

TIPS VENDOR AGREEMENT

Between _____ and

(Company Name)

THE INTERLOCAL PURCHASING SYSTEM (TIPS)

For

RFP 170302 Furniture, Furnishings and Services

General Information

The Vendor Agreement (“Agreement”) made and entered into by and between The Interlocal Purchasing System (hereinafter referred to as “TIPS” respectfully) a government cooperative purchasing program authorized by the Region 8 Education Service Center, having its principal place of business at 4845 US Hwy 271 North, Pittsburg, Texas 75686. This Agreement consists of the provisions set forth below, including provisions of all Attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any Attachment, the provisions set forth shall control.

The vendor Agreement shall include and incorporate by reference this Agreement, the terms and conditions, special terms and conditions, any agreed upon amendments, as well as all of the sections of the solicitation as posted, including any addenda and the awarded vendor’s proposal. Once signed, if an awarded vendor’s proposal varies or is unclear in any way from the TIPS Agreement, TIPS, at its sole discretion, will decide which provision will prevail. Other documents to be included are the awarded vendor’s proposals, task orders, purchase orders and any adjustments which have been issued. If deviations are submitted to TISP by the proposing vendor as provided by and within the solicitation process, this Agreement may be amended to incorporate any agreed deviations.

The following pages will constitute the Agreement between the successful vendors(s) and TIPS. Bidders shall state, in a separate writing, and include with their proposal response, any required exceptions or deviations from these terms, conditions, and specifications. If agreed to by TIPS, they will be incorporated into the final Agreement.

Definitions

PURCHASE ORDER is the TIPS member’s approval providing the authority to proceed with the negotiated delivery order under the Agreement. Special terms and conditions as agreed to between the vendor and TIPS member will be added as addendums to the PO. Items such as certificate of insurance, bonding requirements, small or disadvantaged business goals are some of the addendums possible.

Terms and Conditions

Freight

All quotes to members shall provide a line item for cost for freight or shipping regardless if there is a charge or not. If no charge for freight or shipping, indicate by stating "No Charge" or "\$0" or other similar indication.

Warranty Conditions

All supplies equipment and services shall include manufacturer's minimum standard warranty unless otherwise agreed to in writing. Vendor shall be an authorized dealer, distributor or manufacturer for all products. All equipment proposed shall be new unless clearly stated in writing.

Customer Support

The Vendor shall provide timely and accurate customer support to TIPS members. Vendors shall respond to such requests within one (1) working day after receipt of the request. Vendor shall provide training regarding products and services supplied by the Vendor unless otherwise clearly stated in writing at the time of purchase. (Unless training is a line item sold or packaged and must be purchased with product.)

Agreements

All Agreements and agreements between Vendors and TIPS Members shall strictly adhere to the statutes that are set forth in the Uniform Commercial Code as most recently revised.

Agreements for purchase will normally be put into effect by means of a purchase order(s) executed by authorized agents of the participating government entities.

Davis Bacon Act requirements will be met when Federal Funds are used for construction and/or repair of buildings.

Tax exempt status

A taxable item sold, leased, rented to, stored, used, or consumed by any of the following governmental entities is exempted from the taxes imposed by this chapter:(1) the United States; (2) an unincorporated instrumentality of the United States; (3) a corporation that is an agency or instrumentality of the United States and is wholly owned by the United States or by another corporation wholly owned by the United States;(4) the State of Texas; (5) a Texas county, city, special district, or other political subdivision; or (6) a state, or a governmental unit of a state that borders Texas, but only to the extent that the other state or governmental unit exempts or does not impose a tax on similar sales of items to this state or a political subdivision of this state. Texas Tax Code § 151.309.

Assignments of Agreements

No assignment of Agreement may be made without the prior written approval of TIPS. Payment can only be made to the awarded Vendor or vendor assigned dealer.

Disclosures

1. Vendor affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this Agreement.
2. Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with participants in the TIPS program.
3. The vendor affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this Agreement.

Renewal of Agreements

The Agreement with TIPS is for one (1) year with an option for renewal for additional consecutive years as provided in the solicitation. Total term of Agreement can be up to the number of years provided in the solicitation, if sales are reported through the Agreement and both parties agree.

Automatic Renewal Clauses Incorporated in Awarded Vendor Agreements with TIPS Members Resulting from the Solicitation and with the Vendor Named in this Agreement.

No Agreement for goods or services with a TIPS member by the awarded vendor named in this Agreement that results from the solicitation award named in this Agreement, may incorporate an automatic renewal clause with which the TIPS member must comply. All renewal terms incorporated in an Agreement by the vendor with the TIPS member shall only be valid and enforceable when the vendor receives written confirmation by purchase order or executed Agreement issued by the TIPS member for any renewal period. The purpose of this clause is to avoid a TIPS member inadvertently renewing an Agreement during a period in which the governing body of the TIPS member has not properly appropriated and budgeted the funds to satisfy the Agreement renewal. This term is not negotiable and any Agreement between a TIPS member and a TIPS awarded vendor with an automatic renewal clause that conflicts with these terms is rendered void and unenforceable.

Shipments

The Vendor shall ship ordered products within a commercially reasonable time after the receipt of the order. If a product cannot be shipped within that time, the Vendor shall notify TIPS and

the requesting entity as to why the product has not shipped and shall provide an estimated shipping date, if applicable. TIPS or the requesting entity may cancel the order if estimated shipping time is not acceptable.

Invoices

The Vendor or vendor assigned dealer shall submit invoices, to the TIPS participant. Each invoice shall include the TIPS participant's purchase order number. The shipment tracking number or pertinent information for verification of TIPS participant receipt shall be made available upon request. The Vendor or vendor assigned dealer shall not invoice for partial shipments unless agreed to in writing in advance by TIPS and the TIPS participant.

Payments

The TIPS participant will make payments directly to the Vendor or vendor assigned dealer at net 30 days after receiving invoice.

Pricing

The Vendor agrees to provide pricing to TIPS and its participating governmental entities that is at least equal to the lowest pricing available to like cooperative purchasing customers and the pricing shall remain so throughout the duration of the Agreement.

The Vendor agrees to promptly lower the cost of any product purchased through TIPS following a reduction in the manufacturer or publisher's direct cost to the Vendor. Price increases will be honored according to the terms of the solicitation. However, the Vendor shall honor previous prices for thirty (30) days after written notification to TIPS of an increase.

All pricing submitted to TIPS shall include the participation fee, as provided in the solicitation, to be remitted to TIPS by the Vendor. Vendor will not show adding the fee to the invoice presented to customer. Failure to render the participation fee to TIPS shall constitute a breach of this agreement and shall be grounds for termination of this agreement and any other agreement held with TIPS.

Participation Fees

Vendor or vendor assigned dealer Agreements to pay the participation fee for all Agreement sales to TIPS on a monthly scheduled report. Vendor must login to the TIPS database and use the "Submission Report" section to report sales. The Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS Agreement. Failure to pay the participation fee will result in termination of Agreement. Please contact TIPS at tips@tips-usa.com or call (866) 839-8477 if you have questions about paying fees.

Indemnity

- 1. Indemnity for Personality Agreements.** Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's performance of this Agreement, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, invitees, whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.
- 2. Indemnity for Performance Agreements.** The Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees from and against all claims and suits for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and attorney's fees, arising out of, or resulting from, Vendor's work under this Agreement, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Vendor further agrees to indemnify and hold harmless and defend TIPS, TIPS member(s), officers and employees, from and against all claims and suits for injuries (including death) to an officer, employee, agent, subcontractors, supplier or equipment lessee of the Vendor, arising out of, or resulting from, Vendor's work under this Agreement whether or not such claims are based in whole or in part upon the negligent acts or omissions of the TIPS, TIPS member(s), officers, employees, or agents.

Attorney's Fees--Texas Local Government Code § 271.159 is expressly referenced.

Pursuant to §271.159, TEXAS LOC. GOV'T CODE, in the event that any one of the Parties is required to obtain the services of an attorney to enforce this Agreement, the prevailing party, in addition to other remedies available, shall be entitled to recover reasonable attorney's fees and costs of court.

Multiple Vendor Awards

TIPS reserves the right to award multiple vendor Agreements for categories when deemed in the best interest of the TIPS membership. Bidders scoring the RFP's specified percentage or above will be considered for an award. Categories are established at the discretion of TIPS.

State of Texas Franchise Tax

By signature hereon, the bidder hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

Miscellaneous

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the Agreement or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS participants will submit any orders at any time. TIPS reserves the right to request additional proposals for items already on Agreement at any time.

Purchase Order Pricing/Product Deviation

If a deviation of pricing/product on a purchase order occurs, TIPS is to be notified within 48 hours of receipt of order.

Termination for Convenience

TIPS has the right to terminate the agreement for cause or no cause for convenience with a thirty-day written notice. Termination for convenience is required under 2 CFR part 200.

TIPS Member Purchasing Procedures

Purchase orders or their equal are issued by participating TIPS member to the awarded vendor indicating on the PO "Agreement Number". Order is emailed to TIPS at tipspo@tips-usa.com.

- Awarded vendor delivers goods/services directly to the participating member.
- Awarded vendor invoices the participating TIPS member directly.
- Awarded vendor receives payment directly from the participating member.
- Awarded vendor reports sales monthly to TIPS (unless prior arrangements have been made with TIPS to report monthly).

Form of Agreement

If a vendor submitting an offer requires TIPS and/or TIPS Member to sign an additional agreement, a copy of the proposed agreement must be included with the proposal. In response to submitted supplemental Vendor Agreement documents, TIPS will review proposed vendor Agreement documents. Vendor's Agreement document shall not become part of TIPS's Agreement with vendor unless and until an authorized representative of TIPS reviews and approves it.

Licenses

Awarded vendor shall maintain in current status all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded vendor. Awarded vendor shall remain fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of services under the Agreement. TIPS reserves the right to stop work and/or cancel Agreement of any awarded vendor whose license(s) expire, lapse, are suspended or terminated.

Novation

If awarded vendor sells or transfers all assets or the entire portion of the assets used to perform this Agreement, a successor in interest must guarantee to perform all obligations under this Agreement. TIPS reserves the right to accept or reject any new party. A simple change of name agreement will not change the Agreement obligations of awarded vendor.

Site Requirements (when applicable to service or job)

Cleanup: Awarded vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by TIPS Member. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

Preparation: Awarded vendor shall not begin a project for which TIPS Member has not prepared the site, unless awarded vendor does the preparation work at no cost, or until TIPS Member includes the cost of site preparation in a purchase order.

Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

Registered sex offender restrictions: For work to be performed at schools, awarded vendor agrees that no employee of a sub-contractor who has been adjudicated to be a registered sex offender will perform work at any time when students are or reasonably expected to be present.

Awarded vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the TIPS Member's discretion.

Awarded vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge.

Safety measures: Awarded vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

Smoking

Persons working under Agreement shall adhere to local smoking policies. Smoking will only be permitted in posted areas or off premises.

Invoices

The awarded vendor shall submit invoices to the participating entity clearly stating "Per TIPS Agreement". The shipment tracking number or pertinent information for verification shall be made available upon request.

Marketing

Awarded vendor agrees to allow TIPS to use their name and logo within website, marketing materials and advertisement. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this Agreement by awarded vendor must have prior approval from TIPS.

Supplemental agreements

The entity participating in the TIPS Agreement and awarded vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this Agreement i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this Agreement is exclusively between the participating entity and awarded vendor. TIPS, its agents, TIPS members and employees shall not be made party to any claim for breach of such agreement.

Survival Clause

All applicable software license agreements, warranties or service agreements that were entered into between Vendor and Customer under the terms and conditions of the Agreement shall survive the expiration or termination of the Agreement. All Purchase Orders issued and accepted by Order Fulfiller shall survive expiration or termination of the Agreement.

Legal obligations

It is the responding vendor's responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in this RFP and any awarded Agreement thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

Audit rights

Awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by TIPS Member that utilizes this Agreement. TIPS and Region 8 ESC each reserve the right to audit the accounting for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. TIPS shall have authority to conduct random audits of Awarded Vendor's pricing that is offered to TIPS Members. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third-party auditing firm. In the event of an audit, the requested materials shall be provided in the format and at the location designated by Region 8 ESC or TIPS.

Force Majeure

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and fully particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

Services

When applicable, performance bonds and payment bonds will be required on construction or labor required jobs. Awarded vendor will meet the TIPS member's local and state purchasing requirements. Awarded vendors may need to provide additional capacity as jobs increase. Bonds will not require that a fee be paid to TIPS. The actual cost of the bond will be a pass through to the TIPS member and added to the purchase order or Agreement.

Scope of Services

The specific scope of work for each job shall be determined in advance and in writing between TIPS Member and Awarded vendor. It is okay if the TIPS member provides a general scope, but the awarded vendor should provide a written scope of work to the TIPS member as part of the proposal. Once the scope of the job is agreed to, the TIPS member will issue a PO and/or an Agreement with the estimate referenced as an attachment along with bond and any other special provisions agreed to for the TIPS member. If special terms and conditions other than those covered within this solicitation and awarded Agreements are required, they will be attached to the PO and shall take precedence over those in the base Agreement.

Project Delivery Order Procedures

The TIPS member having approved and signed an interlocal agreement, or other TIPS membership document, may make a request of the awarded vendor under this Agreement when the TIPS member has services that need to be undertaken. Notification may occur via phone, the web, email, fax, or in person.

Upon notification of a pending request, the awarded vendor shall make contact with the TIPS member as soon as possible, but must make contact with the TIPS member within two working days.

Scheduling of Projects

Scheduling of projects (if applicable) will be accomplished when the TIPS member issues a purchase order that will serve as "the notice to proceed". The period for the delivery order will include the mobilization, materials purchase, installation and delivery, design, weather, and site cleanup and inspection. No additional claims may be made for delays as a result of these items. When the tasks have been completed the awarded vendor shall notify the client and have the

TIPS member inspect the work for acceptance under the scope and terms in the PO. The TIPS member will issue in writing any corrective actions that are required. Upon completion of these items, the TIPS member will issue a completion notice and final payment will be issued.

Support Requirements

If there is a dispute between the awarded vendor and TIPS member, TIPS or its representatives will assist in conflict resolution or third party (mandatory mediation), if requested by either party. TIPS, or its representatives, reserves the right to inspect any project and audit the awarded vendors TIPS project files, documentation and correspondence.

Incorporation of Solicitation

The TIPS Request for Proposals or the Request for Competitive Sealed Proposals solicitation and all associated documents and forms made part of the solicitation process, including any addenda, that resulted in the execution of this agreement are hereby incorporated by reference into this agreement as if copied verbatim.

Special Terms and Conditions

It is the intent of TIPS to Agreement with a reliable, high performance vendor to supply products and services to government and educational agencies. It is the experience of TIPS that the following procedures provide TIPS, the Vendor, and the participating agency the necessary support to facilitate a mutually beneficial relationship. The specific procedures will be negotiated with the successful vendor.

- **Agreements:** All vendor purchase orders and/or Agreements/agreements must be emailed to TIPS at tipspo@tips-usa.com. Should an agency send an order direct to vendor, it is the vendor's responsibility to forward the order to TIPS at the email above within 24 business hours and confirm its receipt with TIPS.
 - **Promotion of Agreement:** It is agreed that Vendor will encourage all eligible entities to purchase from the TIPS Program. Encouraging entities to purchase directly from the Vendor and not through TIPS Agreement is a violation of the terms and conditions of this Agreement and will result in removal of the Vendor from the TIPS Program.
 - **Daily Order Confirmation:** All Agreement purchase orders will be approved daily by TIPS and sent to vendor. The vendor must confirm receipt of orders to the TIPS member (customer) within 24 business hours.
 - **Vendor custom website for TIPS:** If Vendor is hosting a custom TIPS website, then updated pricing must be posted by 1st of each month.
 - **Back Ordered Products:** If product is not expected to ship within 3 business days, customer is to be notified within 24 hours and appropriate action taken based on customer request.
-

Term of Agreement is one year with renewal options for up to two additional years as provided in the solicitation.

Page 12 of 12 will be the TIPS Vendor Agreement Signature Page

TIPS Vendor Agreement Signature Form

RFP 170302 Furniture, Furnishings and Services

Company Name MeTEOR Education, LLC

Address 690 NE 23rd Avenue

City Gainesville State FL Zip 32609

Phone 800-699-7516 Fax 877-373-0622

Email of Authorized Representative Bids@meteoreducation.com

Name of Authorized Representative John G. Crawford

Title President

Signature of Authorized Representative 

Date 4/26/2017

TIPS Authorized Representative Name Meredith Barton

Title Vice-President of Operations

TIPS Authorized Representative Signature 

Approved by ESC Region 8 

Date May 26, 2017

The Interlocal Purchasing System (TIPS Cooperative) Supplier Response

| Bid Information | | Contact Information | | Ship to Information |
|-----------------|--|---------------------|---|---------------------|
| Bid Creator | Rick Powell General Counsel/Procurement Compliance Officer | Address | Region 8 Education Service Center 4845 US Highway 271 North Pittsburg, TX 75686 | Address |
| Email | rick.powell@tips-usa.com | Contact | Sarah Bond, Contracts Compliance Specialist | Contact |
| Phone | (903) 575-2689 | | | Department |
| Fax | | | | Building |
| Bid Number | 170302 Addendum 1 | Department | | Floor/Room |
| Title | Furniture | Building | | Telephone |
| Bid Type | RFP | | | Fax |
| Issue Date | 3/2/2017 08:01 AM (CT) | Floor/Room | | Email |
| Close Date | 4/27/2017 03:00:00 PM (CT) | Telephone | +1 (866) 839-8477 | |
| | | Fax | +1 (866) 839-8472 | |
| | | Email | bids@tips-usa.com | |

Supplier Information

| | |
|------------|---|
| Company | MeTEOR Education, LLC (Contrax Holdings, LLC) |
| Address | 690 NE 23rd Avenue Gainesville, FL 32609 |
| Contact | |
| Department | |
| Building | |
| Floor/Room | |
| Telephone | (800) 699-7516 |
| Fax | |
| Email | |
| Submitted | 4/26/2017 11:41:35 PM (CT) |
| Total | \$0.00 |

By submitting your response, you certify that you are authorized to represent and bind your company.

Signature William I. Latham III

Email bids@meteorededucation.com

Supplier Notes

Bid Notes

Bid Activities

Bid Messages

Bid Attributes

Please review the following and respond where necessary

| # | Name | Note | Response |
|---|-------------------------------------|--|---|
| 1 | Yes - No | Disadvantaged/Minority/Women Business Enterprise - D/M/WBE (Required by some participating governmental entities) Vendor certifies that their firm is a D/M/WBE? Vendor must upload proof of certification to the "Response Attachments" D/M/WBE CERTIFICATES section. | No |
| 2 | Yes - No | Highly Underutilized Business - HUB (Required by some participating governmental entities) Vendor certifies that their firm is a HUB? Vendor must upload proof of certification to the "Response Attachments" HUB CERTIFICATES section. | No |
| 3 | Yes - No | The Vendor can provide services and/or products to all 50 US States? | No |
| 4 | States Served: | If answer is NO to question #3, please list which states can be served. (Example: AR, OK, TX) | AL, AZ, AR, CA, CO, CT, DC, FL, GA, ID, IL, IA, MD, MA, MI, MN, MS, MO, MT, NE, NV, NJ, NM, NY, NC, ND, OK, OR, PA, SC, SD, TN, TX, UT, VA, WA, WI, WY |
| 5 | Company and/or Product Description: | This information will appear on the TIPS website in the company profile section, if awarded a TIPS contract. (Limit 750 characters.) | <p>MeTEOR Education's team of educational consultants, learning environment designers, and industry experts helps communities create transformational learning experiences. Through purposeful design we effectively combine methods, tools, and environments in a way that empowers teacher-student and student-to-student relationships. The end result is an increase in student engagement, capacity, and overall achievement.</p> <p>Our firm has focused on K-12 "turn-key" projects for the past 25 years and has successfully completed over 600 school packages – over \$350 million of school furnishings – during that time. Our firm is nationally recognized as a highly experienced and reputable project-focused furniture company.</p> <p>MeTEOR Education stands out in the furnishings industry as a firm that provides unparalleled services to customers. Our customers desire and benefit from extra attention to detail, higher quality products, full in-house support, and long-term service.</p> |
| 6 | Primary Contact Name | Primary Contact Name | Leslie Houston |
| 7 | Primary Contact Title | Primary Contact Title | Learning Environment Specialist |
| 8 | Primary Contact Email | Primary Contact Email | LHouston@meteoreducation.com |

| | | | |
|----|------------------------------|---|--|
| 9 | Primary Contact Phone | Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 | 8006997516 |
| 10 | Primary Contact Fax | Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 | 8773730622 |
| 11 | Primary Contact Mobile | Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 | 8179669350 |
| 12 | Secondary Contact Name | Secondary Contact Name | Veronica Pohl |
| 13 | Secondary Contact Title | Secondary Contact Title | Learning Environment Specialist |
| 14 | Secondary Contact Email | Secondary Contact Email | Veronica Pohl <vpohl@meteorededucation.com> |
| 15 | Secondary Contact Phone | Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 | 8006997516 |
| 16 | Secondary Contact Fax | Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 | 8773730622 |
| 17 | Secondary Contact Mobile | Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 | 4695206486 |
| 18 | Admin Fee Contact Name | Admin Fee Contact Name. This person is responsible for paying the admin fee to TIPS. | Richard Martin |
| 19 | Admin Fee Contact Email | Admin Fee Contact Email | rmartin@meteorededucation.com |
| 20 | Admin Fee Contact Phone | Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 | 8006997516 |
| 21 | Purchase Order Contact Name | Purchase Order Contact Name. This person is responsible for receiving Purchase Orders from TIPS. | Erin Gray |
| 22 | Purchase Order Contact Email | Purchase Order Contact Email | Orders@meteorededucation.com |
| 23 | Purchase Order Contact Phone | Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 | 8006997516 |
| 24 | Company Website | Company Website (Format - www.company.com) | www.meteorededucation.com |
| 25 | Federal ID Number: | Federal ID Number also known as the Employer Identification Number. (Format - 12-3456789) | 27-2106720 |
| 26 | Primary Address | Primary Address | 690 NE 23rd Avenue |
| 27 | Primary Address City | Primary Address City | Gainesville |
| 28 | Primary Address State | Primary Address State (2 Digit Abbreviation) | FL |
| 29 | Primary Address Zip | Primary Address Zip | 32609 |
| 30 | Search Words: | Please list search words to be posted in the TIPS database about your company that TIPS website users might search. Words may be product names, manufacturers, or other words associated with the category of award. YOU MAY NOT LIST NON-CATEGORY ITEMS. (Limit 500 words) (Format: product, paper, construction, manufacturer name, etc.) | furniture, chair, chairs, desk, desks, office furniture, classroom furniture, student desk, student chair, playground, MeTEOR, Contrax, carpet, whiteboard, educational consulting, educational furniture, library furniture, science furniture, music furniture, soft seating, lounge, lounge furniture, cafeteria furniture, cafe furniture, stools, task seating, seating |

| | | | |
|----|----------------------------|---|---|
| 31 | Yes - No | Do you wish to be eligible to participate in a TIPS contract in which a TIPS member utilizes federal funds on contracts exceeding \$100,000? (Non-Construction) | Yes |
| 32 | Yes - No | Certification of Residency (Required by the State of Texas) Company submitting bid is a Texas resident bidder? | No |
| 33 | Company Residence (City) | Vendor's principal place of business is in the city of? | Gainesville |
| 34 | Company Residence (State) | Vendor's principal place of business is in the state of? | FL |
| 35 | Felony Conviction Notice: | (Required by the State of Texas) My firm is, as outlined on PAGE 5 in the Instructions to Bidders document: (Questions 36 - 37) | (No Response Required) |
| 36 | Yes - No | A publicly held corporation; therefore, this reporting requirement is not applicable? | No |
| 37 | Yes - No | Is owned or operated by individual(s) who has/have been convicted of a felony? | No |
| 38 | Pricing Information: | Pricing information section. (Questions 39 - 42) | (No Response Required) |
| 39 | Yes - No | In addition to the typical unit pricing furnished herein, the Vendor agrees to furnish all current and future products at prices that are proportionate to Dealer Pricing. If answer is NO, include a statement detailing how pricing for TIPS participants would be calculated in the PRICING document that is uploaded to the "Response Attachments" PRICING section. | Yes |
| 40 | Yes - No | Pricing submitted includes the TIPS administration fee? | Yes |
| 41 | Yes - No | Vendor agrees to remit to TIPS the required administration fee? | Yes |
| 42 | Yes - No | Additional discounts to TIPS members for bulk quantities or scope of work? | Yes |
| 43 | Start Time | Average start time after receipt of customer order is ____ working days? | 30 |
| 44 | Years Experience | Company years experience in this category? | 30 |
| 45 | Resellers: | Does the vendor have resellers that it will name under this contract? (If applicable, vendor should download the Reseller/Dealers spreadsheet from the Attachments section, fill out the form and submit the document in the "Response Attachments" RESELLERS section. | No |
| 46 | Prices are guaranteed for? | (__Month(s), __ Year(s), or Term of Contract) (Standard term is "Term of Contract") | Discounts are guaranteed for term of contract unless relationship with manufacturer is modified |
| 47 | Right of Refusal | Does the proposing vendor wish to reserve the right not to perform the awarded agreement with a TIPS member at your discretion? | No |

| | | | |
|----|--|--|------------------------|
| 48 | NON-COLLUSIVE BIDDING CERTIFICATE | By submission of this bid or proposal, the Bidder certifies that: | (No Response Required) |
| | | <p>1) This bid or proposal has been independently arrived at without collusion with any other Bidder or with any Competitor;</p> <p>2) This bid or proposal has not been knowingly disclosed and will not be knowingly disclosed, prior to the opening of bids, or proposals for this project, to any other Bidder, Competitor or potential competitor;</p> <p>3) No attempt has been or will be made to induce any other person, partnership or corporation to submit or not to submit a bid or proposal;</p> <p>4) The person signing this bid or proposal certifies that he has fully informed himself regarding the accuracy of the statements contained in this certification, and under the penalties being applicable to the Bidder as well as to the person signing in its behalf. Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered.</p> | |
| 49 | CONFLICT OF INTEREST QUESTIONNAIRE - FORM CIQ | If you have a conflict of interest as described in this form or the Local Government Code Chapter 176, cited therein- you are required to complete and file with TIPS, Richard Powell, 4845 US Highway 271 North, Pittsburg, Texas 75686 | No |
| | | <p>You may find the Blank CIQ form on our website at:</p> <p>Copy and Paste the following link into a new browser or tab: https://www.tips-usa.com/assets/documents/docs/CIQ.pdf</p> <p>Do you have any conflicts under this statutory requirement?</p> | |
| 50 | Filing of Form CIQ | If yes (above), have you filed a form CIQ as directed here? | |
| 51 | Regulatory Standing | I certify to TIPS for the proposal attached that my company is in good standing with all governmental agencies Federal or state that regulate any part of our business operations. If not, please explain in the next attribute question. | Yes |
| 52 | Regulatory Standing | Regulatory Standing explanation of no answer. | |
| 53 | Antitrust Certification Statements (Tex. Government Code § 2155.005) | By submission of this bid or proposal, the Bidder certifies that: | (No Response Required) |
| | | <p>I affirm under penalty of perjury of the laws of the State of Texas that:</p> <p>(1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;</p> <p>(2) In connection with this bid, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15;</p> <p>(3) In connection with this bid, neither I nor any representative of the Company has violated any federal antitrust law;</p> <p>(4) Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of this bid to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.</p> | |

Instructions for Certification:

(No Response Required)

1. By agreeing to the form, the prospective lower tier participant is providing the certification set out on the form in accordance with these instructions.
2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies, including suspension and / or debarment.
3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
4. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participants," "person," "primary covered transaction," "principal," "proposal" and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
5. The prospective lower tier participant agrees by submitting this form that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
6. The prospective lower tier participant further agrees by submitting this form that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction" without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List.
8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible or voluntarily excluded from participation in this transaction, in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies,

including suspension and / or debarment.

- 55 Suspension or Debarment Certification Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the governmentwide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549. Yes

By submitting this offer and certifying this section, this bidder:
Certifies that no suspension or disbarment is in place, which would preclude receiving a federally funded contract as described above.

- 56 Non-Discrimination Statement and Certification In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident. Yes

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.
To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at How to File a Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.
(Title VI of the Education Amendments of 1972; Section 504 of the Rehabilitation Act of 1973; the Age Discrimination Act of 1975; Title 7 CFR Parts 15, 15a, and 15b; the Americans with Disabilities Act; and FNS Instruction 113-1, Civil Rights Compliance and Enforcement – Nutrition Programs and Activities)
USDA is an equal opportunity provider, employer, and lender.

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. I

certify that in the performance of a contract with TIPS or its members, that our company will conform to the foregoing anti-discrimination statement and comply with the cited law and regulations.

- 57 2 CFR PART 200 Contract Provisions Explanation (No Response Required)
- Required Federal contract provisions of Federal Regulations for Contracts for contracts with ESC Region 8 and TIPS Members:
- The following provisions are required to be in place and agreed if the procurement is funded in any part with federal funds.
- The ESC Region 8 and TIPS Members is the subgrantee or Subrecipient by definition. The federal Rule numbering or identification below is only for reference purpose on this form and does not identify an actual Federal designation or location of the rule. The Rules are located in 2 CFR PART 200 - Appendix II to Part 200—Contract Provisions for Non-Federal Entity Contracts Under Federal Awards at 2 CFR PART 200.
- In addition to other provisions required by the Federal agency or non-Federal entity, all contracts made by the non-Federal entity under the Federal award must contain provisions covering the following, as applicable.
- 58 2 CFR PART 200 (A) Contracts Yes
- Contracts for more than the simplified acquisition threshold currently set at \$150,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate. Notice: Pursuant to Federal Rule (A) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.
- Does vendor agree?
- 59 2 CFR PART 200 (B) Termination Yes
- Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effected and the basis for settlement. (All contracts in excess of \$10,000)
- Pursuant to Federal Rule (B) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for cause after giving the vendor an appropriate opportunity and up to 30 days, to cure the causal breach of terms and conditions. ESC Region 8 and TIPS Members reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for convenience with 30 days notice in writing to the awarded vendor. The vendor would be compensated for work performed and goods procured as of the termination date if for convenience of the ESC Region 8 and TIPS Members. Any award under this procurement process is not exclusive and the ESC Region 8 and TIPS reserves the right to purchase goods and services from other vendors when it is in the best interest of the ESC Region 8 and TIPS.
- Does vendor agree?

| | | | |
|----|---|---|-----|
| 60 | 2 CFR PART 200 (G) Clean Air Act | <p>Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended—Contracts and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).</p> <p>Pursuant to Federal Rule (G) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires that the proposer certify that during the term of an award by the ESC Region 8 and TIPS Members resulting from this procurement process the vendor agrees to the terms listed and referenced therein.</p> <p>Does vendor agree?</p> | Yes |
| 61 | 2 CFR PART 200 (H) Debarment and Suspension | <p>Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the governmentwide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.</p> <p>Pursuant to Federal Rule (H) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that during the term of an award by the ESC Region 8 and TIPS Members resulting for this procurement process the vendor certifies that they are not debarred from receiving a contract from the federal government as provided therein.</p> <p>Does vendor agree?</p> | Yes |
| 62 | 2 CFR PART 200 (I) Byrd Anti-Lobbying Amendment | <p>Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding \$100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.</p> <p>Pursuant to Federal Rule (I) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that during the term and after the awarded term of an award by the ESC Region 8 and TIPS Members resulting for this procurement process the vendor certifies to the terms included or referenced therein.</p> <p>Does vendor agree?</p> | Yes |

| | | | |
|----|---|--|-----|
| 63 | 2 CFR PART 200 Federal Rule (12) | <p>Federal Rule (12) Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$100,000)</p> <p>Pursuant to Federal Rule (12) above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that in performance of the contracts, subcontracts, and subgrants of amounts in excess of \$100,000, the vendor will be in compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15).</p> <p>Does vendor certify that it is in compliance with the Clean Air Act?</p> | Yes |
| 64 | 2 CFR PART 200 Procurement of Recovered Materials | <p>A non-Federal entity that is a state agency or agency of a political subdivision of a state and its contractors must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with</p> <p>maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.</p> <p>Does vendor certify that it is in compliance with the Solid Waste Disposal Act as described above?</p> | Yes |

65 Indemnification

The ESC Region 8 and TIPS is a Texas Political Subdivision and a local governmental entity; therefore, is prohibited from indemnifying third parties pursuant to the Texas Constitution (Article 3, Section 52) except as specifically provided by law or as ordered by a court of competent jurisdiction. A provision in a contract to indemnify or hold a party harmless is a promise to pay for any expenses the indemnified party incurs, if a specified event occurs, such as breaching the terms of the contract or negligently performing duties under the contract. Article III, Section 49 of the Texas Constitution states that "no debt shall be created by or on behalf of the State ... " The Attorney General has counseled that a contractually imposed obligation of indemnity creates a "debt" in the constitutional sense. Tex. Att'y Gen. Op. No. MW-475 (1982). Contract clauses which require the System or institutions to indemnify must be deleted or qualified with "to the extent permitted by the Constitution and Laws of the State of Texas." Liquidated damages, attorney's fees, waiver of vendor's liability, and waiver of statutes of limitations clauses should also be deleted or qualified with "to the extent permitted by the Constitution and laws of State of Texas." Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree to these terms?

Yes

66 Remedies

The parties shall be entitled to exercise any right or remedy available to it either at law or in equity, subject to the choice of law, venue and service of process clauses limitations agreed herein. Nothing in this agreement shall commit the TIPS to an arbitration resolution of any disagreement under any circumstances. Any Claim arising out of or related to the Contract, except for those specifically waived under the terms of the Contract, may, after denial of the Board of Directors, be subject to mediation at the request of either party. Any issues not resolved hereunder must be referred to non-binding mediation to be conducted by a mutually agreed upon mediator as a prerequisite to the filing of any lawsuit over such issue(s). The parties shall share the mediator's fee and any associated filing fee equally. Mediation shall be held in Camp or Titus County, Texas. Agreements reached in mediation shall be reduced to writing, and will be subject to the approval by the District's Board of Directors, signed by the Parties if approved by the Board of Directors, and, if signed, shall thereafter be enforceable as provided by the laws of the State of Texas. Do you agree to these terms?

Yes, I Agree

67 Remedies Explanation of No Answer

| | | | |
|----|---|--|--------------|
| 68 | Choice of Law | <p>This agreement and any addenda or other additions and all contracts or awards resulting from this procurement process, however described, shall be governed by, construed and enforced in accordance with the laws of the State of Texas, regardless of any conflict of laws principles.</p> <p>Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree to these terms?</p> | Yes |
| 69 | Jurisdiction and Service of Process | <p>Any Proceeding arising out of or relating to this procurement process or any contract issued by TIPS resulting from or any contemplated transaction shall be brought in a court of competent jurisdiction in Camp County, Texas and each of the parties irrevocably submits to the exclusive jurisdiction of said court in any such proceeding, waives any objection it may now or hereafter have to venue or to convenience of forum, agrees that all claims in respect of the Proceeding shall be heard and determined only in any such court, and agrees not to bring any proceeding arising out of or relating to this procurement process or any contract resulting from or any contemplated transaction in any other court. The parties agree that either or both of them may file a copy of this paragraph with any court as written evidence of the knowing, voluntary and freely bargained for agreement between the parties irrevocably to waive any objections to venue or to convenience of forum. Process in any Proceeding referred to in the first sentence of this Section may be served on any party anywhere in the world. Venue clauses in contracts with TIPS members may be determined by the parties.</p> <p>Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree to these terms?</p> | Yes |
| 70 | Alternative Dispute Resolution | <p>Prior to filing of litigation, the parties may select non-binding mediation as a method of conflict resolution for issues arising out of or relating to this procurement process or any contract resulting from or any contemplated transaction. The parties agree that if nonbinding mediation is chosen as a resolution process, the parties must agree to the chosen mediator(s) and that all mediation venue shall be at a location in Camp or Titus, County, Texas agreed by the parties. The parties agree to share equally the cost of the mediation process and venue cost.</p> <p>Do you agree to these terms?</p> | Yes, I Agree |
| 71 | Alternative Dispute Resolution Explanation of No Answer | | |
| 72 | Infringement(s) | <p>The successful vendor will be expected to indemnify and hold harmless the TIPS and its employees, officers, agents, representatives, contractors, assignees and designees from any and all third party claims and judgments involving infringement of patent, copyright, trade secrets, trade or service marks, and any other intellectual or intangible property rights in connection with the vendor's proposal or ultimate contracts awarded and approved.</p> | Yes, I Agree |

Do you agree to these terms?

73 Infringement(s) Explanation of No Answer

74 Acts or Omissions

The successful vendor will be expected to indemnify and hold harmless the TIPS, its officers, employees, agents, representatives, contractors, assignees and designees from and against any and all liability, actions, claims, demands or suits, and all related costs, attorney's fees and expenses arising out of, or resulting from any acts or omissions of the vendor or its agents, employees, subcontractors, or suppliers in the execution or performance of any agreements ultimately made by TIPS and the vendor.
Do you agree to these terms?

Yes, I Agree

75 Acts or Omissions Explanation of No Answer

76 Contract Governance

Any contract made or entered into by the TIPS is subject to and is to be governed by Section 271.151 et seq, Tex Loc Gov't Code. Otherwise, TIPS does not waive its governmental immunities from suit or liability except to the extent expressly waived by other applicable laws in clear and unambiguous language.

Yes

77 Payment Terms and Funding Out Clause

Payment Terms:
TIPS members pay net 30 or at point of sale and complies with the State of Texas payment law, Texas Government Code, Chapter 2251. See statute for specifics or consult your legal counsel. These are minimum terms required of the TIPS member in Texas by law and the parties may negotiate custom payment terms as desired provided they do not violate the statutory requirements. Statutory or binding regulations control TIPS members in this contract.
Funding out Clause:
Pursuant to Texas Local Government Code Sec. 271.903, any proposal offer accepted by TIPS and its members and all contracts to be approved are subject to the budgeting and appropriation of then currently available funds. See statute for specifics or consult your legal counsel.
Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree to these terms?

Yes

78 Insurance and Fingerprint Requirements Information

Insurance

If applicable and your staff will be on TIPS member premises for delivery, training or installation etc. and/or with an automobile, you must carry automobile insurance as required by law. You may be asked to provide proof of insurance.

Fingerprint

It is possible that a vendor may be subject to Chapter 22 of the Texas Education Code. The Texas Education Code, Chapter 22, Section 22.0834. Statutory language may be found at: <http://www.statutes.legis.state.tx.us/>

If the vendor has staff that meet both of these criterion:
(1) will have continuing duties related to the contracted services; and

(2) has or will have direct contact with students

Then you have "covered" employees for purposes of completing the attached form.

TIPS recommends all vendors consult their legal counsel for guidance in compliance with this law. If you have questions on how to comply, see below. If you have questions on compliance with this code section, contact the Texas Department of Public Safety Non-Criminal Justice Unit, Access and Dissemination Bureau, FAST-FACT at

NCJU@txdps.state.tx.us and you should send an email identifying you as a contractor to a Texas Independent School District or ESC Region 8 and TIPS. Texas DPS phone number is (512) 424-2474.

See form in the next attribute to complete entitled:

Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

(No Response Required)

79 Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

Introduction: Texas Education Code Chapter 22 requires entities that contract with school districts to provide services to obtain criminal history record information regarding covered employees. Contractors must certify to the district that they have complied. Covered employees with disqualifying criminal histories are prohibited from serving at a school district.

Definitions: Covered employees: Employees of a contractor or subcontractor who have or will have continuing duties related to the service to be performed at the District and have or will have direct contact with students. The District will be the final arbiter of what constitutes direct contact with students. Disqualifying criminal history: Any conviction or other criminal history information designated by the District, or one of the following offenses, if at the time of the offense, the victim was under 18 or enrolled in a public school:

(a) a felony offense under Title 5, Texas Penal Code; (b) an offense for which a defendant is required to register as a sex offender under Chapter 62, Texas Code of Criminal Procedure; or (c) an equivalent offense under federal law or the laws of another state.

I certify that:

NONE (Section A) of the employees of Contractor and any subcontractors are covered employees, as defined above. If this box is checked, I further certify that Contractor has taken precautions or imposed conditions to ensure that the employees of Contractor and any subcontractor will not become covered employees. Contractor will maintain these precautions or conditions throughout the time the contracted services are provided.

OR

SOME (Section B) or all of the employees of Contractor and any subcontractor are covered employees. If this box is checked, I further certify that:

(1) Contractor has obtained all required criminal history record information regarding its covered employees. None of the covered employees has a disqualifying criminal history.

(2) If Contractor receives information that a covered employee subsequently has a reported criminal history, Contractor will immediately remove the covered employee from contract duties and notify the District in writing within 3 business days.

(3) Upon request, Contractor will provide the District with the name and any other requested information of covered employees so that the District may obtain criminal history record information on the covered employees.

(4) If the District objects to the assignment of a covered employee on the basis of the covered employee's criminal history record information, Contractor agrees to discontinue using that covered employee to provide services at the District.

Noncompliance or misrepresentation regarding this certification may be grounds for contract termination.

80 Solicitation Deviation/Compliance

Does the vendor agree with the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation?

Yes

- 81 Solicitation Exceptions/Deviations Explanation If the bidder intends to deviate from the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation, all such deviations must be listed on this attribute, with complete and detailed conditions and information included or attached.
TIPS will consider any deviations in its proposal award decisions, and TIPS reserves the right to accept or reject any bid based upon any deviations indicated below or in any attachments or inclusions.
In the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Standard Terms and Conditions, Item Specifications, and all other information contained in this Solicitation.
- 82 Agreement Deviation/Compliance Does the vendor agree with the language in the Vendor Agreement? Yes
- 83 Agreement Exceptions/Deviations Explanation If the proposing Vendor desires to deviate from the Vendor Agreement language, all such deviations must be listed on this attribute, with complete and detailed conditions and information included. TIPS will consider any deviations in its proposal award decisions, and TIPS reserves the right to accept or reject any proposal based upon any deviations indicated below. In the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Vendor Agreement.

Line Items

Response Total: \$0.00



TIPS – The Interlocal Purchasing System

Region 8 Education Service Center | 4845 US Hwy 271 North | Pittsburg, Texas 75686

Date: May 26, 2017

RE: 170302 – Furniture (Addendum 1)

Addendum 1 was issued 4/7/2017. This addendum added a separate upload section for the price lists required for this RFP. There were no other addendums issued for this RFP. This original bid closing date was extended from April 21, 2017 to April 27, 2017.

Sarah Bond

Sarah Bond
Contracts Compliance Specialist

Screen shot from TIPS eBid System, showing the history of RFP 170302 – Furniture (Addendum 1)

| Bid Audit History | | |
|-------------------------|--------|---|
| Date | Line | Description |
| 5/1/2017 09:07 AM (CT) | Header | Bid request unsealed by SBOND TIPS. |
| 4/27/2017 03:00 PM (CT) | Header | Bid request closed by the system. |
| 4/11/2017 01:10 PM (CT) | Header | Bid Close Date extended from 4/21/2017 03:00:00 PM (CT) to 4/27/2017 03:00:00 PM (CT). By RPOWELLTIPS. Reason: To provide more time for vendors to respond. |
| 4/7/2017 11:50 AM (CT) | Header | Addendum issued by the system. |
| 4/7/2017 11:50 AM (CT) | Header | Addendum published by RPOWELLTIPS. Reason: TIPS added an upload section for the Pricing Spreadsheet #2. Both pricing spreadsheets are required |
| 4/7/2017 11:40 AM (CT) | Header | Bid Request Information Copied from Bid '170302' by RPOWELLTIPS. |
| 3/2/2017 08:01 AM (CT) | Header | Bid request issued by the system. |
| 2/28/2017 09:29 AM (CT) | Header | Bid request published by RPOWELLTIPS. - Issue time adjusted by the system to balance workload. |
| 2/27/2017 10:06 AM (CT) | Header | Bid Request Information Copied from Bid '444444' by RPOWELLTIPS. |
| 2/27/2017 10:06 AM (CT) | Header | Bid Request created by RPOWELLTIPS. |
| Items 1-10 shown of 10 | | |
| Addendum Audit History | | |
| Date | Line | Description |
| 4/7/2017 11:40 AM (CT) | Header | Addendum 1 created for bid '170302' by RPOWELLTIPS. |
| Items 1-1 shown of 1 | | |

| |
|------------|
| REFERENCES |
|------------|

Please provide three (3) references, preferably from school districts or other governmental entities who have used your services within the last three years. Additional references may be required. DO NOT INCLUDE TIPS EMPLOYEES AS A REFERENCE.

You may provide more than three (3) references.

| Entity Name | Contact Person | Email | Phone |
|--|--|--------------------------------|----------------------------------|
| Northwest ISD | DeYon Moore | dmoore@nisdtx.org | (817) 215-0090 or (817) 215-0189 |
| Hutto ISD | Ed Ramos, Deputy Superintendent | eduardo.ramos@huttoisd.net | (512) 759-3771 |
| Keller ISD | Lori Tudor, Director of Purchasing | lori.tudor@kellerisd.net | (817) 744-1107 |
| Burnet ISD | Keith McBurnet, Superintendent | kmcburnett@burnetcisd.net | (512) 756-2124 |
| Seguin ISD | Tony Hillberg, CFO | thillberg@seguin.k12.tx.us | (830) 401-8600 |
| Pleasanton ISD | Scott Stephens, CFO | sfstephens@pisd.us | (830) 569-1200 |
| Bridge City ISD | Gina Mannino, Assistant Superintendent | gina.mannino@bridgecityisd.net | (409) 735-1500 |
| Richardson ISD | Linda Casey, Director K12 Instructional Technology | Linda.Casey@risd.org | (469) 593-0840 |
| Additional References Available Upon Request | | | |

Certification Regarding Lobbying

Applicable to Grants, Subgrants, Cooperative Agreements, and Contracts Exceeding \$100,000 in Federal Funds.

Submission of this certification is a prerequisite for making or entering into this transaction and is imposed by section 1352, Title 31, U.S. Code. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "disclosure Form to Report Lobbying," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all covered subawards exceeding \$100,000 in Federal funds at all appropriate tiers and that all subrecipients shall certify and disclose accordingly.

MeTEOR Education, LLC

Name/Address of Organization

John G. Crawford, President

Name/Title of Submitting Official

Signature

4/26/17

Date

FELONY CONVICTION NOTICE

Statutory citation covering notification of criminal history of contractor is found in the Texas Education Code #44.034. Following is an example of a felony conviction notice:

State of Texas Legislative Senate Bill No. 1, Section 44.034, Notification of Criminal History, Subsection (a), states “a person or business entity that enters into a contract with a school district or ESC 8/TIPS must give advance notice to the district or ESC 8/TIPS if the person or an owner or operator of the business entity has been convicted of a felony. The notice must include a general description of the conduct resulting in the conviction of a felony.”

