# **TIPS VENDOR AGREEMENT**

Between	Continental Wireless Inc.,	and
	(Company Name)	

# THE INTERLOCAL PURCHASING SYSTEM (TIPS),

a Department of Texas Education Service Center Region 8 for TIPS RFP 221003 Electronics, Appliances and Associated Goods and Services

#### **General Information**

The Vendor Agreement ("Agreement") made and entered into by and between The Interlocal Purchasing System (hereinafter "TIPS") a government cooperative purchasing program authorized by the Region 8 Education Service Center, having its principal place of business at 4845 US Hwy 271 North, Pittsburg, Texas 75686 and the TIPS Vendor. This Agreement consists of the provisions set forth below, including provisions of all attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any attachment, the provisions set forth shall control unless otherwise agreed by the parties in writing and by signature and date on the attachment.

A Purchase Order ("PO"), Agreement or Contract is the TIPS Member's approval providing the authority to proceed with the negotiated delivery order under the Agreement. Special terms and conditions as agreed between the Vendor and TIPS Member should be added as addendums to the Purchase Order, Agreement or Contract. Items such as certificate of insurance, bonding requirements, small or disadvantaged business goals are some, but not all, of the possible addendums.

# **Terms and Conditions**

#### **Freight**

All quotes to Members shall provide a line item for cost for freight or shipping regardless if there is a charge or not. If no charge for freight or shipping, indicate by stating "No Charge", "\$0", "included in price" or other similar indication. Otherwise, all shipping, freight or delivery changes shall be passed through to the TIPS Member at cost with no markup and said charges shall be agreed by the TIPS Member unless alternative shipping terms are agreed by TIPS as a result of the proposal award. Shipping method is determined by the vendor and the Member/Customer at the time of the quote/purchase by the Member/Customer and satisfactory shipping methods and costs are agreed upon at that time.

## **Warranty Conditions**

All new supplies equipment and services shall include <u>manufacturer's minimum standard warranty</u> unless otherwise agreed to in writing. Vendor shall be legally permitted to sell all products offered for sale to TIPS Members if the offering is included in the Request for Proposal ("RFP") category. All goods proposed and sold shall be new unless clearly stated in writing.

#### **Customer Support**

The Vendor shall provide timely and accurate customer support for orders to TIPS Members as agreed by the Parties. Vendors shall respond to such requests within a commercially reasonable time after receipt of the request. If support and/or training is a line item sold or packaged with a sale, support shall be as agreed with the TIPS Member.

#### Agreements

Agreements for purchase will normally be put into effect by means of a contract, agreement, or purchase order(s) executed by authorized agents of the TIPS Member participating government entities, but other means of placing an order may be used at the Member's discretion. Vendor accepts and understands that when a purchase order or similar purchase document is sent from a customer through TIPS to the Vendor, TIPS is recording the purchase and verifying whether the purchase is within the parameters of the TIPS Contract only. Vendor agrees that TIPS is not a legal party to the purchase order or similar purchase document and TIPS is not responsible for identifying fraud, mistakes, or misrepresentations for the specific order. Vendor agrees that any purchase order or similar purchase document issued from a customer to Vendor, even when processed through TIPS, constitutes a legal contract between the customer and Vendor only. A Vendor that accepts a purchase order or similar purchase document and fulfills an order, even when processed through TIPS, is representing that the vendor has carefully reviewed the purchase order or similar purchase document for legality, authenticity, and accuracy.

#### Tax exempt status

Most TIPS Members are tax exempt and the related laws and/or regulations of the controlling jurisdiction(s) of the TIPS Member shall apply.

#### **Assignments of Agreements**

No assignment of this Agreement may be made without the prior notification of TIPS. Written approval of TIPS shall not be unreasonably withheld. Payment for delivered goods and services can only be made to the awarded Vendor, Vendor designated reseller or vendor assigned company, where permitted by TIPS.

#### **Disclosures**

- Vendor and TIPS affirm that they, or any authorized employees or agents, have not given, offered to
  give, nor intend to give at any time hereafter any economic opportunity, future employment, gift, loan,
  gratuity, special discount, trip, favor or service to a public servant in connection with this Agreement.
- Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with the TIPS program.
- The Vendor affirms that, to the best of his/her knowledge, the offer has been arrived at
  independently, and is submitted without collusion with anyone to obtain information or gain any
  favoritism that would in any way limit competition or give an unfair advantage over other vendors in
  the award of this Agreement.

#### **Term of Agreement and Renewals**

The Agreement with TIPS is for approximately three years with an option for renewal for an additional one consecutive year. If TIPS offers the renewal extension year, the Vendor will be notified by email to the primary contact of the awarded Vendor and shall be deemed accepted by the Vendor unless the awarded Vendor notifies TIPS of its objection to the additional term in writing. TIPS may or may not exercise some or all of the available extension(s) provided in the original solicitation beyond the base three-year term. Whether or not to offer some

or all of the extension is at the sole discretion of TIPS.

"Start Date" for Term Calculation Purposes Only: Regardless of actual award/effective date of Contract, for Agreement "term" calculation purposes only, the Agreement "Start Date" is the last day of the month that "Award Notifications" are anticipated as published in the Solicitation.

**Example:** In this example, if the anticipated "Award Date" published in the Solicitation is May 22, 2022, but extended negotiations delay award until June 27, 2022, the end date of the resulting initial "three-year" term, (which is subject to an extension(s)) will still be May 31, 2025 for purposes of this example.

"Termination Date": The scheduled Agreement "termination date" shall be the last day of the month of the month of the original solicitation's anticipated "Award Date" plus three years.

**Example:** In this example, if the original term is approximately three years, and the solicitation provides an anticipated award date of May 22, 2022, the expiration date of the original three-year term shall be May 31, 2025 for purposes of this example.

**Extensions:** Any extensions of the original term shall begin on the next day after the day the original term expires unless otherwise specified.

**Example Following the Previous Example:** *In this example, if TIPS offers a one-year extension, the expiration of the extended term shall be May 31, 2026* unless otherwise specified.

TIPS may offer to extend Vendor Agreements to the fullest extent the original Solicitation permits.

# Automatic Renewal Clauses Incorporated in Awarded Vendor Agreements with TIPS Members Resulting from the Solicitation and with the Vendor Named in this Agreement.

No Agreement for goods or services with a TIPS Member by the awarded vendor named in this Agreement that results from the solicitation award named in this Agreement, may incorporate an automatic renewal clause that exceeds month to month terms with which the TIPS Member must comply. All renewal terms incorporated in an Agreement by the vendor with the TIPS Member shall only be valid and enforceable when the vendor receives written confirmation by purchase order, executed Agreement or other written instruction issued by the TIPS Member for any renewal period. The purpose of this clause is to avoid a TIPS Member inadvertently renewing an Agreement during a period in which the governing body of the TIPS Member has not properly appropriated and budgeted the funds to satisfy the Agreement renewal. This term is not negotiable and any Agreement between a TIPS Member and a TIPS awarded vendor with an automatic renewal clause that conflicts with these terms is rendered void and unenforceable.

#### Shipments

The Vendor shall ship, deliver or provide ordered products or services within a commercially reasonable time after the receipt of the order from the TIPS Member. If a delay in said delivery is anticipated, the Vendor shall notify TIPS Member as to why delivery is delayed and shall provide an estimated time for completion of the order. TIPS or the requesting entity may cancel the order if estimated delivery time is not acceptable or not as agreed by the parties.

#### **Invoices**

Each invoice or pay request shall include the Vendor's TIPS Contract number, the TIPS Member's purchase order number or other identifying designation as provided in the order by the TIPS Member. If applicable, the

shipment tracking number or pertinent information for verification of TIPS Member receipt shall be made available upon request.

#### **Payments**

The TIPS Member will make payments directly to the Vendor, the Vendor Assigned Dealer or as agreed by the Vendor and the TIPS Member after receiving invoice and in compliance with applicable payment statute(s), whichever is the greater time or as otherwise provided by an agreement of the parties.

#### **Pricing**

Price increases will be honored according to the terms of the solicitation and vendor proposal. All pricing submitted to TIPS shall include the participation fee, as provided in the solicitation, to be remitted to TIPS by the Vendor. Vendor will not show adding the fee to the invoice presented to TIPS Member customer.

### Participation Fees and Reporting of Sales to TIPS by Vendor

The Participation Fee that was published as part of the Solicitation and the fee published is the legally effective fee, along with any fee conditions stated in the Solicitation. Collection of the fees by TIPS is required under Texas Government Code §791.011 Et seq. Fees are due on all TIPS purchases reported by either Vendor or Member. Fees are due to TIPS upon payment by the Member to the Vendor, Reseller or Vendor Assigned Dealer. Vendor, Reseller, or Vendor Assigned Dealer agrees that the participation fee is due to TIPS for all Agreement sales immediately upon receipt of payment including partial payment, from the Member Entity and must be paid to TIPS at least on a monthly basis, specifically within 31 calendar days of receipt of payment, if not more frequently, or as otherwise agreed by TIPS in writing and signed by an authorized signatory of TIPS. Thus, when an awarded Vendor, Reseller or Vendor Assigned Dealer receives any amount of payment, even partial payment, for a TIPS sale, the legally effective fee for that amount is immediately due to TIPS from the Vendor and fees due to TIPS should be paid at least on a monthly basis, specifically within 31 calendar days of receipt of payment, if not more frequently.

#### Reporting of Sales to TIPS by Vendor

Vendor is required to report all sales under the TIPS contract to TIPS. When a public entity initiates a purchase with a TIPS Awarded Vendor, if the Member inquires verbally or in writing whether the Vendor holds a TIPS Contract, it is the duty of the Vendor to verify whether or not the Member is seeking a TIPS purchase. Once verified, the Vendor must include the TIPS Contract number on any communications and related sales documents exchanged with the TIPS Member entity. To report sales, the Vendor must login to the TIPS Vendor Portal online at https://www.tips-usa.com/vendors form.cfm and click on the PO's and Payments tab. Pages 3-7 of the Vendor Portal User Guide will walk you through the process of reporting sales to TIPS. Please refer to the TIPS Accounting FAQ's for more information about reporting sales and if you have further questions, contact the Accounting Team at accounting@tips-usa.com. The Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS Agreement and submitting same to TIPS. Failure to properly report or render the participation fee to TIPS shall constitute a breach of this agreement with our parent governmental entity, Texas Education Service Center Region 8, as established by the Texas legislature and shall be grounds for termination of this agreement and any other agreement held with TIPS and possible legal action. Any overpayment of participation fees to TIPS by a Vendor will be refunded to the Vendor within ninety (90) days of receipt of notification if TIPS receives written notification of the overpayment not later than the expiration of six (6) months from the date of overpayment and TIPS determines that the amount was not legally due to TIPS pursuant to this agreement and applicable law. It is the Vendor's responsibility to identify which sales are TIPS Agreement sales and pay the correct participation fee due for TIPS Agreement sales. Any notification of overpayment received by TIPS after the expiration of six (6) months from the date of overpayment will be non-refundable. Region 8 ESC and TIPS reserve the right to extend the

six (6) month deadline to notify if approved by the Region 8 ESC Board of Directors. TIPS reserves all rights under the law to collect the fees due. Please contact TIPS at tips@tips-usa.com or call (866) 839-8477 if you have questions about paying fees.

