Texas.

Do you agree to these terms?

67 Remedies Explanation of No Answer

| 68 | Choice of Law  | This agreement and any addenda or other additions and<br>all contracts or awards resulting from this procurement<br>process, however described, shall be governed by,<br>construed and enforced in accordance with the laws of the<br>State of Texas, regardless of any conflict of laws<br>principles.<br>Not a negotiable term. Failure to agree will render your<br>proposal non-responsive and it will not be considered. Do<br>you agree to these terms?   | Yes          |
|----|--|---|--------------|
| 69 | Jurisdiction and Service of Process                        | Any Proceeding arising out of or relating to this<br>procurement process or any contract issued by TIPS<br>resulting from or any<br>contemplated transaction shall be brought in a court of<br>competent jurisdiction in Camp County, Texas and each of<br>the parties<br>irrevocably submits to the exclusive jurisdiction of said<br>court in any such proceeding, waives any objection it may<br>now or hereafter<br>have to venue or to convenience of forum, agrees that all<br>claims in respect of the Proceeding shall be heard and<br>determined only in<br>any such court, and agrees not to bring any proceeding<br>arising out of or relating to this procurement process or<br>any contract resulting<br>from or any contemplated transaction in any other court.<br>The parties agree that either or both of them may file a<br>copy of this paragraph<br>with any court as written evidence of the knowing,<br>voluntary and freely bargained for agreement between the<br>parties irrevocably to<br>waive any objections to venue or to convenience of forum.<br>Process in any Proceeding referred to in the first sentence<br>of this Section<br>may be served on any party anywhere in the world. Venue<br>clauses in contracts with TIPS members may be<br>determined by the parties.<br>Not a negotiable term. Failure to agree will render your<br>proposal non-responsive and it will not be considered. Do<br>you agree to these terms? | Yes          |
| 70 | Alternative Dispute Resolution                             | Prior to filing of litigation, the parties may select<br>non-binding mediation as a method of conflict resolution for<br>issues arising out of or relating to this procurement<br>process or any contract resulting from or any<br>contemplated transaction. The parties agree that if<br>nonbinding<br>mediation is chosen as a resolution process, the parties<br>must agree to the chosen mediator(s) and that all<br>mediation venue shall be at a location in Camp or Titus,<br>County, Texas agreed by the parties. The parties agree to<br>share equally the cost of the mediation process and venue<br>cost.<br>Do you agree to these terms?  | Yes, I Agree |
| 71 | Alternative Dispute Resolution Explanation of No<br>Answer |   |              |
| 72 | Infringement(s)  | The successful vendor will be expected to indemnify and<br>hold harmless the TIPS and its employees, officers,<br>agents, representatives, contractors, assignees and<br>designees from any and all third party claims and<br>judgments involving infringement of patent, copyright,<br>trade secrets, trade or service marks, and any other<br>intellectual or intangible property rights in connection with<br>the vendor's proposal or ultimate contracts awarded and<br>approved.   | Yes, I Agree |

Do you agree to these terms?

#### 73 Infringement(s) Explanation of No Answer

| 74 | Acts or Omissions                          | The successful vendor will be expected to indemnify and<br>hold harmless the TIPS, its officers, employees, agents,<br>representatives, contractors, assignees and designees<br>from and against any and all liability, actions, claims,<br>demands or suits, and all related costs, attorney's fees and<br>expenses arising out of, or resulting from any acts or<br>omissions of the vendor or its agents, employees,<br>subcontractors, or suppliers in the execution or<br>performance of any agreements<br>ultimately made by TIPS and the vendor.<br>Do you agree to these terms?   | Yes, I Agree |
|----|--|---|--------------|
| 75 | Acts or Omissions Explanation of No Answer |   |              |
| 76 | Contract Governance                        | Any contract made or entered into by the TIPS is subject<br>to and is to be governed by Section 271.151 et seq, Tex<br>Loc Gov't Code. Otherwise, TIPS does not waive its<br>governmental immunities from suit or liability except to the<br>extent expressly waived by other applicable laws in clear<br>and unambiguous language.   | Yes          |
| 77 | Payment Terms and Funding Out Clause       | Payment Terms:<br>TIPS members pay net 30 or at point of sale and complies<br>with the State of Texas payment law, Texas Government<br>Code, Chapter 2251. See statute for specifics or consult<br>your legal counsel. These are minimum terms required of<br>the TIPS member in Texas by law and the parties may<br>negotiate custom payment terms as desired provided they<br>do not violate the statutory requirements. Statutory or<br>binding regulations control TIPS members in this contract.<br>Funding out Clause:<br>Pursuant to Texas Local Government Code Sec. 271.903,<br>any proposal offer accepted by TIPS and its members and<br>all contracts to be approved are subject to the budgeting<br>and appropriation of then currently available funds. See<br>statute for specifics or consult your legal counsel.<br>Not a negotiable term. Failure to agree will render your<br>proposal non-responsive and it will not be considered. Do<br>you agree to these terms? | Yes          |