Subsection (b) states “a school district may terminate a contract with a person or business entity if the district determines that the person or business entity failed to give notice as required by Subsection (a) or misrepresented the conduct resulting in the conviction. The district must compensate the person or business entity for services performed before the termination of the contract.”

THIS NOTICE IS NOT REQUIRED OF A PUBLICLY-HELD CORPORATION

Complete only one of the three below: A or B or C.

I, the undersigned agent for the firm named below, certify that the information concerning notification of felony convictions has been reviewed by me and the following information furnished is true to the best of my knowledge.

Official: John G. Crawford, President of MeTEOR Education, LLC
Print Authorized Company Official's Name

A. My firm is a publicly held corporation; therefore, this reporting requirement is not applicable.

Signature of Authorized Company Official: N/A

B. My firm is not owned nor operated by anyone who has been convicted of a felony:

Signature of Authorized Company Official:  _____

C. My firm is owned or operated by the following individual(s) who has/have been convicted of a felony:

Name of Felon(s): N/A _____

Details of Conviction(s): N/A _____

Signature of Authorized Company Official: N/A _____

Federal Requirements for Procurement and Contracting with small and minority businesses, women's business enterprises, and labor surplus area firms.

The Education Service Center Region 8 and TIPS anticipate possibly using federal funds for procurement under this potential award and is required to obtain the following compliance assurance.

1. Will you be subcontracting any of your work under this award if you are successful? (Circle one)

YES or NO

2. If yes, do you agree to comply with the following federal requirements? (Circle one)

YES or NO

2 CFR §200.321 Contracting with small and minority businesses, women's business enterprises, and labor surplus area firms.

(a) The non-Federal entity must take all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

(b) Affirmative steps must include:

- (1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;
- (2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;
- (3) Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;
- (4) Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises;
- (5) Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce ; and
- (6) Requiring the prime contractor, if subcontracts are to be let, to take the affirmative steps listed in paragraphs (1) through (5) of this section.

Company Name MeTEOR Education, LLC

Print name of authorized representative John G. Crawford, President

Signature of authorized representative 

Date 4/26/2017

FAILURE TO PROPERLY COMPLETE THIS FORM AND SUBMIT WITH YOUR RESPONSE MAY RESULT IN A WAIVER OF YOUR RIGHTS UNDER THE LAW TO MAINTAIN CONFIDENTIALITY TREATMENT OF SUBMITTED MATERIALS.

CONFIDENTIAL INFORMATION SUBMITTED IN RESPONSE TO COMPETITIVE PROCUREMENT REQUESTS OF EDUCATION SERVICE CENTER REGION 8 AND TIPS IS GOVERNED BY TEXAS GOVERNMENT CODE, CHAPTER 552

If you consider any portion of your proposal to be confidential information and not subject to public disclosure pursuant to Chapter 552 Tex Gov't Code or other law(s), you **must make a copy of all claimed confidential materials within your proposal and put this COMPLETED form as a cover sheet to said materials then scan, name "CONFIDENTIAL" and upload with your proposal submission.** (You must include the confidential information in the submitted proposal as well, the copy uploaded is to indicate which material in your proposal, if any, you deem confidential in the event the District receives a Public Information Request.) Education Service Center Region 8 and TIPS will follow procedures of controlling statute(s) regarding any claim of confidentiality and shall not be liable for any release of information required by law. Pricing of solicited product or service may be deemed as public information under Chapter 552 Tex Gov't Code. The Office of Texas Attorney General shall make the final determination whether the information held by Education Service Center Region 8 and TIPS is confidential and exempt from public disclosure.

I DO NOT desire to expressly waive any claim of confidentiality as to any and all information contained within our response to the competitive procurement process (e.g. RFP, CSP, Bid, RFQ, etc.) by completing the following and submitting this sheet with our response to Education Service Center Region 8 and TIPS. The attached contains material from our proposal that I classify and deem confidential under Texas Gov't Code Sec. 552 or other law(s) and I invoke my statutory rights to confidential treatment of the enclosed materials:

N/A
Name of company claiming confidential status of material

N/A
Printed Name, Title, and Signature of authorized company officer claiming confidential status of material

N/A
Address City State ZIP Phone

ATTACHED ARE COPIES OF N/A PAGES OF CONFIDENTIAL MATERIAL FROM OUR PROPOSAL

Express Waiver: I desire to expressly waive any claim of confidentiality as to any and all information contained within our response to the competitive procurement process (e.g. RFP, CSP, Bid, RFQ, etc.) by completing the following and submitting this sheet with our response to Education Service Center Region 8 and TIPS.

MeTEOR Education, LLC
Name of company expressly waiving confidential status of material

John G. Crawford, President
Printed Name, Title, and Signature of authorized company officer expressly waiving confidential status of material

690 NE 23rd Avenue Gainesville FL 32609 800-699-7516
Address City State ZIP Phone

lifetime warranty

9 to 5 Seating products are manufactured with meticulous attention to detail to achieve a level of quality that is free from defects in material and workmanship. In an effort to stand behind this philosophy, 9 to 5 Seating warrants to the original purchaser of the product and from the original date of sale, the following:

For All Series Except Enduro™ and Strata™ Heavy Duty (HD) Series: Lifetime Warranty to the original end user, the company will repair or replace, at its option, without charge to the original purchaser only, factory defective structural and mechanical parts. This warranty is for single shift, standard commercial usage, defined as a standard 8 hour work day, five days a week. Weight limitations vary by product. Upholstery fabric and foam is warranted against wear through and deterioration during normal usage for a period of five (5) years. However, the company does not warrant leather against routine scratching and scuffing, as all leather is subject to minor blemishes during use. COM and COL are not warranted. Due to natural variations in material, furniture containing leather is sold subject to normal variations and/or irregularities of color, texture, and grain.

For Enduro™ and Strata™ Heavy Duty (HD) Series: 9 to 5 Seating warrants the Enduro and Strata HD series of multi-shift chairs for a period of ten (10) years to the original purchaser. The company will repair or replace, at its option, without charge, defective structural and mechanical parts. This warranty is for multi-shift applications with persons weighing less than 350 lbs. Upholstery fabric with an abrasion resistance performance rating of 150,000 double rubs or more and foam are warranted against wear through and deterioration for a three (3) year period of multiple shift use.

Claim Process

Should parts fail for any model during normal use within the applicable warranty period, please provide 9 to 5 Seating with a description of the failure and proof of purchase (Sales Order number located on the bottom of the chair) and if necessary you may need to return the defective part, freight prepaid to 9 to 5 Seating for inspection, repair and/or replacement, together with a copy of original sales receipt. Labor and installation service is not covered under warranty. Please do not send parts without prior authorization.

Send Parts to:

9 to 5 Seating - Warranty Department
3211 Jack Northrop Avenue
Hawthorne, CA 90250

9 to 5 Seating will inspect the part in question, repair or replace at its option any defective part at no charge to the original purchaser and return defective item thereafter. This warranty does not apply to product or parts of product that have been subjected to misuse or abuse, accident, alteration, unauthorized repair or which have been damaged in transit. You agree to indemnify and hold harmless 9 to 5 Seating, its officers, directors, shareholders, employees, and agents from any actions, claims, demands, damages, liabilities, costs, and strict liability in tort or contract, or any other legal theory arising out of the misuse or abuse, alteration, or damage in transit of the product.

Limitation of Liability

Under no circumstance, including but not limited to breach of contract, breach of warranty or negligence, shall 9 to 5 Seating be liable for lost profits, loss of goodwill, stored data, general, special, consequential or exemplary damages, even if 9 to 5 Seating had notice of these damages or they were foreseeable. 9 to 5 Seating shall not be responsible for verifying dealer's or customer's description of needs, data, or the fitness for a particular purpose of goods. 9 to 5 Seating's Liability in all cases shall be limited to repair or replacement of the defective parts, or the purchase price of the product. Damages resulting from misuse, abuse, alteration, negligence, or accidents are not covered under this warranty.

9to5 Seating makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, express or implied, other than those set out here. As codes and standards vary from one jurisdiction to another, references to compliance are solely for convenience and without any representation as to accuracy or suitability. Users must verify the suitability of such information or product for their specific application. In no event shall 9to5 Seating be liable in either tort or contract for any loss or direct, special, incidental, consequential, or exemplary, damages.

EXCEPT AS OTHERWISE PROVIDED, 9 TO 5 SEATING MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

ANSI/BIFMA

The Business and Institutional Furniture Manufacturer's Association (BIFMA) has developed tests which have been approved by the American National Standards Institute (ANSI) for determining the strength and durability of seating in its everyday use. This statement does not serve as a warranty or guarantee, however 9 to 5 Seating products found within this price list generally meet or exceed applicable BIFMA and ANSI standards.

Warranty Exceptions:

- Color-fastness or matching of colors, or textures occurring in leather, or other materials that naturally exhibit inherent color variations
- Product normal wear and tear, which is to be expected over the course of ownership
- Damage caused by the carrier in-transit, which will be handled as separate terms and/or claims against the carrier
- Damage caused by delivery/installation contractors, which will be handled as claims against the designated company
- Failures and damage which result from negligence, abuse, accident or misuse
- Damage by markings or staining; damage by sharp objects or imprinting from instruments
- The warranty is limited to replacement or repair and does not cover cost of transportation, labor or installation.
- Products exposed to extreme hot and cold temperatures or excessive dry environments
- Damage of textiles from exposure to sunlight and UV rays.
- Products that were not installed, used, or maintained in accordance with product instructions and warnings

9 to 5 Seating reserves the right to make changes in design and construction or discontinue products without prior notice.

9 to 5 Seating reserve the right to make changes to the lifetime warranty or pricebook

Since textiles vary in weave, thickness and memory, some creasing and/or gathering may occur during the upholstery application process. Due to natural variations over which we have no control, all chairs are sold subject to minor irregularities of color, surface, grain, and texture. Textiles are sold subject to minor variations of color. Because leather is a natural product, variations of texture are common and should be expected. Leather will contain natural markings such as neck wrinkles, scratches, backbone marks and stretch marks. These distinctions give leather its unique characteristics and are considered to be part of the natural beauty of leather.





30-Year Warranty

Allied Plastics Co., Inc. warrants for a period of 30 years to the original purchaser that every Allied product is free from defects in workmanship and material, under normal use and service. All moving parts, to include but not limited to glides, casters, hinges and revolving platforms, etc. are warranted for 5 years against defects in workmanship or manufacture under normal use and service. Allied's obligation under this warranty is limited to the replacement or repair, at Allied's option, completely without charge for material or labor, of any part found defective by Allied. Shipping charges remain the responsibility of the purchaser.

This warranty is in lieu of all other warranties expressed or implied, and any representations or promises inconsistent with or in addition to this warranty are unauthorized and shall not be binding upon Allied. In no event shall Allied be liable for any special or consequential damages, whether or not foreseeable.

This warranty shall be void if the product has been subjected to misuse or has been damaged by negligence or accident, or if it has been repaired or altered by other than authorized agents of Allied



Warranty

Our Parts and Labor Warranty

At Allseating, we pride ourselves on engineering products that stand up in today's demanding work environments. So if you receive a product from us that doesn't measure up to our quality standards, we promise to swiftly investigate and solve the problem.

Seating and Work Tools

Our warranty is simple. We cover all of our products and the components we use to make them – for 10 years. This includes pneumatic cylinders, foam, thermoplastics, urethanes, arm pads and mechanisms. And we pay for all preapproved labor costs.

Lighting

Allseating lighting products are covered for 1 year, assuming normal use 8 hours per day 5 days a week.

Warranty Resolution

We understand that dealing with warranties is often frustrating. So we developed a dedicated Warranty Response Team to eliminate headaches. They're specially trained to expedite warranty-related issues, so you can get back to business quickly and painlessly.

Contact our Warranty Response Team at warranty@allseating.com or toll free at 1(800) 563-3502.

Applicable Provisions to All Products and Services

Allseating products, including those designated for Multi-Shift, are warranted to be free from defects in materials and workmanship for a period of 10 years from original date of purchase. This warranty applies to all chair models and extends to original purchasers who acquire new

product directly from Allseating or our authorized dealers.

During the warranty period, Allseating, at its sole discretion, will repair or replace (at its option) any product, part or component covered by this warranty that fails under normal use due to defective materials or workmanship. Allseating will repair or replace the defective product, part or component with comparable product, part or component. To be eligible for this warranty coverage, all products, parts or components must be installed, used and maintained in accordance with Allseating's published instructions and must not have been subject to misuse or abuse.

Allseating does not warrant the following:

- normal wear and tear
- natural variations, scars, marks or wrinkles occurring in leather
- Colourfastness of textiles
- Colour matching of textiles exactly to samples or swatches or past purchases
- COM or COL fabrics
- Products exposed to extreme environmental conditions or improper storage conditions
- Chairs used by individuals who weigh in excess of 325lbs.

Allseating's products meet the requirements of national and specific local codes as stated in the price book and other written publications. Please visit the company's website at allseating.com for further details regarding product specifications. This document inclusively describes Allseating's warranty and remedies available with respect to the company's products and services. Allseating disclaims any other warranty whether express or implied, statutory or otherwise, in relation to the company's products and services. To the extent allowed by law, any implied warranties, including any warranty of merchantability or fitness for a particular purpose, are disclaimed and to the extent they are legally required, are limited in duration to the duration of this written warranty. Allseating shall not be liable for loss of time, inconvenience, commercial loss, or incidental or consequential damages.

Returns / Restock

Returns are coordinated and authorized by the Return Authorization Coordinator (RAC). Merchandise may not be returned without prior consent and a Return Authorization (RA) number. All returns must be securely packaged and boxes clearly marked with an assigned RA number on the outside. Carrier for return goods must be specified by Allseating. Goods returned without a RA number or by an unauthorized carrier will not be accepted. Unauthorized returned goods will be subject to a restock charge and/or a charge for any required reconditioning. Returns must be shipped prepaid, unless other arrangements have been made. Custom fabricated merchandise may not be returned.

CONSTRUCTION OF DESK & TABLE TOPS

STANDARD



ROUND CORNER PVC EDGE

Standard top for all desks and tables. Plastic laminate on MDF core with round corner PVC edge.



Black Acid Resistant

Plastic, acid resistant laminate on particle core, PVC edges fused to the core material.



Hard Plastic

Made from solid plastic, which is impervious to ink and stains, and resists scratching.



3/4" PVC Edge HPL

Plastic laminate on particle core, with 3 mm thick PVC edges fused to the core material.



5/8" PVC Edge

Plastic laminate on MDF core, with 3 mm thick PVC edges fused to the core material.



Solid Maple

Made from kiln-dried hard maple. Standard thickness 1 3/4" (4.5 cm). Ideal for woodworking or art room tables.

RECOMMENDED CLASSROOM FURNITURE

Set-up based on 35-pupil load. This is a guide only. Please choose according to your own requirements.

| | TABLE | CHAIR | TABLE | CHAIR | TABLE | CHAIR | TABLE | CHAIR |
|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| HEIGHT | 22" 56 cm | 12" 30 cm | 24" 61 cm | 14" 36 cm | 28" 71 cm | 16" 40 cm | 30" 76 cm | 18" 46 cm |
| KINDERGARTEN | 35 | 35 | | | | | | |
| GRADE 1 | | | 35 | 35 | | | | |
| GRADE 2 | | | 35 | 35 | | | | |
| GRADE 3 | | | | | 35 | 35 | | |
| GRADE 4* | | | | | 35 | 35 | | |
| GRADE 5 | | | | | | | 35 | 35 |
| GRADE 6 | | | | | | | 35 | 35 |
| GRADE 7 | | | | | | | 35 | 35 |
| GRADE 8 | | | | | | | 35 | 35 |

* To better understand the size difference between a Junior and a Senior chair, please refer to line drawings of this brochure.



WARRANTY 15 YEAR LIMITED

ALUMNI CLASSROOM FURNITURE



ALUMNI CLASSROOM FURNITURE INC. warrants all steel fabricated components of its frames to be free from defect in materials and workmanship under normal use, service and handling for a period of fifteen (15) years. This warranty does not cover misuse or abuse of the product.

ALUMNI CLASSROOM FURNITURE INC. reserves the right to inspect the product in question to assess the cause of damage.

Contact your sales representative for complete warranty details.

POLICY & WARRANTY

TO ORDER - Write the catalog number of each item. Add quantity. Include colors of table tops, metal finish and color of molding (edging) where applicable.

TERMS OF SALE - Net 30 days, for dealers who qualify for credit in AmTab's judgement. All orders are subject to acceptance by AmTab. All prices listed herein are f.o.b. factory.

ACKNOWLEDGEMENTS - Every order is acknowledged. Orders are manufactured and invoiced based upon the information in the acknowledgement. If there is any discrepancy, the dealer or customer must notify AmTab within 5 working days. Orders are accepted by AmTab per terms herein and on the acknowledgement. AmTab rejects any terms and conditions contained in any customer purchase orders or other business forms which are different from the terms stated herein and on the acknowledgement.

PHONE ORDERS - AmTab accepts phone orders as a service to meet customers' needs. However a purchase order marked: "confirmation" must follow immediately. Duplicate orders not marked "confirmation" are the responsibility of the customer.

SHIPMENT DAMAGE CLAIMS - All shipments should be carefully inspected by the consignee before acceptance and the delivering carrier should be requested to record any damage or shortage on the delivery receipt before the consignee signs it. If further damage is found after delivery, immediate inspection by the delivering carrier should be requested. Notification of concealed damages must be made to the delivering carrier within 15 days after delivery of merchandise. Carrier liability

ceases after 15 days. CAUTION: After obtaining a clear receipt for shipment, the delivering carrier is no longer responsible for damage or shortages.

RETURNS - Merchandise returned will not be accepted without written consent of AmTab. After approval, returned merchandise must be shipped pre-paid and subject to minimum of 15% handling charge unless it is AmTab's responsibility.

WARRANTY - AmTab warrants products purchased hereunder to be free of defects in materials and workmanship for a period of fifteen (15) years from the date of shipment. This warranty shall not apply in the event products are damaged as a result of misuse, abuse, neglect, accident, improper application, modification or repair by persons not authorized by AmTab, where products are damaged during shipment, or where the date stamps on the products has been defaced, modified or removed. UNLESS CONSIDERED UNENFORCEABLE OR UNLAWFUL UNDER APPLICABLE LAW.

- a. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY EXCLUDED.
- b. PURCHASER'S REMEDY, IF ANY, FOR ANY DEFECTIVE PRODUCTS SHALL BE LIMITED TO A REFUND, REPLACEMENT OR ADJUSTMENT BY AMTAB OF THE PRODUCTS AT AMTAB'S OPTION, AND SHALL IN NO EVENT INCLUDE DAMAGES OF ANY KIND, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.



DISTRIBUTED BY:



AmTab Manufacturing Corporation

652 N. Highland Avenue • Aurora, IL 60506

PHONE: 630 301-7600

FAX: 630 896-7945

TOLL FREE: 800 878-2257

www.AmTab.com

Policy and Warranty

TO ORDER — Write the catalog number of each item. Add quantity. Include colors of table tops, metal finish and color of moulding where applicable.

TERMS OF SALE — Net 30 days, for dealers who qualify for credit in AmTab's judgement. All orders are subject to acceptance by AmTab. All prices listed herein are f.o.b. factory.

ACKNOWLEDGEMENTS — Every order is acknowledged. Orders are manufactured and invoiced based upon the information in the acknowledgement. If there is any discrepancy, the dealer or customer must notify AmTab within 5 working days. Orders are accepted by AmTab per terms herein and on the acknowledgement. AmTab rejects any terms and conditions contained in any customer purchase orders or other business forms which are different from the terms stated herein and on the acknowledgement.

PHONE ORDERS — AmTab accepts phone orders as a service to meet customers' needs. However a purchase order marked: "confirmation" must follow immediately. Duplicate orders not marked "confirmation" are the responsibility of the customer.

SHIPMENT DAMAGE CLAIMS — All shipments should be carefully inspected by the consignee before acceptance and the delivering carrier should be requested to record any damage or shortage on the delivery receipt before the consignee signs it. If further damage is found after delivery, immediate inspection by the delivering carrier should be requested. Notification of concealed damages must be made to the delivering carrier within 15 days after delivery of merchandise. Carrier liability ceases after 15 days. **CAUTION:** After obtaining a clear receipt for shipment, the delivering carrier is no longer responsible for damage or shortages.

RETURNS — Merchandise returned will not be accepted without written consent of AmTab. After approval, returned merchandise must be shipped pre-paid and subject to minimum of 15% handling charge unless it is AmTab's responsibility.

WARRANTY — AmTab warrants products purchased hereunder to be free of defects in materials and workmanship for a period of fifteen (15) years from the date of shipment and life long on all welded joints. This warranty shall not apply in the event products are damaged as a result of misuse, abuse, neglect, accident, improper application, modification or repair by persons not authorized by AmTab, where products are damaged during shipment, or where the date stamps on the products has been defaced, modified or removed. **UNLESS CONSIDERED UNENFORCEABLE OR UNLAWFUL UNDER APPLICABLE LAW.**

- a. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY EXCLUDED.
- b. PURCHASER'S REMEDY, IF ANY, FOR ANY DEFECTIVE PRODUCTS SHALL BE LIMITED TO A REFUND, REPLACEMENT OR ADJUSTMENT BY AMTAB OF THE PRODUCTS AT AMTAB'S OPTION, AND SHALL IN NO EVENT INCLUDE DAMAGES OF ANY KIND, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.



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FAX: 630 896-7945

TOLL FREE: 800 878-2257

www.AmTab.com



ONE SOURCE FOR MATS

The Andersen Company
100% Unconditional Product Warranty and Guarantee

Thank you for your inquiry regarding Andersen's product warranty and guarantee. The Andersen Company offers the best warranty in the industry! We do everything possible to ship products that are free of any manufacturing defects and unconditionally guarantee 100% customer satisfaction. All products from The Andersen Company are covered under our guarantee. Any problem that may arise from this purchase will be dealt with expeditiously based on what our customers believe to be the fair resolution, up to and including a full refund where we would take the mats back.

Andersen products are engineered to withstand very harsh industrial and commercial conditions. We simply have not found any matting that could match up to the performance levels of our products. How long any mat will last is dependant upon many conditions and really has little bearing on the happiness of the consumer. A product may very well hold together long after the product becomes a non-performing mat.

Our matting products are made to stand the test of time, while not compromising performance which is as or more important than durability alone. We recognize that only through satisfied customers will each of us continue to remain as leaders in matting innovation and service.

Andersen's commitment to matting solutions will always be a source of added goodwill and integrity.

Best regards,
Scott Andersen
The Andersen Company
www.andersenco.com
Ph: 800-241-4696



340 Cross Plains Boulevard Dalton, Georgia 30721 1-800-241-4696 Ext. 3108 fax 706-277-3170



Product Warranty

Angeles® Product Warranty Information

To find out how easy it is to “do it yourself” when it comes to repairing an Angeles® product, call our experienced customer service department at 1-800-346-6313.

Angeles® is committed to offering the highest standard of products by continuing to update and improve all our products. Catalog and website images may not depict most recent updates or versions of every product. Angeles® recommends using all safety devices when using our products. Angeles® will repair or replace any defective part free of charge according to warranty. (30% RESTOCKING CHARGE ON ALL RETURNS)

Lifetime Warranty

- Value Line Furniture
- Carpets
- Value Stack™ Chairs

10-Year Warranty

- SpaceLine® Cots
- Value Line Cots

5-Year Warranty

- Adjustable Fixed & Safe-T-Side® Cribs
- Crib Drawers & Evacuation Frame
- MyRider® Trikes & Bikes
- RuggedRiders® Trikes
- ClassicRiders® Trikes
- SilverRiders® Trikes
- SilverRiders® Wagons & Scooters
- BaseLine® Tables & Chairs
- Value Stack™ Tables
- Science Exploration Table
- Fantastic Voyage Yacht
- Glider Rocker

4-Year Warranty

- Super Rest mat (2")

3-Year Warranty

- Bye-Bye® Buggy
- Bye-Bye® Buggy Canopy
- Bye-Bye® Buggy Infant Seat
- SureStop® Bye-Bye® Stroller
- RunAbout®
- Non-Folding Germ Free Rest Mat
- Germ-Free Rest Mats
- Mailbox
- NaturalWood™ Tables & Chairs
- SoundSponge® Quiet Dividers®
- Cot Carriers
- Cot Activity Table Tops
- Cot Activity Panels
- Traffic Signs
- Traffic Light

1-Year Warranty

- Angels Rest® Blankets
- Angels Rest® Cot Sheets
- Angels Rest® Quilt
- Organic Cot Sheets
- Organic Blankets
- Value Line Cot Sheets
- Rest Mat Sheets
- Cot Name Clips
- Crib Name Tags
- RunAbout® Stroller Cover
- Bye-Bye Buggy® Cover
- Bye-Bye® Stroller Rain Cover
- MyRider® Task Force Signs
- Helmets
- My Mail Bag set
- Replacement Crib Mattress
- Organic Crib Sheets
- Sanitary Separator
- Sound Sponge Accessories
- Value Line Storage Trays
- Walkodile®
- Traffic Office Costume
- Ball Cart



LIMITED WARRANTY OF PRODUCTS

BCI Eurobib, hereafter referred to as Seller, hereby warrants to (name of Buyer); hereafter referred to as Buyer, for the sale of its products to the customer that all products will be free from defects in workmanship and materials for a period of one (1) year from the date of delivery to Buyer. This warranty is limited to repair or replacement.

Seller shall perform and provide to Buyer without charge, those repair, part-replacement, and other warranty services to which Buyer may be entitled under the terms of the Limited Warranty.

If the defects in materials and workmanship are so extensive as to make the Product's repair or the replacement of its defective parts either impractical or uneconomical, Seller shall instead deliver, at its cost, a replacement product to Buyer.

This warrant applies only if the products are not misused or abused; and there is no evidence of tampering, mishandling, neglect, accidental damage, modification or repair without the approval of Seller or damage done to the product by anyone other than Seller. Further, Seller shall not be responsible in any way for any damage to or performance problems of the products caused in any way by Buyer's modification of any parts of the products to conform in the territory.

This Limited Warranty is provided by Seller and contains the only express Warranty to Buyer. Seller does not give Buyer any other warranty beyond that granted herein.

SELLER DISCLAIMS ANY EXPRESS WARRANTY NOT PROVIDED HEREIN AND ANY IMPLIED WARRANTY, GUARANTEE OR REPRESENTATION AS TO SUITABILITY FOR ANY PARTICULAR PURPOSE, PERFORMANCE, QUALITY AND ABSENCE OF HIDDEN DEFECTS, AND ANY REMEDY FOR BREACH OF CONTRACT, WHICH BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION, OPERATION OF LAW, CUSTOM OF TRADE OR COURSE OF DEALING, INCLUDED IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. EXCEPT AS PROVIDED IN THIS DOCUMENT, SELLER FURTHER DISCLAIMS ANY RESPONSIBILITY FOR LOSSES, EXPENSES, INCONVENIENCES, SPECIAL, INDIRECT, SECONDARY OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THE PRODUCTS.



Your One Source for Store-in-a-Box

www.onesourceretail.com



www.bercoinc.com

Warranty:

All items manufactured by Berco are guaranteed against MANUFACTURING defects for the period of THIRTY YEARS from the date of shipment with the exception of the following products, which carry a ONE YEAR warranty: Laminate self-edges, Veneer Tops, Soft Molded Edge Tops, Rainbow and Quarry Resin Tops, Adjustable Height Pedestals, electrification and network accessories, and normal wear. At Berco's sole discretion, we will repair or replace any item determined by Berco to be defective as a result of manufacturing defects. In no event shall liability under this warranty exceed the original purchase price of the defective product. In no event shall liability under this warranty include labor costs to repair or replace warranted items. We will not repair or replace any item which has been abused or subjected to any use other than that which was originally intended for our product or for any product that was cleaned with a solvent-based cleaner.

Berco does not warranty the matching of color, grain and texture of wood due to natural variations, which cannot be controlled.

Warranty on plastic laminate is not covered by Berco but it is covered only by the laminate manufacturers under their warranties.

There are no other warranties expressed or implied.

1120 Montrose Avenue Saint Louis, Missouri, USA

Phone 888.772.4788 Fax 888.772.4789



BioFit's 13 Year Warranty **on** **Seating, Tables and Multipurpose Carts** October 4, 2011

BioFit furniture products are warranted against mechanical or structural failure due to defective material, workmanship, or abnormal wear for 13 years of normal use. Pneumatic cylinders are covered for the functional lifetime of the chair or stool.

BioFit reserves the right to recondition or replace any units covered by this warranty. Freight and any other consequential damages are not covered. All return shipments require written authorization and must be freight prepaid unless otherwise approved in writing. COM (Customer's Own Material) upholstery materials are not covered.

BioFit takes its warranty, repair and maintenance responsibilities very seriously. Efforts by unqualified personnel to perform repairs on BioFit products can result in dangerous conditions which can lead to serious bodily injury. Any attempt to modify, alter or make unauthorized repairs to BioFit products may not only seriously jeopardize the safety of the user, but will void this warranty in every respect.

* 13-year warranty does not apply to Intensive Plus™ seating, which carries a 5-year warranty.

P.O. Box 109 Waterville, Ohio 43566-0109 U.S.A.

800-597-0246

(419) 823-1089

email: biofit@biofit.com

Fax (419) 823-1342

www.biofit.com



PRODUCT WARRANTY

Bretford® warrants that all products it manufactures are—at date of shipment—free from defects in material or workmanship. Any product under normal use, regardless of the number of shifts during which the product is in use, fails to function within the time periods specified below, and found defective in material or workmanship by Bretford inspection, will be repaired without charge to the buyer, or, at the elections of Bretford, a credit will be allowed up to the invoice purchase price of the product.

This warranty is inapplicable where, in the judgment of Bretford, the defect is attributable to abnormal wear, misapplication, abnormal use, misuse, modification or damage after shipment, including damage caused by the buyer's failure to properly maintain the item, or other similar cause.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER EXPRESSED OR IMPLIED WARRANTIES, INCLUDING ANY ORDINARY OR PARTICULAR PURPOSE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

Bretford EXPLORE®, MOTIV™, RHOMBII®, Plus, Liquid®, Presentation Environments®, Here, Store and Charge and Basics Series Furniture—Twelve (12) years

Three (3) shift facilities, from date of shipment, labor included (excluding fabric and electrical and data assemblies)

STANDARD WARRANTY EXCEPTIONS APPLY

Electrical & Data Assemblies Components—One (1) year from date of shipment

Speakers—One (1) year from date of shipment

Gas Shock Assemblies—One (1) year from date of shipment

Soft Seating Wood & Frame—Bretford warrants the wood and metal frames used in our soft seating products to be free from design defects in materials and workmanship for a period of twelve (12) years beginning on the date of shipment.

Soft Seating Foam—For a period of five (5) years, Bretford warrants the foam used in our soft seating products to be free from design defects in materials and workmanship, beginning on the date of shipment. This does not include softening and flattening of the foam that occurs as a result of normal use and aging.

Soft Seating Fabric/Leather—Warranty of fabric and leather offered as part of the Bretford Grade-In program is dictated by the materials manufacturer and passed on accordingly. Customer Own Material is not warranted.

Warranty:

“Guaranteed to perform as designed.” We handle warranty issues on a case by case basis.



Warranties

Carpets for Kids® provides wear warranties on all of our kids carpets:

- **On all printed Rugs:**
 - Lifetime** Abrasive Wear Warranty
 - Lifetime** Anti-Microbial Protection
 - Lifetime** Anti-Static Fiber
- **Mt. Shasta Solids Collection:**
 - Lifetime** Abrasive Wear Warranty
- **Soft-Touch Texture Blocks Solids Collection:**
 - Lifetime** Abrasive Wear Warranty
- **KIDply® Soft Solids Collection:**
 - Lifetime** Abrasive Wear Warranty
 - Lifetime** Anti-Microbial Protection
 - Lifetime** Anti-Static Fiber
- **Mt. St. Helens Solids Collection:**
 - 10-Year Wear Warranty
- **KID\$ Value Rugs:**
 - 1 - Year Limited Warranty – excludes serge & backing

Carpets for Kids® (CFK) is the industry leader in high quality, educational children's rugs. We guarantee that your new carpet will not wear more than 10 percent by abrasion. If this occurs, CFK agrees to replace the carpet subject to its usage schedule. In the event that the identical carpet is not available, you may choose from a selection of carpets of comparable quality.

Damage caused by improper installation, pets, tears, spills, cuts, pilling, shedding, matting, crushing, burns and improper maintenance or cleaning methods are not manufacturing defects and are excluded.

CFK requires the original or other documentation (invoice with purchase date) as proof of warranty coverage. This warranty gives you specific rights. You may have other legal rights which vary from state to state.

In no event shall CFK be liable for incidental or consequential damages, whether in contract, warranty, negligence, strict liability or otherwise. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

No Fault SergeWarranty™

Our double-stitched, serged edges are made to stand up to the rigors of schools and childcare environments. However, the serge can be damaged by sharp objects (such as when opening the packaging) or cleaning equipment (vacuuming up the serged edge in the beater bar). **Carpets for Kids now has a “no-fault” serge warranty.**

Simply return your *Carpets for Kids* rug to *Carpets for Kids Re-serge Center* at your expense and we will re-serge it and ship it back to you at our expense*. We'll even send you packaging material to send it back in. For information contact our customer service department at 503-232-1203 or via email at reserge@carpetsforkids.com

COMING SOON: video directions on making minor serge repairs yourself using a glue gun,

Excludes KID\$ Value Rugs

TERMS OF WARRANTY

Prices

Prices and specifications are subject to change without notice and although we make every effort to notify dealers of such change, it may be prudent to verify pricing at the time orders are placed.

Order Changes and Cancellations

After we have entered an order it may be changed only by mutual consent and at our sole discretion. We cannot accept revisions or cancellations after the manufacturing process has begun. Additions to orders, when accepted, may cause delays in shipping. If we are able to accept a cancellation, authorization number will be issued and a 25% restocking fee will be assessed. This number should be retained in your files.

Will Call Orders

All "Will Call" orders should be picked up within five working days of notification by Case Office Furniture. If those orders are not picked up within five working days, Case Office Furniture reserves the right to deliver the product to you at an hourly rate.

Freight

Customer will take care of the shipping.

Damage

Case Office Furniture takes precautions to assure proper packaging and inspection of out-going merchandise. Our liability ceases when we receive a signed bill of lading at our shipping dock. Customer and/or consignee are solely responsible for freight claims for loss or damage. Care should be taken at the time of pick-up or delivery to note on the bill of lading any discrepancy.

Return Goods

Return goods may only be accepted at the sole discretion of Case Office Furniture and only under the following conditions.

- 1) That a written Case Office Furniture Return Authorization Form with appropriate number be issued.
- 2) That a copy of that Return Authorization accompany the Bill of Lading for the incoming shipment.
- 3) That the return goods be received at the Case Office Furniture factory in perfect condition. A 25% restocking fee will be assessed.

Delinquent Account

Orders from dealers whose accounts are "past due" will be subject to delayed entry until such time as our credit department issues a product release order. Work in process will be stopped and completed orders withheld from shipment until delinquent accounts have been brought current. If Case Office Furniture terms of sale are not met the unpaid invoices will be subject to late charges of 1.5% per month.

Lifetime Guarantee

Case Office Furniture manufactures its products with careful attention to detail and commitment to achieve a level of quality that is free of defect in materials and workmanship. Case Office Furniture warrants to the original purchaser of the product from the date of purchase order the following guarantees.

Casegoods

- Ten year limited warranty on overall general construction
- One year limited warranty on the finish (including chairs)
- Lifetime warranty on the hardware

Chairs

- Lifetime guarantee on all components including gas cylinders, base controls, arms, structure, frame, foam and casters. **That is everything but the fabric.**
- Ten year guarantee on wood seating – the structural integrity of the frame and it's workmanship.

The warranty shall be effective from the date of purchase on your original receipt. This warranty excludes product abuse, misuse, or any alterations of the product by you.

Should any products fail, take it back to where the product was purchased. The dealer will then send the defective part(s) or product to Case Office Furniture, freight prepaid. Case Office Furniture, at its discretion, will repair or replace part(s) or product. Case Office Furniture shall not be liable for any cost, liabilities, lost profits, loss of goodwill or any other general, special, incidental or consequential damages incurred in connection with the purchase of the product.

The above guarantee is based upon normal commercial use, on a standard eight- hour workday, five days per week, when the product is used by a person weighing 250 lbs. or less. Please contact Case Office Furniture for complete details.

AKL HOLDINGS LLC DBA CASE OFFICE FURNITURE

1502 E. HADLEY STREET

SUITE 100

PHOENIX, AZ 85034

602-253-6006 PHONE

602-253-7331 FAX

WWW.CASEOFFICEFURNITURE.COM

LIMITED PRODUCT WARRANTY

Clarín™ Portable Seating Collections

Hussey Seating Company provides the following warranty to the owner and operator of the facility in which Clarín by Hussey Seating Products were originally purchased in North America. The warranty period begins on the date of shipment, continues for the applicable time period set forth below, and is strictly governed by and subject to the terms and conditions set forth below.

LIMITED WARRANTY:

In the event there is a defect in the material, installation/delivery, and/or in the workmanship of the Clarín by Hussey Seating Product (or component thereof) which causes failure of the product within the applicable time period and provided notification of this defect is given to Hussey Seating in writing at the address set forth below prior to the expiration of the applicable time period; Hussey Seating, in its sole discretion, will either repair or replace the defective product (or defective component thereof) with a comparable product (or component thereof), or will provide a refund of the purchase price of the defective product (or defective component thereof) prorated over the warranty period. In the event of repair or replacement, the warranty includes labor, materials, and freight for the first five years of the warranty and materials and freight thereafter for products covered by the 12 year period. All other costs are excluded. The fulfillment of the warranty (including investigation, timing of response, labor, and manner of shipment) is under the exclusive and unfettered control of Hussey Seating.

TIME PERIODS:

| 12 years | 8 years | 5 years | 3 years | 1 year |
|--|--|---|--|---|
| Structural Components (except Heavy Duty Titan) | Heavy Duty Titan Model Structural Components | Component parts of operating mechanisms, structural attachments, accessories, and assembly hardware | Surface Material Finishes: Polymer & Powder Coat (Note conditions as to color, grain and texture listed below.) | Non-standard items: Upholstery, stitching, foam |
| Weather Fighter* Frames | | Tablet Arms & Mechanisms | Surface Material Finishes: Plastic Laminates (Note conditions as to color, grain and texture listed below.) | |
| <p><i>*NOTE on Weather Fighter chairs: This is a weather resistant chair only – it is not warranted to be weather proof. Clarín by Hussey Seating does not recommend keeping or storing chairs outdoors where they are exposed directly to rain or other extreme weather conditions for an extended period of time (i.e. longer than one day) without being stored inside and dried completely. Clarín by Hussey Seating's warranty does not cover defects caused by direct exposure to rain or other extreme weather conditions for extended periods of time.</i></p> | | | | |

EXCLUSIONS AND CONDITIONS: This warranty excludes and does not apply to:

Feet and glides.

Normal wear and tear, abuse, neglect, vandalism, alteration, or misuse – all determined by Hussey Seating in its sole discretion.

Acts of God.

Product altered or modified by the user.

User attached accessories.

Seating Upholstery materials will be provided with a pass through warranty as supported by the selected upholstery mill, fabric line and color SKU.

Products not properly maintained in accordance with Clarín by Hussey Seating Operating & Maintenance Procedures & Inspections.

Customers Own and/or Specified Materials, leathers, and nonstandard material and color finishes whether purchased by the customer or Hussey Seating Company.

Natural variations occurring in wood and leather and/or color fastness and /or variations in matching of colors, grains or textures of materials shall not be considered defects.

Polymer Colors will not fade greater than 5 Delta-E units measured within CIE L*a*b color space.

Powder Coat finish will not fade greater than 5 Delta-E units measured by Hunter L*a*b

Color difference per ASTM D2244.

In the event of repair or replacement of the defective product (or defective component thereof) there is no responsibility for the matching of color, grain, fabric, or texture except to within commercially acceptable standards, as determined by Hussey Seating in its sole discretion. THERE ARE NO OTHER WARRANTIES OTHER THAN THOSE EXPRESSLY STATED ABOVE, WHETHER EXPRESSED OR IMPLIED (INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE) UNLESS SPECIFICALLY AGREED TO IN WRITING BY AN OFFICER OF HUSSEY SEATING IN THE SPECIFIC CIRCUMSTANCE. Hussey Seating is not liable (in contract, tort, or otherwise) for any consequential, special, direct, punitive, or incidental damage.



As the manufacturing company, we appreciate you choosing Copernicus and it is important to us that you are happy with your purchase. If you receive or already have one of our products and you have ANY problems or questions, just give us a call and we will do our best to help you!

Sincerely,

Jim Phillips
President
Copernicus Educational Products, Inc.
"insert quote here"

Manufacture Limited Warranty

About our Warranty - Our products are designed to be used indoors, within a classroom setting. The instruction manual enclosed with your Copernicus product will outline the warranty period, recommended applications and guidelines for proper use. For your convenience, Warranty Registration is available online.

What is covered under Warranty? – Copernicus will ship replacement part(s) at no charge for missing or defective parts. Within 90 days of delivery, unpack and inspect all contents according to the parts list. Report any missing or damaged parts to our Customer Service department. Manufacturing defects should be reported to our Customer Service department with a description of the issue within the warranty time period.

What is NOT covered under Warranty? - Any damage due to improper installation, use, handling or storage is not covered. For installation and or service on components or devices being used with our product (ie: Projectors or Interactive Boards, etc), contact the dealer you ordered from.

How do I request Warranty parts? - Please have your packing slip and if possible assembly instructions available for reference when you call. If you do not have the original order information, we may request picture(s) of the item and or part(s) be emailed to us to verify item and parts. You assume responsibility for installation of replacement parts and any associated installation costs if applicable.

TOLL FREE: 1-800-267-8494 **TEL:** 519-848-3664 **FAX:** 519-848-6619 **EMAIL:** info@copernicused.com **WEB:** www.copernicused.com

CANADA: RR#3, 8194 County Road 109, Arthur, ON N0G 1A0 **USA:** PMB# 459, 60 Industrial Pkwy, Cheektowaga, NY 14227

January 1, 2015

Ordering Information, Terms & Conditions of Sale

GENERAL INFORMATION: This price list supersedes any and all prior price lists and terms and conditions of sale set forth therein. **No amendment or alteration may be made to these terms and conditions of sale by the terms of purchaser's order form, or otherwise, unless agreed to in writing and signed by an officer of Correll, Inc.** No amendment shall arise as a result of course of dealing or usage of trade. Prices and specifications are subject to change by Correll, Inc. without prior notice. Possession of Correll, Inc. literature or price list does not constitute an offer to sell. All sales shall be governed by these terms and conditions of sale.

ORDERING INFORMATION: Specify complete model number, finishes and quantities. Orders are processed by model number. In the event of discrepancy between model number and description, the model number will be used. Purchaser assumes responsibility to supply correct information when placing an order. Confirming purchase orders must be received for verbal orders. **If purchaser fails to confirm verbal orders or to VERIFY ORDER ACKNOWLEDGMENT, Correll, Inc. assumes no responsibility for shipping or pricing discrepancies.**

SHIPPING INFORMATION: Title of goods passes to purchaser and Correll's responsibility ceases when shipment is accepted for transportation by any carrier from Correll's factory. Carrier routing will be established by Correll's traffic department if not indicated on purchaser's order. **Carefully inspect all shipments before acceptance, and note any damages on the Delivery Receipt.** Concealed Damage must be reported to Correll, and to the carrier, within 15 days from date of delivery, otherwise no claim for Concealed Damage will be allowed. Purchaser, Correll, and the Freight Carrier, will each be responsible for 1/3 of the total replacement cost for Concealed Damages. **All products except Chairs are Freight Class 70, Chairs are Class 85.**

WARRANTY: Correll products are covered by a **5-Year Limited Warranty** against defects in Materials and Work-

manship. (2 years on CP-Series and 1 year on Folding Chairs and Melamine Folding Tables) Contact factory for a complete copy of warranty terms, conditions, and claim procedure.

MEASUREMENTS & PRICES: All Dimensions are in inches, all Cubes are in Cubic Feet, all Weights are in Pounds. All Prices are Suggested Retail in US Dollars.

SEATING CAPACITY: Allow 24" to 30" for each adult and 18" to 24" for each child.

TERMS: Net 30 days with approved credit. Orders without approved credit will not be placed in production unless payment is received in advance. Past due accounts are subject to maximum finance charge permitted by law.

CANCELLATIONS: Cancellations or changes to orders are subject to Correll's approval. No cancellations or changes to orders that are entered into production will be accepted. Purchaser assumes financial responsibility for all orders once production commences. No cancellations of special orders will be accepted.

RETURNS: No returns will be accepted without a Return Authorization Number from Correll. Returned merchandise must be shipped Freight Prepaid at customer's expense, and will be subject to a 20% Restocking Charge. No returns after 30 days, and no returns of discontinued, custom, or close-out merchandise.

OPTIONAL COLORS, CUSTOM COLORS: Most of our products are available in additional Color Combinations, or Custom Colors, which are not shown on the Price list. Please call us for availability and quotes.

Drop Ship Pack is required for all Wood Core Tables shipped by **UPS** or **Fed Ex Ground**, and recommended for floor loaded LTL shipments (up to 5 pieces are usually floor loaded, and 6 or more are palletized). **Shipping Wood Core Tables heavier than 70 pounds by UPS or Fed Ex Ground is NOT recommended.**

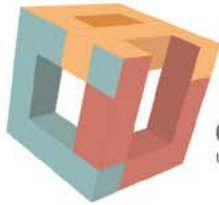
LEAD TIMES: (Note: Orders received after 3:00pm Central Time will be processed with the next day's orders. All lead times are quoted in Business Days.)

QSP QUICK-SHIP PROGRAM: All *Quick-Ship* items are normally in stock, and will be shipped within 1 to 3 business days from receipt of order. Most of our *Quick-Ship* orders go out within 1 business day. *Quick-Ship* quantities are limited to 12 per SKU, however, larger quantities of some items may be available, or we may be able to expedite your order, depending on the product and season. Please contact us for availability. All *Quick-Ship* orders must specify "**Quick-Ship**" or "**QSP**", otherwise, normal lead time will apply.

BTO CUSTOM BUILT-TO-ORDER: Custom Built-to-Order products are NOT in stock, but are instead custom built from stock components to each customer's specified size, and Standard or Optional color combination. Items listed as Custom BTO will normally ship within 3 to 5 Business Days from receipt of order, but due to the wide variety of possible combinations available, order sizes, carrier pickup schedules, and seasonal variations in lead times, shipment within 3 to 5 days is not guaranteed. BTO order priority will be given to customers promoting Correll Items as Custom BTO in their Catalogs or Web Sites.