#### Indemnity

The Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS Member(s), officers and employees from and against all claims and suits by third parties for damages, injuries to persons (including death), property damages, losses, and expenses including court costs and reasonable attorney's fees, arising out of, or resulting from, Vendor's performance under this Agreement, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Parties found liable shall pay their proportionate share of damages as agreed by the parties or as ordered by a court of competent jurisdiction over the case. NO LIMITATION OF LIABILITY FOR DAMAGES FOR PERSONAL INJURY OR PROPERTY DAMAGE ARE PERMITTED OR AGREED BY TIPS/ESC REGION 8. Per Texas Education Code §44.032(f), and pursuant to its requirements only, reasonable Attorney's fees are recoverable by the prevailing party in any dispute resulting in litigation.

#### State of Texas Franchise Tax

By signature hereon, the Vendor hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

#### Miscellaneous

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the Agreement or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS or TIPS Members will submit any orders at any time. TIPS reserves the right to request additional proposals for items or services already on Agreement at any time.

#### **Purchase Order Pricing/Product Deviation**

If a deviation of pricing/product on a Purchase Order or contract modification occurs between the Vendor and the TIPS Member, TIPS must be notified within five (5) business days of receipt of change order.

#### **Termination for Convenience of TIPS Agreement Only**

TIPS reserves the right to terminate this agreement for cause or no cause for convenience with a thirty (30) days prior written notice. Termination for convenience is conditionally required under Federal Regulations 2 CFR part 200 if the customer is using federal funds for the procurement. All purchase orders presented to the Vendor, but not fulfilled by the Vendor, by a TIPS Member prior to the actual termination of this agreement shall be honored at the option of the TIPS Member. The awarded Vendor may terminate the agreement with ninety (90) days prior written notice to TIPS 4845 US Hwy North, Pittsburg, Texas 75686. The vendor will be paid for goods and services delivered prior to the termination provided that the goods and services were delivered in accordance with the terms and conditions of the terminated agreement. This termination clause does not affect the sales agreements executed by the Vendor and the TIPS Member customer pursuant to this agreement. TIPS Members may negotiate a termination for convenience clause that meets the needs of the transaction based on applicable factors, such as funding sources or other needs.

## **TIPS Member Purchasing Procedures**

Usually, purchase orders or their equal are issued by participating TIPS Member to the awarded vendor and

should indicate on the order that the purchase is per the applicable TIPS Agreement Number. Orders are typically emailed to TIPS at tipspo@tips-usa.com.

- Awarded Vendor delivers goods/services directly to the participating member.
- Awarded Vendor invoices the participating TIPS Member directly.
- Awarded Vendor receives payment directly from the participating member.
- Fees are due to TIPS upon payment by the Member to the Vendor. Vendor agrees to pay the participation fee to TIPS for all Agreement sales upon receipt of payment including partial payment, from the Member Entity or as otherwise agreed by TIPS in writing and signed by an authorized signatory of TIPS.

#### Licenses

Awarded Vendor shall maintain, in current status, all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded Vendor. Awarded Vendor shall remain reasonably fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of goods or services under the Agreement. TIPS and TIPS Members reserves the right to stop work and/or cancel an order or terminate this or any other sales Agreement of any awarded Vendor whose license(s) required for performance under this Agreement have expired, lapsed, are suspended or terminated subject to a 30-day cure period unless prohibited by applicable statue or regulation.

#### **Novation**

If awarded Vendor sells or transfers all assets, rights or the entire portion of the assets or rights required to perform this Agreement, a successor in interest must guarantee to perform all obligations under this Agreement. A simple change of name agreement will not change the Agreement obligations of awarded vendor. TIPS will consider Contract Assignments on a case by case basis. TIPS must be notified within five (5) business days of the transfer of assets or rights.

#### Site Requirements (only when applicable to service or job)

**Cleanup**: When performing work on site at a TIPS Member's property, awarded Vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by TIPS Member or as agreed by the parties. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

**Preparation:** Awarded Vendor shall not begin a project for which TIPS Member has not prepared the site, unless awarded Vendor does the preparation work at no cost, or until TIPS Member includes the cost of site preparation in a purchase order. Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

Registered sex offender restrictions: For work to be performed at schools, awarded Vendor agrees that no employee of a subcontractor who has been adjudicated to be a registered sex offender will perform work at any time when students are, or reasonably expected to be, present unless otherwise agreed by the TIPS Member. Awarded Vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the TIPS Member's discretion. Awarded Vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge.

#### **Safety Measures**

Awarded Vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor

shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

#### **Smoking**

Persons working under Agreement shall adhere to the TIPS Member's or local smoking statutes, codes or policies.

#### Marketing

Awarded Vendor agrees to allow TIPS to use their name and logo within TIPS website, marketing materials and advertisement subject to any reasonable restrictions provided to TIPS in the Proposal to the Solicitation. The Vendor may submit an acceptable use directive for Vendor's names and logos with which TIPS agrees to comply. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this Agreement by awarded vendor must have prior approval from TIPS which will not be unreasonably withheld. Request may be made by email to TIPS@TIPS-USA.COM.

#### **Supplemental Agreements**

The TIPS Member entity participating in the TIPS Agreement and awarded Vendor may enter into a separate Supplemental Agreement or contract to further define the level of service requirements over and above the minimum defined in this Agreement such as but not limited to, invoice requirements, ordering requirements, specialized delivery, etc. Any Supplemental Agreement or contract developed as a result of this Agreement is exclusively between the TIPS Member entity customer and the Vendor. TIPS, its agents, TIPS Members and employees not a party to the Supplemental Agreement with the TIPS Member customer, shall not be made party to any claim for breach of such agreement unless named and agreed by the Party in question in writing in the agreement. If a Vendor submitting a Proposal requires TIPS and/or TIPS Member to sign an additional agreement, those agreements shall comply with the award made by TIPS to the Vendor. Supplemental Vendor's Agreement documents may not become part of TIPS' Agreement with Vendor unless and until an authorized representative of TIPS reviews and approves it. TIPS review and approval may be at any time during the life of this Vendor Agreement. TIPS permits TIPS Members to negotiate additional terms and conditions with the Vendor for the provision of goods or services under the Vendor's TIPS Agreement so long as they do not materially conflict with this Agreement.

#### **Survival Clause**

All applicable sales, leases, Supplemental Agreements, contracts, software license agreements, warranties or service agreements that were entered into between Vendor and TIPS or the TIPS Member Customer under the terms and conditions of this Agreement shall survive the expiration or termination of this Agreement. All Orders, Purchase Orders issued or contracts executed by TIPS or a TIPS Member and accepted by the Vendor prior to the expiration or termination of this agreement, shall survive expiration or termination of the Agreement, subject to previously agreed terms and conditions agreed by the parties or as otherwise specified herein relating to termination of this agreement.

#### **Legal obligations**

It is the responding Vendor's responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in the applicable Solicitation that resulted in this Vendor Agreement and any awarded Agreement thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

#### **Audit rights**

Due to transparency statutes and public accountability requirements of TIPS and TIPS Members', the awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by TIPS Member that utilizes this Agreement. TIPS and Region 8 ESC each reserve the right to audit the accounting of TIPS related purchases for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. In order to ensure and confirm compliance with this agreement, TIPS shall have authority to conduct audits of Awarded Vendor's pricing or TIPS transaction documentation with TIPS Members with 30 days' notice unless the audit is ordered by a Court Order or by a Government Agency with authority to do so without notice. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third-party auditing firm to investigate any possible non-compliant conduct or may terminate the Agreement according to the terms of this Agreement. In the event of an audit, the requested materials shall be reasonably provided in the time, format and at the location acceptable to Region 8 ESC or TIPS. TIPS agrees not to perform a random audit the TIPS transaction documentation more than once per calendar year, but reserves the right to audit for just cause or as required by any governmental agency or court with regulatory authority over TIPS or the TIPS Member.

#### **Force Majeure**

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and full particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

#### **Choice of Law**

The Agreement between the Vendor and TIPS/ESC Region 8 and any addenda or other additions resulting from this procurement process, however described, shall be governed by, construed and enforced in accordance with the laws of the State of Texas, regardless of any conflict of laws principles.

## **Venue, Jurisdiction and Service of Process**

Any Proceeding arising out of or relating to this procurement process or any contract issued by TIPS resulting from or any contemplated transaction shall be brought in a court of competent jurisdiction in Camp County, Texas and each of the parties irrevocably submits to the exclusive jurisdiction of said court in any such proceeding, waives any objection it may now or hereafter have to venue or to convenience of forum, agrees that all claims in respect of the Proceeding shall be heard and determined only in any such court, and agrees not to bring any proceeding arising out of or relating to this procurement process or any contract resulting from or any contemplated transaction in any other court. The parties agree that either or both of them may file a copy of this paragraph with any court as written evidence of the knowing, voluntary and freely bargained for agreement between the parties irrevocably to waive any objections to venue or to convenience of forum. Process in any Proceeding referred to in the first sentence of this Section may be served on any party anywhere in the world. Venue for any dispute resolution process, other than litigation, between TIPS and the Vendor shall be located in Camp or Titus County, Texas.

#### **Project Delivery Order Procedures**

The TIPS Member having approved and signed an interlocal agreement, or other TIPS Membership document, may make a request of the awarded Vendor under this Agreement when the TIPS Member desires goods or services awarded to the Vendor. Notification may occur via phone, the web, courier, email, fax, or in person. Upon notification of a pending request, the awarded Vendor shall acknowledge the TIPS Member's request as soon as possible, but must make contact with the TIPS Member within two working days.

#### Status of TIPS Members as Related to Vendors Contract Information

TIPS Members stand in the place of TIPS as related to this agreement and have the same access to the proposal information and all related documents. TIPS Members have all the same rights under the awarded Agreement as TIPS.

#### Vendor's Resellers as Related to This Agreement

Vendor's Named Resellers ("Resellers") under this Agreement shall comply with all terms and conditions of this agreement and all addenda or incorporated documents. All actions related to sales by Authorized Vendor's Resellers under this Agreement are the responsibility of the awarded Vendor. If Resellers fail to report sales to TIPS under your Agreement, the awarded Vendor is responsible for their contractual failures and shall be billed for the fees. The awarded Vendor may then recover the fees from their named reseller as the law allows.

#### **Support Requirements**

If there is a dispute between the awarded Vendor and TIPS Member, TIPS or its representatives may, at TIPS sole discretion, assist in conflict resolution if requested by either party. TIPS, or its representatives, reserve the right to inspect any project and audit the awarded Vendor's TIPS project files, documentation and correspondence related to the requesting TIPS Member's order. If there are confidentiality requirements by either party, TIPS shall comply to the extent permitted by law.

#### **Incorporation of Solicitation**

The TIPS Solicitation which resulted in this Vendor Agreement, whether a Request for Proposals, the Request for Competitive Sealed Proposals or Request for Qualifications solicitation, or other, the Vendor's response to same, and all associated documents and forms made part of the solicitation process, including any addenda, are hereby incorporated by reference into this Agreement as if copied verbatim.

#### **SECTION HEADERS OR TITLES**

THE SECTON HEADERS OR TITLES WITHIN THIS DOCUMENT ARE MERELY GUIDES FOR CONVENIENCE AND ARE NOT FOR CLASSIFICATION OR LIMITING OF THE RESPONSIBILITES OF THE PARTIES TO THIS DOCUMENT.

