

# TIPS VENDOR AGREEMENT

Between Haddock Education Technologies and  
(Company Name)

**THE INTERLOCAL PURCHASING SYSTEM (TIPS),**  
a Department of Texas Education Service Center Region 8 for  
**TIPS RFP 210902 Classroom and Teaching Aids Goods and Services**

## General Information

The Vendor Agreement (“Agreement”) made and entered into by and between The Interlocal Purchasing System (hereinafter “TIPS”) a government cooperative purchasing program authorized by the Region 8 Education Service Center, having its principal place of business at 4845 US Hwy 271 North, Pittsburg, Texas 75686 and the TIPS Vendor. This Agreement consists of the provisions set forth below, including provisions of all attachments referenced herein. In the event of a conflict between the provisions set forth below and those contained in any attachment, the provisions set forth shall control unless otherwise agreed by the parties in writing and by signature and date on the attachment.

A Purchase Order (“PO”), Agreement or Contract is the TIPS Member’s approval providing the authority to proceed with the negotiated delivery order under the Agreement. Special terms and conditions as agreed between the Vendor and TIPS Member should be added as addendums to the Purchase Order, Agreement or Contract. Items such as certificate of insurance, bonding requirements, small or disadvantaged business goals are some, but not all, of the possible addendums.

## Terms and Conditions

### Freight

All quotes to Members shall provide a line item for cost for freight or shipping regardless if there is a charge or not. If no charge for freight or shipping, indicate by stating “No Charge”, “\$0”, “included in price” or other similar indication. Otherwise, all shipping, freight or delivery charges shall be passed through to the TIPS Member at cost with no markup and said charges shall be agreed by the TIPS Member unless alternative shipping terms are agreed by TIPS as a result of the proposal award.

### Warranty Conditions

All new supplies equipment and services shall include ***manufacturer's minimum standard warranty*** unless otherwise agreed to in writing. Vendor shall be legally permitted to sell all products offered for sale to TIPS Members if the offering is included in the Request for Proposal (“RFP”) category. All goods proposed and sold shall be new unless clearly stated in writing.

### Customer Support

The Vendor shall provide timely and accurate customer support for orders to TIPS Members as agreed by the Parties. Vendors shall respond to such requests within a commercially reasonable time after receipt of the request. If support and/or training is a line item sold or packaged with a sale, support shall be as agreed with the TIPS Member.

## Agreements

Agreements for purchase will normally be put into effect by means of a contract, agreement, or purchase order(s) executed by authorized agents of the TIPS Member participating government entities, but other means of placing an order may be used at the Member's discretion. Vendor accepts and understands that when a purchase order or similar purchase document is sent from a customer through TIPS to the Vendor, TIPS is recording the purchase and verifying whether the purchase is within the parameters of the TIPS Contract only. Vendor agrees that TIPS is not a legal party to the purchase order or similar purchase document and TIPS is not responsible for identifying fraud, mistakes, or misrepresentations for the specific order. Vendor agrees that any purchase order or similar purchase document issued from a customer to Vendor, even when processed through TIPS, constitutes a legal contract between the customer and Vendor only. A Vendor that accepts a purchase order or similar purchase document and fulfills an order, even when processed through TIPS, is representing that the vendor has carefully reviewed the purchase order or similar purchase document for legality, authenticity, and accuracy.

## Tax exempt status

Most TIPS Members are tax exempt and the related laws and/or regulations of the controlling jurisdiction(s) of the TIPS Member shall apply.

## Assignments of Agreements

No assignment of this Agreement may be made without the prior notification of TIPS. Written approval of TIPS shall not be unreasonably withheld. Payment for delivered goods and services can only be made to the awarded Vendor, Vendor designated reseller or vendor assigned company.

## Disclosures

- Vendor and TIPS affirm that he/she, or any authorized employees or agents, has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this Agreement.
- Vendor shall attach, in writing, a complete description of any and all relationships that might be considered a conflict of interest in doing business with the TIPS program.
- The Vendor affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this Agreement.

## Term of Agreement and Renewals

The Agreement with TIPS is for approximately **three (3)** years with an option for renewal for an additional **one (1)** consecutive **year**. If TIPS offers the renewal extension year, the Vendor will be notified by email to the primary contact of the awarded Vendor and shall be deemed accepted by the Vendor unless the awarded Vendor notifies TIPS of its objection to the additional term. TIPS may or may not exercise the available extension(s) provided in the original solicitation beyond the base **three-year** term. Whether or not to offer the extension is at the sole discretion of TIPS.

**“Start Date” for Term Calculation Purposes Only:** Regardless of actual award/effective date of Contract, for Agreement “term” calculation purposes only, the Agreement “start date” is the last day of the month that Award Notifications are anticipated as published in the Solicitation

**Example:** *If the anticipated award date published in the Solicitation is May 22, 2020 but extended negotiations delay award until June 27, 2020 The end date of the resulting initial “three-year” term Agreement, (which is subject to an extension(s)) will still be May 31, 2023.*

**“Termination Date”:** The scheduled Agreement “termination date” shall be the last day of the month of the month of the Original Solicitation’s Anticipated Award Date plus **three years**.

**Example:** *If the original term is approximately three years, and the solicitation provides an anticipated award date of May 22, 2020, the expiration date of the original three-year term shall be May 31, 2023.*

**Extensions:** Any extensions of the original term shall begin on the next day after the day the original term expires.

**Example Following the Previous Example:** *If TIPS offers a one-year extension, the expiration of the extended term shall be May 31, 2024.*

TIPS may offer to extend Vendor Agreements to the fullest extent the original Solicitation permits.

**Automatic Renewal Clauses Incorporated in Awarded Vendor Agreements with TIPS Members Resulting from the Solicitation and with the Vendor Named in this Agreement.**

No Agreement for goods or services with a TIPS Member by the awarded vendor named in this Agreement that results from the solicitation award named in this Agreement, may incorporate an automatic renewal clause that exceeds month to month terms with which the TIPS Member must comply. All renewal terms incorporated in an Agreement by the vendor with the TIPS Member shall only be valid and enforceable when the vendor receives written confirmation by purchase order, executed Agreement or other written instruction issued by the TIPS Member for any renewal period. The purpose of this clause is to avoid a TIPS Member inadvertently renewing an Agreement during a period in which the governing body of the TIPS Member has not properly appropriated and budgeted the funds to satisfy the Agreement renewal. This term is not negotiable and any Agreement between a TIPS Member and a TIPS awarded vendor with an automatic renewal clause that conflicts with these terms is rendered void and unenforceable.

**Shipments**

The Vendor shall ship, deliver or provide ordered products or services within a commercially reasonable time after the receipt of the order from the TIPS Member. If a delay in said delivery is anticipated, the Vendor shall notify TIPS Member as to why delivery is delayed and shall provide an estimated time for completion of the order. TIPS or the requesting entity may cancel the order if estimated delivery time is not acceptable or not as agreed by the parties.

**Invoices**

Each invoice or pay request shall include the TIPS Member’s purchase order number or other identifying designation as provided in the order by the TIPS Member. If applicable, the shipment tracking number or pertinent information for verification of TIPS Member receipt shall be made available upon request.

**Payments**

The TIPS Member will make payments directly to the Vendor, the Vendor Assigned Dealer or as agreed by the Vendor and the TIPS Member after receiving invoice and in compliance with applicable payment statute(s), whichever is the greater time or as otherwise provided by an agreement of the parties.

## **Pricing**

Price increases will be honored according to the terms of the solicitation. All pricing submitted to TIPS shall include the participation fee, as provided in the solicitation, to be remitted to TIPS by the Vendor. Vendor will not show adding the fee to the invoice presented to TIPS Member customer.

## **Participation Fees and Reporting of Sales to TIPS by Vendor**

The Participation Fee that was published as part of the Solicitation and the fee published is the legally effective fee, along with any fee conditions stated in the Solicitation. Collection of the fees by TIPS is required under Texas Government Code §791.011 Et seq. Fees are due on all TIPS purchases reported by either Vendor or Member. Fees are due to TIPS upon payment by the Member to the Vendor, Reseller or Vendor Assigned Dealer. Vendor, Reseller or Vendor Assigned Dealer agrees that the participation fee is due to TIPS for all Agreement sales immediately upon receipt of payment including partial payment, from the Member Entity and must be paid to TIPS at least on a monthly basis, specifically within 31 calendar days of receipt of payment, if not more frequently, or as otherwise agreed by TIPS in writing and signed by an authorized signatory of TIPS. Thus, when an awarded Vendor, Reseller or Vendor Assigned Dealer receives any amount of payment, even partial payment, for a TIPS sale, the legally effective fee for that amount is immediately due to TIPS from the Vendor and fees due to TIPS should be paid at least on a monthly basis, specifically within 31 calendar days of receipt of payment, if not more frequently.

## **Reporting of Sales to TIPS by Vendor**

Vendor is required to report all sales under the TIPS contract to TIPS. When a public entity initiates a purchase with a TIPS Awarded Vendor, if the Member inquires verbally or in writing whether the Vendor holds a TIPS Contract, it is the duty of the Vendor to verify whether or not the Member is seeking a TIPS purchase. Once verified, the Vendor must include the TIPS Contract number on any communications and related sales documents exchanged with the TIPS Member entity. To report sales, the Vendor must login to the TIPS Vendor Portal online at [https://www.tips-usa.com/vendors\\_form.cfm](https://www.tips-usa.com/vendors_form.cfm) and click on the PO's and Payments tab. Pages 3-7 of the [Vendor Portal User Guide](#) will walk you through the process of reporting sales to TIPS. Please refer to the TIPS [Accounting FAQ's](#) for more information about reporting sales and if you have further questions, contact the Accounting Team at [accounting@tips-usa.com](mailto:accounting@tips-usa.com). The Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS Agreement and submitting same to TIPS. Failure to render the participation fee to TIPS shall constitute a breach of this agreement with our parent governmental entity, Texas Education Service Center Region 8, as established by the Texas legislature and shall be grounds for termination of this agreement and any other agreement held with TIPS and possible legal action. Any overpayment of participation fees to TIPS by a Vendor will be refunded to the Vendor within ninety (90) days of receipt of notification if TIPS receives written notification of the overpayment not later than the expiration of six (6) months from the date of overpayment and TIPS determines that the amount was not legally due to TIPS pursuant to this agreement and applicable law. It is the Vendor's responsibility to identify which sales are TIPS Agreement sales and pay the correct participation fee due for TIPS Agreement sales. Any notification of overpayment received by TIPS after the expiration of six (6) months from the date of overpayment will be non-refundable. Region 8 ESC and TIPS reserve the right to extend the six (6) month deadline to notify if approved by the Region 8 ESC Board of Directors. TIPS reserves all rights under the law to collect the fees due. Please contact TIPS at [tips@tips-usa.com](mailto:tips@tips-usa.com) or call (866) 839-8477 if you have questions about paying fees.

## **Indemnity**

The Vendor agrees to indemnify and hold harmless and defend TIPS, TIPS Member(s), officers and employees from and against all claims and suits by third parties for damages, injuries to persons (including death),

property damages, losses, and expenses including court costs and reasonable attorney's fees, arising out of, or resulting from, Vendor's performance under this Agreement, including all such causes of action based upon common, constitutional, or statutory law, or based in whole or in part, upon allegations of negligent or intentional acts on the part of the Vendor, its officers, employees, agents, subcontractors, licensees, or invitees. Parties found liable shall pay their proportionate share of damages as agreed by the parties or as ordered by a court of competent jurisdiction over the case. **NO LIMITATION OF LIABILITY FOR DAMAGES FOR PERSONAL INJURY OR PROPERTY DAMAGE ARE PERMITTED OR AGREED BY TIPS/ESC REGION 8.** Per Texas Education Code §44.032(f), and pursuant to its requirements only, reasonable Attorney's fees are recoverable by the prevailing party in any dispute resulting in litigation.

#### **State of Texas Franchise Tax**

By signature hereon, the Vendor hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171, Tax Code.

#### **Miscellaneous**

The Vendor acknowledges and agrees that continued participation in TIPS is subject to TIPS sole discretion and that any Vendor may be removed from the participation in the Program at any time with or without cause. Nothing in the Agreement or in any other communication between TIPS and the Vendor may be construed as a guarantee that TIPS or TIPS Members will submit any orders at any time. TIPS reserves the right to request additional proposals for items or services already on Agreement at any time.

#### **Purchase Order Pricing/Product Deviation**

If a deviation of pricing/product on a Purchase Order or contract modification occurs between the Vendor and the TIPS Member, TIPS must be notified within five (5) business days of receipt of change order.

#### **Termination for Convenience of TIPS Agreement Only**

TIPS reserves the right to terminate this agreement for cause or no cause for convenience with a thirty (30) days prior written notice. Termination for convenience is conditionally required under Federal Regulations 2 CFR part 200 if the customer is using federal funds for the procurement. All purchase orders presented to the Vendor, but not fulfilled by the Vendor, by a TIPS Member prior to the actual termination of this agreement shall be honored at the option of the TIPS Member. The awarded Vendor may terminate the agreement with ninety (90) days prior written notice to TIPS 4845 US Hwy North, Pittsburg, Texas 75686. The vendor will be paid for goods and services delivered prior to the termination provided that the goods and services were delivered in accordance with the terms and conditions of the terminated agreement. This termination clause does not affect the sales agreements executed by the Vendor and the TIPS Member customer pursuant to this agreement. TIPS Members may negotiate a termination for convenience clause that meets the needs of the transaction based on applicable factors, such as funding sources or other needs.

#### **TIPS Member Purchasing Procedures**

Usually, purchase orders or their equal are issued by participating TIPS Member to the awarded vendor and should indicate on the order that the purchase is per the applicable TIPS Agreement Number. Orders are typically emailed to TIPS at tipspo@tips-usa.com.

- Awarded Vendor delivers goods/services directly to the participating member.
- Awarded Vendor invoices the participating TIPS Member directly.
- Awarded Vendor receives payment directly from the participating member.
- Fees are due to TIPS upon payment by the Member to the Vendor. Vendor agrees to pay the participation fee to TIPS for all Agreement sales upon receipt of payment including partial payment, from

the Member Entity or as otherwise agreed by TIPS in writing and signed by an authorized signatory of TIPS.

### **Licenses**

Awarded Vendor shall maintain, in current status, all federal, state and local licenses, bonds and permits required for the operation of the business conducted by awarded Vendor. Awarded Vendor shall remain reasonably fully informed of and in compliance with all ordinances and regulations pertaining to the lawful provision of goods or services under the Agreement. TIPS and TIPS Members reserves the right to stop work and/or cancel an order or terminate this or any other sales Agreement of any awarded Vendor whose license(s) required for performance under this Agreement have expired, lapsed, are suspended or terminated subject to a 30-day cure period unless prohibited by applicable statute or regulation.

### **Novation**

If awarded Vendor sells or transfers all assets, rights or the entire portion of the assets or rights required to perform this Agreement, a successor in interest must guarantee to perform all obligations under this Agreement. A simple change of name agreement will not change the Agreement obligations of awarded vendor. TIPS will consider Contract Assignments on a case by case basis. TIPS must be notified within five (5) business days of the transfer of assets or rights.

### **Site Requirements (*only when applicable to service or job*)**

**Cleanup:** When performing work on site at a TIPS Member's property, awarded Vendor shall clean up and remove all debris and rubbish resulting from their work as required or directed by TIPS Member or as agreed by the parties. Upon completion of work, the premises shall be left in good repair and an orderly, neat, clean and unobstructed condition.

**Preparation:** Awarded Vendor shall not begin a project for which TIPS Member has not prepared the site, unless awarded Vendor does the preparation work at no cost, or until TIPS Member includes the cost of site preparation in a purchase order. Site preparation includes, but is not limited to: moving furniture, installing wiring for networks or power, and similar pre-installation requirements.

**Registered sex offender restrictions:** For work to be performed at schools, awarded Vendor agrees that no employee of a subcontractor who has been adjudicated to be a registered sex offender will perform work at any time when students are, or reasonably expected to be, present unless otherwise agreed by the TIPS Member. Awarded Vendor agrees that a violation of this condition shall be considered a material breach and may result in the cancellation of the purchase order at the TIPS Member's discretion. Awarded Vendor must identify any additional costs associated with compliance of this term. If no costs are specified, compliance with this term will be provided at no additional charge. **Safety measures:** Awarded Vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded Vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

### **Safety Measures**

Awarded Vendor shall take all reasonable precautions for the safety of employees on the worksite, and shall erect and properly maintain all necessary safeguards for protection of workers and the public. Awarded vendor shall post warning signs against all hazards created by the operation and work in progress. Proper precautions shall be taken pursuant to state law and standard practices to protect workers, general public and existing structures from injury or damage.

### **Smoking**



Persons working under Agreement shall adhere to the TIPS Member's or local smoking statutes, codes or policies.