78 Insurance and Fingerprint Requirements Information

#### Insurance

If applicable and your staff will be on TIPS member premises for delivery, training or installation etc. and/or with an automobile, you must carry automobile insurance as required by law. You may be asked to provide proof of insurance.

Fingerprint

It is possible that a vendor may be subject to Chapter 22 of the Texas Education Code. The Texas Education Code, Chapter 22, Section 22.0834. Statutory language may be found at: http://www.statutes.legis.state.tx.us/

If the vendor has staff that meet both of these criterion: (1) will have continuing duties related to the contracted services; and

(2) has or will have direct contact with students Then you have "covered" employees for purposes of completing the attached form.

TIPS recommends all vendors consult their legal counsel for guidance in compliance with this law. If you have questions on how to comply, see below. If you have questions on compliance with this code section, contact the Texas Department of Public Safety Non-Criminal Justice Unit, Access and Dissemination Bureau, FAST-FACT at

NCJU@txdps.state.tx.us and you should send an email identifying you as a contractor to a Texas Independent School District or ESC Region 8 and TIPS. Texas DPS phone number is (512) 424-2474.

See form in the next attribute to complete entitled: Texas Education Code Chapter 22 Contractor Certification for Contractor Employees 79 Texas Education Code Chapter 22 Contractor Certification for Contractor Employees Introduction: Texas Education Code Chapter 22 requires entities that contract with school districts to provide services to obtain criminal history record information regarding covered employees. Contractors must certify to the district that they have complied. Covered employees with disqualifying criminal histories are prohibited from serving at a school district. Definitions: Covered employees: Employees of a

contractor or subcontractor who have or will have continuing duties related to the service to be performed at the District and have or will have direct contact with students. The District will be the final arbiter of what constitutes direct contact with students. Disqualifying criminal history: Any conviction or other criminal history information designated by the District, or one of the following offenses, if at the time of the offense, the victim was under 18 or enrolled in a public school: (a) a felony offense under Title 5, Texas Penal Code; (b) an offense for which a defendant is required to register as a sex offender under Chapter 62. Texas Code of Criminal

a sex offender under Chapter 62, Texas Code of Criminal Procedure; or (c) an equivalent offense under federal law or the laws of another state.

I certify that:

NONE (Section A) of the employees of Contractor and any subcontractors are covered employees, as defined above. If this box is checked, I further certify that Contractor has taken precautions or imposed conditions to ensure that the employees of Contractor and any subcontractor will not become covered employees. Contractor will maintain these precautions or conditions throughout the time the contracted services are provided.

OR

SOME (Section B) or all of the employees of Contractor and any subcontractor are covered employees. If this box is checked, I further certify that:

(1) Contractor has obtained all required criminal history record information regarding its covered employees. None of the covered employees has a disqualifying criminal history.

(2) If Contractor receives information that a covered employee subsequently has a reported criminal history, Contractor will immediately remove the covered employee from contract duties and notify the District in writing within 3 business days.

(3) Upon request, Contractor will provide the District with the name and any other requested information of covered employees so that the District may obtain criminal history record information on the covered employees.

(4) If the District objects to the assignment of a covered employee on the basis of the covered employee's criminal history record information, Contractor agrees to discontinue using that covered employee to provide services at the District.

Noncompliance or misrepresentation regarding this certification may be grounds for contract termination.