STANDARD LEAD TIME: All other Standard Color Combinations in this Price List will normally ship within 5 to 10 Business Days from receipt of order. Allow approximately 5 additional days for Optional Colors or Features. Lead time will be quoted for Special Order Colors, or Custom Features.

FORCE MAJEURE: Correll Inc. shall not be liable for failure to perform due to circumstances beyond its control, including but not limited to: Fires, Floods, Hurricanes, Tornadoes, Earthquakes, or any other Acts of God, Labor Strikes, Riots, War, Foreign or Domestic Terrorist Attacks, any fault of any Carrier, extraordinary change in material cost or availability, or any other circumstance beyond the ability of Correll Inc. to foresee or control.



Creative Arts
UNLIMITED INC.

WARRANTY

Creative Arts Unlimited, Inc. warrants its products to be free of defects in materials and workmanship for a period of one year from the date of installation. This warranty does not cover damage due to vandalism, uses contrary to the intended use of the product or acts of God.

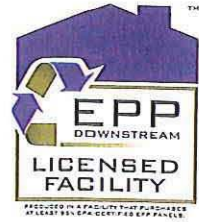
Yours truly,

T.C. Stanmore
CEO

Office: (727) 525-2066 ext. 106
Fax: (727) 525-8689
E-mail: chuck@creativeartsinc.com



CREST is committed to sustainable, environmentally conscience manufacturing practices. We conduct our business with great respect and care for the planet that we collectively share.



CREST seeks to provide the highest quality laminate products. We constantly review opportunities to improve environmental practices in the utilization of sustainable resources, protection of our air and water, and decreased demand for energy and landfill resources.

CREST Cabinet Mfg. Corporation
 12490 49th Street North
 Clearwater Florida 33762

www.crestofficefurniture.com
 Toll Free: 877-821-2274
 Phone: 727-572-5590
 Fax: 727-572-4775

The 1000 Series were designed to provide the contract industry with a complete product line of quality case goods and modular furniture components at a competitive price. For items not shown in this price list and specification guide, please call, fax, or e-mail your special request.

Please visit www.crestofficefurniture.com for more information regarding our environmental policies.

Warranty

CREST warrants its products to be free from defects in material and workmanship for 15 years. Remedy for satisfaction of the warranty shall be the repair or replacement of the defective parts at the option of CREST.

Construction

CREST 1000 Series construction is of thermally fused laminate work surface and chassis. Work surfaces and end panels are 1 1/8" thick with 2MM rigid PVC edges. All other components are 3/4" thick with rigid PVC edges. Pedestals are constructed with four true sides for extra durability. Drawers are 1/2" thick black vinyl laminated MDF board. Box and file drawers are mounted on premium full extension ball bearing slides.

Hardware

Specify one of the following:

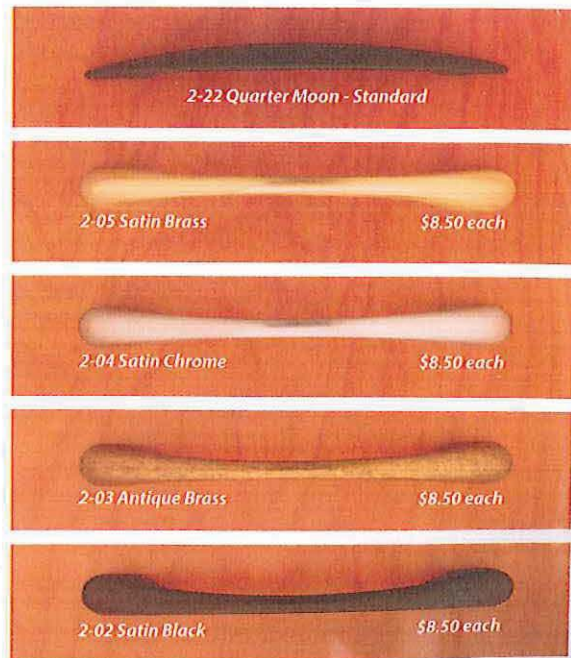
- 2-02 Black
- 2-03 Antique Brass
- 2-04 Satin Chrome
- 2-05 Satin Brass

Locks are optional. Please indicate placement.

CREST may make changes to specifications to improve product without notice.

© 2010 CREST

Pull Options



CREST strives for complete customer satisfaction. Please contact us for your special needs and custom orders.



Lifetime Limited Warranty Standard Catalog Furniture

Products are guaranteed against material defect and/or faulty workmanship from plant for lifetime of the product. During this period Diversified Woodcrafts, Inc. will replace or repair, at its discretion, any product that upon inspection, exhibits defects in material or workmanship. This warranty shall include the costs of replacement parts or materials, but does not include labor, or shipping costs for such. This warranty does not cover damage in transit or damage caused by misuse, abuse or faulty installation, color grain or texture of wood or other covering materials.

No other warranty is expressed or implied.

The Warranty Claim must be filed with the local authorized dealer. The dealer will review the claim and forward the information to Diversified Woodcrafts, Inc. for response.

Edward Surowiec

A handwritten signature in dark ink, appearing to read "Edward Surowiec", written in a cursive style.



Edward Surowiec
Contract Administrator
Diversified Woodcrafts, Inc
877-348-9663 x 183
920-842-5420 (fax)
esurowiec@diversifiedwoodcrafts.com
WWW.diversifiedwoodcrafts.com



Eagle's Warranty Statement

Eagle agrees to replace any products within 1 year of the shipment date for defect in workmanship under normal wear and tear.



ECR WARRANTY POLICY

| | | |
|--|--|--|
| <p>QUALITY SATISFACTION GUARANTEE (QSG)</p> | <p>ECR4Kids guarantees the quality of all of our products. You can trust the quality and safety of our furniture and materials, providing the peace of mind that our products are made to last. We are committed to your complete satisfaction. If for any reason, you are not satisfied with the quality and workmanship of our products, simply return it within the first 30 days of purchase. We are here to service your needs and are working toward becoming one of your most trusted suppliers.</p> | |
| <p>WARRANTY</p> | <p>ECR4Kids warrants that its products shall be free of all substantial defects in original material and workmanship that may become evident within certain time constraints. This limited warranty does not cover apparent defects caused by abusive or abnormal use of the product, or failures resulting from inadequate inspection and maintenance. ECR4Kids may repair or replace, at its option, any portion of the product which proves to be defective under the terms of this limited warranty at no further cost to the buyer. Proof of purchase from an authorized dealer is required. Customer must present proof of defect in the form of images and/or actual defective product at the time of claim to ECR4Kids. ECR4Kids can and will request that defective product be presented for review at our discretion.</p> <p>THERE ARE NO IMPLIED WARRANTIES OF FITNESS OR MERCHANTABILITY, AND THERE ARE NO OTHER EXPRESS WARRANTIES BEYOND THE WARRANTIES EXPRESSED HERE. ECR4Kids shall be liable under this limited warranty only for the cost or, at its option, the repair or replacement of defective products. All incidental or consequential damages which may arise, including but not limited to business losses, personal property damage, and third party liabilities are hereby expressly excluded. Also expressly excluded under this warranty are glides/casters, vinyl/fabric upholstery material, damage resulting from sun/rain or weather, and ink based products,</p> | |
| <p>WHAT WARRANTY COVERS</p> | <p>Fabric Seams</p> | <p>Unraveling, tearing, ripping, cracking or splitting</p> |
| | <p>Eyelets</p> | <p>Coming apart or loose from the cot cover fabric</p> |
| | <p>Cot Corners (Plastic Legs)</p> | <p>Cracking or breaking</p> |
| | <p>Chair Seat/Back</p> | <p>Cracking or breaking</p> |
| | <p>Metal Parts</p> | <p>Bending, rusting or breaking</p> |
| | <p>Wood</p> | <p>Splitting</p> |
| | <p>T-mold/Edge banding</p> | <p>Separating</p> |
| | <p>Table Legs</p> | <p>Bending, rusting or breaking</p> |



| | Chair Frame | Bending, rusting or breaking |
|------------------------|----------------------------|------------------------------|
| Category | Sub-category | ECR Warranty Period |
| Tables | Activity Table | 10 Years |
| | Hardwood Table | 10 Years |
| | Media Table | 10 Years |
| | Resin Table | 10 Years |
| | Bentwood Table | 10 Years |
| | Open Front Desk | 10 Years |
| Seating | Bentwood Chair | 10 Years (1 year on boots) |
| | Ladderback Chair | 5 Years |
| | Resin Chair | 5 Years |
| | Stack Chair | 10 Years |
| | Benches | 10 Years |
| Art | ALL | 1 Year |
| Active Play | Climb/Crawl/Play (Feber) | 2 Years |
| | Sand & Water Play | 1 Year |
| | Tunnels/Cubes | Lifetime |
| | Balance & Coordination | Lifetime |
| Storage & Organization | Fold and Lock | Lifetime |
| | Plastic Storage | Lifetime |
| | Storage Cabinet/Shelf/Rack | Lifetime |
| | Coat Locker | Lifetime |
| | Carts & Organizer | 2 Years |
| | Lock and Roll | Lifetime |
| Dramatic Play | ALL | Lifetime |
| Soft Zone | ALL | 1 Year |
| Cots/Mats | Cots | 10 years |
| | Rest Mats | 2 years |
| Blocks & Manipulatives | ALL | Lifetime |
| Infant & Toddler | Infant & Toddler | 2 Years |
| Literacy | ALL | Lifetime |
| Teacher Supplies | ALL | 1 years |



LIMITED WARRANTY

Edsal Manufacturing Company, Inc. products are guaranteed for a period of one (1) year from the date of purchase. The **SOLE AND EXCLUSIVE REMEDY** for such defects is the repair or replacement of a defective product or parts thereof by Edsal Manufacturing Company, Inc. or, at Edsal Manufacturing Company, Inc. option, refund of the purchase price upon return of the item to Edsal Manufacturing Company, Inc..

This warranty shall not apply in the event the products are damaged as a result of misuse, neglect, accident, moisture, improper application, improper assembly, or assembly not in conformity with the instructions of Edsal Manufacturing Company, Inc., failure to abide by safety precautions prescribed by Edsal Manufacturing Company, Inc. or modification or repair by persons not authorized by Edsal Manufacturing Company, Inc..

Edsal Manufacturing Company, Inc. makes no express or implied warranties of any kind or nature except as expressly provided herein. There are no oral agreements or oral warranties collateral to or affecting this written warranty. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS ARE EXPRESSLY DISCLAIMED.

EDSAL MANUFACTURING COMPANY, INC. LIABILITY FOR ANY CLAIM HEREUNDER SHALL IN ALL EVENTS BE LIMITED TO AND NOT EXCEED THE PURCHASE PRICE OF THE PARTICULAR PRODUCT IN WHICH THE ALLEGED DEFECT OCCURRED. LIABILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES IS EXPRESSLY DISCLAIMED.

Buyer assumes all risk and liability resulting from the use of the product whether used singly or in combination with other goods.

UNLESS ANY PORTION OF THE ABOVE IS CONSIDERED UNENFORCEABLE OR UNLAWFUL UNDER APPLICABLE LAW, THIS LIMITED WARRANTY SHALL APPLY TO ANY AND ALL PURCHASERS AND/OR USERS.

WARRANTY

LIFETIME WARRANTY

ERGO Contract Furniture warrants that all products will be free from defects in its material and workmanship, as described below, for as long as the original purchaser owns the product. The company will repair or replace, at its option, without charge to the original purchaser only, defective products or parts from normal use. Labor and service are not covered under this warranty.

Lifetime Warranty* which is the entire time owned by the original purchaser for all chair components including pneumatic cylinder, control mechanism, base, glides, casters, frames and other structural elements. Fabric Upholstery and Leather is warranted to the original purchaser for three years from date of purchase.

This warranty shall be effective for the applicable time period starting from date of purchase as shown on your original receipt or other proof of purchase. This warranty is your sole remedy for product defects and excludes defects due to or arising in connection with product abuse or misuse, user modification of, or attachments to the product, including application of your own upholstery materials and products or parts not used, maintained or installed in accordance with the company's installation, maintenance and/or applicable guidelines.

Normal use consists of a standard 8 hour shift in a 5 day work week, and a 250 lbs weight capacity. We will repair or, at our option, replace the defective part, free of charge to the purchaser, provided that the purchaser returns said parts freight prepaid to our offices. Labor and service are not covered under this warranty.

There are no other warranties, expressed or implied, other than those specifically described, including without limitation any implied warranty or merchantability or of fitness for a particular purpose. We will not be responsible for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Textiles are sold subject to minor variations of color. Since textiles vary in weave, thickness and memory, some creasing and/or gathering may occur during the upholstery application process. All furniture is sold subject to minor irregularities of color, surface, grain, and texture. Our leather upholstery materials are of the finest quality. Because leather is a natural product, variations of texture are common and should be expected. Leather will contain natural markings such as neck wrinkles, scratches, backbone marks and stretch marks. These distinctions give leather its unique characteristics and are considered to be a part of the natural beauty of leather.

*Exceptions:

All seating in the Boost collection is warranted for the three years from date of purchase by the original purchaser for all chair components including pneumatic cylinder, control mechanism, base, glides, casters, frames and other structural elements.

ERGO Contract Furniture warrants that the ERGOFLEX table will be free from defects in its material and workmanship, as described below, for a period of 15 years on mechanical parts and 5 years on electrical components. The company will repair or replace, at its option, without charge to the original purchaser only, defective products or parts from normal use. Labor and service are not covered under this warranty.

If your product fails during normal use within the applicable warranty period, please contact ERGO Contract Furniture with a description of the relevant part, together with proof of purchase of the product at:



ERGO Contract Furniture • 125 Component Drive • San Jose, CA 95131
Phone: 408-824-1624 • Toll Free: 800-336-1100 • Fax: 408-824-1626
Email: customerservice@ergocontractfurniture.com

The Benefits of Choosing Furniture Compliant with LEED Indoor Air Quality Standards

ERGO Contract Furniture is committed to offering products that you can live with for a lifetime. Part of that commitment is addressing potential health concerns that can stem from working and living in a closed indoor environment. To address these concerns ERGO Contract Furniture voluntarily participates in the MAS Certified Green® Indoor Air Quality Certification Program for Low-VOC Emitting Materials. This program ensures that any potentially hazardous chemicals released from our products have been thoroughly tested and meet rigorous standards established by independent toxicologists to address recognized long term health concerns.





Educational Specialty Furnishings

WARRANTY

At Educational Specialty Furnishings, we pride ourselves of manufacturing high quality products that stand the test of time in today's demanding educational environment. ESF products are guaranteed to be free from defects in materials and workmanship for one year after purchase, under normal use and service.

This warranty shall be void if the product has been subjected to misuse or has been damaged by negligence or accident.

We have full-time customer service staff that can assist with any of your warranty needs. For warranty issues, please email us at info@esfschools.com.



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SURVEILLANCE

Image Vault

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LIVE ONLINE CHAT**Products**

- ⊗ File Cabinets
- ⊗ Storage Cabinets
- ⊗ Records Safes
- ⊗ Data Safes

Online Warranty Registration

- ⊗ Files
- ⊗ Safes
- ⊗ MediaVault / HD

Resource Center

- ⊗ Sales/Customer Service
- ⊗ Testimonials & Stories
- ⊗ Where to Buy
- ⊗ Warranty Information
- ⊗ Order Replacement Keys
- ⊗ GSA Contract
- ⊗ ISO Certification
- ⊗ Photography & Logos
- ⊗ Videos
- ⊗ Library

Warranty Information**FireKing File Warranty**

If a mechanical or operable part of the Fire King record container malfunctions or breaks down during normal use, Fire King, will at its option, repair or replace such part FREE as long as the original purchaser owns the product. Associated labor costs for the repair or replacement of these parts will be paid by Fire King for two (2) years from the date of purchase (with authorization in advance). In addition, in the event that a Fire King file is damaged in a fire, at any time while in the possession of the original purchaser, Fire King will replace the cabinet free of charge, and ship it freight collect to the original owner.

Warranty service is available by contacting your retail seller, or by contacting Fire King International Inc., 101 Security Parkway, New Albany, IN 47150. Fire King reserves the right to have its representative inspect any product or part to honor any claim, and to receive a purchase receipt or other proof of original purchase before warranty service is performed.

This warranty is limited to the terms stated herein. All expressed and implied warranties including the warranties of merchantability and fitness for a particular purpose are excluded, except as stated above. Fire King disclaims all liabilities for incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights as well, which will vary from state to state.

[Register FireKing File & Storage Cabinet Warranty Online](#)

FireKing MediaVault Warranty

If a mechanical or operable part of the FireKing Media Vault malfunctions or breaks down during normal use, FireKing, will at its option, repair or replace such part FREE for three (3) years from the date of purchase.

Warranty excludes customer neglect or abuse, robbery attempt, burglary, vandalism or other criminal conduct, environmental factors (such as fire, water damage, wind), acts of God, lightning or power spikes or surges or modifications not made by FireKing. Any failure resulting in the use of unapproved lubricants, cleaning liquids or solvents and/or liquid spills are not covered under warranty. Failure resulting in the relocation of equipment by non FireKing technicians are not covered under warranty.

Warranty service is available by contacting your retail seller or by contacting FireKing at 101 Security Parkway, New Albany IN 47150. FireKing reserves the right to have a representative inspect any product or part to honor any claim, and to receive a purchase receipt or other proof of original purchase before warranty service is performed.

This warranty is limited to the terms stated herein. **All expressed and implied warranties including the warranties of merchantability and fitness for a particular purpose are excluded, except as stated above. FireKing disclaims all liabilities for incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights as well, which will vary from state to state.

[Register FireKing MediaVault Warranty Online](#)

FireKing Safes

If a mechanical or operable part of a FireKing safe malfunctions or breaks down during normal use, Fire King International will at our option, repair or replace said part free for a period of one (1) year from the date of purchase.

Warranty excludes customer neglect or abuse, robbery attempt, burglary, vandalism or other criminal conduct, environmental factors (such as fire, water damage, wind), acts of God, lightning or power spikes or surges or modifications not made by FireKing. Any failure resulting in the use of

unapproved lubricants, cleaning liquids or solvents and/or liquid spills are not covered under warranty. Failure resulting in the relocation of equipment by non FireKing technicians are not covered under warranty.

FireKing safes (other than data safes) are protected by a lifetime guarantee for free replacement in the event of damage by fire. In the event that a FireKing safe is damaged in a fire, at any time while in the possession of the original purchaser, Fire King International will replace the safe free of charge and ship it freight collect to the owner.

Warranty service is available by contacting your retail seller, or by contacting Fire King International at 1-800-457-2424. Fire King International reserves the right to have its representative inspect any product or part to honor any claim, and to receive a purchase receipt or other proof of original purchase before warranty service is performed.

This warranty is limited to the terms stated herein. **All expressed and implied warranties including the warranties of merchantability and fitness for a particular purpose are excluded, except as stated above. FireKing disclaims all liabilities for incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may have other rights as well, which will vary from state to state.

Register FireKing Data and Records Safe Warranty Online

FireKing Office Products — File Cabinets • Storage Cabinets • Data • Records Safes • Gary by FireKing Safes
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Updated 10-29-09



Fleetwood Group Furniture Full Lifetime Warranty

Fleetwood has long been known as the highest quality and reliability option in the school furniture market. Furniture from Fleetwood Group provides unparalleled life-cycle service. Based on our extensive manufacturing experience since 1955 we can offer you the following warranty:

The Fleetwood Group Furniture Full Lifetime Warranty is our assurance to you, the original owner, that when you purchase any of the full line of Fleetwood made-in-the-USA furniture – from early learning, to student tables, to mobile cabinets, to library, to administration, to technology, to science room, to Illusions™ mobile case goods, to Harmony™ instrument storage, to Learning Walls™ – it will be free from defective material or workmanship for the life of the product.

In the unlikely event that any Fleetwood furniture product or component covered by the *Fleetwood Group Furniture Full Lifetime Warranty* fails under normal use as a result of defective material or workmanship, Fleetwood Group promises to repair it. If we are unable to repair it, we will replace it with comparable product.

What does the *Fleetwood Group Furniture Full Lifetime Warranty* cover?

This warranty covers product manufactured after January 1, 2012. All Fleetwood Group furniture product lines, materials, and components are covered by the *Fleetwood Group Furniture Full Lifetime Warranty* with very few exceptions. Those exceptions fall into one of two categories:

Things Covered by the *Fleetwood Group Furniture 15-Year Warranty*:

The specific items listed below are covered by the *Fleetwood Group Furniture 15-Year Warranty*:

- Electrical components (fans are not covered)
- Laminate surfaces
- Veneer Surfaces
- Epoxy Surfaces

Things NOT covered by a Fleetwood Warranty:

There are some exclusions to the *Fleetwood Group Furniture Full Lifetime and 15-year warranties*:

- Customer specified materials not ordinarily provided by the Fleetwood Group.
- Customer specified accessories not ordinarily provided by the Fleetwood Group.
- Components that carry their own limited warranties.
- Color-fastness or matching of colors, wood grains, or textures occurring in wood or other materials that naturally exhibit inherent color and texture variations.
- Modifications or attachments to the product that are not approved by the Fleetwood Group and product failures resulting from any such modifications.
- Normal product wear and tear, which is to be expected over the course of ownership.
- Products that were not installed, used, or maintained in accordance with product instructions and warnings.
- Products used for rental purposes.

What do I do if I think I have a covered warranty issue?

Our Fleetwood Group dealers are our partners in providing you full sales and service support. Your first call is to your Fleetwood Group furniture dealer. If you are unsure who your dealer is, please contact the Fleetwood Group Customer Care Specialists at 800-257-6390.

We are delighted to have you as a customer! It is our goal that you are fully satisfied with your Fleetwood Group furniture and enjoy long reliable use. This warranty seeks to assure you that we will stand behind the products we provide. Thank you for your business!

PLEASE NOTE: AS AN OWNER OF FLEETWOOD GROUP PRODUCTS, THE WARRANTY AS OUTLINED HERE IS YOUR SOLE AND EXCLUSIVE REMEDY. TO THE EXTENT ALLOWED BY LAW, THE FLEETWOOD GROUP, INC. MAKES NO OTHER WARRANTY, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE FLEETWOOD GROUP, INC. WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.

Flexi-Felt[®]

Innovation Engineering Group Flexi-Felt[®] commercial beige series products 5-Year Limited Warranty

Innovation Engineering Group warrants its product against defects in material and workmanship under normal use for a period of five (5) years from the date of original purchase.

WHO IS COVERED

This warranty is enforceable only by the original end user purchaser. This warranty is non-transferable.

WHAT IS COVERED

This warranty includes five (5) year limited coverage for all defects in material and workmanship on any Flexi-Felt[®] beige series product.

WHAT IS NOT COVERED

1. Damage, deterioration or malfunction resulting from, but not limited to: a. contact with oils, acid, prolonged contact with water, misuse, abuse, fire, leaning back on 2 legs for chair use, unauthorized product modification, use on rough or uneven surfaces, or usage not in accordance with the Flexi-Felt[®] product specifications.
2. Normal wear
3. Shipping and handling charges.

HOW TO OBTAIN WARRANTY REPLACEMENT PRODUCT

1. The original dated invoice will be require as proof of warranty coverage.
2. All warranty replacements must have a return authorization number which can be obtain by calling (877)-FLEXI-FELT. Returns without an authorization number will be refused.
3. Innovation Engineering Group is not responsible for shipping damage.
4. Package must be sent to the following address with proof of purchase with pre-paid shipping.

Flexi-Felt[®]

Address for USA

Innovation Engineering Group
c/o: Customer Service
42832 Route 12
Alexandria Bay, NY 13607

Address for Canada

I.E.G.
c/o: Customer service
15 Villebois, suite 100
Gatineau, QC
J8T 8J7

LIMITATION OF LIABILITY Innovation Engineering Group SOLE LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE PRODUCT AT OUR SOLE OPTION. UNDER NO CIRCUMSTANCES WILL Innovation Engineering Group BE LIABLE IN ANY WAY TO THE END-USER FOR ANY DAMAGES IN CONNECTION WITH THE PRODUCT OR IT'S SALE, PURCHASE OR USE. INCLUDING BUT NOT LIMITED TO LOSS OF BUSINESS, LOSS OF PROFITS, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED FURNITURE, OR INCIDENTAL OR CONSEQUENTIAL DAMAGE WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT BASED ON BREACH OF WARRANTY, CONTRACT OR NEGLIGENCE, EVEN IF Innovation Engineering Group HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.



PRODUCT WARRANTY

GARED SPORTS (the "Company"), warrants the following product below (the "Equipment") against defects in material or factory workmanship for the periods given below:

PRODUCTS VARIES FROM 1 YEAR TO LIMITED LIFETIME. PLEASE INDICATE ITEM NUMBER FOR PRODUCT SPECIFIC WARRANTY

If you discover a defect in the materials or factory workmanship of the Equipment during the Warranty Period, you must promptly notify the company in writing. You must also include proof of purchase and purchase date, installation date or date of substantial completion. The Company will, at the Company's discretion, repair or replace the defective Equipment at no cost to you, except for shipping, insurance and installation costs, which shall be your responsibility.

This warranty does not cover any loss or damage caused by (a) improper installation of the Equipment, (b) use of the Equipment for purposes other than which it was intended, (c) disasters such as fire, flood, wind, and lightning, (d) unauthorized alterations or modifications to the Equipment, or (e) any other abuse or misuse of the Equipment.

The Company's liability under this warranty is limited to the repair or replacement of defective Equipment. Your sole and exclusive remedy against the Company shall be for the repair or replacement, at the Company's discretion, of any defective Equipment as provided herein. ***IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RELATING TO, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE EQUIPMENT, INCLUDING AND WITHOUT LIMITATION, ANY LABOR AND/OR OTHER INSTALLATION EXPENSES INCURRED IN CONNECTION WITH THE REPLACEMENT OF THE DEFECTIVE EQUIPMENT WARRANTED HEREUNDER, OR ANY OTHER INDIRECT DAMAGES WITH RESPECT TO LOSS OF REVENUE OR PROFITS.**

* Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***ALL IMPLIED WARRANTIES WITH RESPECT TO THE EQUIPMENT, INCLUDING AND WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS OF A PARTICULAR PURPOSE, ARE HEREBY LIMITED IN DURATION TO THE WARRANTY PERIOD.** *Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

No agent or representative of the Company or any other person has the authority to change or modify this warranty, either orally or in writing, in any respect.

This warranty gives you specific legal rights. Additional legal rights may vary state to state. The products listed above are examples of the products covered under warranty and does not include all products. Full warranty information can be found on our website – www.garedsports.com

General Information



Limited Lifetime Warranty

GAVCO Industries, Inc. promises to repair or replace any GAVCO melamine product or component that is defective in material or workmanship for as long as you, the original purchaser, own it *. This is your sole exclusive remedy. This warranty is subject to the limitations, exclusions and other provisions below. It applies to product manufactured after April 1st, 2005.

Exclusions:

This warranty does not apply and no other warranty applies to:

- High Pressure Laminate (HPL) see below.
- Normal wear and tear, which is to be expected over the course of ownership.
- Damage caused by the carrier in-transit, which will be handled under separate terms.
- Modifications or attachments to the product that are not approved by GAVCO Industries.
- Products that were not installed, used or maintained in accordance with product instructions warnings or damaged during install.
- Products used for rental purposes.
- Costs associated with transportation and re-installation of defective product that has not been approved by GAVCO prior to replacement.

A word about color variations and finishes:

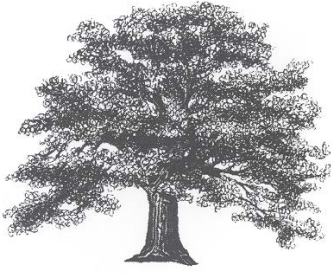
Some natural variations occurring in wood and other natural materials are inherent to their character; and cannot be avoided. Therefore they are not considered defects. GAVCO does not warrant the color-fastness or matching of colors, grains, or textures of such materials. Customer's Own Materials (COM) selected by and used at the request of a user is not warranted.

TO THE EXTENT ALLOWED BY LAW, GAVCO INDUSTRIES MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. GAVCO INDUSTRIES WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OR DISFIGURATION DUE TO EXPOSURE TO SUN OR WEATHER, MOISURE DUE TO FAULTY HEATING/ COOLING SYSTEMS, FLOOD OR OTHER WATER DAMAGE. DAMAGE DUE TO SPILLS OF SUBSTANCES, DIRECT HEAT AND OTHER DIFIGURATION IS ALSO NOT COVERED.

HPL WARRANTY *

GAVCO Industries, Inc guarantees all products using High Pressure Laminates (HPL) to be free from defects in material and workmanship for 36 months from the date of negligence, improper installation, or alterations are not covered. Ruther, GAVCO shall not be liable for any consequential or incidental damages arising from any product defect. GAVCO will always work with our dealers to solve any problems quickly and completely, to the satisfaction of the customer.

*GAVCO is not responsible for any incurred cost other than the actual material replacement. Costs resulting from install and delivery is not covered.



Georgia Chair Company
The Trusted Name in Quality Furniture Since 1914.

LIMITED WARRANTY:

Georgia Chair Company hereby warrants that the products manufactured by it shall be free of all substantial defects in original material and workmanship under normal use for a period of five (5) years from date of purchase. Within that period of this warrant, Georgia Chair agrees to replace at no further cost to the buyer any portion of the subject products which prove to be defective in material or workmanship, provided that the buyer gives prompt written notice of all such claimed defects. **THIS EXPRESSED WARRANTY IS EXCLUSIVE OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** Georgia Chair shall be liable under this warranty only for the cost of, at its option, the replacement of defective products. All incidental or consequential damages, which may arise, including but not limited to, business losses, personal property damage and third party liabilities are hereby expressly excluded. Also excluded are damages resulting from shipping, which shall be the responsibility of the carrier, or owner if not noted to the carrier at the time of delivery. Misuse, mistreatment or extreme circumstances brought about by the owners that result in breakage or damages shall not be covered either.

School/Institutional Furniture • Juvenile Furniture • Home Furniture

P.O. Box 935 • Gainesville, Georgia 30503 • Tel 770-536-1366 • Toll Free 800-833-4158 • Fax 770-287-9202



Global warrants that all commercial products are free from defects in material and workmanship, for the life of the product, to the original purchaser. Global will repair or replace, at Global's option, as the sole remedy for any defect covered by the warranty. The warranty applies to products manufactured after **January 1, 2011**.

LIFETIME WARRANTY - GENERAL COMMERCIAL SEATING:

Global's warranty for general commercial seating covers all chair components including pneumatic cylinders, bases, casters, glides, frames, arms, plastic seats, backs and other structural components.

Exceptions to the warranty for general commercial seating are as follows:

- Foam, textiles (as sampled on Global branded and textile program cards), mesh material and electrical devices, are warranted for five (5) Years
- Control mechanisms are warranted for twelve (12) Years

The warranty applies to single shift, standard commercial usage, defined as a standard eight (8) hour day, forty (40) hour week for users weighing up to 300 pounds.

HEAVY DUTY SEATING

Global offers products designed for multiple shift applications (24 hours a day / 7 days a week) and larger individuals weighing up to 350 and/or 500 pounds (depending on series and/or model). Global warrants these products for twelve (12) years to the original purchaser. All components (including control mechanisms, pneumatic cylinders, bases, casters, glides, frames, arms, plastic seats/backs, etc.) are covered for 24/7 applications under the warranty. The exceptions are foam and textiles, which are covered for five (5) years. Textiles on these products must exceed 100,000 double rubs for the textile portion of the warranty to apply. Heavy Duty product series that apply under this warranty currently include: Concord Executive 24 hour, Dexter/Dexter+, Granada TS, Granada Deluxe TS, Malaga TS, Mallorca TS, Maxima II, ObusForme Comfort TS, Robust, Saxon, Stamina+, Truform TS, Vion TS and Yorkdale TS.

LIGHT USE SEATING

Global offers light use seating that is warranted for ten (10) years for the original purchaser. The warranty covers all components (frames, glides, and arms). The foam/textiles are warranted for five (5) years. The warranty on these light use series is for an eight (8) hour day, forty (40) hour week for users up to 200 pounds. Light use product series that apply under this warranty currently consists of Galaxy and Key series.

TEXTILES

Global warrants Global branded textiles and Global carded textile programs inclusive of fabrics, vinyls and leather products for five (5) years. Global carded textile programs are currently with Arc-Com, Momentum, Maharam, KnollTextiles, DesignTex, Ultrafabrics, Dani and Spinneybeck. Global does not warrant COM (Customer Own Materials) or GPM (Global Purchased Materials) that are customer specified materials, or graded-in and purchased by Global for a customer. For GPM or COM products, please contact the textile supplier for performance information and warranty details.

SEATING WARRANTY SUMMARY

| Seating Type | Components Warranty for Original Purchaser | Use Time for Warranty Coverage | Exceptions |
|----------------------------|--|--------------------------------|--|
| General Commercial Seating | Lifetime | 8 Hours/5 Days Per Week | Foam/Textiles/Mesh/Electrical Devices - 5 Years Control Mechanisms - 12 Years |
| Heavy Duty Seating | 12 Years | 24 Hours/7 Days Per Week | Foam/Textiles - 5 Years |
| Light Use Seating | 10 Years | 8 Hours/5 Days Per Week | Foam/Textiles - 5 Years |



LIFETIME WARRANTY - FILES, DESKS, MODULAR FURNITURE, TABLES, PANELS & ACCESSORIES:

Global warrants all components of metal storage and filing, laminate and wood veneer desks, laminate and wood veneer tables, metal leg components and panels for the lifetime of the product to the original purchaser.

Exceptions to the warranty for Files/Desks/Tables and Panels are as follows:

- Electrical devices, panel and tackboard textiles, adjustable keyboard mechanisms/lecterns/coat trees and task lights – five (5) Years
- Folding tables (laminate and Lite Lift II models) – one (1) Year

FILES, DESKS, MODULAR FURNITURE, TABLES, PANELS & ACCESSORIES WARRANTY SUMMARY

| Product Type | Components Warranty for Original Purchaser | Exceptions |
|--|--|---|
| Metal Storage and Filing | Lifetime | None |
| Laminate/Wood Veneer Desks and Modular Furniture | Lifetime | Tackboard Textiles, Electrical Devices, Task Lights - 5 Years |
| Boardroom, Conference and Training Tables | Lifetime | Electrical Devices - 5 Years |
| Panels | Lifetime | Panel Textiles, Electrical Devices, Task Lights - 5 Years |
| Coat Racks and Lecterns | 5 Years | None |
| Folding Tables (Laminate & Molded) | 1 Year | None |

GLOBAL'S WARRANTY DOES NOT APPLY (for any product category) TO THE FOLLOWING:

- Failures due to wear and tear
- Failures which result from negligence, abuse, accident or misuse
- Failure to apply, install or maintain products according to Global's written instructions and warnings
- Modifications, attachments or repair methods not approved by Global
- Damage caused by a carrier in transit, or delivery/installation contractors
- The matching of colors, grains or textures (wood, leather, etc.) of natural materials and color matching of textiles
- Products exposed to extreme hot or cold temperatures or excessively dry or humid environments
- Colorfastness or the matching of color of textiles
- Damage by markings or staining; damage by sharp objects or imprinting from instruments
- Damage to textiles or laminate and wood surfaces/edges from exposure to sunlight (including UV rays)
- Products used for rental purposes

Global's warranty does not cover the costs of transportation or labor. Repair or replacement will be at Global's option. Global makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, express or implied, other than those set out here. As codes and standards vary from one jurisdiction to another, references to compliance are solely for convenience and without any representation as to accuracy or suitability. Users must verify the suitability of such information or product for their specific application. In no event shall Global be liable in either tort or contract for any loss or direct, special, incidental, consequential, or exemplary damages. Global's warranty applies to products sold within the United States of America, Mexico, the Commonwealth of Puerto Rico and Canada.



Desking Warranty

Offices to Go warrants its products to be free from defects in material and workmanship subject to the limitations below. This warranty is made by Offices to Go only to original end user customers acquiring the product directly from authorized Offices to Go dealers. The customer's sole remedy under this warranty is limited to repair or replacement at Offices to Go's option. Consent from Offices to Go must be obtained before any warranty work is performed. This warranty shall not apply to any products which must be replaced due to normal wear and tear, negligence, abuse or "accident", shipping damage or product use other than in accordance with written instructions or warnings. It will also not apply when product has been modified or altered, repaired or refurbished by someone other than Offices to Go. This warranty does not cover the cost of transportation or labor. Offices to Go can make no warranty that any of its products are suitable for any particular purpose and can make no other warranties, expressed or implied. In no event shall Offices to Go be liable in either tort or contract for any loss or direct, special, incidental, consequential or exemplary damages.

This warranty is not valid if the products are used for rental purposes.

Under this warranty, claims must be made within the following periods from the original date of purchase: (a) non-moving parts are warranted for five years; (b) drawers, slides, leveling glides, locks and other moving parts are warranted for two years.

Warranty is based on an eight hour, single shift work day.



Seating Warranty

Offices To Go warrants its products to be free from defects in material and workmanship subject to the limitations below. This warranty is made by Offices to Go only to original end user customers acquiring the product directly from authorized Offices To Go dealers. The customer's sole remedy under this warranty is limited to repair or replacement at Offices To Go's option. Consent from Offices To Go must be obtained before any warranty work is performed. This warranty shall not apply to any products which must be replaced due to normal wear and tear, negligence, abuse or "accident", shipping damage or product use other than in accordance with written instructions or warnings. It will also not apply when product has been modified or altered, repaired or refurbished by someone other than Offices To Go. This warranty does not cover the cost of transportation or labor. Offices To Go can make no warranty that any of its products are suitable for any particular purpose and can make no other warranties, expressed or implied. In no event shall Offices To Go be liable in either tort or contract for any loss or direct, special, incidental, consequential or exemplary damages.

This warranty is not valid if the products are used for rental purposes.

Under this warranty, claims must be made within the following periods from the original date of purchase: (a) non-moving parts are warranted for five years; (b) gas cylinders, mechanisms and other moving parts are warranted for two years; and (c) upholstery materials and foam are warranted for two years.

Warranty is based on an eight hour, single shift work day for users weighing up to 250 pounds.

NOTE: Select light duty stacking chairs; OTG11693, OTG11694, OTG11696, and OTG11697, are warranted for users weighing up to 200 pounds.



don't worry... we've got you covered

a **lifetime** of **value** that's **always** in **style**

You can feel good about your decision to buy Global furniture. We have you covered so you can enjoy your purchase without worrying about future quality issues.

what's covered under the global lifetime warranty?

Global's Lifetime Warranty covers seating, desks, tables, panels, metal storage and filing...everything you would need in a contract work environment covered for the life of the product.

NO WORRIES on plastic components, casters, glides, pneumatic cylinders, arm structures, arm caps and bases.

NO WORRIES on drawer slides, trays, locks, keys, metal legs and grommets.

NO WORRIES on panel frames, edges and work surfaces.

what if I need more information?

Consult the current Global list price book or simply contact Global Customer Relations at 800-220-1900.



**no worries
you're covered**



THINK**GLOBAL**

17 WEST STOW ROAD . MARLTON, NEW JERSEY 08053
1800.220.1900 . WWW.GLOBALTOTALOFFICE.COM

LIMITED WARRANTIES.

Wood Chairs: 10 years structural integrity, one year free from defects and workmanship.

Metal Chairs: 10 years structural integrity, one year free from defects and workmanship.

Tables: 10 years structural integrity, one year free from defects and workmanship.

Booths: 10 years structural integrity, one year free from defects and workmanship.

Fabric: Subject to warranty of the textile company. Laminate tables: Subject to the warranty of the laminate company.

SELLER MAKES NO OTHER WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE HEREBY SPECIFICALLY DISCLAIMED. IN PARTICULAR, BUT WITHOUT LIMITING THE GENERALITY OF THE FOREGOING EXCLUSION, (i) IF THE GOODS ARE MADE ACCORDING TO BUYER'S SPECIFICATIONS, SELLER DOES NOT WARRANT ADEQUACY OF SUCH SPECIFICATIONS OR THAT THE GOODS WILL PERFORM IN ACCORDANCE WITH SUCH SPECIFICATIONS, (ii) IF ANY GOODS FURNISHED HEREUNDER ARE MADE BY ANY SUPPLIER OTHER THAN SELLER, SELLER DOES NOT PROVIDE ANY WARRANTY WITH RESPECT TO SUCH GOODS, (iii) SELLER DOES NOT WARRANT THAT THE GOODS ARE IN COMPLIANCE WITH LAWS OF ANY COUNTRY, AND (iv) IF THE GOODS ARE MODULES OR ASSEMBLIES, SELLER DOES NOT WARRANT DESIGN, DESIGN PERFORMANCE, DURABILITY OR SYSTEM INTEGRATION OF THE MODULES, ASSEMBLIES OR ANY COMPONENTS THEREOF. LIMITED WARRANTY BASED ON 8HR, 200 DAY USE. Seller's sole obligation under the foregoing warranties will be limited to either, at Seller's option, replacing or repairing defective goods or refunding the purchase price paid for such goods previously paid by Buyer, and Buyer's exclusive remedy for breach of any of such warranties will be enforcement of such obligation of Seller. These warranties will not extend to goods subjected to misuse, abuse, neglect, damage, accident or improper installation or maintenance or which have been altered or repaired by anyone other than Seller or its authorized representative. Seller shall not be liable on any claim for defective goods, which is not made within thirty (30) days after discovery of defect.



GREAT
OPENINGS

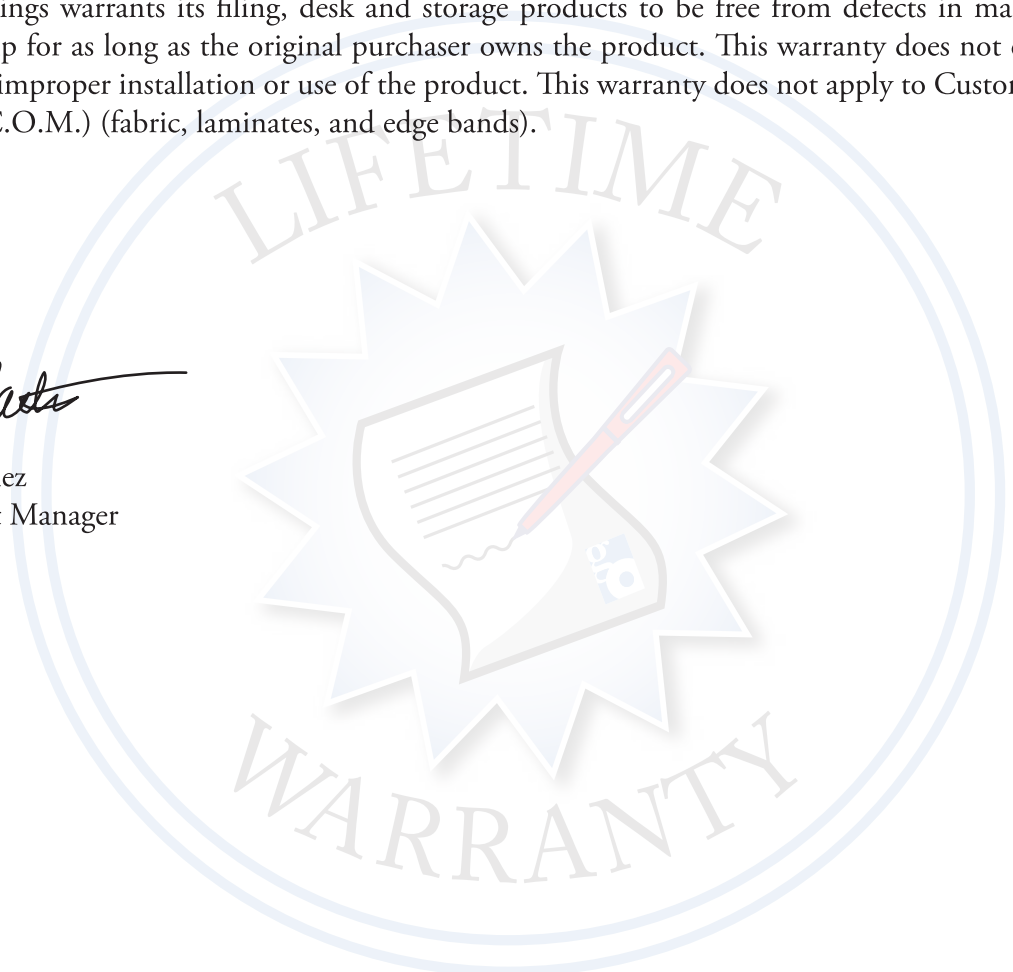
Speed Support Performance

Lifetime Warranty

Great Openings warrants its filing, desk and storage products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty does not cover wear and tear, or improper installation or use of the product. This warranty does not apply to Customer's Own Materials (C.O.M.) (fabric, laminates, and edge bands).

Sincerely

Toni Martinez
Sales Project Manager



Lifetime Warranty Information

Greene Manufacturing, Inc. warrants to the original purchaser each product manufactured by Greene Mfg., Inc. against factory defect in materials and workmanship for the lifetime of the product from the date of purchase.

If your product should fail to operate properly for the intended and specific use during the warranty period, please notify GMI at the listed address or call our main office at (734) 428-8304.

If your product is found to have been consumer damaged or abused, it is not covered by the warranty and you will be advised in advance of the repair costs.

Greene Mfg., Inc.'s sole and exclusive liability for defects in material and workmanship shall be limited to repair or replacement by GMI upon our examination and sole discretion. Greene Mfg., Inc. shall in no event be liable for incident, consequential, contingent, or any other damages. This warranty shall not apply to any product that has been subject to abuse, misuse, negligence, accident, damage in shipment, or mis-application. This warranty does not obligate GMI to bear the cost of transportation or labor charges in connection with the repair or replacement of defective parts.

This warranty is invalid if the damage or defect is caused by an act of God, unauthorized alteration/repair, or vandalism.

This warranty is made in lieu of any other expressed warranty, and except for the foregoing warranty, which is exclusive, there is no other expressed warranty being made. Greene Mfg., Inc. reserves all rights to the warranty. The right is reserved to incorporate subsequent design or parts changes after publication and without reissue of descriptive literature or catalogs.

Product Guarantee



WARRANTY STATEMENT

This warranty is effective for products purchased after May 1, 2013.

***Gressco products carry a 5 year warranty, with the exception of soft seating goods that carry a 1 year warranty. *All HABA items carry a 10 year warranty.**

Our warranty is a promise to our original purchaser (customer) for periods as outlined above, that our products will be free from manufacturing defects in materials, workmanship and construction for the duration of the product warranty.

This warranty is applicable only when products are purchased for intended original commercial use.

Upon inspection, Gressco reserves the right to repair or replace items and parts at our discretion.

This warranty does not cover normal product usage, wear, scratches, stains, tears, and scuffs, issues caused by improper installation, product alterations, or fabric or product abuse. This warranty excludes consequential or incidental damages including any loss, expense or damage that may result from a product defect.

All warranty claims are subject to approval. Please contact customer service at 1-800-345-3480 for all warranty claims and questions. Please provide us with proof of product purchase.