#### **STATUTORY REQUIREMENTS**

Texas governmental entities are prohibited from doing business with companies that fail to certify to this condition as required by Texas Government Code Sec. 2270.

By executing this agreement, you certify that you are authorized to bind the undersigned Vendor and that your company (1) does not boycott Israel; and (2) will not boycott Israel during the term of the Agreement.

You certify that your company is not listed on and does not and will not do business with companies that are on the Texas Comptroller of Public Accounts list of Designated Foreign Terrorists Organizations per Texas Gov't Code 2270.0153 found at https://comptroller.texas.gov/purchasing/docs/foreign-terrorist.pdf

You certify that if the certified statements above become untrue at any time during the life of this Agreement that the Vendor will notify TIPS within three (3) business day of the change by a letter on Vendor's letterhead from and signed by an authorized representative of the Vendor stating the non-compliance decision and the TIPS Agreement number and description at:

Attention: General Counsel ESC Region 8/The Interlocal Purchasing System (TIPS) 4845 Highway 271 North Pittsburg, TX,75686 And by an email sent to bids@tips-usa.com

#### **Insurance Requirements**

The undersigned Vendor agrees to maintain the below minimum insurance requirements for TIPS Contract Holders:

General Liability
Automobile Liability
Workers' Compensation

\$1,000,000 each Occurrence/ Aggregate \$300,000 Includes owned, hired & non-owned Statutory limits for the jurisdiction in which the Vendor performs under this Agreement. \$1,000,000

## **Umbrella Liability**

When the Vendor or its subcontractors are liable for any damages or claims, the Vendor's policy, when the Vendor is responsible for the claim, must be primary over any other valid and collectible insurance carried by the Member. Any immunity available to TIPS or TIPS Members shall not be used as a defense by the contractor's insurance policy. The coverages and limits are to be considered minimum requirements and in no way limit the liability of the Vendor(s). Insurance shall be written by a carrier with an A-; VII or better rating in accordance with current A.M. Best Key Rating Guide. Only deductibles applicable to property damage are acceptable, unless proof of retention funds to cover said deductibles is provided. "Claims made" policies will not be accepted. Vendor's required minimum coverage shall not be suspended, voided, cancelled, non-renewed or reduced in coverage or in limits unless replaced by a policy that provides the minimum required coverage except after thirty (30) days prior written notice by certified mail, return receipt requested has been given to TIPS or the TIPS Member if a project or pending delivery of an order is ongoing. Upon request, certified copies of all insurance policies shall be furnished to the TIPS or the TIPS Member.

# **Special Terms and Conditions**

- Orders: All Vendor orders received from TIPS Members must be emailed to TIPS at tipspo@tips-usa.com. Should a TIPS Member send an order directly to the Vendor, it is the Vendor's responsibility to forward a copy of the order to TIPS at the email above within 3 business days and confirm its receipt with TIPS.
- Vendor Encouraging Members to bypass TIPS agreement: Encouraging TIPS Members to purchase
  directly from the Vendor or through another agreement, when the Member has requested using the
  TIPS cooperative Agreement or price, and thereby bypassing the TIPS Agreement is a violation of the
  terms and conditions of this Agreement and will result in removal of the Vendor from the TIPS
  Program.

- Order Confirmation: All TIPS Member Agreement orders are approved daily by TIPS and sent to the Vendor. The Vendor should confirm receipt of orders to the TIPS Member (customer) within 3 business days.
- **Vendor custom website for TIPS**: If Vendor is hosting a custom TIPS website, updated pricing when effective. TIPS shall be notified when prices change in accordance with the award.
- Back Ordered Products: If product is not expected to ship within the time provided to the TIPS Member by the Vendor, the Member is to be notified within 3 business days and appropriate action taken based on customer request.

The TIPS Vendor Agreement Signature Page is inserted here.

# TIPS Vendor Agreement Signature Form

RFP 221003 Electronics, Appliances and Associated Goods and Services

Company Name
Address
CityStateZip
PhoneFax
Email of Authorized Representative
Name of Authorized Representative
Title
Signature of Authorized Representative Rita Weber
Date
TIPS Authorized Representative Name David Fitts
Title Executive Director
TIPS Authorized Representative Signature
Approved by ESC Region 8
Date 1/26/2023



# 221003 Continental Wireless Inc Supplier Response

# **Event Information**

Number: 221003

Title: Electronics, Appliances and Associated Goods and Services

Type: Request for Proposal

Issue Date: 10/6/2022

Deadline: 11/17/2022 03:00 PM (CT)

Notes: IF YOU CURRENTLY HOLD TIPS CONTRACT 191003 ELECTRONICS

AND APPLIANCES, GOODS AND SERVICES ("191003"), YOU MUST RESPOND TO THIS SOLICITATION TO PREVENT LAPSE OF CONTRACT UNLESS YOU HOLD ANOTHER CURRENT TIPS CONTRACT THAT COVERS ALL OF YOUR ELECTRONIC/APPLIANCE OFFERINGS. THIS AWARDED CONTRACT WILL REPLACE YOUR EXPIRING TIPS CONTRACT

191003.

IF YOU HOLD ANOTHER TIPS CONTRACT OTHER THAN 191003 WHICH COVERS ALL OF YOUR ELECTONIC/APPLIANCE OFFERINGS AND YOU ARE SATISFIED WITH IT, THERE IS NO NEED TO RESPOND TO THIS CONTRACT UNLESS YOU PREFER TO

HOLD BOTH CONTRACTS.

## **Contact Information**

Address: Region 8 Education Service Center 4845 US Highway 271 North Pittsburg, TX 75686

+1 (866) 839-8477 Phone: Email: bids@tips-usa.com

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# **Continental Wireless Inc Information**

Contact: Rita Weber

Address: 10455 Vista Park Rd

Dallas, TX 75238

Phone: (972) 926-7443 Fax: (972) 707-0145 Toll Free: (800) 527-2000

Email: rita.weber@cntlwire.com

Web Address: www.cntlwire.com

By submitting your response, you certify that you are authorized to represent and bind your company.

 Rita Weber
 Rita.Weber@cntlwire.com

 Signature
 Email

Submitted at 11/17/2022 02:12:20 PM (CT)

# **Supplier Note**

Continental Wireless, Inc. hereinafter referred to as CWI, has been in business since September 2000. We are authorized reseller for an extensive array of Telecom manufacturers and related products such as (LMR) Land N Radio. We are centrally located in Dallas, Texas. This gives us an inherent advantage when shipping throughout entire country. Our main accounts include public and private educational institutions, Federal, State, and Local government agencies, and a host of Fortune 500 companies. These include Federal Express, United Airlines, Southwest Airlines, Delta Airlines, American Airlines, Macy's Department Stores, Cargill, International Paper, ar others. We sell to over 2,900 schools nationwide and to over 800 public agencies.

# **Requested Attachments**

# Agreement Signature Form

221003 Agreement Signature F

If you have not taken exception or deviation to the agreement language in the solicitation attributes, download the AGREEMENT SIGNATURE FORM from the "ATTACHMENTS" tab. This PDF document is a fillable form. Download the document to your computer, fill in the requested company information, print the file, SIGN the form, SCAN the complete signed AGREEMENT SIGNATURE FORM, and upload here.

If you have taken exception to any of the agreement language and noted the exception in the deviations section of the attributes for the agreement, complete the AGREEMENT SIGNATURE FORM, but DO NOT SIGN until those deviations been negotiated and resolved with TIPS management. Upload the unsigned form here, because this is a required docu

#### All Other Certificates

2021-2023 CWI COMPLETE LIST DIVERSITY CERTIFICATION

All Other Certificates (if applicable) must be scanned and uploaded. If vendor has more than one other certification scanned document. (PDF Format ONLY)

DO NOT UPLOAD encrypted or password protected files.

#### **Pricing Form 2**

221003 Pricing For

The vendor must download the PRICING SPREADSHEET SHEET from the attachment tab, fill in the requested information upload the completed spreadsheet.

DO NOT UPLOAD encrypted or password protected files.

the completed spreadsheet. DO NOT UPLOAD encrypted or password protected files.

# Reference Form

221003 Reference\_I

The vendor must download the References spreadsheet from the attachment tab, fill in the requested information and

Page 3 of 31 pages Vendor: Continental Wireless Inc 221003

DISCLOSURE OF CONFLICT OF INTEREST FORM - FILE ONLY IF THERE IS A CONFLICT TO REP

Conflict of Interest Form CIQ- ONLY REQUIRED IF A CONFLICT EXISTS PER THE

INSTRUCTIONS

# ONLY REQUIRED IF A CONFLICT EXISTS PER THE INSTRUCTIONS

Conflict of Interest Form for Vendors that are required to submit the form. The Conflict of Interest Form is included in the documents or can be found at https://www.tips-usa.com/assets/documents/docs/CIQ.pdf.

# **Proposed Goods and Services**

2022 TIPS - General Continental Wireless Catalog- MSRP & REPAI

Please upload one or more documents or sheets describing your offerings, line cards, catalogs, links to offerings OR li to your offerings that illustrate the catalog of proposed lines of goods and or services you carry and offer under this pr It does not have to be exhaustive but should, at a minimum tell us what you are offering. It could be as simple as a sheet your link to your online catalog of goods and services.

#### D/M/WBE Certification OPTIONAL

2021-2023 CWI COMPLETE LIST DIVERSITY CERTIFICATION

D/M/WBE Certification documentation may be scanned and uploaded if you desire to claim your status as one of the id enterprises. (Disadvantaged Business Enterprise, Minority Business Enterprise and/or Woman Business Enterprise) If has more than one certification scan into one document. (PDF Format ONLY)

DO NOT UPLOAD encrypted or password protected files.

Warranty CWI WARRANTY REPA

Warranty information (if applicable) must be scanned and uploaded. (PDF Format ONLY)

DO NOT UPLOAD encrypted or password protected files.

# Vendor Agreement 221003 Vendor Agreer

The vendor must download the Vendor Agreement from the attachment tab, fill in the requested information and upload completed agreement.

DO NOT UPLOAD encrypted or password protected files.

# Pricing Form 1 221003 Pricing For

The vendor must download the PRICING SPREADSHEET SHEET from the attachment tab, fill in the requested information upload the completed spreadsheet.

DO NOT UPLOAD encrypted or password protected files.

#### Supplementary

Capabilities-Products Stater

Supplementary information may be scanned and uploaded. (Company information, brochures, catalogs, etc.) (PDF For ONLY)

DO NOT UPLOAD encrypted or password protected files.

# **Logo and Other Company Marks**

CW I

If you desire, please upload your company logo to be added to your individual profile page on the TIPS website. If any particular specifications are required for use of your company logo, please upload that information under the Supplementation or another non-required section under the "Response Attachment" tab. Preferred Logo Format: 300 x 225 px - .eps, .jpeg preferred

# Certification of Corporate Offerer Form- COMPLETE ONLY CERTIFICATION OF CORPORATE OFFERER FOR IF OFFERER IS A CORPORATION

COMPLETE AND UPLOAD FORM IN ATTACHMENTS SECTION ONLY IF OFFERER IS A CORPORATION

# Disclosure of Lobbying Activities Standard Form LLL Disclosure\_of\_Lobbying\_Activities\_Standard\_Form\_

ONLY IF you answered "I HAVE Lobbied per above" to attribute #66, please download and complete and upload the St Form-LLL, "disclosure Form to Report Lobbying," in the Response attachments section.