80 Solicitation Deviation/Compliance

Does the vendor agree with the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation? Some

Yes

| 81 | Solicitation Exceptions/Deviations Explanation | If the bidder intends to deviate from the General<br>Conditions Standard Terms and Conditions or Item<br>Specifications listed in this proposal invitation, all such<br>deviations must be listed on this attribute, with complete<br>and detailed conditions and information included or<br>attached.<br>TIPS will consider any deviations in its proposal award<br>decisions, and TIPS reserves the right to accept or reject<br>any bid based upon any deviations indicated below or in<br>any attachments or inclusions.<br>In the absence of any deviation entry on this attribute, the<br>proposer assures TIPS of their full compliance with the<br>Standard Terms and Conditions, Item Specifications, and<br>all other information contained in this Solicitation. |   |
|----|--|---|---|
| 82 | Agreement Deviation/Compliance                 | Does the vendor agree with the language in the Vendor Agreement?  | No  |
| 83 | Agreement Exceptions/Deviations Explanation    | If the proposing Vendor desires to deviate form the Vendor<br>Agreement language, all such deviations must be listed on<br>this attribute, with complete and detailed conditions and<br>information included. TIPS will consider any deviations in<br>its proposal award decisions, and TIPS reserves the right<br>to accept or reject any proposal based upon any deviations<br>indicated below. In the absence of any deviation entry on<br>this attribute, the proposer assures TIPS of their full<br>compliance with the Vendor Agreement.  | 1. We have<br>instruction r<br>auto-renewa<br>page 3. Aut<br>much a requision<br>business in<br>of service w<br>as we cann<br>continue with<br>It appears |

a concern about the received regarding the al clause mentioned on to-renewal is pretty uirement for a SaaS order to avoid disruption when the contract expires not allow the service to ithout a contract in place. as if the primary motivation for not allowing an auto-renewal clause surrounds a concern regarding Non-Appropriations of funding. Perhaps this can be solved with language such as a Non-Appropriations Clause like this: If the Client fails to appropriate funds for the contract from one year to the next, the Client retains the continuing right to terminate the contract at the expiration of each of the Client's budgeting periods during the term of the Order, without penalty. In any case, we wanted to raise this point now knowing that we could likely find a resolution that works for both parties. 2. Indemnification - We recognize that in some jurisdictions (like Texas) public agencies cannot grant indemnity. We can live with that as long as it is either mutual indemnification or no indemnification for either party.

Response Total:



# **TIPS – The Interlocal Purchasing System**

Region 8 Education Service Center | 4845 US Hwy 271 North | Pittsburg, Texas 75686

Date: May 26, 2017

RE: 170306 – Technology Solutions Products and Services (Addendum 2)

This original bid closing date was extended from April 21, 2017 to April 27, 2017. Addendum 2 was issued on 4/7/2017. This addendum added a separate upload section for the price lists required for this RFP. Addendum 1 was issued 3/2/2017. This addendum corrected the wrong documents being uploaded with the RFP.

Sarah Bond

Sarah Bond

**Contracts Compliance Specialist** 

Screen shot from TIPS eBid System, showing history of RFP 170306 – Technology Solutions Products and Services (Addendum 2)