This product guide has been designed to simplify product and price inquiries. It has thus become a product guide / price list all in one.

With this guide, you will be able to give your clients accurate information and a better knowledge of our products.

This new presentation provides an essential sales and distribution tool for our products.

Terms of Sale

PRICES

The prices are effective as of the date on the price list. They take precedence over any other prices or price lists indicated or published. The suggested prices are only the retail prices. The contents of the product guide/price list may change without notice. The prices indicated apply to standard products. Modifications or additions other than the options mentioned may entail an additional charge. The prices never include installation.

TERMS

Net 30 days
Subject to credit approval by Groupe Lincora
All applicable taxes extra

CREDIT PROCEDURES

Groupe Lincora Inc. must receive a written purchase order by mail or fax for every order. No deliveries will be made without prior authorization from the credit department.

PICK-UP AND DELIVERY

No allowance of any kind will be given for orders picked up at the factory. Drop shipments are made to the purchaser's receiving dock only. Shipments made by public carrier are customer's responsibility when carrier's memorandum is signed by customer. Under no condition will the carrier be held responsible for unpacking or installation of the received goods. If carrier is not specified on buyer's purchase order, Groupe Lincora Inc. reserves the right to choose the carrier best suited.

DIRECT DELIVERY – MONTREAL AND AREA

F.O.B. Dealer
To your customers, prices upon request.

CANCELLATION

All orders are considered final and may not be cancelled without prior authorization from Groupe Lincora Inc. Cancellation will result in a minimum 25% charge for expenses incurred during the ordering process.

MERCHANDISE RETURNS

Merchandise returns will be not accepted without written authorization of a Groupe Lincora Inc. Customer Service representative. If accepted, a 25% repacking fee will be deducted from the credit, plus any repair charge considered necessary. Merchandise returns must be shipped prepaid, otherwise the shipment may be returned to the customer. Under no circumstances may non-standard products be returned for credit.

CLAIMS

If the order is not delivered in perfect condition, or if the quantity entered on the delivery slip does not match the actual quantity received, insist that the transport company indicate on the receipt or delivery slip any damage or quantity discrepancy before accepting the merchandise. If your order appears to be in good condition but, while unpacking the merchandise, you find some damage, you must follow the following procedure: Stop unpacking and call the transport company to send an inspector to examine the damage. The condition of this damage must be declared on the delivery slip or on any other official claim form. Carefully examine the contents of the claim before signing it. Never accept or declare a shipment as "received in good condition" if the packaging is damaged. Any damage must be reported to Groupe Lincora Inc. within 24 hours following the receipt of the merchandise.

RESPONSIBILITY

Extreme care is taken in packaging and shipping the products. Groupe Lincora Inc.'s responsibility ends the moment the public transport company issues a signed receipt attesting to the fact that the merchandise was picked up in good condition.

WARRANTY

All products manufactured by Groupe Lincora Inc. are guaranteed against all manufacturing defects for a period of one year from the date of the invoice. For products (paint, vinyl...) for which the manufacturers cannot guarantee the absolute uniformity of the colours, Groupe Lincora Inc. declines any responsibility for any variations that might occur.

CHANGES

At all times, Groupe Lincora Inc. reserves the right to make any changes to the hardware, manufacturing, specifications, dimensions and design in general of the products and may discontinue any model without advance notice.

WEIGHTS

The weights indicated in the product guide include the packaging and are approximate.

GENERAL NOTICE

Under no circumstances shall Groupe Lincora Inc. be responsible for any prices, credits, refunds, discounts or other commitments that have not been confirmed in writing by Groupe Lincora Inc. Minimum order \$ 100.00 net. Custom Finishes: An upcharge of \$ 150.00 net per colour will apply for any previously unmatched custom colours and for orders under \$ 6,000.00 net. Please contact our customer service for more details.

Numeric Coding

| | | |
|---|-----------------|--|
| Lockers | 50-1-1218721-00 | Interior Arrangement |
| PRODUCT definition | | <ul style="list-style-type: none"> • 0 Standard • 1 Wardrobe Int. • 2 Combination Int. • 3 Bottom Drawer • 8 Arch |
| <ul style="list-style-type: none"> • 0 Standard • 3 Three Point Latch • 6 Security • 7 Ventilated Doors / Holed • 8 Ventilated Doors / Diamond • 9 Specials | Handle style | <ul style="list-style-type: none"> • 0 Standard • 1 Recessed • 2 Auto • 3 1654 Lock • 6 Full Height |
| Number of tiers | | Unit |
| WIDTH | | <ul style="list-style-type: none"> • 1 Single • 2 Double • 3 Triple • 4 Quadruple |
| depth | | |
| HEIGHT | | |



GUIDECRAFT USA

55508 State Hwy 19
WINTHROP, MN 55396

Guidecraft products are under warranty for one (1) year from purchase against manufacturer's defects.



**2014
Terms and Conditions**

| | |
|--------------------------------------|---|
| Accepted Methods of Payment | Open Account for qualified customers, Net 30 terms. Wire transfer required for orders outside North America. Major credit cards are accepted only at the time an order is placed. |
| Damage Claims/Shortages | Hamilton Buhl must be notified within 5 days of receipt of goods, no exceptions |
| Drop Ship policy | Drop shipments available. |
| Freight Policy | Pre-pay and add. FOB Origin. All freight charges and fees are customers' responsibility. We reserve the right to charge back additional carrier fees for incorrect shipping addresses or 3rd party account. 4 th party billing not accepted on EDI orders. |
| Free Freight Policy | Free freight for all Hamilton Buhl orders over \$4,000 invoice price on one purchase order to one location in the Continental US, excluding Buhl carts We reserve the right to use the carrier of our choice and standard service only (not expedited). |
| Late Payment Charges | 1.5% Per month. 18% per annum |
| Invalid/Incorrect Shipping Address | Orders received with an invalid or incorrect shipping address are subject to an \$23.00 fee. |
| Warranty Terms | Warranty begins from the date item shipped from our warehouse. Metal Carts limited Lifetime Warranty. Electrical 1 year. All other products not listed above are 1 year from date of shipment. |
| Open Account Payment Terms | Net 30 to approved accounts |
| Handling Charge | A \$ 6.75 handling fee will be applied to all orders |
| Return Policy | RA Required. Only items received within 30 Days (MAX). Special Order, Non-Stock and Custom products do not apply. |
| Defective Items | Prior approval required with an RA number. Items received within 30 days may or may not be re-placed. It is the manufacturer's discretion to either replace or repair the item. If the items has been marked, engraved or altered they will only be repaired under warranty. If an item is returned and found not to be defective and in perfect working condition then the price of the call tag (s) will be deducted from your credit. Items received over 30 days will be repaired under warranty. If the item is determined to be mis-used this will VOID the warranty and the customer is respon-sible for shipping the item back and repair charges if approved by the customer. Additional call tag fees will be charged if applicable. Once received and inspected, approved credit will be issued within 30 days. Items returned without an RA# will be returned at senders expense. RA# numbers will only be issued to the dealer of record. |
| Restock Rate, Non Defective Products | Prior approval required with an RA number, 15% restock charge. Product must be received in perfect condition and in original packaging. If the product is deemed used or unsalable the product will be returned to sender at senders expense. |
| Repair Charges | Hourly rate of \$75.00 plus parts |
| Replacement Merchandise | Company reserves the right to repair, replace or credit as warranted. Repaired or replaced merchan-dise will have a warranty from the date of the original shipment. |
| RA Expiration | 30 Days |
| Truck Shipment Restrictions & Quotes | Available upon request |
| Bid Prices | Educational bid pricing is available to all customers whose sales have exceeded \$20,000 in the prior calendar year. |
| Special Prices | All special prices and bid prices are available for large quantity orders. All prices quoted are based on quantity quoted. One PO to one location. Prices good for 30 days from date of quote. All prices are PLUS FREIGHT unless noted otherwise. |

800-631-0868 www.hamiltonbuhl.com sales@hamiltonbuhl.com



P.O. Box 400, Malta, OH 43758 · phone 740.962.4885 · fax 740.962.4877

LIFETIME WARRANTY

LIMITED LIFETIME WARRANTY: Products manufactured at our facilities after the effective date of 1 May 2012 are warranted to be free from material manufacturing defects.

During this period we will, at our sole discretion, replace or repair any product that upon its inspection exhibits defects in material or workmanship.

We reserve the right to require that each warranty claim unit(s) be returned to an address as provided by us, packaged complete (all freight prepaid with proof of purchase) for inspection prior to making a determination as to the validity of a warranty claim.

If warranted, this warranty shall be limited to include replacement unit(s), parts, or materials only.

This warranty does not cover normal wear, damage in transit, or damage caused by misuse, abuse, improper installation, accidents, Acts of God, color, or texture of finish, other covering materials, or natural wood characteristics or anomalies. (Third-party buyouts, when applicable, such as electronics or other products not manufactured by us, will be covered under the warranty terms of the original manufacturer of not less than one year.)

This warranty is nontransferable and applies only to the original purchaser.

No other warranty is expressed or implied.

General Information

TERMS & CONDITIONS OF SALE

1% 10 Net 30 days **from the date of shipment** unless otherwise stated. Cash discounts apply to the cost of the product only and do not apply to taxes or freight. Interest will be charged on overdue accounts at the prevailing rates. Any products sold are the property of Oak Harbour and shall remain its property until fully paid for. Prices enclosed are suggested lists only and are subject to change without notice. All taxes payable will be added at the time of invoicing.

SHIPPING

Unless specifically noted otherwise, all products are shipped unassembled and freight charges are always FOB the Horizon warehouse. The choice of carriers will always be Oak Harbour's unless otherwise specified and available. In the event that a shipment is prepaid and charged, a surcharge may be added to the actual freight for administration. All shipping weights and cubic measurements are approximate and subject to change.

RETURNS

A return authorization number is always required in advance of the return of any stocking fabric chairs; freight is always the responsibility of the dealer. No return of goods with Non Stocking or C.O.M. fabrics will be accepted under any circumstances. No returns will be accepted for any products after 14 days from receipt. Cancellations and returns are subject to a 20% minimum restocking charge.

SHORTAGE & DAMAGE

All products are carefully packed and inspected before shipment. Oak Harbour's responsibility ceases when the carrier issues its receipt to Oak Harbour. The carrier assumes liability for all damages and shortages. All shipments must be inspected on delivery. If pieces are missing, damaged or otherwise tampered with, note full information on carrier's copy and your copy of the freight bill and /or delivery receipt. When the consignee gives the carrier a clear receipt for a shipment, the carrier is relieved of further responsibility. Open cartons immediately and if damages are found, do not destroy the carton. Call the carrier for an inspection. The consignee is responsible for filing all damage claims or shortages with the carrier. Oak Harbour will not accept the return of merchandise damaged in transit.

WARRANTY

All Horizon Seating carries a 15-year warranty on all non-moving metal components to the original owner of these seating products if purchased from an authorized Horizon dealer. All bases, gas cylinders and mechanisms are warranted for 5 years, all wooden and plastic components and upholstery materials for 2 years. This warranty protects the purchaser against material defects and workmanship. It does not cover, labor or transportation charges incurred during the warranty repair or replacement. Further it does not apply to products that are abused, misused, altered or damaged in shipment or storage as determined by Oak Harbour. Warranty is based on normal use, single shift workday for users weighing up to 250 lbs.

All Horizon ECA products, unless otherwise noted, are warranted to be free from defects in material and/or workmanship under normal installation, use and services for 10 years. Oak Harbour agrees to repair or replace with a new part; any parts which it determines are defective upon inspection during the warranty period. Labor charges and/or damages incurred in installation, repair or replacement as well as incidental or consequential damages are excluded. All "SwingLift" products, height adjustable mechanisms and monitor arms have a five-year warranty which is subject to the conditions above.

COLOR

Variations in color and weave pattern in fabrics may occur and must be accepted as normal.

Oak Harbour Marketing Ltd. reserves the right to make changes to pricing, design, specifications and materials, as well as discontinue product at any time without prior notice.

WARRANTY

Subject to the terms, conditions and exceptions stated below, High Point Furniture Industries, Inc. ("HPFi"), warrants that each new finished product, separate component or part ("Product") will be free from defects in material and workmanship, when subject to normal commercial usage, for so long as the Product is owned by the original purchaser. If the Product is sold by HPFi to a retailer or dealer, the "original purchaser" shall be the purchaser of the Product from the retailer or dealer. Otherwise, the "original purchaser" shall be the purchaser of the Product from HPFi. The original purchaser may not assign this warranty to any other person or entity.

EXCEPTIONS:

High-Wear Parts - High-wear parts such as glides, gas cylinders, casters, ergonomic chair components, polymer-based components, and user-adjustable work surface mechanisms are warranted against defects in material and workmanship only for a period of five years (three years on recliner mechanisms and casters) from the date on which the Product is sold by HPFi or until the product is no longer owned by the original purchaser, whichever is the shorter time period.

Veneer Finishes - Veneer finishes are warranted against defects in material and workmanship only for a period of three years from the date on which the Product is sold by HPFi or until the product is no longer owned by the original purchaser, whichever is the shorter time period.

Electrical Components - Electrical components are not warranted by HPFi, but may have warranties from the electrical component manufacturer.

Upholsteries - Careful consideration is given to our presentation of upholstery offerings. The upholsteries we offer feature the best in appearance, durability and value. However, we have no control over the environment, cleaning or other conditions which may affect colorfastness or durability. Puddling may occur as a result of certain climate conditions and/or the natural stretch inherent in upholsteries and is not a flaw in the upholstery or manufacturing process. HPFi cannot predict or be held responsible for upholstery performance in an installation and does not guarantee against puddling. Customer's Own Materials (COM) selected by and used at the request of a customer are not warranted. We cannot warrant upholsteries beyond the stated warranty provided by the specific upholstery supplier for that specific material whether it is an HPFi core supplier or COM.

CUSTOMER'S OWN MATERIAL:

If HPFi agrees to use the customer's own material (COM) or leather (COL) on HPFi brand products, or build a custom product:

- HPFi shall have no responsibility for the condition, quality, value, performance, physical properties or any other aspect of the COM or COL.

- HPFi shall have no liability for any damages, injuries or losses to the customer or to any third party that shall be caused by any COM or COL and the customer shall hold HPFi harmless for all liability.

For complete COM/COL order requirements and warranty information see the HPFi COM/COL Order Form on page 161.

EXCLUSIONS:

This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which is to be expected over the course of ownership.
- Damage caused by the carrier in-transit, which will be handled under freight policy.
- Damage caused by or during installation.
- Modifications or attachments to the Product that do not have the prior written approval of HPFi.
- Products that are not installed or used or maintained in accordance with Product instructions and warnings.
- Damage caused by neglect or misuse of a Product.
- Products used for personal or household use (all products are intended for commercial usage) or for rental purposes.
- Normal Commercial Usage - The Products are designed and manufactured for normal commercial usage. Normal commercial usage for seating is defined as the equivalent of a single shift, forty (40) hour workweek. To the extent that a Product is used in a manner exceeding normal commercial usage, the warranty will be invalidated or HPFi may, at its option, elect to reduce the applicable warranty period on a pro-rated basis.
- Chairs designated 24/7 have a warranty of five (5) years.
- Color Variations and Finishes - Some natural variations occurring in wood, leather or other natural materials are inherent to their character, and cannot be avoided. Therefore they are not considered defects in material or workmanship and are not the basis for a warranty claim. HPFi does not warrant the color-fastness or matching of colors or grains or textures of such materials.

EXCEPT AS SET FORTH ABOVE, HPFI MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO ITS PRODUCTS. HPFI MAKES NO IMPLIED REPRESENTATIONS OR WARRANTIES WITH RESPECT TO ITS PRODUCTS, THEIR CONDITION, MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE OR USE BY THE PURCHASER. HPFI FURNISHES THE ABOVE LIMITED EXPRESS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO ORAL REPRESENTATIONS OR SAMPLES PROVIDED BY HPFI TO ANY RETAILER, DEALER OR PURCHASER WILL CREATE ANY EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO PRODUCTS SOLD BY HPFI.

REMEDIES:

If any defect in the workmanship and material of any Product appears within the applicable warranty period, HPFi will, at its option, repair or replace the Product, at no charge, upon examination of the Product and verification by HPFi or its authorized representative of the defect and of compliance with the warranty requirements and conditions. The Purchaser must provide such cooperation and information as HPFi or the authorized representative may reasonably request to process the warranty claim.

IN THE EVENT OF ANY DEFECT IN ANY PRODUCT SOLD BY HPFI OR ANY BREACH OF THE LIMITED EXPRESS WARRANTY DESCRIBED ABOVE, THE SOLE REMEDY FOR SUCH DEFECT AND/OR BREACH SHALL BE AS STATED IN THIS PARAGRAPH, AND IN NO EVENT SHALL THE DEALER OR RETAILER THAT PURCHASED THE PRODUCT FROM HPFI OR THE ORIGINAL PURCHASER OF THE PRODUCT FROM THE DEALER OR RETAILER, BE ENTITLED TO RECOVER FROM HPFI ANY DAMAGES, INCLUDING DIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES, LOST PROFITS, DOWNTIME OR OTHER DAMAGES OF ANY NATURE WHATSOEVER ARISING FROM BREACH OF WARRANTY OR THE CONDITION, FUNCTION OR USE OF THE PRODUCT.

APPLICATION OF CURRENT WARRANTY AND PRIOR WARRANTIES:

This express limited warranty applies only to Products manufactured and sold by HPFi on or after April 1, 2001. Products manufactured and sold by HPFi before April 1, 2001 were covered by the warranty in effect at that time and have expired. Further information concerning terms and conditions of prior warranties are available upon request to HPFi.

These warranties are made by HPFi only to authorized dealers and retailers acquiring Products directly from HPFi and the original purchaser of the Product as defined above.



About > Legal Information

Humanscale's Terms & Conditions

THE FOLLOWING TERMS & CONDITIONS APPLY TO ALL HUMANSCALE PRODUCTS OTHER THAN HUMANSCALE HEALTHCARE PRODUCTS.

THE TERMS & CONDITIONS FOR HUMANSCALE HEALTHCARE PRODUCTS ARE PROVIDED [HERE](#).

TERMS OF PAYMENT

Upon approved credit, terms of payment are net 30 from date of shipment. Deposits may be required for large or custom orders. The processing of orders and/or shipment of orders placed may be delayed if the deposit is not received with the order or if customer's account is in "Past Due" status.

CREDIT POLICY

All customers of Humanscale must complete a credit application, with current information, which must be signed by an owner or officer. A line of credit may be set by our Credit Department, however the basis for the line of credit may be changed or cancelled at our discretion and advance payment may be required. Any unpaid balance, upon which payments are not made according to the terms governing the sale, will be considered "Past Due" and will increase by a maximum of 2% per month, without forfeit of Humanscale's right to payment.

Any customer who has failed to pay for goods delivered or services rendered in a timely manner shall be liable for all fees, expenses, disbursements, and charges (including all legal costs) incurred by Humanscale in collecting monies owed, as well as interest (at 24% per annum).

PURCHASE ORDERS

Purchase orders must include the following: "Bill To" and "Ship To" information—Company Name (Ship To company may be end user or installation company), Address, Telephone, Fax, Contact Person; End User Company Name; Requested Ship Date; Purchase Order Number; Special Delivery, Shipping and Packing Instructions (if applicable); Proper Discount Off Current List Price, Product Quantities and Full Model Numbers; and Total (List/Net).

ORDER CHANGES AND CANCELLATIONS

All changes to or cancellations of orders placed with Humanscale must be in writing and sent to Humanscale Customer Service. All changes to or cancellations of Quick Ship orders will incur a minimum change/cancellation fee of 10% of net. All other orders may be changed or cancelled without penalty if Humanscale is notified at least two (2) weeks before the scheduled ship date for standard orders (under 250 units), or at least three (3) weeks before the scheduled ship date for large orders (250 units or more). Order changes or cancellations made less than two (2) weeks before the scheduled ship date for standard orders or less than three (3) weeks before the scheduled ship date for large orders will incur a minimum change/cancellation fee of 10% of net. Irrespective of when notified, changes or cancellations are not binding upon Humanscale until Humanscale issues a written acknowledgment of the change or cancellation. Order changes are defined as the deletion of line items; changes in style, color, quantity or requested ship date; or ship-to address changes. Order changes that result in a quantity reduction may be subject to an additional small order fee or adjustment in pricing. Under no circumstances will changes or cancellations be accepted on any custom fabric, special order or custom product orders.

TAXES

Humanscale list prices do not include sales tax. Customer is responsible to remit all such tax. Humanscale requires a State Resale/Exemption Certification to be on file at its main office. Sales made without said Certificate will be charged the appropriate sales tax.

PRICES

All discounts and list prices are subject to change without notice. Prices are those in effect at the time of order entry. If the requested shipment date is more than 90 days after the order date, Humanscale reserves the right to price said order based on the published list price as of the shipment date.

SMALL ORDER FEE

A 3% small order fee applies to all invoiceable orders of \$1,500 net or less, including billable replacement parts, regardless of product category.

SHIPPING AND DELIVERY

All Humanscale orders are acknowledged with a promise date (scheduled ship date) based on the product with the longest lead time. Large orders may increase standard lead times. Standard shipping charges will be billed to customer. Custom platform orders require 4 to 6 weeks.

Quick Ship seating orders for up to 50 chairs will ship within 10 business days from the date of order entry as long as Quick Ship was specified on the order. Seating orders for up to 150 chairs will ship within four weeks from the date of order entry for chairs containing any combination of Wave,

Vellum, Monofilament Stripe, Pinstripe and Dash fabrics. Seating orders for up to 100 chairs will ship within six weeks from the date of order entry for all other fabrics. Consult with your Humanscale representative for lead times on all other seating orders. Unless otherwise contractually specified, Diffrient World, Freedom and Liberty chairs will ship with the base and frame disassembled. Chairs can be easily assembled in seconds without use of tools. Blanketwrapped shipping is available for full truckloads of 200 or more Diffrient World, Freedom or Liberty Task and Conference chairs. Consult your Humanscale representative for blanket-wrapped shipping requirement for Cinto and the Liberty Side chair.

Ship Sets:

All products ordered on a single purchase order will be delivered together in a single ship set. To break a ship set, customers must indicate "Ship as Available" on the purchase order. Upon request, customer accounts may be defaulted to ship all orders on an as-available basis.

Shipping Instructions:

Humanscale will attempt to accommodate basic shipping instructions, such as "call ahead" or "deliver before 12:00 p.m.," if clearly identified on the purchase order as "Shipping Instructions."

Packing Instructions:

Humanscale will attempt to accommodate basic packing instructions for internal delivery of specific items on an order, such as "Deliver to Joe Smith" or "Deliver to cube #218," if clearly identified on the purchase order as "Packing Instructions."

DELIVERY SHORTAGES

Product shortages must be noted at the time of delivery and reported to the carrier for correction. Claims against Humanscale for shortages, errors, etc., must be made in writing and within three (3) days of the date of delivery or customer waives its right to make such a claim.

FREIGHT CLAIMS

Humanscale will file all F.O.B. destination claims. In order to receive credit, customer agrees to cooperate and assist in the procedures set out by the carrier and Humanscale.

EXTERNAL DAMAGE

If the shipping container shows any external damage, customer is instructed to refuse the product at time of delivery. If it is a multiple piece shipment, customer may refuse only the damaged items. Humanscale will not issue full credit for returned product unless customer takes the following action steps:

1. Note damage on the delivery receipt at time of delivery.
2. Refuse product at time of delivery.
3. Contact Humanscale Customer Service within 24 hours of the attempted delivery and advise them of the damage.
4. Enter a chargeable replacement order; credit will be issued after the disposition of damaged product is determined.

CONCEALED DAMAGE/LOSS

If customer determines that there is internal damage not visible at time of delivery, customer will retain all packaging materials and take the following action steps within fifteen (15) calendar days from the date of delivery.

1. Request inspection by calling local freight carrier to report damage.
2. Retain merchandise in the original box.
3. Call your Humanscale Customer Service agent to provide order and product information.
4. Get a copy of the inspection report from carrier.
5. Enter a chargeable replacement order; credit will be issued after the disposition of damaged product is determined.

STORAGE

If a customer is unable to accept a scheduled product delivery, Humanscale, if notified in writing after product assembly and prior to the scheduled ship date, will store the product at customer's expense. Humanscale shall invoice customer for the product and monthly Storage Fees.

Storage Fees will be 1% of the net order value per month or actual storage costs—whichever is greater. Storage Fees are calculated with a one-month minimum and will not be pro-rated. If customer is unable to accept a scheduled product upon delivery, customer shall be responsible for placing the product in storage and bears the risk of loss. However, payment of the balance due is per Humanscale's Terms of Payment.

RETURN AUTHORIZATIONS and REFUSALS

All returned and non-damaged refused orders are subject to a five percent (5%) restocking fee. Seating and special order returns will not be accepted. Customer must request a Return Authorization through the Humanscale Customer Service Department within 45 days of product receipt to return any product. If Humanscale agrees to restock the product, customer must return it freight prepaid to Humanscale, F.O.B., to the original shipping point or as otherwise instructed by Humanscale Customer Service. If product is returned without a Return Authorization, Humanscale will notify customer of the unauthorized return and customer must provide instructions for its disposition within one week thereafter. Failure of customer to respond within one week will result in Humanscale's right to dispose of the product with no credit. Return Authorizations expire sixty (60) days after the date of issue. If the

returned product is not in resalable condition, customer will not receive credit for the return. Customer must promptly provide a purchase order or other acceptance of fees/credit reduction as required.

RETURN AUTHORIZATIONS and REFUSALS – TECHNOLOGY PRODUCTS

All returned and non-damaged refused orders are subject to a thirty percent (30%) restocking fee. Special order returns will not be accepted. Customer must request a Return Authorization through the Humanscale Customer Service Department within 15 days of product receipt to return any product. If Humanscale agrees to restock the product, customer must return it freight prepaid to Humanscale, F.O.B., to the original shipping point or as otherwise instructed by Humanscale Customer Service. If product is returned without a Return Authorization, Humanscale will notify customer of the unauthorized return and customer must provide instructions for its disposition within one week thereafter. Failure of customer to respond within one week will result in Humanscale's right to dispose of the product with no credit. Return Authorizations expire sixty (60) days after the date of issue. If the returned product is not in resalable condition, customer will not receive credit for the return. Customer must promptly provide a purchase order or other acceptance of fees/credit reduction as required

LIMITED WARRANTY

Humanscale offers the following warranties on its products, subject to any exclusions and limitations as set forth below:

| Product | Warranty |
|---|--|
| Customer's Own Material (COM, COL) | No Warranty |
| Switch Mouse | 1 Year, 24/7 Warranty |
| Technology Products | 3 Years, Limited Warranty |
| Element Series Lights | 10 Years, 24/7 Warranty |
| Horizon Series Lights | 10 Years, 24/7 Warranty |
| Diffrient Series Lights | 5 Years, 24/7 Warranty |
| Float Table, Excluding Tabletop* | 5 Years, 24/7 Warranty |
| QuickStand Sit/Stand Workstation | 5 Years, 24/7 Warranty |
| QuickStand Lite | 5 Years, 24/7 Warranty |
| Fabric/Cushions/Arm Pads | 5 Years, Single-Shift Warranty |
| M2, M/Flex & Para/Flex Monitor Arms | 15 Years, 24/7 Warranty |
| M4, M7 & M8 Monitor Arms with Gas Cylinder Components | 10 Years, 24/7 Warranty |
| Ballo Stool** | 3 Years, Single-Shift Warranty |
| All other seating and products detailed in a current Humanscale Price Guide, unless otherwise specified | 15 Years, 24/7 Warranty |
| All other products NOT detailed in a current Humanscale Price Guide | Varies; consult your Humanscale representative for details |

*The warranty on the Float Table only applies to the Float Table Base and only if used with a TableTop purchased from Humanscale. Modifying or tampering with any part of the Base will render the warranty void.

** Note: Ballo is not a task chair. It has not passed the BIFMA or European EN standards for office seating. The Ballo is an exercise chair that is designed for dynamic seating and frequent movement. All Ballo instructions should be followed to ensure a comfortable experience.

These warranties are available to the original end-user customer only and are non-transferable. For these warranties to be valid, the Humanscale product must have been purchased directly from Humanscale and/or an authorized dealership, distributor, retailer and/or reseller of Humanscale products. If products are procured through an authorized dealership, distributor, retailer and/or reseller, the end-user customer must be registered with Humanscale for the warranty to be in effect. Humanscale warrants that, at the time of customer's receipt, the product will be in good working order and will be free from defects in materials and workmanship for the duration of the warranty term, as set forth above. These warranties do not apply to normal wear and tear or damage caused by accident, neglect, product abuse, misuse and/or failure to follow instructions relating to the product's installation or intended use. Humanscale will not be responsible for damage due to service, maintenance, modifications or tampering by anyone other than a Humanscale authorized representative. Humanscale will not be responsible for injury or damage caused by or associated with the installation and/or use of products in any manner other than in strict conformance with the instructions set forth in its installation manuals and instruction sheets and/or product literature. These warranties do not cover damage caused by a carrier or transportation of the product from one location to another, or

alterations made by owner. Humanscale does not warrant damages or defects to the products under the following conditions: an Act of God, damage from electrical power problems, usage of parts or components not supplied by Humanscale, failure to perform preventative maintenance, or damage caused by peripherals not supplied by Humanscale.

In the event a product or product part is defective in material or workmanship during the warranty period, and Humanscale receives written notice of the defect within the warranty period, Humanscale will determine with customer if the defect is covered under warranty. Humanscale, at its option, may repair or replace the defective product or product part determined to be under warranty with the same or comparable product or product part as determined by Humanscale, at customer's location or at a designated Humanscale location. The labor costs associated with the repair of the product or product part may be the responsibility of Humanscale if the product or product part is determined to be under warranty. Humanscale must pre-approve the labor costs prior to the repair or replacement of warranty products or product parts. Customer must contact Humanscale to obtain a Return Authorization through the Humanscale Customer Service Department. Performance of any repair or replacement does not renew or extend the warranty period. If, after examining and testing a returned product or product part, Humanscale determines that the product or product part is not defective, Humanscale will notify customer and return the product or product part to customer. Customer will be responsible for the freight charges associated with the return of non-defective products or product parts. To return a product or product part for repair that is not covered by warranty, Customer must request a Return Authorization through the Humanscale Customer Service Department. Customer will bear the costs of labor and freight charges associated with non-warranty repair. Customer will be charged a standard repair fee, specific to the product, for any product that is repaired outside of the warranty period. Repairs on products out of warranty also carry a 90-day warranty, effective the day that Customer receives the repaired product or product part. For products that are not covered under warranty: Customer may upgrade to a newer, functionally equivalent product at the list price; the product or product part will be returned to Customer; or Customer can request in writing that Humanscale dispose of the product or product part for Customer, in which case a fee may apply as designated by local law.

DISCLAIMER

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER REPRESENTATIONS, WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED REPRESENTATIONS, WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, NON-INTERFERENCE, AND ALL OTHER WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

Humanscale does not warrant that customer's use of the Humanscale product will be uninterrupted or error free. Any implied warranties that may be imposed by law are limited in duration to the Limited Warranty period, to the greatest extent allowed by law. Some states or countries do not allow a limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages for consumer products. In such states or countries, some exclusions or limitations of this Limited Warranty may not apply. This Limited Warranty is subject to change without notification.

LIMITATION OF LIABILITY

Purchaser's remedies set forth herein are exclusive and the liability of Humanscale with respect to the breach of this agreement or any contract entered into between the parties pursuant hereto shall not exceed the price of the product or part on which such liability is based. In no event will Humanscale be liable to purchasers for any special, collateral, incidental or consequential damages however caused, whether by Humanscale's negligence or otherwise. The remedies provided above are the purchaser's sole remedies for any failure of Humanscale to comply with its obligations regarding the workmanship of its products. Correction of any nonconformity in the manner and for the period of time provided shall constitute complete fulfillment of all liabilities of Humanscale, with respect to or arising out of the product furnished hereunder.

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RESPONSIBILITY
DESIGN STUDIO
WHERE TO BUY
CONTRACT PARTNERS
LEGAL INFORMATION

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HEALTHCARE RESOURCES
RESELLER PORTAL
ABOUT HUMANSCALE
HEALTHCARE
UPCOMING HEALTHCARE
EVENTS

Laptop Holders
Cable Management
Slatwall
Desk accessories

Warranty

IFC SEATING – 5 Year Limited

IFC extends a 5-year warranty on all non-moving metal components to the original owner of our seating products. All bases, gas cylinders, and mechanisms are warranted for 3 years, all wooden and plastic components and upholstery materials for 1 year. This limited warranty protects the purchaser against material defects and sub-standard workmanship. Decisions concerning the appropriateness of warranty repair or replacement will be determined by IFC. It does not cover labor, transportation or any other incidental charges incurred during the warranty repair or replacement. Further, it does not apply to products that are abused, misused, altered, or damaged in shipment or storage as determined by IFC. Further products assembled incorrectly, inadequately inspected or maintained shall not be covered.

There are no other implied or other expressed warranties beyond what is expressed here.

HORIZON SEATING – 15 Year Limited

All Horizon Seating carries a 15-year warranty on all non-moving metal components to the original owner of these seating products if purchased from an authorized Horizon dealer. All bases, gas cylinders and mechanisms are warranted for 5 years, all wooden and plastic components and upholstery materials for 2 years. This warranty protects the purchaser against material defects and workmanship. It does not cover, labor or transportation charges incurred during the warranty repair or replacement. Further it does not apply to products that are abused, misused, altered or damaged in shipment or storage as determined by Horizon Seating. Warranty is based on normal use, single shift workday for users weighing up to 250 lbs.

There are no other implied or other expressed warranties beyond what is expressed here.

DESK & TABLE FRAMES – 15 Year Limited

All Institutional Furniture Concepts (IFC), metal non-moving components are warranted to be free of all substantial defects in original material and workmanship for 15 years. All mechanisms and casters are warranted for 5 years and all desk and table tops are warranted for 2 years. **This limited warranty does not cover defects, damage, and breakage or malfunction resulting from abuse, misuse, transport or storage as determined solely by IFC.** Further products assembled incorrectly, inadequately inspected or maintained shall not be covered. Cosmetic flaws caused by normal use are not covered under this warranty. Any or all unapproved alterations to any product or component shall void this warranty entirely. IFC may repair or replace any product deemed covered by this warranty at its discretion; this warranty does not cover labor, transportation or any other incidental charges incurred during the warranty repair or replacement.

There are no other implied or other expressed warranties beyond what is expressed here.

ECA COMPUTER ACCESSORIES – 10 Year Limited

All Horizon ECA products, unless otherwise noted, are warranted to be free from defects in material and/or workmanship under normal installation, use and services for 10 years. ECA Computer Accessories agrees to repair or replace with a new part; any parts which it determines are defective upon inspection during the warranty period. Labor charges and/or damages incurred in installation, repair or replacement as well as incidental or consequential damages are excluded. All "Swing Lift" products, height adjustable mechanisms and monitor arms have a 5 year warranty which is subject to the conditions above.

There are no other implied or other expressed warranties beyond what is expressed here.

Care & Use Guidelines

To avoid product failure and personal injury, furniture should never be used for any application or purpose other than the one it is designed for. All screws, connections, welds, rivets and staples should be inspected on a regular basis to ensure stability and optimum strength and load bearing capacity. Furniture that in any way is deemed to be unstable or unsafe should be taken out of use immediately.

Pricing & Terms

All pricing is confirmed in writing when a firm order is submitted to our office. Normal terms of sale are NET 30 Days OAC by IFC. Terms may be cancelled or changed at the discretion of IFC, further; IFC reserves the right to refuse shipment whenever there is a question concerning the buyer's financial strength. Any orders changed are subject to additional costs for

material, labor and all other expenses incurred by IFC to implement the requested changes. Orders cancelled are subject to a charge which is determined solely by IFC.

Returns

A return authorization number is always required in advance of the return of any product; return freight must always be prepaid. No return of custom or special order goods will be accepted under any circumstances. No returns will be accepted for any products after 14 days from receipt. Cancellations and returns are subject to a 20% minimum restocking charge. Charges for refinishing repair or cleaning and packaging will be extra, if applicable.

Shipping

Unless specifically noted otherwise, all products are shipped unassembled and freight charges are always FOB the IFC warehouse. The choice of carriers will always be IFC's unless otherwise specified and available. In the event that a shipment is prepaid and charged, a surcharge may be added to the actual freight for administration. All shipping weights and cubic measurements are approximate and subject to change.

Performance/Delivery Postponement

IFC will not be liable for delayed delivery due to any causes beyond its control, including but not limited to: fires, strikes, labor disputes, shortages of labor, delay in supply, acts of God, or transportation delays or disruption. In the event that a customer requests postponement of delivery, IFC reserves the right to charge the customer storage charges.

Jurisdiction & Venue

The terms, conditions, rights, responsibilities and warranties of any and all products purchased within the United States from Oak Harbour Marketing Limited shall be governed in all respects by the laws of the state of Washington, U.S.A., disregarding the rules of any other jurisdiction. Implied in their purchase, the customer agrees that any and all disputes concerning said purchase or the terms, conditions, rights, responsibilities and warranties thereof, shall be subject to the exclusive jurisdiction of and venue in the federal and state courts located in Tukwila, WA or its surrounding county.

For any and all products purchased within Canada from Horizon West Sales Ltd., the terms, conditions, rights, responsibilities and warranties shall be governed in all respects by the laws of the province of British Columbia disregarding the rules of any other jurisdiction. Implied in their purchase, the customer agrees that any and all disputes concerning said purchase or the terms, conditions, rights, responsibilities and warranties thereof, shall be subject to the exclusive jurisdiction of and venue in the federal and provincial courts located in the B.C.

TERMS AND CONDITIONS OF SALE

The following terms and conditions shall apply to all orders by Buyer for goods and services purchased from Innovative Office Products, LLC ("Seller"). By accepting delivery, Buyer agrees to be bound by and accepts these terms and conditions. These terms and conditions supersede the terms and conditions of the Buyer's Purchase Order. Any provision of the Buyer's Purchase Order which conflicts with these terms and conditions shall be ineffective and these terms and conditions shall govern unless the Seller shall subsequently agree otherwise in writing.

1. RESERVATION OF RIGHTS

Seller reserves the right to change at any time without notice these terms and conditions of sale.

2. PAYMENT TERMS

a. CREDIT — Credit may be extended to Buyer at Seller's sole discretion. All Products, Parts and Service Invoices sold on open account are due 'Net 30 Days', unless otherwise agreed to in writing at the time of sale. A service charge at the then-current prevailing rate is assessed on delinquent balances. Seller reserves the right to change this rate or the 'Net 30 Days' from time to time. Service charges will be assessed monthly. The current rate is 1.5% per month (18% annually). Buyer is responsible for cancellation costs and attorney's fees associated with collection of monies owed Seller by Buyer. Buyer shall notify Seller in writing of errors contained in invoices within 30 days of issuance. Invoices are deemed correct 30 days following issuance. Credit accounts past due will be placed on hold— pending orders will not be shipped and work-in-process for pending orders will be stopped until account is made current by Buyer.

b. DEPOSIT FOR LARGE ORDERS — For orders from new customers of \$20,000 or more, standard terms are: 1/3 deposit with the purchase order; 1/3 payment prior to shipment; and 1/3 payment Net 30 Days. For orders from established customers of \$50,000 or more, standard terms are: 1/3 deposit with the purchase order and 2/3 payment Net 30 Days. Credit approval is required for all orders.

3. CURRENCY

All prices quoted and monies due are in U.S. dollars. For non-U.S. customers, payment may be made by certified check, wire transfer or VISA, MasterCard or American Express.

4. DELIVERY & FREIGHT

a. U.S. SHIPMENTS — Unless otherwise negotiated, shipments within the U.S. are shipped FOB Easton, PA. Title passes to Buyer at the Seller's loading dock. Choice of carrier is at Seller's discretion, unless specified by Buyer's purchase order. Freight charges are added to Buyer's invoice, unless Buyer's purchase order specifies carrier routing, notes "freight collect," and includes applicable carrier account numbers and/or billing information.

b. NON-U.S. SHIPMENTS — Unless otherwise negotiated and accepted by Innovative in writing, shipments outside of the U.S. are shipped Ex Works. Title passes to Buyer at the Seller's loading dock. Transportation costs will be added to Buyer's invoice, unless Buyer's purchase order specifies carrier routing, notes "freight collect," and includes applicable carrier account numbers and/or billing information.

c. EARLY SHIPMENTS — Estimated ship dates are sent with order acknowledgements. Seller may ship up to 5 days early, unless requested otherwise on Buyer's Purchase Order.

d. REPACKING CHARGES — Any Buyer requests to change shipment methods or destinations stated on Purchase Order, or any requests from Buyer for special packaging not stated on Purchase Order, may result in Repacking charges if requests require Seller to repack order.

5. TAXES AND DUTIES

Buyer shall be responsible for all taxes and duties which result from the transfer of title or sale or delivery of the Goods & Services purchased hereunder. Taxes may not be applied if a valid and correct tax exemption certificate is furnished to Seller prior to shipment.

6. CANCELLATION, EXPEDITING, AND LARGE ORDERS

a. STANDARD ITEMS — Standard Items include all stock-keeping units (SKU's) which do not meet the definition of Custom-configured Items (see 6b below). For Standard items, these terms apply:

- Expediting charges may apply for accelerated delivery schedule
- Cancellation charge of 10% for orders over \$20,000 applies

b. CUSTOM-CONFIGURED ITEMS — Custom-configured Items include SKU's manufactured specifically for Buyer or at Buyer's request. This includes SKU's with custom-engineered components, custom product assemblies and configurations, and items painted in non-standard colors. For Custom-configured items these terms apply:

- Order cancellation fee of 70% per unit applies
- Seller may assess engineering fees to cover engineering and development work for customized products requested by Buyer. Work will begin upon receipt of purchase order from Buyer. Customer-driven changes to scope of request once work has begun may result in additional engineering fees.
- A Change Fee of 30% per cancelled unit applies to all reductions in quantity following issuance of initial purchase order

Expediting Charges may apply for accelerated delivery schedules requested by Buyer.

Orders changed in any way within 6 weeks of shipment may also incur Expediting Charges.

7. BLANKET ORDERS

Blanket Orders include any order by Buyer to be received in multiple shipments ("releases").

- Buyer must accept all releases within 6 months of purchase order receipt, unless agreed by Seller otherwise in writing. Units not requested to be shipped by Buyer within 6 months of purchase order receipt will be shipped and invoiced to Buyer

immediately following the 6 month deadline. Cancellation and order change fees apply as specified in sections 6a and 6b.

8. RETURNS

All returns must be labeled with a valid Return Authorization (R/A) number on the outside of packaging. Shipments without R/A numbers will be rejected. R/A numbers may be obtained by calling Seller at 800-524-2744.

a. RESTOCKING FEES — Standard Items totaling value of \$1,000 or less will incur no restocking fee if returned in resalable condition and within 30 days of original shipment. After 30 days of original shipment, a restocking fee of 15% will be applied. Standard Items totaling value of more than \$1,000 may be returned if in resalable condition, and will be subject to a 15% restocking fee.

b. DEFECTIVE ITEMS — Defective items may be returned within limits of the Warranty.

c. CUSTOM-CONFIGURED ITEMS — Non-defective Custom-configured Items are not returnable.

9. WARRANTY

SELLER WARRANTS THAT ITS PRODUCTS WILL BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP WHEN THE TITLE PASSES TO THE BUYER. SELLER WILL REPAIR OR REPLACE, AT ITS DISCRETION, ANY DEFECTIVE PRODUCT WITHOUT CHARGE (SHIPPING CHARGES EXCLUDED) FOR A PERIOD OF 10 YEARS (EXCEPTION: 1 YEAR FOR BUSBY™) AFTER THE ORIGINAL DATE OF SALE, UNLESS THE PRODUCT DAMAGE RESULTED FROM BUYER ABUSE, MISUSE OR NEGLIGENCE. SELLER MAY REQUIRE PROOF OF PURCHASE BEFORE PERFORMING ANY REPAIRS OR REPLACING ANY PRODUCTS DURING THE WARRANTY PERIOD. EXCEPT AS SPECIFICALLY SET FORTH ABOVE, SELLER MAKES NO WARRANTIES, EXPRESS OR IMPLIED AND SPECIFICALLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. REPAIR OR REPLACEMENT OF THE PRODUCT ORDERED FROM SELLER SHALL BE BUYER'S EXCLUSIVE REMEDY.

10. ONLINE AUCTIONS

Buyer agrees that product purchased from Seller will not be sold at online auction for less than Seller's suggested retail price, unless clearly marked as "Used" in both auction subject line and descriptive text. Buyer is obligated to inform prospective bidders that that Seller's warranties are voided by sale at online auction and product purchased at online auction may not for any reason be returned to Seller for credit or exchange. Seller reserves the right to refuse to sell to any Buyer discovered to be in violation of these terms.

11. RESALE

On any resale of purchased items, Buyer will contractually limit its buyer's rights and remedies against both Buyer and Seller to the same extent as Buyer's rights and remedies covered in Warranty and Returns.

12. PERMITS & COMPLIANCE

Seller is not responsible for obtaining any permits, inspections or licenses required for installation or operation of the goods. Seller makes no promise or representation that the goods will conform to any federal, state, local, foreign or other laws, ordinances, regulations, codes or standards.

13. LIMITED LIABILITY

THE ENTIRE LIABILITY OF SELLER TO BUYER FOR ANY CAUSE WHATSOEVER, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL BE LIMITED TO THE DIRECT DAMAGES PROVEN OR AN AMOUNT EQUAL TO THE PURCHASE PRICE OF THE PRODUCTS, WHICHEVER IS LESS. IN NO EVENT SHALL SELLER BE LIABLE FOR ANY INDIRECT, SPECIAL RELIANCE, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS OR SAVINGS) SUSTAINED OR INCURRED IN CONNECTION WITH THE PRODUCT. THIS PARAGRAPH SHALL SURVIVE FAILURE OF ANY EXCLUSIVE REMEDY.

14. INSTALLATION

Seller does not take responsibility for Buyer's installation of Seller's products. Buyer must supply own mounting hardware as required by the particular installation.

15. NON-WAIVER

Any failure on Seller's part to insist upon the strict performance of any term or condition set forth herein shall not be deemed a waiver of any of Seller's rights or remedies hereunder, nor of its right to insist upon the strict performance of the same or of any other term of this document in the future. No waiver of any condition of this document shall be valid unless in writing and signed by an authorized representative of Seller.

16. PREVAILING LAW

The parties hereto hereby agree that these Terms and Conditions shall be governed by, and construed in accordance with, for all purposes, the laws of the State of Pennsylvania, without reference to its rules concerning conflicts of laws, and further agree that the Pennsylvania State courts or the federal court for the Eastern District of Pennsylvania shall have exclusive jurisdiction to hear and determine any suit instituted under these Terms and Conditions. Each party expressly submits in advance to such jurisdiction in any action or proceeding commenced by the other, hereby waiving personal service of the summons and complaint or other process or papers issued therein, and agrees that service of such summons and complaint, or other process or papers may be made in accordance with the Notice provisions of this Agreement.