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# **Confidentiality Claim Form**

221003 CONFIDENTIALITY CLAIM FO

REQUIRED CONFIDENTIALITY FORM. PLEASE READ CAREFULLY AND FOLLOW THE INSTRUCTIONS. Complete th according to your company requirements, make any desired attachments and upload to the appropriate section under "Response Attachments" THIS FORM DETERMINES HOW ESC8/TIPS RESPONDS TO LEGAL PUBLIC INFORMATION REQUESTS.

## **Current W-9 Tax Form**

You are required by TIPS to upload a current W-9 Internal Revenue Service (IRS) Tax Form for your entity. This form w utilized by TIPS to properly identify your entity.

# **Response Attachments**

# Fw\_\_Price\_catalog\_request.zip

Kenwood and EF Johnson price pages

# CWI Bio 2022.pdf

Continental Bio

# CNTL-introletter.pdf

Continental Introduction letter

## Dealer Authorization letter-Sep 2022.pdf

Dealer Authorization from major vendors

#### **ACH FORM.pdf**

ACH form for payment

# 2021 blank coi.pdf

Blank COI

## **Bid Attributes**

1 Yes - No

Disadvantaged/Minority/Women Business Enterprise - D/M/WBE/Federal HUBZone (Required by some participating governmental entities). Vendor certifies that their firm is a D/M/WBE or HUBZone? Vendor must upload proof of certifito the "Response Attachments" D/M/WBE CERTIFICATES section.

YES

#### 2 Yes - No

Historically Underutilized Business - HUB (Required by some participating governmental entities) Vendor certifies that firm is a HUB as defined by the State of Texas at https://comptroller.texas.gov/purchasing/vendor/hub/.

Proof may be submitted. Vendor must upload proof of certification to the "Response Attachments" HUB CERTIFICATE section.

Yes

# 3 Yes - No

The Vendor can provide services and/or products to all 50 US States?

Yes

#### 4 States Served:

If answer is NO to question #3, please list which states can be served. (Example: AR, OK, TX)

On EF Johnson products part of JVC Kenwood we are authorized to sell in AR, OK, LA and TX (excluding counties of Paso, Hudspeth, Culberson, Jeff Davis, Presidio, Brewster, Terrell, Pecos, Reeves, Ward, Loving and Winkler.

# 5 Company and/or Product Description:

This information will appear on the TIPS website in the company profile section, if awarded a TIPS contract. (Limit 750 characters.)

Continental Wireless, Inc., has a talented management team as well as excellent vendor relationships which have allus to develop personnel who are extremely skilled in what they do. Depending on the workload at any given time and drawing upon a combined 20 years of experience, Continental Wireless can draw down the requirements of any project reasonable. We have in-house engineering, design, and project management for all requisite needs: System Engineering/Design - 2 people; Service Engineering: 2 people; Project Managers: 2 people; Project Coordinators: 2 people.

# 6 | Primary Contact Name

Primary Contact Name

Rita Weber

# 7 Primary Contact Title

**Primary Contact Title** 

President/Corporate Sales

# 8 | Primary Contact Email

**Primary Contact Email** 

Rita.Weber@cntlwire.com

# 9 | Primary Contact Phone

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

9729267443

# 1 Primary Contact Fax

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

9729267443

# 1 Primary Contact Mobile

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

No response

# 1 Secondary Contact Name

Secondary Contact Name

Erika Deal

# 1 | Secondary Contact Title

Secondary Contact Title

**Customer Service Manager** 

Page 6 of 31 pages Vendor: Continental Wireless Inc 221003

# **Secondary Contact Email** Secondary Contact Email Erika.Deal@cntlwire.com **Secondary Contact Phone** Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 9729267443 **Secondary Contact Fax** Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 9727070145 **Secondary Contact Mobile** Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 No response **Admin Fee Contact Name** Admin Fee Contact Name. This person is responsible for paying the admin fee to TIPS.

Sudha Gurumurty

# Admin Fee Contact Email

Admin Fee Contact Email

Sudha.Gurumurthy@cntlwire.com

# 2 Admin Fee Contact Phone

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

9729267443

# 2 Purchase Order Contact Name

Purchase Order Contact Name. This person is responsible for receiving Purchase Orders from TIPS.

Customer Service

# 2 Purchase Order Contact Email

Purchase Order Contact Email

customerservice@cntlwire.com

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# 2 | Purchase Order Contact Phone

Enter 10 digit phone number. (No dashes or extensions)

Example: 8668398477

9729267443

# 2 Company Website

Company Website (Format - www.company.com)

https://www.cntlwire.com/

# 2 Entity D/B/A's and Assumed Names

Please identify all of your entity's assumed names and D/B/A's. Please note that you will be identified publicly by the name under which you responded to this solicitation unless you organize otherwise with TIPS after award.

N/A

# 2 Primary Address

**Primary Address** 

10455 Vista Park Road

# Primary Address City

Primary Address City

Dallas

# 2 Primary Address State

Primary Address State (2 Digit Abbreviation)

TX

# 2 Primary Address Zip

Primary Address Zip

75040

# 3 Search Words:

Please list search words to be posted in the TIPS database about your company that TIPS website users might searc Words may be product names, manufacturers, or other words associated with the category of award. YOU MAY NOT NON-CATEGORY ITEMS. (Limit 500 words) (Format: product, paper, construction, manufacturer name, etc.)

Motorola, Kenwood, David Clark, headsets, two-way radios, earpieces, microphones, infrastructure, repeater, mobile antennas, portables, belt clips, air to ground, aviation headsets, console, mounting, communications, XPR, CP, professional radios, Commerical radios, Icom, aftermarket batteries, Intrinsically safe, satellite, radio blue tooth, Hyte DAS system, Freedom stuff, safety vehicle wrap, Ef Johnson, cameras, repairs, fcc, programming, software upgrade cables, base station, power supply, Wave, R7, DMR, LTE, P25, Telecom services,RFID, rental, radio accessories, LN speaker mic, desk mic, Bosch, IP 224, Telex, Impact Radio, Iridium, Viking, Klein, Maxon, Ritron, Talley, Tessco, Tekk, net, Smart PTT, GW3 Trbo, ATS, Moto Trbo, Device Management, Trunking, System design, Construction, Enginerin Safety and emergency, implementation, Field service, in shop repair, warranty, woem owned, small business, HUB, education.

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3	Do you want TIPS Members to be able to spend Federal grant funds with you if awarded? Is it your intent able to sell to our members regardless of the fund source, whether it be local, state or federal?  Most of our members receive Federal Government grants or other funding and they make up a significant portion of budgets. The Members need to know if your company is willing to sell to them when they spend federal budget funds their purchase. There are attributes that follow that include provisions from the federal regulations in 2 CFR part 200 Your answers will determine if your award will be designated as eligible for TIPS Members to utilize federal funds with company.  Do you want TIPS Members to be able to spend Federal funds, at the Member's discretion, with you?  Yes
3	Yes - No Certification of Residency (Required by the State of Texas) The vendor's ultimate parent company or majority owner:
	(A) has its principal place of business in Texas;
	OR
	(B) employs at least 500 persons in Texas?
	This question is required as a data gathering function for information to our members making purchases with awarde vendors. It does not affect scoring with TIPS.  Yes
3	Company Residence (City)
3	Vendor's principal place of business is in the city of?
	Dallas
3	Company Residence (State)
•	Vendor's principal place of business is in the state of?  TX

# 3 Discount Offered - CAUTION READ CAREFULLY BECAUSE VENDORS FREQUENTLY MAKE MISTAKES ( THIS ATTRIBUTE QUESTION

Remember this is a **MINIMUM** discount percentage. So, be sure that the discount percentage inserted here can be a to ANY OFFERING OF GOODS OR SERVICES THROUGHOUT THE LIFE OF THE CONTRACT.

CAUTION: BE CERTAIN YOU CAN HONOR THIS <u>MINIMUM</u> DISCOUNT PERCENTAGE ON ANY OFFERED SERVICE (GOOD NOW OR DURING THE LIFE OF THE CONTRACT.

What is the **MINIMUM** percentage discount off of any item or service you offer to TIPS Members that is in your regula catalog (as defined in the solicitation specifications document), website, store or shelf pricing or when adding new go services to your offerings during the life of the contract? The resulting price of any goods or services Catalog list pric after this discount is applied is a ceiling on your pricing and not a floor because, in order to be more competitive in th individual circumstance, you may offer a larger discount depending on the items or services purchased and the quan time of sale. Please note that any specific greater discount offered for a particular product, brand, or service listed ir Vendor's proposal will control and Vendor will be required to honor that greater specific discount, in excess of the min discount, for that particular product, brand, or service for the life of the contract.

Must answer with a number between 0% and 100%.

2%

# 3 MINIMUM Discount Term

Does the vendor agree to at least offer, for the life of the Agreement, the Minimum Discount Percentage off list or cat proposed by Vendor in response to the Attribute entitled "Discount Offered - CAUTION READ CAREFULLY BECAUSE VENDORS FREQUENTLY MAKE MISTAKES ON THIS ATTRIBUTE QUESTION"? TIPS will utilize this response to satic Long Term Cost scoring evaluation criteria. A "YES" answer will be awarded the maximum 10 points for this criterion the 100 total points and a "NO" answer is awarded 0 points.

YES

# Yes - No

If awarded on this TIPS Contract, for the duration of the Contract, Vendor agrees to provide, upon request, their then current catalog pricing, as defined in the solicitation and below, to TIPS upon request for any goods and services offe Vendor's TIPS Contract.

"Catalog" means the available list of tangible personal property or services, in the most current listing, regardless of during the life of the contract, that takes the form of a catalog, price list, schedule, shelf price or other form that:

- A. is regularly maintained by the manufacturer or Vendor of an item; and
- B. is either published or otherwise available for inspection by a customer during the purchase process;
- C. to which the minimum discount proposed by the proposing Vendor may be applied.

YES

# 3 TIPS Administration Fee

By submitting a proposal, Vendor agrees to remit to TIPS the required TIPS Administration Fee, as designated in the solicitation or as otherwise agreed in writing. If Authorized Resellers are named, Vendor agrees to guarantee remitta the TIPS Administration fee by or for the Authorized Reseller. TIPS/ESC Region 8 is required by Texas Government (Section 791 to be compensated for its work. Thus, submission of this proposal requires agreement to this term.

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# TIPS Administration Fee Paid by Vendor - Not Charged to Customer

Vendor understands and agrees that it owes TIPS a TIPS Administration Fee (published in the RFP/RCSP docum every TIPS sale made under an awarded TIPS Contract. Vendor further understands and agrees that Vendor shall pricing with this proposal which includes and accounts for the TIPS Administration Fee and **shall never** separately the TIPS Member Customer the TIPS fee or add the TIPS Administration Fee line item to an invoice or similar pu document. Submission of this proposal is Vendor's certification that Vendor agrees to this mandatory term.

# 4 Additional Discounts?

Do you offer additional discounts to TIPS members for large order quantities or large scope of work?

Yes

# Years in Business as Proposing Company

Years in business as proposing company?

22

# Resellers:

Does the vendor have resellers that it will name under this contract? Resellers are defined as other companies that s your products under an agreement with you, the awarded vendor of TIPS.

EXAMPLE: BIGmart is a reseller of ACME brand televisions. If ACME were a TIPS awarded vendor, then ACME would BIGmart as a reseller.