### **Marketing**

Awarded Vendor agrees to allow TIPS to use their name and logo within TIPS website, marketing materials and advertisement subject to any reasonable restrictions provided to TIPS in the Proposal to the Solicitation. The Vendor may submit an acceptable use directive for Vendor's names and logos with which TIPS agrees to comply. Any use of TIPS name and logo or any form of publicity, inclusive of press release, regarding this Agreement by awarded vendor must have prior approval from TIPS which will not be unreasonably withheld. Request may be made by email to TIPS@TIPS-USA.COM.

### **Supplemental Agreements**

The TIPS Member entity participating in the TIPS Agreement and awarded Vendor may enter into a separate Supplemental Agreement or contract to further define the level of service requirements over and above the minimum defined in this Agreement such as but not limited to, invoice requirements, ordering requirements, specialized delivery, etc. Any Supplemental Agreement or contract developed as a result of this Agreement is exclusively between the TIPS Member entity customer and the Vendor. TIPS, its agents, TIPS Members and employees not a party to the Supplemental Agreement with the TIPS Member customer, shall not be made party to any claim for breach of such agreement unless named and agreed by the Party in question in writing in the agreement. If a Vendor submitting a Proposal requires TIPS and/or TIPS Member to sign an additional agreement, those agreements shall comply with the award made by TIPS to the Vendor. Supplemental Vendor's Agreement documents may not become part of TIPS' Agreement with Vendor unless and until an authorized representative of TIPS reviews and approves it. TIPS review and approval may be at any time during the life of this Vendor Agreement. TIPS permits TIPS Members to negotiate additional terms and conditions with the Vendor for the provision of goods or services under the Vendor's TIPS Agreement so long as they do not materially conflict with this Agreement.

### **Survival Clause**

All applicable sales, leases, Supplemental Agreements, contracts, software license agreements, warranties or service agreements that were entered into between Vendor and TIPS or the TIPS Member Customer under the terms and conditions of this Agreement shall survive the expiration or termination of this Agreement. All Orders, Purchase Orders issued or contracts executed by TIPS or a TIPS Member and accepted by the Vendor prior to the expiration or termination of this agreement, shall survive expiration or termination of the Agreement, subject to previously agreed terms and conditions agreed by the parties or as otherwise specified herein relating to termination of this agreement.

### **Legal obligations**

It is the responding Vendor's responsibility to be aware of and comply with all local, state and federal laws governing the sale of products/services identified in the applicable Solicitation that resulted in this Vendor Agreement and any awarded Agreement thereof. Applicable laws and regulations must be followed even if not specifically identified herein.

### **Audit rights**

Due to transparency statutes and public accountability requirements of TIPS and TIPS Members', the awarded Vendor shall, at their sole expense, maintain appropriate due diligence of all purchases made by TIPS Member that utilizes this Agreement. TIPS and Region 8 ESC each reserve the right to audit the accounting of TIPS related purchases for a period of three (3) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective

date of termination. In order to ensure and confirm compliance with this agreement, TIPS shall have authority to conduct audits of Awarded Vendor's pricing or TIPS transaction documentation with TIPS Members with 30 days' notice unless the audit is ordered by a Court Order or by a Government Agency with authority to do so without notice. Notwithstanding the foregoing, in the event that TIPS is made aware of any pricing being offered to eligible entities that is materially inconsistent with the pricing under this agreement, TIPS shall have the ability to conduct the audit internally or may engage a third- party auditing firm to investigate any possible non- compliant conduct or may terminate the Agreement according to the terms of this Agreement. In the event of an audit, the requested materials shall be reasonably provided in the time, format and at the location acceptable to Region 8 ESC or TIPS. TIPS agrees not to perform a random audit the TIPS transaction documentation more than once per calendar year, but reserves the right to audit for just cause or as required by any governmental agency or court with regulatory authority over TIPS or the TIPS Member.

### **Force Majeure**

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and full particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

### **Choice of Law**

The Agreement between the Vendor and TIPS/ESC Region 8 and any addenda or other additions resulting from this procurement process, however described, shall be governed by, construed and enforced in accordance with the laws of the State of Texas, regardless of any conflict of laws principles.

### **Venue, Jurisdiction and Service of Process**

Any Proceeding arising out of or relating to this procurement process or any contract issued by TIPS resulting from or any contemplated transaction shall be brought in a court of competent jurisdiction in Camp County, Texas and each of the parties irrevocably submits to the exclusive jurisdiction of said court in any such proceeding, waives any objection it may now or hereafter have to venue or to convenience of forum, agrees that all claims in respect of the Proceeding shall be heard and determined only in any such court, and agrees not to bring any proceeding arising out of or relating to this procurement process or any contract resulting from or any contemplated transaction in any other court. The parties agree that either or both of them may file a copy of this paragraph with any court as written evidence of the knowing, voluntary and freely bargained for agreement between the parties irrevocably to waive any objections to venue or to convenience of forum. Process in any Proceeding referred to in the first sentence of this Section may be served on any party anywhere in the world. Venue for any dispute resolution process, other than litigation, between TIPS and the Vendor shall be located in Camp or Titus County, Texas.

### **Project Delivery Order Procedures**

The TIPS Member having approved and signed an interlocal agreement, or other TIPS Membership document, may make a request of the awarded Vendor under this Agreement when the TIPS Member desires goods or services awarded to the Vendor. Notification may occur via phone, the web, courier, email, fax, or in person. Upon notification of a pending request, the awarded Vendor shall acknowledge the TIPS Member's request as soon as possible, but must make contact with the TIPS Member within two working days.



**Status of TIPS Members as Related to This Agreement**

TIPS Members stand in the place of TIPS as related to this agreement and have the same access to the proposal information and all related documents. TIPS Members have all the same rights under the awarded Agreement as TIPS.

**Vendor’s Resellers as Related to This Agreement**

Vendor’s Named Resellers (“Resellers”) under this Agreement shall comply with all terms and conditions of this agreement and all addenda or incorporated documents. All actions related to sales by Authorized Vendor’s Resellers under this Agreement are the responsibility of the awarded Vendor. If Resellers fail to report sales to TIPS under your Agreement, the awarded Vendor is responsible for their contractual failures and shall be billed for the fees. The awarded Vendor may then recover the fees from their named reseller.

**Support Requirements**

If there is a dispute between the awarded Vendor and TIPS Member, TIPS or its representatives may, at TIPS sole discretion, assist in conflict resolution if requested by either party. TIPS, or its representatives, reserves the right to inspect any project and audit the awarded Vendor’s TIPS project files, documentation and correspondence related to the requesting TIPS Member’s order. If there are confidentiality requirements by either party, TIPS shall comply to the extent permitted by law.

**Incorporation of Solicitation**

The TIPS Solicitation which resulted in this Vendor Agreement, whether a Request for Proposals, the Request for Competitive Sealed Proposals or Request for Qualifications solicitation, or other, the Vendor’s response to same and all associated documents and forms made part of the solicitation process, including any addenda, are hereby incorporated by reference into this Agreement as if copied verbatim.

**SECTION HEADERS OR TITLES**

THE SECTON HEADERS OR TITLES WITHIN THIS DOCUMENT ARE MERELY GUIDES FOR CONVENIENCE AND ARE NOT FOR CLASSIFICATION OR LIMITING OF THE RESPONSIBILITES OF THE PARTIES TO THIS DOCUMENT.

**STATUTORY REQUIREMENTS**

Texas governmental entities are prohibited from doing business with companies that fail to certify to this condition as required by Texas Government Code Sec. 2270.

By executing this agreement, you certify that you are authorized to bind the undersigned Vendor and that your company (1) does not boycott Israel; and (2) will not boycott Israel during the term of the Agreement.

You certify that your company is not listed on and does not and will not do business with companies that are on the Texas Comptroller of Public Accounts list of Designated Foreign Terrorists Organizations per Texas Gov’t Code 2270.0153 found at <https://comptroller.texas.gov/purchasing/docs/foreign-terrorist.pdf>

You certify that if the certified statements above become untrue at any time during the life of this Agreement that the Vendor will notify TIPS within three (3) business day of the change by a letter on Vendor’s letterhead from and signed by an authorized representative of the Vendor stating the non-compliance decision and the TIPS Agreement number and description at:

Attention: General Counsel

ESC Region 8/The Interlocal Purchasing System (TIPS)  
4845 Highway 271 North  
Pittsburg, TX,75686  
And by an email sent to [bids@tips-usa.com](mailto:bids@tips-usa.com)

### Insurance Requirements

The undersigned Vendor agrees to maintain the below minimum insurance requirements for TIPS Contract Holders:

<b>General Liability</b>	\$1,000,000 each Occurrence/ Aggregate
<b>Automobile Liability</b>	\$300,000 Includes owned, hired & non-owned
<b>Workers' Compensation</b>	Statutory limits for the jurisdiction in which the Vendor performs under this Agreement.
<b>Umbrella Liability</b>	\$1,000,000

When the Vendor or its subcontractors are liable for any damages or claims, the Vendor's policy, when the Vendor is responsible for the claim, must be primary over any other valid and collectible insurance carried by the Member. Any immunity available to TIPS or TIPS Members shall not be used as a defense by the contractor's insurance policy. The coverages and limits are to be considered minimum requirements and in no way limit the liability of the Vendor(s). Insurance shall be written by a carrier with an A-; VII or better rating in accordance with current A.M. Best Key Rating Guide. Only deductibles applicable to property damage are acceptable, unless proof of retention funds to cover said deductibles is provided. "Claims made" policies will not be accepted. Vendor's required minimum coverage shall not be suspended, voided, cancelled, non-renewed or reduced in coverage or in limits unless replaced by a policy that provides the minimum required coverage except after thirty (30) days prior written notice by certified mail, return receipt requested has been given to TIPS or the TIPS Member if a project or pending delivery of an order is ongoing. Upon request, certified copies of all insurance policies shall be furnished to the TIPS or the TIPS Member.

## Special Terms and Conditions

- **Orders:** All Vendor orders received from TIPS Members must be emailed to TIPS at [tipspo@tips-usa.com](mailto:tipspo@tips-usa.com). Should a TIPS Member send an order directly to the Vendor, it is the Vendor's responsibility to forward a copy of the order to TIPS at the email above within 3 business days and confirm its receipt with TIPS.
- **Vendor Encouraging Members to bypass TIPS agreement:** Encouraging TIPS Members to purchase directly from the Vendor or through another agreement, when the Member has requested using the TIPS cooperative Agreement or price, and thereby bypassing the TIPS Agreement is a violation of the terms and conditions of this Agreement and will result in removal of the Vendor from the TIPS Program.
- **Order Confirmation:** All TIPS Member Agreement orders are approved daily by TIPS and sent to the Vendor. The Vendor should confirm receipt of orders to the TIPS Member (customer) within 3 business days.
- **Vendor custom website for TIPS:** If Vendor is hosting a custom TIPS website, updated pricing when effective. TIPS shall be notified when prices change in accordance with the award.
- **Back Ordered Products:** If product is not expected to ship within the time provided to the TIPS

# TIPS Vendor Agreement Signature Form

RFP 210902 Classroom and Teaching Aids Goods and Services

Company Name Haddock Corporation d/b/a Haddock Education Technologies

Address 3821 N Hillcrest Street

City Bel Aire State KS Zip 67220

Phone (618) 401-2158 Fax (316) 425-6347

Email of Authorized Representative jeff@gohaddock.com

Name of Authorized Representative Jeffrey R. Bridges

Title Director of Sales

Signature of Authorized Representative 

Date 5 October 2021

TIPS Authorized Representative Name David Fitts

Title Executive Director

TIPS Authorized Representative Signature 

Approved by ESC Region 8 

Date 11-18-2021

## **NOTICE TO MEMBERS REGARDING ATTRIBUTE RESPONSES**

TIPS VENDORS RESPOND TO ATTRIBUTE QUESTIONS AS PART OF TIPS COMPETITIVE SOLICITATION PROCESS. THE VENDOR'S RESPONSES TO ATTRIBUTE QUESTIONS ARE INCLUDED HEREIN AS "SUPPLIER RESPONSE." PLEASE BE ADVISED THAT DEVIATIONS, IF ANY, IN VENDOR'S RESPONSE TO ATTRIBUTE QUESTIONS MAY NOT REFLECT VENDOR'S FINAL ATTRIBUTE RESPONSE, WHICH IS SUBJECT TO NEGOTIATIONS PRIOR TO AWARD. PLEASE CONTACT THE TIPS OFFICE AT 866-839-8477 WITH QUESTIONS OR CONCERNS REGARDING VENDOR ATTRIBUTE RESPONSE DEVIATIONS. PLEASE KEEP IN MIND THAT TIPS DOES NOT PROVIDE LEGAL COUNSEL TO MEMBERS. TIPS RECOMMENDS THAT YOU CONSULT YOUR LEGAL COUNSEL WHEN EXECUTING CONTRACTS WITH OR MAKING PURCHASES FROM TIPS VENDORS.



## 210902 Addendum 2

# HADDOCK EDUCATION TECHNOLOGIES

## Supplier Response

### Event Information

Number: 210902 Addendum 2  
Title: Classroom and Teaching Aids Goods and Services  
Type: Request for Proposal  
Issue Date: 9/2/2021  
Deadline: 10/19/2021 03:00 PM (CT)

Notes: **IF YOU ALREADY HAVE A CONTRACT that allows you to sell all of your offerings, there is NO NEED to respond to this RFP.**  
You may respond regardless of the number of contracts you hold, but sometimes it can create conflicts for you with customers as to which contract to utilize.

Those titles could include:  
Classroom and Teaching Aids  
Academic Curriculum and Instructional Materials  
Curriculum and Educational Materials  
Science Equipment and Supplies  
or other applicable titles for your offerings.

### Contact Information

Address: Region 8 Education Service Center  
4845 US Highway 271 North  
Pittsburg, TX 75686  
Phone: +1 (866) 839-8477

Email: bids@tips-usa.com



## HADDOCK EDUCATION TECHNOLOGIES Information

Contact: SHELBY LARSON  
Address: 8625 E 37TH ST N  
STE 104  
WICHITA, KS 67226  
Phone: (316) 337-5634  
Email: SHELBY@GOHADDOCK.COM  
Web Address: WWW.GOHADDOCK.COM

By submitting your response, you certify that you are authorized to represent and bind your company.

Jeff Bridges

Signature

Submitted at 10/13/2021 11:41:22 AM

jeff@gohaddock.com

Email

## Requested Attachments

### Agreement Signature Form

210902 Agreement Signature Form.pdf

If you have not taken exception or deviation to the agreement language in the solicitation attributes, download the AGREEMENT SIGNATURE FORM from the "ATTACHMENTS" tab. This PDF document is a fillable form. Download the document to your computer, fill in the requested company information, print the file, SIGN the form, SCAN the completed and signed AGREEMENT SIGNATURE FORM, and upload here.

If you have taken exception to any of the agreement language and noted the exception in the deviations section of the attributes for the agreement, complete the AGREEMENT SIGNATURE FORM, but DO NOT SIGN until those deviations have been negotiated and resolved with TIPS management. Upload the unsigned form here, because this is a required document.

### All Other Certificates

No response

All Other Certificates (if applicable) must be scanned and uploaded. If vendor has more than one other certification scan into one document. (PDF Format ONLY)  
DO NOT UPLOAD encrypted or password protected files.

### Pricing Form 2

210902 Pricing Form 2.xlsx

The vendor must download the PRICING SPREADSHEET SHEET from the attachment tab, fill in the requested information and upload the completed spreadsheet.  
DO NOT UPLOAD encrypted or password protected files.

### Reference Form

210902 Reference\_Form.xls

The vendor must download the References spreadsheet from the attachment tab, fill in the requested information and upload the completed spreadsheet. DO NOT UPLOAD encrypted or password protected files.

### Conflict of Interest Form CIQ- ONLY REQUIRED IF A CONFLICT EXISTS PER THE INSTRUCTIONS

No response

ONLY REQUIRED IF A CONFLICT EXISTS PER THE INSTRUCTIONS

Conflict of Interest Form for Vendors that are required to submit the form. The Conflict of Interest Form is included in the Base documents or can be found at <https://www.tips-usa.com/assets/documents/docs/CIQ.pdf>.

### Proposed Goods and Services

2021 Haddock Catalog.pdf

Please upload one or more documents or sheets describing your offerings, line cards, catalogs, links to offerings OR list links to your offerings that illustrate the catalog of proposed lines of goods and or services you carry and offer under this proposal. It does not have to be exhaustive but should, at a minimum tell us what you are offering. It could be as simple as a sheet with your link to your online catalog of goods and services.

**D/M/WBE Certification OPTIONAL**

*No response*

D/M/WBE Certification documentation may be scanned and uploaded if you desire to claim your status as one of the identified enterprises. (Disadvantaged Business Enterprise, Minority Business Enterprise and/or Woman Business Enterprise) If vendor has more than one certification scan into one document. (PDF Format ONLY)  
DO NOT UPLOAD encrypted or password protected files.