Version: 09-15-13



INTEGRA WARRANTY (UPDATED OCTOBER 2013)

LIFETIME WARRANTY

Products manufactured by Integra after October 1, 2007* are warranted to be free of defects in material and workmanship under normal use for the lifetime of the product. Product must be properly assembled, maintained and in use by its original owner. Under the warranty, the obligation of Integra is limited to the repair or replacement of such furniture. Damage in transit or by negligence, abuse, abnormal usage, misuse, accidents or alterations nullifies the warranty.

As Buyer's sole remedy under this warranty, Integra, at its option, will repair or replace damaged parts at no charge to the original owner of record provided the replacement or return has previously been authorized by Integra under the terms of this warranty. Normal aging and wear of fabrics, filling materials, and finishes are excepted from this warranty. Any labor charges incurred will be solely the Buyer's responsibility. In no event shall the Seller be liable for consequential damages.

All other express or implied warranties made by any sales representative, or agent, or other representative, including any warranty or merchantability or fitness for a particular use, are hereby excluded.

PRODUCT EXCEPTIONS:

A-CHAIR SERIES – 10-YEAR WARRANTY

FLORENZ SERIES** – 10-YEAR WARRANTY

**Florenz Series was discontinued August 14, 2012.

ELECTRIC POWER PORT OPTION – 1 YEAR WARRANTY

*Prior to October 1, 2007, all products manufactured have a 10-Year Warranty.

For more information please contact Integra Customer Service at 800.235.0234 Ext #4 or customerservice@integraseating.com

Warranty

Interior Concepts warrants its products to be free of defects in materials and workmanship for as long as the original purchaser owns the product. This warranty extends from the date of installation and is based on normal usage of the product. This warranty does not apply to possible damage or misuse of the product and does not cover normal wear and tear such as laminate chipping or the soiling/fading of fabrics. The Lifetime Warranty applies to all Interior Concepts products with the exception of those high wear components noted below.

| | |
|--|------------------------|
| Interior Concepts Furniture Systems | Lifetime |
| Seating | Manufacturers Warranty |
| Fabric: Furniture systems | Five (5) years |
| Electrical components | Five (5) years |
| Drawer/drawer glides, casters, and adjustable worksurface mechanisms | One (1) year |

Upon being notified of a potential warranty defect, Interior Concepts at its option will either repair or replace the item as originally specified. Damage caused by a freight carrier is not covered under this policy.

This warranty does not apply to consumable products such as light bulbs or surge protection products. Product alterations or modifications not explicitly approved by Interior Concepts do not qualify for this warranty. Also, this warranty does not cover the installation, relocation or reconfiguration of product by other than Interior Concepts authorized personnel.

Interior Concepts shall not be liable for incidental or consequential damages arising out of a claim of defective product. This warranty is in lieu of all other expressed or implied warranties and constitutes the sole and exclusive liability of Interior Concepts Corporation.

Invincible[™] Limited Lifetime Warranty

Invincible[™] brand metal products are warranted to be free from defects in material and workmanship for the entire useful life of the product (generally accepted to be 25 years) as long as the original purchaser owns the product. This warranty does not cover normal wear and tear that is to be expected over the course of ownership.

This warranty is conditioned on proper care of the product, and use of the product being limited to normal commercial use in a climate controlled environment. Modification or attachments to the product not specifically approved **in writing** by Invincible[™] will **void** the warranty. Products that were not installed, used or maintained in accordance with the product instructions and warnings will **void** the warranty, as will attempts to make repairs by, or on behalf of the end customer. (Warranty will not apply to products used for lease or rental purposes.)

Invincible[™] requires written proof of purchase to validate product warranty, including but not limited to a copy of Invincible[™]'s original invoice, along with affirmation that the claimant is the original purchaser. If Invincible[™] determines that a product is covered by warranty, it is at the sole discretion of Invincible[™] to repair, provide replacement parts or to replace the item with the same or a comparable product. In no event will Invincible[™] be responsible for incidental or consequential damage, and under no circumstances shall Invincible[™]'s liability under this warranty exceed the original purchase price of the product. Invincible[™] shall supply replacement part(s) or product(s) only.

CODE RESTRICTIONS: Invincible[™] considers its products to be office furniture and subject to all applicable local fire, electrical and building codes. As local codes vary, the purchaser is responsible to notify Invincible[™] of all local codes. The proper application and installation of products is the purchaser's responsibility.

Products not manufactured by Invincible[™] are listed here with their respective manufacturer warranties:

Keyboard Trays *(5 years)*
Task Lights *(3 years)*
CPU Holders *(5 years)*
Locks *(25 years)*
Panel Fabric
(Manufacturer Warranty)
Laminate
(Manufacturer Warranty)

Progressive Suspensions *(Lifetime)*
Crank & Pneumatic Height Adjustable
Table Bases *(3 years)*
Electric Table Bases *(5 years) **
** motor & electrical (limited to 2 years)*
Electrical Pop-ups and wiring *(1 year)*



IRONWOOD MANUFACTURING INC.

Ironwood Guarantee

2012

Factory Assembled

Manufactured to the most exacting standards and inspected several times throughout the manufacturing process, Ironwood furniture is guaranteed to be free from defects in materials and workmanship for up to five years after purchase.

This guarantee is limited to repair and replacement only and does not cover damage outside our control or damage that results from ordinary use.

R.T.A. Ready To Assemble

Manufactured to the most exacting standards and inspected several times throughout the manufacturing process, Ironwood furniture is guaranteed to be free from defects in materials and workmanship for up to one year after purchase. This guarantee is limited to repair and replacement only and does not cover damage outside our control or damage that results from ordinary use.



INTERIOR SYSTEMS, INC.
THE BEST QUALITY IN THE BUSINESS

TAKE A CLOSER LOOK.

COMPARE THE QUALITY. WE STAND BEHIND OUR PRODUCTS, GUARANTEED.

**10 YEAR WARRANTY ON CHAIR FRAMES, FIBERGLASS,
STEEL SUPPORTS AND SOLID SURFACES IN SCHOOLS**

cs@isiamerica.com | 800.837.8373



241 N Broadway Suite 600 Milwaukee, WI 53202 | 800.837.8373 | www.isiamerica.com



INTERIOR SYSTEMS, INC.

THE BEST QUALITY IN THE BUSINESS

10 YEAR COVERAGE

CHAIR FRAMES

FIBERGLASS PRODUCTS

BOOTH SEATS, CHAIR SEATS, TABLES

STEEL SUPPORTS

BOOTH FRAMES, CORED STEEL, STRUCTURAL STEEL

SOLID SURFACES

COUNTER TOPS, TRAY SLIDES



5 YEAR COVERAGE

POWDER COAT, PAINTS, STAINS

POWDER COAT FINISHES, PAINTED WOOD/SUBSTRATES, STAINED WOOD

MISC. METAL COMPONENTS

METAL CUTOUTS, QUEUE LINE RAILINGS, DECORATIVE RAILINGS

FABRIC/UPHOLSTERY PRODUCTS

BOOTH SEATS, CHAIR SEATS, BOOTH BACKS, SETTEES

HARDWARE

SWIVEL MECHANISMS, GLIDES, CASTORS, PULLS/HANDLES, HINGES

LAMINATED PRODUCTS

TABLES, TRASH UNITS, COUNTERTOPS, HALFWALLS, SOFFITS

TILE

ART & SIGNAGE

SUBSTRATES, GRAPHICS

LIGHTING

ELECTRONICS (TELEVISIONS, DVD PLAYERS): MANUFACTURER'S WARRANTY

Limited Warranty. ISI warrants that the products sold will be free from material defects in workmanship and materials under normal use and service. There is no warranty in cases of negligence, abuse, abnormal usage, misuse, accidents, damage due to environmental or natural elements, failure to follow ISI's instructions or improper installation, storage or maintenance.

Jaxx Warranty

100% Satisfaction Guarantee:

If any of our products do not perform to your satisfaction, you may return it to us for replacement, or refund within 30 days after purchase.

Made with Love in Atlanta, Georgia:

Our workmanship is guaranteed for one year. Damage due to wear and tear will be repaired at a reasonable charge.



Early Learning **KYDZ** Furniture
For learning, for a lifetime.

Jonli-Craft Warranty

Jonli-Craft, Inc. unconditionally guarantees customer satisfaction on all products. If you are not satisfied with any product, simply call us before it has been used and we will arrange to have it shipped back to our plant for replacement. We will also extend the following guarantees against any defect in material or labor, absent any misuse or damage by the customer:

| Jonli-Craft Product Line | Warranty Period |
|--|------------------------|
| <ul style="list-style-type: none">• Jonli-Craft® Birch classroom furniture• TrueModern™ classroom furniture• Rainbow Accents® classroom furniture• KYDZ Suite® classroom furniture• MapleWave® classroom furniture• Young Time® classroom furniture | Lifetime |
| <ul style="list-style-type: none">• Sproutz® classroom furniture• Berries® Activity Tables• Berries® plastic chairs• Jonli-Craft® KYDZ Ladderback chairs | 5 Years |
| <ul style="list-style-type: none">• ThriftyKYDZ® furniture• Jonli-Craft® Glider Rocker | 1 Year |
| <ul style="list-style-type: none">• RoomMeez® | 90 Days |



Joy Carpets & Co.

Kid Essentials® Rugs Specifications and Warranties

General:

| | |
|---------------------------------|---|
| Description: | Cut pile area rugs |
| Dye Method: | Injection Dyed |
| Dye Resolution: | 400 dpi |
| Fiber: | STAINMASTER® BCF Type 6,6 2-Ply Nylon |
| Tufted Face Weight: | 26 oz. / sq. yd. |
| Tuft Bind: | Exceeds industry standards |
| Gauge: | 1/8 th |
| Pile Height: | .36 in. |
| Backing: | SoftFlex® Backing System - <i>Eliminates wrinkling and curling</i> |
| Delamination: | Exceeds industry standards |
| Anti-Soil and Stain Protection: | LotusFX Fiber Shield <ul style="list-style-type: none"> • <i>Rugs stay up to 30% cleaner and last up to 50% longer</i> • <i>Sheds liquids, soil particles, and food and beverage stains</i> |
| Antimicrobial Protection: | Impervion® mold, mildew, and odor treatment <ul style="list-style-type: none"> • <i>Uses the power of silver to protect against bacteria, microbes, and odors</i> |
| Finishing: | Bound and serged edges for maximum durability |
| Origin: | U.S.A. |

Performance:

| | |
|---------------------|--|
| Static Electricity: | < 3.5 KV (AATCC-134) |
| Traffic: | Residential or commercial use |
| Indoor Air Quality: | Green Label Plus Certified <ul style="list-style-type: none"> • Exceeds most stringent IAQ standards • Complies with California OEHHA guidelines • Caprolactam free |



Flammability:

| | |
|---------------------|---|
| Radiant Panel: | > 0.45 watts/cm2 (ASTM – E648, Class I) |
| NBS Smoke Chamber: | <450 flaming and non-flaming (ASTM-E662 NFPA-258) |
| Methenamine Tablet: | Self-extinguishing (DOC FF-1-70) |

Maintenance:

| | |
|------------------------|---|
| Spot Cleaning: | Spot clean with approved carpet cleaner. Follow manufacturer recommendations. Vacuum regularly. |
| Professional Cleaning: | Hot water extraction. |

Warranties:

| | |
|---|---|
| Lifetime Limited Wear Warranty: | Abrasive wear of surface pile guaranteed not to exceed 10% |
| Lifetime Limited Antimicrobial Protection: | AlphaSan® additive uses the power of silver to protect against bacteria and microbes. |
| 10 Year Soil/Stain Protection Limited Warranty: | Provides total fiber coverage to protect against soil and stains. |
| Static Protection: | Built-in static control fiber. |
| Fade Resistance: | Colorfast. Resists discoloration from sunlight. Indoor use only. |
| Limited Manufacturer Defects Warranty | |

Specifications are subject to normal manufacturing tolerance.
Sizes are approximate and actual carpet color may vary.

Kidstuff Playsystems Warranty

“You will not find a playground that is better, safer, or tougher than a Kidstuff Playsystem”

- * We design it to the latest standards.
- * We build it in the U.S.A.
- * We offer the options of installation and installation supervision.
- * We offer KidSoft Safety Surfacing, the best safety surface available.
- * If you need help designing a playground, call our CEO Richard (Dick) Hagelberg or President George McGuan at 800-255-0153.
- * We maintain a dealer network throughout the U.S. One of our sales consultants is ready to visit your site and to work with you to design your dream playground.
- * All of our playsystems meet or exceed government regulations, ADA requirements and industry standards. Come play with us!



IPEMA Certification Seal
To verify product certification
visit www.ipema.org

In the interest of playground safety, IPEMA (International Play Equipment Manufacturer's Association) provides a third party certification service where a designated independent laboratory validates a participant's certification of conformance to ASTM F 1487, "Standard Consumer Safety Performance Specification for Playground Equipment for Public Use," except sections 10 and 12.6.1. The use of the corresponding logo in Kidstuff Playsystems' catalog signifies that Kidstuff Playsystems has received written validation from the independent laboratory that the products associated with the use of the logo conform with the requirements of the F 1487 standard. Check the IPEMA website: www.ipema.org for a list of Kidstuff Playsystems' IPEMA-certified products.

Kidstuff Lease-Purchase Option

If you don't have all the cash you need to purchase your playground, our lease purchase option allows you to purchase the equipment, installation and safety surfacing out of your cash flow. We put you in touch with reputable finance companies to make it happen for you. A bit of advice: try your bank first. Their rates are likely to be better.

Our Warranty

All playground equipment requires regular care and maintenance. Kidstuff Playsystems provides you, the purchaser, with a maintenance system to keep your equipment in top condition for many years. All warranty claims must be accompanied by copies of your maintenance records.

Kidstuff Playsystems warrants all its products against defects in materials or workmanship for twenty-one years as follows (vandalism and abuse are excluded):

Year 1: Free repair or replacement--any defective element of a Kidstuff playsystem will be shipped and installed at our cost. Swing parts (chain, "S"-hooks, hangers, or seats) will be shipped free, but installation is excluded.

Year 2: 100% free replacement of defective parts, excluding shipping and installation.

Years 3-21: Kidstuff warrants the components of your system on a prorated basis; starting at 95% in year three. For example, if a part of your playsystem falls in year seven, you will receive a 75% credit (calculated from the part price at time of purchase) toward a new replacement part for your unit. Shipping and installation are owner's expenses during this portion of the warranty period. If Kidstuff elects to repair your part rather than replace it during any phase of this warranty, shipping back to Gary, Indiana, will be at our expense. If we elect to repair a part, the owner agrees to package/pallet and load the item.

Please be aware that Kidstuff Playsystems sells some products which are manufactured by others. Such items are excluded from this warranty and covered by that of the actual manufacturer.

We at Kidstuff Playsystems take pride in our products and believe that if you follow the maintenance system that is provided to you, your Kidstuff playsystem will be exercising the minds and bodies of children for years to come and you will be telling your friends and associates that you can't buy a better, safer or tougher playsystem than a Kidstuff Playsystem.



#

Kore Design, LLC 2015 Warranty

The Kore Design, LLC warranty is a One Year Unconditional Warranty...our goods have a Zero defective percentage against sales.

Kore Design, LLC
Bob Machol
VP Sales & Marketing
bobm@korestool.com
516-662-0108#



Legend Fitness warrants to the original purchaser that Legend Fitness equipment will be free from defects in material and workmanship under normal use and service for the following periods and in the following respects:

LIMITED LIFETIME WARRANTY - Structural Welds and Frames

FIVE-YEAR WARRANTY - Bronze Bushings, Pillow Block Bearings and Pulley Wheels

ONE-YEAR WARRANTY - Cables, Weight Plates, Guide Rods, Sealed Roller Bearings and all other components not mentioned elsewhere in this warranty.

NINETY-DAY WARRANTY - Upholstery and Grips

All warranty periods begin to run from the date of delivery to the original purchaser. The obligation of Legend under this warranty is limited to repairing or replacing warranted defective parts, as Legend may elect, at the Legend plant in Knoxville, Tennessee, without charge to purchaser for either parts or labor. Purchaser is responsible for all transportation and insurance costs on returned or replaced equipment to and from the Legend plant in Knoxville, Tennessee.

This limited warranty does not cover and no warranty is given with respect to:

1. Component parts not manufactured by Legend.
2. Products that are altered without the express, written consent of Legend.
3. Products purchased other than directly from Legend or through a Legend authorized dealer.

ANY IMPLIED WARRANTY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO ONE YEAR DURATION FROM THE DATE OF DELIVERY TO THE ORIGINAL PURCHASER. THE REMEDY OF REPAIR AND REPLACEMENT IS THE EXCLUSIVE AND SOLE REMEDY OF THE PURCHASER. LEGEND SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, CONTINGENT OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, DAMAGE OR LOSS OF OTHER PROPERTY OR EQUIPMENT AND LOST PROFITS OR REVENUE.

No action for breach of this written limited warranty or an implied warranty shall be commenced more than one year after the accrual of the cause of action. This written limited warranty is the complete, final and exclusive agreement of the parties with respect to the quality or performance of the goods and any and all warranties and representations. No modifications of this limited warranty or waiver of its terms shall be binding on either party unless approved in writing by an authorized corporate officer of Legend.



P.O. Box 1700 • Hendersonville, NC 28793
Phone: 800-633-8241 • 828-693-8241
Fax: 828-693-1803
E-mail: sales@leisurecraftinc.com
www.leisurecraftinc.com

Warranty: We fully guarantee all parts and materials for one year excluding vandalism or acts of nature. Our revolutionary thermoplastic coating is guaranteed for five years.

Thermoplastic coating will never fade, crack, peel, warp, or discolor for the life of the product.

Thermoplastic can be easily repaired. Cuts are repaired by heating the affected area with an industrial heat gun. The thermoplastic will re-bond itself. The properties of the thermoplastic also make spray painting difficult for vandals. Simply wash the product with a standard industrial cleaner. We recommend WD40.

A handwritten signature in blue ink, appearing to read 'Richard Herman', is written in a cursive style.

Richard Herman
President, Leisure Craft, Inc.



Warranty

LIAT warrants their casegoods to the original purchaser that each piece of furniture will be free from defects in workmanship given normal use for a period of **twenty** years. LIAT will, at its option, repair or replace any defective merchandise within the terms of the warranty. LIAT warrants their seating products to the original purchaser that each piece of furniture will be free from defects in workmanship given normal use for **five** years. The casegoods and seating warranties do not apply to damage resulting from accident, alteration, or misuse. All LIAT electrical components and accessories are warranted to the extent of the original manufacturer.

LifeSecure 2015 Retail Price List

Effective: January 01, 2015

Includes pricing for the following LifeSecure brands:



For questions, please contact us at:

Phone: 877-999-3340

Email: ksullivan@lifesecond.com

Websites:

www.LifeSecure.com

www.Mobile-Aid.com

- **Limited Warranty:** Lifesecond warranties its bags and backpacks for up to 5 years from the date of purchase to be free of defects in materials and craftsmanship. This warranty does not cover normal wear and tear, accidental damage, misuse, improper care, abuse, or destruction. Lifesecond warranties the contents of its products against defect for the indicated shelf life or up to 5 years from the date of purchase, whichever comes first. A refund or replacement will be made for defective product at Lifesecond's option.



LIMITED LIFETIME WARRANTY

Logiflex warrants its products to the original purchaser for as long as the original purchaser owns the products. Logiflex guarantees that Millenium and Manhattan products bought new from an authorized Logiflex distributor are free from defects in materials and workmanship for the lifetime of their use. This warranty applies to Millenium and Manhattan products. Only if properly used, repair or replacement of any defect covered by the warranty will be at the discretion of Logiflex. Transportation and labor are not covered by this warranty. By accepting the product to its delivery, the buyer accepts its conditions. The warranty period shall be reduced proportionately if the products are used over a period exceeding the equivalent of a shift 40 hours/week. All replacement parts will be shipped to the original shipping address.

This warranty does not apply to defects or damages resulting from:

- Normal wear and tear occurring with the use of the product;
- Negligence, misuse, abuse or accident;
- Substitution, modification or use of components or materials that have not been authorized by Logiflex;
- Delivery by a freight carrier or handling/installation by a contractor other than Logiflex;
- Natural properties of materials;
- Exposure to sunlight or environments with extreme temperature/humidity conditions;
- Damage caused by a carrier in transit, or delivery/installation contractors.

This warranty does not include:

- Parts and materials supplied by the customer (COM);
- Special finishes applied to Logiflex products;
- The matching of colors, grains or textures of wood due to its natural properties;
- Products used for rental purposes;
- Non-standard Logiflex products;
- Logiflex product not installed or used in accordance with the Logiflex installation guidelines;
- Bulbs and ballasts.

Restrictions:

- Electrical components are guaranteed for 1 year from the date of delivery;
- Seat mechanisms, drawer slides and locks are guaranteed for 5 years from the date of delivery.

Markant Warranty Information

Markant warrants to the original Customer that the Products it manufactures are free of defects in craftsmanship and materials found during normal usage of the products during the warranty period. Should any failure to conform with this warranty appear to a product during the applicable warranty period from the date of shipment, Markant shall, upon prompt written notice, repair or replace, at its option and costs, the affected part or parts. See below for any exceptions.

| | |
|-----------------------|---|
| Legs and Frames | Limited Lifetime |
| MFX sit/stand fame | 60 months on structure / 12 months on controlbox and motor |
| Chairs | 12 months |
| Screens | 12 months |
| Tambour Door Cabinets | 60 months structure / 12 months on PVC or Aluminium tambour doors |
| Pedestals | 36 months |
| Monitor arms | 60 months |

All Markant products containing pneumatic gaslift mechanisms are covered by a one-year warranty

All separate component parts not manufactured by Markant (power and data devices, etc.) shall be covered by the original manufacturer's warranty.

This warranty does not apply to: damage caused by a carrier, normal wear and tear, defects caused by improper installation, products subjected to improper use and conditions or damage resulting from misuse, negligence, accidents or alternations.

Except as stated above, Markant makes no express or implied warranties as to any product and in particular makes no warranty of fitness for any particular product except for use as standard office furniture. Product repair or replacement is the customer's exclusive remedy for any and all product defects.

No person, agent or dealer is authorized to give any further warranties on behalf of Markant USA Inc. unless such warranty is in writing and signed by an officer of Markant USA Inc.



The Marvel Group, Inc. Warranty

Marvel® warrants its products to the original purchaser to be free from defects in material and workmanship for as long as the original purchaser owns the product, except as provided below. Components and parts deemed as high wear including: casters, pneumatic cylinders, stacking chairs, and task lights are warranted for five years from the date of sale. Fabrics are warranted for five years. Electronic Adjustable Table electric components and motors are limited to 5 years, under normal operating conditions, subject to inspection and determination of the manufacturer. Seating control mechanisms and keyboard arms are warranted for ten years from the date of original sale. Warranty periods for seating that exceeds eight hours per day usage (single shift) is reduced in a pro-rata basis.

This warranty excludes products that were not installed or used in accordance with product instructions and warnings. Product adaptations, customizations or modifications not explicitly approved by Marvel® do not qualify for this warranty.

The obligations of Marvel® are limited to repair or replacement at the sole option of Marvel®. Marvel®, in no event, will be responsible for incidental or consequential damages arising out of a claim for defective or damaged product.



The Marvel Group, Inc. 3843 West 43rd Street
Chicago, IL 60632
T 800.621.8846 F 800.237.0358
marvelunionofficefurniture.com



THE MARVEL GROUP, INC.
REGISTERED TO ISO 9001:2008
FILE NUMBER A3078

WARRANTY

THE MAVERICK WARRANTY



Maverick warrants to the original retail purchaser that Maverick products will be free from defects in material and workmanship under normal single shift usage for Ten (10) years from the original date of purchase.

This warranty is not applicable to end-user customers who use Maverick products for rental purposes and is void for any damage due to misuse, abuse, neglect, accident, improper installation, failure to comply with instructions furnished by Maverick or any repair or alteration performed by anyone other than Maverick or an authorized Maverick dealer. Damage caused by common carrier during shipment is not included in this warranty.

THIS WARRANTY IS THE ONLY WARRANTY MADE BY MAVERICK. ALL OTHER WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED.

During this warranty period, if any Maverick product sold subject to this warranty proves to be defective in material and workmanship under normal use, the purchaser must contact an authorized Maverick dealer in writing who will arrange for inspection of such Maverick product by an authorized Maverick representative. The Maverick representative after inspection may cause to have issued a return authorization for such Maverick product. No Maverick product will be accepted for return unless prior authorization is obtained from Maverick. Maverick shall, at its option either (1) repair such product free of charge or (2) replace such Maverick product free of charge. Maverick will pay all shipping charges associated with the authorized return, repair and/or replacement of a defective Maverick product.

THIS IS THE EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY. IN NO EVENT SHALL MAVERICK BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER FOR BREACH OF ANY WARRANTY, FOR BREACH OF REPUDIATION OF ANY OTHER TERM OR CONDITION OF SALE FOR NEGLIGENCE, ON THE BASIS OF STRICT LIABILITY, OR OTHERWISE.

GOVERNMENT

To access Maverick products at federal contract pricing

CONTACT US

Customer service inquiry by email

CUSTOMER SERVICE

Our customer service team is always available

PRIVACY POLICY

Maverick policy statement

WARRANTY

Warrants to the original retail purchaser

THINK GREEN

Let's environment engineering

Maxon® Limited Lifetime Warranty

Your Maxon product is backed by our Limited Lifetime Warranty to be free from defects in material or workmanship for as long as you, the original purchaser, own it. We will repair or replace at our discretion any Maxon product or component that fails under normal commercial office use, free of charge. This warranty contains your sole and exclusive remedy for any warranty claim and is subject to the limitations, exclusions and other provisions set forth below.

Limitations

- The following components are covered for 2 years from the date of sale: keyboard tray wrist supports.
- The following materials and components are covered for 5 years from the date of sale: glides, casters, CPU carts, CPU holders, flat screen monitor arms, footrests, panel and seating fabrics, foam, laminates, and other covering materials.
- The following components are covered for 10 years from the date of sale: seating controls.
- The following components are covered for 12 years from the date of sale: electrical components (lamps and ballasts are not covered).

Exclusions

This warranty does not apply to:

- Normal wear-and-tear, which is to be expected over the course of ownership.
- Damage caused by carrier in-transit, which will be handled under separate terms.
- Modifications or attachments to the product that are not approved by Maxon Furniture Inc.
- Products not installed, used, or maintained in accordance with product instructions and warnings.
- Products used for personal or household use or for rental purposes.
- Customer's Own Material (COM) selected by and used at the request of the owner.

Seating Usage

- Normal commercial office usage for seating is defined as the equivalent of a single shift, 40-hour workweek. To the extent that a seating product is used in a manner exceeding this, the applicable warranty period will be reduced in a pro-rata manner.

To Obtain Service Under This Warranty

Your Maxon Dealer is our partner in supporting your warranty requests. Follow the procedures outlined below for the best level of service:

- Contact your Dealer from whom the product was purchased within 30 days of discovery of the defect. Be prepared to affirm you are the original purchaser of the product and to provide the serial numbers (s) from the product in question.
- Your Dealer will gather all pertinent information regarding the claim, inspect the product and contact Maxon Furniture Inc. Customer Support representative. (Please allow a reasonable amount of time for inspection and review.)
- If Maxon Furniture Inc. affirms that the product in question is eligible under the conditions of the warranty as stated above, the Customer Support representative or other representative of Maxon Furniture Inc. will determine whether to provide replacement parts, authorize repairs, or replace the product.

TO THE EXTENT ALLOWED BY LAW, MAXON FURNITURE INC. MAKES NO OTHER WARRANTY, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. MAXON FURNITURE INC. WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.

This warranty applies only to products sold within the United States of America and the Commonwealth of Canada.

Silver Street Incorporated

FIVE YEAR GUARANTEE & LIMITED WARRANTY

elements by mediatechnologies® - Casegoods

All standard elements by mediatechnologies® Casegoods manufactured by Silver Street Incorporated carry a five (5) year Guarantee and Limited Warranty to the original owner against defective material and workmanship. elements by mediatechnologies® laminated surfaces carry a fifteen (15) year Limited Warranty against delaminating.

Silver Street Incorporated does not warranty any product or hardware which has been installed incorrectly, exposed to high humidity, moisture and extreme temperatures for long periods, excessive loads, misuse, abuse or was not manufactured by Silver Street Incorporated.

Silver Street Incorporated will repair or replace, at our discretion, any defective item without cost to our customer. This is customer's sole and exclusive remedy against us. No delay in shipment or delivery shall give rise to any liability for damages whatsoever. We are not liable for defects caused by customer or any third party. Customer is not authorized to make any repairs whatsoever or to deduct any amount from the purchase price.

In no event shall our liability under this warranty exceed the purchase price. In no event shall we be liable for incidental, special or consequential damages. We disclaim all other warranties, express or implied, as to any matter whatsoever, including without limitation, quality, design, performance, specifications, samples, condition, merchantability and fitness for any particular purpose. No action may be commenced for breach of this warranty more than six months after the cause of action accrues and any such action may only be brought in the county of Oceana, State of Michigan.

elements by mediatechnologies® is a registered trademark of Silver Street, Inc.

Silver Street Incorporated
892 Industrial Park Drive, Shelby, MI 49455-0159
USA

Silver Street, Incorporated

PRODUCT WARRANTY Steel Framed Tables

All standard steel framed tables manufactured by Silver Street, Incorporated, are guaranteed against defects for a period of 10 (ten) years from the date of purchase.

We will repair, replace or credited up to the invoice purchase price of the product, in our discretion, any defective item without cost to our customer. This is customer's sole and exclusive remedy against us. No delay in shipment or delivery shall give rise to any liability for damages whatsoever. We are not liable for defects caused by customer or any third party. Customer is not authorized to make any repairs whatsoever or to deduct any amount from the purchase price.

In no event shall our liability under this warranty exceed the purchase price. In no event shall we be liable for incidental, special or consequential damages. We disclaim all other warranties, express or implied, as to any matter whatsoever, including without limitation, quality, design, performance, specifications, samples, condition, merchantability and fitness for any particular purpose. No action may be commenced for breach of this warranty more than six months after the cause of action accrues and any such action may only be brought in the county of Oceana, State of Michigan.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER EXPRESSED OR IMPLIED WARRANTIES, INCLUDING ANY ORDINARY OR PARTICULAR PURPOSE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

Silver Street, Incorporated
892 Industrial Park Drive, Shelby, MI 49455-0159
USA

Silver Street, Incorporated

WARRANTY

All standard products manufactured by Silver Street Incorporated, home of **mediatechnologies®**, unless otherwise covered by a product specific guarantee and or warranty, are guaranteed against defective material and workmanship for a period of five (5) years from the date of purchase.

Silver Street Incorporated does not warranty any product or hardware which has been installed incorrectly, exposed to high humidity, moisture and extreme temperatures for long periods, excessive loads, misuse, abuse or was not manufactured by Silver Street Incorporated.

We will repair or replace, at our discretion, any defective item without cost to our customer. This is customer's sole and exclusive remedy against us. No delay in shipment or delivery shall give rise to any liability for damages whatsoever. We are not liable for defects caused by customer or any third party. Customer is not authorized to make any repairs whatsoever or to deduct any amount from the purchase price.

In no event shall our liability under this warranty exceed the purchase price. In no event shall we be liable for incidental, special or consequential damages. We disclaim all other warranties, express or implied, as to any matter whatsoever, including without limitation, quality, design, performance, specifications, samples, condition, merchantability and fitness for any particular purpose. No action may be commenced for breach of this warranty more than six months after the cause of action accrues and any such action may only be brought in the county of Oceana, State of Michigan.

Silver Street, Incorporated
892 Industrial Park Drive, Shelby, MI 49455-0159
USA

TERMS AND CONDITIONS

Order Size: A minimum order charge of \$50.00 will apply to each purchase order less than \$500.00 net, excluding freight and taxes.

Prices: All prices are F.O.B. point of origin and exclusive of any applicable taxes, freight, special packaging or crating charges. Prices are subject to change without notice. All quotes are good for 30 days unless otherwise specified.

Payment Terms: Cash, money order or Mastercard & VISA are accepted with order unless otherwise approved. Credit terms of net 30 days are available subject to MEG credit approval.

Freight: All orders are shipped freight direct bill carrier to the customer. A 10% handling charge will be added to all freight invoices on prepaid status. UPS and parcel post shipments will automatically be shipped freight prepaid plus 10%.

Freight Claims: Loss of freight should be reported to your MEG Customer Service Representative. Listed below are the types of loss which may occur and your responsibility in handling them:

Loss of Freight: It is the receiver's responsibility to count the freight at the time it is delivered. Any exception must be noted on the carrier's delivery receipt at this time. Failure to note any exception at this time could result in nonpayment for a loss of freight claim. All shortage claims must be filed directly with carrier.

Damage of Freight: As with loss of freight, damage of freight must be noted on the carrier's delivery receipt at the time of delivery. It is the receiver's responsibility to make sure that the freight is inspected for visible damage and that the number of pieces damaged is marked on the carrier's delivery receipt. Failure to note visible damage at the time of delivery could result in nonpayment of a damage to freight claim. Salvage must be held for the carrier. All damage claims must be filed directly.

Concealed Damage: If the receiver receives goods in apparently good condition but there is concealed damage, it is the receiver's responsibility to contact the carrier within 48 hours of delivery. The product must be inspected by the carrier. Failure to handle a concealed damage claim in this manner could greatly reduce the amount recovered from the carrier.

Force Majeure: MEG is not responsible for any failure or delay in performance caused by strikes, riots, war, government restrictions and regulations, acts of God, or any delay beyond the reasonable control of MEG.

Returns for Credit or Exchange: No product may be returned for credit or exchange without prior written authorization or "Return Materials Authorization" from MEG. Unless otherwise authorized by MEG, transportation charges on all returned products must be prepaid. Products returned without prior approval and/or prepaid transportation charges may be refused by MEG. Products accepted for return will be at MEG's sole discretion and must be in new undamaged and resalable condition upon receipt by MEG and will be subject to a 25% restocking and handling charge.

Agreements: No orders, contract or agreements are final or binding until approved and accepted by MEG at Cambridge City, Indiana. MEG's terms and conditions may not be modified or waived except in writing by an officer of MEG.

Substitution of Materials: MEG reserves the right to substitute equivalent materials in the manufacture of products without notice, in the event of shortage or unavailability of materials customarily used.

Warranty: MEG warrants to the buyer all of the products manufactured by MEG and sold by it to the buyer to be free from defects in material or workmanship under normal use and service, MEG's obligation in repairing or replacing at its option any parts thereof which should within twelve months of delivery thereof to the buyer, be returned to MEG with transportation charges prepaid and which its examination shall disclose to its satisfaction to be thus defective. Said warranty shall not apply to any such products which shall have been altered or repaired by any person not expressly authorized in writing for such purpose by MEG, subjected to misuse, negligence, accident or improper installation by other than employees or agents of MEG. The aforementioned warranty is made expressly in lieu of all other warranties expressed or implied, and in lieu of any other obligations or liability on the part of MEG, and MEG neither assumes for it any other liability or obligation in connection with the sale of such products to the Buyer or any liability for special or consequential damages to any person or property resulting from the use or possession of such product. There is no warranty of merchantability in respect to the goods sold under this certificate of warranty. There is no warranty which extends beyond the description contained herein.



WARRANTY STATEMENT

MiEN Company warrants to the original Customer that the Products it manufactures are free of defects in craftsmanship and materials found during the normal usage of the products during the warranty period. Should any failure to conform with this warranty appear to a product during applicable warranty period from the date of shipment, MiEN Company shall, upon prompt written notice, repair or replace, at its option and costs, the affected parts. See below for any exceptions.

TABLES, DESKS, CLASSROOM AND MULTI-PURPOSE SEATING, TECHNOLOGY STATIONS, AND STORAGE

| | |
|----------------------------------|--|
| THX, GR8 | Limited Lifetime |
| BRB, OTM Flip-Top Tables | Limited Lifetime Structure/ 60 months mechanism |
| CYA Flip-Top Tables | 10 years Structure/ 60 months mechanism |
| HMU Sit-2-Stand Frames | Limited Lifetime Structure/ 12 months control boxes and gaslift mechanism |
| TLC Slim Student Desk | Limited Lifetime |
| BFF Series | 10 years/ 5 years pneumatic gaslift mechanisms |
| OAR Series | 10 years/ 5 years fabric, flip-seat mechanism, pneumatic gaslift mechanism |
| A3 Series | 10 years/ 5 years pneumatic gaslift mechanisms |
| 1OAK Series | 10 years/ 5 years pneumatic gaslift mechanisms |
| GMAB High Density Stacker | 10 years |
| RKR Adjustable Height Stool | 5 years fabric/ 3 years gaslift mechanism |
| 2G2BT Technology Stations | 12 months |
| FYI Mobile Markerboards | 36 months |
| Pedestals and Mobile Caddys | 36 months |
| Tambour Door Cabinets | 60 months Structure/ 12 months on PVC doors |
| Lateral Files and Vertical Files | Limited Lifetime |
| Bookcases | Limited Lifetime |
| Moving Parts, ie. Casters | 60 months |

CHAMELEON COLLECTION

| | |
|---------------------------------------|----------|
| Internal Frame Structure | 10 years |
| Foam Padding | 2 years |
| Standard Fabrics | 3 years |
| High Abrasion Fabrics (50,000 DR) | 5 years |
| High Performance Fabrics (100,000 DR) | 10 years |

All separate component parts not manufactured by MiEN (power and data devices, etc.) shall be covered by the original manufacturer’s warranty.

This warranty does not apply to: damage caused by a carrier, normal wear and tear, defects caused by improper installation, products subjected to improper use and conditions or damage resulting from misuse, negligence, accidents or alternations.

Except as stated above, MiEN makes no express or implied warranties as to any product and in particular makes no warranty of fitness for any particular product except for use as standard office furniture. Product repair or replacement is the customer’s exclusive remedy for any and all product defects.

No person, agent or dealer is authorized to give any further warranties on behalf of Mien Company unless such warranty is in writing and signed by an officer of MiEN Company.



MiEN Company, Inc.

3720 West River Drive, Ste 101 Comstock Park, MI 49321 T (616) 818-1970 F (616) 818-1971 www.miencompany.com



MITCHELL FURNITURE SYSTEMS, INC.

P.O. BOX 1156 • 1700 W. ST. PAUL AVE. • MILWAUKEE, WI 53201 • (414) 342-3111
www.mitchell-tables.com (800) 290-5960 • FAX (414) 342-4239

Mitchell 15 Year Warranty

WARRANTY – Mitchell Furniture Systems warrants products purchased hereunder to be free of defects in materials and workmanship for a period of Fifteen (15) years for parts and welds from the date of shipment. This warranty shall not apply in the event products are damaged as a result of misuse, abuse, neglect, accident, improper application, modification or repair by persons not authorized by Mitchell Furniture, where products are damaged during shipment, or where the date stamps on the products have been defaced, modified or removed. UNLESS CONSIDERED UNENFORCEABLE OR UNLAWFUL UNDER APPLICABLE LAW:

- ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY EXCLUDED.
- PURCHASER'S REMEDY, IF ANY, FOR ANY DEFECTIVE PRODUCTS SHALL BE LIMITED TO A REFUND, REPLACEMENT OR ADJUSTMENT BY MITCHELL FURNITURE SYSTEMS, INC. OF THE PRODUCTS AT MITCHELL FURNITURE SYSTEMS, INC. OPTION, AND SHALL IN NO EVENT INCLUDE DAMAGES OF ANY KIND, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.

We reserve the right to make any changes in design, which, in our opinion, will improve the appearance and general construction of our products. We also reserve the right to make substitution of critical materials if shortages develop.

MityLite products are warrantied to be free from defects in materials and workmanship under normal use, service, and handling for the following time frames from date of purchase:

Tables

- Reveal Linen-less Tables – Fifteen (15) years. Surfaces not manufactured by MityLite (Wilsonart®, Formica®, & Other HPL products) are governed solely by the guarantees or warranties of the respective manufacturer(s)
- MityLite ABS Tables – Fifteen (15) years
- AI-13™ Aluminum Tables – Lifetime Limited - As long as the original purchaser owns the product
- Madera™ Laminate Tables – Five (5) years. Surfaces not manufactured by MityLite (Wilsonart®, Formica®, & Other HPL products) are governed solely by the guarantees or warranties of the respective manufacturer(s)
- Madera™ Plywood Tables – Three (3) years

Comfort Seating Banquet Chairs – Upholstery (Fabric, foam, and seat / backrest inserts) warranty is for One (1) year. Frame warranties range by chair series:

- Royale Series - Twelve (12) years
- Encore Series - Twelve (12) years
- Grand & Grand-II Series - Twelve (12) years
- Prestige Series – Twelve (12) years
- Regency Series- Twelve (12) years
- Classic Series – Twelve (12) years
- Essential & Essential-II Series – Twelve (12) years
- Access Series – Ten (10) years
- Worship Series – Ten (10) years

Folding & Stacking Chairs

- Mesh•One™ Folding Chairs – Twelve (12) years. Mesh upholstery (Mesh fabric and nylon seat / backrest) warranty is for Three (3) years
- OneSeries™ PRO Folding Chairs – Twelve (12) years. Polypropylene seat / backrest warranty is for Three (3) years
- OneSeries™ LITE Folding Chairs – Ten (10) years. Polypropylene seat / backrest warranty is for Three (3) years
- Flex•One™ Folding Chairs – Ten (10) years. Polypropylene seat / backrest warranty is for Three (3) years
- Flex-Lite™ Folding Chairs - Ten (10) years. Polypropylene seat / backrest warranty is for Three (3) years
- SwiftSet® Folding and Stacking Chairs – Twelve (12) years. Upholstery (Fabric, foam, and seat / backrest inserts) warranty is for One (1) year
- Mesh•One™ Stacking Chairs – Ten (10) years. Mesh upholstery (Mesh fabric and nylon seat / backrest) warranty is for Three (3) years
- ADAPT Stacking Chairs – Twelve (12) years. Polypropylene seat / backrest warranty is for Three (3) years
- SwiftSet® HD™ High Density Stacking Chairs – Twelve (12) years
- Aluminum Chiavari & Napoleon Stacking Chairs – Five (5) years. Upholstery (Fabric, foam, and seat insert) warranty is for One (1) year
- DuraMax™ Pro - Resin Folding Chairs – Three (3) years. Upholstery (Fabric, foam, and seat insert) warranty is for One (1) year

Restaurant & Dining Chairs

- Metal Frame Chairs (Bordeaux, Lisbon, Barcelona, Zurich) - Five (5) years
- Wood Frame Chairs (Madrid, Cambridge, Seville, Milan, Oslo, Sofia) - Three (3) years

Restaurant & Dining Tabletops

- Hagen Series – Five (5) years
- Winchester Series- Three (3) years

Restaurant & Dining Table Bases- Three (3) years**Other**

- Magnattach® Portable Dance Floors – Five (5) years for frame and sub-assemblies, dance floor surface, floor substrate, magnets and aluminum edges and corners. In the case of customers determined to be rental companies, the customer's warranty will exist for one (1) year
- Mobile Staging – Three (3) years
- VersiFlex™, VersiFold®, VersiWall and VersiVide Portable Partitions – Three (3) years
- Carts – ADAPT, PS, MRCART & Partitions (Versipanel / Versiflex) - Fabricated steel components – Five (5) years. Felt, carpet, neoprene, foam, and plastic protective pieces, as well as cart casters are warranted for a period of One (1) year. All Other Carts (Table, Chair & Dance Floor) – Fabricated steel components – Twelve (12) years. Felt, carpet, neoprene, foam, and plastic protective pieces, as well as cart casters are warranted for a period of One (1) year.

Important

- The fabric warranty does not apply toward fabric used in the case of "Customers Own Material" (i.e., material specified by the customer that is not a standard Mity-Lite offering) used in the manufacture of Mity-Lite products.
- Painted finishes warranty (table frame, table leg, chair frame, cart, etc.) - One (1) year from the date of purchase.
- AI-13 Aluminum Tables, Aluminum Chiavari & Napoleon Stacking Chairs, and DuramaxPro Resin Folding Chairs are intended to be *Indoor / Limited Outdoor* products. *Limited Outdoor* defined as not to be stored outdoors or used for continuous days exposed to the elements. NO other Mity-Lite products are warrantied for *Limited Outdoor* use.

These warranties do not cover normal wear & tear to product surfaces or damages as a result of abuse, misuse, vandalism, unauthorized repairs or modifications, defacement, inadequate inspection or maintenance, neglect, accident, improper application, prolonged exposure to extreme temperature or improper use. MityLite, at its sole discretion and subject to a pro-ration of use as determined by MityLite, will repair or replace the product, or provide the customer a credit for the value of the product subject to the warranty within a reasonable time following the receipt by MityLite of such notice of defect.

This warranty is given to the initial purchaser and is valid for as long as the product is owned by the original customer. There are no warranties which extend beyond the description above, and MityLite makes no other warranties, expressed or implied, regarding its products, their fitness for any particular purpose, their merchantability, or otherwise. MityLite, Inc. does not make and hereby expressly disclaims any other representation, affirmation, promise, description, sample or warranty of any kind with respect to the product.

The sole remedy against MityLite, and MityLite's sole liability under this warranty shall be limited to the repair or replacement of the product, in MityLite's sole discretion. In no event shall MityLite be liable for the cost of procurement of substitute goods by the consumer, or any special, consequential or incidental damages for the breach of warranty even if MityLite has been appraised as to the likelihood of such damages occurring. In no such event shall MityLite's liability (whether based on an action or claim in contract, tort, or otherwise) to the customer or any part arising out of or relating to its products or the order or delivery of its products, exceed the product purchase price charged by MityLite.



P.O. Drawer D
2885 Lorraine Avenue
Temple, Texas 76503

(254) 778-4727 or (800) 749-2258
Fax (254) 773-0500 or (800) 697-6258

www.moorecoinc.com

MooreCo Products Limited Warranty – BALT Brand

MooreCo, Inc. (“MooreCo”) warrants that your new BALT brand product (“Product”) is free from defects in materials or workmanship, subject to the below schedule. This warranty only applies to Products purchased directly from an authorized MooreCo dealer, and is only valid for the original purchaser and for the original installation. The warranty is terminated upon transfer, sale, or modification of the Product.

If a Product is defective in materials or workmanship, MooreCo will replace or repair it at no charge, based on the below schedule. This is your sole and exclusive remedy, and repair or replacement of the product will be at the sole discretion of MooreCo. Shipping charges to the repair facility will be the responsibility of the purchaser, and shipping charges to return the repaired product to the purchaser will be paid by MooreCo, except for products returned for repair during the first 30 days after purchase, in which case all shipping charges will be paid by MooreCo. This warranty is subject to the limitations, exclusions and other provisions below, and applies to products purchased after May 1, 2010 which are delivered within the United States of America and the Commonwealth of Canada.