(If applicable, Vendor should add all Authorized Resellers within the TIPS Vendor Portal upon award).

Yes

# Right of Refusal

The proposing vendor has the right not to sell under the awarded agreement with a TIPS member at vendor's discret unless required by law.

# NON-COLLUSIVE BIDDING CERTIFICATE

By submission of this bid or proposal, the Bidder certifies that:

- 1) This bid or proposal has been independently arrived at without collusion with any other Bidder or with any Compet
- 2) This bid or proposal has not been knowingly disclosed and will not be knowingly disclosed, prior to the opening of or proposals for this project, to any other Bidder, Competitor or potential competitor:
- 3) No attempt has been or will be made to induce any other person, partnership or corporation to submit or not to subbid or proposal;
- 4) The person signing this bid or proposal certifies that he has fully informed himself regarding the accuracy of the statements contained in this certification, and under the penalties being applicable to the Bidder as well as to the per signing in its behalf.

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered.

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4	CONFLICT OF INTEREST QUESTIONNAIRE - FORM CIQ - Do you have any CONFLICT OF INTEREST TO REPORT OR DISCLOSE under this statutory requirement?
5	REPORT OR DISCLOSE under this statutory requirement?

Do you have any CONFLICT OF INTEREST TO REPORT OR DISCLOSE under this statutory requirement? YES or N

If you have a conflict of interest as described in this form or the Local Government Code Chapter 176, cited thereinare required to complete and file with TIPS.

The Form CIQ is one of the attachments to this solicitation.

There is an optional upload for this form provided if you have a conflict and must file the form

No
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# 4

# Filing of Form CIQ

If yes (above), have you filed a form CIQ by uploading the form to this RFP as directed above?



# **Regulatory Standing**

I certify to TIPS for the proposal attached that my company is in good standing with all governmental agencies Feder state that regulate any part of our business operations. If not, please explain in the next attribute question.

Ye	s		
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# 4

# Regulatory Standing

Regulatory Standing explanation of no answer on previous question.

No response

# 4

# Antitrust Certification Statements (Tex. Government Code § 2155.005)

By submission of this bid or proposal, the Bidder certifies that:

I affirm under penalty of perjury of the laws of the State of Texas that:

- (1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;
- (2) In connection with this bid, neither I nor any representative of the Company has violated any provision of the Texa Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15:
- (3) In connection with this bid, neither I nor any representative of the Company has violated any federal antitrust law;
- (4) Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of thi to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the sar of business as the Company.

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#### **Suspension or Debarment Instructions**

Instructions for Certification:

- 1. By answering yes to the next Attribute question below, the vendor and prospective lower tier participant is providing certification set out herein in accordance with these instructions.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transa was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification in addition to other remedies available to the federal government, the department or agency with which the transaction originated may pursue available remedies, including suspension and / or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitte has become erroneous by reason of changed circumstances.
- 4. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participar "person," "primary covered transaction," "principal," "proposal" and "voluntarily excluded," as used in this clause, hav meanings set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contain the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this form that, should the proposed covered transaction entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspedeclared ineligible or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this form that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier cover transaction that it is not debarred, suspended, ineligible or voluntarily excluded from the covered transaction, unless knows that the certification is erroneous. A participant may decide the method and frequency by which it determines t eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to r in good faith the certification required by this clause. The knowledge and information of a participant is not required t exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible or volunta excluded from participation in this transaction, in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies, including suspension an debarment.

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# **Suspension or Debarment Certification**

By answering yes, you certify that no federal suspension or debarment is in place, which would preclude receiving a federally funded contract as described above.

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#### Non-Discrimination Statement and Certification

In accordance with Federal civil rights law, all U.S. Departments, including the U.S. Department of Agriculture (USDA) rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, g identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (20, 2600 (voice and TTY)) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, for online at How to File a Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 63 9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assista Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; email: program.intake@usda.gov.

(Title VI of the Education Amendments of 1972; Section 504 of the Rehabilitation Act of 1973; the Age Discrimination 1975; Title 7 CFR Parts 15, 15a, and 15b; the Americans with Disabilities Act; and FNS Instruction 113-1, Civil Rights Compliance and Enforcement – Nutrition Programs and Activities)

All U.S. Departments, including the USDA are equal opportunity provider, employer, and lender.

Not a negotiable term. Failure to agree by answering YES will render your proposal non-responsive and it will not be considered. I certify that in the performance of a contract with TIPS or its members, that our company will conform to foregoing anti-discrimination statement and comply with the cited and all other applicable laws and regulations.

✓ Yes, I certify (Yes)

# 5

# 2 CFR PART 200 Contract Provisions Explanation

Required Federal contract provisions of Federal Regulations for Contracts for contracts with ESC Region 8 and TIPS Members:

The following provisions are required to be in place and agreed if the procurement is funded in any part with federal

The ESC Region 8 and TIPS Members are the subgrantee or Subrecipient by definition. Most of the provisions are lo in 2 CFR PART 200 - Appendix II to Part 200—Contract Provisions for Non-Federal Entity Contracts Under Federal A at 2 CFR PART 200. Others are included within 2 CFR part 200 et al.

In addition to other provisions required by the Federal agency or non-Federal entity, all contracts made by the non-Federal under the Federal award must contain provisions covering the following, as applicable.

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#### 2 CFR PART 200 Contracts

Contracts for more than the simplified acquisition threshold currently set at \$250,000, which is the inflation adjusted a determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contract violate or breach contract terms, and provide for such sanctions and penalties as appropriate.

Notice: Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region TIPS Members reserves all rights and privileges under the applicable laws and regulations with respect to this procur in the event of breach of contract by either party.

Does vendor agree?

	Yes	
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#### 5 5

#### 2 CFR PART 200 Termination

Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effe and the basis for settlement. (All contracts in excess of \$10,000)

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and T Members reserves the right to terminate any agreement in excess

of \$10,000 resulting from this procurement process for cause after giving the vendor an appropriate opportunity and 30 days, to cure the causal breach of terms and conditions. ESC Region 8 and

TIPS Members reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement p for convenience with 30 days notice in writing to the awarded vendor. The vendor

would be compensated for work performed and goods procured as of the termination date if for convenience of the E Region 8 and TIPS Members. Any award under this procurement process is not exclusive and the ESC Region 8 and reserves the right to purchase goods and services from other vendors when it is in the best interest of the ESC Region and TIPS.

Does vendor agree?

#### 5 6

#### 2 CFR PART 200 Clean Air Act

Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as ame Contracts and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal aragree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C 7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

Pursuant to the Clean Air Act, et al above, when federal funds are expended by ESC Region 8 and TIPS Member Region 8 and TIPS Members requires that the proposer certify that during the term of

an award by the ESC Region 8 and TIPS Members resulting from this procurement process the vendor agrees to with all of the above regulations, including all of the terms listed and referenced therein.

Does vendor agree?

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# 2 CFR PART 200 Byrd Anti-Lobbying Amendment

Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding \$100,000 m the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated fur pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a mer Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining a Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying witl Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier up to the non-Federal award.

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and T Members requires the proposer certify that during the term and during the life of any contract with ESC Region 8 and Members resulting from this procurement process the vendor certifies to the terms included or referenced herein.

Does vendor agree?

5 8

#### 2 CFR PART 200 Federal Rule

Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 to 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$250,000)

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and T Members requires the proposer certify that in performance of the contracts, subcontracts, and subgrants of amounts excess of \$250,000, the vendor will be in compliance with all applicable standards, orders, or requirements issued ur section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive 11738, and Environmental Protection Agency regulations (40 CFR part 15).

Does vendor certify that it is in compliance with the Clean Air Act?

Yes		

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#### 2 CFR PART 200 Procurement of Recovered Materials

A non-Federal entity that is a state agency or agency of a political subdivision of a state and its contractors must correction 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

Does vendor certify that it is in compliance with the Solid Waste Disposal Act as described above?

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#### 2 CFR PART 200 Rights to Inventions

If the Federal award meets the definition of "funding agreement" under 37 CFR §401.2 (a) and the recipient or subre wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of passignment or performance of experimental, developmental, or research work under that "funding agreement," the representation of the substitution of passignment or performance of experimental, developmental, or research work under that "funding agreement," the representation of the substitution of passignment or performance of experimental, developmental, or research work under that "funding agreement," the representation of passignment or performance of experimental, developmental, or research work under that "funding agreement," the representation of passignment or performance of experimental, developmental, or research work under that "funding agreement," the representation of passignment or performance of experimental, developmental, or research work under that "funding agreement," the representation of passignment or performance of experimental, developmental, or research work under that "funding agreement," the representation of passignment or performance of experimental, developmental, or research work under that "funding agreement," the representation of passignment or performance of experimental passignment or performance or perform

Pursuant to the above, when the foregoing applies to ESC Region 8 and TIPS Members, Vendor certifies that dur term of an award resulting from this procurement process, Vendor agrees to comply with all applicable requirement referenced in the Federal rule above.

Does vendor agree?

Yes

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#### 2 CFR PART 200 Domestic Preferences for Procurements

As appropriate and to the extent consistent with law, the non-Federal entity should, to the greatest extent practicable a Federal award, provide a preference for the purchase, acquisition, or use of goods, products, or materials products the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products requirements of this section must be included in all subawards including all contracts and purchase orders for a products under this award. For purposes of 2 CFR Part 200.322, "Produced in the United States" means, for iron are products, that all manufacturing processes, from the initial melting stag through the application of coatings, occurred United States. Moreover, for purposes of 2 CFR Part 200.322, "Manufactured products" means items and const materials composed in whole or in part of non-ferrous metals such as aluminum, plastics and polymer-based product as polyvinyl chloride pipe, aggregates such as concrete, glass, including optical fiber, and lumber.

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, Vendor certifies tha greatest extent practicable Vendor will provide a preference for the purchase, acquisition, or use of goods, producaterials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufaproducts).

Does vendor agree?

# 2 CFR PART 200 Ban on Foreign Telecommunications

Federal grant funds may not be used to purchase equipment, services, or systems that use "covered telecommunic equipment or services as a substantial or essential component of any system, or as critical technology as part system. "Covered telecommunications" means purchases from Huawei Technologies Company or ZTE Corporation subsidiary or affiliate of such entities), and video surveillance and telecommunications equipment produced by Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company subsidiary or affiliate of such entities).

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, Vendor certification Vendor will not purchase equipment, services, or systems that use "covered telecommunications", as defined by §200.216 equipment or services as a substantial or essential component of any system, or as critical technology as any system.

Does vendor agree?

Yes

#### 2 CFR PART 200 Contract Cost & Price

For contracts more than the simplified acquisition threshold currently set at \$250,000, a TIPS Member may, in vecircumstances, be required to negotiate profit as a separate element of the price pursuant to 2 C.F.R. 200.324(b). those circumstances, Vendor agrees to provide information and negotiate with the TIPS Member regarding proseparate element of the price. However, Vendor certifies that the total price charged by the Vendor shall not exce Vendor's TIPS pricing and pricing terms proposed.

Does Vendor Agree?