**Warranty**

Warranty Information for products offered by Haddock Education Technologies.pdf

Warranty information (if applicable) must be scanned and uploaded. (PDF Format ONLY)  
DO NOT UPLOAD encrypted or password protected files.

**Vendor Agreement**

210902 Vendor Agreement.pdf

The vendor must download the Vendor Agreement from the attachment tab, fill in the requested information and upload the completed agreement.  
DO NOT UPLOAD encrypted or password protected files.

**Pricing Form 1**

210902 Pricing Form 1.xlsx

The vendor must download the PRICING SPREADSHEET SHEET from the attachment tab, fill in the requested information and upload the completed spreadsheet.  
DO NOT UPLOAD encrypted or password protected files.

**Supplementary**

2021 Haddock Catalog.pdf

Supplementary information may be scanned and uploaded. (Company information, brochures, catalogs, etc.) (PDF Format ONLY)  
DO NOT UPLOAD encrypted or password protected files.

**Logo and Other Company Marks**

Haddock BLACK.png

If you desire, please upload your company logo to be added to your individual profile page on the TIPS website. If any particular specifications are required for use of your company logo, please upload that information under the Supplementary section or another non-required section under the "Response Attachment" tab. Preferred Logo Format: 300 x 225 px - .png, .eps, .jpeg preferred

**Certification of Corporate Offerer Form- COMPLETE ONLY IF OFFERER IS A CORPORATION** CERTIFICATION OF CORPORATE OFFERER FORM.pdf

COMPLETE AND UPLOAD FORM IN ATTACHMENTS SECTION ONLY IF OFFERER IS A CORPORATION

**Disclosure of Lobbying Activities Standard Form LLL**

*No response*

ONLY IF you answered "I HAVE Lobbied per above" to attribute #66, please download and complete and upload the Standard Form-LLL, "disclosure Form to Report Lobbying," in the Response attachments section.

**Confidentiality Claim Form**

210902 CONFIDENTIALITY CLAIM FORM.pdf

REQUIRED CONFIDENTIALITY FORM. Complete the form according to your company requirements, make any desired attachments and upload to the appropriate section under "Response Attachments" THIS FORM DETERMINES HOW ESC8/TIPS RESPONDS TO LEGAL PUBLIC INFORMATION REQUESTS.

**Current W-9 Tax Form**

W-9 09.2020.pdf

You are required by TIPS to upload a current W-9 Internal Revenue Service (IRS) Tax Form for your entity. This form will be utilized by TIPS to properly identify your entity.

**Bid Attributes**

<b>1</b>	<p><b>Yes - No</b></p> <p>Disadvantaged/Minority/Women Business Enterprise - D/M/WBE/Federal HUBZone (Required by some participating governmental entities). Vendor certifies that their firm is a D/M/WBE or HUBZone? Vendor must upload proof of certification to the "Response Attachments" D/M/WBE CERTIFICATES section.</p> <p><input type="text" value="NO"/></p>
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**2 Yes - No**

Historically Underutilized Business - HUB (Required by some participating governmental entities) Vendor certifies that their firm is a HUB as defined by the State of Texas at <https://comptroller.texas.gov/purchasing/vendor/hub/>.

Proof may be submitted. Vendor must upload proof of certification to the "Response Attachments" HUB CERTIFICATES section.

No

**3 Yes - No**

The Vendor can provide services and/or products to all 50 US States?

No

**4 States Served:**

If answer is NO to question #3, please list which states can be served. (Example: AR, OK, TX)

IL, MO, AR, OK, KS, NE, CO, MT, WY, ID, IA, KY, FL

**5 Company and/or Product Description:**

This information will appear on the TIPS website in the company profile section, if awarded a TIPS contract. (Limit 750 characters.)

Haddock Education Technologies was established in 2005, as a subsidiary of Haddock Corporation, dedicated to selling Promethean ActivBoards and related education technologies. Today, we offer consultative services for education that include: project management, product orientation and training, curriculum development, continuing education, and on-going support after the sale for more than a dozen of the industry's best-known manufacturers.

Celebrating our 43rd year in business in 2021, Haddock Corporation began as a software development company founded by Richard Haddock. Expanding into the education market in 1984, Haddock Computer was one of the first Apple Education agents in North America. In 2005, Haddock Education Technologies became a Master Distributor for Promethean. We now cover 11 states representing Promethean, ActiveFloor, Audio Enhancement, Anywhere Cart, Blue Chalk Digital, Boxlight-Mimio, Class VR, FrontRow, Haven Lockdown, HoverCam, Lu Interactive Playground, MakerBot, Recordex, and TouchView among others, across the K-12 space.

In 2018 we opened two centrally located warehouses to offer better product availability and pricing. Located in Wichita, KS and Lake St. Louis, MO, our goal is to provide the best possible experience possible for our customers.

The Haddock team works collaboratively with our customers to provide outstanding customer service. Each state has a team of "outside" education consultants servicing our accounts on a full-time basis with the support of a full-time sales support representative based in our corporate office in Wichita, KS. In addition, Haddock employs a full-time installation team that will oversee installation and warranty issues as they may arise within your district. We have assisted school districts from two-dozen to 40,000-plus students for almost a half-century.

**6 Primary Contact Name**

Primary Contact Name

Jeff Bridges

**7 Primary Contact Title**

Primary Contact Title

Director of Sales

**8 Primary Contact Email**

Primary Contact Email

jeff@gohaddock.com

<b>9</b>	<b>Primary Contact Phone</b> Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 <input type="text" value="6184012158"/>
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<b>10</b>	<b>Primary Contact Fax</b> Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 <input type="text" value="3164256347"/>
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<b>11</b>	<b>Primary Contact Mobile</b> Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 <input type="text" value="6184012158"/>
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<b>12</b>	<b>Secondary Contact Name</b> Secondary Contact Name <input type="text" value="Bill Berg"/>
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<b>13</b>	<b>Secondary Contact Title</b> Secondary Contact Title <input type="text" value="Inside Sales Support Representative"/>
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<b>14</b>	<b>Secondary Contact Email</b> Secondary Contact Email <input type="text" value="bill@gohaddock.com"/>
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<b>15</b>	<b>Secondary Contact Phone</b> Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 <input type="text" value="3163375637"/>
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<b>16</b>	<b>Secondary Contact Fax</b> Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 <input type="text" value="3164256347"/>
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<b>17</b>	<b>Secondary Contact Mobile</b> Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 <input type="text" value="3163479884"/>
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<b>18</b>	<b>Admin Fee Contact Name</b> Admin Fee Contact Name. This person is responsible for paying the admin fee to TIPS. <input type="text" value="Shelby Larson"/>
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1 9	<b>Admin Fee Contact Email</b> Admin Fee Contact Email shelby@gohaddock.com
2 0	<b>Admin Fee Contact Phone</b> Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 3163375634
2 1	<b>Purchase Order Contact Name</b> Purchase Order Contact Name. This person is responsible for receiving Purchase Orders from TIPS. Shelby Larson
2 2	<b>Purchase Order Contact Email</b> Purchase Order Contact Email shelby@gohaddock.com
2 3	<b>Purchase Order Contact Phone</b> Enter 10 digit phone number. (No dashes or extensions) Example: 8668398477 3163375634
2 4	<b>Company Website</b> Company Website (Format - www.company.com) www.gohaddock.com
2 5	<b>Entity D/B/A's and Assumed Names</b> Please identify all of your entity's assumed names and D/B/A's. Please note that you will be identified publicly by the legal name under which you responded to this solicitation unless you organize otherwise with TIPS after award. Haddock Education Technologies
2 6	<b>Primary Address</b> Primary Address 3821 N. Hillcrest Street
2 7	<b>Primary Address City</b> Primary Address City Bel Aire
2 8	<b>Primary Address State</b> Primary Address State (2 Digit Abbreviation) KS
2 9	<b>Primary Address Zip</b> Primary Address Zip 67220

**30 Search Words:**

Please list search words to be posted in the TIPS database about your company that TIPS website users might search. Words may be product names, manufacturers, or other words associated with the category of award. **YOU MAY NOT LIST NON-CATEGORY ITEMS.** (Limit 500 words) (Format: product, paper, construction, manufacturer name, etc.)

Promethean, Activpanel, Nickel, Titanium, Hybrid, Remote Learning, Element Series, Touchview, Ultra, MDM, Anywhere Cart, Chromebook, iPad, Charging, Sanitizing, RFID, FrontRow, Lyrik, Juno, Conductor, ActivInspire, Oktopus, stylus, Professional Development, Classflow, ToGo, Pro Digital, EZ Room, FrontRow Academy, HoverCam, Solo 8 Plus, document camera, Spark, eGlass, digital teaching stations, Ultra 10, Duo, Ultra 8, Audio Enhancement, SAFE System, Classroom Audio, Optimum System, GL-300 System, Sentinel System, Mini Media System, BEAM Pro, BEAM, VIEWPath, Intercom System, Paging System, Bell System, EPIC System, ActiveFloor, ActiveFloor Mobile, Lu, Lu Uno, Lu Duo, MakerBot, 3D Printer, Method Printer, Sketch Printer, Sketch Classroom, Replicator, Wireless mouse, headphones, mouse pad, headset, Web Cam, Earthwalk, Recordex Slate, Vivitek, projector, short-throw, laser, LED, Novo Pro, Novo Touch, Novo DS, Large Venue, Blue Chalk, digital yearbook, Large Format printer, Class VR, virtual reality, HavenLock, internal hardening, CARES, ESSR

**31 Do you want TIPS Members to be able to spend Federal grant funds with you if awarded? Is it your intent to be able to sell to our members regardless of the fund source, whether it be local, state or federal?**

Most of our members receive Federal Government grants or other funding and they make up a significant portion of their budgets. The Members need to know if your company is willing to sell to them when they spend federal budget funds on their purchase. There are attributes that follow that include provisions from the federal regulations in 2 CFR part 200, etc. Your answers will determine if your award will be designated as eligible for TIPS Members to utilize federal funds with your company.

Do you want TIPS Members to be able to spend Federal funds, at the Member's discretion, with you?

**32 Yes - No**

Certification of Residency (Required by the State of Texas) The vendor's ultimate parent company or majority owner:

(A) has its principal place of business in Texas;

OR

(B) employs at least 500 persons in Texas?

This question is required as a data gathering function for information to our members making purchases with awarded vendors. It does not affect scoring with TIPS.

**33 Company Residence (City)**

Vendor's principal place of business is in the city of?



**3** **Company Residence (State)**

**4** Vendor's principal place of business is in the state of?

**3** **Discount Offered - CAUTION READ CAREFULLY BECAUSE VENDORS FREQUENTLY MAKE MISTAKES ON THIS ATTRIBUTE QUESTION**

**5** Remember this is a **MINIMUM** discount percentage. So, be sure that the discount percentage inserted here can be applied to ANY OFFERING OF GOODS OR SERVICES THROUGHOUT THE LIFE OF THE CONTRACT.

CAUTION: BE CERTAIN YOU CAN HONOR THIS **MINIMUM** DISCOUNT PERCENTAGE ON ANY OFFERED SERVICE OR GOOD NOW OR DURING THE LIFE OF THE CONTRACT.

What is the **MINIMUM** percentage discount off of any item or service you offer to TIPS Members that is in your regular catalog (as defined in the solicitation specifications document), website, store or shelf pricing or when adding new goods or services to your offerings during the life of the contract? The resulting price of any goods or services Catalog list prices after this discount is applied is a ceiling on your pricing and not a floor because, in order to be more competitive in the individual circumstance, you may offer a larger discount depending on the items or services purchased and the quantity at time of sale. Please note that any specific greater discount offered for a particular product, brand, or service listed in Vendor's proposal will control and Vendor will be required to honor that greater specific discount, in excess of the minimum discount, for that particular product, brand, or service for the life of the contract.

Must answer with a number between 0% and 100%.

**3** **MINIMUM Discount Term**

**6** Does the vendor agree to at least offer, for the life of the Agreement, the Minimum Discount Percentage off list or catalog proposed by Vendor in response to the Attribute entitled "Discount Offered - CAUTION READ CAREFULLY BECAUSE VENDORS FREQUENTLY MAKE MISTAKES ON THIS ATTRIBUTE QUESTION"? TIPS will utilize this response to satisfy the Long Term Cost scoring evaluation criteria. A "YES" answer will be awarded the maximum 10 points for this criterion out of the 100 total points and a "NO" answer is awarded 0 points.

**3** **Catalog or list pricing of vendor**

**7** For the duration of the Contract, Vendor agrees to provide catalog pricing, as defined in the solicitation and below, to TIPS upon request for any goods and services offered on the Vendor's TIPS Contract.

"Catalog" means the available list of tangible personal property or services, in the most current listing, regardless of date, during the life of the contract, that takes the form of a catalog, price list, schedule, shelf price or other form that:

- A. is regularly maintained by the manufacturer or Vendor of an item; and
- B. is either published or otherwise available for inspection by a customer during the purchase process;
- C. to which the minimum discount proposed by the proposing Vendor may be applied.

**3** **TIPS Administration Fee**

**8** By submitting a proposal, I agree that all pricing submitted to TIPS shall include the Administration Fee, as designated in the solicitation or as otherwise agreed in writing which shall be remitted to TIPS by the Vendor, or the vendor's named resellers, and as agreed to in the Vendor Agreement. I agree that the fee shall not and will not be added by the Vendor as a separate line item on a TIPS member invoice, quote, proposal or any other written communications with the TIPS member.

<b>39</b>	<b>Yes - No</b> Vendor agrees to remit to TIPS the required administration fee or, if resellers are named, Vendor agrees to guarantee the fee remittance by or for the reseller named by the vendor?  TIPS/ESC Region 8 is required by Texas Government Code § 791 to be compensated for its work and thus, failure to agree shall render your response void and it will not be considered. <input type="text" value="Agreed"/>
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<b>40</b>	<b>Additional Discounts?</b> Do you offer additional discounts to TIPS members for large order quantities or large scope of work? <input type="text" value="Yes"/>
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<b>41</b>	<b>Years in Business as Proposing Company</b> Years in business as proposing company? <input type="text" value="43"/>
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<b>42</b>	<b>Resellers:</b> Does the vendor have resellers that it will name under this contract? Resellers are defined as other companies that sell your products under an agreement with you, the awarded vendor of TIPS.  EXAMPLE: BIGmart is a reseller of ACME brand televisions. If ACME were a TIPS awarded vendor, then ACME would list BIGmart as a reseller.  (If applicable, Vendor should add all Authorized Resellers within the TIPS Vendor Portal upon award). <input type="text" value="No"/>
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<b>43</b>	<b>Right of Refusal</b> The proposing vendor has the right not to sell under the awarded agreement with a TIPS member at vendor's discretion unless required by law.
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<b>44</b>	<b>NON-COLLUSIVE BIDDING CERTIFICATE</b> By submission of this bid or proposal, the Bidder certifies that:  1) This bid or proposal has been independently arrived at without collusion with any other Bidder or with any Competitor;  2) This bid or proposal has not been knowingly disclosed and will not be knowingly disclosed, prior to the opening of bids, or proposals for this project, to any other Bidder, Competitor or potential competitor;  3) No attempt has been or will be made to induce any other person, partnership or corporation to submit or not to submit a bid or proposal;  4) The person signing this bid or proposal certifies that he has fully informed himself regarding the accuracy of the statements contained in this certification, and under the penalties being applicable to the Bidder as well as to the person signing in its behalf.  Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered.
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**4 5 CONFLICT OF INTEREST QUESTIONNAIRE - FORM CIQ - Do you have any CONFLICT OF INTEREST TO REPORT OR DISCLOSE under this statutory requirement?**

Do you have any CONFLICT OF INTEREST TO REPORT OR DISCLOSE under this statutory requirement? YES or NO

If you have a conflict of interest as described in this form or the Local Government Code Chapter 176, cited therein- you are required to complete and file with TIPS.  
The Form CIQ is one of the attachments to this solicitation.

There is an optional upload for this form provided if you have a conflict and must file the form

**4 6 Filing of Form CIQ**

If yes (above), have you filed a form CIQ by uploading the form to this RFP as directed above?

**4 7 Regulatory Standing**

I certify to TIPS for the proposal attached that my company is in good standing with all governmental agencies Federal or state that regulate any part of our business operations. If not, please explain in the next attribute question.

**4 8 Regulatory Standing**

Regulatory Standing explanation of no answer on previous question.

**4 9 Antitrust Certification Statements (Tex. Government Code § 2155.005)**

By submission of this bid or proposal, the Bidder certifies that:

I affirm under penalty of perjury of the laws of the State of Texas that:

(1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;

(2) In connection with this bid, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15;

(3) In connection with this bid, neither I nor any representative of the Company has violated any federal antitrust law;

(4) Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of this bid to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.