Limitations involving particular product lines, materials and components:

The particular product lines, materials and components listed below are warranted according to the following schedule from the date of sale:

- Two Years – Pneumatic/Height Adjustable Office Chairs/Stools
- One Year – All other chairs, stools, furniture, products and components

Exclusions:

This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership.
- Damage caused by abuse, misuse, neglect, vandalism, accident, modifications, or water or fire.
- Damage caused by the carrier in-transit, which will be handled as claims against the carrier.
- Modifications or attachments to the product that are not approved by MooreCo.
- Products that were not installed, used or maintained in accordance with product instructions and warnings.
- Products used for rental purposes.
- Labor and/or materials to remove and replace Products.

TO THE EXTENT ALLOWED BY LAW, MOORECO MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. MOORECO WILL NOT BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES. THIS WARRANTY DOES NOT COVER CONSEQUENTIAL DAMAGES, LOSS OF TIME OR USE, OR OTHER INCIDENTAL DAMAGES.



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2885 Lorraine Avenue
Temple, Texas 76503

(254) 778-4727 or (800) 749-2258
Fax (254) 773-0500 or (800) 697-6258

www.moorecoinc.com

Notice to purchasers for home or personal use:

Federal law does not permit the exclusion of certain implied warranties for consumer products. Therefore, if you are purchasing this product for home or personal use, the exclusion of implied warranties noted in the above paragraph does not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To obtain service under this limited warranty:

By following the procedures regarding warranty claims outlined below, you can be assured of the best level of service.

1. Contact MooreCo by phone at 1-800-749-2258 or by mail at 2885 Lorraine Avenue, Temple, Texas 76501 within 30 days of discovery of the defect. Be prepared to prove you are the original purchaser of the product and provide your model number, description of the product, and description of the defect. Then provide MooreCo with your name, address, area code, and telephone number.
2. MooreCo will review all pertinent information regarding the claim, including inspection of the product if deemed appropriate by MooreCo.
3. If Mooreco affirms that the product in question is eligible under the conditions of the limited warranty as stated above, the customer service representative or another representative of MooreCo will determine whether to provide replacement parts, authorize repairs or replace the product.

PRODUCTS RETURNED TO THE MOORECO FACILITY WITHOUT A RETURN AUTHORIZATION WILL BE REFUSED.



P.O. Drawer D
2885 Lorraine Avenue
Temple, Texas 76503

(254) 778-4727 or (800) 749-2258
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www.moorecoinc.com



MooreCo Products Limited Warranty – Best-Rite® Brand

MooreCo, Inc. (“MooreCo”) warrants that your new Best-Rite® brand product (“Product”) is free from defects in materials or workmanship, subject to the below schedule. This warranty only applies to Products purchased directly from an authorized MooreCo dealer, and is only valid for the original purchaser and for the original installation. The warranty is terminated upon transfer, sale, or modification of the Product.

If a Product is defective in materials or workmanship, MooreCo will replace or repair it at no charge, based on the below schedule. This is your sole and exclusive remedy, and repair or replacement of the product will be at the sole discretion of MooreCo. Shipping charges to the repair facility will be the responsibility of the purchaser, and shipping charges to return the repaired product to the purchaser will be paid by MooreCo, except for products returned for repair during the first 30 days after purchase, in which case all shipping charges will be paid by MooreCo. This warranty is subject to the limitations, exclusions and other provisions below, and applies to products purchased after February 1, 2010 which are delivered within the United States of America and the Commonwealth of Canada.

Limitations involving particular product lines, materials and components:

The particular product lines, materials and components listed below are warranted according to the following schedule from the date of sale:

| | |
|----------------|--|
| Fifty Years* – | The porcelain steel surface of all Best-Rite® markerboards The tacking surface of Best-Rite® Rubber-Tak tackboards The porcelain coated aluminum/steel surface of Elemental and Sharewall products The writing surface of Visionary magnetic glass boards |
| Twenty Years – | The writing surface of all Best-Rite® Dura-Rite® markerboards |
| Ten Years – | The writing surface of all Best-Rite® Magne-Rite markerboards The tacking surface of all Best-Rite® tackboards The writing surface of Best-Rite reversible and mobile divider boards Conference room wood board cabinets Laminates |
| Five Years – | Ball glides; veneer finishes and other covering materials The writing surface of all Best-Rite® TuF-Rite markerboards |
| Three Years – | The writing surface of all Best-Rite® Mark-Rite® markerboards Fabrics |
| Two Years – | Plastic tubs |
| One Year – | All other products and components |

* Or the life of the building into which it was originally installed, whichever is less

Exclusions:

This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership.
- Damage caused by abuse, misuse, neglect, vandalism, accident, modifications, or water or fire.
- Damage caused by the carrier in-transit, which will be handled as claims against the carrier.
- Modifications or attachments to the product that are not approved by MooreCo.
- Products that were not installed, used or maintained in accordance with product instructions and warnings.
- Products used for rental purposes.
- Labor and/or materials to remove and replace Products.
- Damage caused by environmental issues, including use and/or storage of the product in facilities subjected to uncontrolled high temperatures.



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TO THE EXTENT ALLOWED BY LAW, MOORECO MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. MOORECO WILL NOT BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES. THIS WARRANTY DOES NOT COVER CONSEQUENTIAL DAMAGES, LOSS OF TIME OR USE, OR OTHER INCIDENTAL DAMAGES.

Notice to purchasers for home or personal use:

Federal law does not permit the exclusion of certain implied warranties for consumer products. Therefore, if you are purchasing this product for home or personal use, the exclusion of implied warranties noted in the above paragraph does not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To obtain service under this limited warranty:

By following the procedures regarding warranty claims outlined below, you can be assured of the best level of service.

1. Contact MooreCo by phone at 1-800-749-2258 or by mail at 2885 Lorraine Avenue, Temple, Texas 76501 within 30 days of discovery of the defect. Be prepared to prove you are the original purchaser of the product and provide your model number, description of the product, and description of the defect. Then provide MooreCo with your name, address, area code, and telephone number.

2. MooreCo will review all pertinent information regarding the claim, including inspection of the product if deemed appropriate by MooreCo.

3. If Mooreco affirms that the product in question is eligible under the conditions of the limited warranty as stated above, the customer service representative or another representative of MooreCo will determine whether to provide replacement parts, authorize repairs or replace the product.

PRODUCTS RETURNED TO THE MOORECO FACILITY WITHOUT A RETURN AUTHORIZATION WILL BE REFUSED.



Terms & Conditions • Product Warranty • Returns & Maintenance FOB Freight Classifications

Match-Up Orders

If any order is to match a previous order, it must be clearly stated. Please supply original invoice number and date.

Note: MTS cannot be responsible for materials discontinued by our supplier and/or dye lot variations. Also, due to improvements in manufacturing technology, it may be impractical to duplicate some discontinued designs.

Returns

DO NOT return merchandise without Return Authorization from MTS. Return Authorizations are numbered, specify method of transportation, and include all shipping documents and labels. All MTS products are manufactured to order through a "made to order" manufacturing system. This means items cannot be returned to stock. A standard handling/salvage charge of 50% of invoice will apply on all returned merchandise. A minimum handling/salvage charge of 25% of invoice will apply if 100% of returned merchandise can be applied to other orders in process at time of return. A standard handling/salvage charge of 75% will apply to all returned folding products or SierraSolid® tables.

Fair Labor Act

MTS certifies that goods are produced in compliance with Sections 6, 7 and 15 of the Fair Labor Standards Act of 1938, as amended.

Intellectual Property

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Custom Samples

All MTS custom sample designs are copyrighted to MTS. All rights reserved.

FOB/Freight Classifications

Products are shipped FOB Temperance, Michigan 48182, unless otherwise specified.

- SierraSolids® FOB N. Tonawanda, NY 14120.
- MTS Folding Tables FOB Chicago, IL 60608.
- 018 Xpresslink FOB Raiford, FL 32083.

| PRODUCT: | CLASS |
|----------------------------------|-------|
| 018 Xpresslink | 85 |
| Tabletops/Bases | 70 |
| Pedestal Seating | 100 |
| Cloth or Fabric | 65 |
| Dollies | 70 |
| Hand Trucks (013) | 250 |
| Hand Trucks (013-KD) | 250 |
| Hand Trucks (014, 015, 016, 017) | 250 |
| Hand Trucks (018, 018E) | 70 |

For products not listed, see individual product specifications.

Maintenance

To insure durability and longevity of the product, it is important to clean and care for the merchandise. It is also vitally important for the end user to:

- Check all stress points and connections, including welds, bolts, screws, rivets, brackets, etc., every 30 days.
- Check all points of attachment and tighten as needed (i.e., swivels, cushion-to-base, seat or back to frame etc.)
- It is recommended after cleaning upholstery fabrics treated with a topical stain guard (Scotchguard™, Teflon®, etc.) to reapply these topical stain guards after each cleaning to maintain "cleanability". See upholstery limited warranty for more information.

Cleaning and inspecting the product is part of standard maintenance and upkeep, and should be done at regular intervals. If a defect is found, take the item out of service immediately and contact a Customer Satisfaction Coordinator at MTS.

Note: Warranty may be voided if proper maintenance procedures are not followed.

Recycled Content by Weight

The data listed is the total post consumer and post industrial recycled materials as a percentage of total product weight. For an exact breakdown of post consumer and post industrial materials by product, contact your MTS Sales Coordinator.

Disclaimer

The recycled content data noted for each model is for the standard model only. Changes to the seat, back, or other options may change this percentage. If you require the exact recycled content amount for a style of chair with non-standard options, please contact your MTS Sales Representative, or your MTS Sales Coordinator.

Limited Warranty

MTS warrants products manufactured by this company against defective material or workmanship for one year from date of purchase. Warranty does not apply to any product which has been altered or subjected to misuse, negligence or accident.

MTS' obligation under this warranty is limited to credit for, or replacement of, the defective item. MTS Seating will not assume labor charges for unauthorized field repairs. In no case shall liability under this warranty exceed the original purchase price of the defective item.

To make a claim under this warranty, contact MTS Seating for written Return Authorization. DO NOT return merchandise without written authorization.

Contact the MTS Customer Satisfaction Department for a Return Authorization. R.A.s are numbered and specify method of transportation and any applicable freight costs. After inspection of returned item, if it is established by MTS Seating to be defective under terms of the warranty, we will repair or replace the item(s), or issue appropriate credit.

Upholstery: All upholstery fabrics are subject only to the warranty offered by the respective upholstery mills, and are not covered by the standard MTS limited warranty. Cuts or tears detected after signing for receipt of upholstered products are not covered.



Warranty

10 years structural under normal use (8 hours per day, 6 days per week, single shift)*. Labor not included.

* For tables, tops are not covered under warranty.

Limited Lifetime Warranty

National warrants that each piece of furniture will be free from defects in workmanship given normal use and care for as long as you, the original customer, owns and uses the product.

Normal use is defined as the equivalent of a single shift, 40 hour work week. In the event that a product is used more than normal use, the applicable warranty period will be reduced to 12 years and items that fall under different warranty limitations, as listed below, will be reduced to one-third (ex: Wood chair frames will be 4 years instead of 12 years). National, at its option, will repair or replace with comparable product any product, part or component shipped after September 1, 2000, if the claim is eligible under the conditions of this warranty. This warranty is valid only if the product is given proper care and maintenance.

Limitations

| | |
|--------------|---|
| Twelve Years | Wood Chair Frames |
| Ten Years | Seating Controls, Wood Veneers and Laminates |
| Five Years | Mechanical and High Wear Parts Such As: Electrical Components, Polymer Based Components, Pneumatic Cylinders, Swivel Arm Pads, Casters, Chair Glides, Textiles, Foam, Covering Materials and Decorative Trim |

Exclusions

This warranty does not apply to:

- Damage caused by a carrier
- Normal wear and tear which is to be expected during the period of ownership
- Appearance, durability, quality, behavior, colorfastness or any other attribute of COM (Customer's Own Materials) or any other non-standard National material (including Arc-Com, Stinson, Maharam, Momentum, and Ultrafabrics) specified by the customer after application to a National product
- Color, grain or texture of wood, laminate and other covering materials
- Non-compliance with installation and maintenance instructions
- Electrical grommets where the box has been opened
- Damages or failures resulting from modifications, alterations, misuse, abuse or negligence or improper care and maintenance of our products

NOTE: If using a protective glass top, always place felt spacer pads under the glass to allow the wood to breathe. A glass addition has the potential to accentuate deflection.

Gotcha™ 24 Hour Use Seating

Warranty on Gotcha 24 Hour Use models is 5 years from date of purchase for seating controls and pneumatic cylinders and 2 years from date of purchase for casters, textiles and foam.

Engineer-to-Order Products

National warrants all Engineer-to-Order products to be free from defects in workmanship given normal use and care for 3 years of single shift service.

Finish Warranty

Minor variations in finish color may occur due to the unique texture and grain of wood.

Follow these procedures to process warranty issues:

1. Contact National Customer Service (800.482.1717) and provide them with the serial number from the product in question and the purchase order number or acknowledgement number and a detailed description of the warranty issue. **Serial numbers are mandatory before the claim can be processed.**
2. Customer Service will determine and pre-approve all resolutions to the claim such as replacement units, service parts, labor and repair charges. Upon approval, resolutions will be assigned an authorization number.
3. The authorization number must be included on all invoices for reimbursement. Any unauthorized charges will not be the responsibility of National.

As the manufacturer of your furniture, we stand behind our craftsmanship and pledge to do everything we can to resolve any problems you may have within the terms of this warranty as quickly as possible.

There are no other warranties except as expressly set forth here, either expressed or implied including any warranty of merchantability or fitness for any particular purpose. We exclude and will not pay consequential or incidental damages under this warranty.

National Office Furniture
1205 Kimball Boulevard
Jasper, Indiana 47549
800.482.1717
Fax 812.482.8800
www.NationalOfficeFurniture.com

National Public SEATING Corp.

Manufacturer's WARRANTY

National Public Seating® offers the original user a warranty against all manufacturing defects in material and workmanship from date of purchase for ten years. If defective, NPS® will, at its option, repair or replace the defective product. This warranty does not apply to damage resulting from misuse, abuse or neglect.

Authorization for return and / or repairs is required by contacting your dealer. This warranty gives you specific rights, and you may also have other rights which vary by state.

Orders are accepted under the express agreement that under no circumstances will seller be liable for any incidental or consequential damages, or for any other loss, damage or expense of any kind, including loss of profits, arising in connection with the order or with the use or inability to use seller's products furnished under the order. Seller's maximum liability shall not exceed and buyer's remedy is limited to either (i) repair or replacement of the defective part or product, or at seller's option (ii) return of the product and refund of the purchase price. Such remedy shall be the buyer's entire and exclusive remedy.

NEXEL - WARRANTY

1. LIMITED WARRANTY

Nexel Industries, Inc. ("Nexel") hereby warrants to you, the original purchaser and end user ("you" or "your"), that the products manufactured by Nexel that you purchased which accompany this Limited Warranty ("Products") shall be free from defects in materials and workmanship under normal use consistent with the accompanying documentation for 1 year commencing upon the date of purchase.

Further Nexel provides the following additional limited warranties with respect to Products with the following finishes:

| FINISH | Limited Warranty Period |
|-----------------------|--|
| Nexelon | Limited lifetime warranty (for as long as you own the Product) against rust and corrosion in wet or dry applications |
| Poly- Z- Brite | 15 years against rust and corrosion in wet or dry applications |
| Green Epoxy | 15 years against rust and corrosion in wet or dry applications |
| Black Epoxy | 7 years against rust and corrosion in wet or dry applications |
| EP Series | 7 years against rust and corrosion in wet or dry applications |
| Chrome | 1 year in dry storage application and usage |

Nexel will repair or replace any Product determined to be defective and which has been returned, at your risk and expense, to Nexel. A Product may be replaced with a current or prior revision. Where Nexel determines in its sole judgment that repair or replacement of such Product is not reasonable, Nexel will keep the non-conforming Product and refund to you the amount you paid for such Product. Returned Products shall be subject to the balance of the applicable warranty period otherwise applicable.

THE FOREGOING DESCRIBES THE SOLE LIABILITY OF NEXEL, AND YOUR SOLE REMEDY, FOR ANY BREACH OF WARRANTY.

IF YOU DO NOT AGREE WITH THE TERMS OF THIS LIMITED WARRANTY, YOU MUST RETURN THE PRODUCTS UNUSED AND IN THEIR ORIGINAL PACKAGING WITHIN THREE (3) DAYS AND YOUR PURCHASE PRICE WILL BE REFUNDED.

2. LIMITED WARRANTY EXCLUSIONS & LIMITATION OF LIABILITY

This Limited Warranty does not cover: (i) defects or damages resulting from acts of God, casualty, accident, misuse or abuse, overloading, neglect, alterations, modification, service or repair by other than Nexel or its independent third party service providers, including without limitation by you; (ii) defects or damages resulting from exceeding the recommended load capacity; (iii) defects or damages resulting

NEXEL - WARRANTY

from load capacities not being equally distributed; (iv) defects or damages caused by use of any abrasive material, stiff brushes or scrapers to clean the Product; (v) defects or damages caused by cleaning the Products with non-mild detergents; (vi) physical damage that ruptures the coating; (vii) defects or damages caused by sustained exposure to corrosive substances and vapors; (viii) defects or damages caused by using the Products outside of the recommended temperature range; improper assembly or installation or de-installation, operation or maintenance, improper connections with peripherals or other causes not arising out of defects in the materials or workmanship of Products; (ix) any Product for which the warranty sticker has been removed, modified or defaced; (x) normal wear and tear; (xi) damage to or loss of repaired or replaced Products during shipping by Nexel except when such damage or loss is caused by poor or inadequate packaging by Nexel; or (xii) Products purchased outside the United States, Canada or Mexico.

To be covered under this Limited Warranty the Products must be (i) cleaned with mild detergents only and (ii) used continuously within a temperature range of -20°F to +120°F (-29°C to +49°C).

UNDER NO CIRCUMSTANCES WILL NEXEL BE LIABLE FOR ANY LOSS OF USE, INTERRUPTION OF BUSINESS OR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING LOST PROFITS) REGARDLESS OF THE FORM OF ACTION WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT PRODUCT LIABILITY OR OTHERWISE, EVEN IF NEXEL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL THE TOTAL LIABILITY OF NEXEL HEREUNDER EXCEED THE GREATER OF \$50.00 OR THE AMOUNT YOU ACTUALLY PAID FOR THE PRODUCT GIVING RISE TO SUCH LIABILITY, REGARDLESS OF THE CAUSE OF ACTION, IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE. NOT ALL JURISDICTIONS ALLOW SUCH LIMITATIONS OF DAMAGES SO THE FOREGOING LIMITATIONS MAY NOT APPLY TO YOU.

3. PROCEDURE FOR WARRANTY SERVICE

Prior to returning any Products to Nexel for warranty service, you must first contact Nexel, by telephone at (800) 245- 6682 (United States and Canada) or at 01-800-681-8145 (Mexico) to confirm that such Products are covered by this Limited Warranty. If such Products are so covered, you shall obtain from Nexel a return materials authorization (“RMA”) number and shipping instructions prior to any shipment of such Products to Nexel, and you must include such RMA number with any corresponding Product shipment, along with a true and correct copy of the original receipt showing the date of Product purchase by you, and a detailed, written description of any associated Product problems.

Warranty Service in United States and Canada

Please note that you are responsible for all shipping charges incurred in returning an item for exchange or repair. Nexel shall pay for return shipping of repaired and/or replaced Products to addresses within the United States and Canada only, and return shipments to all other addresses outside of the United States or Canada is your responsibility. If Nexel determines that any Product is not covered by this Limited Warranty, you must pay all parts, labor charges and return shipping for such Product.

Warranty Service in Mexico

NEXEL - WARRANTY

Nexel shall pay for shipping charges incurred in returning a Product for exchange or repair and return shipping of repaired and/or replaced Products to addresses within Mexico only, and return shipments to all other addresses outside of Mexico is your responsibility. If Nexel determines that any Product is not covered by this Limited Warranty, you must pay all parts, labor charges and shipping for such Product.

4. WARRANTY DISCLAIMER & LIMITATIONS

EXCEPT AND TO THE EXTENT EXPRESSLY SET FORTH ABOVE THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEXEL EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED HEREIN.

EXCEPT AND TO THE EXTENT EXPRESSLY SET FORTH ABOVE, THE PRODUCTS ARE PROVIDED ON AN "AS IS" BASIS, AND NEXEL MAKES NO ADDITIONAL WARRANTIES, EXPRESS, IMPLIED, ARISING FROM COURSE OF DEALING OR USAGE OF TRADE, OR STATUTORY, AS TO THE PRODUCTS OR ANY MATTER WHATSOEVER. THIS IS A LIMITED WARRANTY AND IS THE ONLY WARRANTY MADE BY NEXEL. THE AGENTS, EMPLOYEES, DISTRIBUTORS, AND DEALERS OF NEXEL ARE NOT AUTHORIZED TO MAKE MODIFICATIONS TO THIS LIMITED WARRANTY, OR MAKE ADDITIONAL WARRANTIES BINDING ON NEXEL. ACCORDINGLY, ADDITIONAL STATEMENTS SUCH AS DEALER ADVERTISING OR PRESENTATION, WHETHER ORAL OR WRITTEN, DO NOT CONSTITUTE WARRANTIES BY NEXEL AND SHOULD NOT BE RELIED UPON. NEXEL DOES NOT WARRANT THAT THE PRODUCTS WILL OPERATE WITHOUT FAILURE, OR THAT THE PRODUCTS WILL MEET YOUR NEEDS OR EXPECTATIONS. NOT ALL JURISDICTIONS ALLOW SUCH WARRANTY LIMITATIONS SO THE FOREGOING LIMITATIONS MAY NOT APPLY TO YOU.

5. CHOICE OF LAW AND JURISDICTION

For Purchases within the US

This Limited Warranty shall be subject solely to the laws of the State of New York as applied to contracts entered into in the State of New York between New York residents. Any dispute arising hereunder shall be subject to the sole jurisdiction of the State and Federal Courts located in Nassau County, New York. The parties hereby consent to the personal jurisdiction of such courts.

For Purchases within Mexico

This Limited Warranty shall be subject solely to the laws of Mexico. Any dispute arising hereunder shall be subject to the sole jurisdiction of Mexico City, Mexico. The parties hereby consent to the personal jurisdiction of such courts.

For Purchases within Canada

This Limited Warranty shall be subject solely to the laws of the Province of Ontario. Any dispute arising hereunder shall be subject to the sole jurisdiction of Ontario, Canada. The parties hereby consent to the personal jurisdiction of such courts.

WARRANTY



Offices To Go® warrants its products to be free from defects in material and workmanship subject to the limitations below. This warranty is made by Offices To Go® only to original end user customers acquiring the product directly from authorized Offices To Go® dealers. The customer's sole remedy under this warranty is limited to repair or replacement at Offices To Go's option. Consent from Offices To Go® must be obtained before any warranty work is performed. This warranty shall not apply to any products which must be replaced due to normal wear and tear, negligence, abuse or "accident", shipping damage or product use other than in accordance with written instructions or warnings. It will also not apply when product has been modified or altered, repaired or refurbished by someone other than Offices To Go®. This warranty does not cover the cost of transportation or labor. Offices To Go® can make no warranty that any of its products are suitable for any particular purpose and can make no other warranties, expressed or implied. In no event shall Offices To Go® be liable in either tort or contract for any loss or direct, special, incidental, consequential or exemplary damages.

This warranty is not valid if the products are used for rental purposes.

Under this warranty, claims must be made within the following periods from the original date of purchase: (a) non-moving parts are warranted for five years; (b) drawers, slides, leveling glides, locks and other moving parts are warranted for two years; (c) gas cylinders, mechanisms and other moving parts are warranted for two years; and (d) upholstery materials and foam are warranted for two years.

Desking warranty is based on an eight hour, single shift work day. Seating Warranty is based on an eight hour, single shift work day for users weighing up to 250 pounds. NOTE: Select light duty stacking chairs; OTG11696, and OTG11697, are warranted for users weighing up to 200 pounds.

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OFM, LLC Limited Lifetime Warranty

OFM hereby warrants that the products distributed by it shall be free of all defects in original material and workmanship for the life of the product provided the product has only been used under Normal Commercial Use. OFM will repair or replace, at our option any product or component that is defective in material or workmanship. This warranty only applies to products purchased directly from an authorized OFM dealer, and is valid for the original purchaser only.

EXCLUSIONS TO THE WARRANTY ARE AS FOLLOWS:

- Normal wear and tear, which are to be expected over the course of ownership
- Damage resulting from shipment, which will be handled under separate terms
- Damage resulting from storage, alteration, unauthorized repair, infestation, misuse, abuse, accident, acts of God, natural causes, and/or exceeding listed capacities
- Products used for rental purposes
- Failure to provide reasonable and necessary maintenance * (according to product instructions)
- Transportation and labor costs associated with warranty replacements

SEATING:

All seating is covered under warranty for the life of the product under normal use. Limitations involving materials and components are:

- 2 years all fabric and upholstery materials
- 7 years gas lifts
- COM fabric is not covered under this warranty

OFM does not warrant the color-fastness or matching of colors, grains, textures of covering materials.

Normal Commercial Use for Seating is defined as 8 hours a day, 5 days a week with a weight capacity not to exceed 250 lbs. The models listed below are rated for a 400 lb. and 500 lb. weight capacity:

400 lbs.

Model ORO200
Model 407's
Model 409's
Model 700
Model 710
Model 711
Model 800-L
Model 812-LX
Model 841
Model ESS-200
Model ESS-201
Model ESS-202

500 lbs.

Retro Bench
Model 300-XL
Model 810-LX
Model 811-LX
Model 821
Model 822
Model 831
Model 832
Model 2201
Model 2202
Model 4001C
Model 4003C
Model 4004C
Model 5000L
Model 5000LE
Model 5000R
Model 5000RE

OFM offers many models covered under warranty for a 24-Hours a day, 7 days a week usage. All standard seating limitations listed above still apply to this category of seating except the Normal Commercial Use limitation. The models listed below are rated for a 250 lb. and 400 lb. weight capacity with 24-Hours a day use:

250 lbs.

Model 241 (All)
Model 242

400 lbs.

Model 247
Model 247-VAM

TABLES AND DESKS:

All tables and desks are covered under OFM's Limited Lifetime Warranty. Limitations involving materials and components are as follows:

- 10 years frames
- 5 years tops

PEDESTALS:

All pedestals are covered under OFM's Limited Lifetime Warranty. Limitations involving materials and components are as follows:

- 10 years full suspension glides

RIZE PANEL SYSTEM:

All panels and corner posts are covered under OFM's Limited Lifetime Warranty. Limitations involving materials and components are as follows:

- 10 years frames and frame welds
- 5 years vinyl and fabric panels under normal use

X5 AND X5 LITE SHELVING SYSTEM:

Normal usage for all X5 and X5 Lite Shelving Systems is defined as not over-exceeding the weight capacity per shelf (X5: 800 lbs. per shelf, X5 Lite: 300 lbs. per shelf, evenly distributed) along with using the system on no or low pile carpet to prevent any unbalanced track issues. All X5 and X5 Lite components are covered under OFM's Limited Lifetime Warranty under normal use as defined above.

*Maintenance: check for loose screws every 6 months and tighten.

ESSENTIALS BY OFM PRODUCT LINE:

All product with the model numbers beginning with the characters ESS are subject to the additional limitations as follows:

- 2 years on all fabric and material
- 1 year on electrical systems used in "massage" chairs
- 2 years on any moving parts which would include but is not limited to chair mechanisms, casters, and gas lifts.
- 5 years on tables and desk frames
- 2 years on table and desk tops

NOTICE TO PURCHASER FOR HOME OR PERSONAL USE

Federal law does not permit the exclusion of certain implied warranties for consumer products. Therefore, if you are purchasing this product for home or personal use, the exclusion of implied warranties noted does not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty applies only to products sold within the United States of America and the Commonwealth of Canada.

To the extent allowed by law, OFM makes no other warranty, either expressed or implied. OFM will not be liable for any consequential or incidental damages.



Warranty

Our lectern undergoes the most rigid and exacting tests for superior quality and performance before leaving our factory. Oklahoma Sound® warrants all products to be free from defective material and workmanship on the electronic product speakers and microphones for five years from the date of resale by an authorized Oklahoma Sound® distributor. Oklahoma Sound® will replace defective parts and repair malfunctioning products under this warranty when the defect occurs under normal installation and use, provided the unit is returned to our factory via prepaid transportation after direct authorization and approval by Oklahoma Sound®. This warranty provides that examination of the returned product must disclose in our judgement, a manufacturing defect. This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper installation, or where the serial number has been removed or defected and is given in lieu of any other warranty implied or expressed and will not cover any consequential damages.

Orders are accepted under the express agreement that under no circumstances will seller be liable for any incidental or consequential damages, or for any other loss, damage or expense of any kind, including loss of profits, arising in connection with the order or with the use or inability to use seller's products furnished under the order. Seller's maximum liability shall not exceed and buyer's remedy is limited to either (i) repair or replacement of the defective part or product, or at seller's option, (ii) return of the product and refund of the purchase price. Such remedy shall be the buyer's entire and exclusive remedy.

This Warranty Is Applicable to All Kilns Manufactured by Olympic Kilns That Are Used for Ceramics, Pottery and Glass. Cone 10 Kilns Have a One-Year Warranty and All Other Kilns Have a Two-Year Warranty. Certain Parts, Thermocouple, Kiln Sitter Tube Assembly, Are Not Covered Under Warranty, Nor Is Kiln Furniture.

LIMITED KILN WARRANTY

Haugen Manufacturing, Incorporated guarantees to the original purchaser that any defects in OLYMPIC KILNS which become apparent within two years (one year for the Dawson Kiln Sitter and safety timer which is covered by warranty from W. P. Dawson, Inc. and kilns rated at cone 10) will be remedied as specified below.

Our warranty, of course, does not cover any kiln damaged or altered by you or others after it leaves our factory. Our warranty does not cover damage due to reduction or salt firing, over-firing, exceeding the maximum cone or temperature ratings, improper installation, use of electrical voltages different than those specified, or firing material other than ceramics.

If a defect of manufacturer becomes apparent, and your retailer does not resolve it to your satisfaction, we will in the following manner: Within (6;) days of the first indication of a defect, tell us in writing of defect, and the date, place and proof of the your purchase. We will contact you to determine what parts seem to warrant repair and to instruct you as to shipment of the kiln parts. You will dismantle, package, and ship the parts we request (and no others), to us at your cost, freight prepaid. If the kiln has a defect of manufacture we will repair, replace or refund as is appropriate, within (30) days. We will ship to you at our cost in your package, for you to reinstall at your cost. If the parts shipped by you to us are in need of repair or replacement for something which is not covered by this warranty, we will not perform the work until you have authorized the work and made arrangements for payment. If substantially an entire kiln is returned for repair under warranty, you will prepay the cost of packaging and shipping both to and from the factory.

We shall in no event be liable for injuries to persons or property or for incidental, contingent, special or consequential damages arising from the use of our products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

HAUGEN MANUFACTURING, INC.
P. O. BOX 1347
4225 THURMON TANNER PARKWAY
FLOWERY BRANCH, GA 30542

Warranty

PALMER HAMILTON, LLC warrants that its products shall be free from defects in original material and workmanship for a period listed below from the original shipment date. This warranty shall not apply to normal wear and tear or in the event products are damaged as a result of misuse, abuse, vandalism, neglect, accident, improper application, and modification or repair by persons not authorized by PALMER HAMILTON. The company will, at its discretion, repair or replace any defects. Any repair or replacement must be approved in advance by the factory before any action is taken. There are no implied warranties of fitness or merchantability, and there are no other express warranties beyond the warranties expressed here.

Warranty by Product Type:

- Mobile Folding Tables 15 year
- Fiberglass Booth 5 Year
- Freestanding Tables 5 year
- Chairs 5 year
- Booth & Freestanding Table Tops 5 Year
- Cabinetry & Planters 5 Year
- Art & Décor 5 Year

1230 Reid Street, Richmond Hill, ON, Canada, L4B 1C4
T 905 731 9300 F 905 731 9878 TF 800 413 4440

www.palmierifurniture.com

LIMITED LIFETIME WARRANTY

Palmieri Furniture Limited ("Palmieri") warrants that its products and collections are free from defects in materials and workmanship for the life of the product, except as set forth below. Palmieri Limited Lifetime Warranty is valid from the date of delivery.

Exceptions to the Limited Lifetime Warranty: Seating: two (2) years

Goods sold hereunder are covered by a Limited Lifetime Warranty, free against defects in material and workmanship provided the goods and services are subjected to normal use and service. The applicable warranty period commences from shipping date to Purchaser of any item of the goods, whichever occurs first, or any other warranty period otherwise stipulated in writing by Palmieri under this sale. For components not supplied by Palmieri, the original manufacturer's warranty shall apply to the extent assignable by Palmieri. The obligation under this warranty is limited to the repair or replacement, at Palmieri's option, of defective parts F.O.B. point of shipment provided that prompt notice of any defect is given by Purchaser to Palmieri in writing within the applicable warranty period and that upon the Purchaser's return of the defective parts to Palmieri or, if designated by Palmieri, to the location where the works are made, properly packed and with transportation charges prepaid by Purchaser, an inspection thereof shall reveal to Palmieri's satisfaction that Purchaser's claim is valid under the terms of this warranty. Purchaser shall assume all responsibility and expense for dismantling, removal, re-installation and freight in connection with the foregoing. The same obligations and conditions extend to replacement parts furnished by Palmieri hereunder.

Palmieri does not assume liability for installation, labour or consequential damages. Palmieri makes no warranty other than the one set forth herein. All other warranties, legal, expressed or implied, including but not limited to any expressed or implied warranty of merchantability, of fitness for the intended use thereof or against infringement are hereby expressly excluded. The applicable warranty ceases to be effective if the goods are altered or repaired other than by persons authorized or approved by Palmieri to perform such work. Repairs or replacement deliveries do not interrupt or prolong the term of the warranty. The warranty ceases to be effective if Purchaser fails to handle and use the goods sold hereunder in a safe and reasonable manner and in accordance with any written instructions from the manufacturers.

Warranty Does Not Apply To Product Failure Or Loss Resulting From:

Abuse, misuse or accident, alteration or modification of product by customer or third party, normal wear and tear, improper installation, handling or incorrect use. The substitution of part components or hardware not approved or authorized by Palmieri, acts of God, unauthorized repairs, improper storage, and environmental conditions such as irregular temperature control either inside or outside the environment.

Warranty Provides Exclusive Remedies:

If a product fails under ordinary use as a result of a defect in material or workmanship, Palmieri will: (A) repair, or (B) replace the furniture. The replacement or repair of the Furniture or Seating will be at the discretion of Palmieri. If the defect or workmanship cannot be remedied on site, repairs can be made at the factory. (C) If the product repair or replacement is not commercially practicable or cannot be remade in a timely manner Palmieri will refund the purchase price of the affected product. A product "**Defect**" means: an inadequacy in the materials or workmanship of the product that (A) existed at the time when you received the product from Palmieri or Palmieri authorized Reseller and (B) causes a failure of the product to perform under ordinary use in accordance with the materials and documentation accompanying the product. "**Ordinary Use**" means: use of the product (A) in accordance with all applicable local, state or federal laws, codes and regulations and (B) in accordance with manufacturer recommendations and or instructions in the materials and documentation accompanying the product or through shop drawings. A "**Palmieri Authorized Reseller**" means: any dealer that is legally permitted to conduct business in the jurisdiction where the product is sold and is duly authorized by Palmieri to sell the product.

Warranty work must be approved by authorized personnel of Palmieri Furniture Limited in Richmond Hill, Ontario, Canada.

A copy of the original purchase order must accompany all claims.

Warranty Does Not Cover:

Matching of colours, stains, textures, grains and any other variations in materials. Select and Custom Surfaces and materials are only warranted for their application on the specified product and are not covered by our warranty, except as warranted by the original supplier, for quality, colorfastness, shade variations or abrasion and textiles purchased for Palmieri product.

This limited warranty is the sole remedy for product defect and no other express or implied warranty is provided. Warranty is not transferable and valid only for the original purchaser acquiring a product from Palmieri or a Palmieri authorized reseller for the purchaser's own use and not for resale, remarketing or distribution. Limited Lifetime Warranty (25 years)



Jay L. Krause, National Contracts Manager

2224 E Randol Mill Rd
Arlington, TX 76011
800.824.6494

WARRANTY

Paragon Furniture, LP., provides a lifetime structural warranty against product defects in materials, construction, or workmanship.

Paragon Furniture, LP., reserves the right to repair or replace at original invoice value, any part or product said to be defective.

This warranty, whether expressed or implied, does not cover normal wear, abuse, improper installation, accidents, or freight damage.

Work surfaces, moving/wearing parts, and finishes are guaranteed for five years.

This warranty is nontransferable and applies only to the original purchaser.

No other warranty is express or implied.



LIMITED WARRANTY

Pepco, Inc., a Kansas Corporation, having its principal place of business at 1615 Robertson Road, Moberly, MO 65270 ("Manufacturer") warrants its Classic, Steel Series, XT, Casework, and K-8 products (the "Products") as follows:

1. **Limited Warranty.**

Manufacturer warrants that the Products sold hereunder will be free from defects in material and workmanship for a period of fifteen (15) years from the date of purchase. If the Products do not conform to this Limited Warranty during the warranty period (as herein above specified), Buyer shall notify Manufacturer in writing of the claimed defects and demonstrate to Manufacturer satisfaction that said defects are covered by this Limited Warranty. If the defects are properly reported to Manufacturer within the warranty period, and the defects are of such type and nature as to be covered by this warranty, Manufacturer shall, at its own expense, furnish replacement Products or, at Manufacturer's option, replacement parts for the defective Products. Shipping of the replacement Products or replacement parts shall be at Seller's expense. Installation of the replacement Products or replacement parts shall be at Buyer's expense.

2. **Other Limits.**

THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Manufacturer does not warrant against damages or defects arising out of improper or abnormal use of handling of the Products; against defects or damages arising from improper installation (where installation is by persons other than Manufacturer), against defects in products or components not manufactured by Manufacturer, or against damages resulting from such non-Manufacturer made products or components. Manufacturer passes on to Buyer the warranty it received (if any) from the maker thereof of such non-Manufacturer made products or components. This warranty also does not apply to Products upon which repairs have been effected or attempted by persons other than pursuant to written authorization by Manufacturer.

3. **Exclusive Obligation.**

THIS WARRANTY IS EXCLUSIVE. The sole and exclusive obligation of Manufacturer shall be to repair or replace the defective Products in the manner and for the period provided above. Manufacturer shall not have any other obligation with respect to the Products or any part thereof, whether based on contract, tort, strict liability or otherwise. Under no circumstances, whether based on this Limited Warranty or otherwise, shall Manufacturer be liable for incidental, special, or consequential damages.

4. **Other Statements.**

Manufacturer's employees or representatives' ORAL OR OTHER WRITTEN STATEMENTS DO NOT CONSTITUTE WARRANTIES, shall not be relied upon by Buyer, and are not a part of the contract for sale or this limited warranty.

5. **Entire Obligation.**

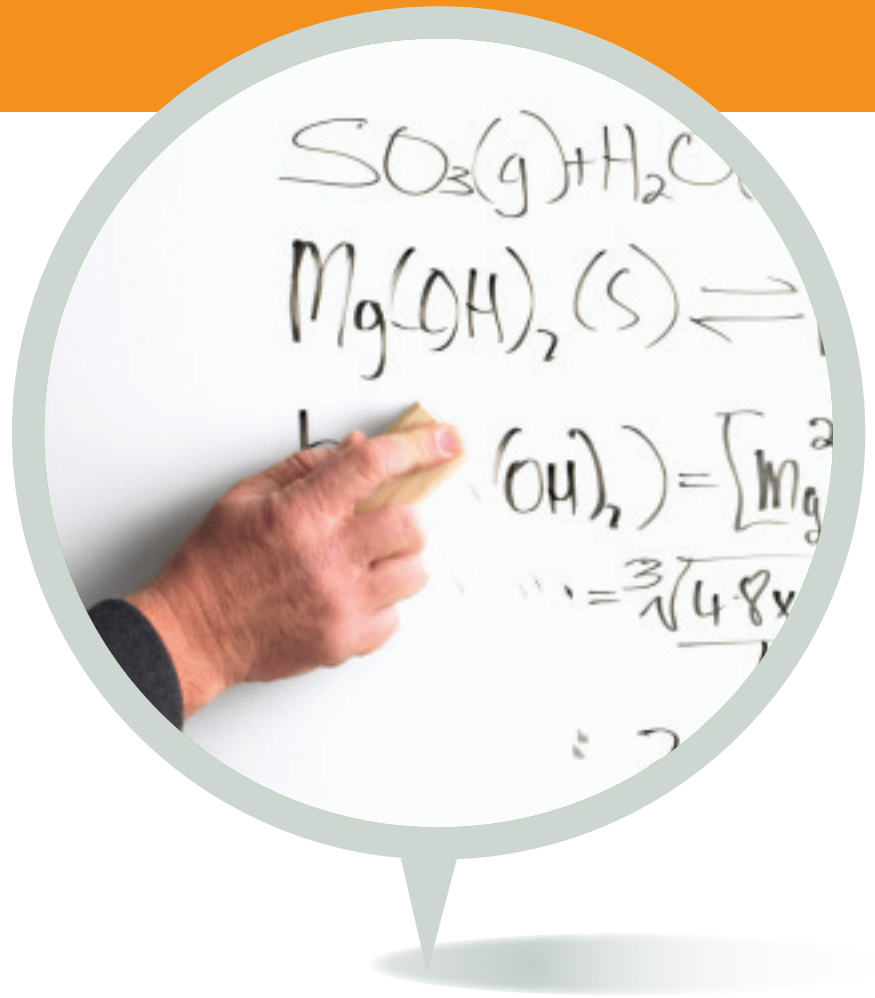
This Limited Warranty states the entire obligation of Manufacturer with respect to the Products. If any part of this Limited Warranty is determined to be void or illegal, the remainder shall remain in full force and effect.

www.pepcoinc.com

Pepco, Inc.
1615 Robertson Road – PO Box 457
Moberly, Missouri 65270-0457

Phone: 800-658-1067 or 660-263-9393
Fax: 800-881-3806 or 660-263-9394

Warranty and Care: Platinum Warranty Overview



Our Promise

For the lifetime of the original installation, Platinum Visual Systems warrants that the porcelain-on-steel finish, under normal conditions of use, shall not exhibit excessive fading of color, crazing, cracking or flaking. Platinum Visual Systems warrants the following products for ten years from the date of sale: Colored Cork Tackboards; Vinyl Tackboards; Fabric Tackboards; Natural Cork Tackboards; and Cork Roll Stock. Our obligation under these warranties is limited to supplying, free of charge, new products for the defective goods, or at our option, refunding the purchase price thereof, with due allowance made for the service rendered by such products. All products are sold and warranted only pursuant to our published terms and conditions of sale. We are not responsible to the user for any consequential, incidental or special damage resulting from improper use or installation. Platinum Visual Systems reserves the right to modify or discontinue any of our warranted products. Warranty does not cover the cost, removal or reinstallation.





LIMITED WARRANTY ON BIGTOYS

BigToys provides a lifetime limited warranty on BigToys: a fifty-year limited warranty on recycled plastic lumber including solid recycled plastic decking, enclosure and roof components; a fifteen-year limited warranty on pipes, rails, loops, and rungs; a lifetime limited warranty on upright posts; and a one-year limited warranty on powder coated parts. These warranties cover damage due to failure or corrosion of metal parts that cause the product to become structurally unfit for its intended use. Lifetime warranty covers the life of the product as defined below and cover the product under normal use, proper maintenance and at original installation location; see exclusions.

LIFETIME LIMITED WARRANTY ON HARDWARE

BigToys provides a lifetime warranty against structural failure due to breaking or shearing which causes the product to become structurally unfit for its intended use; a lifetime warranty on stainless steel hardware against rust; and a one-year limited warranty on hardware against rust; see exclusions. All testing of BigToys hardware is performed under the guidelines of ASTM B117. The lifetime warranty refers to life of the product as defined below and covers the product under normal use and proper maintenance. The cost of the replacement due to scratching or cutting of certain hardware plating is not included in this warranty.

LIMITED WARRANTY ON INTEGRATED SHADE PRODUCTS

BigToys provides a ten-year limited warranty on fabric canopies against tears, runs, cracking, mildew and color fading except for red, which has a three-year color warranty. Canopies have a limited warranty against structural failure due to wind of up to 90 miles per hour (mph) and structural failure due to snow and ice loading exceeding five pounds per square foot. Fabric canopies are to be removed if winds are expected to exceed 90 mph or when snow or ice is expected. Fabric warranty does not cover damage resulting from chemical contact. All metal upright posts and support structure framing have a ten-year limited warranty against becoming structurally unfit for the intended and a one-year limited warranty against rusting and **workmanship of painted surfaces. Warranty is limited to winds of up to 90 mph when fabric canopies are installed (wind resistance improves 10 to 20 mph without canopies).**

FIFTEEN-YEAR LIMITED WARRANTY ON ROTOMOLDED PRODUCTS

BigToys provides a fifteen-year limited warranty on rotomolded products and ten-year limited warranty on polyethylene handholds for structural integrity against damage due to breaking or splitting under normal use that causes the product to become structurally unfit for its intended use; see exclusions. In the event of a claim under this warranty, BigToys will replace the rotomolded product at no cost to the customer.

LIMITED WARRANTY ON CONDITIONED WOOD

BigToys provides a fifteen-year limited warranty on conditioned wood components including decks, enclosures and roofs and on conditioned wood uprights utilizing metal footings; and an eight year limited warranty on conditioned uprights without metal footings against structural failure due to deterioration from fungi or insects that render the product to become unfit for its intended use; see exclusions.

LIMITED WARRANTY ON NET CLIMBERS AND COMPONENTS

BigToys provides a five-year limited warranty on nylon-covered cable net climbers and components against structural failure caused by cable breakage; a five-year limited warranty on nylon-covered cable wear and deterioration resulting from defects in material and workmanship; and a one-year limited warranty on nylon rope products. These warranties cover damage due to failure that cause the product to become structurally unfit for the intended use; see exclusions.

LIMITED WARRANTY ON SITE FURNISHINGS

BigToys provides a ten-year limited warranty on site furnishings against structural failure and a one-year limited warranty on powder coating. These warranties cover damage due to failure or corrosion of metal parts that cause the product to become structurally unfit for the intended use; see exclusions.

LIMITED WARRANTY ON FIBERGLASS SIGNAGE AND HDPE PANELS

BigToys provides a ten-year limited warranty on fiberglass sign panels against delaminating or fading and a five-year warranty on high density polyethylene (HDPE) panels against degradation and discoloration.