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#### **FEMA Fund Certifications**

Submission of this proposal is Vendor's certification that Vendor agrees to this term. Vendor certifies that **IF and** Vendor accepts a TIPS purchase paid for in full or part with FEMA funds, Vendor certifies that:

- (1) Vendor agrees to provide the TIPS Member, the FEMA Administrator, the Comptroller General of the United State any of their authorized representatives access to and rights to reproduce any books, documents, papers, and recepted the Contractor which are directly pertinent to this contract for the purposes of making audits, examinations, excerptranscriptions. The Vendor agrees to provide the FEMA Administrator or an authorized representatives acconstruction or other work sites pertaining to the work being completed under the contract. Vendor acknowledges agrees that no language in this contract or the contract with the TIPS Member is intended to prohibit audits or i reviews by the FEMA Administrator or the Comptroller General of the United States.
- (2) The Vendor shall not use the Department of Homeland Security's seal(s), logos, crests, or reproductions of f likenesses of DHS agency officials without specific FEMA pre-approval.
- (3) The Vendor will comply with all applicable Federal law, regulations, executive orders, FEMA policies, procedure directives.
- (4) The Federal Government is not a party to this contract and is not subject to any obligations or liabilities to the Federal entity, contractor, or any other party pertaining to any matter resulting from the contract.
- (5) The Vendor acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) to the Vendor's actions pertaining to this contract.

#### 6 5

# Certification of Compliance with the Energy Policy and Conservation Act

When appropriate and to the extent consistent with the law, Vendor certifies that it will comply with the Energy Pol Conservation Act (42 U.S.C. 6321 et seq; 49 C.F.R. Part 18) and any mandatory standards and policies relating to efficiency which are contained in applicable state energy conservation plans issued in compliance with the Act.

Does Vendor agree?

# 6 Certification Regarding Lobbying

Applicable to Grants, Subgrants, Cooperative Agreements, and Contracts Exceeding \$100,000 in Federal Funds

Submission of this certification is a prerequisite for making or entering into this transaction and is imposed by section Title 31, U.S. Code. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Any person who fails to file the required certification shall be subject to a civil property of not less than \$10,000 and not more than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person I influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employees, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the material grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuatenewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of cong or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undershall complete and submit Standard Form-LLL, "disclosure Form to Report Lobbying," in accordance with its instruction
- (3) The undersigned shall require that the language of this certification be included in the award documents for all cc subawards exceeding \$100,000 in Federal funds at all appropriate tiers and that all subrecipients shall certify and dis accordingly.

I HAVE NOT Lobbied per above

# If you answered "I HAVE lobbied" to the above Attribute Question

If you answered "I HAVE lobbied" to the above Attribute question, you must download the Lobbying Report "Standard LLL, disclosure Form to Report Lobbying" which includes instruction on completing the form, complete and submit it i Response Attachments section as a report of the lobbying activities you performed or paid others to perform.

6 | Subcontracting with Small and Minority Businesses, Women's Business Enterprises, and Labor Surplus Firms.

Do you ever anticipate the possibility of subcontracting any of your work under this award if you are successful?

IF NO, DO NOT ANSWER THE NEXT ATTRIBUTE QUESTION. . IF YES, and ONLY IF YES, you must answer the next question YES if you want a TIPS Member to be authorized to spend Federal Grant Funds for Procurement.

NO

# ONLY IF YES TO THE PREVIOUS QUESTION OR if you ever do subcontract any part of your performanc under the TIPS Agreement, do you agree to comply with the following federal requirements?

ONLY IF YES TO THE PREVIOUS QUESTION OR if you ever do subcontract any part of your performance under the Agreement,

do you agree to comply with the following federal requirements?

Federal Regulation 2 CFR §200.321 Contracting with small and minority businesses, women's business enterprises, labor surplus area firms. (a)The non-Federal entity must take all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

- (b) Affirmative steps must include:
- (1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;
- (2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;
- (3) Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum partici by small and minority businesses, and women's business enterprises;
- (4) Establishing delivery schedules, where the requirement permits, which encourage participation by small and mino businesses, and women's business enterprises;
- (5) Using the services and assistance, as appropriate, of such organizations as the Small Business Administration an Minority Business Development Agency of the Department of Commerce; and
- (6) Requiring the prime contractor, if subcontracts are to be let, to take the affirmative steps listed in paragraphs(1) to (5) of this section.

YES

# 7

#### Indemnification

The ESC Region 8 and TIPS is a Texas Political Subdivision and a local governmental entity; therefore, is prohibited 1 indemnifying third parties pursuant to the Texas Constitution (Article 3, Section 52) except as specifically provided by as

ordered by a court of competent jurisdiction. A provision in a contract to indemnify or hold a party harmless is a prompay for

any expenses the indemnified party incurs, if a specified event occurs, such as breaching the terms of the contract o negligently

performing duties under the contract. Article III, Section 49 of the Texas Constitution states that "no debt shall be creation on

behalf of the State ... " The Attorney General has counseled that a contractually imposed obligation of indemnity creative "debt" in

the constitutional sense. Tex. Att'y Gen. Op. No. MW-475 (1982). Contract clauses which require the System or instituto

indemnify must be deleted or qualified with "to the extent permitted by the Constitution and Laws of the State of Texas Liquidated

damages, attorney's fees, waiver of vendor's liability, and waiver of statutes of limitations clauses should also be dele qualified

with "to the extent permitted by the Constitution and laws of State of Texas."

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree

to these terms?

Yes, I Agree (Yes)

#### 7 1

#### Remedies

The parties shall be entitled to exercise any right or remedy available to it either at law or in equity, subject to the chc law, venue

and service of process clauses limitations agreed herein. Nothing in this agreement shall commit the TIPS to an arbitresolution

of any disagreement under any circumstances. Any Claim arising out of or related to the Contract, except for those specifically waived

under the terms of the Contract, may, after denial of the Board of Directors, be subject to mediation at the request of party. Any

issues not resolved hereunder MAY be referred to non-binding mediation to be conducted by a mutually agreed upor mediator as a

prerequisite to the filing of any lawsuit over such issue(s). The parties shall share the mediator's fee and any association filing fee

equally. Mediation shall be held in Camp or Titus County, Texas. Agreements reached in mediation shall be reduced t writing, and

will be subject to the approval by the District's Board of Directors, signed by the Parties if approved by the Board of Directors, and, if

signed, shall thereafter be enforceable as provided by the laws of the State of Texas.

Do you agree to these terms?

Yes, I Agree

# 7

# **Remedies Explanation of No Answer**

No response

# 7

## **Choice of Law**

The agreement between the Vendor and TIPS/ESC Region 8 and any addenda or other additions resulting from this procurement process, however described, shall be governed by, construed and enforced in accordance with the laws State of Texas, regardless of any conflict of laws principles.

THIS DOES NOT APPLY to a vendor's agreement entered into with a TIPS Member, as the Member may be located on Texas.

Do you agree to these terms?

Agreed

# **7**

#### Venue, Jurisdiction and Service of Process

Any proceeding, involving Region 8 ESC or TIPS, arising out of or relating to this procurement process or any contra issued by TIPS resulting from or any contemplated transaction shall be brought in a court of competent jurisdiction in County, Texas and each of the parties irrevocably submits to the exclusive jurisdiction of said court in any such proce waives any objection it may now or hereafter have to venue or to convenience of forum, agrees that all claims in resp the Proceeding shall be heard and determined only in any such court, and agrees not to bring any proceeding arisin of or relating to this procurement process or any contract resulting from or any contemplated transaction in any other The parties agree that either or both of them may file a copy of this paragraph with any court as written evidence of the knowing, voluntary and freely bargained for agreement between the parties irrevocably to waive any objections to verto convenience of forum. Process in any Proceeding referred to in the first sentence of this Section may be served or party anywhere in the world. Any dispute resolution process other than litigation shall have venue in Camp County or County Texas.

Do you agree to these terms?

Agreed

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# Infringement(s)

The successful vendor will be expected to indemnify and hold harmless the TIPS and its employees, officers, agents, representatives, contractors, assignees and designees from any and all third party claims and judgments involving infringement of patent, copyright, trade secrets, trade or service marks, and any other intellectual or intangible properights attributed to or claims based on the Vendor's proposal or Vendor's performance of contracts awarded and app

Do you agree to these terms?

Yes, I Agree

# 7

# Infringement(s) Explanation of No Answer

No response

# **7 7**

## **Contract Governance**

Any contract made or entered into by the TIPS is subject to and is to be governed by Section 271.151 et seq, Tex Lo Code. Otherwise, TIPS does not waive its governmental immunities from suit or liability except to the extent expressly by other applicable laws in clear and unambiguous language.

✓ Yes, I Agree (Yes)

# **7**

# **Payment Terms and Funding Out Clause**

Payment Terms:

TIPS or TIPS Members shall not be liable for interest or late payment fees on past-due balances at a rate higher than permitted by the laws or regulations of the jurisdiction of the TIPS Member.

Funding Out Clause:

Vendor agrees to abide by the laws and regulations, including Texas Local Government Code § 271.903, or any statuor regulatory limitations of the jurisdiction of any TIPS Member which governs contracts entered into by the Vendor at TIPS or a TIPS Member that requires all contracts approved by TIPS or a TIPS Member are subject to the budgeting appropriation of currently available funds by the entity or its governing body.

See statute(s) for specifics or consult your legal counsel.

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered.

Vendor: Continental Wireless Inc

Do you agree to these terms?

Yes, I Agree (Yes)

# 9

#### **Insurance and Fingerprint Requirements Information**

#### **Insurance**

If applicable and your staff will be on TIPS member premises for delivery, training or installation etc. and/or with an automobile, you must carry automobile insurance as required by law. You may be asked to provide proof of insurance.

## **Fingerprint**

It is possible that a vendor may be subject to Chapter 22 of the Texas Education Code. The Texas Education Code, C 22, Section 22.0834 & 22.08341. Statutory language may be found at: http://www.statutes.legis.state.tx.us/

If the vendor has staff that meet both of these criterion:

- (1) will have continuing duties related to the contracted services; and
- (2) has or will have direct contact with students

Then you have "covered" employees for purposes of completing the attached form.

TIPS recommends all vendors consult their legal counsel for guidance in compliance with this law. If you have question how to comply, see below. If you have questions on compliance with this code section, contact the Texas Department Public Safety Non-Criminal Justice Unit, Access and Dissemination Bureau, FAST-FACT at NCJU@txdps.state.tx.us and you should send an email identifying you as a contractor to a Texas Independent School District or ESC Region 8 and TIPS. Texas DPS phone number is (512) 424-2474.

See form in the next attribute to complete entitled: Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

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#### Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

Introduction: Texas Education Code Chapter 22 requires entities that contract with school districts to provide services obtain criminal history record information regarding covered employees. Contractors must certify to the district that the have complied. Covered employees with disqualifying criminal histories are prohibited from serving at a school district.

Definitions: Covered employees: Employees of a contractor or subcontractor who have or will have continuing duties related to the service to be performed at the District and have or will have direct contact with students. The District wi the final arbiter of what constitutes direct contact with students. Disqualifying criminal history: Any conviction or other criminal history information designated by the District, or one of the following offenses, if at the time of the offense, th victim was under 18 or enrolled in a public school:

(a) a felony offense under Title 5, Texas Penal Code; (b) an offense for which a defendant is required to register as a offender under Chapter 62, Texas Code of Criminal Procedure; or (c) an equivalent offense under federal law or the another state.

I certify that:

**NONE (Section A)** of the employees of Contractor and any subcontractors are covered employees, as defined abov this box is checked, I further certify that Contractor has taken precautions or imposed conditions to ensure that the employees of Contractor and any subcontractor will not become covered employees. Contractor will maintain these precautions or conditions throughout the time the contracted services are provided.