50

**Suspension or Debarment Instructions**

Instructions for Certification:

1. By answering yes to the next Attribute question below, the vendor and prospective lower tier participant is providing the certification set out herein in accordance with these instructions.
2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies, including suspension and / or debarment.
3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
4. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participants," "person," "primary covered transaction," "principal," "proposal" and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
5. The prospective lower tier participant agrees by submitting this form that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
6. The prospective lower tier participant further agrees by submitting this form that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction" without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List.
8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible or voluntarily excluded from participation in this transaction, in addition to other remedies available to the federal government, the department or agency with which this transaction originated may pursue available remedies, including suspension and / or debarment.

51

**Suspension or Debarment Certification**

By answering yes, you certify that no federal suspension or debarment is in place, which would preclude receiving a federally funded contract as described above.

Yes

5  
2

### **Non-Discrimination Statement and Certification**

In accordance with Federal civil rights law, all U.S. Departments, including the U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at How to File a Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

(Title VI of the Education Amendments of 1972; Section 504 of the Rehabilitation Act of 1973; the Age Discrimination Act of 1975; Title 7 CFR Parts 15, 15a, and 15b; the Americans with Disabilities Act; and FNS Instruction 113-1, Civil Rights Compliance and Enforcement – Nutrition Programs and Activities)

All U.S. Departments, including the USDA are equal opportunity provider, employer, and lender.

Not a negotiable term. Failure to agree by answering YES will render your proposal non-responsive and it will not be considered. I certify that in the performance of a contract with TIPS or its members, that our company will conform to the foregoing anti-discrimination statement and comply with the cited and all other applicable laws and regulations.

Yes, I certify (Yes)

5  
3

### **2 CFR PART 200 Contract Provisions Explanation**

Required Federal contract provisions of Federal Regulations for Contracts for contracts with ESC Region 8 and TIPS Members:

The following provisions are required to be in place and agreed if the procurement is funded in any part with federal funds.

The ESC Region 8 and TIPS Members are the subgrantee or Subrecipient by definition. Most of the provisions are located in 2 CFR PART 200 - Appendix II to Part 200—Contract Provisions for Non-Federal Entity Contracts Under Federal Awards at 2 CFR PART 200. Others are included within 2 CFR part 200 et al.

In addition to other provisions required by the Federal agency or non-Federal entity, all contracts made by the non-Federal entity under the Federal award must contain provisions covering the following, as applicable.

**5 4 2 CFR PART 200 Contracts**

Contracts for more than the simplified acquisition threshold currently set at \$250,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate.

Notice: Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.

Does vendor agree?

**5 5 2 CFR PART 200 Termination**

Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effected and the basis for settlement. (All contracts in excess of \$10,000)

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for cause after giving the vendor an appropriate opportunity and up to 30 days, to cure the causal breach of terms and conditions. ESC Region 8 and TIPS Members reserves the right to terminate any agreement in excess of \$10,000 resulting from this procurement process for convenience with 30 days notice in writing to the awarded vendor. The vendor would be compensated for work performed and goods procured as of the termination date if for convenience of the ESC Region 8 and TIPS Members. Any award under this procurement process is not exclusive and the ESC Region 8 and TIPS reserves the right to purchase goods and services from other vendors when it is in the best interest of the ESC Region 8 and TIPS.

Does vendor agree?

**5 6 2 CFR PART 200 Clean Air Act**

Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended—Contracts and subgrants of amounts in excess of \$250,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

Pursuant to the Clean Air Act, et al above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires that the proposer certify that during the term of an award by the ESC Region 8 and TIPS Members resulting from this procurement process the vendor agrees to comply with all of the above regulations, including all of the terms listed and referenced therein.

Does vendor agree?



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**2 CFR PART 200 Byrd Anti-Lobbying Amendment**

Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding \$100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that during the term and during the life of any contract with ESC Region 8 and TIPS Members resulting from this procurement process the vendor certifies to the terms included or referenced herein.

Does vendor agree?

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**2 CFR PART 200 Federal Rule**

Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$250,000)

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, ESC Region 8 and TIPS Members requires the proposer certify that in performance of the contracts, subcontracts, and subgrants of amounts in excess of \$250,000, the vendor will be in compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h)), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15).

Does vendor certify that it is in compliance with the Clean Air Act?

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**2 CFR PART 200 Procurement of Recovered Materials**

A non-Federal entity that is a state agency or agency of a political subdivision of a state and its contractors must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

Does vendor certify that it is in compliance with the Solid Waste Disposal Act as described above?

**6 0 2 CFR PART 200 Rights to Inventions**

If the Federal award meets the definition of “funding agreement” under 37 CFR §401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that “funding agreement,” the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, “Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements,” and any implementing regulations issued by the awarding agency.

Pursuant to the above, when the foregoing applies to ESC Region 8 and TIPS Members, Vendor certifies that during the term of an award resulting from this procurement process, Vendor agrees to comply with all applicable requirements as referenced in the Federal rule above.

Does vendor agree?

**6 1 2 CFR PART 200 Domestic Preferences for Procurements**

As appropriate and to the extent consistent with law, the non-Federal entity should, to the greatest extent practicable under a Federal award, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products). The requirements of this section must be included in all subawards including all contracts and purchase orders for work or products under this award. For purposes of 2 CFR Part 200.322, “Produced in the United States” means, for iron and steel products, that all manufacturing processes, from the initial melting stage through the application of coatings, occurred in the United States. Moreover, for purposes of 2 CFR Part 200.322, “Manufactured products” means items and construction materials composed in whole or in part of non-ferrous metals such as aluminum, plastics and polymer-based products such as polyvinyl chloride pipe, aggregates such as concrete, glass, including optical fiber, and lumber.

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, Vendor certifies that to the greatest extent practicable Vendor will provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products).

Does vendor agree?

**6 2 2 CFR PART 200 Ban on Foreign Telecommunications**

Federal grant funds may not be used to purchase equipment, services, or systems that use “covered telecommunications” equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. “Covered telecommunications” means purchases from Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities), and video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities).

Pursuant to the above, when federal funds are expended by ESC Region 8 and TIPS Members, Vendor certifies that Vendor will not purchase equipment, services, or systems that use “covered telecommunications”, as defined by 2 CFR §200.216 equipment or services as a substantial or essential component of any system, or as critical technology as part of any system.

Does vendor agree?

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**Certification Regarding Lobbying**

Applicable to Grants, Subgrants, Cooperative Agreements, and Contracts Exceeding \$100,000 in Federal Funds

Submission of this certification is a prerequisite for making or entering into this transaction and is imposed by section 1352, Title 31, U.S. Code. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "disclosure Form to Report Lobbying," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all covered subawards exceeding \$100,000 in Federal funds at all appropriate tiers and that all subrecipients shall certify and disclose accordingly.

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**If you answered "I HAVE lobbied" to the above Attribute Question**

If you answered "I HAVE lobbied" to the above Attribute question, you must download the Lobbying Report "Standard From LLL, disclosure Form to Report Lobbying" which includes instruction on completing the form, complete and submit it in the Response Attachments section as a report of the lobbying activities you performed or paid others to perform.

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**Subcontracting with Small and Minority Businesses, Women's Business Enterprises, and Labor Surplus Area Firms.**

Do you ever anticipate the possibility of subcontracting any of your work under this award if you are successful?

IF NO, DO NOT ANSWER THE NEXT ATTRIBUTE QUESTION. . IF YES, and ONLY IF YES, you must answer the next question YES if you want a TIPS Member to be authorized to spend Federal Grant Funds for Procurement.

**6 6 ONLY IF YES TO THE PREVIOUS QUESTION OR if you ever do subcontract any part of your performance under the TIPS Agreement, do you agree to comply with the following federal requirements?**

ONLY IF YES TO THE PREVIOUS QUESTION OR if you ever do subcontract any part of your performance under the TIPS Agreement,

do you agree to comply with the following federal requirements?

Federal Regulation 2 CFR §200.321 Contracting with small and minority businesses, women's business enterprises, and labor surplus area firms. (a)The non-Federal entity must take all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

(b) Affirmative steps must include:

(1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;

(2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;

(3) Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;

(4) Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises;

(5) Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce ; and

(6) Requiring the prime contractor, if subcontracts are to be let, to take the affirmative steps listed in paragraphs(1) through (5) of this section.

**6 7 Indemnification**

The ESC Region 8 and TIPS is a Texas Political Subdivision and a local governmental entity; therefore, is prohibited from

indemnifying third parties pursuant to the Texas Constitution (Article 3, Section 52) except as specifically provided by law or as

ordered by a court of competent jurisdiction. A provision in a contract to indemnify or hold a party harmless is a promise to pay for

any expenses the indemnified party incurs, if a specified event occurs, such as breaching the terms of the contract or negligently

performing duties under the contract. Article III, Section 49 of the Texas Constitution states that "no debt shall be created by or on

behalf of the State ... " The Attorney General has counseled that a contractually imposed obligation of indemnity creates a "debt" in

the constitutional sense. Tex. Att'y Gen. Op. No. MW-475 (1982). Contract clauses which require the System or institutions to

indemnify must be deleted or qualified with "to the extent permitted by the Constitution and Laws of the State of Texas." Liquidated

damages, attorney's fees, waiver of vendor's liability, and waiver of statutes of limitations clauses should also be deleted or qualified

with "to the extent permitted by the Constitution and laws of State of Texas."

Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered. Do you agree

to these terms?

Yes, I Agree (Yes)

**6  
8 Remedies**

The parties shall be entitled to exercise any right or remedy available to it either at law or in equity, subject to the choice of law, venue and service of process clauses limitations agreed herein. Nothing in this agreement shall commit the TIPS to an arbitration resolution of any disagreement under any circumstances. Any Claim arising out of or related to the Contract, except for those specifically waived under the terms of the Contract, may, after denial of the Board of Directors, be subject to mediation at the request of either party. Any issues not resolved hereunder MAY be referred to non-binding mediation to be conducted by a mutually agreed upon mediator as a prerequisite to the filing of any lawsuit over such issue(s). The parties shall share the mediator's fee and any associated filing fee equally. Mediation shall be held in Camp or Titus County, Texas. Agreements reached in mediation shall be reduced to writing, and will be subject to the approval by the District's Board of Directors, signed by the Parties if approved by the Board of Directors, and, if signed, shall thereafter be enforceable as provided by the laws of the State of Texas.

Do you agree to these terms?

**6  
9 Remedies Explanation of No Answer**

**7  
0 Choice of Law**

The agreement between the Vendor and TIPS/ESC Region 8 and any addenda or other additions resulting from this procurement process, however described, shall be governed by, construed and enforced in accordance with the laws of the State of Texas, regardless of any conflict of laws principles. THIS DOES NOT APPLY to a vendor's agreement entered into with a TIPS Member, as the Member may be located outside Texas.

Do you agree to these terms?

**7  
1 Venue, Jurisdiction and Service of Process**

Any proceeding, involving Region 8 ESC or TIPS, arising out of or relating to this procurement process or any contract issued by TIPS resulting from or any contemplated transaction shall be brought in a court of competent jurisdiction in Camp County, Texas and each of the parties irrevocably submits to the exclusive jurisdiction of said court in any such proceeding, waives any objection it may now or hereafter have to venue or to convenience of forum, agrees that all claims in respect of the Proceeding shall be heard and determined only in any such court, and agrees not to bring any proceeding arising out of or relating to this procurement process or any contract resulting from or any contemplated transaction in any other court. The parties agree that either or both of them may file a copy of this paragraph with any court as written evidence of the knowing, voluntary and freely bargained for agreement between the parties irrevocably to waive any objections to venue or to convenience of forum. Process in any Proceeding referred to in the first sentence of this Section may be served on any party anywhere in the world. Any dispute resolution process other than litigation shall have venue in Camp County or Titus County Texas.

Do you agree to these terms?

<b>7</b> <b>2</b>	<b>Infringement(s)</b> The successful vendor will be expected to indemnify and hold harmless the TIPS and its employees, officers, agents, representatives, contractors, assignees and designees from any and all third party claims and judgments involving infringement of patent, copyright, trade secrets, trade or service marks, and any other intellectual or intangible property rights attributed to or claims based on the Vendor's proposal or Vendor's performance of contracts awarded and approved.  Do you agree to these terms? <input type="text" value="Yes, I Agree"/>
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<b>7</b> <b>3</b>	<b>Infringement(s) Explanation of No Answer</b> <input type="text" value="No response"/>
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<b>7</b> <b>4</b>	<b>Contract Governance</b> Any contract made or entered into by the TIPS is subject to and is to be governed by Section 271.151 et seq, Tex Loc Gov't Code. Otherwise, TIPS does not waive its governmental immunities from suit or liability except to the extent expressly waived by other applicable laws in clear and unambiguous language. <input checked="" type="checkbox"/> Yes, I Agree (Yes)
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<b>7</b> <b>5</b>	<b>Payment Terms and Funding Out Clause</b> Payment Terms:  TIPS or TIPS Members shall not be liable for interest or late payment fees on past-due balances at a rate higher than permitted by the laws or regulations of the jurisdiction of the TIPS Member.  Funding Out Clause:  Vendor agrees to abide by the laws and regulations, including Texas Local Government Code § 271.903, or any statutory or regulatory limitations of the jurisdiction of any TIPS Member which governs contracts entered into by the Vendor and TIPS or a TIPS Member that requires all contracts approved by TIPS or a TIPS Member are subject to the budgeting and appropriation of currently available funds by the entity or its governing body.  See statute(s) for specifics or consult your legal counsel.  Not a negotiable term. Failure to agree will render your proposal non-responsive and it will not be considered.  Do you agree to these terms? <input checked="" type="checkbox"/> Yes, I Agree (Yes)
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**7 Insurance and Fingerprint Requirements Information**

**6 Insurance**

If applicable and your staff will be on TIPS member premises for delivery, training or installation etc. and/or with an automobile, you must carry automobile insurance as required by law. You may be asked to provide proof of insurance.

**Fingerprint**

It is possible that a vendor may be subject to Chapter 22 of the Texas Education Code. The Texas Education Code, Chapter 22, Section 22.0834 & 22.08341. Statutory language may be found at: <http://www.statutes.legis.state.tx.us/>

If the vendor has staff that meet both of these criterion:

- (1) will have continuing duties related to the contracted services; and
- (2) has or will have direct contact with students

Then you have "covered" employees for purposes of completing the attached form.

TIPS recommends all vendors consult their legal counsel for guidance in compliance with this law. If you have questions on how to comply, see below. If you have questions on compliance with this code section, contact the Texas Department of Public Safety Non-Criminal Justice Unit, Access and Dissemination Bureau, FAST-FACT at [NCJU@txdps.state.tx.us](mailto:NCJU@txdps.state.tx.us) and you should send an email identifying you as a contractor to a Texas Independent School District or ESC Region 8 and TIPS. Texas DPS phone number is (512) 424-2474.

See form in the next attribute to complete entitled:  
Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

## Texas Education Code Chapter 22 Contractor Certification for Contractor Employees

Introduction: Texas Education Code Chapter 22 requires entities that contract with school districts to provide services to obtain criminal history record information regarding covered employees. Contractors must certify to the district that they have complied. Covered employees with disqualifying criminal histories are prohibited from serving at a school district.

Definitions: Covered employees: Employees of a contractor or subcontractor who have or will have continuing duties related to the service to be performed at the District and have or will have direct contact with students. The District will be the final arbiter of what constitutes direct contact with students. Disqualifying criminal history: Any conviction or other criminal history information designated by the District, or one of the following offenses, if at the time of the offense, the victim was under 18 or enrolled in a public school:

(a) a felony offense under Title 5, Texas Penal Code; (b) an offense for which a defendant is required to register as a sex offender under Chapter 62, Texas Code of Criminal Procedure; or (c) an equivalent offense under federal law or the laws of another state.

I certify that:

**NONE (Section A)** of the employees of Contractor and any subcontractors are covered employees, as defined above. If this box is checked, I further certify that Contractor has taken precautions or imposed conditions to ensure that the employees of Contractor and any subcontractor will not become covered employees. Contractor will maintain these precautions or conditions throughout the time the contracted services are provided.

**OR**

**SOME (Section B)** or all of the employees of Contractor and any subcontractor are covered employees. If this box is checked, I further certify that:

(1) Contractor has obtained all required criminal history record information regarding its covered employees. None of the covered employees has a disqualifying criminal history.

(2) If Contractor receives information that a covered employee subsequently has a reported criminal history, Contractor will immediately remove the covered employee from contract duties and notify the District in writing within 3 business days.

(3) Upon request, Contractor will provide the District with the name and any other requested information of covered employees so that the District may obtain criminal history record information on the covered employees.

(4) If the District objects to the assignment of a covered employee on the basis of the covered employee's criminal history record information, Contractor agrees to discontinue using that covered employee to provide services at the District.