FIVE-YEAR LIMITED WARRANTY ON BELT AND INFANT SWING SEATS

BigToys provides a five-year limited warranty on belt and infant swing seats against structural failure that causes the seats to become unfit for its intended use; see exclusions.

TWO-YEAR LIMITED WARRANTY ON MOVEABLE PARTS

BigToys provides a two-year limited warranty on moveable plastic and metal with respect to failure due to material or production defects.

For the purpose of this warranty, lifetime encompasses no specific term of years, but rather that Seller warrants to its original customer for as long as the original customer owns the Product and uses the Product for its intended purpose that the Product and all parts will be free from defect in material and manufacturing workmanship.

The warranty is not effective if products have not been installed properly according to the instructions provided by BigToys, or maintained correctly according to the BigToys Maintenance Manual.

BigToys excludes from these warranties the cost to remove parts and reinstall replacements; replacement due to cosmetic defects or coating deterioration caused by climatic conditions; and wood replacement resulting from twisting, warping, checking, shrinking, swelling or other natural physical properties of wood.

The warranty does not cover normal wear and tear, surface corrosion on metal parts, discolored surfaces and other cosmetic issues or failures due to misuse or vandalism.

To the extent permitted by law, these warranties are expressly in lieu of any other implied or expressed warranties or representation by any person, including any implied warranty of merchantability or fitness. These warranties provide valuable rights to you. No Sales Representative can modify or amend the terms of this warranty.

Claim Procedure

To make a warranty claim, send your written statement of claim, along with the original purchase invoice or invoice number to:

BigToys
Customer Service
P.O. Box 680121
Fort Payne, AL 35968

Or Contact you local Representative at
USA 1-866-814-8697

Within 60 days of notice of claim under warranty, BigToys will make arrangements to replace the damaged product. BigToys will cover freight costs within the continental United States. BigToys is not responsible for freight costs associated with products located outside the continental United States. BigToys reserves the right to inspect all products identified as damaged.

Since warranty limitations and exclusions may vary from state to state, you should check any specific warranty rights in your state.

See BigToys on the web at www.bigtoys.com





LIMITED WARRANTIES

Ten Years

- Upright Posts
- Post Caps
- Hardware

Materials and Workmanship

Five Years

- Rotomolded Plastic Components
- Blowmolded Plastic Components
- Ground Mount Metal Parts

Materials and Workmanship

One Year

- Moving Parts
- Freestanding and other components

Materials and Workmanship

All warranties specifically exclude damage caused by man-made or natural disasters, vandalism, negligence, improper installation or improper use, modification, changes in appearance resulting from weathering, scratches, dents, discoloration, normal wear and tear, or marring as a result of public or private use.

Claims are limited to replacement of equipment only and do not include any costs associated with labor, removal or installation of the original or replacement product.

Warranties are valid only if products are installed and maintained in accordance with UltraPlay installation instructions and use of approved parts.

To register your equipment and activate your warranty, please go to www.ultraplay.com/productregistration within 30 days of delivery. This will allow UltraPlay to have a record of your purchase in case of warranty claims.

WARRANTY DETAILS

UltraPlay warrants its products to be free from defects in materials and/or workmanship, subject to normal usage and installation, for a period of 1-year from the date of shipment to the original purchaser. In the event of a claim under this warranty, UltraPlay will replace the component at no cost within the first 12 months from date of shipment to the original customer. Equipment not specifically addressed in the following paragraphs is also subject to this limited 1 year warranty against defects in materials and/or workmanship.

TEN-YEAR LIMITED WARRANTY ON UPRIGHT POSTS, CAPS, AND HARDWARE

UltraPlay provides a limited warranty on Discovery Centers metal upright posts, caps, and hardware to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 10 years from the date of shipment to the original customer.

FIVE-YEAR LIMITED WARRANTY ON ROTOMOLDED AND BLOWMOLDED PLASTIC COMPONENTS

UltraPlay provides a limited warranty on rotomolded and blowmolded plastic components such as the following plastic parts: slides, climbers, roofs, panels. These components are warranted to be free from defects in materials or workmanship, subject to normal usage and installation, for a period of 5 years from the date of shipment to the original customer.

FIVE-YEAR LIMITED WARRANTY ON GROUND-MOUNT METAL PARTS

UltraPlay Systems provides a limited warranty on metal footers, inground footers, surface mount plates, ground spikes, slide and climber mounting posts and plates to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 5 years from the date of shipment to the original customer.

ONE-YEAR LIMITED WARRANTY ON COMPONENTS WITH MOVING PARTS

UltraPlay Systems provides a limited warranty on components with moving parts, freestanding components such as spring riders and swings, and all other components not specifically named above to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 1 year from the date of shipment to the original customer.

LIMITED WARRANTY ON SITE FURNISHINGS

UltraPlay provides a five-year limited warranty on the finish of thermoplastic coated site furnishings from the date of shipment to the original customer. Additionally, all site furnishings are guaranteed to be free from defects in materials or workmanship for one-year from the date of shipment to the original customer.

All warranties specifically exclude damage caused by man-made or natural disasters, vandalism, negligence, improper installation or improper use, modification, changes in appearance resulting from weathering, scratches, dents, discoloration, normal wear and tear, or marring as a result of public or private use. Claims are limited to replacement of equipment only and do not include any costs associated with labor, removal or installation of the original or replacement product. Warranties are valid only if products are installed and maintained in accordance with UltraPlay installation instructions and use of approved parts. This warranty is applicable to the original owner only. Warranties are non-transferable.

CLAIM PROCEDURE

Claim Procedure: To make a warranty claim, send your written statement of claim, photographs of defective equipment, and the original purchase invoice or invoice number to:

Discovery Centers
Customer Service
1675 Locust Street
Red Bud, IL 62278

Or Contact a Customer Service Representative at:
1-800-458-5872

Within 60 days of notice of claim under warranty, UltraPlay will make arrangements to replace the damaged product. UltraPlay will cover freight costs within the continental United States. UltraPlay is not responsible for freight costs associated with products located outside the continental United States. UltraPlay Systems reserves the right to inspect all products identified as defective. Photos of defective equipment may be required to accompany warranty claims. Since warranty limitations and exclusions may vary from state to state, you should check any specific warranty rights in your state.

Date of Purchase: _____

Purchaser: _____

UltraPlay Invoice Number: _____

Authorized UltraPlay Signature

Title

Visit UltraPlay on the web at www.ultraplay.com & www.uplaytoday.com

LIMITED WARRANTY

Everlast Climbing Industries, Inc. ("ECI") warrants to the original purchaser that products from ECI will be free from defects in materials and workmanship for a period of one full year from the date of purchase, normal wear and tear excepted. Should the products purchased directly from ECI, or authorized partners, fail to conform to this warranty during this one year warranty period, ECI will, at its option, repair or replace the faulty unit(s) at no additional charge. This limited warranty does not include service to repair damage to the products purchased from ECI, or authorized partners, resulting from a cause other than defect or malfunction, including neglect, accident, unreasonable use or servicing or modification by anyone other than ECI.

EXCEPT AS SET FORTH ABOVE, ALL PRODUCTS PURCHASED FROM ECI ARE SOLD "AS IS." ECI MAKES NO WARRANTIES EXPRESS OR IMPLIED HEREUNDER AND SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

Warranty service may be obtained by contacting ECI in writing at the address shown below within one year of original purchase and providing proof of purchase date. You, the original purchaser, agree to pay the cost for ECI to ascertain that damages have occurred. For further information, contact:

**Everlast Climbing Industries, Inc.,
1335 Mendota Heights Road, Mendota Heights, MN 55120
Phone: (651) 665-9131 Toll Free: (800) 476-7366**

All warranties on the products purchased from ECI are limited to one year from the date of purchase.

Failure to install and maintain products according to ECI's Installation and/or Maintenance Instructions will void this warranty. Any modifications or changes to the product's panels, wall products or hand holds, without ECI's express written approval, will void this warranty.

If the product does not conform with the warranties given as stated above, your remedy is to have the unit repaired or replaced as provided above. In no event will ECI be liable for any loss or damage, including damages of any kind arising out of the use of or inability to use this product, for incidental or consequential damages, or for any claim by anyone other than you, the original purchaser.

Some states do not allow limitations on warranties and do not allow the exclusion or limitation of incidental or consequential damages, so any such limitation or exclusion may not apply to you. This warranty gives you specific legal rights which may vary from state to state.

Purchasing Entity: _____

Purchase Date: _____

* Keep this document for your records and proof of warranty.



A PLAYCORE Company

2810 Sydney Road Plant City, FL 33566
Office (813) 305-1415 Fax (813) 305-1419

Date: Tuesday, November 25, 2014

Project:

Contractor:

Project Shipped Date: Project Completion Date:

Product Supplied:

Manufacturer: GT Grandstands, Inc.
2810 Sydney Road
Plant City, FL 33566

WARRANTY STATEMENT

GT Grandstands warrants to the Owner that its standard bleacher products shall be free from defects in material and workmanship under normal use for a period of five (5) year provided they are installed per GT Grandstands installation instructions and that component parts supplied by GT Grandstands are used. GT Grandstands' obligation under this warranty shall be limited to repair and exchange of any such item, which may prove defective under normal use (vandalism and premeditated damage excluded) during such period. Warranty period begins at final acceptance by owner. **GT Grandstands will release the warranty documents to the buyer only after the Buyer has paid GT Grandstands in full the final contracted amount.**

Gregory L. Buckner (General Manager)
Brian R. Wilson (Sales Manager)



Snug Play USA Warranty

Lifetime Limited Warranty on Hardware

Snug Play USA provides a lifetime limited warranty against structural failure due to breaking or shearing which causes the product to become unfit for its intended use; a lifetime warranty on stainless steel hardware against rust; and a one-year limited warranty on hardware of other materials against rust; see exclusions. All testing of Snug Play USA's hardware is performed under the guidelines of ASTM B117. The lifetime warranty refers to the life of the product as defined below and covers the product under normal use and proper maintenance. The cost of replacement due to scratching or cutting of certain hardware plating is not included in this warranty.

Five-Year Limited Warranty on Rotationally-Molded Polyethylene Products

Snug Play USA provides a five-year limited warranty on rotationally-molded products for structural integrity against damage due to breaking or splitting under normal use that causes the product to become unfit for its intended use; see exclusions. In the event of a claim under this warranty, Snug Play USA will replace the rotationally-molded or thermo-formed polyethylene product at no cost to the customer.

1-Year Limited Warranty on Polyurethane Foam

Snug Play USA provides a one-year limited warranty on polyurethane foam parts. This warranty covers damage due to failure of parts that cause the product to become unfit for its intended use. This one-year limited warranty covers the product as defined below, and covers the product under normal use, proper maintenance and under ownership of the original purchaser; see exclusions below.

For the purpose of this warranty, *lifetime* encompasses no specific term of years, but rather that Seller warrants to its original customer for as long as the original customer owns the Product and uses the Product for its intended purpose that the Product and all parts will be free from defects in material and manufacturing workmanship.

Snug Play USA excludes from these warranties the cost to remove parts and reinstall replacements; replacement due to cosmetic defects, discoloration, or coating deterioration caused by not properly cleaning or maintaining the product; replacement due to cosmetic defects, discoloration, or coating

deterioration caused by above normal use; replacement due to cosmetic defects, discoloration, or coating deterioration caused by not properly cleaning or maintaining the product.

To the extent permitted by law, these warranties are expressly in lieu of any other implied or expressed warranties or representation by any person, including any implied warranty of merchantability or fitness.

These warranties provide valuable rights to you. No Sales Representative can modify or amend the terms of this warranty.

Merchandise Characteristics

Due to portions of the manufacturing process being completed by hand, it is typical for dimensions, color and finishes to vary slightly from item to item. These variations will not affect the durability or usage of the product.

Claim Procedure: To make a warranty claim, send your written statement of claim, along with the original purchase invoice or invoice number to:

Snug Play USA

Customer Service

1675 Locust St.

Red Bud, IL 62278

Or Contact your local Representative at 1-888-403-SNUG (7684)

Within 60 days of notice of claim under warranty, Snug Play USA will make arrangements to replace the damaged product. Snug Play USA will cover freight costs within the continental United States. Snug Play USA is not responsible for freight costs associated with products located outside the continental United States. Snug Play USA reserves the right to inspect all products identified as damaged.

Since warranty limitations and exclusions may vary from state to state, you should check any specific warranty rights in your state.

Date of Purchase: _____

Purchaser: _____

Snug Play USA Invoice Number: _____

Authorized Snug Play USA Signature:

Title

See Snug Play USA on the web at www.snugplayusa.com

To obtain a "GENERAL CERTIFICATE of CONFORMITY" as required by the "CONSUMER PRODUCT SAFETY IMPROVEMENT ACT OF 2008" follow the link below and enter your seven-digit customer order number.

www.cpsia.playcore.com





UltraShelter

Limited Warranty

UltraPlay Systems, Inc. (hereinafter "UltraShelter") warrants that the shelter sold will be free from defects in materials under intended use for a period of 10 years from the date of delivery. UltraShelter and its suppliers will be liable for repair or replacement of materials found to be defective. The repair or replacement of materials shall be at the expense of UltraShelter.

This warranty is in effect only if the structure has been assembled and installed in accordance with UltraShelter's installation drawings, and has been subjected only to normal intended use and exposure.

Some retro-fitting and field cutting may be necessary and is considered a normal part of construction, and will not be subject to rejection or cause for void of warranty.

Pre-finished metal roof surfaces, performance shall be the responsibility of the metal finisher. UltraShelter assumes no warranties with regard to finish durability.

UltraShelter shall not be responsible for delays due to missing, stolen, or non-conforming parts. Any rework/retrofit of non-conforming parts must be authorized by UltraShelter.

This limited warranty is void if any damage has resulted from abnormal use, abuse, accident, vandalism, maintenance or lack of maintenance, misapplication, service, or modification by someone other than UltraShelter, authorized dealers, or authorized installers.

This limited warranty excludes color fading of structure within 10 miles of any area retaining salt water. Any replacement part issued during original warranty period is warranted for the remaining original warranty period or 6 months, whichever is longer.

In the event of a claim of defect in materials, UltraShelter shall be placed on notice of defect in writing, delivered to UltraShelter at the address indicated below, within 30 calendar days from discovery of the defect. No later than 30 days from the date of receipt of the notice, UltraShelter will determine whether to repair or to replace defective materials. UltraShelter, disclaims all other warranties, expressed or implied, including any supplementary materials required for the shelter installation.

UltraShelter

1675 Locust St.

Red Bud, IL 62278

800.458.5872

Warranty

5-YEAR LIMITED

5-Year Limited Warranty

5-Year Limited Warranty on Thermoplastic coated elements. UltraSite® guarantees all items for one full year to be free of defects in workmanship or materials when installed and maintained properly. We agree to repair or replace any items determined to be defective. Items specifically not covered by this warranty include vandalism, man made or natural disasters, lack of maintenance, normal weathering or wear, and tear due to public abuse.

Order Information

When ordering please include a brief description of all items. Be sure to include colors for UltraCoat® and powder-coated surfaces. To assist UltraSite® in entering orders properly, please fax, mail, or e-mail orders on your standard purchase order form. Quotes are good for 30 days.

GSA Contract

GSA pricing is available on several items. Contact our sales department for specific information at 1-800-458-5872.

Specifications

Due to UltraSite's continuous product improvement, we reserve the right to change specifications when necessary without notice.

Pricing

UltraSite® strives to keep pricing as low as possible. However, should we encounter increases in our costs that are too large to absorb, we reserve the right to increase prices without notice.

Terms

Approved accounts net 30 days. Initial order requires payment in full before shipment. A finance charge of 1-1/2% per month will be applied to all delinquent accounts. We accept:



Freight Charges

Terms of sale are F.O.B. factory. UltraSite® will prepay and add the freight to the invoice if requested to do so. All weights are approximate.

Damages

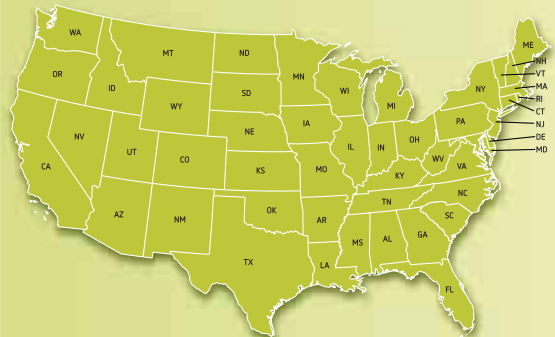
Damages or loss in transit is the responsibility of the carrier, whether visible or concealed. It is the responsibility of the recipient to assure that the order is received complete. Before signing the delivery receipt, inspect the shipment immediately and completely. Note any damages or shortages on the bill of lading. Damage reports must be filed within 10 days. UltraSite® is NOT responsible for damages or loss in transit. Title to all goods passes to the customer at the time of shipment. UltraSite® will assist in filing claims if the freight arrangements were made by UltraSite® at your request.

Cancellations and Returns

Cancellations are only accepted with pre-approval from UltraSite®. No merchandise shall be returned without a Return Goods Authorization number which is issued by customer service. Any authorized merchandise must be carefully packed and received in saleable condition. A restocking charge of up to 25% will be applied to all returned goods when the error is not the fault of UltraSite®. All returns must be shipped freight prepaid.

Nationwide Installation

We offer affordable delivery and installation pricing in the continental USA. Any zip code, anytime!



Call us to learn more at **800.458.5872**
or visit **www.ultra-site.com**





UPlay Today™ Warranty

UltraPlay Systems, Inc. warrants its products to be free from defects in materials and/or workmanship, subject to normal usage and installation, for a period of 1-year from the date of shipment to the original purchaser. In the event of a claim under this warranty, UltraPlay Systems will replace the component at no cost within the first 12 months from date of shipment to the original customer. Equipment not specifically addressed in the following paragraphs is also subject to this limited 1 year warranty against defects in materials and/or workmanship.

TEN-YEAR LIMITED WARRANTY ON UPRIGHT POSTS

UltraPlay Systems provides a limited warranty on metal upright posts to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 10 years from the date of shipment to the original customer.

FIVE-YEAR LIMITED WARRANTY ON METAL PARTS

UltraPlay Systems provides a limited warranty on metal decks, steps, stairs, rails, pipes, support posts, rungs, loops, swing frame yokes and clamps to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 5 years from the date of shipment to the original customer.

FIVE-YEAR LIMITED WARRANTY ON GROUND-MOUNT METAL PARTS

UltraPlay Systems provides a limited warranty on metal footers, inground footers, surface mount plates, ground spikes, slide and climber mounting posts and plates to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 5 years from the date of shipment to the original customer.

THREE-YEAR LIMITED WARRANTY ON PLASTIC PARTS

UltraPlay Systems provides a limited warranty on the following plastic parts: slides, climbers, roofs, tunnels, bridges, panels and border timbers. These components are warranted to be free from defects in materials or workmanship, subject to normal usage and installation, for a period of 3 years from the date of shipment to the original customer.

ONE-YEAR LIMITED WARRANTY ON HARDWARE

UltraPlay Systems provides a limited warranty on hardware to be free from defects in materials or workmanship against structural failure due to breaking or shearing, subject to normal use and installation, for a period of 1 year from the date of shipment to the original customer.

ONE-YEAR LIMITED WARRANTY ON HDPE CLIMBERS AND HDPE SPRING RIDERS

UltraPlay Systems provides a limited warranty on high density polyethylene (HDPE) climbers and spring riders against degradation for a period of 1 year from the date of shipment to the original customer.

ONE-YEAR LIMITED WARRANTY ON SPRING RIDER METAL PARTS

UltraPlay Systems provides a limited warranty on metal springs, bases and brackets of spring riders to be free from defects in materials or workmanship against structural failure which causes the product to become unfit for its intended use, subject to normal usage and installation, for a period of 1 year from the date of shipment to the original customer.

ONE-YEAR LIMITED WARRANTY ON STRAP AND TOT SEAT

UltraPlay Systems provides a 1 year limited warranty on strap and tot swing seats against structural failure that causes the seat to become unfit for its intended use. Additionally, chain, "S"- hooks and hangers are covered under a one-year limited warranty.

LIMITED WARRANTY ON SITE FURNISHINGS

UltraPlay Systems provides a five-year limited warranty on the finish of thermoplastic coated site furnishings from the date of shipment to the original customer. Additionally, all site furnishings are guaranteed to be free from defects in materials or workmanship for one-year from the date of shipment to the original customer.

All warranties specifically exclude damage caused by man-made or natural disasters, vandalism, negligence, improper installation or improper use, modification, changes in appearance resulting from weathering, scratches, dents, discoloration, normal wear and tear, or marring as a result of public or private use.

Claims are limited to replacement of equipment only and do not include any costs associated with labor, removal or installation of the original or replacement product.

Warranties are valid only if products are installed and maintained in accordance with UltraPlay installation instructions and use of approved parts.

This warranty is applicable to the original owner only. Warranties are non-transferable.

Claim Procedure: To make a warranty claim, send your written statement of claim, photographs of defective equipment along with the original purchase invoice or invoice number to:

UltraPlay Systems
Customer Service
1675 Locust Street
Red Bud, IL 62278

Or Contact a Customer Service Representative at:
1-800-458-5872

Within 60 days of notice of claim under warranty, UltraPlay Systems will make arrangements to replace the damaged product. UltraPlay Systems will cover freight costs within the continental United States. UltraPlay Systems is not responsible for freight costs associated with products located outside the continental United States. UltraPlay Systems reserves the right to inspect all products identified as defective. Photos of defective equipment may be required to accompany warranty claims.

Since warranty limitations and exclusions may vary from state to state, you should check any specific warranty rights in your state.

Date of Purchase: _____

Purchaser: _____

UltraPlay Invoice Number: _____

Authorized UltraPlay Signature

Title

Visit UltraPlay on the web at www.ultraplay.com & www.uplaytoday.com



Held Orders

All requests for orders to be put on hold must be sent via fax or e-mail to Plymold. All orders that have not been manufactured or those that do not require the purchase of additional materials will be put on hold for a maximum of two (2) weeks. If Plymold is not contacted within the two (2) week period, after the initial Hold Request, Plymold reserves the right to cancel the order without notification. If merchandise has been manufactured or purchased, Plymold will delay shipment of merchandise a total of one (1) week from the originally scheduled ship date. If the customer is unable to accept delivery of merchandise or fails to respond within the one (1) week period, Plymold will charge \$25 / day storage fees. All storage fees must be paid in full prior to merchandise release.

Warranty

Plymold warrants all products that they manufacture and/or market to be free from defects in material and workmanship under normal usage and service for one (1) year from date of purchase shown on our commercial invoice. Customer assumes responsibility for normal wear and tear. This agreement excludes all products or component parts that in the opinion of Foldcraft Co. have been subject to neglect, misuse, alteration, accidental damage or improper installation. Some products have extended warranties. Refer to specific price list pages to determine if an extended warranty applies.

Warranty on upholstery is governed solely by the guarantee or warranty of the producing mill.

Warranty on wood table tops may be affected by moisture conditions and usage. Solid wood table tops must be stored and used in environments with relative humidity in the range of 35% to 50%.

If it has been determined that a product is found to be defective within the warranty period, and the product had been properly installed and maintained by the purchaser, Foldcraft will use their discretion as to whether to replace or repair the product or component without charge.

Plymold's warranty does not cover products or components that have been repaired or altered by someone other than the manufacturer. Any field repairs must be preapproved by the factory in order to maintain coverage of the Plymold warranty. Plymold is not liable for injury, loss or damage, whether direct, consequential or incidental, to persons or property arising out of the purchaser's use, or of any inability to use covered product.

Terms and Conditions

ORDERING INFORMATION

FAX orders toll free to 866.882.9475 or e-mail orders to orders@raproducts.com. Contact customer service via e-mail info@raproducts.com or call 800.298.4351 with any product or pricing questions. Changes to any purchase order must be submitted in writing and in a timely manner. You will be required to approve orders in writing for non-standard or custom products, and those orders may require a down payment.

FREIGHT

All products are shipped prepaid via ground transportation in the most direct and economical manner. Additional charges for expedited shipping and handling will be paid by the customer. (LTL orders are shipped dock to dock; additional services such as, lift gates, inside delivery, etc., are the responsibility of the customer.)

CREDIT

On established credit, payment for the full invoice amount is due within established terms. Past due invoices may be subject to finance charges, collection expenses, and attorney/court fees. In case of any discrepancies, such as shortages, only that portion may be deducted and the balance paid. Merchandise is shipped on open account only after credit has been established. Customers who have not established credit should forward a payment of 50% of the net order value with their order. The balance is due prior to shipment. Visa and Mastercard payments are also accepted.

WARRANTY

All RightAngle™ Products are warranted to be free of defects due to manufacturing or materials for a period of five years from shipment date. We will replace any defective part after inspection by an authorized agent. Customer is responsible for shipping charges to and from RightAngle™ Products. Exception: RightAngle™ Products seating is warranted to the original purchaser on all components for the life of the product with the exception of upholstery and foam being warranted for five years. Warranty is limited to a forty hour work week, 250 lb. weight limit. Costs incurred due to product replacement such as installation, labor charges or transportation are not covered under this warranty. Modification of original product voids warranty and is non-refundable. Please refer to website for full warranty.

DAMAGE AND CLAIMS

All merchandise has been carefully inspected and packed prior to shipment. Upon receipt of an order, the following procedures should be followed. Under ICC regulations, claims reported after 15 days may be refused, so please follow the guidelines below.

When a carrier arrives:

Inspect all cartons for damage and verify carton quantity. Refuse merchandise damaged in transit. **Record damages and/or shortages on the freight bill.** Sign only for the number of items you receive. If you give the delivering carrier a signed receipt for a shipment without noting problems or discrepancies, the carrier and RightAngle™ are relieved of further responsibility.

If product is found damaged upon opening the cartons, notify RightAngle™ Products at once to request an inspection. Photos of damage required.

Confirm the request in writing within 15 days of date of delivery. Hold cartons and units for carrier's inspection.

RETURNS & RESTOCKING

Returns must have prior authorization and requests must be made within 60 days from the date of invoice. To request a return, contact RightAngle™ Products customer service via telephone, fax, or e-mail. Once approved, your return will be assigned an authorization number and you will receive further instructions. Return authorization number must be included with the return. All returns must be shipped freight prepaid. A restocking charge of 25% will be assessed on all returns. If any excessive damage is evident, credit will be determined by market value. All returns must be made in original cartons with proper inner packing (and must be in like-new condition) within 30-days from the date of return authorization.

MEASURES AND WEIGHTS

All weights and measurements are approximate.

COMPANY INFORMATION

RightAngle™ Products by:
K & A Manufacturing, Inc.
6703 Zinser Street
Schofield, WI 54476


Toll Free:
800.298.4351 Phone
866.882.9475 Fax

Local:
715.355.0222 Phone
715.355.0223 Fax

Website:
raproducts.com

E-mail:
info@raproducts.com
orders@raproducts.com

Quick-Ship Program

RightAngle™ Products offers  standard quick-ship lead-time of 1-3 days on orders of 50 items or less on products showing this symbol. Orders of 51 or more items, or products not showing this symbol require a 2-3 week lead-time. Custom products are not included in the quick-ship program.

GSA

GSA customers and dealers may contact  RightAngle™ Products for separate GSA pricing and terms and conditions. GSA on-line access to contract, ordering information, and terms and conditions are available through GSA Advantage at <http://www.GSAAvantage.gov>.

K & A Manufacturing, Inc. dba RightAngle™ Products
GSA Contract # G2-28F-0035M
FSC Group 71, Part 1
FSC Class 7110; Office Furniture
Small Business
DUNS # 621026699
FEDID # 39-1659382
Cage Code 1XL33

Terms and Conditions

ORDERING INFORMATION

FAX orders toll free to 866.882.9475 or e-mail orders to orders@raproducts.com. Contact customer service via e-mail at info@raproducts.com or call 800.298.4351 with any product or pricing questions. Changes to any purchase order must be submitted in writing and in a timely manner. You will be required to approve orders in writing for non-standard or custom products, and those orders may require a down payment.

FREIGHT

Products are shipped prepaid and add unless requested otherwise, and are shipped in the most direct and economical manner. Please see freight program map for information on how to calculate freight charges. Shipments are dock-to-dock, however, if additional services are required (i.e. lift gate, inside delivery, etc.), please indicate at the time freight quote is requested. Additional charges will apply.

CREDIT

On established credit, payment for the full invoice amount is due within established terms. Past due invoices may be subject to finance charges, collection expenses, and attorney/court fees. In case of a discrepancy, such as shortages, only that portion may be deducted and the balance paid. Merchandise is shipped on open account only after credit has been established. Customers who have not established credit should forward a payment of 50% of the net order value with their order. The balance is due prior to shipment. Visa and Mastercard payments are also accepted.

WARRANTY

NewHeights™ products are warranted to be free of defects due to manufacturing or materials as follows: 2 years – gears and/or motor, including control box and switch; 5 years – support brackets, aluminum columns and feet. We will replace any defective part after inspection by an authorized agent. Costs incurred due to product replacement such as installation, labor charges or transportation are not covered under this warranty. Modification of original product voids warranty and is non-refundable. Customer is responsible for shipping charges to and from RightAngle™ Products. Please refer to website for full warranty.

DAMAGE AND CLAIMS

All merchandise has been carefully inspected and packed prior to shipment. Under ICC regulations, claims reported after 15 days may be refused. Upon receipt of an order, the following procedures should be followed.

When a carrier arrives:

Inspect all cartons for damage and verify carton quantity. Refuse merchandise damaged in transit.

Record damages and/or shortages on the freight bill. Sign only for the number of items you receive. If you give the delivering carrier a signed receipt for a shipment without noting problems or discrepancies, the carrier and RightAngle™ are relieved of further responsibility.

If product is found damaged upon opening the cartons, notify RightAngle™ Products at once to request an inspection. Photos of damage required. Confirm the request in writing within 15 days of date of delivery. Hold cartons and units for carrier's inspection.

RETURNS & RESTOCKING

Returns must have prior authorization and requests must be made within 60 days from the date of invoice. To request a return, contact RightAngle™ Products customer service via telephone, fax, or e-mail. Once approved, your return will be assigned an authorization number and you will receive further instructions. Return authorization number must be included with the return. All returns must be shipped freight prepaid. A restocking charge of 25% will be assessed on all returns. If any excessive damage is evident, credit will be determined by market value. All returns must be made in original cartons with proper inner packing (and must be in like-new condition) within 30-days from the date of return authorization.

MEASURES AND WEIGHTS

All weights and measurements are approximate and subject to change.

COMPANY INFORMATION

RightAngle™ Products by:
K & A Manufacturing, Inc.
6703 Zinser Street
Schofield, WI 54476


Toll Free:
800.298.4351 Phone
866.882.9475 Fax

Local:
715.355.0222 Phone
715.355.0223 Fax


Website:
raproducts.com

E-mail:
info@raproducts.com
orders@raproducts.com

Quick-Ship Program

RightAngle™ Products offers  standard quick-ship lead-time of 1-3 days on orders of 10 items or less on products showing this symbol. Orders of 11-25 or products not showing this symbol require a 2-3 week lead-time. Call for lead-time on orders of over 25 items. Custom products are not included in the quick-ship program.

GSA

GSA customers and dealers may contact RightAngle™ Products for separate  GSA pricing and terms and conditions. GSA on-line access to contract, ordering information, and terms and conditions are available through GSA Advantage at www.GSAAdvantage.gov.

K & A Manufacturing Inc, dba RightAngle™ Products
GSA Contract # GS-28F-0035M
FSC Group 71, Part 1
FSC Class 7110; Office Furniture

Small Business
DUNS # 621026699
FEDID # 39-1659382
Cage Code 1XL33



Terms and Conditions

ORDERING INFORMATION

FAX orders toll free to 866.882.9475 or e-mail orders to orders@raproducts.com. Contact customer service via e-mail info@raproducts.com or call 800.298.4351 with any product or pricing questions. Changes to any purchase order must be submitted in writing and in a timely manner. You will be required to approve orders in writing for non-standard or custom products, and those orders may require a down payment.

FREIGHT

Products are shipped prepaid and add unless requested otherwise, and are shipped in the most direct and economical manner. Please see freight program map for information on how to calculate freight charges. Shipments are dock-to-dock, however, if additional services are required (i.e. lift gate, inside delivery, etc.), please indicate at the time freight quote is requested. Additional charges will apply.

CREDIT

On established credit, payment for the full invoice amount is due within established terms. Past due invoices may be subject to finance charges, collection expenses, and attorney/court fees. In case of a discrepancy, such as shortages, only that portion may be deducted and the balance paid. Merchandise is shipped on open account only after credit has been established. Customers who have not established credit should forward a payment of 50% of the net order value with their order. The balance is due prior to shipment. Visa and Mastercard payments are also accepted.

WARRANTY

R-Style™ products are warranted to be free of defects due to manufacturing or materials for a period of five years from shipment date. We will replace any defective part after inspection by an authorized agent. Costs incurred due to product replacement such as installation, labor charges or transportation are not covered under this warranty. Modification of original product voids warranty and is non-refundable. Customer is responsible for shipping charges to and from RightAngle™ Products. Please refer to website for full warranty.

DAMAGE AND CLAIMS

All merchandise has been carefully inspected and packed prior to shipment. Upon receipt of an order, the following procedures should be followed. Under ICC regulations, claims reported after 15 days may be refused, so please follow the guidelines below.

When a carrier arrives:

Inspect all cartons for damage and verify carton quantity. Refuse merchandise damaged in transit. **Record damages and/or shortages on the freight bill.** Sign only for the number of items you receive. If you give the delivering carrier a signed receipt for a shipment without noting problems or discrepancies, the carrier and RightAngle™ are relieved of further responsibility.

If product is found damaged upon opening the cartons, notify RightAngle™ Products at once to request an inspection. Photos of damage required.

Confirm the request in writing within 15 days of date of delivery. Hold cartons and units for carrier's inspection.

RETURNS & RESTOCKING

Returns must have prior authorization and requests must be made within 60 days from the date of invoice. To request a return, contact RightAngle™ Products customer service via telephone, fax, or e-mail. Once approved, your return will be assigned an authorization number and you will receive further instructions. Return authorization number must be included with the return. All returns must be shipped freight prepaid. A restocking charge of 25% will be assessed on all returns. If any excessive damage is evident, credit will be determined by market value. All returns must be made in original cartons with proper inner packing (and must be in like-new condition) within 30-days from the date of return authorization.

MEASURES AND WEIGHTS

All weights and measurements are approximate.

COMPANY INFORMATION

RightAngle™ Products by:
K & A Manufacturing, Inc.
6703 Zinser Street
Schofield, WI 54476


Toll Free:
800.298.4351 Phone
866.882.9475 Fax

Local:
715.355.0222 Phone
715.355.0223 Fax

Website:
raproducts.com

E-mail:
info@raproducts.com or orders@raproducts.com

Quick-Ship Program

RightAngle™ Products offers  standard quick-ship lead-time of 1-3 days on orders of 20 items or less on products showing this symbol. Orders of 21-50 or products not showing this symbol require a 2-4 week lead-time. Call for lead-time on orders of over 51 items. Custom or non-standard sizes/shapes are not included in the quick-ship program.

GSA

GSA customers and dealers may contact  RightAngle™ Products for separate GSA pricing and terms and conditions. GSA on-line access to contract, ordering information, and terms and conditions are available through GSA Advantage at www.GSAAdvantage.gov.

K & A Manufacturing Inc,
dba RightAngle™ Products
GSA Contract # GS-28F-0035M
FSC Group 71, Part 1
FSC Class 71/0; Office Furniture

Small Business
DUNS # 621026699
FEDID # 39-1659382
Case Code 1XL33



WARRANTY

Limited Lifetime Warranty:

Safco warranty obligation:

We pledge to repair or replace, at Safco's option, any Safco product or component that is defective in material or workmanship for as long as you, the original purchaser, own it. This warranty is subject to the provisions below.

Liability Limitations:

The following listed parts, components and supplies are covered under warranty in accordance with the below schedule following the product purchase date.

| | |
|--------------|---|
| Twelve Years | Wood seating |
| Ten Years | Seating controls and Rumba Series Laminates |
| Five Years | Glides, casters, and polymer-based components, stacking chairs, user-adjustable work surface mechanisms, seating upholstery fabrics, foam, laminates, veneer finishes and other covering materials, drawer glides and power strips. |

Warranty Subject to Exclusions:

Exclusions pertaining to this warranty are as follows but are not limited to:

- Product or product components utilized with the intent to rent or lease.
- Freight damages; Safco is not liable for any product damages sustained during shipping or handling operations. Safco provides specific policies and requirements regarding shipping and handling and reserves the right to review and address product distribution matters separately.
- Normal wear and tear.
- Product negligence; A product is not considered defective upon improper installation, or misuse of the product or its components.
- Alterations or attachments to the product that were not approved by Safco.
- All corrugated products or components.

Safco's warranty obligation is limited to normal use upon receipt of our products.

Normal commercial usage for seating is defined as the equivalent of a single shift, forty (40) hour workweek. To the extent that a seating product is used in a manner exceeding this, the applicable warranty period will be reduced in a pro-rata manner.

Models warranted for multiple shifts:

- Task master® industrial series
- Soft-tough® series
- Workfit® polyurethane series
- Uber™ series

Warranty Procedures:

Please follow the warranty procedures described below to ensure aptly responsive service.

1. Once a defect has been discovered, the original purchaser must contact Safco immediately (within 30 days of defect detection) with the serial number(s) from the product(s) in question.
2. Upon inspection of the product(s), Safco will collect all relevant information necessary for review of the request.
3. Product replacement, replacement parts, and repairs will be authorized by a customer service representative if acknowledged to be necessary under product warranty eligibility conditions.

Specific Limitations Regarding Color Variations, Fabrics and Finishes:

Natural products have varying grains and colors. Due to such natural variations occurring in materials such as wood and leather, these characteristics are not considered defects. Safco does not warrant the color-fastness or matching of colors, grains or textures of such materials. Materials supplied, selected or provided by the customer (COM) are not warranted.

THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED OTHER THAN THOSE CLEARLY STATED HEREIN. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. Buyer is responsible for freight to and from factory on all warranty claims. Any description of the goods sold here under, including any reference to Buyer's specifications and any description in catalogs, circulars and other written material published by Safco, is the sole purpose of identifying such goods and shall not create an express warranty that the goods shall conform to such description. SAFCO WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES NOR FOR ANY SUM IN EXCESS OF THE PURCHASE PRICE.

SANDUSKY LEE LIMITED WARRANTY

Sandusky Lee Corporation warrants the following are free of defects in materials and workmanship.

5 Years Limited from the Date of Purchase:

Elite Series, Transport, System Series, Stainless Steel, Modular Storage System, Pull Out Shelf Cabinet, Bookcases, Book Trucks, Cubby Organizers, Computer Cabinets, Tablet Security Cart, 600 & 800 Series Lateral Files, Vertical Files, Steel Desks, Wall Cabinets

1 Year Limited from the Date of Purchase:

Classic Series, Value Line, Lockers, Wall Mount Laptop Cabinet, Carts & Stands, 400 Series Lateral Files, Steel Shelving (Edsal)

1 Year Limited

ALL IMPORTED PRODUCTS

The SOLE AND EXCLUSIVE REMEDY for such defects is the repair or replacement of a defective cabinet or parts thereof by Sandusky Lee Corporation or, at Sandusky Lee Corporation option, refund of the purchase price upon return of the cabinet to Sandusky Cabinets, Inc.

This warranty shall not apply in the event the products are damaged as a result of misuse, neglect, accident, moisture, improper application, improper assembly, or assembly not in conformity with the instructions of Sandusky Lee Corporation failure to abide by safety precautions prescribed by Sandusky Lee Corporation or modification or repair by persons not authorized by Sandusky Lee Corporation.

Sandusky Lee Corporation makes no express or implied warranties of any kind or nature except as expressly provided herein. There are no oral agreements or oral warranties collateral to or affecting this written warranty. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS ARE EXPRESSLY DISCLAIMED.

SANDUSKY LEE CORPORATION LIABILITY FOR ANY CLAIM HEREUNDER SHALL IN ALL EVENTS BE LIMITED TO AND NOT EXCEED THE PURCHASE PRICE OF THE PARTICULAR PRODUCT IN WHICH THE ALLEGED DEFECT OCCURRED. LIABILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES IS EXPRESSLY DISCLAIMED.

Buyer assumes all risk and liability resulting from the use of the Cabinets whether used singly or in combination with other goods.

UNLESS ANY PORTION OF THE ABOVE IS CONSIDERED UNENFORCEABLE OR UNLAWFUL UNDER APPLICABLE LAW, THIS LIMITED WARRANTY SHALL APPLY TO ANY AND ALL PURCHASERS AND/OR USERS OF THE ELITE, SYSTEMS, TRANSPORT, CLASSIC, AUDIO VIDEO AND COMPUTER CABINETS.



P. O. Box 125
Millington, TN 38083
(901) 872-0188
Fax: (901) 873-1239

PRODUCT WARRANTY

Sedia Systems warrants products purchased hereunder to be substantially free from defects in materials and workmanship provided Sedia Systems receives written notice of an alleged defect within the time periods set forth below (“Warranty”). Sedia Systems will, at its sole option, repair or replace product that it determines to be defective as a result of faulty material or workmanship:

| | |
|---|----------|
| Structural Components | 10 Years |
| Operating Mechanisms, Plastic, Wood & Electrical Components | 5 Years |
| Upholstery Components, Non-Standard Product | 1 Year |

Repair or Replacement is Sole Remedy

Such repair or replacement shall be the sole and exclusive remedy for any breach of the Warranty. Purchaser agrees and acknowledges that such repair or replacement is an adequate remedy. In the event Sedia Systems fails to repair or replace a product it has determined is defective as provided herein, the Purchaser’s remedy shall be the return of the Purchase Price actually paid by Purchaser for the defective Product on a prorated basis based upon a useful life of ten (10) years.

Exceptions to Warranty coverage:

- Normal wear and tear of upholstery
- Evidential abuse or mishandling
- Inappropriate use of product
- Use of unsuitable cleaning products
- Installation on flooring that does not meet minimum structural requirements
- Material alteration of Product
- Natural variations occurring in wood and leather, and/or color fastness, and or/ variations in matching colors, grains or textures of materials shall not be considered defects.

Disclaimer of All Other Warranties

EXCEPT FOR THE WARRANTY SET FORTH ABOVE, SEDIA SYSTEMS HEREBY DISCLAIMS AND THE PARTIES EXCLUDE ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN CONNECTION WITH THE PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Liability

SEDIA SYSTEMS’ TOTAL LIABILITY HEREUNDER SHALL NOT EXCEED THE PURCHASE PRICE PAID FOR THE ALLEGEDLY DEFECTIVE PRODUCT. IN NO EVENT SHALL SEDIA SYSTEMS BE LIABLE TO THE PURCHASER FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES, WHETHER IN CONTRACT (INCLUDING BREACH OF WARRANTY) TORT (INCLUDING STRICT LIABILITY) AND INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF REPUTATION, LOSS OF GOODWILL, LOST SALES OR OTHER ECONOMIC OR NON-ECONOMIC LOSS.

Project Name: _____

Project Number: _____

Product Type: _____

Warranty Start Date: _____

Approved by/Date: _____

Signature: _____



An Affirmative Action, Equal Opportunity Employer

SICO AMERICA INCORPORATED

7525 Cahill Road, Minneapolis, Minnesota 55439 USA
Toll Free: 800-328-6138 Phone: 952-941-1700 Fax: 952-941-6688
e-mail: sales@sicoinc.com website: www.sicoinc.com

SICO WARRANTY

SICO North America, Inc., Minneapolis, Minnesota fully warrants all tables to be free from defect in materials and workmanship for a minimum period of fifteen years from the date of delivery. Product defects arising from faulty materials or unsatisfactory workmanship will be replaced or repaired to a serviceable condition free of charge to the original purchaser for said period of fifteen years, providing the products have been properly installed and maintained in accordance with the manufacturer's printed maintenance instructions attached to every SICO table. The foregoing is SICO's exclusive warranty with respect to the tables. SICO MAKES NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PURPOSE, and makes no other warranties except for the warranties expressly set forth above.

All repairs and returns must be approved, in writing, by the factory before action is taken. All claims are to be reported to:

SICO America, Inc.
Attn: Customer Service Department
7525 Cahill Road
Minneapolis, MN 55439

The product serial number will be required to process and authorize any warranty claim.

Repair or replacement in accordance with the foregoing procedure is the buyer's sole and exclusive remedy for any defective products, whether buyer's claim arises under contract, tort or otherwise. SICO shall not be liable for any consequential damages, and in any event, SICO'S liability is limited to the purchase price paid for the products purchased.

Products & Affiliates:

Contact SICO AMERICA or visit our website for information regarding SICO products and SICO affiliates in Japan, England, Singapore, Australia and Spain.

Manufacturing:

- 7525 Cahill Rd., Minneapolis, MN 55439 (952) 941-1700
- 100 Exchange Ave., Conway, AR 72032 (501) 327-6728
- Decar Division, 555 Enterprise Ave., Belleville, WI 53508 (608) 424-1817

NORTH AMERICA LIMITED PRODUCT WARRANTY



Many of the products in the SIXINCH Collection are created via a unique foam coating process which is incredibly durable, yet subject to many of the same criteria and constraints as other products coated or covered with vinyl, leather, fabric and like wearable finishes. The SIXINCH warranty applies to the original purchaser within North America from the date of purchase. SIXINCH will repair, replace, or prorate, at our sole discretion, any product deemed defective by SIXINCH within the warranty timelines listed and when used in the conditions for which they were designed. SIXINCH products are designed for use as seating and/or table purposes only.

SIXINCH FOAM COATED PRODUCTS

Foam structures and shapes shall be free of defects in materials and workmanship for a period of ten (10) years.

FlexPlus coated surfaces shall be free of defects in materials and workmanship for a period of six (6) years. SoftFlex coated surfaces shall be free of defects in materials and workmanship for a period of one (1) year. SoftFlex coated products are not warranted for outdoor use.

Softening and creasing will occur through normal use and is not a manufacturing defect. SIXINCH foam coated products will naturally have minor variations in the top coated finish, as it is a handcrafted material. These variations do not detract from the overall appearance, and are to be expected. Please refer to finish samples to better understand the "hand" this process creates. Coated surfaces can exhibit small aberrations in the paint surface over time including spot staining and/or slight cracking depending on depth and frequency of compression. FlexPlus coated products are subject to changes in surface sheen and may also be stainable under certain conditions such as outdoor applications where no regular cleaning is performed.

SIXINCH UPHOLSTERY

SIXINCH warrants that upholstery applications shall be free from defects in materials and workmanship for a period of one (1) year from the date of purchase. Softening of foam will occur through normal use and is not a manufacturing defect.

SIXINCH warrants upholstery fabric from the SIXINCH standard offering for a period of one (1) year against wear, under conditions of normal care and use. COM (Customer Supplied Material) shall carry no warranty by SIXINCH, beyond freedom from defects in application.