| Bid Audit History              |  |
|--------------------------------|--|
| <b>◆</b> Return                |  |
| Date Line                      | Description  |
| 4/24/2017 11:28 AM (CT) Header | Bid request unsealed by SBONDTIPS.   |
| 4/21/2017 03:00 PM (CT) Header | Bid request dosed by the system.   |
|                                | Addendum issued by the system.   |
| 4/7/2017 11:53 AM (CT) Header  | Addendum published by RPOWELLTIPS, Reason: TIPS added an upload section for the Pricing Spreadsheet #2. Both pricing spreadsheets are required.  |
| 4/7/2017 11:38 AM (CT) Header  | Bid Request Information Copied from Bid '170306 Addendum 1' by RPOWELLTIPS.  |
| 3/2/2017 12:14 PM (CT) Header  | Addendum issued by the system.   |
| 3/2/2017 12:14 PM (CT) Header  | Addendum published by RPOWELLTIPS, Reason: TIPS inadvertently attached the incorrect documents for RFP 170306 and has issued this addendum to correct the problem. We apologize for the inconvenience. |
| 3/2/2017 12:00 PM (CT) Header  | Bid Request Information Copied from Bid '170306' by RPOWELLTIPS.   |
| 3/2/2017 09:04 AM (CT) Header  | Bid message sent to 'Invited and Responding Suppliers'   |
| 3/2/2017 08:04 AM (CT) Header  | Bid request issued by the system.  |
| 2/28/2017 09:29 AM (CT) Header | Bid request published by RPOWELLTIPS Issue time adjusted by the system to balance workload.  |
| 2/28/2017 09:22 AM (CT) Header | Bid Request Information Copied from Bid '444444' by RPOWELLTIPS.   |
| 2/28/2017 09:22 AM (CT) Header | Bid Request created by RPOWELLTIPS.  |
| Items 1-13 shown of 13         |  |
| Addendum Audit History         |  |
| <b>◆</b> Return                |  |
| Date Line                      | Description  |
| 4/7/2017 11:38 AM (CT) Header  | Addendum 2 created for bid '170306' by RPOWELLTIPS.  |
| 3/2/2017 12:04 PM (CT) Header  | Attachment was added, File Name: 170306_Agreement.pdf Description: 'RFP 170306 Agreement' by RPOWELLTIPS.  |
| 3/2/2017 12:04 PM (CT) Header  | Attachment was added, File Name: '170306_Agreement_Signature_Form.pdf Description: 'RFP 170306 Agreement Signature Form' by RPOWELLTIPS.   |
| 3/2/2017 12:03 PM (CT) Header  | Attachment was added, File Name: '170306_Base_Forms_Required.pdf' Description: 'RFP 170306 Required Base Forms' by RPOWELLTIPS.  |
| 3/2/2017 12:03 PM (CT) Header  | Attachment was added, File Name: '170306_Pricing_form_1.xlsx' Description: 'RFP 170306 Pricing Form #1 Spreadsheet' by RPOWELLTIPS.  |
| 3/2/2017 12:02 PM (CT) Header  | Attachment was added, File Name: '170306_Pricing_form_2.xlsx' Description: 'RFP 170306 Pricing Form #2 Spreadsheet' by RPOWELLTIPS.  |
| 3/2/2017 12:01 PM (CT) Header  | Attachment was added, File Name: '170306_RFP.pdf' Description: 'RFP 170306 Specifications and Instructions' by RPOWELLTIPS.  |
| 3/2/2017 12:00 PM (CT) Header  | Attachment '170305_Agreement.pdf' was deleted by RPOWELLTIPS.  |
| 3/2/2017 12:00 PM (CT) Header  | Attachment '170305_Agreement_Signature_Form.pdf' was deleted by RPOWELLTIPS.   |
| 3/2/2017 12:00 PM (CT) Header  | Attachment '170305_Pricing_form_1.xlsx' was deleted by RPOWELLTIPS.  |
| 3/2/2017 12:00 PM (CT) Header  | Attachment '170305_Pricing_form_2.xlsx' was deleted by RPOWELLTIPS.  |
| 3/2/2017 12:00 PM (CT) Header  | Attachment '170305_Base_Forms_Required.pdf' was deleted by RPOWELLTIPS.  |
| 3/2/2017 12:00 PM (CT) Header  | Attachment '170305_RFP.pdf' was deleted by RPOWELLTIPS.  |
| 3/2/2017 12:00 PM (CT) Header  | Addendum 1 created for bid '170306' by RPOWELLTIPS.  |
| Items 1-14 shown of 14         |  |
|                                |  |

#### REFERENCES

Please provide three (3) references, preferably from school districts or other governmental entities who have used your services within the last three years. Additional references may be required. <u>DO NOT INCLUDE TIPS EMPLOYEES AS A REFERENCE.</u>

You may provide more than three (3) references.

| Entity Name      | Contact Person  | Email                     | Phone              |
|------------------|-----------------|---------------------------|--------------------|
| Mansfield ISD    | Alicia Alford   | aliciaalford@misdmail.org | (817) 299-6348     |
| Barbers Hill ISD | Carla Rabalais  | crabalais@bhisd.net       | 281.576.2221 x1220 |
| Garland ISD      | Jasmine Preston | jdpresto@garlandisd.net   | (972) 487-3265     |
|                  |                 |                           |                    |
|                  |                 |                           |                    |
|                  |                 |                           |                    |
|                  |                 |                           |                    |
|                  |                 |                           |                    |
|                  |                 |                           |                    |
|                  |                 |                           |                    |

#### **Certification Regarding Lobbying**

Applicable to Grants, Subgrants, Cooperative Agreements, and Contracts Exceeding \$100,000 in Federal Funds.

Submission of this certification is a prerequisite for making or entering into this transaction and is imposed by section 1352, Title 31, U.S. Code. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "disclosure Form to Report Lobbying," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all covered subawards exceeding \$100,000 in Federal funds at all appropriate tiers and that all subrecipients shall certify and disclose accordingly.