Noncompliance or misrepresentation regarding this certification may be grounds for contract termination.

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**8** **Texas Business and Commerce Code § 272 Requirements as of 9-1-2017**

SB 807 prohibits construction contracts to have provisions requiring the contract to be subject to the laws of another state, to be required to litigate the contract in another state, or to require arbitration in another state. A contract with such provisions is voidable. Under this new statute, a "construction contract" includes contracts, subcontracts, or agreements with (among others) architects, engineers, contractors, construction managers, equipment lessors, or materials suppliers. "Construction contracts" are for the design, construction, alteration, renovation, remodeling, or repair of any building or improvement to real property, or for furnishing materials or equipment for the project. The term also includes moving, demolition, or excavation. BY RESPONDING TO THIS SOLICITATION, AND WHEN APPLICABLE, THE PROPOSER AGREES TO COMPLY WITH THE TEXAS BUSINESS AND COMMERCE CODE § 272 WHEN EXECUTING CONTRACTS WITH TIPS MEMBERS THAT ARE TEXAS GOVERNMENT ENTITIES.

**7**  
**9** **Texas Government Code 2270 & 2271 Verification Form**

Texas Government Code 2270 & 2271 Verification Form

If (a) Vendor is not a sole proprietorship; (b) Vendor has ten (10) or more full-time employees; and (c) this Agreement has a value of \$100,000 or more, the following certification shall apply; otherwise, this certification is not required. Pursuant to Chapter 2271 of the Texas Government Code, the Vendor hereby certifies and verifies that neither the Vendor, nor any affiliate, subsidiary, or parent company of the Vendor, if any (the "Vendor Companies"), boycotts Israel, and the Vendor agrees that the Vendor and Vendor Companies will not boycott Israel during the term of this Agreement. For purposes of this Agreement, the term "boycott" shall mean and include refusing to deal with, terminating business activities with, or otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations with Israel, or with a person or entity doing business in Israel or in an Israeli-controlled territory, but does not include an action made for ordinary business purposes.

Our entity further certifies that it is is not listed on and we do not do business with companies prohibited by Texas Government Code 2270 or that are on the Texas Comptroller of Public Accounts list of Designated Foreign Terrorists Organizations per Texas Gov't Code 2270.0153 found at <https://comptroller.texas.gov/purchasing/docs/foreign-terrorist.pdf>

I swear and affirm that the above is true and correct.

**8**  
**0** **Logos and other company marks**

Please upload your company logo to be added to your individual profile page on the TIPS website. If any particular specifications are required for use of your company logo, please upload that information under the "Logo and Other Company Marks" section under the "Response Attachment" tab. Preferred Logo Format: 300 x 225 px - .png, .eps, .jpeg preferred

Potential uses of company logo:

- \* Your Vendor Profile Page of TIPS website
- \* Potentially on TIPS website scroll bar for Top Performing Vendors
- \* TIPS Quarterly eNewsletter sent to TIPS Members
- \* Co-branding Flyers and or email blasts to our TIPS Members (Permission and approval will be obtained before publishing)

**8  
1 Solicitation Deviation/Compliance**

Does the vendor agree with the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation?

Yes

**8  
2 Solicitation Exceptions/Deviations Explanation**

If the bidder intends to deviate from the General Conditions Standard Terms and Conditions or Item Specifications listed in this proposal invitation, all such deviations must be listed on this attribute, with complete and detailed conditions and information included or attached.

TIPS will consider any deviations in its proposal award decisions, and TIPS reserves the right to accept or reject any bid based upon any deviations indicated below or in any attachments or inclusions.

In the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Standard Terms and Conditions, Item Specifications, and all other information contained in this Solicitation.

No response

**8  
3 Agreement Deviation/Compliance**

Does the vendor agree with the language in the Vendor Agreement?

Yes

**8  
4 Agreement Exceptions/Deviations Explanation**

If the proposing Vendor desires to deviate from the Vendor Agreement language, all such deviations must be listed on this attribute, with complete and detailed conditions and information included. TIPS will consider any deviations in its proposal award decisions, and TIPS reserves the right to accept or reject any proposal based upon any deviations indicated below. In the absence of any deviation entry on this attribute, the proposer assures TIPS of their full compliance with the Vendor Agreement.

No response

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5 Felony Conviction Notice**

Texas Education Code, Section 44.034, Notification of Criminal History, Subsection (a), states "a person or business entity that enters into a contract with a school district must give advance notice to the district if the person or an owner or operator of the business entity has been convicted of a felony. The notice must include a general description of the conduct resulting in the conviction of a felony." Subsection (b) states "a school district may terminate a contract with a person or business entity if the district determines that the person or business entity failed to give notice as required by Subsection (a) or misrepresented the conduct resulting in the conviction. The district must compensate the person or business entity for services performed before the termination of the contract." (c) This section does not apply to a publicly held corporation. The person completing this proposal certifies that they are authorized to provide the answer to this question.

Select A., B. or C.

A. My firm is a publicly held corporation; therefore, this reporting requirement is not applicable.

OR B. My firm is not owned nor operated by anyone who has been convicted of a felony, OR

C. My firm is owned or operated by the following individual(s) who has/have been convicted of a felony. (if you answer C below, you are required to provide information in the next attribute.

B. Firm not owned nor operated by felon; per above

**86 If you answered C. My Firm is owned or operated by a felon to the previous question, you are REQUIRED TO ANSWER THE FOLLOWING QUESTIONS.**

If you answered C. My Firm is owned or operated by a felon to the previous question, you must provide the following information.

1. Name of Felon(s)
2. The named person's role in the firm, and
3. Details of Conviction(s).

**87 Required Confidentiality Claim Form**

Required Confidentiality Claim Form

This completed form is required by TIPS. By submitting a response to this solicitation you agree to download from the "Attachments" section, complete according to the instructions on the form, then upload the completed form, with any confidential attachments, if applicable, to the "Response Attachments" section titled "Confidentiality Form" in order to provide to TIPS the completed form titled, "CONFIDENTIALITY CLAIM FORM". **THIS REQUIRED PROCESS IS THE ONLY WAY TO DEEM PROPOSAL DOCUMENTATION CONFIDENTIAL ANY OTHER CONFIDENTIAL DESIGNATION WILL BE DISREGARDED UNLESS THE DOCUMENT IS IDENTIFIED BY AND ATTACHED TO THE REQUIRED FORM.** By completing this process, you provide us with the information we require to comply with the open record laws of the State of Texas as they may apply to your proposal submission. If you do not provide the form with your proposal, an award will not be made if your proposal is qualified for an award, until TIPS has an accurate, completed form from you.

Read the form carefully before completing and if you have any questions, email bids@tips-usa.com.

**88 Choice of Law clauses with TIPS Members**

If the vendor is awarded a contract with TIPS under this solicitation, the vendor agrees to make any Choice of Law clauses in any contract or agreement entered into between the awarded vendor and with a TIPS member entity to read as follows: "Choice of law shall be the laws of the state where the customer resides" or words to that effect.

**89 Venue of dispute resolution with a TIPS Member**

In the event of litigation or use of any dispute resolution model when resolving disputes with a TIPS member entity as a result of a transaction between the vendor and TIPS or the TIPS member entity, the Venue for any litigation or other agreed upon model shall be in the state and county where the customer resides unless otherwise agreed by the parties at the time the dispute resolution model is decided by the parties.

**90 Automatic renewal of contracts or agreements with TIPS or a TIPS member entity**

This clause **DOES NOT** prohibit multiyear contracts or agreements with TIPS member entities.

Because TIPS and TIPS members are governmental entities subject to laws that control appropriations of funds during their fiscal years for contracts and agreements to provide goods and services, does the Vendor agree to limit any automatic renewal clauses of a contract or agreement executed as a result of this TIPS solicitation award to not longer than "month to month" and at the TIPS contracted rate.

**9 1 Indemnity Limitation with TIPS Members**

Texas and other states restrict by law or state Constitution the ability of a governmental entity to indemnify others. TIPS requires that any contract entered into between a vendor and TIPS or a TIPS Member as a result of an award under this Solicitation limit the requirement that the Customer indemnify the Vendor by either eliminating any such indemnity requirement clauses in any agreements, contracts or other binding documents **OR** by prefacing all indemnity clauses required of TIPS or the TIPS Member entity with the following: "To the extent permitted by the laws or the Constitution of the state where the customer resides, ".

**Agreement is a required condition to award of a contract resulting from this Solicitation.**

**9 2 Arbitration Clauses**

Except for certain circumstances, TIPS forbids a mandatory arbitration clause in any contract or agreement entered into between the awarded vendor with TIPS or a TIPS member entity. Does the vendor agree to exclude any arbitration requirement in any contracts or agreement entered into between TIPS or a TIPS member entity through an awarded contract with TIPS?

**9 3 Required Vendor Sales Reporting**

By responding to this Solicitation, you agree to report to TIPS all sales made under any awarded Agreement with TIPS. Vendor is required to report all sales under the TIPS contract to TIPS. If the TIPS Member entity requesting a price from the awarded Vendor requests the TIPS contract, Vendor must include the TIPS Contract number on any communications with the TIPS Member entity. If awarded, you will be provided access to the Vendor Portal. To report sales, login to the TIPS Vendor Portal and click on the PO's and Payments tab. Pages 3-7 of the **Vendor Portal User Guide** will walk you through the process of reporting sales to TIPS. Please refer to the TIPS **Accounting FAQ's** for more information about reporting sales and if you have further questions, contact the Accounting Team at [accounting@tips-usa.com](mailto:accounting@tips-usa.com). The Vendor or vendor assigned dealers are responsible for keeping record of all sales that go through the TIPS Agreement and submitting same to TIPS.

**9 4 Upload of Current W-9 Required**

Please note that you are required by TIPS to upload a current W-9 Internal Revenue Service (IRS) Tax Form for your entity. This form will be utilized by TIPS to properly identify your entity.

**9 5 CERTIFICATION REGARDING BOYCOTTING CERTAIN ENERGY COMPANIES (Texas law as of September 1, 2021)**

**By submitting a proposal to this Solicitation, you certify that you agree, when it is applicable, to the following required by Texas law as of September 1, 2021:**

If (a) company is not a sole proprietorship; (b) company has ten (10) or more full-time employees; and (c) this contract has a value of \$100,000 or more that is to be paid wholly or partly from public funds, the following certification shall apply; otherwise, this certification is not required. Pursuant to Tex. Gov't Code Ch. 2274 of SB 13 (87<sup>th</sup> session), the company hereby certifies and verifies that the company, or any wholly owned subsidiary, majority-owned subsidiary, parent company, or affiliate of these entities or business associations, if any, does not boycott energy companies and will not boycott energy companies during the term of the contract. For purposes of this contract, the term "company" shall mean an organization, association, corporation, partnership, joint venture, limited partnership, limited liability partnership, or limited liability company, that exists to make a profit. The term "boycott energy company" shall mean "without an ordinary business purpose, refusing to deal with, terminating business activities with, or otherwise taking any action intended to penalize, inflict economic harm on, or limit commercial relations with a company because the company (a) engages in the exploration, production, utilization, transportation, sale, or manufacturing of fossil fuel-based energy and does not commit or pledge to meet environmental standards beyond applicable federal and state law, or (b) does business with a company described by paragraph (a)." See Tex. Gov't Code § 809.001(1).

**9  
6 CERTIFICATION PROHIBITING DISCRIMINATION AGAINST FIREARM AND AMMUNITION INDUSTRIES  
(Texas law as of September 1, 2021)**

**By submitting a proposal to this Solicitation, you certify that you agree, when it is applicable, to the following required by Texas law as of September 1, 2021:**

If (a) company is not a sole proprietorship; (b) company has at least ten (10) full-time employees; (c) this contract has a value of at least \$100,000 that is paid wholly or partly from public funds; (d) the contract is not excepted under Tex. Gov't Code § 2274.003 of SB 19 (87<sup>th</sup> leg.); and (e) governmental entity has determined that company is not a sole-source provider or governmental entity has not received any bids from a company that is able to provide this written verification, the following certification shall apply; otherwise, this certification is not required.

Pursuant to Tex. Gov't Code Ch. 2274 of SB 19 (87<sup>th</sup> session), the company hereby certifies and verifies that the company, or association, corporation, partnership, joint venture, limited partnership, limited liability partnership, or limited liability company, including a wholly owned subsidiary, majority-owned subsidiary parent company, or affiliate of these entities or associations, that exists to make a profit, does not have a practice, policy, guidance, or directive that discriminates against a firearm entity or firearm trade association and will not discriminate during the term of this contract against a firearm entity or firearm trade association. For purposes of this contract, "discriminate against a firearm entity or firearm trade association" shall mean, with respect to the entity or association, to: "(1) refuse to engage in the trade of any goods or services with the entity or association based solely on its status as a firearm entity or firearm trade association; (2) refrain from continuing an existing business relationship with the entity or association based solely on its status as a firearm entity or firearm trade association; or (3) terminate an existing business relationship with the entity or association based solely on its status as a firearm entity or firearm trade association. See Tex. Gov't Code § 2274.001(3) of SB 19. "Discrimination against a firearm entity or firearm trade association" does not include: "(1) the established policies of a merchant, retail seller, or platform that restrict or prohibit the listing or selling of ammunition, firearms, or firearm accessories; and (2) a company's refusal to engage in the trade of any goods or services, decision to refrain from continuing an existing business relationship, or decision to terminate an existing business relationship to comply with federal, state, or local law, policy, or regulations or a directive by a regulatory agency, or for any traditional business reason that is specific to the customer or potential customer and not based solely on an entity's or association's status as a firearm entity or firearm trade association." See Tex. Gov't Code § 2274.001(3) of SB 19.

**9  
7 CERTIFICATION REGARDING CERTAIN FOREIGN-OWNED COMPANIES IN CONNECTION WITH  
CRITICAL INFRASTRUCTURE (Texas law as of September 1, 2021)**

**By submitting a proposal to this Solicitation, you certify that you agree to the following required by Texas law as of September 1, 2021:**

Proposing Company is prohibited from entering into a contract or other agreement relating to critical infrastructure that would grant to the company direct or remote access to or control of critical infrastructure in this state, excluding access specifically allowed by the Proposing Company for product warranty and support purposes. Company, certifies that neither it nor its parent company nor any affiliate of company or its parent company, is (1) owned by or the majority of stock or other ownership interest of the company is held or controlled by individuals who are citizens of China, Iran, North Korea, Russia, or a designated country; (2) a company or other entity, including governmental entity, that is owned or controlled by citizens of or is directly controlled by the government of China, Iran, North Korea, Russia, or a designated country; or (3) headquartered in China, Iran, North Korea, Russia, or a designated country. For purposes of this contract, "critical infrastructure" means "a communication infrastructure system, cybersecurity system, electric grid, hazardous waste treatment system, or water treatment facility." See Tex. Gov't Code § 2274.0101(2) of SB 1226 (87<sup>th</sup> leg.). The company verifies and certifies that company will not grant direct or remote access to or control of critical infrastructure, except for product warranty and support purposes, to prohibited individuals, companies, or entities, including governmental entities, owned, controlled, or headquartered in China, Iran, North Korea, Russia, or a designated country, as determined by the Governor.



**TIPS RFP 210902 Classroom and Teaching Aids  
Goods and Services**

**References**

**Insert Company Name**

Haddock Education Technologies

**DO NOT** HANDWRITE REFERENCES AND DO NOT CONVERT EXCEL SHEET TO ANY OTHER FORMAT.

**ALL INFORMATION MUST BE TYPED AND FORM MUST BE  
UPLOADED IN EXCEL FORMAT.**

Please provide three (3) references, preferably from school districts or other governmental entities who have used your services within the last three years. Additional references may be required.  
DO NOT INCLUDE TIPS EMPLOYEES AS A REFERENCE.

You may provide more than three (3) references.