SIXINCH WOOD, STEEL, ALUMINUM AND PLASTIC COMPONENTS (STRUCTURAL AND EXPOSED)

SIXINCH warrants all wood, steel, aluminum and plastic elements, including structural frames, tables, storage units and decorative accents to be free of defects in material and workmanship for a period of three (3) years from date of purchase.

SIXINCH ELECTRIC / ELECTRONIC COMPONENTS

SIXINCH warrants all electric and/or electronic components to be free of defects in material and workmanship for a period of one hundred eighty (180) days from date of purchase.

LIMITATIONS AND EXCLUSIONS

This warranty excludes characteristics of normal wear, including the normal wear or aging of fabrics, finishes, paint, powder coating, spray coatings, foam and filler materials, issues of cleanliness, and the natural variations in grain, color,

or texture of wood components. Normal wear in an outdoor setting will also be subject to temperature fluctuations outside of "livable norms", and fading of applied materials due to exposure to daylight is to be expected.

Whenever a special material finish is requested, SIXINCH will attempt to match buyer's special finish requests (via signed sample method) but assumes no responsibility if the approved sample does not meet the end user requirement.

Custom products (also known as Specials) convey the same warranties to craftsmanship and materials as standard products. Custom products require signed customer approval of relevant design drawings / documentation. SIXINCH does not warrant any customer approved custom product's fit or usability or if the approved product (via signed drawings / documentation) does not meet the end user requirement.

SIXINCH conveys no warranty for any customer specified material component such as fabrics, customer directed wood components, special upholstery materials or treatments, or any other customer-specified component. SIXINCH will simply apply the special component elements as directed. They shall be free from defects in workmanship per the original warranty statement.

This warranty excludes damage or defects to any product caused by abuse, negligence, abnormal usage, freight, storage / warehousing, accidents, improper maintenance, lack of routine maintenance, alterations, tampering, and/or improper installation. Like leather, vinyl and textiles, SIXINCH foam coated products are subject to staining from materials such as wine, coffee, etc. SIXINCH Care and Maintenance guidelines should be followed. Any product that arrives in a damaged carton must be photographed prior to unpacking and noted on the freight bill as part of the claims process. Note that certain foam coated products purposely designed without air release valves may not be transported via air or other manner where severe changes in air pressure occur. These products will be identified accordingly on product packaging.

SIXINCH products are used at the sole risk of the purchaser and any individuals using purchaser's services or products. SIXINCH assumes no liability for injury or damages resulting from normal use or abuse of SIXINCH products.

SIXINCH assumes no liability for labor, freight, injury, consequential or incidental damages, including any lost direct or indirect income or profits incurred by the original purchaser that may result from a defective SIXINCH product.

Warranties not expressly stated herein, including without limitations any implied warranties of merchantability and fitness for purposes are excluded and disclaimed by SIXINCH.

No employee or independent sales representative of SIXINCH is authorized to change these warranties in any way or grant any other warranty unless in writing and signed by a SIXINCH officer.

CLAIM PROCEDURE

To submit a product warranty claim for evaluation contact SIXINCH at 574.538.2417, via fax at 574.534.1089, or by email at info@sixinch.us. You will be required to provide the date of purchase and photographs of the product failure in question. In certain circumstances, a representative acting on behalf of SIXINCH (e.g., an Independent Sales Representative, Furniture Dealer or SIXINCH associate) may make a site visit to review, document and assist in claim validation and resolution.

TECHINICAL DATA SHEET



FLEX PLUS STAIN REMOVER

Formulated specifically for flex plus coating. Aids the reduction or removal of stains caused by common stain agents like coffee, wine, champagne.

2 oz. Bottle.....\$10.00 net

16 oz. Bottle.....\$48.00 net



FOAM

SIXINCH uses only the highest quality of polyurethane foam from the best suppliers in this field.

All foams are produced in the United States.

Density rating: 2.70 lb/ft

ILD rating: 65

FLEXPLUS COATING



UV Color Stability*

- SIXINCH UV pigments are color stable. Passing the 4 year climate test with the color red. Results: less glossy, no visible change in color.
- Atlas SUNTEST CPS+: Wavelength range 55
- 765 W/m, 10 cycles, 20 hour radiation test. Results: no change
- QUV Accelerated Weathering Tester: 4 days, UV radiation, humidity classification 0. Results: no change

Following products have been tested on Flex Plus™

Hand cream, Sunscreen Lotion – SPF 20, Lipstick – red 461,

Foundation Creme – 108 honey beige, Olive oil. These products left no visible stains nor change in appearance.



Weather & Water Resistance*

- Flex Plus™ coating is weather and water resistant
- Cold test: Thermotron SE-300-2-2, temperature at -40° C, for a duration of 24 hours. Results: no change in flexibility or description.
- Damp Heat cycle test: 80hr. 10 cycles, -40 °C to +85°C \with humidity 50% RH
- Dry Heat Test: BINDER incubator world test: +80°C, for a duration of 24 hours. Results: no change.



Ecology

- In some cases, SIXINCH products can be repaired and re-coated, which can extend the length of usage.
- The foam itself is 100% recyclable.
- SIXINCH is committed to recycling waste and uses the latest manufacturing technologies.
- Packaging is done to the highest standards using recycled and recyclable materials.



Maintenance & Cleaning

- Storage advice: In order to keep your SIXINCH furniture in peak condition, keep furniture inside and dry during extreme weather conditions.
- Normal cleaning: use warm water with a mild detergent and a cotton cloth.
- Stains: use Flex Plus™ Stain Remover to remove or reduce staining.
- Remark: to avoid staining, immediately remove coffee, champagne, mayonnaise, red wine and other common stain agents.



Safety*

Flex Plus™ coating complies to the DIN EN71-3 standards for children's toys



Durability*

- Aging: BINDER incubator world test – coating description & flexibility
- Adhesion: Cross-cut tester ZCC 2080 – DIN / ISO 2409 n° T1079358
- Film Hardness Test: ISO 15184 Pencil Test – pass from 6B until 3B.
- Scratch Test: hardness tester N° 5810 – pass from 1.00 N to 4.00 N (100 to 400 g).

* Based on European test results

SOFTFLEX COATING



Maintenance & Cleaning

- SoftFlex was designed for indoor use only.
- Normal cleaning: use warm water with a mild detergent and a cotton cloth.
- Stains: use Flex Plus™ Stain Remover to remove or reduce staining.
- Remark: to avoid staining, immediately remove coffee, champagne, mayonnaise, red wine and other common stain agents.



Ecology

- In some cases, SIXINCH products can be repaired and re-coated, which can extend the length of usage.
- The foam itself is 100% recyclable.
- SIXINCH is committed to recycling waste and uses the latest manufacturing technologies.
- Packaging is done to the highest standards using recycled and recyclable materials.



Smith System Limited 12 Year Warranty with Lifetime Frame Warranty

The following Smith System warranty applies to products shipped after February 28, 2013

Smith System Manufacturing Company promises to repair or replace any Smith System brand product or component that is substantially defective in material or workmanship for twelve years and lifetime for metal frames on chairs and tables for the original purchaser, or at our election give a credit up to the invoice price of the product only. This is your sole and exclusive remedy for products found by Smith System to be defective. This warranty, which runs from the date of shipment, is subject to the limitations, exclusions and other provisions below.

Smith System may repair or replace, at its sole discretion, any portion of the subject product, which proves to be defective under the terms of this limited warranty at no further cost to the buyer. Smith System shall be liable under this limited warranty only for the cost or, at its option, the repair or replacement of defective products. Smith System will not pay labor costs associated with repairs or replacements. All incidental or consequential damages which may arise, including, but not limited to, lost profits, personal property damage, and third party liabilities are hereby expressly excluded. Likewise, Smith System will not be responsible for any damage to customer's property caused by incompatibility of the product with customer's flooring and other customer property.

Exclusions:

This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership.
- Defects caused by abusive or abnormal use of the product.
- Damage caused by the carrier in transit, which will be handled under separate terms.
- Modifications or attachments to the product that are not approved by Smith System.
- Products that were not installed, used or maintained in accordance with product instructions and warnings.
- One year on all moveable/high wear parts (pneumatic lifts, casters, glides, bushings, etc).
- One year on whiteboard surfaces.

Smith System products are not intended or warranted for outdoor use. In addition, some natural color variations occurring in plastics, laminates, paints, or other natural materials are inherent to their character, and cannot be avoided. Therefore, they are not considered defects. Smith System does not warrant the color-fastness or matching of colors, grains or textures of such materials. Customer's own materials selected by and used at the request of a user are not warranted.

Please contact Smith System at 1-800-328-1061 if you have further questions.

Sparkeology is dedicated to producing uncomplicated, long-lasting, and sometimes playful furniture solutions, we take a thoughtful approach to furnishing any kind of public space. Wherever people gather to meet, study, work, research or surf, conditions are prime for Sparkeology. And we proudly warrant all of our products and components.

Furniture Warranty

Cal: (5) years free from defects and workmanship, (10) years structural integrity.

Carla: (5) years free from defects and workmanship, (10) years structural integrity.

Cubby: (5) years free from defects and workmanship, (10) years structural integrity.

Duane: (5) years free from defects and workmanship, (10) years structural integrity.

Eddie: (5) years free from defects and workmanship, (10) years structural integrity.

Oscar: (5) years free from defects and workmanship, (10) years structural integrity.

Pete: (5) years free from defects and workmanship, (10) years structural integrity.

Phil: (5) years free from defects and workmanship, (10) years structural integrity.

Stu: (5) years free from defects and workmanship, (10) years structural integrity.

Ty, Ty Joiner, Ty Pier: (5) years free from defects and workmanship, (10) years structural integrity.

TyPad (Casework portion of unit): (5) years free from defects and workmanship, (10) years structural integrity.

Electrical Components: (1) year free from defects and workmanship.

Seating Warranty

Ben: (2) years free from defects and workmanship (except upholstery materials), (2) years structural integrity.

Cupcake: (2) years free from defects and workmanship (except upholstery materials), (2) years structural integrity.

Manny: (2) years free from defects and workmanship (except upholstery materials), (2) years structural integrity.

Sly: (2) years free from defects and workmanship (except upholstery materials), (2) years structural integrity.

Sofia: (2) years free from defects and workmanship (except upholstery materials), (2) years structural integrity.

Sylvie: (2) years free from defects and workmanship (except upholstery materials), (2) years structural integrity.

TyPad (upholstered back rest): (2) years free from defects and workmanship (except upholstery materials), (2) years structural integrity.

Accessory Warranty

Flip: (1) year free from defects and workmanship, (5) years structural integrity.

Lily: (1) year free from defects and workmanship, (5) years structural integrity.

Wally: (1) year free from defects and workmanship, (5) years structural integrity.

This warranty covers products sold and delivered for use within the United States, Canada, and Mexico.

The warranty is given to the initial Customer and is valid for as long as the initial Customer owns the product. The warranty, which begins from date of product delivery, covers defects in material & craftsmanship found during normal use of the product during the warranty period.

In the event of a defect in any product to which this warranty applies, Sparkeology shall, at its sole option, repair the affected product or replace with a comparable model of equal or higher value.

This warranty becomes null and void if determined the product has been abused, misused, neglected, modified without authorization, or if the Customer fails to perform the proper care and maintenance.

Sparkeology does not warrant failure in product due to normal wear and tear, colorfastness or matching of the colors, natural variations in wood grain, changes in surface finishes due to aging or exposure to light, damage resulting from sharp objects or imprinting of writing utensils, damage to the veneer resulting from excess sunlight exposure, direct contact with rubbing or similar compounds, and items that have been exposed to extreme environmental conditions and improperly stored.

Unless noted, products are not currently approved for outdoor use. Damage to products used outdoors is not covered under warranty.

There are no other warranties, except as expressly set forth above, whether expressed or implied, including any warranty of merchantability or fitness for any particular purpose. Sparkeology's liability with respect to its products shall not exceed that expressly set forth above, irrespective of the theory upon which any claim might be based, including breach of warranty, breach of contract, negligence or strict liability.

Sparkeology shall not be liable for loss of time, inconvenience, commercial loss, or incidental or consequential damages.



Warranty Statement (Updated January 2012)

Table Bases:

Table bases are warranted to the original purchaser for a period of 10 years from the date of delivery, under normal use, against manufacturing defects. We will repair or replace, at our option, any product that we determine to be defective as a result of faulty workmanship. In no event shall our liability under this warranty exceed the original purchase price of the product determined to be defective. This warranty does not apply where product has been abused, mishandled or subjected to use other than that for which it was designed. For purposes of this warranty, normal wear to the product finish shall not be considered a defect. There are no other warranties expressed or implied.

Table Tops:

Tabletops are warranted for a period of 10 years from date of original invoice against poor workmanship and manufacturing defects. We retain the right to replace or repair at our option any products or parts thereof which are found defective in materials or workmanship. Warranty becomes invalid for products engineered by client whereas construction method, material specifications of final product assembly adversely affects materials and or workmanship. In no event shall liability under this warranty exceed the original purchase price. Warranty becomes invalid if the product or part exhibits abuse, improper or unusual use. This warranty is invalid if product is subject to caustic or abrasive cleaning agents or sharp objects that cause damage. This Warranty is invalid if the product is altered from its original condition or client performs additional processing on the product that results in any alteration from its original condition. This warranty does not cover self edge tops and/or tables where table legs/bases are more than 60" apart and do not include steel top support. This Warranty is expressly made in lieu of any and all other warranties expressed or implied.



SPORTSGRAPHICS

YOUR SAFETY & IMAGE SPECIALISTS

1791 Page Ave • Clarion, IA 50525
(800) 257-6405 FAX: (515) 532-2858
www.SportsGraphicsINC.com

SPORTSGRAPHICS, INC. PRODUCT WARRANTY

1. SportsGraphics, Inc. guarantees its products to be free from defects in its materials, workmanship, or construction under NORMAL use, maintenance and service.
2. SportsGraphics, Inc. liability shall be limited to repair or replacement of any portion thereof which SportsGraphics, Inc. examination discloses to its satisfaction to be defective in materials or workmanship under NORMAL use, maintenance and service for period of two years from the date of delivery. This warranty does not cover normal depreciation or damage caused by accident, abuse or excessive wear.
3. Except for the above warranties, SportsGraphics, Inc. makes no warranties, express, implied or statutory as to the merchantability or fitness for a specific purpose or other warranties and the same are hereby specifically excluded.
4. SportsGraphics, Inc. liability in contract, equity or tort shall be limited to the replacement or repair of any defective portions thereof, as above described, and shall not include personal injury, property damage, or incidental or consequential damages of any kind.
5. The purchaser understands and agrees that the use of padding in any form cannot guarantee protection from injury and that SportsGraphics, Inc. cannot and does not make such a guarantee.
6. This written contract represents the entire agreement between the parties and no oral agreements or warranties are a part thereof or enforceable unless reduced to a writing signed by both parties.

Warning: This product has been designed for a specific purpose and must be properly installed/applied. It should only be installed and used by, or under the supervision of, qualified personnel. Use of this product for any other purpose, misuse of this product, or improper installation/application of this product may result in serious injury or death. Consult manufacturer for intended use and purpose of this product and proper installation. Manufacturer and suppliers of this product, and their agents, disclaim all implied warranties of fitness for a particular purpose and disclaim implied warranties of merchantability.

The remedies provided in connection with this limited warranty are expressly in lieu of any other remedies provided under any other express or implied warranty including any warranty by model or sample and any implied warranty of merchantability or fitness and of any other obligations of SportsGraphics. The purchaser hereby agrees to indemnify and hold harmless from any claims or damages arising out of the use of the products by third parties. This provision includes, but not limited to, purchaser's agreement that it will, in the event a claim is made, stand in the place of SportsGraphics in investigating, responding to and defending against the claim and will pay all damages, costs and attorney fees associated with defending against the claim. No modification of this warranty shall be effective, unless set forth in writing and signed by an authorized representative of SportsGraphics, Inc. This warranty supersedes all warranties. Effective January 1, 2014.



TENJAM LIMITED WARRANTY

Published April 2014

3 Year Limited Commercial & Consumer Warranty

Tenjam stands behind our materials and workmanship and hereby guarantees that all products will be free of defective materials and defective workmanship for a period of 3 years from the original manufacturing date. In the event of a warranty claim, Tenjam will determine acceptance, approval, and the appropriate remedy for repair or replacement. Such repair or replacement is the exclusive remedy available from Tenjam, and Tenjam is not responsible for damages of any kind in contract or in tort, including incidental and consequential damages resulting from any breach of warranty. In no event shall Tenjam be liable for damages, including injury, or damages resulting from improper use or maintenance of the product. Except for the express warranties described herein, Tenjam specifically disclaims and excludes any and all express and implied warranties with regard to its goods and services, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Proof of purchase by the Original Purchaser is necessary for all warranty claims. This Tenjam warranty shall not be enlarged in scope or extended in duration and no obligation or liability shall arise by Tenjam's repair or replacement. Repairs and replacements will not extend the original product warranty term. Tenjam will pay freight costs for any approved warranty only within the first year and only within the Continental U.S.A. and Canada.

Our ColorShield coating material is spray applied by our experienced spray technicians. This is not a robotic process, instead our spray technicians balance the science of the material with the art of the application. It's expected to have variations and slight imperfections in the texture of the finished surface. Each piece is unique and hand crafted.

Actions that void this warranty and conditions not covered by this warranty include, but are not limited to, the following: Variations in the spray applied texture and finish due to the hand made nature of our products; Wrinkling of permanent deformation of the ColorShield coating material due to seating compressions and normal use; Color change including fading; New product scent; Damage including, but not limited to, punctures, cuts, markings, stains, scratches, nicks, and damaged caused by sharp and foreign objects; Standing or jumping on the product; Exposing "indoor" Tenjam products to outdoor conditions; Exposing products to standing water; Using products in swimming pools or bodies of water and/or using products as a floatation device; Abnormal use, neglect, abuse, accident, vandalism, use of the products other than for the intended purpose of casual furniture, and acts of nature and God; Exposing the foam core to liquids and/or foreign materials; Alterations to the products original shape, size, or color; Wear or dulling of the glossy finish due to use; Cleaning with non-approved cleaners or disinfectants; Exposure to temperatures greater than 140 degrees Fahrenheit or less than 0 degrees Fahrenheit; Exposure to any load exceeding 250 lbs per 18" x 18" x 16.5" cube or greater size. Slight variations in finish textures or slight visible lines under the coating material that were created by the CNC machining of the foam core are not considered a warranty defect.

To the extent permitted by Law, the parties hereby agree to waive any provision of Law that conflicts with any provision hereof or renders any provision hereof ineffective or unenforceable in any respect.

If you have any questions or needs pertaining to our warranty, please call us at: 1-855-4-TENJAM or email us at CustomerCare@tenjam

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POLICY AND SERVICES

PRICING: All prices are F.O.B. Tennsco Corp's Facility in Dickson, Tennessee. All orders are subject to final acceptance at the Home Office, Dickson, Tennessee. Prices subject to change without notice. Tennsco has the right to make product design changes at any time. Tennsco's prices do not include sales, use, excise or similar taxes. Consequently, in addition to the prices specified herein, the amount of any present or future sales, use, excise or similar tax applicable to the manufacture, sale, purchase or use of the goods sold hereunder shall be paid by Buyer. In lieu thereof, Buyer shall provide Seller with a tax exemption certificate acceptable to the applicable taxing authorities.

TERMS OF PAYMENT: Terms are Net 30 Days from date of shipment. A service charge of 1 1/2% per month will be charged for overdue invoices.

MINIMUM ORDERS: Minimum order is \$15.00.

SPECIFICATIONS: Tennsco reserves the right to change any product specifications contained in this price list.

FREIGHT CHARGES: All shipments will be made freight collect unless otherwise specified. If freight is prepared, it will be added to the invoice or billed separately, depending on arrangements. On shipments by parcel post, the postage will be added to the invoice. All routing will be done solely by the Home Office. If purchaser does not accept delivery of merchandise when ready for shipment, storage fees will be charged to the purchaser.

WEIGHT: Shipping weights shown are approximate.

FREIGHT CLAIMS: Claims for shortages must be made in writing to the Home Office within 15 days from receipt of shipment. Claims for damaged or lost material must be filed with the carrier.

CAUTION: When you give delivering carrier a clear receipt for a shipment in which there is damaged merchandise or a shortage, the carrier is relieved of further responsibility. Claims for damage or shortage must be filed by you with the delivering carrier. Tennsco will not accept return of merchandise damaged in transit. Your claim is with the delivering carrier.

CANCELLATIONS & RETURNS: Orders for "Special" items are not subject to change or cancellation. No return merchandise will be accepted without written consent of the General Office, Dickson, Tennessee. All returned shipments are subject to a handling charge of 25% plus all transportation charges incurred by Tennsco unless Tennsco is at fault. Once production of "Special" items has begun, cancellation of order is subject to Tennsco approval. A 15% surcharge will be assessed to approved cancelled items.

LIMITED WARRANTY

Tennsco warrants goods purchased hereunder to be free of defects in materials and workmanship for a period of one (1) year from the date of shipment, hereunder. Tennsco's warranty shall not apply in the event goods are damaged as a result of misuse, abuse, neglect, accident, improper application, modification or repair by persons not authorized by Seller, where goods are damaged during shipment. UNLESS CONSIDERED UNENFORCEABLE OR UNLAWFUL UNDER APPLICABLE LAW:

- a. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY EXCLUDED.
- b. BUYERS REMEDY, IF ANY, FOR ANY DEFECTIVE GOODS SHALL BE LIMITED TO A REFUND BY SELLER OR REPLACEMENT OF THE GOODS AT SELLER'S OPTION AND SHALL IN NO EVENT INCLUDE DAMAGES OF ANY KIND, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.

NO GOODS ACCEPTED FOR RETURN WITHOUT PRIOR APPROVAL. Seller shall have the right to inspect any goods claimed to be defective at Buyer's place of business or require Buyer to return the goods to Seller for inspection on Seller's premises. Transportation charges covering returned goods will be borne by Seller only if such goods are proven to be defective, are covered by this warranty and are returned within the warranty period stated above.



Trendway Corporation warrants to the original purchaser that the products described in its price lists, sold after August 1, 2004 will be free from defects in materials and workmanship commencing with the date of initial purchase and continuing for as long as the original owner uses these products. This warranty provides limits on the following products:

| | Systems | Architectural Products | Seating |
|--------------------|--|---|--|
| 10 Year | <ul style="list-style-type: none"> •Height-Adjustable Table Frame •Electrical Components | | <ul style="list-style-type: none"> •Pneumatic Cylinders •Mechanisms |
| 5 Year | <ul style="list-style-type: none"> •Drawer Slides •Systems Textiles •Finishes •Electronic Ballasts •Height-Adjustable Table Mechanical Components | <ul style="list-style-type: none"> •System Textiles •Finishes | |
| 3 Year | <ul style="list-style-type: none"> •Veneer •Magnetic Ballasts | | <ul style="list-style-type: none"> •Trim •Foam •Upholstery •Arm Pads |
| 2 Year | <ul style="list-style-type: none"> •Surface Trend Fabrics •Height-Adjustable Table Electrical Components | <ul style="list-style-type: none"> •Surface Trend Fabrics | |
| 1 Year | <ul style="list-style-type: none"> •Non-Standard Product •Personal Task Lighting | <ul style="list-style-type: none"> •Non-Standard Product •TrendWall® Flooring Solutions | <ul style="list-style-type: none"> •Non-Standard Product •Rexxi™ Chair |
| Not Covered | <ul style="list-style-type: none"> •Light Bulbs •Customer's Own Material | <ul style="list-style-type: none"> •Customer's Own Material | <ul style="list-style-type: none"> •Customer's Own Material |

The following exceptions apply to all product lines:

- The Trendway warranty applies to normal three shift office use, with the exception of seating. Seating is warranted for single-shift usage.
- Damage caused by improper treatment of the product including exposure to unusual environmental conditions (extreme climates, acids, and moisture)

This comprehensive warranty applies to all products installed or reconfigured by a Trendway authorized installer. Trendway will repair, or at its option, replace defective merchandise, free of charge, which, when used normally and pursuant to Trendway's published instructions, and applicable planning guide information, prove to be defective within the period stated. This remedy is expressly agreed to be exclusive as a condition of sale. No person is authorized to assume for Trendway any warranty liability, except as expressly set forth in this paragraph, or set forth in writing by an authorized officer of the company at its headquarters in Holland, Michigan.

Any and all labor charge backs must be pre-approved by Trendway's Customer Care Manager in writing. Trendway will reimburse authorized Trendway dealers and service centers for approved warranty labor during the first year of use.

This warranty does not apply to damage resulting from accident, alteration, transport, or misuse, as well as damage from normal wear and tear such as dents, nicks, scratches, fading and improper maintenance. Trendway employs quality measures to ensure color consistency in our products. However, due to the effects of light and other environmental factors, no guarantee can be made for an exact match to product in an existing installation.

Natural variations occurring in materials such as wood and leather are not considered defects, and Trendway does not warrant the matching of colors, grains, textures or colorfastness of these materials.

Trendway provides a three-year warranty on veneer products for quality and craftsmanship. Due to the natural properties of wood, the following are not covered under this warranty:

- Changes in wood color resulting from exposure to light or aging
- Natural color variation between wood veneer and solid wood pieces, or resulting from veneer lay-up
- Natural variation in wood grain or the presence of character marks
- Normal wear and tear
- Exact match to swatch materials

Trendway makes no warranty to purchasers who acquire products for personal, family, or household purposes, or to purchasers acquiring the product other than directly from Trendway Corporation, its authorized dealers, or others who are specifically authorized by Trendway to sell such products. Trendway's liability with respect to its products shall not exceed that expressly set forth above irrespective of the theory upon which a claim might be based, including negligence. Under no circumstances shall Trendway be liable for incidental or consequential damages. Original product label must be attached to the product in question.

The warranty period is not interrupted or prolonged by the performance of a service under the terms of the warranty. There are no other warranties except as expressly set forth above, either express or implied, including any warranty of design, merchantability or fitness for any purpose.

This warranty supersedes all previously printed Trendway warranties.



Product information and warranties are
available online at www.biggestbook.com



Warranty:

United Visual Products warrants to the purchaser for the period of 1 year after purchase that our product will be free from defects in workmanship and material under normal use and service. United Visuals obligation under this warranty is limited to the repair or replacement of the purchased product at the sole discretion of United Visual Products.

This warranty is in lieu of all other warranties, either implied or stated. Representations or promises inconsistent with or in addition to this warranty are unauthorized and are unbinding with United Visual Products. Changes or additions to this warranty must be in writing and signed by an officer of United Visual Products. In no event shall United Visual Products be liable for any special, incidental or CONSEQUENTIAL damages or expenses where foreseeable or unforeseeable.

Warranty shall be void if the product has been misused, improperly installed, damaged by negligence or accident or altered from original design. Warranty does not cover damage due to shipment, whether damage is obvious or concealed. It is the responsibility of the customer to negotiate with the shipping firm to recoup value of the damaged product.

WARRANTY

usacapitol

PREMIUM QUALITY CLASSROOM FURNITURE



USACAPITOL WARRANTS THAT ITS PRODUCTS SHALL BE FREE OF ALL SUBSTANTIAL DEFECTS IN ORIGINAL MATERIAL AND WORKMANSHIP THAT MAY BECOME EVIDENT WITHIN TEN (10) YEARS FROM THE DATE OF PURCHASE. USACAPITOL WARRANTS THE STRUCTURAL INTEGRITY OF OUR METAL FRAMES FOR ITS **LIFETIME**.

10 YEAR WARRANTY WITH LIFETIME FRAME STRUCTURE WARRANTY

USACAPITOL GUARANTEES FOR THE WARRANTY PERIOD FROM THE DATE OF SHIPMENT AGAINST PRODUCT DEFECTS IN CONSTRUCTION, MATERIALS, OR WORKMANSHIP. USACAPITOL RESERVES THE RIGHT TO REPAIR OR REPLACE SUCH PARTS. THIS LIMITED WARRANTY DOES NOT COVER APPARENT DEFECTS CAUSED BY ABUSIVE OR ABNORMAL USE OF THE PRODUCT, IMPROPER ASSEMBLY, OR FAILURES RESULTING FROM INADEQUATE INSPECTION AND MAINTENANCE. ALL INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY ARISE, INCLUDING BUT NOT LIMITED TO BUSINESS LOSSES, PERSONAL PROPERTY DAMAGE, AND THIRD PARTY LIABILITIES ARE HEREBY EXPRESSLY EXCLUDED. ALSO EXPRESSLY EXCLUDED UNDER THIS WARRANTY IS VINYL AND FABRIC UPHOLSTERY MATERIAL AND NORMAL WEARING PARTS.

NORMAL USE IS DEFINED AS USE THAT OCCURS DURING A NORMAL 40-HOUR WORKWEEK BY PERSONS WEIGHING 250 POUNDS OR LESS.

THIS WARRANTY IS NONTRANSFERABLE AND IS INTENDED FOR THE ORIGINAL PURCHASER ONLY.

USACAPITOL RESERVES THE RIGHT TO MAKE CHANGES IN PRODUCT DESIGN, CONSTRUCTION METHODS, MATERIALS, AND COLORS.

WE RESERVE THE RIGHT TO DISCONTINUE ANY PRODUCT WITHOUT NOTICE.

NO OTHER WARRANTIES EXPRESSED OR IMPLIED ARE GIVEN ON PRODUCTS MANUFACTURED BY USACAPITOL.



COLOR VARIATIONS / FINISHES:

SOME NATURAL COLOR VARIATION OCCURS IN THERMOSET HARD PLASTIC AND IS INHERENT TO ITS CHARACTER. SOME COLOR VARIATION OCCURS IN POLYPROPYLENE INJECTED MOLDED COMPONENTS. THESE VARIATIONS CANNOT BE AVOIDED AND ARE THEREFORE NOT CONSIDERED DEFECTS. CHROME PLATING IS A CHEMICAL PROCESS BY WHICH NICKEL PHYSICALLY BONDS TO A METAL SURFACE, THEN CHROME BONDS TO THE NICKEL. DUE TO THE LENGTH OF OUR WELDS, SOME MAY APPEAR BLACKISH GREY IN AREAS UNDER THE SEAT OR DESKTOPS. SOME SURFACE RUST MAY OCCUR ON NICKEL/CHROME IN INDOOR AREAS WITH POOR ENVIRONMENTAL CONTROLS. THESE CANNOT BE AVOIDED AND THEREFORE ARE NOT CONSIDERED DEFECTS. POWDER COATING IS APPLIED ELECTROSTATICALLY AND IS THEN CURED UNDER HEAT TO ALLOW IT TO FLOW AND FORM A "SKIN." THIS SURFACE WILL WEAR OVER TIME.

OBTAINING WARRANTY SERVICE:

YOUR USACAPITOL DEALER IS OUR MUTUAL PARTNER IN SUPPORTING YOUR WARRANTY REQUESTS.

BY FOLLOWING THE PROCEDURES OUTLINED BELOW, YOU CAN BE ASSURED OF THE BEST LEVEL OF SERVICE.

CONTACT THE DEALER FROM WHOM THE PRODUCT WAS PURCHASED WITHIN 30 DAYS OF DISCOVERY OF THE DEFECT. YOUR DEALER WILL GATHER ALL PERTINENT INFORMATION REGARDING THE CLAIM, INSPECT THE PRODUCT AND CONTACT A USACAPITOL CUSTOMER SERVICE REPRESENTATIVE.

(PLEASE ALLOW A REASONABLE AMOUNT OF TIME FOR INSPECTION AND REVIEW.) UPON EVALUATION OF CLAIM REQUEST, THE CUSTOMER SERVICE REPRESENTATIVE OR ANOTHER REPRESENTATIVE OF THE COMPANY WILL DETERMINE WHETHER TO PROVIDE REPLACEMENT PARTS, AUTHORIZE REPAIRS OR REPLACE THE PRODUCT.



usacapitol





Warranty

Versare Portable Products of Minneapolis, Minnesota fully warrants its products to be free from defect in materials and workmanship for one year from the date of delivery. (THREE YEARS on the ROOM DIVIDER and STRAIGHTWALL), Product defects arising from faulty materials or unsatisfactory workmanship will be replaced or repaired to a serviceable condition free of charge to the original purchaser for said one year, providing the products have been properly installed and maintained in accordance with the manufacturer's printed assembly instructions.

VERSARE PORTABLE PRODUCTS MAKES NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PURPOSE AND SHALL HAVE NO LIABILITY FOR CONSEQUENTIAL OR SPECIAL DAMAGES.

Versare Portable Products makes no other warranties except for the warranties expressly set forth above. All repairs and returns must be approved in writing by the factory before action is taken. All claims are to be reported to:

Customer Service

Versare Portable Products

3236 California Street North

Minneapolis, MN 55418

or email customerservice@versare.com

The product purchase date and copy of the invoice are required to process and authorize any warranty claim.

Repair or replacement in accordance with the foregoing procedure is the buyer's sole and exclusive remedy for any defective products, whether buyer's claim arises under contract, tort or otherwise, and in any event, Versare Portable Products liability is limited to the purchase price paid for the products purchased.

via seating warrants to the initial purchaser, that product will be free from defects in its materials and craftsmanship found during normal single shift usages; single shift usage is five (5) days a week, eight (8) hours a day for the following warranty periods. This coverage shall be effective for the applicable time period beginning from date of original sale.

unless otherwise specified, all components are covered by via seating's lifetime warranty – including foam

lifetime warranty coverage defined as:

- All via seating products, INCLUDING VIA SEATING FOAM, are warranted for 12 Years. Please note exceptions below:

24/7 shift applications: 12 year warranty coverage

- 12 Years – Brisbane HD, 24/7 (2 years for fabric) – Genie 24/7 – (5 years for mesh)
- 12 Years – Vista Classic, Vista II

other exceptions

- 10 Years – Vista Classic, Vista II – with casters
- 6 Years – Splash, Sutro, Zee
- 5 Years – In-stock leathers, fabric, Genie™ mesh
- 5 Years – swopper
- 3 Years – 3Dee, muvman and oyo
- 2 Years – Mesh back fabric (Voss, Riva, Proform™, Run)
- 2 Years – Mechanical lumbar & air lumbar options

Products covered by this warranty will be either repaired or replaced at via seating's discretion. Product repair or replacement of any defective part is the customer's exclusive remedy for any and all product defects. via seating will pay for warranty repair costs that are pre-approved when shown to be a result of a defective part. Such payment will be made in the form of a credit to an active authorized via seating dealer account. via seating accepts no other responsibilities or liabilities. Only those items free of misuse, abuse, accident, alteration, unauthorized repair, or damage by fire, flood, or other acts of God will be covered. This warranty applies to all via seating products manufactured after January 1, 2016. There are no other warranties, expressed or implied, other than those specifically described here.

not covered under warranty

- COM/COL textiles
- Matching of colors, patterns or dye lot, including; minor variations, color matches to swatches used for specification purposes and/or prior purchases
- Products specified outside of those shown in this price list
- Products that have unauthorized repair or alteration
- Products not used, maintained or installed in accordance with via seating's applicable guidelines
- Products exposed to conditions deemed extreme i.e. environments other than "normal commercial, indoor office" spaces
- Products sold by unauthorized via seating Dealers or second hand/refurbished products
- Variations of leather; dye lots, environment marks, scars, bites, rubs, wrinkles, stretch marks, pattern markings, etc.
- Samples; floor/showroom samples, road samples

warranty claims

- Do not return the product without prior Return Material Authorization (RMA) from via seating
- Send a written notification (with pictures) of the defect to via seating along with a copy of the original invoice in order to generate a Return Material Authorization
- Please contact via seating customer service at 1-800-433-6614 for details or email warranty@viaseating.com

ANSI/BIFMA compliance

- via seating Products - via seating designs and manufactures all of its products in accordance with the ANSI/BIFMA standards
- Motion Products - aeris GMBH manufactures all of these products in accordance with European DINN standards

product design

- via seating reserves the right to make changes in design and construction or discontinue products without notice
- All dimensions noted herein are approximate and subject to slight deviation



2999 Henkle Drive | Lebanon, OH 45036 | 800-622-1331 | 937-981-7724 | waddellfurniture.com

Waddell Limited Lifetime Warranty

Waddell warrants all cases to be free from defects in material and workmanship under normal use and care. The warranty covers replacement of parts and material only. This warranty does not cover glass breakage, light bulbs, or any other damage when used in a manner other than intended. Electrical fixtures are covered for 1 year.

Contact Waddell Customer Service for all warranty claims and replacements.

WB Manufacturing Warranties

WB Manufacturing promises to repair or replace any WB Manufacturing brand product or component that is defective in material or workmanship for as long as the original purchaser owns it. This is the sole and exclusive remedy. This warranty is subject to limitations, exclusions or other provisions detailed below.

2 Year Warranty — WB Manufacturing warrants that its lift lid supports, hard and soft plastic seats, backs, tops, plastic bases, high pressure laminated tops, specifically tops for our tables, desks, replacement tops and benches, wood raised and flat panel doors, components and gas cylinders shall be free of substantial defects in original material and workmanship for two (2) years from date of purchase. Cleaning of the high pressure laminate should be done by warm water and a non-abrasive cleaner. Abrasive materials should not be used to clean the surface. Subject to limitations indicated below.

10 Year Warranty — WB Manufacturing guarantees that all laminate furniture are to be compliant with Custom Grade or better, as defined in AWI Standards, Eighth Edition, Revision 2, unless contract documents indicate otherwise.

WB Manufacturing warrants that its laminate furniture, storage solutions, casegoods and lockers and its steel frame products, specifically our desks, tables, chairs and stools shall be free of substantial defects in original material and workmanship for ten (10) years from the delivery date. To be protected under this warranty, all products must be stored in areas of controlled temperature and humidity, and periodic regular scheduled maintenance must be performed.

Warranty Limitations — WB Manufacturing warrants that its products shall be free of substantial defects in original material and workmanship based on specifications from the date of purchase to the extent detailed herein. This warranty is provided only to the initial purchaser, is non-transferable and is valid strictly for as long as the product is owned by the original customer.

This warranty does not cover ordinary wear and tear or involving primary furniture surfaces. In addition, the warranty does not cover defects caused by abusive or abnormal use, modification or alteration, improper assembly / installation, failures resulting from inadequate inspection and maintenance, accident, vandalism or freight damage. Any incidental or consequential damages, including but not limited to business losses, personal property damage, and third party liabilities are hereby expressly excluded.

WB Manufacturing shall repair or replace, at its discretion, any portion of the subject product which proves to be defective under the terms of this warranty. Freight and installation costs are not included. May, at its election, substitute a reasonably comparable product, or a cash refund of the original purchase price (less reasonable depreciation) in the event that the original warranted product is no longer manufactured at the time the warranty is exercised.

There are no implied warranties of fitness or merchantability, and there are no other express warranties beyond the warranties expressed here.



WEBCOAT PRODUCTS
mfg. By VISIONS INNOVATED PRODUCTS INC.
P.O. Box 3160
McAlester, OK 74502

FACTORY WARRANTY

All WEBCOAT Thermo-Plastic, PVC coated products are warranted to the original purchaser of the products to be free of corrosion on seats and tops that results in bare metal exposure for a period of 5 YEARS after date of purchase, excluding any corrosion that may be the result of vandalism or intentional stripping of any of the coating.

WEBCOAT structural supports for tables and benches are warranted to the original purchase to be free of rust outs that would compromise structural integrity for a period of 5 YEARS after date purchase, surface rust or cosmetic paint deterioration is excluded.

Tables tops or seats or frames accompanied with copy of original invoice must be returned to the factory prepaid to validate this warranty. VISIONS INNOVATED PRODUCTS, INC. reserves the right to either repair any of the damage to the tops or seats or frames or to replace with new products and then return the product to the purchaser, freight collect.

WEBCOAT products have the highest level of ULTRA-VIOLET RETARDANTS in all coating compounds possible, however, VISIONS INNOVATED PRODUCTS, INC. cannot warrant fading or surface contamination, due to the extreme variations of exposure and definitions of fading.

All WEBCOAT park grilles are guaranteed against rust out or breakage to the original purchaser for a period of 5 YEARS after the date of purchase, excluding any damage that may be the result of vandalism or intentional destruction. Entire park grilles must be returned to the factory freight prepaid to validate this warranty. VISIONS INNOVATED PRODUCTS, INC. reserves the right to either repair the damage or to replace with new product and then return the product to the purchaser, freight collect.

WEBCOAT products have a one-year warranty on workmanship and materials excluding vandalism. Claims for defects must be accompanied by copies of the original invoice or invoice number.

VISIONS INNOVATED PRODUCTS, INC. PH: 918-426-5100 *** FX: 918-426-5924



P O Box 1308 - Monroe, NC 28111-1308
(P) 800-247-8465 / 704-283-7508 (F) 704-289-1899 (E) sales@wooddesigns.org

WOOD DESIGNS LIFETIME WARRANTY

All Wood Designs products are built using the highest quality materials available. Experienced North Carolina furniture craftsmen build every product to exacting standards of detail and workmanship. Wood Designs products can be purchased with confidence, we guarantee it!

All Wood Designs wood products carry a lifetime warranty to the original purchaser against defects in materials and workmanship. If one of our products ever fails to perform, simply call, fax or write for cheerful correction by one of our friendly customer service representatives. The maximum warranty is limited to the actual cost of the product only. The warranty does not cover damages or defects caused by misuse, abuse, or mistreatment.

All Wood Designs chairs, tables, cots, and blocks carry a 10-year warranty to the original purchaser against defects in materials and workmanship. If one of our products ever fails to perform, simply call, fax or write for cheerful correction by one of our friendly customer service representatives. The maximum warranty is limited to the actual cost of the product. The warranty does not cover damage or defects caused by misuse, abuse, or mistreatment.

WORKING WALLS SOLUTIONS, INC.

100 Hayes Drive, Suite B
Cleveland, Ohio 44131
(216) 749-7850 FAX (216) 749-7855
Email: info@workingwalls.com
www.workingwalls.com

1 YEAR WARRANTY

All merchandise is manufactured in accordance with our high standards and is warranted to be free from defect of material and workmanship for a period of one year from the date of delivery, under normal use, and in service under conditions for which the merchandise was designed. During this warranty period we will repair at our option, or replace free of charge, any merchandise proven to be defective. This warranty does not apply to damage resulting from accident, misuse, tapering, negligence or abuse. Because of natural variations over which we have no control, this warranty does not extend to color matching or color except as specified in order confirmation. **ALL OTHER EXPRESS AND IMPLIED WARRANTIES (INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE) ARE HEREBY EXCLUDED. THE FOREGOING SHALL CONSTITUTE THE SOLE AND EXCLUSIVE REMEDY OF CUSTOMER.**

The Design Studio Process

Professional Development + Coaching

MeTEOR Education uses a research-based best practice approach to develop teacher fluency and ensure transfer of best practice teaching and learning to the classroom and Professional Learning Community.

We enable high-impact learning environments for active learning experiences which dramatically increase student retention and comprehension.

Needs Assessment

Our proprietary MeTEOR Modernization Method “M³” Needs Assessment process is comprehensive, addressing both environments and experiences.

Professional Development + Coaching

Step 1: Framing your Beliefs and Expertise in our Design Studio

We establish your Learning Design Studio with a focus on shared vision. We lift up your expertise to motivate and excite your team.

Step 2: Building your Vision and Mindset for Inquiry-based Learning

We amplify your local vision, using research and expertise to construct a common mindset towards inquiry-based, active learning.

Step 3: Implementing the Model for Inquiry-based Learning

Combining your new, modern environment and explicit lesson design, we enable professional learning communities to implement best practice teaching.

Step 4: Developing Fluency through Patterns & Routines



800-699-7516

meteoreducation.com

1 P.S.Barrett, Y. Zhang, J. Moffat and K.Kobbacy (2012). "An holistic, multi-level analysis identifying the impact of classroom design on pupils' learning." Building and Environment. 2 Pedagogy and Space: Empirical Research on New Learning Environments Authors: by J. D. Walker, D. Christopher Brooks and Paul Baepler. www.er.educause.edu Published: December 15, 2011



Learning Environments

High-impact Learning Experiences

MeTEOR Education is the leading provider of Modern Learning Environments for High-impact Learning Experiences



CONNECTING THE DOTS

Inquiry-based, Active Teaching & Learning Methods

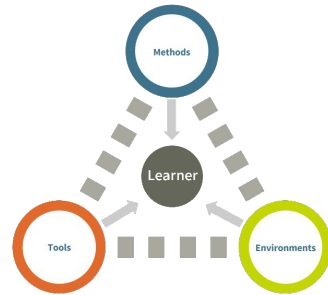
Integrated Technology & Learning Tools

High-impact Learning Environments

Positive Learning Community Relationships

Transforming Learning Environments

MeTEOR Education is the leading provider of high-impact learning environments to schools. From Furnishings to Floorplans, Devices to Interior Design... We empower schools to envision tomorrow's learning environments.

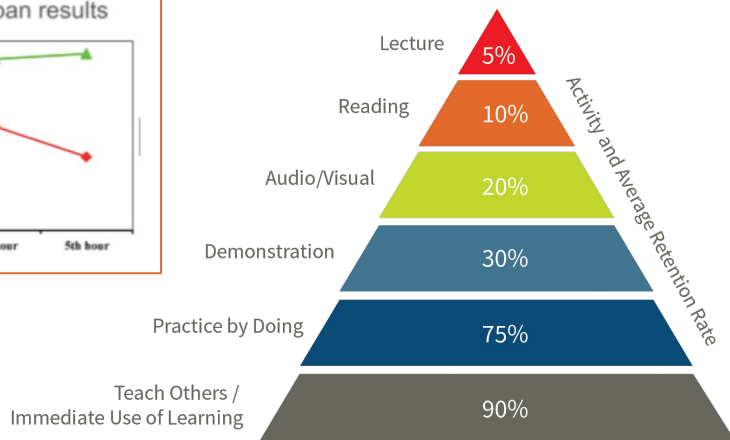
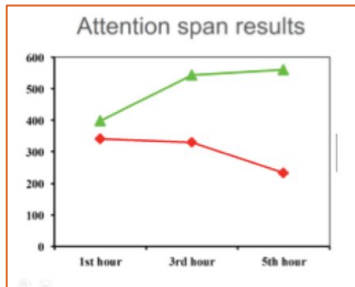


Transforming Learning Experiences

The learning environment is never neutral. It either enables or obstructs the teacher and is never enough on its own to transform learning outcomes.

MeTEOR Education empowers schools to design inquiry-based, active learning experiences to unlock the power of the modern High-impact Learning Environment and **transform learning for improved student outcomes.**

“ Classroom environments which mirror real-world collaboration increase student learning outcomes by more than 20%. Attention spans increase, even after lunch. ^(1,2)



Outcomes: More Than Pretty Spaces

When combined, Modern Learning Environments for High-impact Learning Experiences enable **increased attention, increased retention, and increased comprehension.**

Our expert consultants can help you develop your teams to enable improved learning outcomes.