Name/Address of Organization

Name/Title of Submitting Official

~~~ Signature

Date

#### FELONY CONVICTION NOTICE

Statutory citation covering notification of criminal history of contractor is found in the Texas Education Code #44.034. Following is an example of a felony conviction notice:

State of Texas Legislative Senate Bill No. 1, Section 44.034, Notification of Criminal History, Subsection (a), states "a person or business entity that enters into a contract with a school district or ESC 8/TIPS must give advance notice to the district or ESC 8/TIPS if the person or an owner or operator of the business entity has been convicted of a felony. The notice must include a general description of the conduct resulting in the conviction of a felony."

Subsection (b) states "a school district may terminate a contract with a person or business entity if the district determines that the person or business entity failed to give notice as required by Subsection (a) or misrepresented the conduct resulting in the conviction. The district must compensate the person or business entity for services performed before the termination of the contract."

#### THIS NOTICE IS NOT REQUIRED OF A PUBLICLY-HELD CORPORATION

Complete only one of the three below: A or B or C.

I, the undersigned agent for the firm named below, certify that the information concerning notification of felony convictions has been reviewed by me and the following information furnished is true to the best of my knowledge.

Official: John Doornbos

Print Authorized Company Official's Name

A. My firm is a publicly held corporation; therefore, this reporting requirement is not applicable.

Signature of Authorized Company Official:

B. My firm is not owned nor operated by anyone who has been convicted of a felony:

Signature of Authorized Company Official:

C. My firm is owned or operated by the following individual(s) who has/have been convicted of a felony:

Name of Felon(s):

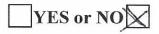
Details of Conviction(s):

Signature of Authorized Company Official:

#### <u>Federal Requirements for Procurement and Contracting with small and minority</u> <u>businesses, women's business enterprises, and labor surplus area firms.</u>

The Education Service Center Region 8 and TIPS anticipate possibly using federal funds for procurement under this potential award and is required to obtain the following compliance assurance.

1. Will you be subcontracting any of your work under this award if you are successful? (Circle one)



2. If yes, do you agree to comply with the following federal requirements? (Circle one)

| YES | or | NO |  |
|-----|----|----|--|
|     |    |    |  |

2 CFR §200.321 Contracting with small and minority businesses, women's business enterprises, and labor surplus area firms.

(a) The non-Federal entity must take all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

(b) Affirmative steps must include:

(1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;

(2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;

(3) Dividing total requirements, when economically feasible, into

smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;

(4) Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises;

(5) Using the services and assistance, as appropriate, of such organizations as the Small Business

Administration and the Minority Business Development Agency of the Department of Commerce ; and (6) Requiring the prime contractor, if subcontracts are to be let, to take the affirmative steps listed in paragraphs (1) through (5) of this section.

Company Name Active Internet Technologies; dba Finalsite. Print name of authorized representative John Doombos Signature of authorized representative Date 4/11/2017

#### FAILURE TO PROPERLY COMPLETE THIS FORM AND SUBMIT WITH YOUR RESPONSE MAY RESULT IN A WAIVER OF YOUR RIGHTS UNDER THE LAW TO MAINTAIN CONFIDENTIALITY TREATMENT OF SUBMITTED MATERIALS.

#### CONFIDENTIAL INFORMATION SUBMITTED IN RESPONSE TO COMPETITIVE PROCUREMENT REQUESTS OF EDUCATION SERVICE CENTER REGION 8 AND TIPS IS GOVERNED BY TEXAS GOVERNMENT CODE, CHAPTER 552

If you consider any portion of your proposal to be confidential information and not subject to public disclosure pursuant to Chapter 552 Tex Gov't Code or other law(s), you <u>must</u> make a <u>copy</u> of all claimed confidential materials within your **proposal and put this COMPLETED form as a cover sheet to said materials then scan, name "CONFIDENTIAL" and upload with your proposal submission**. (You must include the confidential information in the submitted proposal as well, the copy uploaded is to indicate which material in your proposal, if any, you deem confidential in the event the District receives a Public Information Request.) Education Service Center Region 8 and TIPS will follow procedures of controlling statute(s) regarding any claim of confidentiality and shall not be liable for any release of information required by law. Pricing of solicited product or service may be deemed as public information under Chapter 552 Tex Gov't Code. The Office of Texas Attorney General shall make the final determination whether the information held by Education Service Center Region 8 and TIPS is confidential and exempt from public disclosure.

I <u>DO NOT</u> desire to expressly waive any claim of confidentiality as to any and all information contained within our response to the competitive procurement process (e.g. RFP, CSP, Bid, RFQ, etc.) by completing the following and submitting this sheet with our response to Education Service Center Region 8 and TIPS. The attached contains material from our proposal that I classify and deem confidential under Texas Gov't Code Sec. 552 or other law(s) and I invoke my statutory rights to confidential treatment of the enclosed materials:

| Acti       | ive h        | ternet -        | Technolog ;<br>ial status of mate | es: db       | a Fina     | alsite                        |      |
|------------|--------------|-----------------|-----------------------------------|--------------|------------|-------------------------------|------|
| Name of co | ompany cla   | iming confident | ial status of mate                | erial        | 0          | $\sim$                        |      |
| John       | Doorr        | bos, Dir        | ector of S                        | ales         | A          | h                             | +    |
| Printed Na | me, Title, a | nd Signature of | authorized comp                   | bany officer | claiming c | onfidential status of materia | 1    |
| 655        | Winding      | Brook Dr.       | Glastonbu                         | ry CT        | 06033      | B 460 360 3830<br>Phone       | 8439 |
| Address    | 0            |                 | City                              | State        | ZIP        | Phone                         |      |
|            |              |                 |                                   |              |            |                               |      |

ATTACHED ARE COPIES OF see below PAGES OF CONFIDENTIAL MATERIAL FROM OUR PROPOSAL The excluded document is an Excel document called TIPS - Finalsite Software Pricing + Comparison Guides

**Express Waiver:** I desire to expressly waive any claim of confidentiality as to any and all information contained within our response to the competitive procurement process (e.g. RFP, CSP, Bid, RFQ, etc.) by completing the following and submitting this sheet with our response to Education Service Center Region 8 and TIPS.

Name of company expressly waiving confidential status of material

Printed Name, Title, and Signature of authorized company officer expressly waiving confidential status of material

Address



### Finalsite Warranty and Support Description

One of our largest investment areas is support, and our nearly-perfect rating for support tickets in the last 12 months shows that our clients are thrilled with how we help them succeed. With team members in Connecticut and around the world to assist in every time zone, we never outsource our support, so you can always be sure you're talking to someone who knows your school.

Finalsite's software and website designs are warranted against material defects for the life of your contract. For 30 days following completion of your new website's Deployment process, you may report design defects directly to your Deployment Project Manager. Following that 30 days, design defects or software defects may be reported to the Finalsite Support Team via ticketing system accessible from within Finalsite, email, or phone. A Standard Support plan provides two methods of phone support access: 1) submission of a Normal or Urgent voicemail support ticket via the toll-free Support line, and 2) submission of a callback request via the Support ticketing system. If direct on-demand phone support is required, an upgrade to a Priority Support plan could be purchased (see description of Support Plan tiers below).

Users can expect a response to submitted Support requests of Normal urgency within 1 business day, while a response to an Urgent request may be expected within 1 hour, 7 days a week. Resolution times average less than 3 business days, although this time can vary widely according to complexity of the solution, severity of the client impact, and time-sensitivity of the client impact. There is no charge for Support assistance with product questions or resolution of defects, but requests for non-defect elective services will be provided a flat-rate quote based upon estimated hours required, level of expertise required, and required turnaround time.

All users also have access to the following self-help resources:

- A searchable Knowledge Base with 500+ FAQs, how-to guides, best practice suggestions, and troubleshooting tips
- A catalog of 100+ brief (less than 4 minute) targeted self-help videos
- An archive of past product training webinar recordings
- An online self-paced training portal with interactive training modules for current Finalsite products, with tracking of training modules completed available to users and their supervisors
- A user community where users can post questions to other Finalsite users

#### Support Plans:

#### Priority

Priority Ticket Routing for all problem tickets (defect, error, outage, etc.) Standard Ticket Routing for non-problem tickets (Ask A Question, Request A Service) 24/7 support for critical issues via ticketing system, email ticket, or voicemail ticket On-demand phone support with Standard Call Routing (during business hours)



Unlimited access to all Knowledgebase articles, help videos, and self-guided training materials CommunityVoice user community access

#### Standard

Standard Ticket Routing for all non-critical tickets 24/7 support for critical issues via ticketing system, email ticket, or voicemail ticket Phone support available by scheduled callback request only (24 calls per year) Unlimited access to all Knowledgebase articles, help videos, and self-guided training materials CommunityVoice user community access

#### Basic

Standard Ticket Routing for all non-critical tickets Unlimited support tickets for product defect or service outage issues Limit of 24 non-defect, non-outage tickets per year 24/7 support for critical issues via ticketing system, email ticket, or voicemail ticket Direct phone support not available Unlimited access to all Knowledgebase articles, help videos, and self-guided training materials CommunityVoice user community access