Entity Name	Contact Person	<b>VALID TYPED EMAIL IS REQUIRED</b>	Phone
St. Louis Public Schools (MO)	Cheryl VanNoy	<a href="mailto:cheryl.vannoy@slps.org">cheryl.vannoy@slps.org</a>	(314) 345-2421
Rockwood School District (MO)	Robert Deneau	<a href="mailto:deneaurbert@rsdmo.org">deneaurbert@rsdmo.org</a>	(636) 733-1101
Jenks Public Schools (OK)	Paul Goodenough	<a href="mailto:paul.goodenough@jenksps.org">paul.goodenough@jenksps.org</a>	(918) 299-4415
Omaha Public Schools (NE)	Elizabeth Nowlin	<a href="mailto:elizabeth.nowling@ops.org">elizabeth.nowling@ops.org</a>	(531)299-8159
Cahokia Public SD 187 (IL)	Jen Barr	<a href="mailto:barrjen@cusd187.org">barrjen@cusd187.org</a>	(618) 332-6008
Murphysboro SD 186 (IL)	Steve Carrington	<a href="mailto:carrington.steve@mhs.org">carrington.steve@mhs.org</a>	(618) 684-2854
Jacksonville SD 117 (IL)	Bill Poole	<a href="mailto:bpoole@jax117.morgan.k12.il.us">bpoole@jax117.morgan.k12.il.us</a>	(217) 243-9101

## **Required Confidential Information Status Form**

Haddock Education Technologies

**Name of company**

Jeffrey R. Bridges / Director of Sales

**Printed Name and Title of authorized company officer** declaring below the confidential status of material  
 3821 N. Hillcrest Street                                      Bel Aire                                      KS                                      67220                                      6184012158

**Address**

**City**

**State**

**ZIP**

**Phone**

**ALL VENDORS MUST COMPLETE THE ABOVE SECTION**

CONFIDENTIAL INFORMATION SUBMITTED IN RESPONSE TO COMPETITIVE PROCUREMENT REQUESTS OF EDUCATION SERVICE CENTER REGION 8 AND TIPS (ESC8) IS GOVERNED BY TEXAS GOVERNMENT CODE, CHAPTER 552

If you consider any portion of your proposal to be confidential information and not subject to public disclosure pursuant to Chapter 552 Texas Gov't Code or other law(s), you **must attach a copy** of all claimed confidential materials within your proposal and put this COMPLETED form as a cover sheet to said materials then scan, name "CONFIDENTIAL" and upload with your proposal submission. (You must include all the confidential information in the submitted proposal. The copy uploaded is to indicate which material in your proposal, if any, you deem confidential in the event the receives a Public Information Request.) ESC8 and TIPS will follow procedures of controlling statute(s) regarding any claim of confidentiality and shall not be liable for any release of information required by law. Upon your claim and your defense to the Office of Texas Attorney General is required to make the final determination whether the information submitted by you and held by ESC8 and TIPS is confidential and exempt from public disclosure.

**ALL VENDORS MUST COMPLETE ONE OF THE TWO OPTIONS BELOW.**

**OPTION 1:**

**I DO CLAIM parts of my proposal to be confidential and DO NOT desire to expressly waive** a claim of confidentiality of all information contained within our response to the solicitation. The attached contains material from our proposal that I classify and deem confidential under Texas Gov't Code Sec. 552 or other law(s) and I invoke my statutory rights to confidential treatment of the enclosed materials.

**IF CLAIMING PARTS OF YOUR PROPOSAL CONFIDENTIAL, YOU MUST ATTACH THE SHEETS TO THIS FORM AND LIST THE NUMBER OF TOTAL PAGES THAT ARE CONFIDENTIAL.**

**ATTACHED** ARE COPIES OF \_\_\_\_\_ PAGES OF CLAIMED CONFIDENTIAL MATERIAL FROM OUR PROPOSAL THAT WE DEEM TO BE NOT PUBLIC INFORMATION AND WILL DEFEND THAT CLAIM TO THE TEXAS ATTORNEY GENERAL IF REQUESTED WHEN A PUBLIC INFORMATION REQUEST IS MADE FOR OUR PROPOSAL.

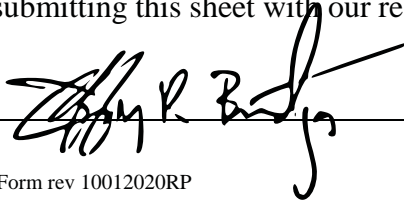
Signature \_\_\_\_\_ Date \_\_\_\_\_

OR

**OPTION 2:**

**I DO NOT CLAIM any of my proposal to be confidential, complete the section below.**

**Express Waiver: I desire to expressly waive** any claim of confidentiality as to any and all information contained within our response to the competitive procurement process (e.g. RFP, CSP, Bid, RFQ, etc.) by completing the following and submitting this sheet with our response to Education Service Center Region 8 and TIPS.

Signature  \_\_\_\_\_ Date 11 October 2021



# LIMITED WARRANTY

1. The terms below shall have the following definitions for purposes of this Warranty: "Client" means the original party purchasing the Products from Anywhere Cart or from an authorized dealer to sell Anywhere Cart branded products.

"Components" mean the mechanical components of a Product including the wheels, locks, drawer slides and hinges.

"Electronics" mean the electronic timer, sync station and power strips. Cords and switches are not warrantied.

"Frame" means the main frame or chassis of a Product.

"Products" means any goods and any related services to be supplied by Anywhere Cart to the Client pursuant to the Acceptance of an Order and any other goods or services which Anywhere Cart supplies to the Client from time to time.

Anywhere Cart warrants that the Products to be supplied to Client are free from defects in material and workmanship under normal use and service for which they were intended if, but only if, the Products have been properly installed and operated. Anywhere Cart's obligation under this Warranty is limited to only supplying replacement part(s) for any part(s) which are returned and found to be defective, provided that such part(s) are returned to Anywhere Cart within the following Warranty Period:

- a. With regard to the Frame, the Warranty Period shall be for the life of the Product to Client.
- b. With regard to Components, the Warranty Period shall be for a period of two (2) years from the date of delivery of Product to Client.
- c. With regard to Electronics, the Warranty Period shall be for a period of two (2) years from the date of delivery of Product to Client.

Except as prohibited or limited by applicable law, Anywhere Cart does not warrant that the Products meet the requirements of any safety code of any country, state, municipality, or other jurisdiction, and Client assumes all risk and liability whatsoever resulting from the use thereof, whether used singly or in combination with other machines or apparatus. This Warranty shall not apply to any of Anywhere Cart's Products, or parts thereof, which have been repaired or altered, without Anywhere Cart's written consent, outside Anywhere Cart's facility or altered in any way so as, in the sole judgment of Anywhere Cart, to adversely affect the stability or reliability of the Products, or if such Products have been subject to misuse, negligence, or accident, or have been operated in a manner not in accordance with Anywhere Cart's printed instructions or have been operated under conditions more severe than, or otherwise exceeding, those set forth in the specifications for such Products.

EXCEPT AS PROHIBITED OR LIMITED BY APPLICABLE LAW, THIS WARRANTY AND THE OBLIGATIONS AND LIABILITIES OF Anywhere Cart ARE EXCLUSIVE AND IN LIEU OF WARRANTIES, GUARANTIES OR LIABILITIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY FOR MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ARISING BY LAW OR OTHERWISE OR WHETHER OR NOT OCCASIONED BY Anywhere Cart's NEGLIGENCE AND CLIENT HEREBY WAIVES ALL REMEDIES NOT EXPRESSLY PROVIDED IN THIS WARRANTY. THIS WARRANTY SHALL NOT BE EXTENDED, ALTERED OR VARIED EXCEPT BY A WRITTEN INSTRUMENT SIGNED BY Anywhere Cart AND CLIENT. REGARDLESS OF THE FAILURE OF THE SOLE AND EXCLUSIVE REMEDIES PROVIDED IN THIS WARRANTY, Anywhere Cart WILL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF REVENUE, BUSINESS OR PROFITS, LOSS RESULTING FROM BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS RESULTING FROM ANY CLAIM BY ANY THIRD PARTY, ANY LOSS DUE TO DAMAGE TO PROPERTY, AND INJURY TO OR DEATH OF ANY PERSONS RESULTING, DIRECTLY OR INDIRECTLY, FROM THE USE OR LOSS OF THE PRODUCTS OR ANY OTHER PECUNIARY LOSS) OF ANY KIND OR NATURE. Anywhere Cart NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OR USE OF THE PRODUCTS, AND THERE ARE NO ORAL AGREEMENTS OR WARRANTIES COLLATERAL TO OR AFFECTING THIS WARRANTY. THE EXCLUSION OF SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES IS AN INDEPENDENT AGREEMENT OF Anywhere Cart AND CLIENT APART FROM THE SOLE AND EXCLUSIVE REMEDIES PROVIDED IN THIS WARRANTY.

Client shall notify Anywhere Cart by registered or certified mail, return receipt requested, of a breach of this Warranty within thirty (30) days after discovery thereof, but not later than the expiration of the applicable Warranty Period, otherwise such claims shall be deemed waived.

## 2. Limitations of Warranty.

Anywhere Cart makes no warranties to any third party. You are responsible for all claims, damages, settlements, expenses, and attorneys' fees with respect to claims made against You as a result of Your use or misuse of the Product. This warranty applies only if the Product is installed, operated, maintained, and used in accordance with Anywhere Cart specifications. Specifically, the warranties do not extend to any failure caused by (i) accident, unusual physical, electrical, or electromagnetic stress, neglect or misuse, (ii) fluctuations in electrical power beyond Anywhere Cart specifications, (iii) use of the Product with any accessories or options not furnished by Anywhere Cart or its authorized agents, or (iv) installation, alteration, or repair of the Product by anyone other than Anywhere Cart or its authorized agents.

## 3. Disclaimer of Warranty.

Except As Expressly Provided Otherwise Herein And To The Maximum Extent Permitted By Applicable Law, Anywhere Cart Disclaims All Other Warranties With Respect To The Product, Whether Express, Implied, Statutory Or Otherwise, Including Without Limitation, Satisfactory Quality, Course Of Dealing, Trade Usage Or Practice Or The Implied Warranties Of Merchantability, Fitness For A Particular Purpose Or Noninfringement Of Third Party Rights.

## 4. Limitation of Liability.

In no event shall Anywhere Cart be liable for indirect, incidental, special, exemplary, punitive, or consequential damages of any nature including, but not limited to, loss of profits, data, revenue, production, or use, business interruption, or procurement of substitute goods or services arising out of or in connection with this limited warranty, or the use or performance of any product, whether based on contract or tort, including negligence, or any other legal theory, even if Anywhere Cart has advised of the possibility of such damages. Anywhere Cart's total, aggregate liability for damages of any nature, regardless of form of action, shall in no event exceed the amount paid by you to Anywhere Cart for the specific product upon which liability is based.

## 5. Governing Law and Your Rights.

This warranty gives You specific legal rights; You may also have other rights granted under state law. These rights vary from state to state.

## 6. Warranty Period for Anywhere Cart Product Purchased:

All Cart and Cabinet Models	Lifetime Frame, 2 Year Components, 2 Year Electronics
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Resolution/Report Rate/Pressure Levels	2000 lines per inch. 160 points per second, 1024 levels of pressure
Quick Button Shortcuts (hot spots)	15 pre-programmed hot-spots: mute, volume up/down, back, forward, scroll up/down, play/pause, stop, back track, forward track, desktop, documents, browser, enter, zoom out, zoom in.
Battery	Slate requires (2) AA batteries (rechargeable batteries included in box) - Typically get up to a month of use between charges. Stylus requires (1) AAA battery (included in box) - Typically get up to a year of use out of a single AAA battery
Battery Life Between Charges	Estimated at 40 hours continuous use between charges.
Receiver Type	Small USB RF Wireless Receiver.
Driver Requirements	Driver installation is not required. Slate uses standard USB class drivers that are pre-installed with your operating system.
Dimensions	9.5" (W) x 8" (H) x 0.75" (D)
Weight	0.8 pounds (12.8 ounces)
Software Bundled	XPress for Windows Mac OS X version coming soon.
Optional Software Bundle	RM Easiteach for Windows and/or Mac OS X.
Included In Box	(1) SimplicitySlate, (1) Stylus, (4) Replacement stylus tips, (1) Stylus tip removal tool, (1) USB battery charger, (2) AA rechargeable batteries, (1) AAA battery
OS Supported	Windows 7/8/10 and Apple Mac OS X 10.5+
Warranty	One-Year Replacement Warranty



HoverCam Solo 8 and Ultra 8 document cameras are guaranteed to be free of defects under our Standard Two Year Manufacturer's Warranty. Our other products including the Solo 5, T3 and Z5 have a Standard One Year Warranty. By completing the product registration, the warranty is automatically extended an additional one year from the date of purchase.

Visit the [My Products](#) section in your account to register and manage your HoverCams.

View the whole [Return Policy](#). If you experience any issues or have any questions please [contact our support team](#).

## Downloads

[Cam Flex](#)  
[Cam Express](#)  
[Driver](#)  
[Board Connector](#)

## Media

[Press](#)  
[Press Kits](#)  
[Product Brochures](#)  
[Product Information](#)

## Pathway Innovations and Technologies, Inc.

10211 Pacific Mesa Blvd, Ste 412  
San Diego, CA 92121  
Main number: 858-224-1489  
Sales: 858-224-1490  
Logistics: 858-224-1491  
Technical support: 858-750-3514

# Return Policy

## Our Promise

At HAVEN, we want to be your source for peace of mind and home security. As a small company, we truly appreciate your business and want to make sure you are satisfied. If you are not completely satisfied with your purchase, let us help with a replacement or a return.

**All purchases from outside the United States are final.** No refunds or exchanges will be accepted. All international orders are responsible for all duties, taxes, freight fees or customs fees associated with the order.

## Return and Exchange Periods

A restocking fee of \$25 will apply to any return or exchange.

HAVEN has a 30-day return and exchange policy on all of its [locks and lock accessories](#). Haven has a 14 day return policy on non-lock related products, and power devices. The item must be in the original packaging and not show signs of installation or wear and tear. If a returned unit is damaged the customer will be charged accordingly. A restocking fee up to the value of the unit will be applied to any unit that is not returned in new condition. We provide compatibility checks, pre-install videos, and installation tutorials to help you through the pre-install and installation process if you have issues with your lock. The customer is responsible for return shipping. 3M VHB Tape cannot be returned.

Route Protection will not be included toward a refund or exchange if the package has been shipped or delivered.

If HAVEN is running a special promotion and the customer opts to return a product, the customer will be responsible for shipping of the product both ways.

All returns and exchanges must go through our Returns Request Form and must be approved prior to being shipped back to our Nashville Receiving Team. Any and all orders shipped back to sender or rejected to sender will not qualify as a return or exchange. Any orders sent back to the sender outside of the 30 day window of delivery will not be accepted as a return or exchange and are subject to a restocking fee to the full value of the order.

All exchanges are final.

## Price Guarantee

We will honor a price match 5 days from the time of ordering your product with any new pricing or promotion that we run on that same item, deal, or bundle. Additional discounts or coupons cannot be applied to promotional or sale items.

## Refund Method & Timing

HAVEN will reimburse you in the same way you paid for your purchase. There will be a \$25 restocking fee on all orders and additional restocking fees may apply after our inspection and assessment of the products received. Once we receive your return at our warehouse it will be inspected and processed. It may take up to 3 weeks after we process the return for it to reflect on your account.

## Warranty

HAVEN provides a one year warranty on the product caused by manufacturers defects in the mechanical and electronic components of the product. Normal wear and tear, daily use, and damage to the product not caused by workmanship defects are not covered by the warranty. Customer is responsible for return shipping. It may take up to 3 weeks for your warranty item to be analyzed by our team.

Check this box to agree to our return policy

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### Quick links

[Terms & Conditions](#) [Privacy Policy](#) [Return Policy](#)

[Careers](#) [Partnerships](#) [Affiliate](#)

SMS/Text Live Support (FASTEST RESPONSE) (615) 237-6136





frontrow™  
your school. connected.  
**LIMITED WARRANTY**

The following Limited Warranty applies to U.S. and Canadian Customers only. For Limited Warranty coverage in countries other than the U.S. or Canada, contact your local FrontRow representative.

**LIMITED WARRANTY**

Subject to the conditions, exclusions and limitations described below, FRONTROW CALYPSO LLC ("FrontRow"), warrants to the original end user purchaser ("Customer") that each FrontRow system product (the "Product"), when operated and maintained according to the instructions attached to or furnished with the Product, will be free from defects in materials and workmanship under normal use, and agrees that it will, at its option, either repair any such defect or replace the nonconforming Product or part thereof with an equivalent replacement product or part at no charge to the Customer for parts or labor for the period(s) set forth below.

**5-Year Limited Warranty.** The above Warranty covers FrontRow-branded or FrontRow-supplied microphone/transmitters (ITM-01/02/L, ISM-01/02/L, 925T, 925H), receiver/amplifier (Lasso II, Symbio, Juno, ProDigital, ICR-01, 925RS), IR sensors, speakers, power cords, power supplies, charging stands and Lyrik Wireless Portable Sound System and Microphones for a period of FIVE (5) years beginning on the date of purchase by the Customer.

**3-Year Limited Warranty.** The above Warranty covers FrontRow-branded or FrontRow-supplied user control panels, audio-visual connection plates, intercom components, telephone interfaces (CMP500), Power-Over-Ethernet modules, amplifier/controller (CM800si, CM900, CA1000, CM3000), controllers (CM800), related cabling and enclosures for a period of THREE (3) years beginning on the date of purchase by the Customer.

**2-Year Limited Warranty.** The above Warranty covers FrontRow-branded or FrontRow-supplied Li-ion batteries for a period of TWO (2) years beginning on the date of purchase by the Customer.