**OR** 

**SOME (Section B)** or all of the employees of Contractor and any subcontractor are covered employees. If this box is checked, I further certify that:

- (1) Contractor has obtained all required criminal history record information regarding its covered employees. None of covered employees has a disqualifying criminal history.
- (2) If Contractor receives information that a covered employee subsequently has a reported criminal history, Contract immediately remove the covered employee from contract duties and notify the District in writing within 3 business day
- (3) Upon request, Contractor will provide the District with the name and any other requested information of covered employees so that the District may obtain criminal history record information on the covered employees.
- (4) If the District objects to the assignment of a covered employee on the basis of the covered employee's criminal hirecord information, Contractor agrees to discontinue using that covered employee to provide services at the District.

Noncompliance or misrepresentation regarding this certification may be grounds for contract termination.

None

8

# Texas Business and Commerce Code § 272 Requirements as of 9-1-2017

SB 807 prohibits construction contracts to have provisions requiring the contract to be subject to the laws of another to be required to litigate the contract in another state, or to require arbitration in another state. A contract with such provisions is voidable. Under this new statute, a "construction contract" includes contracts, subcontracts, or agreeme with (among others) architects, engineers, contractors, construction managers, equipment lessors, or materials supp "Construction contracts" are for the design, construction, alteration, renovation, remodeling, or repair of any building improvement to real property, or for furnishing materials or equipment for the project. The term also includes moving, demolition, or excavation. BY RESPONDING TO THIS SOLICITATION, AND WHEN APPLICABLE, THE PROPOSER AC TO COMPLY WITH THE TEXAS BUSINESS AND COMMERCE CODE § 272 WHEN EXECUTING CONTRACTS WITH T MEMBERS THAT ARE TEXAS GOVERNMENT ENTITIES.

# Texas Government Code 2270 & 2271 Verification Form

Texas Government Code 2270 & 2271 Verification Form

If (a) Vendor is not a sole proprietorship; (b) Vendor has ten (10) or more full-time employees; and (c) this Agreemer value of \$100,000 or more, the following certification shall apply; otherwise, this certification is not required. Purs Chapter 2271 of the Texas Government Code, the Vendor hereby certifies and verifies that neither the Vendor, r affiliate, subsidiary, or parent company of the Vendor, if any (the "Vendor Companies"), boycotts Israel, and the 'agrees that the Vendor and Vendor Companies will not boycott Israel during the term of this Agreement. For purpothis Agreement, the term "boycott" shall mean and include refusing to deal with, terminating business activities to otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations with Is with a person or entity doing business in Israel or in an Israeli-controlled territory, but does not include an action m ordinary business purposes.

Our entity further certifies that it is is not listed on and we do not do business with companies prohibited by Government Code 2270 or that are on the Texas Comptroller of Public Accounts list of Designated Foreign Te Organizations per Texas Gov't Code 2270.0153 found at https://comptroller.texas.gov/purchasing/docs/foreign-terror

I swear and affirm that the above is true and correct.

YES

# Logos and other company marks

Please upload your company logo to be added to your individual profile page on the TIPS website. If any particular specifications are required for use of your company logo, please upload that information under the "Logo and Other Company Marks" section under the "Response Attachment" tab. Preferred Logo Format: 300 x 225 px - .png, .eps, .jp preferred

Potential uses of company logo:

- \* Your Vendor Profile Page of TIPS website
- \* Potentially on TIPS website scroll bar for Top Performing Vendors
- \* TIPS Quarterly eNewsletter sent to TIPS Members
- \* Co-branding Flyers and or email blasts to our TIPS Members (Permission and approval will be obtained before publ

# **Solicitation Deviation/Compliance**

Does the vendor agree with the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation?

# Solicitation Exceptions/Deviations Explanation

If the bidder intends to deviate from the General Conditions Standard Terms and Conditions or Item Specifications lis this proposal invitation, all such deviations must be listed on this attribute, with complete and detailed conditions and information included or attached.

TIPS will consider any deviations in its proposal award decisions, and TIPS reserves the right to accept or reject any based upon any deviations indicated below or in any attachments or inclusions.

In the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Sta Terms and Conditions, Item Specifications, and all other information contained in this Solicitation.

No response

# 8 | Agreement Deviation/Compliance

Does the vendor agree with the language in the Vendor Agreement?

Yes

# 8 Agreement Exceptions/Deviations Explanation

If the proposing Vendor desires to deviate form the Vendor Agreement language, all such deviations must be listed o attribute, with complete and detailed conditions and information included. TIPS will consider any deviations in its prop award decisions, and TIPS reserves the right to accept or reject any proposal based upon any deviations indicated be in the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Vei Agreement.

No response

# **Felony Conviction Notice**

Texas Education Code, Section 44.034, Notification of Criminal History, Subsection (a), states "a person or business that enters into a contract with a school district must give advance notice to the district if the person or an owner or operator of the business entity has been convicted of a felony. The notice must include a general description of the cresulting in the conviction of a felony." Subsection (b) states "a school district may terminate a contract with a person business entity if the district determines that the person or business entity failed to give notice as required by Subsec (a) or misrepresented the conduct resulting in the conviction. The district must compensate the person or business e for services performed before the termination of the contract." (c) This section does not apply to a publicly held corporate person completing this proposal certifies that they are authorized to provide the answer to this question.

Select A., B. or C.

A. My firm is a publicly held corporation; therefore, this reporting requirement is not applicable.

OR B.My firm is not owned nor operated by anyone who has been convicted of a felony, OR

C. My firm is owned or operated by the following individual(s) who has/have been convicted of a felony. (if you answe below, you are required to provide information in the next attribute.

B. Firm not owned nor operated by felon; per above

# If you answered C. My Firm is owned or operated by a felon to the previous question, you are REQUIREL ANSWER THE FOLLOWING QUESTIONS.

If you answered C. My Firm is owned or operated by a felon to the previous question, you must provide the following information.

- 1. Name of Felon(s)
- 2. The named person's role in the firm, and
- 3. Details of Conviction(s).

No response

# Required Confidentiality Claim Form

Required Confidentiality Claim Form

This completed form is required by TIPS. By submitting a response to this solicitation you agree to download from the "Attachments" section, complete according to the instructions on the form, then upload the completed form, with any confidential attachments, if applicable, to the "Response Attachments" section titled "Confidentiality Form" in order to provide to TIPS the completed form titled, "CONFIDENTIALITY CLAIM FORM". THIS REQUIRED PROCESS IS THE O WAY TO DEEM PROPOSAL DOCUMENTATION CONFIDENTIAL ANY OTHER CONFIDENTIAL DESIGNATION WILL BE DISREGARDED UNLESS THE DOCUMENT IS IDENTIFIED BY AND ATTACHED TO THE REQUIRED FORM. By comp this process, you provide us with the information we require to comply with the open record laws of the State of Texas they may apply to your proposal submission. If you do not provide the form with your proposal, an award will not be r your proposal is qualified for an award, until TIPS has an accurate, completed form from you.

Read the form carefully before completing and if you have any questions, email bids@tips-usa.com.

# 9 Member Access to Vendor Proposal

Notwithstanding any other information provided in this solicitation or Vendor designation of certain documenta confidential or proprietary, Vendor's acceptance of this TIPS Contract constitutes Vendor's consent to the disclo Vendor's comprehensive proposal, including any information deemed confidential or proprietary, **to TIPS Member** proposing Vendor agrees that TIPS shall not be responsible or liable for any use or distribution of informa documentation by TIPS Members or any other party. By submitting this proposal, Vendor certifies the foregoing.

# 9 Choice of Law clauses with TIPS Members

If the vendor is awarded a contract with TIPS under this solicitation, the vendor agrees to make any Choice of Law claim any contract or agreement entered into between the awarded vendor and with a TIPS member entity to read as foll "Choice of law shall be the laws of the state where the customer resides" or words to that effect.

Agreed

# Venue of dispute resolution with a TIPS Member

In the event of litigation or use of any dispute resolution model when resolving disputes with a TIPS member entity as result of a transaction between the vendor and TIPS or the TIPS member entity, the Venue for any litigation or other a upon model shall be in the state and county where the customer resides unless otherwise agreed by the parties at the dispute resolution model is decided by the parties.

Agreed

# Automatic renewal of contracts or agreements with TIPS or a TIPS member entity

This clause **DOES NOT** prohibit multiyear contracts or agreements with TIPS member entities.

Because TIPS and TIPS members are governmental entities subject to laws that control appropriations of funds during their fiscal years for contracts and agreements to provide goods and services, does the Vendor agree to limit any autrenewal clauses of a contract or agreement executed as a result of this TIPS solicitation award to not longer than "month" and at the TIPS contracted rate.

Agreed

Page 28 of 31 pages Vendor: Continental Wireless Inc 221003

# 9 Indemnity Limitation with TIPS Members

Texas and other states restrict by law or state Constitution the ability of a governmental entity to indemnify others. TIF requires that any contract entered into between a vendor and TIPS or a TIPS Member as a result of an award under Solicitation limit the requirement that the Customer indemnify the Vendor by either eliminating any such indemnity requirement clauses in any agreements, contracts or other binding documents <u>OR</u> by prefacing all indemnity clauses required of TIPS or the TIPS Member entity with the following: "To the extent permitted by the laws or the Constitution state where the customer resides, ".

Agreement is a required condition to award of a contract resulting from this Solicitation.

Agreed

# 9 A

## **Arbitration Clauses**

Except for certain circumstances, TIPS forbids a mandatory arbitration clause in any contract or agreement entered i between the awarded vendor with TIPS or a TIPS member entity. Does the vendor agree to exclude any arbitration requirement in any contracts or agreement entered into between TIPS or a TIPS member entity through an awarded contract with TIPS?

Agreed

# 9

# **Required Vendor Sales Reporting**

By responding to this Solicitation, you agree to report to TIPS all sales made under any awarded Agreement with TIPS. Vendor is required to report all sales under the TIPS contract to TIPS. If the TIPS Member entity requesting a p from the awarded Vendor requests the TIPS contract, Vendor must include the TIPS Contract number on any communications with the TIPS Member entity. If awarded, you will be provided access to the Vendor Portal. To report login to the TIPS Vendor Portal and click on the PO's and Payments tab. Pages 3-7 of the Vendor Portal User Guide walk you through the process of reporting sales to TIPS. Please refer to the TIPS Accounting FAQ's for more informa about reporting sales and if you have further questions, contact the Accounting Team at accounting@tips-usa.com. I Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS Agreeme submitting same to TIPS.

# 9

# **Upload of Current W-9 Required**

Please note that you are required by TIPS to upload a current W-9 Internal Revenue Service (IRS) Tax Form for your entity. This form will be utilized by TIPS to properly identify your entity.