**1-Year Limited Warranty.** The above Warranty covers FrontRow-branded or FrontRow-supplied NiMH rechargeable batteries, microphones, antennas, servers, cameras, computers and other accessories for a period of ONE (1) year beginning on the date of purchase by the Customer.

**30-Day Limited Warranty.** The above Warranty covers the media containing FrontRow software products for a period of THIRTY (30) days beginning on the date of purchase by the Customer. FrontRow does not represent or warrant that the software will operate without interruption or will be error-free.

**CONDITIONS.** This Warranty is subject to the following conditions and restrictions:

- The Product must have been purchased from an authorized FrontRow Dealer or sales representative.
- FrontRow or an authorized Dealer must have performed all warranty service. Any service performed without the authorization of FrontRow or an authorized Dealer will void this entire Warranty.
- This Warranty does not cover any Product that has been subjected to abuse, misuse, alteration, neglect, unauthorized repair or installation, connection to an improper power source, operation beyond its manufactured specifications and limits, improper site preparation, maintenance not in accordance with manufacturer's instructions, or operation with components not supplied or approved in writing by FrontRow, including, but not limited to, loudspeakers, AV connection plates, amplifiers, switches, public address systems, and cabling.
- This Warranty is void if the Product has been subjected to adverse temperature, humidity or moisture, or otherwise operated outside its specified environment.
- This Warranty does not cover the finish or non-functional appearance of any Product.

**EXCLUSIONS AND LIMITATIONS**

**DISCLAIMER OF WARRANTIES.** TO THE EXTENT PERMITTED BY APPLICABLE LAW, THE WARRANTIES SET FORTH ABOVE ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EVEN IF FRONTROW HAS BEEN INFORMED OF SUCH PURPOSE. NO AGENT OF FRONTROW IS AUTHORIZED TO ALTER OR EXCEED THE WARRANTY OBLIGATIONS SET FORTH HEREIN. If, under applicable state law or provincial law, implied warranties may not validly be disclaimed or excluded, the duration of such implied warranties is limited to the same periods from the date of purchase as the express Warranties set forth above.

**EXCLUSION OF CONSEQUENTIAL DAMAGES.** FRONTROW SHALL NOT IN ANY EVENT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION PERSONAL INJURY, PROPERTY DAMAGE, LOST PROFITS OR OTHER ECONOMIC LOSS, ARISING IN CONNECTION WITH USE OF OR INABILITY TO USE ANY FRONTROW SYSTEM OR PRODUCT OR IN CONNECTION WITH FRONTROW'S PROVISION OF OR FAILURE TO PROVIDE SUCH SYSTEMS OR PRODUCTS. THIS LIMITATION OF LIABILITY WILL APPLY REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR TORT, INCLUDING NEGLIGENCE AND INDEPENDENT OF ANY FAILURE OF ESSENTIAL PURPOSE OF THE LIMITED WARRANTY AND REMEDIES PROVIDED HEREUNDER.

**LIMITATION OF LIABILITY.** FrontRow's liability for breach of warranty shall not exceed the lesser of (i) the cost of correcting any covered non-conformities in the Product, or (ii) the cost of replacing any non-conforming Product with a conforming one. In no event (including unenforceability of the above limitations and independent of any failure of essential purpose of the limited warranty and remedies provided hereunder) shall FrontRow's aggregate liability for damages under this Warranty exceed the purchase price previously paid by the Customer for the Product under this Warranty.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives the Customer specific legal rights, and the Customer may also have other rights which vary from state to state and province to province.

**ADDITIONAL EXCLUSIONS.** This Warranty is subject to the following exclusions:

- This Warranty excludes all damages or defects caused by shipping, transporting, or inadequate packaging for shipment (this applies only on Product returns to FrontRow).
- This Warranty excludes all damages and losses caused by theft, accident, fire, flood, acts of terrorism, and acts of God.
- This Warranty does not apply to any damage resulting from normal wear and tear.
- Customer's remedy under this Warranty is strictly limited to repair or replacement as herein provided.
- The Warranty periods hereunder shall not be extended by the repair or replacement of any Product pursuant to any of the above Warranties.

**OBTAINING WARRANTY SERVICE**

Customer is responsible for returning any Product for Warranty Service, postage or freight prepaid, to FrontRow prior to the expiration of the applicable Warranty period, and accompanied by a detailed description of the nature of the covered defect and by proof of the date of purchase. FrontRow shall ship the repaired or replaced Product freight prepaid to the Customer.

**FOR WARRANTY SERVICE, PLEASE CONTACT FRONTROW CUSTOMER CARE DEPARTMENT AT  
800.227.0735 IN THE UNITED STATES; 800.340.9894 IN CANADA.**

1510-00007/Rev. D/0721





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Thank you for visiting our Support/ Warranty page. We're here to help! Have you visited our [FAQ](#) page? It has a number of resources that may help resolve your issue.

*To speak to a representative, please call 800.932.3578. If you prefer email, fill out the form below.*

*If you have previously worked with Technical Support and they identified the need for a Warranty Request, please state the warranty in the comments section below.*

## Warranty Quick Guide

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**90 Days** Batteries

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**1 Year** All cabling and Audio Enhancement installs, EPIC System Hard Drives, EPIC System Touchscreen Monitor, EPIC System Paging Microphone, Classroom Wall Box, ITC-1, Uninterrupted Power Supply (UPS), Mic360™, SD Card for EduCam360, Wall Plate Accessories (WPA), general electronics, specialty cables and adapters

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**3 Years** EduCam360, EduCamPTZ, SAFE Controller, MS-1000, Audio Enhancement AV Components (AVConnect), EPIC System NUC, SAFE System NUC, EPIC System Server, MS-500, MS-300, CLAUDIA

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**5 Years** Audio Enhancement amplifiers (except MS-500, MS-300), BEAM, BEAM Pro, XDSolo, microphones, chargers, speakers, power supplies, and most other classroom audio equipment.

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**Other** Audio Enhancement servers and other 3rd party equipment may have varying warranties

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# MAKERBOT LIMITED WARRANTY

LAST DATE UPDATED: June 8, 2021

THIS LIMITED WARRANTY ("Limited Warranty") applies to new and refurbished MakerBot hardware devices (MakerBot Clean Air System, MakerBot Composite Extruder, MakerBot Method Carbon Fiber Edition Performance 3D Printer, MakerBot Method Performance 3D Printer, MakerBot Method X Carbon Fiber Edition Performance 3D Printer, MakerBot Method X Performance 3D Printer, MakerBot Performance Extruder, MakerBot Replicator 2X Desktop 3D Printer, MakerBot Replicator Desktop 3D Printer, MakerBot Replicator Mini Compact 3D Printer, MakerBot Replicator Mini-Desktop 3D Printer, MakerBot Replicator Z18 3D Printer, MakerBot Replicator+ Desktop 3D Printer, MakerBot Sketch 3D Printer, MakerBot Smart Extruder, MakerBot Smart Extruder+, MakerBot Tough Smart Extruder+) (collectively the "Products") sold by MakerBot Industries, LLC, headquartered at One MetroTech Center, Floor 21, Brooklyn, NY 11201 ("MakerBot") or a current authorized reseller of Products (collectively "Authorized Party" or "Authorized Parties").

**NOTE:** This Limited Warranty does not apply to any experimental products sold by MakerBot or an Authorized Party through MakerBot Labs (all such products collectively referred to herein as the "MakerBot Labs Experimental Product"), including, but not limited to, the MakerBot Labs Experimental Extruder. All MakerBot Experimental Products do not have a warranty of any kind from MakerBot or its Authorized Parties in any region.

## 1. LIMITED WARRANTY

MakerBot represents and warrants to the first end-user ("End-User") of Products that the Products shall materially conform to MakerBot's published specifications in the user manual, subject to the terms and conditions of this Limited Warranty. Consumable parts not covered are: MakerBot filament, SD card, and build plate. "Consumables" are defined herein as disposable items, parts or components of the Product which are inherently subject to deterioration and wear out during the normal operation of the Product.

## 2. VALID WARRANTY CLAIM

For a warranty claim to valid:

- a notification must be made before the end of the applicable Warranty Period, as such Warranty Periods are defined below;
- the claim must accompany End-User logs and/or any other documentation if requested by MakerBot; and
- the claim must be substantiated with original proof of purchase from an Authorized Party, including the serial number of the Product(s).

## 3. WARRANTY PERIOD

Solely during the then-current standard limited MakerBot warranty period applicable to the Products, which periods (if any) are expressly identified as published by MakerBot in the Product Offering, Warranty and Return Rights by Region, published at <http://www.makerbot.com/legal/regions> (each such period, as applicable, the "Warranty Period"), MakerBot represents and warrants to the End-User of Products that the Products shall materially conform to MakerBot's published specifications in the user manual. In the event there is any discrepancy between the Warranty Period stated in Product Offering, Warranty and Return Rights by Region and on any other document, the Warranty Period stated in Product Offering, Warranty and Return Rights by Region shall prevail over any other document, unless expressly otherwise agreed by MakerBot in writing.

In the EMEA region, this Limited Warranty (may be referred to as "Guarantee" for relevant purposes in EMEA) applies to Products sold in EMEA for a Warranty Period of twelve (12) months from the date a new or refurbished Product is first delivered to the End-User after being purchased except that for the MakerBot Smart Extruder, the Warranty Period begins on the initial delivery date of (a) the Product containing the MakerBot Smart Extruder to the first End-User, or (b) the MakerBot Smart Extruder to the first End-User if the MakerBot Smart Extruder is purchased separately, on a non-recurring basis.

## 4. CLAIM HANDLING

Claims made pursuant to this Limited Warranty shall be administered as follows:

- the remedy shall be repair or replacement of the non-conforming hardware Product or non-conforming part(s) of a hardware Product in a commercially reasonable time by MakerBot or its authorized representative as solely determined by MakerBot or its authorized representative in the case of End-Users in North America;
- MakerBot shall bear the cost of repair and/or replacement and the shipping costs incurred therein provided, however, that the return is authorized via an RMA number and return instructions are followed;
- replacement parts or Products will either be new or refurbished and will be furnished on an exchange basis. If defective parts or Products are not returned, MakerBot shall bill for the unreturned hardware;
- All replaced parts and Products become the property of MakerBot.

## 5. EXCLUSIONS

MakerBot's limited warranty obligations described herein shall terminate and shall not apply in any case where any alleged Product failure or other breach of warranty was necessitated or caused in whole or in part by:

- physical damage sustained from improper handling during shipping as well as normal wear and tear in use of Product;
- improperly or incorrectly performed modifications, alterations or repair;
- parts or Consumables were installed and used that were not certified or approved by MakerBot or its designated representative, including without limitation the use of filament not from MakerBot;
- unusual physical or electrical stress;
- abuse, misuse, accident, neglect;
- exposure to moisture, flooding, fire, electrical problems associated with incoming power or other acts not the fault of MakerBot;
- not adhering to MakerBot's recommended maintenance procedures or failure to comply with Product instructions and/or documentation;
- to the extent allowed by applicable law, the Product has been removed from the country or region where it was originally sold by MakerBot or its designated representative.

This Limited Warranty shall not apply if MakerBot is not notified of an alleged defect or malfunction prior to the expiration of the applicable Warranty Period. MakerBot shall make the final determination as to the existence and cause of any alleged defect.

## 6. HOW TO GET WARRANTY SERVICE

To make a claim under this Limited Warranty, please contact the Authorized Party\* where the Product was purchased, or contact MakerBot Support ("Support") via the web form located at [www.makerbot.com/support/select](http://www.makerbot.com/support/select).

## 7. LIMITATIONS/DISCLAIMERS

THIS LIMITED WARRANTY IS THE END-USER'S SOLE AND EXCLUSIVE REMEDY AGAINST MAKERBOT WHERE PERMITTED BY LAW. EXCEPT FOR THIS LIMITED WARRANTY, MAKERBOT MAKES NO OTHER WARRANTIES WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE, WITH REGARD TO THE PERFORMANCE OF ANY PRODUCT. WITHOUT LIMITATION OF THE FOREGOING, ALL IMPLIED WARRANTIES, INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED. MAKERBOT WAIVES ALL LIABILITY FOR ANY INDIRECT, INCIDENTAL, COLLATERAL, EXEMPLARY, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF USE OR LOSS OF PROFITS, EVEN IF MAKERBOT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH CLAIMS OR DAMAGES.

## 8. STATUTORY WARRANTY OR GUARANTEE RIGHTS

This Limited Warranty does not affect an End-User's statutory warranty or guarantee rights; it is granted in addition thereto.

\* MakerBot offers this Limited Warranty on Products purchased through its Authorized Parties. This Limited Warranty does not extend to products purchased from any unauthorized resellers. Amazon is an Authorized Party, but only MakerBot products sold & shipped by Amazon are covered by this Limited Warranty, all other sellers on Amazon are not authorized.

Search

## Warranty at a Glance Matrix

Warranty Benefits	Promethean ActiCare Standard Warranty out of the box	Promethean ActiCare Plus (Warranty Enhancement)			
		Registered Warranty	Return for Repair <sup>1</sup>	Advanced Replacement	On-Site Support
24/7 Online Support	✓	✓	✓	✓	✓
Telephone Support	Toll	Toll Free <sup>2</sup>	Toll Free <sup>2</sup>	Toll Free <sup>2</sup>	Toll Free <sup>2</sup>

### Registered Warranty

The benefits of product registration include moving the product warranty start date to the date of installation, subject to our Terms & Conditions. Promethean's Registration Portal allows the registration of serialised products. All non-serialised products require proof of purchase when requesting support and warranty replacements.

[VISIT THE REGISTRATION PORTAL](#)

### Return for Repair (RFR)

Return for Repair is a warranty service offered to you as part of Promethean's ActiCare Standard Warranty. Once the product is declared faulty by Promethean Technical Customer Support, the faulty product must be returned (at the customer's expense) to Promethean. Following receipt, inspection and approval by Promethean, the product will either be repaired or replaced at the discretion of Promethean, and the replacement product will be sent to the customer at Promethean's expense.

### Advanced Replacement (ARC)

Advanced Replacement is a warranty service offered to you as part of Promethean's ActiCare Standard Warranty. Advanced Replacement can also be purchased as part of the Promethean ActiCare Plus Warranty. Advanced Replacement reduces waiting time to receive replacement products, which ship at no charge to you, and before the faulty products are returned to Promethean. However, if the customer fails to return the faulty product within 30 days of the replacement product being received by the customer, Promethean reserves the right to invoice the customer for the replacement part. Advanced Replacement is available only in selected countries. Please see the Warranty Matrix by Country for more details.

### On-Site Support (OSS)

On-Site Support can be purchased as part of the Promethean ActiCare Plus warranty offering. Promethean Technical Customer Support will diagnose the issue via telephone or email prior to authorising a Promethean Service Provider to go on-site to repair or replace faulty parts. On-Site Support is available only in certain countries. Please see the Warranty Matrix by Country below for more details.

All Promethean Hardware Products (excluding Projectors)

### Warranty Types Available

Location	RFR	ARC	OSS
Australia	✓	✓	✓
Eire	✓	✓	✓
France	✓	✓	✓
Germany	✓	✓	✓
New Zealand	✓	✓	✓
United Kingdom	✓	✓	✓
United States of America <sup>3</sup>	✓	✓	✓
Alaska and Hawaii	✓	✓	✗
All other supported countries <sup>4</sup>	✓	✓	✗
Territories and islands	✓	✗	✗

### Warranty Matrix

Promethean Products	Promethean ActiCare Standard Warranty out of the box	Promethean ActiCare Plus (Warranty Enhancement)			
		Registered Warranty	RFR	ARC	OSS <sup>5</sup>
ActiPanel Elements Series <sup>6</sup>	3 Years ARC	3 Years ARC / 3 Years OSS	N/A		5 Years
ActiConnect OPS-G					
OPS-M	3 Years ARC				N/A
Promethean Chromebox					
ActiBoard 30 Touch	5 Years RFR		N/A		5 Years
ActiBoard Adjustable Stand			N/A		5 Years
ActiBoard Mount Stand	1 Year RFR				N/A
ActiSoundBar	1 Year RFR				N/A
ActiPan					
All remote controls	1 Year RFR			N/A	
Distance Learning Bundle					
ActiView	3 Years RFR				
Consumables <sup>7</sup>		N/A			

### ActiPanel Stands

ActiPanel Stands are non-serialised products, and require proof of purchase when requesting support and warranty replacements.

### Warranty Matrix

Stand Description	Part Code(s)	Warranty
Height Adjustable Stands	APTH5B8400 APTAS8B400-70 APTAS8B400-90 APTF5B8400 APTAS8B600-130 APTF5B6000	All parts 3 Years ARC
Fixed Height Mobile Stand	APFMS	3 Years ARC
Fixed Height Mobile Stand	APFSM	
Manual Height Adjustable Mobile Stand	AP-ASM-70 AP-ASM-90	
Manual Height Adjustable Wall Mounted Stand	AP-ASW-70 AP-ASW-90	5 Years ARC
Manual Height Adjustable Wall Mount with Floor Support	AP-ASF-70 AP-ASF-90	
Motorized Height Adjustable Floor Mount	AP-ASF-MOTOR	
Motorized Height Adjustable Mobile Stand	AP-ASM-MOTOR	

### Projectors

### Warranty Types Available

Location	Country	RFR	ARC	OSS
APRC	Australia	✓	✓	✓
	New Zealand	✓	✓	✓
	China	✓	✓	✗
	Japan	✓	✓	✗
EMEA	UK	✓	✓	✓
	Eire	✓	✓	✓
	France	✓	✓	✓
	Germany	✓	✓	✓
	Rest of Mainland Europe <sup>8</sup>	✓	✓	✗
	Middle East and Africa	✓	✗	✗
Other Mainland Europe	Albania and Macedonia	✓	✗	✗
North America	United States <sup>9</sup>	✓	✓	✓
	US States, Alaska and Hawaii	✓	✓	✗
	Canada	✓	✓	✗
	Virgin Islands <sup>10</sup>	✓	✗	✗
Global	All other supported countries <sup>11</sup>	✓	✗	✗

### Warranty Matrix

Promethean Products	Promethean ActiCare Standard Warranty out of the box	Promethean ActiCare Plus (Warranty Enhancement)			
		Registered Warranty	RFR	ARC	OSS
UST projector	3 Years RFR				5 Years
Projector lamp (excluding PRM-32)	3 Years / 3000 Hours				
Projector lamp (Promethean lamp replaced under warranty)	90 Days RFR	N/A			N/A
Lamps purchased separately	90 Days RFR				
Projector remote control	1 Year RFR				
Projector filters, plates, cables and mount assemblies	N/A				

- <sup>1</sup>The Toll Free telephone number is stated on your warranty registration certificate. You must register your product to obtain it.
- <sup>2</sup>Excludes some countries where ARC is not available. Please check with your reseller.
- <sup>3</sup>OSS is available in selected regions only.
- <sup>4</sup>Contiguous US states only, excludes Hawaii and Alaska.
- <sup>5</sup>Click [here](#) to see full list of supported countries. If your country is not listed, please speak to your reseller.
- <sup>6</sup>Please read the [Promethean Hardware Warranty T&C](#) Warranty exclusions for more details on consumables.
- <sup>7</sup>Excluding Albania and Macedonia.
- <sup>8</sup>Virgin Islands includes both United States VI and British VI.
- <sup>9</sup>Some countries have ActiPanel Elements Series bundled with ActiCare Plus. Click [here](#) to see list of these countries.

### PRODUCT REGISTRATION

Register your Product  
Check your Warranty  
Warranty & ActiCare Documentation  
End-of-Life Policy  
End-of-Life Tracker

### CONTACT

Promethean Support  
Support Community

### PURCHASE PROMETHEAN PRODUCTS

Promethean World  
How to Buy (US)  
How to Buy (UK)  
How to Buy (AU)  
Need a New (US only)  
Spares and Repairs



Home / Support / Vivitek USA Warranties

## Vivitek USA Warranties

Vivitek USA Corporation ("Vivitek") makes the following limited warranty to original end users of its projectors and Novo products (NovoConnect, NovoPRO and NovoDS) sold in the United States.

**What is covered:** Vivitek Corporation warrants its products to be free from defective materials and warrants the workmanship and agrees to correct any such defects during the stated warranty period providing that the projector or Novo product is used in accordance with the conditions stated in the User Manual and/or as stated below under "What is not covered." Vivitek Corporation provides a Limited Warranty.

This limited warranty is valid only for Projectors or Novo products purchased and used in the United States.

**How long coverage lasts:** This limited warranty runs for the periods stated below on the projectors and Novo products and the installed projector lamp from the original date of purchase. **AFTER THE EXPIRATION OF THE WARRANTY PERIOD, YOU WILL BE CHARGED FOR LABOR, PARTS, AND ALL SHIPPING COSTS ON ANY REPAIR SERVICES.** Coverage is limited to first and user purchaser only and if product is re-sold or ownership transferred, the warranty will expire and revert to billable service.

What Vivitek will do: Vivitek will repair any defect in materials or workmanship in the projector or Novo products, or at its sole discretion repair the defective products with a comparable or better brightness and resolution projector (same flow rate) may differ. During the warranty period, Vivitek will supply new or refurbished replacement parts in exchange for defective part and/or will repair the defective Projector or Novo without charge to you for labor or parts.

**What is not covered:** Damage to the Projector or Novo that is caused by accident, misuse, abuse, neglect, alteration (including 3rd party lamps), natural disaster, or unauthorized repair of the Projector or Novo is not covered by this warranty. In addition, the warranty does not cover damage due to: (1) improper or incorrectly performed installation (incorrectly performed installation includes but is not limited to: any or all containment environments and user and exhaust air flow restrictions), setup adjustments, projector mounting, operation, repair or non-performed recommended maintenance, (2) power surges, connection to incorrect voltage, or combination with incompatible components or accessories, or (3) repairs performed by anyone other than a service facility specifically authorized by Vivitek. You are responsible for all freight costs outside of warranty associated with shipping the defective Projector or Novo to Vivitek's Service Center. Also, incurred consequential and incidental damages are not recoverable under the warranty. (4) Unless specifically stated in writing from Vivitek USA, intensive use projector operation greater than 15 hours per day (7 days per week @ 480 hours per year). (5) Laser projector light engines are warranted to a total of 20,000 hours of operation and can be operated 24/7 without Vivitek authorization, subject to operation within installation and environmental specifications, and that any maintenance requirements are performed.

Brightness degradation is normal over time in laser, lamp and LED engine projectors and is excluded from product and lamp warranties. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation of exclusion may not apply to you.

If the factory serial number does not appear on your Projector or Novo product, this warranty will not apply.

**How to get service:** In order to be eligible for service under this warranty, you MUST be the original end user of a Vivitek Projector with the original factory serial number.

If, after following all instructions in the Projector's manual or discussed the problem with your Vivitek Reseller, please contact Vivitek Support at 1-855-VVK-BEST (1-855-855-2378 x3) or by email at [TServices@vivitekcorp.com](mailto:TServices@vivitekcorp.com) to verify that the problem is hardware related and subject to an Advanced Exchange or repair. In addition, you may open a Support Ticket online at <https://www.vivitekusa.com/support-tickets/>

Vivitek warrants repaired product for a period of ninety (90) days after Vivitek completes the repair of the defective product. Should the same fault occur in the same part of the repaired product due to a same root cause within the said one hundred and twenty (90) day period, End User should request to return the faulty product in accordance with the stated Return Merchandise Authorization.

Product Line	Warranty Period
D2790G2 / D2890G2	3 years Parts and Labor, 3 years Advanced Exchange
D3900 / D3950 / D3900	3 years Parts and Labor, 3 years Advanced Exchange
D3901 / D3951 / D3901 / D3951	3 years Parts and Labor, 3 years Advanced Exchange
D3950 / D3950 / D3951 / D3951	3 years Parts and Labor, 3 years Advanced Exchange
D510HD / D5200 / D5300	3 years Parts and Labor, 3 years Advanced Exchange
D580 / D590 / D5978 / D5978 / D5977 / D5942	3 years Parts and Labor, 3 years Advanced Exchange
D3331 / D3332 / D3333 / D3334	3 years Parts and Labor, 3 years Advanced Exchange
D5A-8K	3 years Parts and Labor, 3 years Advanced Exchange
D5B13 / D5B14	3 years Parts and Labor, 3 years Advanced Exchange
D750W7 / D750W7R	3 years Parts and Labor, 3 years Advanced Exchange
D750U1 / D750U1R	3 years Parts and Labor, 3 years Advanced Exchange
D750U11 / D750U11R	3 years Parts and Labor, 3 years Advanced Exchange
D38111 / D38111 / D38111 / D38111 / D3811	3 years Parts and Labor, 3 years Advanced Exchange
D5010 / D5110	3 years Parts and Labor
D510 / D512 / D513	3 years Parts and Labor
D51-SK / D540X / D56HD	3 years Parts and Labor
D54 / D55W / D57W / D58B / D590	3 years Parts and Labor
D5320 / D5330	3 years Parts and Labor
D530 / D531 / D532 / D533 / D530	3 years Parts and Labor
D525 / D524	3 years Parts and Labor
CEDIA Projectors	3 years Parts and Labor
Qumi Q5 / Q4 / Q8 / Q7 / Q7+ / Q8	3 years Parts and Labor
NovoConnect / NovoPRO / NovoDS Bundled (purchased with a Vivitek Projector)	Same Warranties as Vivitek projector
NovoConnect / NovoPRO Un-Bundled/ NovoDS (purchased for another manufacturer's display or projector)	3 years Parts and Labor

Educational SKUs have a 5 years Parts and Labor, 5 years Advanced Exchange, when sold into educational institutes.

### For Service Repair and Advanced Exchange (product dependent)

You will be asked to submit a sales receipt, invoice, provide serial number or other proof of purchase from Vivitek or an authorized dealer specifying the original date of purchase. In order to verify the warranty period on the projector, after the problem is verified by Vivitek Support you will receive a Return Merchandise Authorization (RMA) number from Vivitek Support. For out of Warranty Service, you must deliver the defective Projector to the Service Center with freight/transportation costs prepaid by you. Vivitek will pay for freight (ground shipping) costs associated with shipping the required or repaired projector back to you.

For products with Advanced Exchange Warranties, Vivitek will send a replacement unit within 48 hours subject to credit approval or credit card security and issue a call tag to collect the failed unit. All returns must have an RMA number printed on the outside of the box. The projector must be returned in its original packaging or in packaging provided with the Advanced Exchange unit. Vivitek will not be responsible for damage to any returned projector that occurs during shipping from you to the Service Center.

## USA ACCESSORY Warranty

### Limited Warranty

Vivitek warrants its accessories of the product ("Accessory") such as remote controls, carrying cases, cables (even when purchased separately) and mounts, against defects in material and workmanship for a minimum of 2 years. Limit warranty is contingent with projector warranty when purchased with the projector. If Accessory becomes defective during the Warranty Period, Vivitek will, at its discretion, repair or replace the defective Accessory with a new, reconditioned, or re-manufactured accessory.

This warranty does not extend to Accessory which has been subjected to misuse, abuse, neglect, accident, fire, flood, lightning strikes, physical damage, incorrect wiring, improper installation, unauthorized service, use in violation of manufacturer's guidelines, or modification made to it by parties other than Vivitek's own service centers or Vivitek's Authorized Service Providers.

This warranty shall be deemed void if the serial number (not applicable to certain accessories) or other identification of the Accessory has been deleted, damaged or removed.

## Lamp Warranty Statement

The original installed lamp shall have a one year Limited Warranty Period from date of projector proof of purchase from authorized Vivitek reseller or hours as specified below based on full power (standard) lamp hours, whichever comes first.

Replacement Lamps will have a one year limited warranty from date of lamp proof of purchase or equipment purchase from an authorized Vivitek reseller, or hours as specified below based on full power (standard) lamp hours, whichever comes first. **Please see table below for lamp hour warranty.**

Full Power (Standard) Lamp Hour Specification	Lamp Warranty Hours
5,000 hours	3,300 hours (3500 hours DWT55 Series of projectors)
4,000 hours	2,640 hours
3,500 hours	2,310 hours
3,000 hours	1,980 hours
2,500 hours	1,650 hours
2,000 hours	1,320 hours
1,500 hours	1,000 hours

Default reference for lamp hours are included in product specifications at [www.vivitekusa.com](http://www.vivitekusa.com)

### Warranty claim process:

If a lamp failure under warranty is suspected you will be required to contact Vivitek Corporation's Support Center at 1-855-VVK-BEST (1-855-855-2378) or by email at [TServices@vivitekcorp.com](mailto:TServices@vivitekcorp.com). You will be asked to submit a sales receipt, invoice, or other proof of purchase from Vivitek or an authorized reseller specifying the original date of purchase and/or projector serial number. In order to verify the warranty period on the projector and original lamp. After receiving a Return Merchandise Authorization (RMA) number and call tag from the Support Center, you must ship the defective lamp to the Service Center. All returns shall have an RMA number printed on the outside of the box. The lamp must be in packaging providing a good degree of protection. Vivitek will not be responsible for damage in shipping as please state if lamp is physically damaged prior to shipment.

Lamp warranty is only for Vivitek Corporation supplied lamps. It does not cover 3rd party lamps, even those claiming to be "original manufacturer's lamps" (if not actually manufactured for and by Vivitek Corporation).

The Vivitek Corporation Lamp Limited Warranty includes expected lamp color temperature degradation and Vivitek will not be liable for normal decrease in lamp brightness over time. Additionally, failure to perform required maintenance as well as not operating the projector within the specified environmental or installation parameters as outlined in the user guide, will void this Warranty. Lamps used in projectors are typically AC lamps. It is strongly advised to operate the projector on a power conditioner or surge protector to minimize premature lamp failure.

Vivitek Corporation strongly recommends that only lamps manufactured on behalf of and by Vivitek be used. Non-original lamps and lamps not approved by Vivitek Corporation will void projector warranties. These lamps may introduce severe risk of fire, including fire, electric shock, malfunction or explosion without prior warning or notice. In addition, they may render the projector as non-conforming to product certifications which in turn may void insurance. Please contact your Reseller or Vivitek with questions pertaining to lamp warranties and the usage and/or safe handling of lamps.

**How state law applies:** This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

### Product Registration:

You are encouraged to register your Projector online at Product Registration Form. By registering your new projector, you will enable Vivitek to notify you of new products and create a record that can be used if your product is lost or stolen. It also allows us to contact you in the unlikely event that a safety notification is required.

Vivitek product registration is voluntary; failure to register will not diminish your limited warranty rights.

<p>Product Line</p> <p>Novo DS (NovoDS) is an extension line of our display and projector manufacturing. We have a wide range of products and solutions to support your needs. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support.</p> <p>Follow Us:</p> <p>     </p>	<p>Product Line</p> <p>Novo DS (NovoDS) is an extension line of our display and projector manufacturing. We have a wide range of products and solutions to support your needs. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support.</p> <p>Follow Us:</p> <p>     </p>	<p>Programs</p> <p>Novo DS (NovoDS) is an extension line of our display and projector manufacturing. We have a wide range of products and solutions to support your needs. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support.</p> <p>Follow Us:</p> <p>     </p>	<p>Where to Buy</p> <p>Novo DS (NovoDS) is an extension line of our display and projector manufacturing. We have a wide range of products and solutions to support your needs. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support.</p> <p>Follow Us:</p> <p>     </p>	<p>Support</p> <p>Novo DS (NovoDS) is an extension line of our display and projector manufacturing. We have a wide range of products and solutions to support your needs. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support. We are committed to providing you with the best possible service and support.</p> <p>Follow Us:</p> <p>     </p>
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## TouchView Warranty Program

### **Overview:**

TouchView Interactive IFPD's come with a standard 3-year parts only warranty against manufacturers defects in quality and workmanship. This warranty is valid from date of purchase.

All TouchView Interactive accessories are covered by a 12-month RTB (return to base warranty). Accessory items include: Remote Controls, Pen Stylus and cables.

### **Warranty Support:**

Warranty support includes technical support which is available via phone: 833.868.2489 or via <https://support.touchview.com> between the hours of 8:00 AM to 5:00 PM Eastern (GMT-4). The support team will require device serial number to provide the best support experience.

All IFPD are covered by our advanced replacement policy. Under this program TouchView Interactive will provide resellers at no charge an additional 1% of purchases to be used as hot swap units.

Resellers shall swap end user panels returning the non-functioning panel to their facility. Upon determining the malfunctioning part, TouchView will ship and invoice reseller a replacement part and issue a credit memo when malfunctioning part is returned to TouchView service center.

Reseller shall keep repaired unit as part of their hot swap pool.

### **Exclusions:**

This warranty program does not apply to damage including but not limited to the following:

- Improper use, scratches, broken glass due to impact, incorrect storage or cleaning and maintenance.
- Damage resulting from failure to observe TouchView Interactive installation and operation manuals.
- Operating in conditions outside of specifications or normal office environments (for example outside in dusty or smoky environment or areas with extraordinary temperature extremes.
- Natural disasters, fire, flooding, chemical or biological exposure, acts of vandalism, violence, or war or similar events.
- Defects caused by the connection and or use of non-TouchView Interactive devices or software.

- Any modification of the product by any persons un-authorized by TouchView.
- Pixel failures that does not deviate from the LCD manufacturer specifications.
- Product that has had serial number modified or removed.