# 9

# CERTIFICATION REGARDING BOYCOTTING CERTAIN ENERGY COMPANIES (Texas law as of September 2021)

By submitting a proposal to this Solicitation, you certify that you agree, when it is applicable, to the follow required by Texas law as of September 1, 2021:

If (a) company is not a sole proprietorship; (b) company has ten (10) or more full-time employees; and (c) this contra a value of \$100,000 or more that is to be paid wholly or partly from public funds, the following certification shall apply otherwise, this certification is not required. Pursuant to Tex. Gov't Code Ch. 2274 of SB 13 (87<sup>th</sup> session), the compa hereby certifies and verifies that the company, or any wholly owned subsidiary, majority-owned subsidiary, parent con or affiliate of these entities or business associations, if any, does not boycott energy companies and will not boycott companies during the term of the contract. For purposes of this contract, the term "company" shall mean an organiza association, corporation, partnership, joint venture, limited partnership, limited liability partnership, or limited liability company, that exists to make a profit. The term "boycott energy company" shall mean "without an ordinary business purpose, refusing to deal with, terminating business activities with, or otherwise taking any action intended to penalize economic harm on, or limit commercial relations with a company because the company (a) engages in the exploration production, utilization, transportation, sale, or manufacturing of fossil fuel-based energy and does not commit or pled meet environmental standards beyond applicable federal and state law, or (b) does business with a company describ paragraph (a)." See Tex. Gov't Code § 809.001(1).

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# CERTIFICATION PROHIBITING DISCRIMINATION AGAINST FIREARM AND AMMUNITION INDUSTRIES (\* law as of September 1, 2021)

By submitting a proposal to this Solicitation, you certify that you agree, when it is applicable, to the follow required by Texas law as of September 1, 2021:

If (a) company is not a sole proprietorship; (b) company has at least ten (10) full-time employees; (c) this contract has value of at least \$100,000 that is paid wholly or partly from public funds; (d) the contract is not excepted under Tex. C Code § 2274.003 of SB 19 (87th leg.); and (e) governmental entity has determined that company is not a sole-source provider or governmental entity has not received any bids from a company that is able to provide this written verificat the following certification shall apply; otherwise, this certification is not required. Pursuant to Tex. Gov't Code Ch. 227 SB 19 (87<sup>th</sup> session), the company hereby certifies and verifies that the company, or association, corporation, partne joint venture, limited partnership, limited liability partnership, or limited liability company, including a wholly owned sub majority-owned subsidiary parent company, or affiliate of these entities or associations, that exists to make a profit, do have a practice, policy, guidance, or directive that discriminates against a firearm entity or firearm trade association a not discriminate during the term of this contract against a firearm entity or firearm trade association. For purposes of contract, "discriminate against a firearm entity or firearm trade association" shall mean, with respect to the entity or association, to: "(1) refuse to engage in the trade of any goods or services with the entity or association based solely status as a firearm entity or firearm trade association; (2) refrain from continuing an existing business relationship wit entity or association based solely on its status as a firearm entity or firearm trade association; or (3) terminate an exis business relationship with the entity or association based solely on its status as a firearm entity or firearm trade association. See Tex. Gov't Code § 2274.001(3) of SB 19. "Discrimination against a firearm entity or firearm trade association" does not include: "(1) the established policies of a merchant, retail seller, or platform that restrict or proh listing or selling of ammunition, firearms, or firearm accessories; and (2) a company's refusal to engage in the trade of goods or services, decision to refrain from continuing an existing business relationship, or decision to terminate an expension of the services of the service business relationship to comply with federal, state, or local law, policy, or regulations or a directive by a regulatory ag or for any traditional business reason that is specific to the customer or potential customer and not based solely on a entity's or association's status as a firearm entity or firearm trade association." See Tex. Gov't Code § 2274.001(3) o 19.

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# CERTIFICATION REGARDING CERTAIN FOREIGN-OWNED COMPANIES IN CONNECTION WITH CRITICAL INFRASTRUCTURE (Texas law as of September 1, 2021)

By submitting a proposal to this Solicitation, you certify that you agree to the following required by Texas as of September 1, 2021:

Proposing Company is prohibited from entering into a contract or other agreement relating to critical infrastructure th would grant to the company direct or remote access to or control of critical infrastructure in this state, excluding accesspecifically allowed by the Proposing Company for product warranty and support purposes. Company, certifies that rit nor its parent company nor any affiliate of company or its parent company, is (1) owned by or the majority of stock of other ownership interest of the company is held or controlled by individuals who are citizens of China, Iran, North Kor Russia, or a designated country; (2) a company or other entity, including governmental entity, that is owned or controcitizens of or is directly controlled by the government of China, Iran, North Korea, Russia, or a designated country; or headquartered in China, Iran, North Korea, Russia, or a designated country. For purposes of this contract, "critical infrastructure" means "a communication infrastructure system, cybersecurity system, electric grid, hazardous waste treatment system, or water treatment facility." See Tex. Gov't Code § 2274.0101(2) of SB 1226 (87<sup>th</sup> leg.). The composition of critical infrastructure, except product warranty and support purposes, to prohibited individuals, companies, or entities, including governmental entitioned, controlled, or headquartered in China, Iran, North Korea, Russia, or a designated country, as determined by Governor.

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# Acknowledgement

By submitting this proposal, Vendor certifies that it has read, examined, and understands all portions of this solic including but not limited to all attribute questions, attachments, solicitation documents, bid notes, and the \Agreement(s). Vendor certifies that, if found to be necessary by the proposing vendor, vendor has sought the ac counsel in understanding all portions of the solicitation.

Page 30 of 31 pages Vendor: Continental Wireless Inc 221003

# TIPS RFP 221003 Electronics, Appliances and Associated Goods and Services

ALL
INFORMA
TION
MUST BE
TYPED
AND
FORM
MUST BE

# REFERENCES

Please provide three (3) references from three different entities, preferably from school districts or other governmental entities who have used your services within the last three years. Additional references may be required. <u>DO NOT INCLUDE TIPS EMPLOYEES AS A REFERENCE.</u>

Verify your

references

emails are

deliverable and

that they agree

You may provide more than three (3) references.

Entity Name	Contact Person	VALID EMAIL IS REQUIRED	Phone
Dallas ISD	Aaron Frazer	Afrazer@dallasisd.org	972-925-4000
Plano ISD	Mike Scott	Mike.Scott@pisd.edu	469-752-8918
HEB ISD	Jay James	Jayjames@hebisd.edu	817-399-3211
Waco ISD	Debra Gutierrez	Debra.Gutierrez@wacoisd.org	214-755-9455

# **CERTIFICATION BY CORPORATE OFFERER**

COMPLETE ONLY IF OFFERER IS A CORPORATION,
THE FOLLOWING CERTIFICATE SHOULD BE EXECUTED AND INCLUDED AS PART OF PROPOSAL FORM/PROPOSAL FORM.

OFFERER:	Continental Wireless Inc.,	
	(Name of Corporation)	
Rita M Weber I, (Name of Corp		retary of the Corporation
named as OFFE	ERER herein above; that	
Rita M Weber		
(Name of person	who completed proposal document)	
who signed the for acting as	oregoing proposal on behalf of the corporation offerer is the a	uthorized person that is
(Title/Position of	f person signing proposal/offer document within the corpora	tion)
-	oration; that said proposal/offer was duly signed for and in be overning body, and is within the scope of its corporate power	
CORPORATE SEA	EAL if available	
Rita Weber		
SIGNATURE		
Nov 14,2022		
DATE		

TIPS RFP #				
Required Confidential Information Status Form				
Name of company				
Printed Name and Title of A	uthorized Company Officer decla	aring below the o	confidentia	I status of material
Address	City	State	ZIP	Phone
CONFIDENTIAL INFORMATION SUBMITTED I		NT REQUESTS OF EDU	ICATION SERVI	CE CENTER REGION 8 AND TIPS
the combined, confidential documents with will be the sole indicator of which material in receives a request, any responsive docume onfidential by you in this manner, ESC8 and or any release of information required by law revendor designation of certain documents onsent to the disclosure of Vendor's compresendor agrees that TIPS shall not be responsi	your proposal, if any, you deem confidential entation not deemed confidential by you in TIPS will follow procedures of controlling sw, including Attorney General determination at confidential or proprietary, Vendon hensive proposal, including any information	Il in the event TIPS/ES this manner will be a tatute(s) regarding and n. Notwithstanding and or's acceptance of the deemed confidential formation or docume	ic 8 receives a automatically ray claim of corny other informations TIPS Vendor or proprietary entation by TIP	Public Information Request. If ES released. For documents deementidentiality and shall not be liable mation provided in this solicitation. Agreement constitutes Vendory, to TIPS Members. The proposing
	OCKS WOST COMPLETE ONE OF I	HE TWO OPTIO	N3 BELOW	
all information contained within o classify and deem confidential ur confidential treatment of the enclo	OPOSAL CONFIDENTIAL, YOU MUST	attached contain r other law(s) an	s material fr Id I invoke	om our proposal that I my statutory rights to
WE DEEM TO BE NOT PUBLIC INFO	PAGES OF CLAIMED RMATION AND WILL DEFEND THAT ( EQUEST IS MADE FOR OUR PROPOS.	CLAIM TO THE TEX		
Signature		Date		
	<mark>OR</mark>			
OPTION 2:				
I <u>DO NOT</u> CLAIM any of my propos	al to be confidential, complete the	section below.		
<u>Express Waiver:</u> I desire to express response to the competitive procur this sheet with our response to Edu	ement process (e.g. RFP, CSP, Bid, I	RFQ, etc.) by com		
Signature Rita Webe	ir	Date		

## **VENDOR SUPPLEMENTAL INFORMATION**

TIPS permits Vendors to submit supplemental documentation and information ("Vendor Supplemental Information") with their proposals to display to TIPS Member Customers their qualifications, offerings, and special terms. The following documents are for marketing and informational purposes only. They are not terms of Vendor's TIPS Contract. If the Vendor Supplemental Information herein contains any warranties, terms, or conditions, the TIPS Member Customer may review and determine whether or not those are applicable and acceptable for any TIPS purchase before proceeding. If the Vendor Supplemental Information contains any licenses or certificates, TIPS encourages the TIPS Member Customer to ensure current accuracy at the time of a TIPS purchase.





# WIRELESS

10455 Vista Park Road, Dallas, Texas 75238-1645 Phone 972.926.7443 | Fax 972.707.0145 | Toll-free 800.527.2000 www.cntlwire.com



# Continental Wireless Warranty Repair

Continental Wireless, Inc. is an authorized Motorola warranty repair facility. Continental Wireless will keep documentation at the time of the original order for proof of warranty, so that our customer's don't have to worry about providing proof of warranty for each repair. Work performed and procedures are as follows:

#### 1. Ship Radio to Continental Wireless

Customer ships radio to Continental Wireless with a completed repair form. Customer pays for inbound shipping costs.

# 2. Repair procedures

A customer service representative opens a repair file on each radio. Radios are logged in and tracked by model number and discrete serial number. The customer service rep will check sales history for the invoice needed for proof of warranty. The technician reads the radio to determine the personality (frequency, DPL or EIA tones, channelization, power output, modulation deviation (wide band or narrowband), receiver sensitivity, SINAD characteristics, and spurious emissions. Audio power output, audio quality, remote microphone output, battery condition, (checked to ensure that the battery is within 80% of the rated capacity of a new cell). To the extent that the radio does not perform to the original manufacturer's specifications, repairs are performed to rectify only those performance areas that are below specification. After repairs are performed, all operating specifications are rechecked to ascertain compliance.

#### 3. Billing procedures

A customer service representative will contact the customer with the details of the repair. If any damage is found, the warranty is voided for that repair, and the customer service representative will contact the customer with that information. (Damage includes, but is not limited to liquid, physical and chemical.)

#### 4. Return shipping

The radios are returned to the customer's site by customer specified carrier, typically by either by UPS Ground or Fedex Ground.